

 Amerigroup	 iowa total care	 MOLINA [®] HEALTHCARE
Website Features members portal, provider search directory and more.	MyAmerigroup.com/IA	iowaTotalCare.com	WelcomeToMolina.com/IA
Member Services For questions about your coverage and assistance accessing benefits.	1-800-600-4441 (TTY 711)	1-833-404-1061 (TTY 711)	1-844-236-0894

Covered Benefits	These symbols mean the MCO offers the service for the coverage group:		
	 Medicaid	 Iowa Health ad Wellness Plan	
Preventive Services	 	 	 
Telehealth Services	 	 	 
Primary Care	 	 	 
Hospital Services	 	 	 
Emergency Care	 	 	 
Behavioral Health	 	 	 
Outpatient Therapy	 	 	 
Prescription Drugs	 	 	 
Long Term Services and Supports (LTSS)			

*Iowa Health and Wellness Plan (IHAWP) members have limited behavioral health benefits. Detailed benefit information by coverage group is available at IAHealthLink.gov.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-338-8366 (TTY: 1-800-735-2942).

注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 1-800-338-8366 (TTY: 1-800-735-2942)。

Iowa Medicaid Member Services: 1-800-338-8366 | www.IAHealthLink.gov



Value-Added Services**

- ▶ Healthy Rewards: Earn incentives and rewards for doing things that are good for your health.
- ▶ Dental hygiene kit.
- ▶ Community Resource Link: An online database on community resources and services to help your family.
- ▶ Home delivered meals program for members who have been recently discharged from the hospital.
- ▶ Post-Discharge Stabilization Kit: Education items for recently discharged members.
- ▶ Mobile phone program: Phone and service for eligible households.
- ▶ Mobile phone app: Amerigroup helps you manage your health, wherever you go.
- ▶ WW (Weight Watchers) for members 18 and older who meet participation requirements.
- ▶ Personal Exercise Kit: To help you get moving at home (for adult members with clinical diagnosis of obesity).
- ▶ HiSET (high school equivalency test): Pays for preparation course/materials/tests for qualified members.
- ▶ Healthy families: Outreach and education for a healthier lifestyle for children ages 7-13.
- ▶ Comfort Item: For members in foster care or subsidized adoption.
- ▶ Assistive Devices: To help keep you safe and independent, for qualified members participating in certain waiver program.
- ▶ Durable Medical Equipment: For qualified members participating in certain waiver programs.
- ▶ Additional Respite Care Services: For qualified members participating in certain waiver program.
- ▶ Financial Management Support: For qualified members participating in certain waiver program.
- ▶ Travel Training: For qualified members participating in certain waiver program.
- ▶ Help Finding a Job: Supported employment program for members participating in brain injury and intellectual disability waiver programs, above current policy guidelines.
- ▶ Self-Advocacy Memberships for qualified members participating in certain waiver program.

Value-Added Services**

- ▶ Earn dollar rewards on your My Health Pays® Visa Card for healthy activities, such as annual visits and screenings with your doctor.
- ▶ Member Connections® Community Health Worker Program(CHWs) provides a high touch, personal level of interaction with our members that builds strong relationships and trust.
- ▶ FREE education and support during and after pregnancy through the Start Smart for Your Baby program. You can even earn dollar rewards just by letting us know you're pregnant.
- ▶ FREE education and gifts at community baby showers.
- ▶ FREE access to 24/7 nurse line for answers to urgent health care questions.
- ▶ FREE Healthy Celebration Days: Events that allow members to receive dollar rewards by receiving preventive health checkups.
- ▶ FREE cell phone program to qualified members.
- ▶ FREE education on flu and COVID-19 prevention.
- ▶ FREE online access to myStrength.com that provides resources to help manage stress, anxiety, depression and overuse of drugs and alcohol.
- ▶ FREE mobile app that provides access to rewards information, ID card, and much more.
- ▶ FREE text notification and reminders related to benefit awareness, value adds, and service support.
- ▶ FREE employment and support program for members participating in brain injury and intellectual disability waiver programs.
- ▶ FREE access to resource specialists to help members in need of general resources, such as food, housing or waiver wait list help.
- ▶ FREE access to FindHelp.org, an online link to help you find local community resources and services for you and your family.
- ▶ FREE access to extra support and resources to help you manage your health.
- ▶ FREE online access to Krames Health Library to thousands of health sheets on medical conditions and medications.
- ▶ One FREE bottle of insect repellent of plan-designated size during 2021 to eligible members.

Value-Added Services

- ▶ Free Healthy Rewards Program: gift cards for completing various annual visits and screenings for eligible members
- ▶ Free access to community resources on health, financial support, education, emergency resources, legal support, housing, employment opportunities, transportation, and food security.
- ▶ Free smartphone and service plan for eligible members
- ▶ Free transportation services
- ▶ Free long-term care caregiver transportation for eligible members (4 one-way trips)
- ▶ Free Healthy Living Benefit: Variety of Assistive Devices and Adaptive Aids for eligible members (\$60 per Unit)
- ▶ Free community transition move in basket for eligible members (\$50 worth of items)
- ▶ Free home delivered meals for members who have been discharged from the hospital
- ▶ Free healthy foods program for eligible members
- ▶ Free pregnancy rewards program
- ▶ Free annual community baby shower events and education for eligible members
- ▶ Free Pacify gift package for new mothers
- ▶ Free Doula services for eligible members (8 Doula visits)
- ▶ Free car or booster seat for eligible members
- ▶ Free home delivered meals for high-risk pregnant women
- ▶ Free over-the-counter-pharmacy products (\$30 worth of items)
- ▶ Free glucometer and test strips for Insulin and Blood Glucose Program for eligible members
- ▶ Free smoking cessation products for eligible members (\$185 per Unit)
- ▶ Free 13 weeks of Weight Watchers services
- ▶ Free sponsored membership fees for members under the age of 19 to Boys and Girls Clubs, YMCA, or Can Play
- ▶ Free ACE Assessment for members under the age of 18
- ▶ Free GED exam vouchers
- ▶ Free gift card for passing GED exam
- ▶ Free assistance to secure legal guardianship for eligible members (up to \$500 per eligible member)
- ▶ MolinaHelpFinder.com: Community resources

***Some restrictions can apply to the value-added services offered by the MCOs. For details and program information please contact the MCOs directly.*



For telephone accessibility assistance if you are deaf, hard-of-hearing, deaf-blind or have difficulty speaking, call Relay Iowa TTY at 1-800-735-2942. Llame al 1-800-735-2942, a Relay Iowa TTY (teléfono de texto para personas con problemas de audición, del habla y ceguera) si necesita asistencia telefónicamente.