Statewide Resources

- CCSESA Emergency Recovery Guide

https://ccsesa.org/emergency-recovery-guide/

- CDE School Disaster and Emergency Management

https://www.cde.ca.gov/ls/ep/

- School Emergency Reporting System (SERS)

https://www3.cde.ca.gov/sers/
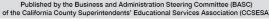

Emergency Recovery Guide
FOR CALIFORNIA COUNTY OFFICES OF EDUCATION
REVISED MARCH 2022

Published by the Business and Administration Steering Committee (BASC)
of the California County Superintendents' Educational Services Association (CCSESA)

Before Emergency Event

EM – 006   GETS – WPS Phone Card Accounts

Date Implemented   1 June 2019   Date Revised 1 June 2019

- ❑ Help school districts issue GETS and WPS Phone Card Accounts

- ❑ Determine who is the main point of contact for issuing GETS and WPS cards in your county. Typically, the issuer is the county's emergency manager or office of emergency services director.

- ❑ Information on GETS and WPS accounts is found at https://www.dhs.gov/GETS

Government Emergency Telecommunications Service (GETS) provides government first responder personnel priority access and prioritized processing on the local and long-distance segments of landline networks, greatly increasing the probability of call completion.

Wireless Priority Service (WPS) supports national leadership; federal, state, local, tribal and territorial governments; and other authorized national security and emergency preparedness users. It is intended to be used in an emergency situation when the wireless network is congested and the probability of completing a normal call is reduced.

Government Emergency Telecommunications Service
Office of Emergency Communications

John Smith
Department of Defense

Dial Access Number: **1-710-627-4387**

After Tone, Enter PIN: **1234-5678-9012**

When Prompted, Dial: **Area Code + Number**

Before Emergency Event

EM – 007   Understand Mutual Aid Agreements

Date Implemented: 1 June 2019   Date Revised: 1 June 2019

- ❑ Establish mutual aid agreements among school districts located in the county to facilitate interdistrict cooperation for labor and equipment that the receiving district needs to open school. Having mutual aid agreements before to an emergency facilitates smooth FEMA reimbursement.

- ❑ Draft sample mutual aid agreement language (example shown below)

- ❑ Meet district superintendents and request signature

    - ○ Some districts require legal review and board approval

- ❑ File fully-executed mutual aid agreement at the county office of education

School Emergency Reporting System (SERS)

California DEPARTMENT OF EDUCATION

Local Educational Agency (LEA) Logon

LEA Logon

The School Emergency Reporting System (SERS) web application is utilized by the California Department of Education (CDE) to track school statuses during disasters.

Please logon to report new emergency incidents and update your educational agency's situational status. If you do not have your Access Code, please follow the "Forgot Access Code?" link below.

Access Code

[ ]

Logon

Forgot Access Code?

Questions: **Emergency Services Team** | EmergencyServices@cde.ca.gov

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COE Roles and Activities (CDE Slide)

- Convener and coordinator
  - Establish Schools Liaison at the local Emergency Operations Center (EOC)
  - Identify roles and responsibilities
  - Provide consistent structure
- Liaison between the state and LEAs
  - Share data, resources, needs, etc.
  - Avoid duplication of effort

NCOE Communications Role

- Liaison with Napa County OES and CDE

  - Contact Josh Schultz, Deputy Superintendent, 707-253-6832, jschultz@napacoe.org

- Collect school closure information

  - Contact Josh Schultz, Deputy Superintendent, 707-253-6832, jschultz@napacoe.org

- Information shared between the county or city, relevant agencies, and schools

  - Contact Seana Wagner, Communications Director, 707-265-2351, swagner@napacoe.org

Additional COE Supports

- Planning: Help with safety plan development, access to expert vulnerability assessment, and support in planning staff professional development.
    - Contact Julie McClure, Associate Superintendent, 707,253-6811, jmcclure@napacoe.org

- Funding: Consultation with public schools on seeking out additional support funds that may be available.
    - Contact Josh Schultz, Deputy Superintendent, 707-253-6832, jschultz@napacoe.org

- Fiscal: Support with J-13A reporting and accounting, accounting support for FEMA and CalOES
    - Contact Kelly Bucy, Director of Fiscal Services, 707-253-6833, kbucy@napacoe.org