



# COVID-19 Test Result Portal User Guide

Updated August 10, 2021

If you were tested for COVID-19 at a [State-run test site](#), you can get a copy of your test result on [portal.ri.gov/results](https://portal.ri.gov/results).

If you need help, call the Rhode Island Department of Health (RIDOH) at 401-222-8022 or email [RIDOH.COVID19questions@health.ri.gov](mailto:RIDOH.COVID19questions@health.ri.gov). RIDOH staff will ask for your name, date of birth, and the date and location of your test.

*Note: If you were tested at a medical office, retail pharmacy, your workplace, or in school, contact the location where you were tested for a copy of your result.*

**Follow these six steps to get your COVID-19 test results online.**

1. **Logging in:** To log in, go to [portal.ri.gov/results](https://portal.ri.gov/results) and enter your name, date of birth, and the date of your test. Check the security box and press next.

You will get an error message if the information you enter does not match the result or if your test result is not ready yet.

A screenshot of the Rhode Island COVID-19 Test Results Portal login form. The form is titled "Welcome to the Rhode Island COVID-19 Test Results Portal" and includes a "Home" link in the top left. The form fields are: "First Name", "Last Name", "Date of Birth (01/01/2020 or Jan 1, 2020)", and "Date of Test (01/01/2020 or Jan 1, 2020)". There is also a security box with the text "I'm not a robot" and a reCAPTCHA logo. A blue "Next" button is located at the bottom right of the form, circled in red.

Home

Welcome to the  
Rhode Island  
COVID-19 Test Results Portal

Para Español, clique aquí.  
Para Português, clique aquí.

\* First Name  
[Text Input Field]

\* Last Name  
[Text Input Field]

\* Date of Birth (01/01/2020 or Jan 1, 2020) [Calendar Icon]

\* Date of Test (01/01/2020 or Jan 1, 2020) [Calendar Icon]

I'm not a robot [reCAPTCHA Logo]

Next

2. **Identity verification:** You must verify your identity in order to access your result. You will be sent a one-time verification code via email or text message. Please select how you would like to receive this verification code. Press next.

MAKING YOUR RECORD(S) MORE SECURE

Your data and information security is our top priority. To keep your information safe, we have added a security feature to the logon process.

\* Please select your preferred method for one-time security code.

Send a text to: \*\*\*\*\*-7188 (Phone must be text enabled).

Send an email to: !\*\*\*\*\*@a\*\*\*\*\*.com

Next

3. **Verification code:** You should receive the verification code within a minute of submitting the request. If you opted to receive the code via email and do not see it in your inbox after a minute, check your spam folder. You will have to open the email or text message to view the entire eight-digit code. You can then copy and paste the code into the security code box on the result portal. Then press next.

If you do not receive a verification code, try entering your information again or try a different mode of contact.

ENTER THE SECURITY CODE

We've sent your security code. You should receive it within a minute. Please note: You may have to fully open the text message/email to view the eight-digit code.

\* Please enter a security code to securely access your COVID-19 test result(s).

Enter Security Code

Send a new code to: \*\*\*\*\*-7188.

Email a new code to: !\*\*\*\*\*@a\*\*\*\*\*.com

I have not received a code.

Security Code

Next

- Terms and conditions:** Before you can access the result portal, you must agree to the terms and conditions of use. Check the box to certify that you have permission to access and view the result, type your name in the signature box, and then press next. Only use this portal to access your own test result or the test result of a dependent.

**TERMS AND CONDITIONS OF USE**

The RI COVID-19 Test Results Portal is an online health management tool. If you were tested for COVID-19, you can access your test results through this secure web-based portal.

I certify that I have permission to access and view these records.

Signature

Next

- View your results:** The next page lists your COVID-19 test result. On the left side of the screen, you will see information about the type of test performed (PCR or rapid antigen) and instructions about isolation and quarantine.

Towards the right side of the screen, you will see your test result (negative or positive), the date that you got the test, the date that the test results were received, and the technical name of the type of test you received. You may print a copy of this test result by clicking the print icon on the top right corner of the screen.

**Welcome**

First Name: Last Name: Date of Birth: 2000-10-01 Date of Last Test: 2020-10-01

COVID-19 Test Type	Test Result	Date of Test	Date of Test Result	Technical Test Name
COVID-19 (PCR)	NEGATIVE	2020-10-01	2020-10-07	PCR
COVID-19 (PCR)	POSITIVE	2020-10-01	2020-10-07	PCR

Finish

- Log out:** Press the finish button on the bottom right of the screen to log out.