



**Paying Your Bill**  
For your convenience, your utilities bill may be paid:

**By Mail**  
Please enclose the bill stub and mail to  
City of Palo Alto Utilities  
P.O. Box 7026  
San Francisco, CA 94120-7026

**At Civic Center**  
Revenue Collections  
250 Hamilton Ave., 1st Floor  
Open Monday – Friday  
Normal Business Hours

**Night Depository**  
Walk Up, Civic Center Plaza  
Drive Up,  
Civic Center Garage, A Level

**Online**  
Sign Up for My Utilities Account  
and pay online at:  
[mycpau.cityofpaloalto.org](http://mycpau.cityofpaloalto.org)

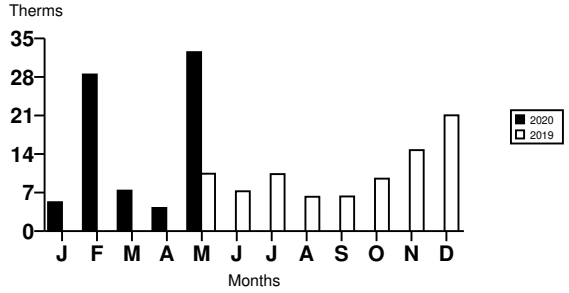
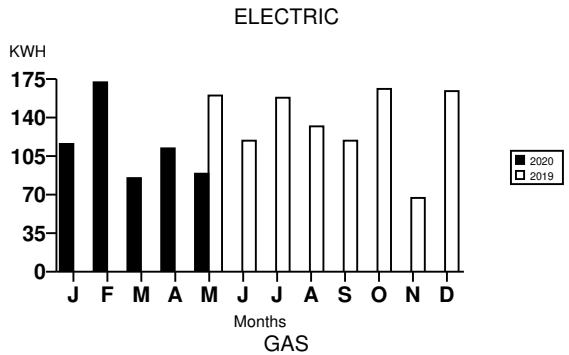
**Billing Details for Current Period**

Meter Reading Information (A = Actual Read E = Estimate Read)						
Service	Meter Number	Meter Reads Current - Prior	Reading Difference	Meter Multiplier	Therm Factor	Units
ELECTRIC	XXXXX	738A - 649E	89	1		89 KWH
GAS	XXXX	2089A - 2082E	7	1.014	1.034	7.339 THM
GAS	XXXXX	2082E - 2058E	24	1.014	1.034	25.164 THM

ELECTRIC	
E1 COMMODITY	7.42
E1 DISTRIBUTION	4.42
E1 PUBLIC BENEFITS	0.40
STATE ENERGY SURCHARGE	0.03

GAS	
CARBON OFFSET CHARGE	1.30
G1 COMMODITY CHARGE SUMMER	6.86
G1 DISTRIBUTION SUMMER	21.03
GAS CAP AND TRADE COMPLIANCE	1.07
MONTHLY SERVICE CHARGE	13.35
TRANSPORTATION CHARGE	3.22

SEWER	
S1 WASTEWATER	41.37



Login to [mycpau.cityofpaloalto.org](http://mycpau.cityofpaloalto.org) for a history of your usage and utility charges.

**Utilities and Community Announcements**

**Make safety a top priority!** Please call 811 before digging to have us mark your utility lines and avoid a dangerous and costly accident. Read more safety tips at [cityofpaloalto.org/GasSafety](http://cityofpaloalto.org/GasSafety) and contact us at [UtilitiesCommunications@cityofpaloalto.org](mailto:UtilitiesCommunications@cityofpaloalto.org) to request printed copies of our gas safety awareness brochure. This information is also translated in Spanish at [cityofpaloalto.org/GasSafetySpanish](http://cityofpaloalto.org/GasSafetySpanish) and Mandarin at [cityofpaloalto.org/GasSafetyMandarin](http://cityofpaloalto.org/GasSafetyMandarin)

**Hold on to those balloons!** Did you know that metallic foil, or Mylar, balloons are a major cause of power outages? In recent years, Mylar balloons have caused several large power outages in Palo Alto. Mylar balloons can explode and catch fire when coming in contact with power lines, creating a dangerous situation. Visit [cityofpaloalto.org/safeutility](http://cityofpaloalto.org/safeutility) for tips on balloon safety. In the event of a power outage, check [cityofpaloalto.org/outagemap](http://cityofpaloalto.org/outagemap) for immediate updates.

**September is Pollution Prevention Month!** Stop pollution by properly disposing of household hazardous waste and medications, or by picking up litter around your community. For more information, visit [cleanbay.org](http://cleanbay.org)

**Don't treat your soil like dirt!** Adding compost to your yard and garden will improve your soil's structure, helping to maintain a healthy soil ecosystem while reducing your water, fertilizer and pesticide use. Attend a compost workshop to learn how to make your own or pick up some that is garden-ready at our Compost Giveaway Station. For more information visit [cityofpaloalto.org/compost](http://cityofpaloalto.org/compost) or call (650) 496-5910.

Your Average Daily Consumption and Cost Table

MONTH	SERVICE DAYS	ELECTRIC		GAS		WATER	
		KWHS PER DAY	DOLLARS PER DAY	THERMS PER DAY	DOLLARS PER DAY	GALLONS PER DAY	DOLLARS PER DAY
04/2020	25	4.5	0.62	0.17	0.68		
03/2020	28	3.0	0.42	0.26	0.71		
02/2020	32	5.4	0.74	0.89	1.27		
01/2020	31	3.7	0.52	0.17	0.60		
12/2019	31	5.3	0.73	0.68	1.09		
11/2019	28	2.4	0.33	0.53	0.97		
10/2019	30	5.5	0.76	0.32	0.74		
09/2019	30	4.0	0.55	0.21	0.64		
08/2019	31	4.3	0.59	0.20	0.61		
07/2019	32	4.9	0.65	0.32	0.67		
06/2019	33	3.6	0.47	0.22	0.53		
05/2019	30	5.3	0.69	0.35	0.69		
05/2020	34	2.6	0.36	0.96	1.38		

