



Mr Kevin Clark

VP of Slack Security

500 Howard Street

San Francisco, CA 94105 USA

30 January 2023

Slack – ACSC Cloud Security Assessment – Letter of Assessment

Dear Mr. Clark,

In January 2023, CyberCX completed the Cloud Security Assessment of the Australian instance of the Slack service. The assessment was conducted in line with the Australian Cyber Security Centre's (ACSC) Cloud Security Assessment and Authorisation Framework, Phase 1. The assessment was conducted using the Australian Government Information Security Manual (ISM [September 2022 version]). Slack was assessed at the PROTECTED information classification level.

Cloud consumers including Australian Government Agencies, are responsible for granting cloud services an Authority to Operate within their environment. Cloud consumers should consider their own risk when using a cloud service provider and cloud services and understand their responsibilities when configuring and using Slack. Additional information including findings and recommendations and alternate security controls can be found within the Slack IRAP Cloud Security Assessment Report and accompanying Cloud Security Controls Matrix.

To ensure ongoing awareness of information security risks and continued assurance of the Slack security posture, Slack should:

- Address any assessment findings through a Plan of Action & Milestones, within agreed timeframes (if applicable).
- Provide a mechanism to inform Cloud Consumers of applicable security events that may impact the security and risk of the Cloud Consumer's own systems and data.
- Continue to keep up to date with the latest ISM and inform Cloud Consumers of ISM changes that may impact the security of the Slack service.
- Continue to identify and communicate significant changes that may impact the security of the Slack cloud service.

- Maintain the validity and accuracy of the CSP Security Fundamentals Assessment Report through the Addendum mechanism.

The Slack Cloud Security Assessment was conducted by Greg Mansill, registered assessors within the Australian Signals Directorate (ASD) Information Security Registered Assessors Program (IRAP).

Regards,



Greg Mansill, Director of Cloud Security Assessments, IRAP Assessor

CyberCX - Cloud Security and Solutions