



Quarterly Update

SPRING 2020

CHILDREN'S RESIDENTIAL COVID-19 UPDATE

Children's Residential Licensing Program Mission:

To protect and improve the lives of all youth who reside in a community care facility through the administration of a transparent licensing system that is collaborative, fair, and supportive of families.

A Note from Pamela Dickfoss, Deputy Director

I want to extend my sincerest thanks for your response to the Coronavirus Disease 2019 (COVID-19), or Novel Coronavirus outbreak. Because you care for some of the most vulnerable Californians, we here at Community Care Licensing Division (CCLD) understand how much this worldwide health crisis impacts you, your facility operations, people in care, along with families and friends.

There are a number of unprecedented measures taking place as a result of COVID-19 that restrict and limit certain gatherings which include funerals, weddings, births, and other celebrations. While we are all doing our part with social distancing and self-isolation, it is important to find creative ways to engage with others in and out of the home, find activities inside or outside, and to take time for self-care. We may be physically distant, but we must remain spiritually, emotionally, socially connected. People can survive individually, but we thrive collectively.

It is important that you and your team utilize resources available, and stay informed as things are continuing to evolve, and guidance can change from day to day. The Department will update guidance as needed and continues to provide additional important information as it becomes available on our [CCLD website](#).

CCLD has also published multiple Provider Information Notices (PINs) which are available on our [CCLD website](#) and there is a dedicated email CCLCOVID-19INFO@dss.ca.gov to receive public inquiries related to COVID-19. Immediately contact your resident's health care provider for instructions if you suspect they may be infected and notify your [local health department](#) if you have someone with a confirmed case of COVID-19 along with your [local Children's Residential Regional Office](#).

Below are some of the resources available on COVID-19 from our [CCLD website](#) along with information and links to our various PINs that outline what the Department is doing to waive statute in some areas and assist in making operations easier during this time.

COVID-19 Provider Information Notices (PIN)

COMMUNITY CARE LICENSING DIVISION (CCLD PINs)

[PIN 20-11-CCLD](#) - Community Care Licensing Division Online Resources on Coronavirus Disease 2019 (COVID-19)

This PIN announces a dedicated COVID-19 landing page on the Community Care Licensing Division website where all licensees, certified and approved homes, providers, and the public can access online resources related to COVID-19. Also in [Spanish](#) and [Chinese](#).

[PIN 20-10-CCLD](#) - Waiver of Administrator Certification Program Fees, License Fees, and Home Care Aide Registration Fees as a Result of Coronavirus Disease 2019 (COVID-19)

This PIN discusses the authority of the California Department of Social Services to waive application, license, home care aide registration fees, and administrator certification program fees for individuals or licensees experiencing economic hardship as a result of the COVID-19 emergency.

[PIN 20-09-CCLD](#) – Updated Statewide Waivers for Licensing Requirements Due to Coronavirus Disease 2019 (COVID-19)

The situation surrounding the Coronavirus Disease 2019 (COVID-19) continues to rapidly change. This PIN provides updated or additional statewide waivers for certain licensing requirements applicable to Adult and Senior Care (ASC), Home Care Organizations (HCO), and Home Care Aides (HCA) settings, and the Administrator Certification Program, without the need for providers to make an individual request, and subject to the waiver terms and conditions set forth in this PIN.

[PIN 20-08-CCLD](#) - Guidelines for Providers Requesting Stores to Waive Supply Limitations Due to Coronavirus Disease (COVID-19)

This PIN provides guidance for licensed facilities on how to approach local stores who may be limiting purchases of supplies due to COVID-19 in California.

[PIN20-07-CCLD](#) - Suspension of all Annual Inspections to Allow Technical Assistance for Licensees Regarding the Coronavirus 2019 Disease (COVID-19)

The Department is suspending annual inspections for all Community Care licensed facilities to focus its resources on containing and mitigating COVID-19 impacts but will continue to conduct complaint investigations on a timeline based on the nature of the allegation(s). Each adult and senior care residential facility will receive a scheduled visit to provide technical assistance.

[PIN20-06-CCLD](#) – Cancellation of all Community Care Licensing Meetings

This decision is in response to Governor Gavin Newsom’s announcement recommending gatherings with 250 people or more should be rescheduled or canceled, and smaller events should proceed only if the organizers can implement six feet of social distancing in order to protect public health and slow the spread of COVID-19.

[PIN 20-05-CCLD](#) – Community Care Licensing Division E-Mail Address for Coronavirus Disease 2019 (COVID-19) - Related Questions

CCLD has established a dedicated e-mail address available to all licensees, providers, and the public to use in asking questions related to COVID-19.

[PIN 20-04-CCLD](#) – Governor's Proclamation of a State of Emergency to Address Novel Coronavirus (COVID-19)

The Proclamation permits the California Department of Social Services (CDSS) to allow waivers within its jurisdiction to address the needs of community care facilities, child day care facilities, and residential care facilities for the elderly in response to the COVID-19 crisis. Links to resources and direction for requesting a waiver is provided.

CHILDREN'S RESIDENTIAL PROGRAM (CRP PINs)

[PIN 20-10-CRP](#)- Guidance Regarding Extended Foster Care Program Flexibilities Due to COVID-19 Impacts

This PIN provides information regarding statewide waivers and associated guidance related to the Extended Foster Care (EFC) program for nonminor dependents (NMDs) during the current state of emergency related to COVID19, as outlined in [All County Letter \(ACL\) NO. 20-45](#).

[PIN 20-09-CRP](#)- Statewide Waivers for Background Check Requirements Due to Coronavirus Disease 2019 (COVID-19)

This PIN provides guidance to children's residential licensees about the implementation of statewide background check waivers in response to COVID-19.

[PIN 20-08-CRP](#)- Children's Residential Program – COVID-19 Frequently Asked Questions

This PIN provides answers to frequently asked questions received from Children's Residential Program (CRP) licensees and providers submitted to the dedicated CCLD e-mail address CCLCOVID-19INFO@dss.ca.gov. Questions have been reviewed and answered by the CRP Policy Unit staff.

[PIN 20-07-CRP](#)- Trauma Informed Resources for Providers, Caregivers and Children Related to Coronavirus Disease 2019 (COVID-19)

This PIN provides trauma-informed resources related to coronavirus disease 2019 (COVID-19) for licensed children's residential facilities, licensed foster family homes, and homes certified or approved by a foster family agency. Also in [Spanish](#).

[PIN20-06-CRP](#) - Recommendations and Best Practices for Providers Related to Coronavirus Disease 2019 (COVID-19)

Provides recommendations, best practices and links to resources related to coronavirus disease 2019 (COVID-19) for licensed children's residential facilities, licensed foster family homes, and homes certified or approved by a foster family agency on the provision of quality services during the state of emergency related to COVID-19. Also in [Spanish](#).

[PIN20-05-CRP](#) - Notice of Tele-Inspections

In order to protect public health CCLD will implement "tele-inspections" for pre-licensing inspections, case management inspections and complaints that are not Priority 1 level allegations. CCLD has also included links to virtual video conferencing resources. Also in [Spanish](#).

[PIN 20-04-CRP](#) - **Statewide Waivers for Licensing Requirements due to Coronavirus Disease 2019 (COVID-19), and Prevention, Containment, and Mitigation Measures**

Includes statewide waivers for certain licensing requirements applicable to these children's residential settings, administrators, and administrator certification program training vendors without the need for providers to make an individual request. Also, guidance and links to resources are provided for the implementation of prevention, containment, and mitigation measures for COVID-19. Also in [Spanish](#).

[PIN 20-02-CRP](#) – **Coronavirus Information and Guidelines for Children's Residential Facilities**

Information, resources, and guidance from the California Department of Public Health (CDPH) and Center for Disease Control and Prevention (CDC) relevant to residential settings to stop transmission of this virus and reporting a suspected outbreak in a facility.

Additional Resources

- [Centers for Disease Control and Prevention](#)
 - [Interim US Guidance for Risk Assessment and Public Health Management of Persons with Potential Coronavirus Disease 2019 \(COVID-19\) Exposures: Geographic Risk and Contacts of Laboratory-confirmed Cases](#)
- [Coronavirus \(COVID-19\) in California](#)
- [Department of Public Health](#)
 - [Guidance Documents: Coronavirus Disease 2019 \(COVID-19\)](#)
- [Local Public Health Departments](#)
 - [Local County Public Health Department List](#)
 - [Local Health Department Communicable Disease Contact Information](#)
- [Medical Health Operational Area Coordinator \(MHOAC\)](#)
- [New COVID-19 Guidance for K-12 Schools](#)
- [Websites for Information on COVID-19](#)
- [World Health Organization](#)

Are you interested in becoming part of the Community Care Licensing team?

Please apply at: [CalCareers](#)

Information on how to apply for a State job can be found at the [Cal Career website](#).



IMPORTANT INFO AND PHONE NUMBERS

Centralized Complaint Information Bureau (CCIB)	1-844-538-8766
Foster Care Audits and Rates Branch	916-651-9152
Continuum of Care Reform Branch	916-651-5240
Caregiver Background Check Bureau (CBCB)	1-888-422-5669
Foster Care Ombudsman	1-877-846-1602
CCL Public Inquiry and Response	916-651-8848
Technical Support Program	916-654-1541

Program Administrator: Jean Chen
Assistant Program Administrators:
Angela Carmack – North & Lenora Scott –
South