Mr Sean Catlett
Chief Security Officer, Slack
500 Howard Street
San Francisco, CA 94105
USA

07 October 2021

Re: Slack – ACSC Cloud Security Assessment

Dear Mr. Catlett,

In August 2021, Foresight was engaged by Slack to conduct an assessment of the Slack platform. This assessment was conducted in line with the Australian Cyber Security Centre's (ACSC) Cloud Security Assessment and Authorisation Framework, Phase 1. Slack was assessed using the June 2021 version of the Australian Government Information Security Manual (ISM) at the PROTECTED security classification level.

Cloud Consumers should consider their own risk when using a Cloud Service Provider and cloud services, and understand their responsibilities when configuring and using the Slack service. Additional information including findings and recommendations, alternate security controls and remediation timelines can be found within the CSP Security Fundamentals Assessment Report and accompanying Cloud Security Controls Matrix. By reviewing this information Cloud Consumers can make an informed decision to grant Slack Authority to Operate, within their organisation.
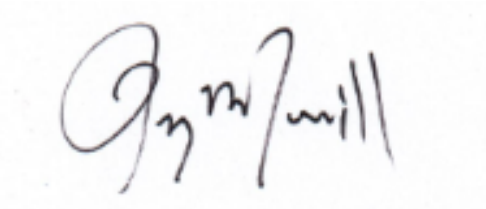
To ensure ongoing awareness of information security risks and continued assurance of the Slack security posture, Slack should:

▌ Address any assessment findings through a Plan of Action & Milestones, within agreed timeframes.

▌ Provide a mechanism to inform Cloud Consumers of applicable security events that may impact the security and risk of the Cloud Consumer's own systems and data.

▌ Continue to keep up to date with the latest ISM and inform Cloud Consumers of ISM changes that may impact the security of the Slack service.

- Continue to identify and communicate significant changes that may impact the security of the Slack service.
- Maintain the validity and accuracy of the CSP Security Fundamentals Assessment Report through the Addendum mechanism.

This ACSC Cloud Security Assessment was conducted by Greg Mansill, a registered assessor within the Australian Signals Directorate (ASD) Information Security Registered Assessors Program (IRAP).

Regards,

Greg Mansill, IRAP Assessor

Principal Security Consultant, Foresight