



Enquiries

For general enquiries on export control matters, you should visit our website –

<https://www.gov.uk/export-control-licence>

Alternatively you may call the ECO Help Line on **020 7215 4594** or email exportcontrol.help@trade.gov.uk

Licensing Teams

If you wish to speak about an application, you should contact your Case Officer (as shown at the top right corner of the application preview screen on SPIRE)

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NB: Given the high volume of applications, you will understand that regular, frequent requests for status updates on the progress of a particular licence application, detracts from our ability to actually get on with the job of processing applications. Mindful of this, **we strongly urge you not to chase applications that are within the twenty day target.** Unfortunately we cannot guarantee that routine chasers within target time, be they by email or telephone, will be responded to as a matter of any priority.