

F.No. AV.29017/5 (II)/2020-DT
Government of India
Ministry of Civil Aviation

B Block, Rajiv Gandhi Bhawan,
Safdarjung Airport, New Delhi
Dated the April 12th, 2021

OFFICE MEMORANDUM

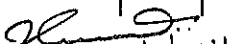
Subject: Domestic flight operations – Updation of guidelines -reg

Ministry of Health and Family Welfare vide guidelines dated 17.2.2021 has stated that there is increasing evidence that the mutant variants are driving the pandemic in their country of origin. So far, the three SARS-CoV-2 variants in circulations viz-a-viz (i) UK variant [VOC 202012/01 (B.1.1.7)] (ii) South Africa variant [501Y.V2 (B.1.351)] and (iii) Brazil variant [P.1(P.1)] – have been detected in different countries. All three variants have demonstrated increased transmissibility, as reported by World Health Organization. Meanwhile, in India the number of COVID-19 cases are increasing.

2. The Ministry of Civil Aviation, considering the increasing threat of COVID-19 and its variants, has decided to review onboard meal services in domestic flight of operations. The existing provisions of SOP on serving meals on board flights are amended to the extent, as follows:-

Meal Service:

Sl. No.	Existing provisions as per Order dated 21 st May, 2020 and subsequently amended vide OM dated 27 th August, 2020	Amended provisions
(a)	General Instructions (h) of Annexure – I: “The Airlines may provide meals services on board following the guidelines as per Para No, 3d and 3e of Annexure II and Para no. 6g of Annexure III.	“The airlines, operating flights on domestic sectors may provide meals services on board, where in the flight duration is two hours or more, following the guidelines as below: “Airlines may serve pre-packed snacks/meals / pre-packed beverages as per the policy of the Airlines, where in the flight duration is two hours or more, subject to the following conditions:-
(b)	Para No. 3d and 3e of Annexure II and Para no 6g of Annexure III : “Airlines may serve pre-packed snacks/meals / pre-packed beverages as per the policy of the Airlines depending on the duration of flight time subject to the following conditions:- i. In all classes, tray set-up, plates and cutlery will be completely disposable with no re-use, or cleaned and	i. In all classes, tray set-up, plates and cutlery will be completely disposable with no re-use, or cleaned and disinfected rotables will be used. ii. Used disposable trays/ crockeries/ cutleries shall not be re-used. Used rotables shall be thoroughly cleaned and disinfected before re-use. iii. In all classes, tea/coffee/alcoholic and non-alcoholic beverage services will be


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<p>disinfected rotables will be used.</p> <p>ii. Used disposable trays / crockeries/ cutleries shall not be re-used. Used rotables shall be thoroughly cleaned and disinfected before re-use.</p> <p>iii. In all classes, tea/ coffee/ alcoholic and non-alcoholic beverage services will be in disposable cans/containers/bottles /glasses. There will be no pouring service and beverages will be served in single use disposable units.</p> <p>iv. All used disposable and rotatable meal trays/ plates/ cutleries/ beverages bottles/ cans/ glasses will be disposed off in the trash bags/carts by the crew, at the end of the meal service.</p> <p>v. Crew shall wear a fresh set of gloves for every meal/beverage service.</p> <p>vi. The passengers would be informed of the above practices for strict compliance before the start of catering services by way of passenger announcements."</p>	<p>in disposable cans/containers/ bottles/ glasses. There will be no pouring service and beverages will be served in single use disposable units.</p> <p>iv. All used disposable and rotatable meal trays/plates/cutleries/beverages bottles/cans/glasses will be disposed off in the trash bags/carts by the crew, at the end of the meal service.</p> <p>v. Crew shall wear a fresh set of gloves for every meal/beverage service.</p> <p>vi. The passengers would be informed of the above practices for strict compliance before the start of catering services by way of passenger announcements."</p> <p>vii. The servicing of inflight meals to be staggered among the adjacent seats as far as possible.</p>
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3. This amendment would come into effect from 15.4.2021. Further, these provisions would be reviewed on a regular basis and necessary modification(s) would be carried out on the basis of inputs from the experts.

4. This has the approval of the Competent Authority.

 09/4/2021

(Usha Padhee)

Joint Secretary to the Government of India

To:

Directorate General of Civil Aviation (Kind Attn: **Shri Arun Kumar, DG**), Opp. Safdarjung Airport, New Delhi- with the request to bring the contents of this OM to the knowledge of all concerned.

Copy to:

(i) Secretary, Ministry of Civil Aviation

- (ii) Secretary, Ministry of Health and Family Welfare, Govt of India
- (iii) PS to Hon. MOS (I/C), Civil Aviation
- (iv) DG, DGCA, BCAS
- (v) Secretaries of Ministries/Departments of Government of India.
- (vi) The Chief Secretaries/Administrators of States/Union Territories.
- (vii) Other concerned officials and stakeholders (as per standard circulation)

