

CLAIM NO: FL-2020-000018

IN THE HIGH COURT OF JUSTICE
BUSINESS AND PROPERTY COURTS
COMMERCIAL COURT (QBD)
FINANCIAL LIST
FINANCIAL MARKETS TEST CASE SCHEME

BETWEEN

THE FINANCIAL CONDUCT AUTHORITY

Claimant

-and-

- (1) ARCH INSURANCE (UK) LIMITED**
(2) ARGENTA SYNDICATE MANAGEMENT LIMITED
(3) ECCLESIASTICAL INSURANCE OFFICE PLC
(4) HISCOX INSURANCE COMPANY LIMITED
(5) MS AMLIN UNDERWRITING LIMITED
(6) QBE UK LIMITED
(7) ROYAL & SUN ALLIANCE INSURANCE PLC
(8) ZURICH INSURANCE PLC

Defendants

AGREED FACTS – DOCUMENT 4

**RESTRICTIONS ON CERTAIN BUSINESSES AND OF MOVEMENT,
GOVERNMENT AND OTHER GUIDANCE AND ADVICE, AND INFORMATION
PROVIDED TO THE PUBLIC**

INTRODUCTION

1. The Chronology sets out the legislation introduced in response to the COVID-19 pandemic. This document is a high-level summary of certain steps taken in relation to certain businesses and public movement, government and other guidance and advice and also information provided to the public focusing on England only. The document considers the position between March 2020 and May 2020 before briefly summarising certain steps taken following Prime Minister Boris Johnson's announcement on 10 May 2020. It should be read in conjunction with and subject to the Chronology.
2. Unless otherwise stated, all references in this document are references to pages in the bundle that accompanies the Chronology.

SECTION 1: LEGISLATION

3. The Health Protection (Coronavirus, Business Closure) (England) Regulations 2020 SI 2020/327 (the "**21 March Regulations**") came into force on 21 March 2020. These required the closure of certain premises and businesses.
4. Any person who contravened Regulation 2 without reasonable excuse committed an offence punishable on summary conviction by a fine. Further, a person designated by the Secretary of State could take such action as was necessary to enforce a closure or restriction imposed by Regulation 2.
5. The 21 March Regulations were revoked on 26 March 2020 by Regulation 2 of the Health Protection (Coronavirus, Restrictions) (England) Regulations 2020 SI 2020/350 (the "**26 March Regulations**"). The 21 March Regulations remain in force for any offences committed between 21 March 2020 and 25 March 2020 inclusive.
6. The 26 March Regulations expanded the range of businesses closed/restricted and imposed restrictions on individuals' freedom to move and to gather in public.¹
7. The 26 March Regulations provide enforcement powers to a number of bodies, including district councils, county councils and London borough councils ("**Local Councils**") and police forces across England (see paragraph 11 below).

¹ The 26 March Regulations were subsequently amended by the Health Protection (Coronavirus, Restrictions) (England) (Amendment) Regulations 2020/447 which came into force on 22 April 2020, the Health Protection (Coronavirus, Restrictions) (England) (Amendment) (No. 2) Regulations 2020/500 which came into force on 13 May 2020, and the Health Protection (Coronavirus, Restrictions) (England) (Amendment) (No. 3) Regulations 2020/558 which came into force on 1 June 2020. These later regulations amended restrictions in the 26 March Regulations. The Health Protection (Coronavirus, Restrictions) (England) (Amendment) (No. 4) Regulations 2020, in full force from 15 June 2020, also amended the 26 March Regulations.

8. Regulations 4 and 5 of the 26 March Regulations restricted the carrying on of certain businesses during the emergency period.² Certain businesses and premises were expressly required to close wholly or in part.
9. The businesses to which the restrictions in the 26 March Regulations applied are those that fell within the businesses described in Parts 1 and 2 of Schedule 2 and in Regulation 5. The precise restriction to which those businesses were subject is set out in Regulations 4 and 5.
10. Regulation 6 of the 26 March Regulations set out the restrictions on the movement of individuals and Regulation 7 set out the restrictions on gatherings.
11. Regulation 8 provided “relevant persons” with the power to “take such action as is necessary” to enforce any requirement imposed by Regulations 4, 5 or 7. A constable and police community support officer fall within the definition of a “relevant person”. Local Councils were designated a “relevant person” pursuant to a Designation Order dated 4 April 2020.
12. Any person who, without reasonable excuse, contravenes a requirement in Regulations 4, 5, 7 and 8 or contravenes a requirement in Regulation 6 commits an offence punishable on summary conviction by a fine. If an offence committed by a body corporate is proved to have been committed with the consent or connivance of an officer of the body or is proved to be attributable to any neglect on the part of the officer, the officer (meaning a director, manager, secretary or other similar officer of the body corporate) is guilty of an offence, as well as the body corporate.
13. Under Regulation 10, an “authorised person” may issue a fixed penalty notice to anyone that they reasonably believe has committed an offence under the Regulations. A constable and police community support officer fall within the definition of “authorised person”. Local Councils were designated an “authorised person” pursuant to the Designation Order dated 4 April 2020 and 23 April 2020.
14. Further powers are provided under the Coronavirus Act 2020, including in respect of the closure of schools.

² For the purpose of the 26 March Regulations, the “emergency period” commenced when the 26 March Regulations came into force at 1pm on 26 March 2020 and will continue for each restriction/requirement until such date and time as directed by the Secretary of State.

SECTION 2: GUIDANCE AND INFORMATION FOR BUSINESSES PROVIDED ON GOVERNMENT, LOCAL COUNCIL AND POLICE WEBSITES

Government

15. On 16 March 2020³, Prime Minister Boris Johnson issued a statement asking the public to avoid non-essential contact and travel and to work from home if possible. A similar statement was made on 18 March 2020⁴.
16. Guidance on certain business closures was published on the Government's website on 23 March 2020⁵.
17. The guidance included a list of businesses that were required to close and a list of exceptions for certain businesses that were allowed to remain open.
18. The guidance also stated: "*Retail and public premises which we expect to remain open must:*
 - *Ensure a distance of two meters between customers and shop assistants; and*
 - *Let people enter the shop only in small groups, to ensure that spaces are not crowded.*
 - *Queue control is required outside of shops and other essential premises that remain open*".
19. As regards enforcement of compliance with the 21 March Regulations, the guidance issued on 23 March 2020 stated: "*... Environmental Health and Trading Standards officers will monitor compliance with these regulations, with police support provided if appropriate. Businesses and premises that breach them will be subject to **prohibition notices**, and potentially **unlimited fines**.*"⁶
20. A similar point regarding enforcement of compliance with the 26 March Regulations was made on the Government website, which stated "*...Environmental Health and Trading Standards officers will monitor compliance with these regulations, with police support provided if appropriate. Businesses and venues that breach them will be subject to*

³ <https://www.gov.uk/government/speeches/pm-statement-on-coronavirus-16-march-2020> and at pages 1-4 in the bundle. This is the webpage as at 3 July 2020.

⁴ <https://www.gov.uk/government/speeches/pm-statement-on-coronavirus-18-march-2020> and at pages 5-8 in the bundle. This is the webpage as at 3 July 2020.

⁵ "Further businesses and premises to close" guidance first published on the Government's website and updated on 13 May 2020, original version of the notice published on 23 March 2020 available at <https://web.archive.org/web/20200323233213/https://www.gov.uk/government/publications/further-businesses-and-premises-to-close> and at pages 9-14 in the bundle.

⁶ https://web.archive.org/web/20200324003223/https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/874732/230320_-_Revised_guidance_note_-_finalVF.pdf [24 March 2020] p. 5. and at page 13 of pages 9-14 in the bundle.

prohibition notices, and a person who is 18 or over, carrying on a business in contravention of the Regulations may be issued with a fixed penalty.”⁷

21. The Office for Product Safety and Standards⁸ also wrote to local authorities in England on 27 March 2020 in relation to the restrictions imposed on businesses by the 26 March Regulations. The letter⁹ stated that:
 - 21.1 The Government expected police forces and local authorities to agree the local response and coordination, but expected police forces to lead enforcement of the 26 March Regulations relating to individuals, gatherings and non-business premises and venues and local authorities to lead enforcement in relation to requirements the 26 March Regulations placed on businesses; and
 - 21.2 Local authorities were required to:
 - 21.2.1 Understand the requirements for business closures and restrictions imposed by the 26 March Regulations (the letter also said that all other businesses and venues could remain open but should follow current guidance from Public Health England);
 - 21.2.2 Designate officers to enforce the 26 March Regulations;
 - 21.2.3 Work out how they were going to get information out to local businesses;
 - 21.2.4 Be ready to answer questions from businesses;
 - 21.2.5 Work out local enforcement arrangements with other local authorities and the police; and
 - 21.2.6 Tackle failures to comply with the 26 March Regulations.

⁷ <https://web.archive.org/web/20200503215754/https://www.gov.uk/government/publications/further-businesses-and-premises-to-close/further-businesses-and-premises-to-close-guidance> [3 May 2020] and at page 24 of pages 15-25 in the bundle.

⁸ The Office for Product Safety and Standards is the national regulator for all consumer products and leads Government policy on product safety, metrology, hallmarking and market surveillance.

⁹ A copy of this letter is reproduced at Appendix 1 to this document and at pages 26-33 in the bundle. This letter is dated 27 March 2020.

Local Councils¹⁰

22. In some cases the websites of Local Councils direct the reader to the Government advice on closures of certain businesses. Examples are Birmingham City Council,¹¹ Bristol City Council,¹² Cambridgeshire County Council,¹³ Camden Council,¹⁴ Carlisle City Council,¹⁵ Durham County Council,¹⁶ Kent County Council,¹⁷ Liverpool City Council,¹⁸ Milton Keynes Council,¹⁹ North Yorkshire County Council,²⁰ Royal Borough of Windsor and Maidenhead,²¹ Somerset County Council,²² Thanet District Council,²³ and Warwick District Council.²⁴
23. In other cases the websites of Local Councils address the restrictions on certain businesses required to close. Examples include Chesterfield Borough Council²⁵, Southwark Council²⁶ and South Gloucestershire Council²⁷.
24. Eastleigh Borough Council, for example, states: *“For those of you who own/operate the specified businesses please be aware that you MUST close your businesses. We*

¹⁰ A number of webpages are referenced in this section of the document. In the majority of cases it has been possible to provide links to the webpages as they appeared as at a specified date between 1 March and 31 May 2020. In other cases, where that has not been possible, pdf copies of the webpages as they appeared on a specified date between 31 May and 4 June, when a first draft of this document was prepared by the Claimant, are included in the bundle. No admissions are made as to the existence or content of the webpages at any date not specified. In a small number of cases webpages referenced in this section are to the current webpage and, in those cases, the current site may not reflect the position during the period March to May 2020. In those cases, no admissions are made as to the existence or content of the website pages at any earlier date.

¹¹ Please see pages 34-36 in the bundle. This is the webpage as at 31 May 2020.

¹² <https://web.archive.org/web/20200402054441/https://www.bristol.gov.uk/crime-emergencies/coronavirus-covid-19-what-you-need-to-know> [as at 2 April 2020] and at pages 39-41 in the bundle.

¹³ <https://web.archive.org/web/20200416084301/https://www.cambridgeshire.gov.uk/residents/coronavirus/coronavirus-support-and-advice-for-business> [as at 16 April 2020] and at pages 44-53 in the bundle.

¹⁴ <https://web.archive.org/web/20200419153408/https://www.camden.gov.uk/coronavirus-covid-19> [as at 19 April 2020] and at pages 65-66 in the bundle.

¹⁵ <https://web.archive.org/web/20200513193108/https://www.carlisle.gov.uk/news-and-events/coronavirus-9> [as at 13 May 2020] and at pages 69-72 in the bundle.

¹⁶ Please see pages 79-81 in the bundle. This is the webpage as at 4 June 2020.

¹⁷ <https://web.archive.org/web/20200417112953/https://www.kent.gov.uk/social-care-and-health/health/coronavirus> [as at 17 April 2020] and at pages 85-88 in the bundle.

¹⁸ <https://web.archive.org/web/20200415044525/https://liverpool.gov.uk/communities-and-safety/emergency-planning/coronavirus/> [as at 15 April 2020] and at pages 92-93 of the bundle.

¹⁹ Please see pages 97-98 in the bundle. This is the webpage as at 31 May 2020.

²⁰ <https://web.archive.org/web/20200530083603/https://www.northyorks.gov.uk/help-your-business-during-coronavirus-covid-19> [as at 30 May 2020] and at pages 101-105 in the bundle.

²¹ Please see pages 106-112 in the bundle. This is the webpage as at 4 June 2020.

²² <https://web.archive.org/web/20200409083801/https://www.somerset.gov.uk/coronavirus/covid-19-help-for-business/> [as at 9 April 2020] and at pages 119-121 in the bundle.

²³ Please see pages 122-127 in the bundle. This is the webpage as at 31 May 2020.

²⁴ Please see pages 140-141 in the bundle. This is the webpage as at 31 May 2020.

²⁵ <https://web.archive.org/web/20200519132716/https://www.chesterfield.gov.uk/your-council/coronavirus-information-hub/businesses-information> [as at 19 May 2020] and at pages 145-159 in the bundle.

²⁶ <https://web.archive.org/web/20200427145656/https://www.southwark.gov.uk/health-and-wellbeing/public-health-for-the-public/coronavirus/business-closure-requirements-and-restrictions> [as at 27 April 2020] and at pages 160-161 in the bundle.

²⁷ <https://web.archive.org/web/20200423142329/https://beta.southglos.gov.uk/information-for-businesses-and-employers/> [as at 23 April 2020] and at pages 165-169 in the bundle.

appreciate that this is not a decision which will sit well with many of you however we also understand that the Government have in place a comprehensive compensation package for businesses.”²⁸ Eastleigh Borough Council website also notes that “there are significant exemptions to the regulations. For instance, a restaurant must close to seated customers but can offer takeaway services.”

25. In a number of cases council websites: (i) state the consequences of non-compliance in relation to the requirements to close applicable businesses and their own role regarding enforcement in relation to such non-compliance²⁹; and/or (ii) allow members of the public to report a business which does not comply with applicable restrictions.³⁰ A number refer to the fact that their Trading Standards, Environmental Health, Licensing and/or Food Safety teams are taking the lead on monitoring and penalising non-compliance.³¹

²⁸ Please see pages 176-178 in the bundle. This is the webpage as at 31 May 2020.

²⁹ Brent: Please see page 182 in the bundle. This is the webpage as at 31 May 2020.

Bromley: Please see page 183 in pages 183-185 in the bundle. This is the webpage as at 2 June 2020.

Camden: Please see pages 186-187 in the bundle. This is the webpage as at 31 May 2020.

Chesterfield: Please see page 191 in pages 189-191 in the bundle. This is the webpage as at 31 May 2020.

Eastleigh: Please see page 176 in the bundle. This is the webpage as at 31 May 2020.

Ipswich: Please see page 192 in the bundle. This is the webpage as at 31 May 2020.

Leeds: <https://web.archive.org/web/20200420175456/https://www.leeds.gov.uk/coronavirus/business> [as at 20 April 2020] and at page 193 in pages 193-198 in the bundle.

Milton Keynes: Please see pages 206-209 in the bundle. This is the webpage as at 31 May 2020.

New Forest: Please see page 213 in pages 213-214 in the bundle. This is the webpage as at 31 May 2020.

Nottingham: Please see page 222 in pages 219-222 in the bundle. This is the webpage as at 31 May 2020.

Southwark: <https://web.archive.org/web/20200427145656/https://www.southwark.gov.uk/health-and-wellbeing/public-health/for-the-public/coronavirus/business-closure-requirements-and-restrictions> [as at 27 April 2020] and at page 161 in pages 160-161 in the bundle.

Thanet: Please see page 125 in pages 122-127 in the bundle. This is the webpage as at 31 May 2020.

Winchester: Please see page 227 in pages 226-229 in the bundle. This is the webpage as at 4 June 2020.

Wolverhampton: Please see page 230 in the bundle. This is the webpage as at 4 June 2020.

³⁰ Brent: Please see page 182 in the bundle. This is the webpage as at 31 May 2020.

Bromley: Please see page 183 in the bundle. This is the webpage as at 2 June 2020.

Camden: Please see page 186 at pages 186-187 in the bundle. This is the webpage as at 31 May 2020.

Chesterfield: Please see page 191 in pages 189-191 in the bundle. This was the website as at 31 May 2020.

Eastleigh: Please see page 180 in the bundle. This is the webpage as at 31 May 2020.

Ipswich: Please see page 192 in the bundle. This is the webpage as at 31 May 2020.

Leeds: <https://web.archive.org/web/20200420175456/https://www.leeds.gov.uk/coronavirus/business> [as at 20 April 2020] and at page 193 in pages 193-198 in the bundle.

Milton Keynes: <https://web.archive.org/web/20200509174723/https://www.milton-keynes.gov.uk/environmental-health-and-trading-standards/trading-standards/coronavirus-covid-19-incident-reporting> [as at 9 May 2020] and at pages 206-208 in the bundle.

Southwark: <https://web.archive.org/web/20200427145656/https://www.southwark.gov.uk/health-and-wellbeing/public-health/for-the-public/coronavirus/business-closure-requirements-and-restrictions> [as at 27 April 2020] and at page 161 in pages 160-161 in the bundle.

Thanet: Please see page 125 in pages 122-127 in the bundle. This is the webpage as at 31 May 2020.

Uttersford: Please see page 231 in the bundle. This is the webpage as at 31 May 2020.

Wolverhampton: Please see page 230 in the bundle. This is the webpage as at 4 June 2020.

³¹ Brent: Please see page 182 in the bundle. This is the webpage as at 31 May 2020.

Camden: Please see page 186 at pages 186-187 in the bundle. This is the webpage as at 31 May 2020.

Chesterfield: Please see page 191 in pages 189-191 in the bundle. This was the website as at 31 May 2020.

Eastleigh: Please see page 180 in the bundle. This is the webpage as at 31 May 2020.

Ipswich: Please see page 192 in the bundle. This is the webpage as at 31 May 2020.

26. An example is the information provided by Eastleigh Borough Council:³²
- “Eastleigh Borough Council, along with Hampshire Trading Standards will be actively enforcing these regulations, and this will include dealing with any complaints. This may include undertaking monitoring and observations of businesses to ensure compliance. In line with a graduated approach to enforcement the responsible person will be contacted initially to discuss the allegations/evidence and informed of the actions required to comply. However, if businesses continue to fail to comply there will be no hesitation in considering further enforcement action in accordance with our Enforcement policy.”*
27. The majority of the websites of the councils referenced at paragraph 22 above also address the position for businesses that are permitted to stay open on their website or by inserting links to relevant resources³³. For example, Cambridge County Council’s website notes that, where it is necessary for staff to attend a workplace, there must be social distancing and stringent hygiene measures in place³⁴ and the website of Bristol City Council provides a link to posters to be put up in businesses that are allowed to remain open, including which explain social distancing³⁵. On 2 June 2020, the Royal Borough of Windsor and Maidenhead published a link to the government guidelines titled ‘Working safely during coronavirus (COVID-19)’³⁶ and the Warwick District Council website contains links to government guidelines setting out measures aimed at operating businesses safely during the pandemic.³⁷

Milton Keynes: <https://web.archive.org/web/20200509174723/https://www.milton-keynes.gov.uk/environmental-health-and-trading-standards/trading-standards/coronavirus-covid-19-incident-reporting> [as at 9 May 2020] and at pages 206-207 in the bundle.

Northampton: Please see page 217 in the bundle. This is the webpage as at 3 June 2020.

Southwark: <https://web.archive.org/web/20200427145656/https://www.southwark.gov.uk/health-and-wellbeing/public-health/for-the-public/coronavirus/business-closure-requirements-and-restrictions> [as at 27 April 2020] and at page 161 in pages 160-161 in the bundle.

Thanet: Please see page 125 in pages 122-127 in the bundle. This is the webpage as at 31 May 2020

Wolverhampton: Please see page 230 in the bundle. This is the webpage as at 4 June 2020.

³² Please see page 176 in the bundle. This is the webpage as at 31 May 2020.

³³ See footnotes to paragraph 22 above for Birmingham City Council, Bristol City Council, Cambridgeshire County Council, Carlisle City Council, Durham County Council, Royal Borough of Windsor and Maidenhead, Thanet District Council and Warwick District Council.

³⁴ <https://www.cambridgeshire.gov.uk/residents/coronavirus/coronavirus-support-and-advice-for-business> and at pages 54-64 in the bundle. This is the webpage as at 3 July 2020.

³⁵ <https://www.bristol.gov.uk/business-support-advice/social-distancing-posters-for-businesses> and at page 232 in the bundle. This is the webpage as at 3 July 2020.

³⁶ https://www3.rbwm.gov.uk/info/200384/news_and_information_releases/1521/covid19_resident_and_business_update_page/2 and at pages 113-118 in the bundle. This is the webpage as at 3 July 2020.

³⁷ https://www.warwickdc.gov.uk/info/20827/coronavirus/1553/coronavirus_information_for_%20businesses and at pages 142-143 in the bundle. This is the webpage as at 3 July 2020.

Police Forces³⁸

28. Many police force websites contain a webpage dealing with COVID-19 and many explain that certain businesses have been forced to close; include instructions as to how to report breaches of COVID-19 restrictions, with some explaining how the public should report businesses which are breaching applicable restrictions; and include links to the Government advice on the closure of certain businesses and the new offences under the 26 March Regulations.
29. By 21 May 2020, the Metropolitan Police web page³⁹ contained links to the latest government guidance, separate Metropolitan Police pages on social distancing measures in England, Wales, Scotland and Northern Ireland and a variety of advice and information on policing measures and business closures.
30. It has a separate web page dedicated to business closures⁴⁰ and this stated that local authorities are usually responsible for the enforcement of the 26 March Regulations around business closures, but stated that the Metropolitan Police could be contacted about a business if a member of the public was concerned⁴¹. There is also a page for reporting possible serious breaches of the 26 March Regulations.⁴²
31. This information is replicated on the websites of many police forces. These include Cheshire Police,⁴³ City of London Police,⁴⁴ Cleveland Police,⁴⁵ Derbyshire Police,⁴⁶ Essex

³⁸ A number of webpages are referenced in this section of the document. In the majority of cases it has been possible to provide links to the webpages as they appeared as at a specified date between 1 March and 31 May 2020. In other cases, where that has not been possible, pdf copies of the webpages as they appeared on a specified date between 31 May and 4 June, when a first draft of this document was prepared by the Claimant, are included in the bundle. No admissions are made as to the existence or content of the webpages at any date not specified.

³⁹ <https://web.archive.org/web/20200521113653/https://www.met.police.uk/advice/advice-and-information/c19/coronavirus-covid-19/> [as at 21 May 2020] and at pages 233-236 in the bundle.

⁴⁰ <https://web.archive.org/web/20200413185543/https://www.met.police.uk/advice/advice-and-information/c19/coronavirus-covid-19/business-and-venue-closures/> [as at 13 April 2020] and at page 242 in the bundle.

⁴¹ As at 3 June 2020, this page stated that that the Metropolitan Police could be contacted in relation to the enforcement of the closure of businesses “in the first instance, if you’re concerned”. The web page now states that the Metropolitan Police can be contacted about a perceived serious breach of the rules.

⁴² <https://web.archive.org/web/20200409164314/https://www.met.police.uk/tua/tell-us-about/c19/tell-us-about-possible-breach-coronavirus-measures/> [as at 9 April 2020] and at pages 245-246 in the bundle.

⁴³ <https://web.archive.org/web/20200404141135/https://www.cheshire.police.uk/advice/advice-and-information/c19/coronavirus-covid-19/> [as at 4 April 2020] and at pages 251-254 in the bundle.

⁴⁴ Please see pages 260-263 in the bundle.

⁴⁵ <https://web.archive.org/web/20200501190648/https://www.cleveland.police.uk/advice/advice-and-information/c19/coronavirus-covid-19/> [as at 1 May 2020] and at pages 269-273 in the bundle.

⁴⁶ <https://web.archive.org/web/20200402010836/https://www.derbyshire.police.uk/advice/advice-and-information/c19/coronavirus-covid-19/> [as at 2 April 2020] and at pages 279-282 in the bundle.

Police,⁴⁷ Gloucestershire Police,⁴⁸ Greater Manchester Police,⁴⁹ Hampshire Police,⁵⁰ Kent Police,⁵¹ Leicestershire Police,⁵² Merseyside Police,⁵³ Northamptonshire Police,⁵⁴ Staffordshire Police,⁵⁵ Surrey Police,⁵⁶ Sussex Police,⁵⁷ Warwickshire Police⁵⁸ and West Mercia Police.⁵⁹

32. Other police force websites provide information in a different format but cover matters with some similar material, such as the Cambridge Constabulary website⁶⁰ and Bedfordshire police force website.⁶¹
33. The NPCC police briefing dated 31 March 2020 (**Appendix 2**) explains that:
 - 33.1 local authorities will ordinarily take the lead on enforcing and monitoring the closure of business premises and would be able to issue prohibition notices.
 - 33.2 the main focus of the police “is the regulations relating to individuals”.
34. In relation to restrictions on individuals’ movement and gatherings, the NPCC explained that where an officer believed someone was outside of the place where they were living without reasonable excuse, the officer could (a) direct that person to return to the place where they were living; (b) give the person concerned any reasonable instructions

⁴⁷ <https://web.archive.org/web/20200402000957/https://www.essex.police.uk/advice/advice-and-information/c19/coronavirus-covid-19/> [as at 2 April 2020] and at pages 288-291 in the bundle.

⁴⁸ Please see pages 297-300 in the bundle.

⁴⁹ <https://web.archive.org/web/20200411170540/https://www.gmp.police.uk/advice/advice-and-information/c19/coronavirus-covid-19/> [as at 11 April 2020] and at pages 306-310 in the bundle.

⁵⁰ <https://web.archive.org/web/20200416180819/https://www.hampshire.police.uk/advice/advice-and-information/c19/coronavirus-covid-19/> [as at 16 April 2020] and at pages 316-320 in the bundle.

⁵¹ <https://web.archive.org/web/20200406174252/https://www.kent.police.uk/advice/advice-and-information/c19/coronavirus-covid-19/> [as at 6 April 2020] and at pages 326-329 in the bundle.

⁵² <https://web.archive.org/web/20200402001251/https://www.leics.police.uk/advice/advice-and-information/c19/coronavirus-covid-19/> [as at 2 April 2020] and at pages 335-337 in the bundle.

⁵³ <https://web.archive.org/web/20200509125141/https://www.merseyside.police.uk/advice/advice-and-information/c19/coronavirus-covid-19/> [as at 9 May 2020] and at pages 343-347 in the bundle.

⁵⁴ <https://web.archive.org/web/20200411173521/https://www.northants.police.uk/advice/advice-and-information/c19/coronavirus-covid-19/> [as at 11 April 2020] and at pages 353-357 in the bundle.

⁵⁵ <https://web.archive.org/web/20200523144001/https://www.staffordshire.police.uk/advice/advice-and-information/c19/coronavirus-covid-19/> [as at 23 May 2020] and at pages 363-366 in the bundle.

⁵⁶ <https://web.archive.org/web/20200401235320/https://www.surrey.police.uk/advice/advice-and-information/c19/coronavirus-covid-19/> [as at 1 April 2020] and at pages 372-375 in the bundle.

⁵⁷ <https://web.archive.org/web/20200401220029/https://www.sussex.police.uk/advice/advice-and-information/c19/coronavirus-covid-19/> [as at 1 April 2020] and at pages 381-384 in the bundle.

⁵⁸ <https://web.archive.org/web/20200416164006/https://www.warwickshire.police.uk/advice/advice-and-information/c19/coronavirus-covid-19/> [as at 16 April 2020] and at pages 390-394 in the bundle.

⁵⁹ <https://web.archive.org/web/20200409135409/https://www.westmercia.police.uk/advice/advice-and-information/c19/coronavirus-covid-19/> [as at 9 April 2020] and at pages 400-404 in the bundle.

⁶⁰ <https://web.archive.org/web/20200409154916/https://www.cambs.police.uk/information-and-services/Coronavirus-COVID-19/Coronavirus-COVID-19-FAQs2> [as at 9 April 2020] and at pages 410-417 in the bundle.

⁶¹ <https://web.archive.org/web/20200520205604/https://www.bedfordshire.police.uk/information-and-services/Advice/Coronavirus/Beds-COVID-19-questions-answers> [as at 20 May 2020] and at pages 428-434 in the bundle.

considered to be necessary; and (c) use reasonable force in the exercise of the power to remove the person to the place where they were living.

35. In addition, the NPCC stated that officers could instruct gatherings of three or more people to disperse or direct or remove any person from that gathering to their home, where they are not members of the same household.⁶²

SECTION 4: EXAMPLES OF ENFORCEMENT ACTION

36. There are a number of reported examples of Local Councils and police forces using their powers under the 26 March Regulations in relation to the restrictions on businesses.

37. By way of non-exhaustive example only:

- 37.1 ITV reported the following action taken by Liverpool City Council and Merseyside Police:

*“A pub in south Liverpool has been issued with a prohibition order after it was found to be open, in breach of coronavirus restrictions... The action by Liverpool City Council has been supported by Merseyside Police.”*⁶³

- 37.2 Chronicle Live reported the following action taken by North Tyneside Council:

*“A North Tyneside gym has been forced to close after police caught two men exercising inside during lockdown.”*⁶⁴

- 37.3 Sheffield City Council News reported joint action taken by the Sheffield City Council and South Yorkshire police to enforce the 26 March Regulations:

*“Sheffield City Council and South Yorkshire Police have used new enforcement powers to close two businesses [a pub and an e-cigarette/vape shop] that were operating outside of Government guidance, despite the current coronavirus restrictions.”*⁶⁵

Further examples of reported actions can be seen in the list of articles footnoted.⁶⁶

⁶² A revised NPCC police briefing dated 1 June 2020 makes clear that Government guidance about individuals remaining at all times not less than two-metres apart is not enforceable against individuals in England. <https://www.met.police.uk/SysSiteAssets/media/downloads/central/advice/covid/covid-19-briefing-english-010620.pdf> and at pages 515-527 in the bundle. This is the website as at 3 July 2020.

⁶³ <https://www.itv.com/news/granada/2020-03-26/prohibition-notice-for-pub-breaching-coronavirus-restrictions-in-liverpool/> and at pages 444-446 in the bundle. This is the webpage as at 8 July 2020.

⁶⁴ <https://www.chroniclive.co.uk/news/north-east-news/north-tyneside-gym-forced-close-18296742> and at pages 447-448 in the bundle. This is the webpage as at 8 July 2020.

⁶⁵ <https://sheffieldnewsroom.co.uk/news/businesses-ignoring-restrictions-forced-to-close-under-new-powers/> and at pages 452-454 in the bundle. This is the webpage as at 8 July 2020.

⁶⁶ <https://www.leeds-live.co.uk/news/leeds-news/six-leeds-businesses-forced-close-18316551> and at page 452 in the bundle. This is the webpage as at 8 July 2020.

<https://www.stokesentinel.co.uk/news/stoke-on-trent-news/rule-breaking-stoke-trent-barbers-4174132> and at pages 453-454 in the bundle. This is the webpage as at 8 July 2020.

<https://sites.southglos.gov.uk/newsroom/environment/covid-19-enforcement-action/> and at page 455-456 in the bundle. This is the webpage as at 8 July 2020.

Police enforcement of restrictions of movement and gathering of individuals

38. Data published at intervals by the NPCC states the number of Fixed Penalty Notices issued by regional police forces in England. The data published on 15 May 2020 is set out at **Appendix 3** and **Appendix 4**.⁶⁷ This data reflects the position as at 11 May 2020.
39. The headline figures show that in total, 13,445 FPNs have been recorded as having been issued in England between Friday 27 March and Monday 11 May. This is based on police force submissions to the National Criminal Records Office. The total number of FPNs issued nationally has been divided into different categories of reasons as shown in the table below⁶⁸.

<https://news.camden.gov.uk/98-of-london-businesses-respecting-lockdown/> and at pages 457-458 in the bundle. This is the webpage as at 8 July 2020.

<https://www.thisislocalondon.co.uk/news/18481081.brent-council-receives-hundreds-covid-19-complaints/> and at page 459 in the bundle. This is the webpage as at 8 July 2020.

<https://www.bbc.co.uk/news/uk-england-south-yorkshire-52475708> and at page 460-461 in the bundle. This is the webpage as at 8 July 2020.

<https://www.brent.gov.uk/council-news/april-2020/public-are-eyes-and-ears-as-first-prohibition-notices-served/> and at page 462 in the bundle. This is the webpage as at 8 July 2020.

<https://www.newhamrecorder.co.uk/news/health/newham-businesses-breach-covid-19-rules-1-6648751> and at pages 463-464 in the bundle. This is the webpage as at 8 July 2020.

<https://www.tivysideadvertiser.co.uk/news/18434283.coronavirus-credigion-barbershop-hit-prohibition-notice-breaking-lockdown-rules/> and at page 465 in the bundle. This is the webpage as at 8 July 2020.

<https://www.bucksheald.co.uk/health/coronavirus/covidiot-aylesbury-barber-has-clandestine-service-cut-short-prohibition-notice-2852389> and at pages 466-468 in the bundle. This is the webpage as at 8 July 2020.

<https://www.bbc.co.uk/news/uk-england-leicestershire-52560032> and at pages 469-470 in the bundle. This is the webpage as at 8 July 2020.

<https://www.manchestereveningnews.co.uk/news/greater-manchester-news/almost-400-complaints-lodged-against-18326970> and at page 471 in the bundle. This is the webpage as at 8 July 2020.

<https://www.thisiswiltshire.co.uk/news/18432672.41-reports-swindon-council-traders-flouting-coronavirus-lockdown/> and at pages 472-473 in the bundle. This is the webpage as at 8 July 2020.

<https://www.bbc.co.uk/news/uk-england-birmingham-52769223> and at pages 474-475 in the bundle. This is the webpage as at 8 July 2020.

<https://www.worcesternews.co.uk/news/18486763.life-lockdown-biggest-stories-worcester-coronavirus/> and at pages 476-477 in the bundle. This is the webpage as at 8 July 2020.

<https://metro.co.uk/2020/05/06/barbers-ordered-close-caught-cutting-hair-lockdown-12663925/> and at pages 478-479 in the bundle. This is the webpage as at 8 July 2020.

<https://www.cheshire-live.co.uk/news/chester-cheshire-news/two-cheshire-west-vape-shops-18324962> and at page 480 in the bundle. This is the webpage as at 8 July 2020.

<https://www.birminghammail.co.uk/news/local-news/one-worcestershires-biggest-garden-centres-18232117> and at pages 481-482 in the bundle. This is the webpage as at 8 July 2020.

<https://sheffieldnewsroom.co.uk/news/businesses-ignoring-restrictions-forced-to-close-under-new-powers/> and at pages 483-486 in the bundle. This is the webpage as at 8 July 2020.

<https://www.southsomerset.gov.uk/news/2020/4/coronavirus-covid-19-south-somerset-district-council-issues-first-prohibition-notice-since-government-ordered-business-closures/> and at pages 487-488 in the bundle. This is the webpage as at 8 July 2020.

<https://theisleofthanetnews.com/2020/04/21/further-warning-letters-and-prohibition-notices-served-on-businesses-flouting-closure-regulations/> and at pages 489-491 in the bundle. This is the webpage as at 8 July 2020.

⁶⁷ <https://news.npcc.police.uk/resources/fixed-penalty-notices-issued-under-covid-15th-may> and at pages 492-495 in the bundle. This is the webpage as at 15 May 2020.

⁶⁸ Ibid.

Table 1: Reasons for which FPNs has been issued under emergency COVID-19 regulations, between 27th March and 11th May in England

Reason for issue	As at 11th May
Contravene requirement as to restriction of movement during emergency period	10,099
Contravene a direction or fail to comply with instruction	2,009
Contravene requirement to not participate in a gathering in public of more than two people	3,409
Contravene requirement from a relevant person	396
Obstruct person carrying out a function under the regulations	271
Total to date	16,184

Note: The total in this table exceeds the headline measure of total FPNs issued as an FPN can be issued for more than one reason.

SECTION 3: STEPS TAKEN SINCE MAY 2020

40. On 10 May 2020, the government announced its new “stay alert” message. Prime Minister Boris Johnson noted that the public had been asked to work from home if they could but that the government was now emphasising that anyone who cannot work from home, for instance those in construction or manufacturing, should be actively encouraged to go to work.⁶⁹
41. Birmingham City Council⁷⁰ refers the readers to new rules on staying alert and safe, which in turn state that employees can return to work if they cannot work from home⁷¹.

⁶⁹ <https://www.gov.uk/government/speeches/pm-address-to-the-nation-on-coronavirus-10-may-2020> and at pages 496-502 in the bundle. This is the webpage as at 8 July 2020.

⁷⁰ https://www.birmingham.gov.uk/info/50247/national_guidance_during_covid-19 and at pages 503-504 in the bundle. This is the webpage as at 8 July 2020.

⁷¹ https://www.easy-read-online.co.uk/media/53296/staying-alert-and-safe-easy-read_v1b.pdf?fbclid=IwAR3KXAwSHTuD_D1xEaZpibwH4awvHhnE75RJHn05fyptK8JEIdQ9yjtTfs and at pages 505-514 in the bundle. This is the webpage as at 8 July 2020.

Appendix 1

 Office for Product Safety & Standards

Office for Product Safety and Standards
Cannon House
18 The Priory Queensway
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B4 6BS

27th March 2020

OPSS Update to Local Authorities in England: Coronavirus, Business and Venues Closures and Restrictions v.3

This guidance to local authorities on enforcement replaces guidance issued on 25th March and reflects the introduction of further legislation on 26th March.

As we are all aware, the situation regarding Coronavirus continues to move very quickly and this guidance will be regularly updated as the situation develops.

Business and Venues Closures and Restrictions

The Government has now put in place legislation to require the closure of certain businesses and venues where people gather and has placed restrictions on the operations of those businesses and venues that do remain open, in order protect against the risks to public health arising from coronavirus.

[The Health Protection \(Coronavirus, Restrictions\) \(England\) Regulations 2020](#) ('the Coronavirus Restrictions Regulations') came into force on 26th March 2020. These Regulations revoke the [Health Protection \(Coronavirus, Business Closure\) \(England\) Regulations 2020](#) (referred to in this guidance as 'the first Regulations').

While the Coronavirus Restrictions Regulations are broad - covering not only certain businesses but also restrictions on the movement of individuals, gatherings and non-business premises and venues (including places of worship and crematoria) – the focus of this OPSS guidance is local authority enforcement of the restrictions on businesses.

The Coronavirus Restrictions Regulations allocate enforcement powers to local authorities and their designated officers in relation to the requirements placed on businesses. It is anticipated that local authorities will allocate responsibility for enforcing the requirements in respect of business closures and restrictions to their environmental health and trading standards teams. These teams are well placed to lead this work as they already have strong relationships local business and understand how to work with them to ensure that they are doing their bit to protect the public and the NHS.

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<https://www.gov.uk/government/organisations/office-for-product-safety-and-standards>

The Secretary of State has enabled **all** local authorities to designate officers to enforce the Regulations and has designated **all** local authorities to take criminal proceedings¹. This means that all local authorities in England (District, County and Unitary authorities) and their designated officers have powers to act.

OPSS continues to work with the Department of Health and Social Care and the Ministry of Housing, Communities and Local Government ('MHCLG') to support effective implementation – in particular, ensuring local authorities have the information, guidance and support they need to effectively enforce the restrictions on businesses.

Local authorities will need to:

1. Understand the requirements for business closures and restrictions

Specified businesses and venues must close while these restrictions are in place. All other businesses and venues can remain open but should be following current guidance from Public Health England.

A list of the businesses and venues that are required to close, and the exceptions to these requirements, can be found here: [gov.uk/further-businesses-and-premises-to-close](https://www.gov.uk/further-businesses-and-premises-to-close). This includes a link to Public Health England guidance.

2. Designate officers to enforce the requirements

All local authorities in England have powers to enforce the Coronavirus Restrictions Regulations. Local authorities will need to urgently designate their relevant officers to ensure they are specifically authorised to act under the Regulations.

Local authorities that have already appointed officers to act under the first Regulations are able to treat those officers as having been designated under the Coronavirus Restrictions Regulations (see Regulation 2(3)) for the purposes of Regulation 8 only².

3. Work out how you are going to get information out to your local businesses

Local authorities will be using existing communication channels to disseminate information and will wish to co-ordinate with partner organisations.

Guidance for businesses can be found here: [gov.uk/further-businesses-and-premises-to-close](https://www.gov.uk/further-businesses-and-premises-to-close) and includes guidance on businesses and venues that must remain closed (see also Annex A); work carried out in people's homes; takeaway and delivery facilities; length of closure; financial support; business support; business rates; and enforcement.

¹ The Secretary of State's letter of designation is available at: [gov.uk/further-businesses-and-premises-to-close](https://www.gov.uk/further-businesses-and-premises-to-close)

² Further guidance will be provided on designation in relation to the issue of Fixed Penalty Notices

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4. Be ready to answer questions from businesses

The government guidance will be kept updated and you should use this to answer queries from business about what they should do.

OPSS is handling enquiries from businesses and local authorities and liaising with other Government departments to provide updated information and guidance on the basis of these enquiries. Local authorities can refer queries that they are not able to answer to:

- OPSS opss.enquiries@beis.gov.uk
- CTSI philo@tsi.org.uk
- CIEH k.thompson@cieh.org

5. Work out local enforcement arrangements with other local authorities and with the Police

The Government expects the Police to lead enforcement in relation to individuals, gatherings and non-business premises and venues while local authorities should lead in relation to the requirements placed on businesses.

The Police are being advised to speak to Local Authority contacts to agree the local response and coordination. We expect local authorities in two tier areas will want to work together to co-ordinate communications and activities, including through local resilience forums. Where public order maybe an issue, co-ordination and co-operation will be necessary with the Police.

6. Tackle failures to comply

The Government anticipates that the vast majority of businesses will understand why the restrictions have been brought into place and will follow the requirements. Local authorities are expected to take a reasonable and proportionate approach, encouraging and persuading businesses to comply with the requirements.

However, where businesses do not act responsibly and fail to comply with the Coronavirus Restrictions Regulations, the Regulations provide powers to act:

- A designated local authority officer may **'take such action as is necessary to enforce any requirement'** imposed by the Coronavirus Restrictions Regulations (see Regulation 8(1)). This is a widely drawn power
- A designated local authority officer may issue a prohibition notice, where this is necessary and proportionate (see Regulation 8(2))

Annex A includes a template **prohibition notice** that may be adapted and used by local authorities.

Local authorities will wish to add to this template any details that would usually be included in their statutory notices, such as details of their Privacy Notice and may also wish to add links to the Regulations and Government guidance on the Regulations.

- A local authority may institute criminal proceedings (see Regulation 11), including for failure to comply with a prohibition notice.

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Note: the first Regulations continue in force in relation to any offence committed under those Regulations before the current Regulations came into effect (see Regulation 2(2)).

Fixed Penalty Notices:

Further guidance will be provided

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Annex A. Template Prohibition Notice

[insert Local Authority name]

**The Health Protection (Coronavirus, Restrictions) (England) Regulations 2020
(SI. 2020: No.350)**

PROHIBITION NOTICE

[insert date]

Part A

To: [Person responsible for carrying on the business (includes the owner, proprietor or manager)]

Trading as: [trading name(s)]

At: [Premises location]

Of: [Business (if elsewhere)/ Company Registered Address]

This Prohibition Notice is served under Regulation 8(2) of The Health Protection (Coronavirus, Restrictions) (England) Regulations 2020 (the Regulations) and has immediate effect.

The Regulations impose certain restrictions to protect against the risks to public health arising from coronavirus. Failure to comply with the requirements of the Regulations, without reasonable excuse, is a criminal offence.

I, [insert name of designated local authority officer], designated as a relevant person for the purposes of the Regulations by [insert name of local authority], have reasonable grounds for believing that you are contravening a requirement in the Regulations as set out in Part B below and that it is necessary and proportionate to issue this Prohibition Notice to prevent continued contravention of the requirement.

Part B. Contravention of the restrictions

[Detail the regulation that has been breached (Regulation 4 or 5) and outline the grounds for the reasonable belief that there has been a contravention]

Part C. Action required

This Prohibition Notice requires that you immediately cease the activities giving rise to contravention of the Regulations. The activities must not resume before the end of the emergency period³. The measures specified below must be taken to prevent continued contravention of the Regulations:

³The Secretary of State will publish a direction terminating the emergency period as soon as they consider the restrictions or requirements set out in the Regulations are no longer necessary

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[Detail the action(s) that need to be taken to prevent continued contravention of the requirement. Sample text is provided overleaf that summarises the requirements that may be breached by businesses and the associated actions that would be required]

Part D. Consequences of non-compliance

Failure to comply with this Prohibition Notice, without reasonable excuse, is an offence punishable by a fine on summary conviction in a Magistrates Court.

Part E. Challenging this Prohibition Notice

There is no statutory right to appeal against this Prohibition Notice.

If you consider that the Notice should not have been issued or that the actions required of you are unreasonable or unjust, you can make representations to *[insert name of local authority]* in writing outlining your reasons for challenging the Notice, within *[insert number of days]* of the date on this Notice.

Your challenge will be processed in accordance with *[insert name of local authority]*'s Complaint Procedure: *[insert link to local authority's Complaints Procedure]*

Contact: *[insert contact details]*

Alternatively, you may challenge this Notice by way of Judicial Review. Should you wish to pursue this option, you may wish to consult a lawyer to obtain independent legal advice.

This Notice remains in force even if you have raised a challenge.

Should the local authority's review of your challenge determine that the Notice should be revoked, you will be notified in writing that the Notice has been revoked.

Signed: [Relevant Person]

Date:

Name in Capitals:

Name and Address of Local Authority:

Telephone:

Email:

If you are not sure of your rights or the implications of this Notice, you may want to seek independent legal advice

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The Health Protection (Coronavirus, Restrictions) (England) Regulations 2020

PROHIBITION NOTICE (REVERSE)

Sample text for inclusion in Part C of the Prohibition Notice as appropriate, summarising the requirements that may be breached by businesses and the associated actions that would be required:

In relation to a breach of Regulation 4(1) (Business listed in Schedule 2 Part 1):

Actions required:

- *Close the premises, or part(s) of the premises, in which food or drink are sold for consumption on the premises; and*
- *Cease selling food or drink for consumption on the premises*

In relation to a breach of Regulation 4(4) (Business or service listed in Schedule 2 Part 2)

Actions required:

- *Cease to carry on the business or provide the service listed in Part 2 of Schedule 2*

In relation to a breach of Regulation 5(1) (Business or service, not listed in Schedule 2 Part 3, of offering goods for sale or for hire in a shop, or providing library services):

Actions required:

- *Cease to carry on the business or provide the service except as permitted by Regulation 5(1)(a) which permits the business to make deliveries or otherwise provide services in response to orders received through a website, or otherwise by online communication; by telephone, including orders by text message; or by post; and*
- *Close any premises which are not required to carry out its business or provide its service in a manner permitted by Regulation 5(1)(a); and*
- *Cease to admit any person to its premises who is not required to carry on the business or provide the service in a manner permitted by Regulation 5(1)(a).*

In relation to a breach of Regulation 5(3) (Business consisting of the provision of holiday accommodation):

Actions required:

- *Cease to carry on the business except as permitted by Regulation 5(4) which permits the business to provide accommodation in specified circumstances; to host blood donation sessions; or for any purpose requested by the Secretary of State or a local authority.*

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ENDS

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Appendix 2





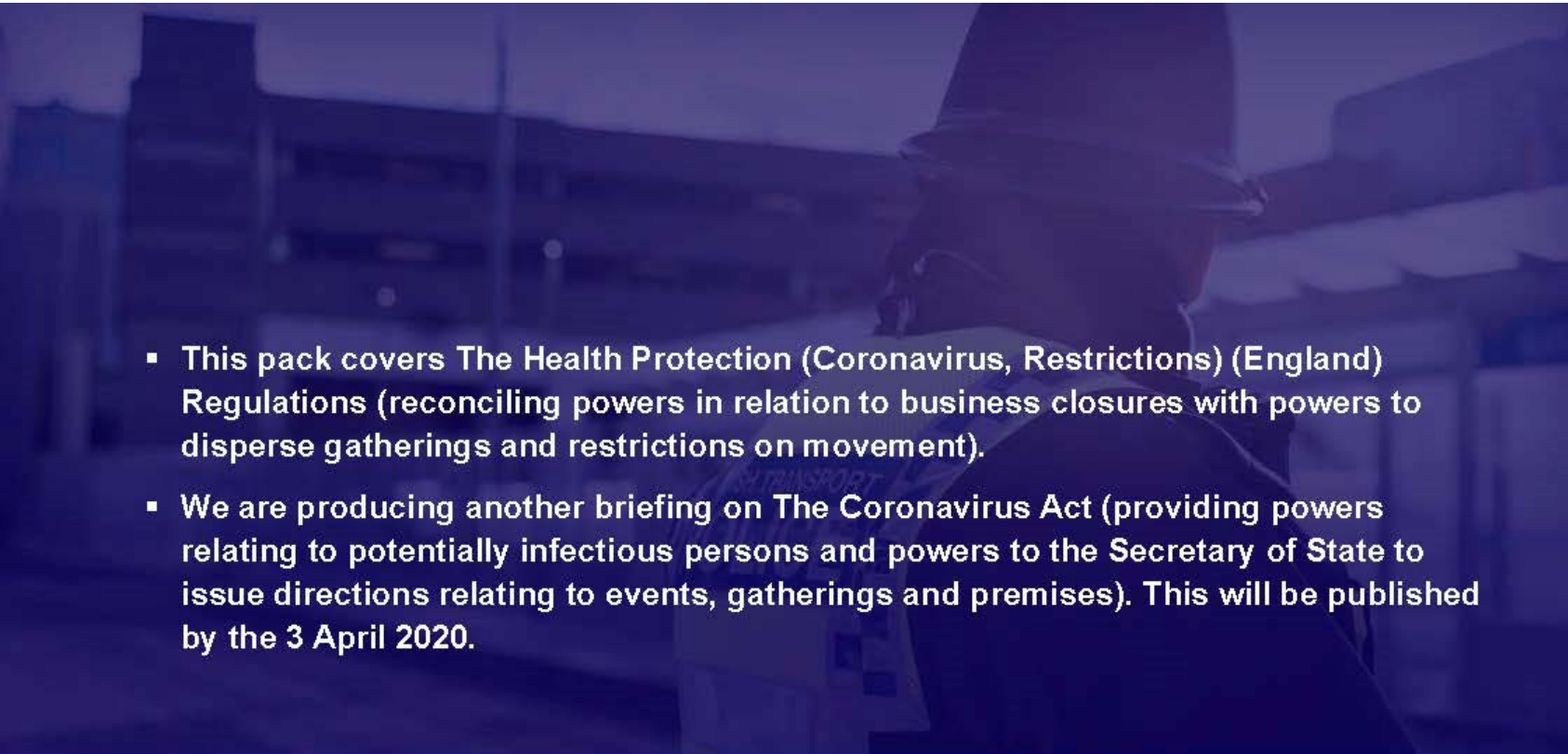
**COVID-19 – Policing brief in response
to Coronavirus Government Legislation**

31.03.2020



The response to Coronavirus is evolving. We are learning more as the situation develops and we will brief you again in due course. This briefing is to get the most up to date information out to you as quickly as we can, but it is subject to change.



- 
- This pack covers The Health Protection (Coronavirus, Restrictions) (England) Regulations (reconciling powers in relation to business closures with powers to disperse gatherings and restrictions on movement).
 - We are producing another briefing on The Coronavirus Act (providing powers relating to potentially infectious persons and powers to the Secretary of State to issue directions relating to events, gatherings and premises). This will be published by the 3 April 2020.

The Health Protection (Coronavirus, Restrictions) (England) Regulations 2020 ('the Regulations') came into force on 26 March 2020 and apply to **England only**. Wales, Scotland and Northern Ireland have equivalent legislation.

The purpose of these new powers is to **save lives** by **protecting the public and the NHS**.

The Regulations provide powers to a relevant person to:

- **require the closure of premises and businesses (Reg.4 and 5)**
- **restrict movement and gatherings (Reg.6 and 7)**

A '**relevant person**' is defined in Regulation 8 as a **constable**, a **PCSO** or a **person designated by the Secretary of State** for the purposes of the regulation.

Regulation 12 states that the Regulations will expire at the end of a period of six months, beginning with the day they come into force.

The need for the restrictions or requirements imposed by these Regulations will be reviewed by the Secretary of State at least once every 21 days, with the first review carried out by 16 April 2020.

This will be an ever-changing picture and everyone in policing is encouraged to follow developments closely.

Government guidance sets out these social distancing measures and includes the following



Stay at home, unless:

- shopping for basic necessities, for example food and medicine
- taking exercise – alone or with members of a household
- for any medical need, or to provide care to a vulnerable person
- travelling for work purposes, but only where they cannot work from home



Stop all **public gatherings** of more than two people, unless:

- those people live together
- the gatherings are essential for a work purpose
- they are providing assistance to a vulnerable person, providing emergency assistance, participating in legal proceedings or moving house (where this could not be rearranged)



Stop all **social events**, including weddings, baptisms and other religious ceremonies.

Funerals attended by immediate family, or where there are none, close friends, are still permitted.

A **vulnerable person** is defined as any person who is:

- aged 70 years or older
- under 70 years old who has an underlying health condition
- pregnant

The police response will be to follow the **four-step escalation principles**:

- 1 **Engage**
- 2 **Explain**
- 3 **Encourage**
- 4 **Enforce**

We **police by consent**. The initial police response should be to encourage voluntary compliance.

This could be through asking **individuals, groups or businesses** whether they have heard about the new guidance, and how quickly they can comply with it. This should be done by stressing the risks to public health and the NHS.

There is no power to '**stop and account**'.

The police will apply the law in a system that is **flexible, discretionary and pragmatic**. This will enable officers to make sensible decisions and employ their judgement. **Enforcement should be a last resort.**

There are two main parts to these regulations:

1. Regulations affecting permitted retail premises and businesses, and
2. Those relating to individuals, affecting movement and gatherings.

Local Authorities, mainly through their Environmental Health and Trading Standards officers, will lead on enforcing and monitoring the closure of business premises and will be able to issue prohibition notices.

You should support them with this where required and senior officers will need to liaise with your local authorities to agree the ways in which this will be implemented locally.

The police's main focus is the regulations relating to individuals and therefore we have structured this briefing to make regulations relating to individuals the most prominent.

Powers relating to closure of retail businesses and premises

Enforcement of these closures or restrictions will be through service of a prohibition notice to the relevant person who, it is reasonably believed, is contravening the restriction and, where it is necessary and proportionate, to prevent the continued contravention (Reg.8(2)).

What is allowed

- The sale of food and drink for consumption off premises.
- Workplace canteens where there is no practical alternative.
- Room service.
- Using premises for broadcast to people outside.
- Using premises for blood donation.
- Providing accommodation for the homeless.
- Using a place of worship for funerals (attended by immediate family, or where there are none, close friends), to broadcast an act of worship to people outside, or to provide essential voluntary services.
- Crematoriums for small gatherings.
- Food retailers, including food markets, supermarkets, convenience stores, off-licences and corner shops.
- Pharmacies and drugstores.
- Newsagents.
- Homeware, building supplies and hardware stores.
- Petrol stations.
- Car repair and MOT services.
- Taxi or vehicle hire businesses.
- Banks and building societies.
- Post offices.
- Funeral directors.
- Laundrettes and dry cleaners.
- Dental services, opticians, audiology services, chiropody, chiropractors, osteopaths and other medical or health services, including services relating to mental health.
- Veterinary surgeons and pet shops.
- Storage and distribution facilities, including delivery drop-off points.
- Car parks in towns or cities.
- Public toilets.
- Bicycle shops.
- Agricultural supply shops.

Powers relating to closure of retail businesses and premises – these are exceptions to the previous slide unless specifically identified in the list of businesses and premises that must close, they may remain open

Certain businesses can continue to offer goods for sale or hire from a shop, including library services, provided these are; through a website (or otherwise by online communication); by telephone (including orders by text message); or by post. However these businesses must stop admitting people to their premises who are not involved in the business.

What is not allowed

- Serving food or drink to be consumed on premises.
- Cinemas.
- Theatres.
- Nightclubs, bars, licensed premises.
- Bingo halls.
- Concert halls.
- Museums and galleries.
- Casinos.
- Betting shops.
- Spas.
- Barbers and nail, beauty and hair salons.
- Massage parlours.
- Indoor skating rinks.
- Tattoo parlours.
- Car showrooms.
- Auction houses.
- Indoor fitness studios, gyms, swimming pools, bowling alleys, amusement arcades, soft-play areas and other indoor leisure centres or facilities.
- Funfairs (whether outdoors or indoors).
- Playgrounds, sports courts and outdoor gyms.
- Outdoor markets (except for stalls selling food).
- The provision of holiday accommodation, unless the accommodation is being used:
 - by someone who was resident before the regulations came into force and they are unable to go home
 - as someone's main residence
 - to support services to the homeless
 - to host blood donation sessions
 - for any other purpose requested by the Secretary of State or local authority

Powers in relation to restrictions on movement and gatherings

If you believe someone is outside of the place where they are living **without reasonable excuse**, you can:

- **direct that person to return to the place where they are living**
- **give the person concerned any reasonable instructions you consider to be necessary**
- **use reasonable force in the exercise of the power to remove the person to the place where they are living**

You may instruct gatherings of three or more people to disperse or direct or remove any person from that gathering to their home, where they are not members of the same household.

Anyone contravening these requirements commits an offence, punishable on summary conviction by a fine.

Where someone is believed to have **committed an offence** under these regulations and is 18 or over, you may issue them with a fine for **£60 payable within 28 days, but this is reduced to £30 if paid within 14 days. Court proceedings may be brought in cases of non-payment. If a person commits an offence for the second occasion the penalty increases to £120. The penalty will double for each subsequent issue (this is capped at £960).**

Action: the forms you hold have not been designed for this process. The new process is shown on slide 16.



Where people are unable to work from home they should still go to work, where this can be done in accordance with guidance published by Public Health England.



Restrictions on movement

During the pandemic, nobody should leave their home unless they have a reasonable excuse.

Reasonable excuses include:

- obtaining basic necessities and supplies for the essential upkeep, maintenance and functioning of the household, or for the household of a vulnerable person
- obtaining money from any businesses permitted to remain open (see slide 8)
- to take exercise alone or with other members of their household
- seeking medical assistance
- providing emergency assistance
- providing care or assistance to a vulnerable person
- travelling for the purpose of work or to provide voluntary or charitable services, where it is not reasonably possible to work from, or provide those services from home
- attending a funeral of a close family member (or a friend, where there are no close family)
- donating blood
- meeting a legal obligation, incl. court or bail conditions (answering bail and complying with offender management)
- accessing critical public services
- continuing existing arrangements relating to shared parental access to children
- going to a place of worship (minister of religion or worship leader only)
- moving house
- avoiding injury or escaping a risk of harm

Restrictions on gatherings

No gatherings in a public place of more than two people are permitted, unless:

- those people live together
- the gathering is essential for a work purpose
- the gathering is a funeral
- those people are, where necessary:
 - moving house
 - helping a vulnerable person
 - participating legal proceedings
 - helping in an emergency

Children and young persons

If you believe anyone is outside of their premises without reasonable excuse, including a child (someone under 18 years of age), you can:

- **direct that person to return to the place where they are living**
- **remove that person to the place where they are living**
- **give the person concerned any reasonable instructions you consider to be necessary**
- **use reasonable force in the exercise of the power**

The powers also apply to an individual over 18 accompanying the child, if applicable.

Your powers extend to direct anyone who has responsibility for the child, even if temporary, to secure compliance with the regulations.

If you are dealing with a parent or guardian who is not preventing their child going outdoors and all other avenues to Engage, Explain and Encourage have been exhausted, you should Enforce by issuing them with a fine.

Recording

These are non recordable offences, they can't be punished by imprisonment.

- **A record is not required on force record management system**
- **Biometrics are not required to be taken**

Powers of arrest

A power of arrest may be utilised in line with **Section 24 PACE**, officers' attention is specifically drawn to the **necessity to arrest in relation to ascertaining name and address**, and **to protect a child or other vulnerable person from the person in question**, in this context this aspect is linked to the spread of infection. Officers may also wish to determine if they feel Breach of the Peace powers apply.

Officers' attention is drawn to the expanded grounds of necessity for arrest which for these purposes include maintenance of public health or public order. See Reg.9(7).

Powers of entry and to stop vehicles

The Coronavirus Act and Coronavirus Regulations do not explicitly confer any powers on police officers to stop vehicles or enter premises.

Powers to stop vehicles

- Police have powers to stop any vehicle for any reason under the Road Traffic Act 1988, s.163.
- The Coronavirus Act 2020 has created certain offences that may be discovered upon officers stopping any vehicle.
- **Example:** a constable can stop a vehicle to ascertain the reasons for being out and if they don't fall into any of the 'reasonable excuse' categories then they can be cited for committing an offence under the coronavirus legislation.

Use your judgement and common sense; for example, people will want to exercise locally and may need to travel to do so, we don't want the public sanctioned for travelling a reasonable distance to exercise. Road checks on every vehicle is equally disproportionate. We should reserve enforcement only for individuals who have not responded to Engage, Explain, and Encourage, where public health is at risk.

Entry into property

- Police need a warrant before they can enter and search premises.
- However, the Coronavirus Act 2020 has provisions within it to cover the power of entry in certain exceptional circumstances.
- Schedule 21 of the Coronavirus Act allows an officer to enter a property where they have **reasonable grounds** to suspect that a person within is potentially infectious, and they need to direct or remove the person for screening and assessment.
- Officers must be sure it is both **necessary** and **proportionate** to enter a property on these grounds. They must confer with a public health officer unless it is not practicable to do so due to exceptional circumstances.



A further PowerPoint has been produced about the application of the Coronavirus Act 2020 in relation to your powers of entry. This will be available by 3 April 2020.



Safeguarding: we need you to be the professional decision makers on the street

Keep an **inquisitive, questioning** mind-set.

It may not be safe for everyone to be at home. Consider whether there are any **safeguarding issues** at play.

For example, are you dealing with aspects of **domestic abuse, child abuse** or **mental health**?

Be **professionally curious**, do the checks and ask the questions. Find out what's really going on and enquire about the environment the person is living in.

If home is **not a safe place** for the person to return to, we need to solve the problem in partnership. In these cases, do not utilise this legislation. Instead, revert to normal process and legislation dealing with vulnerable people.

If you have issues with partnership working, escalate through the usual channels in your force.

Personal safety



Wash your hands frequently

Regularly and thoroughly clean your hands with an alcohol-based hand rub or wash them with soap and water. Wash hands or use sanitiser before going into any address and after exiting.



Maintain social distancing

Maintain a distance of at least two metres (six feet) between yourself and anyone.



Avoid touching your eyes, nose and mouth

Practice respiratory hygiene



Make sure that you, and the people around you, follow good respiratory hygiene. This means covering your mouth and nose with your bent elbow or a tissue when you cough or sneeze. Dispose of the used tissue immediately.



Use the PPE equipment that your force has provided

We are making sure that stocks of PPE equipment are replenished and available for use.

Appendix 3

The table below sets out the number of Fixed Penalty Notices issued by territorial forces in England in relation to the enforcement of the new COVID-19 public health regulations, as published on 15 May, 2020.

FORCE ¹	Total issued up to 27th April		Total number issued to date (27th March to 11th May)
	As published 30th April	Revised figures as published	
Avon & Somerset	211	231	300
Bedfordshire	215	226	292
BTP	224	222	307
Cambridgeshire	87	91	120
Cheshire	96	130	166
City of London ²	37	38	64
Cleveland	223	232	280
Cumbria	107	116	269
Derbyshire	128	156	219
Devon & Cornwall	510	563	799
Dorset	116	243	383
Durham	94	101	137
Essex	111	127	165
Gloucestershire	162	171	238
Greater Manchester	171	179	263
Hampshire	197	213	244
Hertfordshire	189	200	243
Humberside	76	76	103
Kent	105	106	117
Lancashire	633	653	736
Leicestershire	230	227	334
Lincolnshire	124	129	194
Merseyside	217	221	438
Metropolitan	634	842	906
MoD Police	14	15	27
Norfolk	227	232	320
North Yorkshire	458	505	843
Northamptonshire	198	212	347
Northumbria	150	168	206
Nottinghamshire	89	100	158
South Yorkshire	258	294	356
Staffordshire	28	35	52
Suffolk	187	189	246
Surrey	346	357	539
Sussex	348	358	655
Thames Valley	649	659	866
Warwickshire	22	23	31
West Mercia	87	96	150
West Midlands	322	307	405
West Yorkshire	460	515	758
Wiltshire	137	138	169
TOTAL	8,877	9,696	13,445

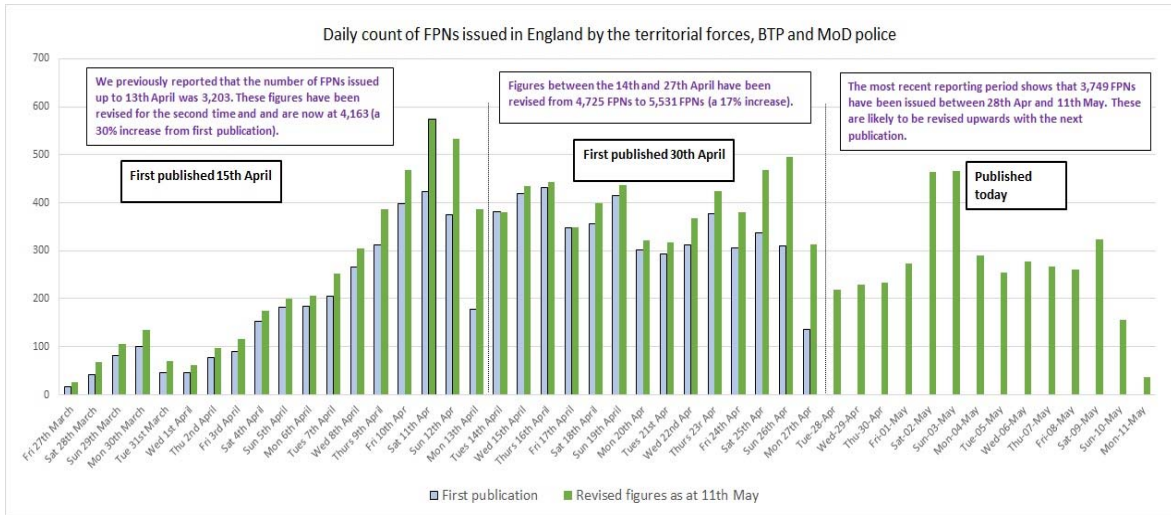
Table note

1. Caution should be taken to make comparisons between forces as variation in is likely to reflect a range of factors including how the force has decided to police non-compliance as well as differences in local context (e.g. composition and density of the local population).

2. Rates for City of London Police is much higher compared with other forces due its small resident population.

Appendix 4

The graph below sets out the daily count of Fixed Penalty Notices issued in England by the territorial forces, BTP and MoD police, as published on 15 May 2020.



1. Home (<https://www.gov.uk/>)
2. Coronavirus (COVID-19) (<https://www.gov.uk/coronavirus-taxon>)
3. Health and wellbeing during coronavirus (<https://www.gov.uk/coronavirus-taxon/health-and-wellbeing>)

Speech

Prime Minister's statement on coronavirus (COVID-19): 16 March 2020

Prime Minister Boris Johnson made a statement on coronavirus.

Published 16 March 2020

From:

Prime Minister's Office, 10 Downing Street (<https://www.gov.uk/government/organisations/prime-ministers-office-10-downing-street>) and The Rt Hon Boris Johnson MP (<https://www.gov.uk/government/people/boris-johnson>)

Delivered on:

16 March 2020 (Transcript of the speech, exactly as it was delivered)



Good afternoon everybody, thank you very much for coming. I wanted to bring everyone up to date with the national fight back against the new coronavirus and the decisions that we've just taken in COBR for the whole of the UK.

As we said last week, our objective is to delay and flatten the peak of the epidemic by bringing forward the right measures at the right time, so that we minimise suffering and save lives. And everything we do is based scrupulously on the best scientific advice.

Last week we asked everyone to stay at home if you had one of two key symptoms: a high temperature or a new and continuous cough.

Today, we need to go further, because according to SAGE [the Scientific Advisory Group for Emergencies] it looks as though we're now approaching the fast growth part of the upward curve.

And without drastic action, cases could double every 5 or 6 days.

So, first, we need to ask you to ensure that if you or anyone in your household has one of those two symptoms, then you should stay at home for fourteen days.

That means that if possible you should not go out even to buy food or essentials, other than for exercise, and in that case at a safe distance from others. If necessary, you should ask for help from others for your daily necessities. And if that is not possible, then you should do what you can to limit your social contact when you leave the house to get supplies.

And even if you don't have symptoms and if no one in your household has symptoms, there is more that we need you to do now.

So, second, now is the time for everyone to stop non-essential contact with others and to stop all unnecessary travel.

We need people to start working from home where they possibly can. And you should avoid pubs, clubs, theatres and other such social venues.

It goes without saying, we should all only use the NHS when we really need to. And please go online rather than ringing NHS 111.

Now, this advice about avoiding all unnecessary social contact, is particularly important for people over 70, for pregnant women and for those with some health conditions.

And if you ask, why are we doing this now, why now, why not earlier, or later? Why bring in this very draconian measure?

The answer is that we are asking people to do something that is difficult and disruptive of their lives.

And the right moment, as we've always said, is to do it when it is most effective, when we think it can make the biggest difference to slowing the spread of the disease, reducing the number of victims, reducing the number of fatalities.

And as we take these steps we should be focusing on the most vulnerable.

So third, in a few days' time – by this coming weekend – it will be necessary to go further and to ensure that those with the most serious health conditions are largely shielded from social contact for around 12 weeks.

And again the reason for doing this in the next few days, rather than earlier or later, is that this is going to be very disruptive for people who have such conditions, and difficult for them, but, I believe, it's now necessary.

And we want to ensure that this period of shielding, this period of maximum protection coincides with the peak of the disease.

And it's now clear that the peak of the epidemic is coming faster in some parts of the country than in others.

And it looks as though London is now a few weeks ahead.

So, to relieve the pressure on the London health system and to slow the spread in London, it's important that Londoners now pay special attention to what we are saying about avoiding non-essential contact, and to take particularly seriously the advice about working from home, and avoiding confined spaces such as pubs and restaurants.

Lastly, it remains true as we have said in the last few weeks that risks of transmission of the disease at mass gatherings such as sporting events are relatively low.

But obviously, logically as we advise against unnecessary social contact of all kinds, it is right that we should extend this advice to mass gatherings as well.

And so we've also got to ensure that we have the critical workers we need, that might otherwise be deployed at those gatherings, to deal with this emergency.

So from tomorrow, we will no longer be supporting mass gatherings with emergency workers in the way that we normally do. So mass gatherings, we are now moving emphatically away from.

And I know that many people – including millions of fit and active people over 70 – may feel, listening to what I have just said, that there is something excessive about these measures.

But I have to say, I believe that they are overwhelmingly worth it to slow the spread of the disease, to reduce the peak, to save life, minimise suffering and to give our NHS the chance to cope.

Over the last few days, I have been comparing notes and talking to leaders around the world and I can tell you that the UK is now leading a growing global campaign amongst all our friends and allies, whether in the G7, the G20, the UN, the IMF – all those bodies in which we play a significant role.

We're leading a campaign to fight back against this disease.

To keep the economy growing, to make sure that humanity has access to the drugs and the treatments that we all need, and the UK is also at the front of the effort to back business, to back our economy, to make sure that we get through it.

I know that today we are asking a lot of everybody. It is far more now than just washing your hands - though clearly washing your hands remains important.

But I can tell you that across this country, people and businesses in my experience are responding with amazing energy and creativity to the challenge that we face, and I want to thank everybody for the part that you are playing and are going to play.

Published 16 March 2020

Related content

- Prime Minister's statement on coronavirus (COVID-19): 22 March 2020
(<https://www.gov.uk/government/speeches/pm-statement-on-coronavirus-22-march-2020>)
- Prime Minister's statement on coronavirus (COVID-19): 20 March 2020
(<https://www.gov.uk/government/speeches/pm-statement-on-coronavirus-20-march-2020>)
- Prime Minister's statement on coronavirus (COVID-19): 12 March 2020
(<https://www.gov.uk/government/speeches/pm-statement-on-coronavirus-12-march-2020>)
- Prime Minister's statement on coronavirus (COVID-19): 19 March 2020
(<https://www.gov.uk/government/speeches/pm-statement-on-coronavirus-19-march-2020>)

- Prime Minister's statement on coronavirus (COVID-19): 18 March 2020
(<https://www.gov.uk/government/speeches/pm-statement-on-coronavirus-18-march-2020>)

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- Slides, datasets and transcripts to accompany coronavirus press conferences
(<https://www.gov.uk/government/collections/slides-and-datasets-to-accompany-coronavirus-press-conferences>)

Explore the topic

- Health and wellbeing during coronavirus (<https://www.gov.uk/coronavirus-taxon/health-and-wellbeing>)
- Protecting yourself and others from coronavirus (<https://www.gov.uk/coronavirus-taxon/protecting-yourself-and-others>)

1. Home (<https://www.gov.uk/>)
2. Health and social care (<https://www.gov.uk/health-and-social-care>)

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Prime Minister's statement on coronavirus (COVID-19): 18 March 2020

Prime Minister Boris Johnson made a statement on coronavirus.

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From:

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Delivered on:

18 March 2020 (Transcript of the speech, exactly as it was delivered)



Good afternoon. And thanks for coming or for indeed tuning in to these daily updates. I want to introduce, I'm sure you know Jenny Harries, Deputy Chief Medical Officer for England, and you know Sir Patrick Vallance, Chief Scientific Advisor.

I want to tell you where we got to in our national fightback against the coronavirus. Today the Scientific Advisory Group for Emergencies met to discuss the latest evidence on the spread of the virus and the effects of the measures we have already taken to slow its spread. And Patrick is going to update us in a second about

that.

I want to repeat that everyone – everyone – must follow the advice to protect themselves and their families, but also – more importantly – to protect the wider public. So stay at home for seven days if you think you have the symptoms. Remember the two key symptoms are high temperature, a continuous new cough.

Whole household to stay at home for 14 days if one member in that household thinks he/she has the symptoms. Avoid all unnecessary gatherings – pubs, clubs, bars, restaurants, theatres and so on and work from home if you can. Wash your hands.

And we have already announced in the last few days we will massively scale up our testing capacity in the weeks ahead so we hit 25,000 tests a day.

A huge public information campaign is being rolled out so people get all the information they need to protect themselves and others.

We are asking retired healthcare professionals to come back and help us cope, help the NHS to cope, with this unprecedented challenge.

And we will continue as we have from the beginning to do the right thing at the right time and to follow the best scientific advice.

And we come today to the key issue of schools where we have been consistently advised that there is an important trade off. And so far the judgment of our advisers has been that closing schools is actually of limited value in slowing the spread of the epidemic.

And that is partly because counterintuitively schools are actually very safe environments. And in this disease and epidemic children and young people are much less vulnerable.

And hitherto the advice has been that we should keep schools open if possible in order to reduce the pressure on the NHS and on all other public services. But I think you'll agree I have always been very clear that this is a balanced judgment and one that we have kept under constant review.

So looking at the curve of the disease and looking at where we are now – we think now that we must apply downward pressure, further downward pressure on that upward curve by closing the schools.

So I can announce today and Gavin Williamson making statement now in House of Commons that after schools shut their gates from Friday afternoon, they will remain closed for most pupils – for the vast majority of pupils- until further notice. I will explain what I mean by the vast majority of pupils.

The objective is to slow the spread of the virus and we judge it is the right moment to do that.

But of course, as I've always said, we also need to keep the NHS going and to treat the number of rising cases. So we need health workers who are also parents to continue to go to work.

And we need other critical workers with children to keep doing their jobs too – from police officers who are keeping us safe to the supermarket delivery drivers, social care workers who look after the elderly and who are so vital. We will be setting out more details shortly about who we mean in these groups.

So we therefore need schools to make provision for the children of these key workers who would otherwise be forced to stay home. And they will also need to look after the most vulnerable children.

This will mean there will of course be far fewer children in schools and that will help us to slow the spread of the disease. And these measures are crucial to make sure the critical parts of the economy keep functioning and public services keep functioning.

So we are simultaneously asking nurseries and private schools to do the same, and we are providing financial support where it is needed. We are making provisions to supply meals and vouchers for children eligible for free school meals. And where some schools are already doing this, I want to make it clear we will reimburse the cost. And of course this does mean that exams will not take place as planned in May and June. Though we will make sure that pupils get the qualifications they need and deserve for their academic career.

Now I know that these steps will not be easy for parents or teachers. And for many parents, this will be frustrating, and it will make it harder for them to go out to work.

And of course that is one of the reasons we haven't wanted to go ahead and that's why we are working now on further measures to ensure that we support not just businesses but also individuals and their families to keep our economy going as Rishi Sunak the Chancellor outlined yesterday.

I also need to remind parents that, as we have already advised, children should not be left with older grandparents, or older relatives, who may be particularly vulnerable or fall into some of the vulnerable groups and I know that will be difficult too. And I want to thank families for their sacrifice at this difficult time. I want to thank whole country for the efforts people are making to comply with these measures.

I particularly want to thank the teachers, head teachers and all the support staff who keep schools going who will make these exceptional arrangements work, for the benefit of us all.

By looking after the children of key workers they will be a critical part of our fightback against Coronavirus. As I have said, we will take the right steps at the right time, guided by the science.

We believe the steps we have already taken, together with those I am announcing today, are already slowing the spread of the disease.

But we will not hesitate to go further, and faster, in the days and weeks ahead.

And we will do whatever it takes to so that we beat it together.

Published 18 March 2020

Related content

- Prime Minister's statement on coronavirus (COVID-19): 22 March 2020 (<https://www.gov.uk/government/speeches/pm-statement-on-coronavirus-22-march-2020>)
- Prime Minister's statement on coronavirus (COVID-19): 20 March 2020 (<https://www.gov.uk/government/speeches/pm-statement-on-coronavirus-20-march-2020>)
- Prime Minister's statement on coronavirus (COVID-19): 17 March 2020 (<https://www.gov.uk/government/speeches/pm-statement-on-coronavirus-17-march-2020>)
- PM Mother's Day words: 22 March 2020 (<https://www.gov.uk/government/speeches/pm-mothers-day-words-22-march-2020>)
- Prime Minister's statement on coronavirus (COVID-19): 16 March 2020 (<https://www.gov.uk/government/speeches/pm-statement-on-coronavirus-16-march-2020>)

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- Health and social care (<https://www.gov.uk/health-and-social-care>)

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Ministry of Housing,
Communities &
Local Government

Guidance: Further businesses and premises to close



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March 2020

GOV.UK GUIDANCE

FURTHER BUSINESSES AND PREMISES TO CLOSE

As a country, we all need to do what we can to reduce the spread of coronavirus.

That is why the government has given clear guidance on [self-isolation](#), [staying at home and away from others](#), and asked that [schools](#) only remain open for those children who absolutely need to attend.

On 23 March the Government, stepped up measures to prevent the spread of coronavirus and save lives. All non-essential premises must now close. Takeaway and delivery services may remain open and operational in line with guidance on Friday 20 March. Online retail is still open and encouraged and postal and delivery service will run as normal.

Retail and public premises which we expect to remain open must:

- Ensure a distance of two meters between customers and shop assistants; and
- Let people enter the shop only in small groups, to ensure that spaces are not crowded.
- Queue control is required outside of shops and other essential premises that remain open.

Parks will remain open but only for individuals and households to exercise once a day. Communal spaces within parks such as playgrounds and football pitches will be closed.

Non-essential businesses and premises must now shut

The following businesses and premises must remain closed:

Business, premises or place	Exceptions
Food and drink	
Restaurants	Food delivery and takeaway can remain operational.
Cafes, including workplace canteens	Food delivery and takeaway can remain operational. Cafés or canteens at hospitals, care homes or schools; prison and military canteens; services providing food or drink to the homeless.
Public houses	
Bars and nightclubs, including bars in hotels or members' clubs	
Retail	
Hair, beauty and nail salons, including piercing and tattoo parlours	
Massage parlours	
All retail with notable exceptions	Supermarkets and other food shops, health shops, pharmacies including non-dispensing pharmacies, petrol stations, bicycle shops, home and hardware shops, laundrettes and dry cleaners, bicycle shops, garages, car rentals, pet shops, corner shops, newsagents, post offices, and banks.

March 2020

Ministry of Housing, Communities and Local Government

Outdoor and indoor markets	Market stalls which offer essential retail, such as grocery and food.
Auction houses	
Car showrooms	
Hotels	
Hotels, hostels, BnBs, campsites and boarding houses for commercial use	Where people live in these as interim abodes whilst their primary residence is unavailable they may continue to do so. Key workers can continue to stay in hotels or similar where required.
Caravan parks/sites for commercial uses	Where people live permanently in caravan parks or are staying in caravan parks as interim abodes where their primary residence is not available, they may continue to do so.
Non-residential institutions	
Libraries	
Community centres, youth centres and similar	Facilities may remain open for the purpose of hosting essential voluntary or public services, such as food banks or homeless services. We will do everything to support vulnerable people who are without a network of friends and families.
Places of worship for services	Funerals following the social distancing guidance; places of worship should remain open for solitary prayer. Live streaming of a service without audience would be permissible.
Cinemas, theatres and concert halls	Live streaming of a performance by a small group could be permissible with social distancing observed.
Assembly and leisure	
Museums and galleries	
Bingo halls, casinos and betting shops	
Spas	
Skating rinks	
Fitness studios, gyms, swimming pools or other indoor leisure centres	
Arcades, bowling alleys, soft play centres and similar	
Outdoor recreation	
Enclosed spaces in parks, including playgrounds, sports courts and pitches, and outdoor gyms or similar	

These premises and other venues must close as they involve prolonged close social contact, which increases the chances of infection spreading.

Takeaway and delivery facilities should remain open and operational.

This means people can continue to enter premises to access takeaway services, including delivery drivers. Planning regulation will be changed to enable restaurants, cafes and pubs which do not currently offer delivery and hot food takeaway to do so. This will be clearly communicated by the government when in effect. People must not consume food or drinks on site at restaurants, cafes or pubs whilst waiting for takeaway food,

Those venues offering takeaway or delivery services must not include alcoholic beverages in this list if their license does not already permit.

Length of closure

We are asking the businesses and premises and other venues outlined above **not to open for trade from close of trade 23 March 2020.**

The Government will look again at these measures in three weeks, and relax them if the evidence shows this is possible.

Compliance

Everyone is instructed to comply with the rules issued by the government in relation to coronavirus, in order to protect both themselves and others.

As of 2pm on 21 March 2020, **closures on the original list from 20th March are now enforceable by law** in England and Wales due to the threat to public health. The government will extend the law and enforcement powers to include the new list of premises for closure. Further measures on enforcement could be taken following the passage of the Coronavirus Bill through parliament.

A business operating in contravention of the Health Protection (Coronavirus, Business Closures) Regulations 2020 will be committing an offence. As agreed with the devolved administrations, these measures will be extended to Scotland and Northern Ireland by Ministerial Direction once the Coronavirus Bill is in force.

Environmental Health and Trading Standards officers will monitor compliance with these regulations, with police support provided if appropriate. Businesses and premises that breach them will be subject to **prohibition notices**, and potentially **unlimited fines**.

Financial Support

Her Majesty's Treasury also [announced](#) on 20 March 2020 a comprehensive series of measures supporting wages, cash-flow for businesses, and the welfare system.

Business support

In England, under the Retail, Hospitality and Leisure Grant (RHLG) announced on Monday March 16, businesses and premises in England in the retail, hospitality and leisure sectors will be eligible for cash grants of up to £25,000 per property.

Eligible businesses in these sectors with a property that has a rateable value of up to £15,000 will receive a grant of £10,000. Eligible businesses and premises in these sectors with a property that has a rateable value of between £15,001 and £51,000 will receive a grant of £25,000. Businesses with a rateable value of over £51,000 are not included in this scheme. For more information please visit gov.uk.

Business rates

In England, as announced on Monday 16 March, the government will provide a business rates holiday for businesses and premises in the retail, hospitality and/or leisure sector. This includes the businesses and premises in scope for closure listed above. This will apply automatically to your next business rates bill in April 2020. For more information please visit [gov.uk](https://www.gov.uk).

Further information

This guidance will be updated regularly as the situation develops. For information about support for business, please go to the Government's [Business Support](#) webpage or visit [gov.uk](https://www.gov.uk).

Devolved Administrations may issue further guidance on these matters within their nations.



1. Home (<https://www.gov.uk/web/20200503215754/https://www.gov.uk/>)
 2. Closing certain businesses and venues in England
(<https://www.gov.uk/web/20200503215754/https://www.gov.uk/government/publications/further-businesses-and-premises-to-close>)
1. Cabinet Office
(<https://www.gov.uk/web/20200503215754/https://www.gov.uk/government/organisations/cabinet-office>)
 2. Ministry of Housing, Communities & Local Government
(<https://www.gov.uk/web/20200503215754/https://www.gov.uk/government/organisations/ministry-of-housing-communities-and-local-government>)

Guidance

Closing certain businesses and venues in England

Updated 1 May 2020

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(<https://web.archive.org/web/20200503215754/https://www.nationalarchives.gov.uk/doc/open-government-licence/version/3>) or write to the Information Policy Team, The National Archives, Kew, London TW9 4DU, or email: psi@nationalarchives.gsi.gov.uk

(<https://web.archive.org/web/20200503215754/mailto:psi@nationalarchives.gsi.gov.uk>).

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This publication is available at <https://www.gov.uk/government/publications/further-businesses-and-premises-to-close/further-businesses-and-premises-to-close-guidance>

As a country, we all need to do what we can to reduce the spread of coronavirus.

The government has given clear guidance on self-isolation

(<https://web.archive.org/web/20200503215754/https://www.nhs.uk/conditions/coronavirus-covid-19/self-isolation-advice/>), staying at home and away from others

(<https://web.archive.org/web/20200503215754/https://www.gov.uk/government/publications/full-guidance-on-staying-at-home-and-away-from-others/full-guidance-on-staying-at-home-and-away-from-others>), and asked that schools

(<https://web.archive.org/web/20200503215754/https://www.gov.uk/government/publications/coronavirus-covid-19-maintaining-educational-provision/guidance-for-schools-colleges-and-local-authorities-on-maintaining-educational-provision>) only remain open for those children who absolutely need to attend.

All businesses and venues outlined in the table below must not open to the public. Failure to follow the law relating to these closures can lead to the individuals responsible for the business being issued a prohibition notice, a fixed penalty notice or prosecution.

Takeaway and delivery services may remain open and operational in line with guidance below. Online retail may continue.

Employers who have people in their offices or onsite should ensure that employees are able to follow Public Health England guidelines

(<https://web.archive.org/web/20200503215754/https://www.gov.uk/government/publications/guidance-to-employers-and-businesses-about-covid-19/guidance-for-employers-and-businesses-on-coronavirus-covid-19>).

1. Businesses and venues that must remain closed to members of the public

To reduce social contact, the government has required by law the businesses and venues in the left-hand column to close to members of the public. Legal exceptions, and guidance on their scope, are set out in the right-hand column.

Food and drink	Exceptions
Restaurants and public houses, wine bars or other food and drink establishments including within hotels and members' clubs, such as dining rooms	<p>Food delivery and takeaway can remain operational. This can be a new activity supported by the new permitted development rights in England. This covers the provision of hot or cold food that has been prepared for consumers for collection or delivery to be consumed, reheated or cooked by consumers off the premises.</p> <p>Room service in hotels and accommodation.</p>

Food and drink	Exceptions
Cafés and canteens	<p>Food delivery and takeaway can remain operational (and as above).</p> <p>Cafés and canteens at hospitals, police and fire services' places of work, care homes or schools; prison and military canteens; services providing food or drink to the homeless may remain open.</p> <p>Where there are no practical alternatives, other workplace canteens can remain open to provide food for their staff. For example, this could include canteens at police or fire services' places of work.</p> <p>However, where possible, the government advises that staff should be encouraged to bring their own food, and distributors can move to takeaway. Employers are encouraged to take measures to minimise the number of people in the canteen, for example by using a rota.</p>
Retail	Exceptions
Hairdressers, barbers, beauty and nail salons, including piercing and tattoo parlours	
<p>All retail, other than those exempt, must close their premises to members of the public. However, staff may be present to make deliveries or provide services in response to orders such as those through telephone, online, or mail</p>	<ul style="list-style-type: none"> • Food retailers, including supermarkets • Dental services, opticians, audiology services, chiropody, chiropractors, osteopaths and other medical or health services (including physiotherapy and podiatry services), and services relating to mental health • Pharmacies and chemists, including non-dispensing pharmacies • Petrol stations • Bicycle shops • Veterinary surgeries and pet shops • Agricultural supplies shops

Retail	Exceptions
	<ul style="list-style-type: none"> • Convenience stores, corner shops and newsagents • Off-licences and licenced shops selling alcohol, including those within breweries • Laundrettes and dry cleaners • Post offices • Taxi or vehicle hire businesses • Car repair and MOT services • Car parks • Banks, building societies, short-term loan providers, credit unions, savings clubs, cash points, currency exchange offices, businesses for the transmission of money, and businesses which cash cheques • Storage and distribution facilities, including delivery drop off or collection points where they are on the premises of any of the above businesses • Public toilets • Shopping centres may stay open but only units of the types listed above may trade
Outdoor and indoor markets	Livestock markets and stalls selling food
Auction houses	Livestock auctions
Accommodation	Exceptions

Accommodation	Exceptions
<p>Holiday accommodation including hotels, hostels, B&Bs, holiday rentals, campsites and boarding houses</p>	<p>Where people live in these as interim abodes whilst their primary residence is unavailable, or they live in them in permanently they may continue to do so.</p> <p>Hotels and other accommodation listed can be provided to any person who is unable to return to their main residence, and to non-UK residents unable to travel.</p> <p>People who are unable to move into a new home due to the current restrictions can also stay at hotels.</p> <p>Where hotels, hostels, and B&Bs are providing rooms to support homeless and other vulnerable people such as those who cannot safely stay in their home, through arrangements with local authorities and other public bodies, they may remain open.</p> <p>Those attending a funeral will be able to use hotels when returning home would be impractical.</p> <p>Hotels and other accommodation listed are allowed to host blood donation sessions.</p>
<p>Caravan parks/sites for commercial uses</p>	<p>Where people live permanently in caravan parks or are staying in caravan parks as interim abodes where their primary residence is not available, they may continue to do so.</p> <p>Caravan parks also have the same exemptions as hotels and other forms of accommodation listed above.</p>
<p>Non-residential institutions</p>	<p>Exceptions</p>
<p>Libraries</p>	<p>Digital library services and those where orders are taken electronically, by teleph or by post (for example no-contact Home Library Services) may continue.</p>
<p>Community centres</p>	<p>Community centres can open for the purpose of hosting essential voluntary activities and urgent public services, such as food banks, homeless services, and blood donation sessions.</p> <p>A community centre can open temporarily to host a blood donation session for these services only. Public Health England guidelines should be followed, maintaining a distance of two metres.</p>

Non-residential institutions	Exceptions
Places of worship	<p>Funerals may be held, but it is advised that they be conducted in line with guidance from Public Health England (https://web.archive.org/web/20200503215754/https://www.gov.uk/government/publications/19-guidance-for-managing-a-funeral-during-the-coronavirus-pandemic/covid-19-guidance-managing-a-funeral-during-the-coronavirus-pandemic).</p> <p>Burial grounds and cemeteries can remain open. Grounds surrounding crematoria also remain open, including gardens of remembrance.</p> <p>Providers of funeral services, such as funeral directors and funeral homes, may open.</p> <p>A minister of religion or worship leader may leave their home to travel to their place of worship. A place of worship may broadcast an act of worship, whether over the internet or otherwise.</p> <p>A place of worship can remain open for the purpose of hosting essential voluntary activities and urgent public services, such as food banks, homeless services, and donation sessions.</p>

Assembly and leisure	Exceptions
Museums and galleries	
Nightclubs	
Cinemas, theatres and concert halls	Small group performances for the purposes of live streaming could be permissible where Public Health England guidelines are observed and no audience members attend the venue.
Bingo halls, casinos and betting shops	
Spas and massage parlours	
Skating rinks	
Indoor fitness studios, gyms, swimming pools or other indoor leisure centres	Any suitable assembly or leisure premises may open for blood donation sessions.
Indoor arcades, bowling alleys, soft play centres and similar facilities	
Funfairs	

Outdoor recreation	Exceptions
Playgrounds, sports courts, outdoor gyms and outdoor swimming pools	Parks can remain open. See further government guidance on access to green (https://web.archive.org/web/20200503215754/https://www.gov.uk/government/news/cc-guidance-on-access-to-green-spaces).

2. Work carried out in people's homes

There is separate guidance

(<https://web.archive.org/web/20200503215754/https://www.gov.uk/guidance/social-distancing-in-the-workplace-during-coronavirus-covid-19-sector-guidance#tradespeople-and-working-in-peoples-homes>) on work carried out in other people's homes, for example by tradespeople carrying out repairs and maintenance, cleaners, or those providing paid-for childcare in a child's home.

3. Takeaway food and food delivery facilities may remain open and operational.

This means people can continue to enter premises to access takeaway services, including delivery drivers.

Businesses are encouraged to take orders online or by telephone, and businesses must not provide seating areas, indoors and outdoors, for customers to consume food and drink on. Ordering in advance is strongly encouraged to avoid waiting in, as per Public Health England guidelines.

Planning regulation has been changed to enable restaurants, cafés and pubs which do not currently offer delivery and hot food takeaway to do so. The legislation can be accessed online

(<https://web.archive.org/web/20200503215754/http://www.legislation.gov.uk/uksi/2020/330/contents/made>).

People must not consume food or drinks on site at restaurants, cafés or pubs whilst waiting for takeaway food.

Those venues offering takeaway or delivery services must not include alcoholic beverages in this list if their licence does not already permit.

4. Length of closure

We asked the businesses and venues outlined above **not to open for trade from close of trade 23 March 2020**.

The first point of review for these measures was on 16 April 2020. This concluded that the current measures will be continued for a further three weeks. They will then be reviewed again. This review will consider their necessity and effectiveness in light of changing circumstances.

5. Compliance

As of 1pm on 26 March 2020 new Regulations extending the restrictions are now enforceable by law in England

(<https://web.archive.org/web/20200503215754/http://www.legislation.gov.uk/uksi/2020/350/contents/made>) due to the threat to public health. These supersede Regulations that came into force at 2pm on 21 March 2020.

Everyone is instructed to comply with the rules issued by the government in relation to coronavirus, in order to protect both themselves and others.

An owner, proprietor or manager carrying out a business (or a person responsible for other premises) who contravenes the regulations, without reasonable excuse, commits an offence.

In England, Environmental Health and Trading Standards officers will monitor compliance with these regulations, with police support provided if appropriate. Businesses and venues that breach them will be subject to prohibition notices, and a person, who is 18 or over, carrying on a business in contravention of the regulations may be issued with a fixed penalty. With the support of the police, prohibition notices can be used to require compliance with the regulations including requiring that an activity ceases. It is also an offence, without reasonable excuse, to fail to comply with a prohibition notice.

If prohibition notices are not complied with, or fixed penalty notice not paid, you may also be taken to court with magistrates able to impose potentially unlimited fines.

6. Financial support

Her Majesty's Treasury also announced on 20 March 2020

(<https://web.archive.org/web/20200503215754/https://www.gov.uk/government/speeches/the-chancellor-rishi-sunak-provides-an-updated-statement-on-coronavirus>) a comprehensive series of measures supporting wages, cash-flow for businesses, and the welfare system.

7. Business support

In England, under the Retail, Hospitality and Leisure Grant (RHLG) announced on 16 March 2020, businesses and venues in the retail, hospitality and leisure sectors will be eligible for cash grants of up to £25,000 per property.

Eligible businesses and venues in these sectors with a property that has a rateable value of up to £15,000 will receive a grant of £10,000. Eligible businesses and venues in these sectors with a property that has a rateable value of between £15,001 and £51,000 will receive a grant of £25,000. Businesses and venues with a rateable value of over £51,000 are not included in this scheme.

For more information please visit the government's business support page (<https://web.archive.org/web/20200503215754/https://www.gov.uk/government/publications/guidance-to-employers-and-businesses-about-covid-19/covid-19-support-for-businesses#support-for-businesses-that-pay-business-rates>).

8. Business rates

In England, as announced on 16 March 2020, the government will provide a business rates holiday for businesses and venues in the retail, hospitality and/or leisure sector. This includes the businesses and venues in scope for closure listed above. This will apply automatically to your next business rates bill in April 2020.

9. Further information

This guidance will be updated regularly as the situation develops and to reflect frequently asked questions. For information about support for business, please go to the government's Business Support page

(<https://web.archive.org/web/20200503215754/https://www.businesssupport.gov.uk/>) or visit GOV.UK (<https://web.archive.org/web/20200503215754/https://www.gov.uk/>).

10. Scope of Guidance

The Devolved Administrations have issued their own law and guidance on these matters which can be found below:

- Wales

(<https://web.archive.org/web/20200503215754/https://gov.wales/sites/default/files/publications/2020-03/coronavirus-closure-of-businesses-and-premises.pdf>)

- **Scotland**

(<https://web.archive.org/web/20200503215754/https://www.gov.scot/publications/coronavirus-covid-19-business-and-social-distancing-guidance/pages/businesses-and-premises-which-must-close/>)

- **Northern Ireland**

(<https://web.archive.org/web/20200503215754/https://www.nidirect.gov.uk/articles/coronavirus-covid-19-restrictions-businesses-and-services>)

Guidance was enforceable in Wales

(<https://web.archive.org/web/20200503215754/http://www.legislation.gov.uk/wsi/2020/353/contents/made>) from 4pm on 26 March 2020, Scotland

(<https://web.archive.org/web/20200503215754/http://www.legislation.gov.uk/ssi/2020/103/contents/made>) from 7.15pm on 26 March 2020, and Northern Ireland

(<https://web.archive.org/web/20200503215754/https://www.health-ni.gov.uk/sites/default/files/publications/health/Coronavirus-Restrictions-Regs-2020.pdf>) from 11pm on 28 March 2020.

27th March 2020

OPSS Update to Local Authorities in England: Coronavirus, Business and Venues Closures and Restrictions v.3

This guidance to local authorities on enforcement replaces guidance issued on 25th March and reflects the introduction of further legislation on 26th March.

As we are all aware, the situation regarding Coronavirus continues to move very quickly and this guidance will be regularly updated as the situation develops.

Business and Venues Closures and Restrictions

The Government has now put in place legislation to require the closure of certain businesses and venues where people gather and has placed restrictions on the operations of those businesses and venues that do remain open, in order protect against the risks to public health arising from coronavirus.

[The Health Protection \(Coronavirus, Restrictions\) \(England\) Regulations 2020](#) ('the Coronavirus Restrictions Regulations') came into force on 26th March 2020. These Regulations revoke the [Health Protection \(Coronavirus, Business Closure\) \(England\) Regulations 2020](#) (referred to in this guidance as 'the first Regulations').

While the Coronavirus Restrictions Regulations are broad - covering not only certain businesses but also restrictions on the movement of individuals, gatherings and non-business premises and venues (including places of worship and crematoria) – the focus of this OPSS guidance is local authority enforcement of the restrictions on businesses.

The Coronavirus Restrictions Regulations allocate enforcement powers to local authorities and their designated officers in relation to the requirements placed on businesses. It is anticipated that local authorities will allocate responsibility for enforcing the requirements in respect of business closures and restrictions to their environmental health and trading standards teams. These teams are well placed to lead this work as they already have strong relationships local business and understand how to work with them to ensure that they are doing their bit to protect the public and the NHS.

The Secretary of State has enabled **all** local authorities to designate officers to enforce the Regulations and has designated **all** local authorities to take criminal proceedings¹. This means that all local authorities in England (District, County and Unitary authorities) and their designated officers have powers to act.

OPSS continues to work with the Department of Health and Social Care and the Ministry of Housing, Communities and Local Government ('MHCLG') to support effective implementation – in particular, ensuring local authorities have the information, guidance and support they need to effectively enforce the restrictions on businesses.

Local authorities will need to:

1. Understand the requirements for business closures and restrictions

Specified businesses and venues must close while these restrictions are in place. All other businesses and venues can remain open but should be following current guidance from Public Health England.

A list of the businesses and venues that are required to close, and the exceptions to these requirements, can be found here: [gov.uk/further-businesses-and-premises-to-close](https://www.gov.uk/further-businesses-and-premises-to-close). This includes a link to Public Health England guidance.

2. Designate officers to enforce the requirements

All local authorities in England have powers to enforce the Coronavirus Restrictions Regulations. Local authorities will need to urgently designate their relevant officers to ensure they are specifically authorised to act under the Regulations.

Local authorities that have already appointed officers to act under the first Regulations are able to treat those officers as having been designated under the Coronavirus Restrictions Regulations (see Regulation 2(3)) for the purposes of Regulation 8 only².

3. Work out how you are going to get information out to your local businesses

Local authorities will be using existing communication channels to disseminate information and will wish to co-ordinate with partner organisations.

Guidance for businesses can be found here: [gov.uk/further-businesses-and-premises-to-close](https://www.gov.uk/further-businesses-and-premises-to-close) and includes guidance on businesses and venues that must remain closed (see also Annex A); work carried out in people's homes; takeaway and delivery facilities; length of closure; financial support; business support; business rates; and enforcement.

¹ The Secretary of State's letter of designation is available at: [gov.uk/further-businesses-and-premises-to-close](https://www.gov.uk/further-businesses-and-premises-to-close)

² Further guidance will be provided on designation in relation to the issue of Fixed Penalty Notices

4. Be ready to answer questions from businesses

The government guidance will be kept updated and you should use this to answer queries from business about what they should do.

OPSS is handling enquiries from businesses and local authorities and liaising with other Government departments to provide updated information and guidance on the basis of these enquiries. Local authorities can refer queries that they are not able to answer to:

- OPSS opss.enquiries@beis.gov.uk
- CTSI philo@tsi.org.uk
- CIEH k.thompson@cieh.org

5. Work out local enforcement arrangements with other local authorities and with the Police

The Government expects the Police to lead enforcement in relation to individuals, gatherings and non-business premises and venues while local authorities should lead in relation to the requirements placed on businesses.

The Police are being advised to speak to Local Authority contacts to agree the local response and coordination. We expect local authorities in two tier areas will want to work together to co-ordinate communications and activities, including through local resilience forums. Where public order maybe an issue, co-ordination and co-operation will be necessary with the Police.

6. Tackle failures to comply

The Government anticipates that the vast majority of businesses will understand why the restrictions have been brought into place and will follow the requirements. Local authorities are expected to take a reasonable and proportionate approach, encouraging and persuading businesses to comply with the requirements.

However, where businesses do not act responsibly and fail to comply with the Coronavirus Restrictions Regulations, the Regulations provide powers to act:

- A designated local authority officer may '**take such action as is necessary to enforce any requirement**' imposed by the Coronavirus Restrictions Regulations (see Regulation 8(1)). This is a widely drawn power
- A designated local authority officer may issue a prohibition notice, where this is necessary and proportionate (see Regulation 8(2))

Annex A includes a template **prohibition notice** that may be adapted and used by local authorities.

Local authorities will wish to add to this template any details that would usually be included in their statutory notices, such as details of their Privacy Notice and may also wish to add links to the Regulations and Government guidance on the Regulations.

- A local authority may institute criminal proceedings (see Regulation 11), including for failure to comply with a prohibition notice.

Note: the first Regulations continue in force in relation to any offence committed under those Regulations before the current Regulations came into effect (see Regulation 2(2)).

Fixed Penalty Notices:

Further guidance will be provided

Annex A. Template Prohibition Notice

[insert Local Authority name]

The Health Protection (Coronavirus, Restrictions) (England) Regulations 2020 (SI. 2020: No.350)

PROHIBITION NOTICE

[insert date]

Part A

To: [Person responsible for carrying on the business (includes the owner, proprietor or manager)]

Trading as: [trading name(s)]

At: [Premises location]

Of: [Business (if elsewhere)/ Company Registered Address]

This Prohibition Notice is served under Regulation 8(2) of The Health Protection (Coronavirus, Restrictions) (England) Regulations 2020 (the Regulations) and has immediate effect.

The Regulations impose certain restrictions to protect against the risks to public health arising from coronavirus. Failure to comply with the requirements of the Regulations, without reasonable excuse, is a criminal offence.

I, [insert name of designated local authority officer], designated as a relevant person for the purposes of the Regulations by [insert name of local authority], have reasonable grounds for believing that you are contravening a requirement in the Regulations as set out in Part B below and that it is necessary and proportionate to issue this Prohibition Notice to prevent continued contravention of the requirement.

Part B. Contravention of the restrictions

[Detail the regulation that has been breached (Regulation 4 or 5) and outline the grounds for the reasonable belief that there has been a contravention]

Part C. Action required

This Prohibition Notice requires that you immediately cease the activities giving rise to contravention of the Regulations. The activities must not resume before the end of the emergency period³. The measures specified below must be taken to prevent continued contravention of the Regulations:

³The Secretary of State will publish a direction terminating the emergency period as soon as they consider the restrictions or requirements set out in the Regulations are no longer necessary

[Detail the action(s) that need to be taken to prevent continued contravention of the requirement. Sample text is provided overleaf that summarises the requirements that may be breached by businesses and the associated actions that would be required]

Part D. Consequences of non-compliance

Failure to comply with this Prohibition Notice, without reasonable excuse, is an offence punishable by a fine on summary conviction in a Magistrates Court.

Part E. Challenging this Prohibition Notice

There is no statutory right to appeal against this Prohibition Notice.

If you consider that the Notice should not have been issued or that the actions required of you are unreasonable or unjust, you can make representations to *[insert name of local authority]* in writing outlining your reasons for challenging the Notice, within *[insert number of days]* of the date on this Notice.

Your challenge will be processed in accordance with *[insert name of local authority]*'s Complaint Procedure: *[insert link to local authority's Complaints Procedure]*

Contact: *[insert contact details]*

Alternatively, you may challenge this Notice by way of Judicial Review. Should you wish to pursue this option, you may wish to consult a lawyer to obtain independent legal advice.

This Notice remains in force even if you have raised a challenge.

Should the local authority's review of your challenge determine that the Notice should be revoked, you will be notified in writing that the Notice has been revoked.

Signed: [Relevant Person]

Date:

Name in Capitals:

Name and Address of Local Authority:

Telephone:

Email:

If you are not sure of your rights or the implications of this Notice, you may want to seek independent legal advice

The Health Protection (Coronavirus, Restrictions) (England) Regulations 2020

PROHIBITION NOTICE (REVERSE)

Sample text for inclusion in Part C of the Prohibition Notice as appropriate, summarising the requirements that may be breached by businesses and the associated actions that would be required:

In relation to a breach of Regulation 4(1) (Business listed in Schedule 2 Part 1):

Actions required:

- *Close the premises, or part(s) of the premises, in which food or drink are sold for consumption on the premises; and*
- *Cease selling food or drink for consumption on the premises*

In relation to a breach of Regulation 4(4) (Business or service listed in Schedule 2 Part 2)

Actions required:

- *Cease to carry on the business or provide the service listed in Part 2 of Schedule 2*

In relation to a breach of Regulation 5(1) (Business or service, not listed in Schedule 2 Part 3, of offering goods for sale or for hire in a shop, or providing library services):

Actions required:

- *Cease to carry on the business or provide the service except as permitted by Regulation 5(1)(a) which permits the business to make deliveries or otherwise provide services in response to orders received through a website, or otherwise by online communication; by telephone, including orders by text message; or by post; and*
- *Close any premises which are not required to carry out its business or provide its service in a manner permitted by Regulation 5(1)(a); and*
- *Cease to admit any person to its premises who is not required to carry on the business or provide the service in a manner permitted by Regulation 5(1)(a).*

In relation to a breach of Regulation 5(3) (Business consisting of the provision of holiday accommodation):

Actions required:

- *Cease to carry on the business except as permitted by Regulation 5(4) which permits the business to provide accommodation in specified circumstances; to host blood donation sessions; or for any purpose requested by the Secretary of State or a local authority.*

ENDS

The Office for Product Safety and Standards is part of the Department for Business, Energy and Industrial Strategy. We strive to enhance protections for consumers and the environment and drive increased productivity, growth and business confidence.

<https://www.gov.uk/government/organisations/office-for-product-safety-and-standards>

[Home](#) / [Coronavirus \(COVID-19\)](#) / [Local guidance during \(covid-19\)](#) / [Those who won't follow social distancing guidelines during Covid-19](#)

Those who won't follow social distancing guidelines during Covid-19

On 30 March the government announced social distancing guidelines for everyone in the UK, which state:

- you should stay at home, unless you have a reasonable excuse.
- all public gatherings of more than two people must be stopped, unless those people live together, or they are essential for a work purpose
- all social events, weddings, baptisms and other religious ceremonies must be stopped. Funerals can be attended by immediate family only.

This advice on [staying at home](#), social distancing and self-isolation have effectively placed the population under restrictions for the health and safety of all concerned.

With the current warm weather, bank holidays and religious celebrations it is tempting to break the social distancing guidelines. You are strongly advised to stay at home. Breaching these guidelines puts you, your family and people that you interact with at risk [#stayhome](#)

It is important to remember that not everyone will want to follow the guidance. A minority of people have been ignoring the government's guidelines on social distancing and congregating in local parks, play areas, and beauty spots.

The ultimate goal is to break the chain of transmission, by practising social distancing we are all minimising the risk of potentially transmitting the virus to other friends and families. If you see anyone who isn't, keep your distance and remind them that we all have a part to in helping defeat this disease.

Social Distancing Rules

The social distancing rules apply to everyone. We understand how scary and infuriating it can be when someone ignores these guidelines. If you feel someone is breaking social

distancing rules, it might be worth reporting them to the authorities. Please use your common sense, consider how dangerous do you feel the situation is and are they causing a danger to themselves or other members of the public?

West Midlands Police has issued [Coronavirus \(Covid-19\) Guidance](#) which details the powers and actions the Police will take if people are found to be flouting the social distancing guidance: -

“If a person, gathering, or business is found in breach of the restrictions, we will:

- talk to them and help them understand the new restrictions
- explain the new guidance and ask them to comply as soon as possible
- make it clear that we are dealing with a national health emergency and they must obey
- reinforce the importance of complying so that their actions and behaviours do not harm others
- remind them that the measures are here to protect our NHS, our country and in particular the vulnerable.

As a last resort, failure to comply will mean we will use our powers. We have the power to:

- disperse gatherings of three or more people
- remove a person from a gathering to their home
- close any premises which are deemed non-essential
- issue a fixed penalty notice of £60, which will be lowered to £30 if paid within 14 days
- issue a fixed penalty notice of £120 for second time offenders, doubling on each further repeat offence
- If someone does not pay their fixed penalty notice, they could go to court, where magistrates can impose an unlimited fine.

If someone refuses to comply, they will be acting unlawfully, and we may arrest them where deemed proportionate and necessary.

If you do need to contact the Police to report a breach of the social distancing guidelines, you can do so by using the [Live Chat](#) service which is available every day between 8am and midnight or by calling 101.

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Home / Coronavirus (COVID-19) / Local guidance during (covid-19) / Those who won't follow social distancing guidelines during Covid-19

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- you should stay at home, unless you have a reasonable excuse.
- all public gatherings of more than two people must be stopped, unless those people live together, or they are essential for a work purpose
- all social events, weddings, baptisms and other religious ceremonies must be stopped. Funerals can be attended by immediate family only.

This advice on [staying at home](#), [social distancing](#) and self-isolation have effectively placed the population under restrictions for the health and safety of all concerned.

With the current warm weather, bank holidays and religious celebrations it is tempting to break the social distancing guidelines. You are strongly advised to stay at home. Breaching these guidelines puts you, your family and people that you interact with at risk #stayhome

It is important to remember that not everyone will want to follow the guidance. A minority of people have been ignoring the government's guidelines on social distancing and congregating in local parks, play areas, and beauty spots.

The ultimate goal is to break the chain of transmission, by practising social distancing we are all minimising the risk of potentially transmitting the virus to other friends and families. If you see anyone who isn't, keep your distance and remind them that we all have a part to play in helping defeat this disease.

Social Distancing Rules

The social distancing rules apply to everyone. We understand how scary and infuriating it can be when someone ignores these guidelines. If you feel someone is breaking social distancing rules, it might be worth reporting them to the authorities. Please use your common sense, consider how dangerous do you feel the situation is and are they causing a danger to themselves or other members of the public?

West Midlands Police has issued [Coronavirus \(Covid-19\) Guidance](#) which details the powers and actions the Police will take if people are found to be flouting the social distancing guidance: -

"If a person, gathering, or business is found in breach of the restrictions, we will:

- talk to them and help them understand the new restrictions
- explain the new guidance and ask them to comply as soon as possible
- make it clear that we are dealing with a national health emergency and they must obey
- reinforce the importance of complying so that their actions and behaviours do not harm others
- remind them that the measures are here to protect our NHS, our country and in particular the vulnerable.

As a last resort, failure to comply will mean we will use our powers. We have the power to:

- disperse gatherings of three or more people
- remove a person from a gathering to their home
- close any premises which are deemed non-essential
- issue a fixed penalty notice of £60, which will be lowered to £30 if paid within 14 days

- issue a fixed penalty notice of £120 for second time offenders, doubling on each further repeat offence
- If someone does not pay their fixed penalty notice, they could go to court, where magistrates can impose an unlimited fine.

If someone refuses to comply, they will be acting unlawfully, and we may arrest them where deemed proportionate and necessary.

If you do need to contact the Police to report a breach of the social distancing guidelines, you can do so by using the [Live Chat](#) service which is available every day between 8am and midnight or by calling 101.

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For residents

For business

Council and Mayor

Coronavirus (COVID-19): what you need to know

Stay at home

- Only go outside for food, health reasons or work (where this absolutely cannot be done from home)
- Stay 2 metres (6ft) away from other people
- Wash your hands as soon as you get home
- Do not meet others, even friends or family. You can spread the virus even if you don't have symptoms.

Government and NHS advice



Changes to services



Get help



Help others



Businesses



- [List of businesses and venues ordered to close on GOV.UK](#)

Guidance for:

- [health professionals, businesses, schools and other organisations on GOV.UK](#)
- [adult care providers](#)
- [suppliers to the council](#)
- [food businesses on GOV.UK](#)
- [businesses that want to offer takeaway and delivery](#)

Contact us



Video update from the Mayor



Stay up to date

- Sign up to get our [coronavirus information and advice newsletter](#)
- Read our [press releases](#)
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For residents

For business

Council and
Mayor

Coronavirus (COVID-19): what you need to know

Government and NHS advice **+**

Changes to services **+**

Get help **+**

Help others **+**

Businesses **—**

- [Information and support for businesses](#)
- [New business rates discounts](#)
- GOV.UK has published a [list of businesses and venues that must stay closed](#) and a [plan for reopening retail businesses](#)

NHS and keyworkers **+**

Contact us **+**

Accessible information **+**



Stay up to date

- Sign up to get our [coronavirus information and advice newsletter](#)
- Read our [press releases](#)
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https://www.cambridgeshire.gov.uk/residents/coronavirus/coronavirus-suppo

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We recognise that cashflow and keeping your business afloat are major concerns but finding the right information can be difficult. We will try to keep the information and links here as current as possible. There is also a section for you to ask questions which we may be able to answer here.

Financial support

Rate relief, small business grants, and grants available to retail, leisure and hospitality are being administered by the Business Rates teams within the district councils. Each district has provided comprehensive advice and information on their websites for businesses within their areas.

- [Cambridge City Council website](#)
- [East Cambridgeshire District Council website](#)
- [Fenland District Council website](#)
- [Huntingdonshire District Council website](#)
- [South Cambridgeshire District Council website](#)

Where can I find out about the Covid-19 Capital Grants Scheme covering Cambridgeshire?

Where can I get information on the Government Coronavirus Business Interruption Loan Scheme?

Are there any Community Grants available?

Where can I find out more information?

<https://www.cambridgeshire.gov.uk/residents/coronavirus/coronavirus-suppo>

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The latest guidance on business closures can be found on the GOV.UK website.

In brief, it requires that food, hospitality, leisure and retail premises are closed.

The guidance has been extended to include all retail premises except those specified in the guidance. Businesses such as factories, distributors and online retailing businesses are not at this time being asked to close, but those who can work from home should do so. If you aren't sure if the business closures apply to you or think you are exempt but would like some reassurance, please do get in touch for advice as a matter of urgency at trading.standards@cambridgeshire.gov.uk. There will be no charge for this advice.

For those businesses that are not being ordered to close, the overriding message is to prevent the spread of disease by wherever possible requiring staff to work from home.

Where it is necessary for staff to attend a workplace there must be social distancing and stringent hygiene measures in place to avoid contagion. Further guidance on social distancing in the workplace is now available on the HSE website.

For those customer-facing premises that are permitted to remain open – supermarkets etc – the guidance states that businesses must:

- Ensure a distance of two metres between customers and shop assistants
- Let people enter the shop only in small groups, to ensure that spaces are not crowded
- Operate a queue control system outside of shops and other essential premises that remain open.

Adapting your business to respond to coronavirus (COVID-19)

Trading Standards, Environmental Health and Licensing teams have worked together to provide you with some advice on the many compliance challenges businesses are facing in having to rapidly respond to this disease. We want businesses to feel confident in taking these major steps. The advice below is intended to help you adapt .

arising from the government's emergency controls. To access this advice, please visit our advice for business page. There is a short form to complete after which one of our dedicated businesses advisers will then be in touch.

Keeping safe

How can I keep safe and keep my customers safe when shopping?

How do I keep workers safe while at work?

Fair trading

Can I start charging more for things since there is an increased demand?

Can my suppliers increase the prices on me?

I'm starting to sell over the phone and online, what do I need to consider when doing this?

Personal protective equipment (PPE)

What are the rules on making or selling Personal Protective Equipment? What claims can I make?

Hand sanitiser

<https://www.cambridgeshire.gov.uk/residents/coronavirus/coronavirus-suppo>

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Restrictions on supply

Can I legally restrict the number of products someone can buy?

Claims

Can I claim that my product offers protection against Coronavirus (Covid-19)?

My product has a number of claims on it about where it is made etc. but what if my suppliers change, will I have to change all my packaging?

Food products

The Government has published extensive guidance on the GOV.UK website on Coronavirus for Food Businesses which you should read in conjunction with the food related frequently asked questions (FAQs) below.



I am a food business what do I need to do?

Is there any guidance on how to deliver food safely?

Can I start delivering food to people's homes if I've not done it before?

If I supply food how does it need to be labelled?

My business is not registered for takeaway or delivery of food – Can I start selling in this way?

What should I do if I want to provide food to the community?

What can I do as a mobile caterer or function caterer?

I want to set up a mobile catering unit, what do I do?

What if I can't get the right cleaning products?

Making food

My products have claims about the ingredients (e.g. Madagascan vanilla). What happens if I can't get the normal supply, will I have to change all my packaging to remove the claim?

Is there any free online COVID-19 training for food manufacturers?

Alcohol licensing

<https://www.cambridgeshire.gov.uk/residents/coronavirus/coronavirus-suppo>

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on the premises.

Animals

These FAQ's have been compiled by members of the National Animal Health and Welfare Panel to assist local authorities in answering any questions raised. This is based on the opinion of the authors and is not a definitive interpretation of the law which only a court can give.

At all times, consideration MUST be given to the public health advice released by Government and guidance relating to business closures issued by Office for Product Safety and Standards (OPSS).

<https://www.gov.uk/government/publications/full-guidance-on-staying-at-home-and-away-from-others>

<https://www.gov.uk/government/publications/further-businesses-and-premises-to-close/further-businesses-and-premises-to-close-guidance>

Public Health England have issued industry specific guidance on social distancing in the work place

Companion animals

https://www.cambridgeshire.gov.uk/residents/coronavirus/coronavirus-suppo

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Animals)(England) Regulations 2018 be extended.

Can an animal breeder continue with their business?

Can Puppies be collected from a breeder?

Can pet -animals be collected from a pet shop?

Can a person attend to their horse?

Can a person ride their horse?

Is a Pet Sales licence required to sell poultry?

Can home boarders exceed their licence to care for animals of key workers?

Can a rescue centre still rehome animals?

Can licences required as part of the Animal Welfare (Licensing of Activities Involving Animals) (England) Regulations 2018 (SI 2018:486) be extended for where they are due for renewal within the next 3 months?

Can dog groomers still operate?

Can Dog Walking Services be Provided?

Can a person that does not require a licence for breeding have people collect puppies or deliver them?

Can a professional dog walker drive to exercise their dog?

Livestock



Can people with sheep on common land move them?

Who are key workers in the food supply chain?

Can people attend to their livestock if they live away from where they are kept?

Is TB Testing still continuing?

Can people continue to collect weaner / orphan lambs / store animals?

What can people do if they are taken ill and not in a position to look after their animals?

What can Local Authorities do if they are made aware of a keeper that has been taken ill and is not in a position to look after their livestock?

With the risk of spread of the Coronavirus, do the paper movement documents have to be sent with the animals?

What are the rules for keepers that would like to undertake home slaughter?

Following the introduction of the Covid 19 restrictions what areas of work are APHA currently undertaking or prioritising?

What organisations can I refer livestock keepers to that may be struggling as a result of Covid 19 or the restriction's?

Can footpaths running through farmland be closed to the public to prevent risk of farmers becoming infected?

<https://www.cambridgeshire.gov.uk/residents/coronavirus/coronavirus-suppo>

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farmers etc permitted to work.

Are farmers required to post passports back to BCMS for amendment?

Mental health

We recognise that this will be a stressful time for many so looking after your physical and mental health is important. The following links may be useful:-

- [NHS mental wellbeing pages](#)
- [Cambridgeshire and Peterborough NHS First Response Service](#)
- [Mind wellbeing pages](#)

Contact us

Please email your questions to Cambridgeshire and Peterborough Trading Standards Service:

Tstand@peterborough.gov.uk

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- Financial support
- Advice and training
- Digital connectivity
- Business closures and reopening
- Reopening Safely
- Advice and support on adapting your business to survive Covid-19
- Fair trading
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- Hand sanitiser
- Food products
- Animals
- Livestock
- Mental health
- Contact us

We are aware that many businesses are worried about the current situation and so we have created this page to bring together various advice and links which might help.

We recognise that cashflow and keeping your business afloat are major concerns but finding the right information can be difficult. We will try to keep the information and links here as current as possible. There is also a section for you to ask questions which we may be able to answer here.

Financial support

The Government has established a guidance tool to help you find the most suitable funding to support your business during Coronavirus. Visit the GOV.UK website to access this.

Rate relief, small business grants, and grants available to retail, leisure and hospitality

Discretionary Grants

Capital Grant Scheme for Cambridgeshire (offered by the Combined Authority)

Coronavirus Business Interruption Loan Scheme (offered by Government)

Future Fund (offered by Government)

Bounce Back Loan Scheme (offered by the British Business Bank)

Deferral of VAT payments as a result of Covid-19 (offered by HMRC)

Self-employment income support scheme (offered by HMRC)

Community Grants

Emergency funding for food redistribution

Funding for space enabled solutions to the Coronavirus crisis

Where can I find out more information?

Advice and training

1-2-1 Advice and training

Digital connectivity

The Connecting Cambridgeshire digital connectivity programme, led by Cambridgeshire County Council, is working with businesses and communities across Cambridgeshire and Peterborough to keep everyone connected during the Coronavirus (Covid-19) outbreak.

Read the business brief about improving your broadband / mobile and grants available for gigabit-capable fibre connections on the Connecting Cambridgeshire website.

Business closures and reopening

From 15 June 2020, most retailers are permitted to open. In addition, the following can open:

- Drive-in cinemas
- Auction houses
- Galleries where the majority of art on display is for sale
- Community centres for the purposes of hosting indoor markets (in addition to those previously permitted activities)
- Outdoor areas of zoos, safari parks, wildlife centres and other animal attractions

There are also some limited circumstances where takeaway food and drink can be offered from businesses that must still remain closed.

Most food, hospitality and leisure premises must remain closed at this stage, except for those specified in the guidance on the GOV.UK website. If you are unsure if the business closure requirements apply to your business, get in touch with Trading Standards for advice by email at trading.standards@cambridgeshire.gov.uk

For those businesses that are not being ordered to close, the overriding message is to prevent the spread of disease by wherever possible requiring staff to work from home.

Where it is necessary for staff to attend a workplace there must be social distancing and stringent hygiene measures.

Reopening Safely

In terms of wider business sectors, the Government, in consultation with industry, has produced guidance to help ensure workplaces are as safe as possible. These guides cover a range of different types of work: **Close contact services; Construction and other outdoor work; Factories, plants and warehouses; Heritage locations; Hotels and other guest accommodation; Labs and research facilities; Offices and contact centres; Other people's homes; Restaurants, pubs, bars and takeaway services; Shops and branches; Vehicles and the Visitor economy** to ensure you are managing social distancing and reducing the potential spread of the Coronavirus

The Food Standards Agency has produced guidance about [reopening and adapting your food business during Covid-19](#).

The Chartered Institute of Environmental Health has also produced guidance about Legionnaires' disease: lockdown risks and reopening safely

The HSE has produced guidance about the increased Legionella risks during the coronavirus outbreak and what you should do before reopening.

The following link will allow you to watch videos and register for the free webinars to learn more about the support available to help you and your business deal with the economic impacts of coronavirus. [Help and support if your business is affected by coronavirus \(COVID-19\)](#)

Advice and support on adapting your business to survive Covid-19

Trading Standards, Environmental Health and Licensing teams have worked together to provide advice about the compliance challenges businesses are facing in having to rapidly respond to coronavirus. We want businesses to feel confident in taking these major steps. The advice below is intended to help you adapt.

Trading Standards and Environmental Health are offering all SMEs in Peterborough free business compliance advice, both legal and operational, on any matters arising from the government's emergency controls. There is a short form to complete after which one of our dedicated businesses advisers will then be in touch.

In addition, a range of guidance is available on the Business Companion website, run by the Chartered Trading Standards Institute, covering the home improvement, travel and food sectors.

Fair trading

Can I start charging more for things since there is an increased demand?

Can my suppliers increase the prices on me?

I'm starting to sell over the phone and online, what do I need to consider when doing this?

Personal protective equipment (PPE)

What are the rules on making or selling Personal Protective Equipment? What claims can I make?

Hand sanitiser

I want to start making hand sanitiser to sell. What do I need to know?

Restrictions on supply

Can I legally restrict the number of products someone can buy?

Claims

Can I claim that my product offers protection against Coronavirus (Covid-19)?

My product has a number of claims on it about where it is made etc. but what if my suppliers change, will I have to change all my packaging?

Food products

The Government has published extensive guidance on the GOV.UK website on Coronavirus for Food Businesses which you should read in conjunction with the food related frequently asked questions (FAQs) below.

Which food businesses can stay open?

I am a food business what do I need to do?

Is there any guidance on how to deliver food safely?

Can I start delivering food to people's homes if I've not done it before?

If I supply food how does it need to be labelled?

My business is not registered for takeaway or delivery of food – Can I start selling in this way?

What should I do if I want to provide food to the community?

What can I do as a mobile caterer or function caterer?

I want to set up a mobile catering unit, what do I do?

What if I can't get the right cleaning products?

Making food

My products have claims about the ingredients (e.g. Madagascan vanilla). What happens if I can't get the normal supply, will I have to change all my packaging to remove the claim?

Is there any free online COVID-19 training for food manufacturers?

How can I freeze ambient or chilled food?

Alcohol licensing

I only have an 'on' licence so can I now start supplying alcohol for consumption off the premises?

Animals

These FAQs have been compiled by members of the National Animal Health and Welfare Panel. This is based on the opinion of the authors and is not a definitive interpretation of the law which only a court can give.

At all times, consideration MUST be given to the most up to date Government advice on keeping animals, public health, social distancing and business closures

<https://www.gov.uk/coronavirus>

<https://www.gov.uk/government/publications/further-businesses-and-premises-to-close/further-businesses-and-premises-to-close-guidance>

<https://www.gov.uk/guidance/coronavirus-covid-19-advice-for-people-with-animals>

Companion animals

Can licences issued under the Animal Welfare (Licensing of Activities Involving Animals)(England) Regulations 2018 be extended?

Can a person attend to their horse?

Can a person ride their horse?

Is a Pet Sales licence required to sell poultry?

Can home boarders exceed their licence to care for animals of key workers?

Should a person groom their own dog?

Are Feather and Fur Sales allowed?

Are Riding Stables now allowed to give lessons?

Can animals be collected from a pet shop?

Can animals be collected from a breeder?

Can zoos, safari parks, aquariums and visitor attractions at farms and nature reserves open?

Livestock

Are Livestock Markets allowed to be open?

Can people with sheep on common land move them?

Who are key workers in the food supply chain?

Can people attend to their livestock if they live away from where they are kept?

Is TB Testing still continuing?

Can people continue to collect weaner / orphan lambs / store animals?

What can people do if they are taken ill and not in a position to look after their animals?

What should you do if a keeper has been taken ill and is not in a position to look after their livestock?

With the risk of spread of the Coronavirus, do the paper movement documents have to be sent with the animals?

What are the rules for keepers that would like to undertake home slaughter?

What organisations can I refer livestock keepers to that may be struggling as a result of Covid 19 or the restriction's?

Can footpaths running through farmland be closed to the public to prevent risk of farmers becoming infected?

Are contract workers eg sheep shearers, contract lambers, foot trimmers, farriers etc permitted to work?

Are farmers required to post passports back to BCMS for amendment?

Mental health

We recognise that this will be a stressful time for many so looking after your physical and mental health is important. The following links may be useful:-

- [NHS mental wellbeing pages](#)
- [Cambridgeshire and Peterborough NHS First Response Service](#)
- [Mind wellbeing pages](#)

Contact us

Please email your questions to Cambridgeshire and Peterborough Trading Standards Service:

trading.standards@cambridgeshire.gov.uk



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Coronavirus (COVID 19) advice

Search



Latest advice and useful links

For full up to date information [visit our coronavirus \(COVID-19\) section](#)

For daily key news from Camden Council on the coronavirus crisis see our [coronavirus news page](#).

The coronavirus situation is changing daily and we know you may be concerned. We want to reassure everyone that we have robust plans in place to keep vital services running now. This is in particular care for older people and those with disabilities. We will be managing our workforce in a sensible way, and according to national guidance, to ensure we remain strong. We are flexible and prepared to work differently if necessary to support our residents.

You can [find the latest information on the situation in the UK on the gov.uk website](#). For information on symptoms, how to protect yourself, and what to do if you think you might have coronavirus, [visit the NHS coronavirus webpage](#).

Latest government advice

The Government guidance states that you must:

- stay at home as much as possible
- work from home if you can
- limit contact with other people
- keep your distance if you go out (2 metres apart from anyone outside your household)
- wash your hands regularly for at least 20 seconds

Self-isolate if you or anyone in your household has symptoms.

These documents provide more detailed advice on the new government guidance:

- [Staying alert and safe \(social distancing\)](#)
- [Staying safe outside your home](#) – the principles you should follow to ensure that time spent outside your home is as safe as possible
- [FAQs: what you can and cannot do](#)

In addition to UK lockdown measures there is [guidance on shielding and protecting people defined on medical grounds as extremely vulnerable from COVID-19 \(updated 31 May\)](#). The guidance is for people, including children, who are at very high risk of severe illness from COVID-19 because of a serious underlying health condition.

For the most up-to-date information on the number of cases, risk level in the UK and what the government is doing about the virus please visit [the gov.uk website](#).

Test and Trace

The government has launched NHS Test and Trace which aims to ensure people with coronavirus symptoms can get tested and if they have the virus, will help to trace people they've been in close contact with so that they can also self-isolate and prevent further spread of the infection. We'll share more information on this with you as soon as we have it but in the meantime, read more at [gov.uk](#) and keep following the above public health advice.

Symptoms and stay at home advice

Visit the [NHS coronavirus webpage](#) for the latest advice and guidance.

Read [Government information and advice in other languages](#)

Coronavirus (COVID-19) section on the Camden website

We have created a [coronavirus \(COVID-19\) section](#) with information and resources you might need. This includes information on:

[Contact us for support](#)



[Support and help near me](#)

Related pages

- [NHS coronavirus guidance](#)
- [Number of coronavirus cases and risk in the UK](#)
- [COVID-19: advice for pregnant women, new mums and their families](#)
- [COVID-19: guidance for education settings](#)
- [COVID-19: travel guidance for the education sector](#)
- [COVID-19: residential care, supported living and home care guidance](#)
- [Your health and wellbeing](#)
- [Covid19: Housing repairs](#)
- [Businesses and premises to close](#)
- [Covid 19: Data processing](#)



Financial support

Regardless of whether you're a [business owner](#), [employee](#) or [resident](#), we know that COVID-19 could impact your job and finances which could have a knock-on effect to your ability to pay the bills, pay your rent or mortgage or even buy groceries. We do not know exactly what the coming months will bring but our aim in Camden is that no-one should get left behind so if you are struggling in any way, please read the information below so you know how to access support based on your circumstances. If your question isn't covered below, please call us on 020 7974 4444 (option 9) because we are here to help and support everyone through this crisis.

The below links explain how you can access financial support if you're a resident, worker or employer so please read whichever pages are relevant to you. Please share the links with colleagues, friends and family who live and work in Camden.

- [resident](#)
- [worker](#)
- [business, or employer](#)

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Coronavirus (COVID 19) advice

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Latest advice and useful links

For full up to date information [visit our coronavirus \(COVID-19\) section](#)

From **Saturday 4 July** more businesses will be allowed to open with social distancing measures in place, including restaurants, pubs, cinemas, visitor attractions, community centres and places of worship. In addition, you will be able to meet indoors and stay overnight with one other household at a time. You should continue to social distance from this other household both inside and outdoors. Read the Government's [advice on meeting people from other households](#)

For daily key news from Camden Council on the coronavirus crisis see our [coronavirus news page](#)

The coronavirus situation is changing daily and we know you may be concerned. We want to reassure everyone that we have robust plans in place to keep vital services running now. This is in particular care for older people and those with disabilities. We will be managing our workforce in a sensible way, and according to national guidance, to ensure we remain strong. We are flexible and prepared to work differently if necessary to support our residents.

You can [find the latest information on the situation in the UK on the gov.uk website](#). For information on symptoms, how to protect yourself, and what to do if you think you might have coronavirus, [visit the NHS coronavirus webpage](#)

Latest government advice

The Government guidance states that you must:

- stay at home as much as possible
- work from home if you can
- limit contact with other people
- keep your distance if you go out (2 metres apart from anyone outside your household)
- wash your hands regularly for at least 20 seconds

Self-isolate if you or anyone in your household has symptoms.

From **Monday 15 June** you must wear face coverings on public transport, [read the full Government guidance on face coverings](#). You can also [read a guide to making your own face covering at home](#)

These documents provide more detailed advice on the new government guidance:

- [Staying alert and safe \(social distancing\)](#)
- [Staying safe outside your home](#) – the principles you should follow to ensure that time spent outside your home is as safe as possible
- [FAQs: what you can and cannot do](#)

In addition to UK lockdown measures there is [guidance on shielding and protecting people defined on medical grounds as extremely vulnerable from COVID-19 \(updated 31 May\)](#). The guidance is for people, including children, who are at very high risk of severe illness from COVID-19 because of a serious underlying health condition.

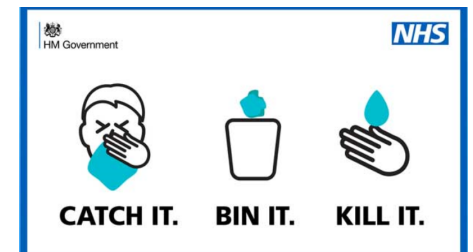
[Visit the gov.uk website for the most up-to-date information on case numbers, UK risk levels and what the government is doing about the virus.](#)

Camden's Local Outbreak Prevention and Control Plan

On 30 June, the Council published its [Local Outbreak Prevention and Control Plan](#) which explains how we will support all of our residents, communities and businesses to understand and follow public health advice to prevent and control the spread of coronavirus. This includes advice to have a test if you develop symptoms and if you test positive for COVID-19, to help trace people who you have been in contact with via NHS Test and Trace so that they can then self-isolate and help prevent further spread of infection.

The Plan also explains our role in working with local and national partners to investigate, manage and control local outbreaks to keep Camden safe.

[Contact us for support](#)



[Support and help near me](#)

Related pages

- [NHS coronavirus guidance](#)
- [Number of coronavirus cases and risk in the UK](#)
- [COVID-19: advice for pregnant women, new mums and their families](#)
- [COVID-19: guidance for education settings](#)
- [COVID-19: travel guidance for the education sector](#)
- [COVID-19: residential care, supported living and home care guidance](#)
- [Your health and wellbeing](#)
- [Covid19: Housing repairs](#)
- [Businesses and premises to close](#)
- [Covid 19: Data processing](#)

[News](#)

The Plan will continue to be reviewed and updated as we learn more at a local and national level.

[Click here to read the Plan.](#)

Test and Trace

The government has launched NHS Test and Trace which aims to ensure people with coronavirus symptoms can get tested and if they have the virus, will help to trace people they've been in close contact with so that they can also self-isolate and prevent further spread of the infection. We'll share more information on this with you as soon as we have it but in the meantime, [read more about testing at gov.uk](#) and keep following the above public health advice.

Symptoms and stay at home advice

Visit the [NHS coronavirus webpage](#) for the latest advice and guidance.

Read [Government information and advice in other languages](#)

Coronavirus (COVID-19) section on the Camden website

We have created a [coronavirus \(COVID-19\) section](#) with information and resources you might need. This includes information on:

- [council services and coronavirus](#)
- [schools and education](#)
- [adult social care](#)
- [parking and travel](#)
- [health advice, including on pregnancy and breastfeeding](#)
- [housing, including repairs and homelessness](#)

Financial support

Regardless of whether you're a [business owner](#), [employee](#) or [resident](#), we know that COVID-19 could impact your job and finances which could have a knock-on effect to your ability to pay the bills, pay your rent or mortgage or even buy groceries. We do not know exactly what the coming months will bring but our aim in Camden is that no-one should get left behind so if you are struggling in any way, please read the information below so you know how to access support based on your circumstances. If your question isn't covered below, please call us on 020 7974 4444 (option 9) because we are here to help and support everyone through this crisis.

The below links explain how you can access financial support if you're a resident, worker or employer so please read whichever pages are relevant to you. Please share the links with colleagues, friends and family who live and work in Camden.

- [resident](#)
- [worker](#)
- [business, or employer](#)

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(https://web.archive.org/web/20200513193108/https://www.carlisle.gov.uk/)

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PUBLISHED ON 20 MARCH 2020



Coronavirus

Update to government guidance (11.5.20)

Operating workplaces safely

The Department for Business, Energy and Industrial Strategy has published new guidance (<https://web.archive.org/web/20200513193108/https://www.gov.uk/government/news/new-guidance-launched-to-help-get-brits-safely-back-to-work>) to help employers, employees and the self-employed understand how to work safely during the coronavirus pandemic. The steps for businesses to take are focused on 5 key points, which should be implemented as soon as it is practical:

- Work from home, if you can.
- Carry out a COVID-19 risk assessment, in consultation with workers or trade unions.
- Maintain 2 metres social distancing, wherever possible.
- Where people cannot be 2 metres apart, manage transmission risk.
- Reinforcing cleaning processes.

These steps are accompanied by guidance on specific types of workplace and apply to businesses which are currently open. Guidance for other sectors that are not currently open will be developed and published ahead of those establishments opening to give those businesses time to plan.

The accompanying guidance (<https://web.archive.org/web/20200513193108/https://www.gov.uk/guidance/working-safely-during-coronavirus-covid-19>) covers eight different types of workplace, and many businesses may need to use more than one of these guides:

- Construction and other outdoor work.
- Factories, plants and warehouses.
- Labs and research facilities.
- Offices and contact centres.
- Other people's homes.
- Restaurants offering takeaway or delivery.
- Shops and branches.
- Vehicles.

Coronavirus Support for businesses

UPDATE - Tuesday 12 May 2020

Business Grants update

We have now awarded £23,595,000 in grants to 2,044 businesses in Carlisle.

We continue to process government grants available for businesses affected by the Coronavirus outbreak with payments being made on a daily basis.

We've written to all eligible businesses and if you are a business that has not replied, please consider the following:

- It's not a loan, you won't be asked to pay it back.
- The grant payment won't be made automatically, you need to contact us with your details.
- It's not a scam - this grant funding is real.
- You may qualify for a grant, even if you receive 100% rate relief.
- Please respond as quickly as you can when we contact you asking for information. This will speed up the process.

Once the information has been received, an email is sent to the business acknowledging that the information has been received. It is not necessary for them to make any further contact. If any additional information is needed or there are any queries, we will contact the business direct. Once the necessary information has been received, we aim to process the grants within five working days.

The grants have been provided to those businesses eligible for the government's small business grant fund or the retail, leisure and hospitality grant. The level of grant is dependent on the rateable value of the business.

We have followed government guidance regarding the business grants and to ensure that all eligible businesses access the grants as quickly as possible, we have targeted our approach rather than asking businesses to apply. The government has made it clear that this is not an application process and that councils should be proactively contacting businesses that could access the funding.

Any business that has any concerns or has not received a letter, and thinks they are eligible, is asked to contact us by emailing NNDR@carlisle.gov.uk (mailto:NNDR@carlisle.gov.uk)

In addition to the grants, we have also sent nil balance bills to businesses that are eligible for business rate relief.

There are other grant and funding opportunities listed below.

We are searching out other funding opportunities and providing links to other schemes at www.carlisle.gov.uk/funding (<https://web.archive.org/web/20200513193108/http://www.carlisle.gov.uk/funding>)

We are working closely with Cumbria Local Enterprise Partnership (<https://web.archive.org/web/20200513193108/https://www.thecumbrialep.co.uk/news-detail/2020/covid-19-guidance-for-employees-employers-and-businesses/>), Cumbria Chamber of Commerce, (<https://web.archive.org/web/20200513193108/https://www.cumbriachamber.co.uk/>) Cumbria Tourism (<https://web.archive.org/web/20200513193108/https://www.cumbriatourism.org/>) and Carlisle Ambassadors (<https://web.archive.org/web/20200513193108/https://www.carlisleambassadors.co.uk/>) to support local businesses.

Top-up to local business grant funds scheme

A discretionary fund has been set up to accommodate certain small businesses previously outside the scope of the business grant funds scheme.

Businesses must be small, under 50 employees, and they must also be able to demonstrate that they have seen a significant drop of income due to Coronavirus restriction measures.

There will be three levels of grant payments. The maximum will be £25,000. There will also be grants of £10,000. local authorities will have discretion to make payments of any amount under £10,000. It will be for councils to adapt this approach to local circumstances.

Further guidance for local authorities will be set out shortly.

Open4Business

Open4Business is designed to support businesses locate relevant up to date funding opportunities. A link to the portal is on our business webpages. (<https://web.archive.org/web/20200513193108/https://www.idoxopen4business.co.uk/carlislecity>)

The portal is updated regularly with new local, regional and national funding announcements and can be easily searched by businesses on the basis of their industry, region and business size. The portal then provides information on how to apply for funding and contact funders directly. To search for grants, the business will first need to register on the Open4Business website.

Government launches new coronavirus business support finder tool - GOV.UK

The new 'support finder' tool will help businesses and self-employed people across the UK to quickly and easily determine what financial support is available to them during the coronavirus pandemic. The link is here. (https://web.archive.org/web/20200513193108/https://www.gov.uk/government/news/government-launches-new-coronavirus-business-support-finder-tool?utm_source=72ee83f6-faae-4c8e-989f-b7acc873bc8c&utm_medium=email&utm_campaign=govuk-notifications&utm_content=immediate)

We can support you with the following schemes:

Business Rates Holiday for Retail, Hospitality and Leisure (<https://web.archive.org/web/20200513193108/https://www.businesssupport.gov.uk/business-rates-holiday-for-retail-hospitality-and-leisure/>)

All retail businesses will not have to pay rates for 12 months. The categories were expanded and have been revised to include more eligible Retail, Hospitality and Leisure businesses.

Amended bills have been sent to confirm nil balances for all qualifying businesses for 2020/21. These will be sent to the business's billing address.

Business Rates Holiday for Nurseries (<https://web.archive.org/web/20200513193108/https://www.businesssupport.gov.uk/business-rates-holiday-for-nurseries/>)

100% Nursery (https://web.archive.org/web/20200513193108/https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/874284/business_relief_has_been_announced).

Amended bills have been sent to confirm nil balances for all qualifying businesses for 2020/21. These will be sent to the business's billing address.

If you qualify for the business rate conditions, you may also be eligible for grant funding:

Cash Grant for Retail, Hospitality and Leisure (<https://web.archive.org/web/20200513193108/https://www.businesssupport.gov.uk/cash-grant-for-retail-hospitality-and-leisure/>) **(£10,000 or £25,000)**

This is open to businesses that would have been eligible for a discount under the Expanded Retail Relief Scheme on 11 March 2020, with a rateable value below £51,000.

- £10,000 grant available for a Rateable Value up to £15,000.
- £25,000 for a Rateable Value from £15,001 and below £51,000.

Exclusions are:

Eligible business will receive one grant, per hereditament. We will contact the eligible business that may qualify for payments from the grant funding. We will contact businesses via their business rates billing address.

Small Business Grant Funding (<https://web.archive.org/web/20200513193108/https://www.businesssupport.gov.uk/small-business-grant-funding/>) **(£10,000)**

This is open to businesses receiving Small Business Rates Relief (SBRR) on 11 March 2020, with a rateable value up to £15,000 or receiving Rural Rate Relief on 11 March 2020.

Exclusions are:

- Hereditaments occupied for personal use.
- Car Parks and parking spaces.
- Business which were in liquidation or dissolved on 11 March 2020.

Eligible business will receive one grant, per hereditament. We will contact the eligible business that may qualify for payments from the grant funding. We will contact businesses via their business rates billing address.

The following government funding schemes are also in place. The criteria and who to contact is included in each scheme:

- **Coronavirus Business Interruption Loan Scheme** (<https://web.archive.org/web/20200513193108/https://www.businesssupport.gov.uk/coronavirus-business-interruption-loan-scheme/>)
- **Coronavirus Job Retention Scheme** (<https://web.archive.org/web/20200513193108/https://www.businesssupport.gov.uk/coronavirus-job-retention-scheme/>)
- **Statutory Sick Pay Rebate** (<https://web.archive.org/web/20200513193108/https://www.businesssupport.gov.uk/statutory-sick-pay-rebate/>)
- **Covid-19 Corporate Financing Facility** (<https://web.archive.org/web/20200513193108/https://www.businesssupport.gov.uk/covid-19-corporate-financing-facility/>)
- **VAT Deferral** (<https://web.archive.org/web/20200513193108/https://www.businesssupport.gov.uk/vat-deferral/>)
- **Self-employment Income Support Scheme** (<https://web.archive.org/web/20200513193108/https://www.businesssupport.gov.uk/self-employment-income-support-scheme/>)
- **Coronavirus Bounce Back Loan** ([https://bit.ly/BounceBackGuidance](https://web.archive.org/web/20200513193108/https://bit.ly/BounceBackGuidance))

Coronavirus COVID-19 Destination Management Resilience Scheme

A £1.3 million scheme has been announced by the Tourism Minister, Nigel Huddleston, (<https://web.archive.org/web/20200513193108/https://www.gov.uk/government/news/tourism-minister-launches-13-million-fund-to-support-destination-management-organisations>) which will provide financial support to Destination Management Organisations (DMOs) that are at risk due to the COVID-19 pandemic. The funding is available to at-risk DMOs in England which usually receives at least 50% of its income from commercial sources, following a light touch application process.

The scheme will cover:

- DMOs are able to apply for support to cover the costs of up to two members of staff with an upper threshold of £2,500 per employee per month, plus employer on-costs restricted to National Insurance and pension contributions for a three-month period. This support is for up to three months
- The scheme must support frontline business engagement and communication posts (not marketing or other functions)
- Up to £5,000 towards operating costs over this three-month period
- Find out how to apply on VisitEngland's website (<https://web.archive.org/web/20200513193108/https://www.visitbritain.org/coronavirus-covid-19-destination-management-resilience-scheme>)

Coronavirus (COVID-19): business support grant funding - guidance for businesses - GOV.UK

(<https://web.archive.org/web/20200513193108/https://www.gov.uk/government/publications/coronavirus-covid-19-business-support-grant-funding-guidance-for-businesses>)

(<https://web.archive.org/web/20200513193108/https://www.gov.uk/government/publications/coronavirus-covid-19-business-support-grant-funding-guidance-for-businesses>)**Coronavirus (COVID-19): business support grant funding - guidance for businesses**

Help and support if your business is affected by coronavirus

HM Revenue & Customs is running a series of webinars to help employers and their staff in addressing Coronavirus. These webinars will provide an overview of the support available for businesses and will include information on the Coronavirus Job Retention Scheme, refunding eligible Statutory Sick Pay costs, furloughed employees and more.

To sign up for the webinar and for further information: <https://www.gov.uk/guidance/help-and-support-if-your-business-is-affected-by-coronavirus-covid-19> (<https://web.archive.org/web/20200513193108/https://www.gov.uk/guidance/help-and-support-if-your-business-is-affected-by-coronavirus-covid-19>)

Other sources of support:

If you want to talk to someone about how these schemes apply to your business you can contact the Government's Business Support Helpline for free advice: 0300 456 3565 ([https://web.archive.org/web/20200513193108/tel:0300 456 3565](https://web.archive.org/web/20200513193108/tel:0300%20456%203565)) Monday to Friday, 9am to 6pm.

HMRC have additional helplines, including one set up to support businesses and self-employed people concerned about not being able to pay their tax due to coronavirus on 0800 0159 559 ([https://web.archive.org/web/20200513193108/tel:0800 0159 559](https://web.archive.org/web/20200513193108/tel:0800%200159%20559)). You can find more details about contacting HMRC online (<https://web.archive.org/web/20200513193108/https://www.gov.uk/contact-hmrc>).

- HM Revenue & Customs has launched a Tax Helpline to help businesses concerned about paying their tax due to Coronavirus. The number is 0800 0159 559 (tel:08000159559).
- Companies House has produced guidance if Coronavirus has affected your company and you need more time to file your accounts. (https://web.archive.org/web/20200513193108/https://www.gov.uk/government/news/coronavirus-if-your-company-cannot-file-accounts-with-companies-house-on-time?utm_source=c2ba96c8-8dc3-4ec4-a459-79a056d29160)

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13 May 2020

and-responding-to-coronavirus) for advice on preparing for and responding to Coronavirus.

- The Business Growth Hub has a suite of resources (<https://web.archive.org/web/20200513193108/https://www.businessgrowthhub.com/coronavirus>) including 10 steps to take now, a series of webinars, and guidance on keeping your business operating and managing cashflow.
- Cumbria Chamber of Commerce has created a range of resources (toolkits, webinars, links, one-to-one professional advice) that's being constantly updated. It can be found at its Coronavirus: What businesses need to know page (<https://web.archive.org/web/20200513193108/https://www.cumbriachamber.co.uk/news/27976-coronavirus-what-businesses-need-to-know>)
- The Chamber has also set up a scheme called Chamber Connect (<https://web.archive.org/web/20200513193108/https://www.cumbriachamber.co.uk/news/28113-chamber-connect-our-database-of-talent>), which brings together those available for work in the current situation with those businesses looking for staff.

There is also support for businesses from other organisations. Find out more here at <https://www.gov.uk/guidance/coronavirus-support-from-business-representative-organisations-and-trade-associations> (<https://web.archive.org/web/20200513193108/https://www.gov.uk/guidance/coronavirus-support-from-business-representative-organisations-and-trade-associations>)

Many businesses have been asking how they can support with the response to Coronavirus. You can find more information and a form to get in touch here: <https://www.gov.uk/coronavirus-support-from-business> (<https://web.archive.org/web/20200513193108/https://www.gov.uk/coronavirus-support-from-business>)

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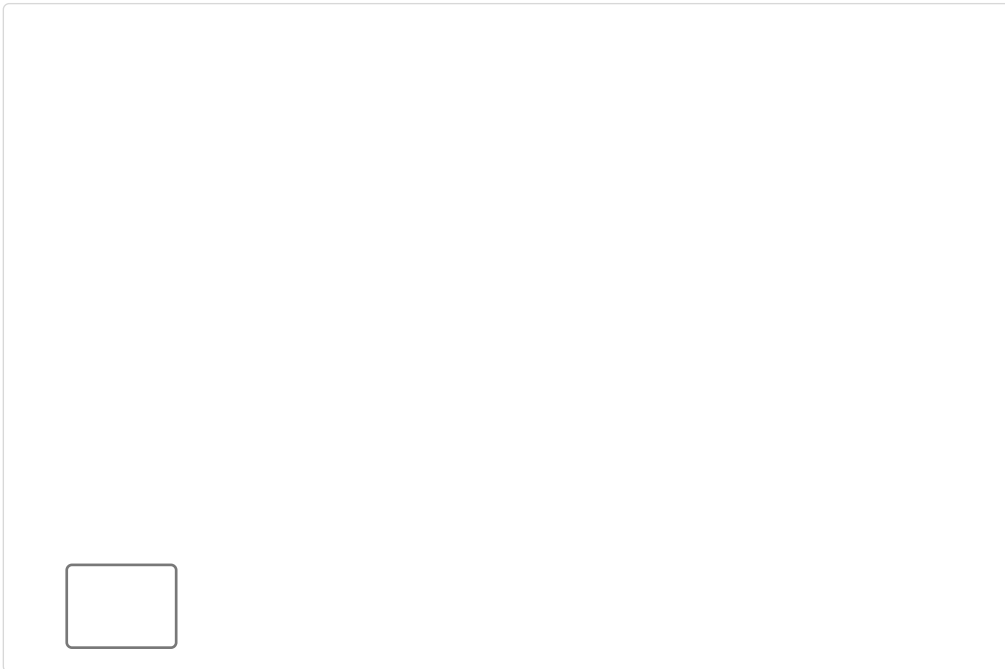
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PUBLISHED ON 20 MARCH 2020



Coronavirus

Top-up to local business grant funds scheme

Carlisle businesses will hear on Friday 3 July whether their application for the government's Discretionary Grants Fund was successful.

We were given £1.36 million to distribute to local businesses, with grants now approved after a two-week application window closed on June 15. The scheme received nearly 500 applications.

We are in the process of contacting each of the applicants setting out if their application was successful and, if their application was valid, how much funding they will receive. Payments will be made from next week.

Most applications to the Carlisle scheme were valid. Those that weren't successful either did not meet the government's criteria, were eligible for other schemes or despite reminders the necessary evidence has not been received. A small number of applications are still being processed as more information was required from the applicants.

As per government guidelines, we have prioritised small/micro businesses with high ongoing property related costs, who have endured significant losses during this period and have been able to evidence these clearly.

In order to be fair and proportionate in our allocations, we assessed the scale of business losses and fixed property costs in order to determine an appropriate level of grant award. We did not set a flat rate of funding to each business as this would not have been fair to those that have experienced more significant financial losses. Consequently, some businesses will receive more funding than others.

More information about the grants scheme is available at www.carlisle.gov.uk/BDGFund (<http://www.carlisle.gov.uk/BDGFund>)

Update to government guidance

MHCLG has published guidance (<https://www.gov.uk/guidance/opening-certain-businesses-and-venues-in-england-from-4-july-2020>) on the re-opening of businesses and venues from the 4 July. All businesses and venues can reopen from 4 July, except for the list below, which remain closed in law:

- Nightclubs.
- Casinos.
- Bowling alleys and Indoor skating rinks.
- Indoor play areas including soft-play.
- Spas.
- Nail bars, beauty salons and tanning salons.
- Massage, tattoo and piercing parlours.
- Indoor fitness and dance studios, and indoor gyms and sports venues/facilities.
- Swimming pools including water parks.
- Exhibition or conference centres must remain closed for events such as exhibitions or conferences, other than for those who work for the business

All indoor and outdoor hospitality that are self-contained and can be accessed from the outside can open from 4 July. This includes restaurants, cafes, bars, pu

Working safely during coronavirus

There are currently 12 guides covering a range of different types of work. At the time of writing, this includes:

- Close contact services (https://linkprotect.cudasvc.com/url?a=https%3a%2f%2flnks.gd%2f%2feyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpblI%3dE%1%2c8PMdYf1gDnBIwT1Vy57NNZxqOck_w5lcNMYNE5bLiA1tQ1HhHcZIDAZ1GrdCVyDcJVODYfVoDSX3gDaNxBcMMesAlMdkbxYhjZSLU)
- Construction and other outdoor work (https://linkprotect.cudasvc.com/url?a=https%3a%2f%2flnks.gd%2f%2feyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpblI%3dE%1%2c8PMdYf1gDnBIwT1Vy57NNZxqOck_w5lcNMYNE5bLiA1tQ1HhHcZIDAZ1GrdCVyDcJVODYfVoDSX3gDaNxBcMMesAlMdkbxYhjZSLU)
- Factories, plants and warehouses (https://linkprotect.cudasvc.com/url?a=https%3a%2f%2flnks.gd%2f%2feyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpblI%3dE%1%2c8PMdYf1gDnBIwT1Vy57NNZxqOck_w5lcNMYNE5bLiA1tQ1HhHcZIDAZ1GrdCVyDcJVODYfVoDSX3gDaNxBcMMesAlMdkbxYhjZSLU)
- Heritage locations (https://linkprotect.cudasvc.com/url?a=https%3a%2f%2flnks.gd%2f%2feyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpblI%3dE%1%2c8PMdYf1gDnBIwT1Vy57NNZxqOck_w5lcNMYNE5bLiA1tQ1HhHcZIDAZ1GrdCVyDcJVODYfVoDSX3gDaNxBcMMesAlMdkbxYhjZSLU)
- Hotels and other guest accommodation (https://linkprotect.cudasvc.com/url?a=https%3a%2f%2flnks.gd%2f%2feyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpblI%3dE%1%2c8PMdYf1gDnBIwT1Vy57NNZxqOck_w5lcNMYNE5bLiA1tQ1HhHcZIDAZ1GrdCVyDcJVODYfVoDSX3gDaNxBcMMesAlMdkbxYhjZSLU)
- Laboratories and research facilities (https://linkprotect.cudasvc.com/url?a=https%3a%2f%2flnks.gd%2f%2feyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpblI%3dE%1%2c8PMdYf1gDnBIwT1Vy57NNZxqOck_w5lcNMYNE5bLiA1tQ1HhHcZIDAZ1GrdCVyDcJVODYfVoDSX3gDaNxBcMMesAlMdkbxYhjZSLU)
- Offices and contact centres (https://linkprotect.cudasvc.com/url?a=https%3a%2f%2flnks.gd%2f%2feyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpblI%3dE%1%2c8PMdYf1gDnBIwT1Vy57NNZxqOck_w5lcNMYNE5bLiA1tQ1HhHcZIDAZ1GrdCVyDcJVODYfVoDSX3gDaNxBcMMesAlMdkbxYhjZSLU)
- Other people's homes (https://linkprotect.cudasvc.com/url?a=https%3a%2f%2flnks.gd%2f%2feyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpblI%3dE%1%2c8PMdYf1gDnBIwT1Vy57NNZxqOck_w5lcNMYNE5bLiA1tQ1HhHcZIDAZ1GrdCVyDcJVODYfVoDSX3gDaNxBcMMesAlMdkbxYhjZSLU)
- Restaurants, pubs, bars and takeaways (https://linkprotect.cudasvc.com/url?a=https%3a%2f%2flnks.gd%2f%2feyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpblI%3dE%1%2c8PMdYf1gDnBIwT1Vy57NNZxqOck_w5lcNMYNE5bLiA1tQ1HhHcZIDAZ1GrdCVyDcJVODYfVoDSX3gDaNxBcMMesAlMdkbxYhjZSLU)
- Shops and branches (https://linkprotect.cudasvc.com/url?a=https%3a%2f%2flnks.gd%2f%2feyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpblI%3dE%1%2c8PMdYf1gDnBIwT1Vy57NNZxqOck_w5lcNMYNE5bLiA1tQ1HhHcZIDAZ1GrdCVyDcJVODYfVoDSX3gDaNxBcMMesAlMdkbxYhjZSLU)
- Vehicles (https://linkprotect.cudasvc.com/url?a=https%3a%2f%2flnks.gd%2f%2feyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpblI%3dE%1%2c8PMdYf1gDnBIwT1Vy57NNZxqOck_w5lcNMYNE5bLiA1tQ1HhHcZIDAZ1GrdCVyDcJVODYfVoDSX3gDaNxBcMMesAlMdkbxYhjZSLU)
- The visitor economy (https://linkprotect.cudasvc.com/url?a=https%3a%2f%2flnks.gd%2f%2feyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpblI%3dE%1%2c8PMdYf1gDnBIwT1Vy57NNZxqOck_w5lcNMYNE5bLiA1tQ1HhHcZIDAZ1GrdCVyDcJVODYfVoDSX3gDaNxBcMMesAlMdkbxYhjZSLU)

These sit alongside the guidance for educational and childcare settings (https://linkprotect.cudasvc.com/url?a=https%3a%2f%2flnks.gd%2f%2feyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpblI%3dE%1%2c8PMdYf1gDnBIwT1Vy57NNZxqOck_w5lcNMYNE5bLiA1tQ1HhHcZIDAZ1GrdCVyDcJVODYfVoDSX3gDaNxBcMMesAlMdkbxYhjZSLU) which, at the time of writing, have

In addition, government departments have been working with organisations and industries to publish industry specific guidance, hosted on external websites.

- Managing youth sector activities and spaces (https://linkprotect.cudasvc.com/url?a=https%3a%2f%2flnks.gd%2f%2feyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpblI%3dE%1%2c8PMdYf1gDnBIwT1Vy57NNZxqOck_w5lcNMYNE5bLiA1tQ1HhHcZIDAZ1GrdCVyDcJVODYfVoDSX3gDaNxBcMMesAlMdkbxYhjZSLU)
- Drive-in cinemas (https://linkprotect.cudasvc.com/url?a=https%3a%2f%2flnks.gd%2f%2feyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpblI%3dE%1%2c8PMdYf1gDnBIwT1Vy57NNZxqOck_w5lcNMYNE5bLiA1tQ1HhHcZIDAZ1GrdCVyDcJVODYfVoDSX3gDaNxBcMMesAlMdkbxYhjZSLU)
- Searching for archaeological finds (https://linkprotect.cudasvc.com/url?a=https%3a%2f%2flnks.gd%2f%2feyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpblI%3dE%1%2c8PMdYf1gDnBIwT1Vy57NNZxqOck_w5lcNMYNE5bLiA1tQ1HhHcZIDAZ1GrdCVyDcJVODYfVoDSX3gDaNxBcMMesAlMdkbxYhjZSLU)
- TV production (https://linkprotect.cudasvc.com/url?a=https%3a%2f%2flnks.gd%2f%2feyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpblI%3dE%1%2c8PMdYf1gDnBIwT1Vy57NNZxqOck_w5lcNMYNE5bLiA1tQ1HhHcZIDAZ1GrdCVyDcJVODYfVoDSX3gDaNxBcMMesAlMdkbxYhjZSLU)
- Film and high-end drama production (https://linkprotect.cudasvc.com/url?a=https%3a%2f%2flnks.gd%2f%2feyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpblI%3dE%1%2c8PMdYf1gDnBIwT1Vy57NNZxqOck_w5lcNMYNE5bLiA1tQ1HhHcZIDAZ1GrdCVyDcJVODYfVoDSX3gDaNxBcMMesAlMdkbxYhjZSLU)

Legionnaires' warning

Businesses planning to reopen are being warned by the Chartered Institute of Environmental Health that hot and cold water systems left inactive for several weeks can increase the risk of Legionnaire's disease (<https://www.cieh.org/news/press-releases/2020/businesses-risk-fuelling-legionnaire-s-disease-without-vital-post-lockdown-water-checks-warns-cieh/>). It has urged businesses to carry out safety checks before reopening. CIEH has published a six-page document, *Legionnaires' disease: lockdown risks and reopening safely*, which can be downloaded here. (<https://www.cieh.org/media/4208/legionella-guidance-covid-19.pdf>) Additional guidance is available here. (<https://www.cieh.org/media/4208/legionella-guidance-covid-19.pdf>)

Coronavirus funding support for businesses

UPDATE - Monday 22 June

Business Grants update

We have now awarded £26,145,000 in grants to 2,259 businesses in Carlisle. We are continuing to contact eligible businesses.

We continue to process government grants available for businesses affected by the Coronavirus outbreak with payments being made on a daily basis.

We've written to all eligible businesses and if you are a business that has not replied, please consider the following:

- It's not a loan, you won't be asked to pay it back.
- The grant payment won't be made automatically, you need to contact us with your details.

- It's not a scam - this grant funding is real.
- You may qualify for a grant, even if you receive 100% rate relief.
- Please respond as quickly as you can when we contact you asking for information. This will speed up the process.

Within the letter businesses are asked to confirm some company details and send back the information electronically. We need this information to process the payment and to ensure that the funding goes to the right place. We want all eligible businesses to get access to the grants; we don't want any business to miss out.

Once the information has been received, an email is sent to the business acknowledging that the information has been received. It is not necessary for them to make any further contact. If any additional information is needed or there are any queries, we will contact the business direct. Once the necessary information has been received, we aim to process the grants within five working days.

The grants have been provided to those businesses eligible for the government's small business grant fund or the retail, leisure and hospitality grant. The level of grant is dependent on the rateable value of the business.

We have followed government guidance regarding the business grants and to ensure that all eligible businesses access the grants as quickly as possible, we have targeted our approach rather than asking businesses to apply. The government has made it clear that this is not an application process and that councils should be proactively contacting businesses that could access the funding.

Any business that has any concerns or has not received a letter, and thinks they are eligible, is asked to contact us by emailing NNDR@carlisle.gov.uk (mailto:NNDR@carlisle.gov.uk)

In addition to the grants, we have also sent nil balance bills to businesses that are eligible for business rate relief.

There are other grant and funding opportunities listed below.

We are searching out other funding opportunities and providing links to other schemes at www.carlisle.gov.uk/funding (<http://www.carlisle.gov.uk/funding>)

We are working closely with Cumbria Local Enterprise Partnership (<https://www.thecumbrialep.co.uk/news-detail/2020/covid-19-guidance-for-employees-employers-and-businesses/>), Cumbria Chamber of Commerce, (<https://www.cumbriachamber.co.uk/>) Cumbria Tourism (<https://www.cumbriatourism.org/>) and Carlisle Ambassadors (<https://www.carlisleambassadors.co.uk/>) to support local businesses.

Open4Business

Open4Business is designed to support businesses locate relevant up to date funding opportunities. A link to the portal is on our business webpages. (<https://www.idoxopen4business.co.uk/carlislecity>)

The portal is updated regularly with new local, regional and national funding announcements and can be easily searched by businesses on the basis of their industry, region and business size. The portal then provides information on how to apply for funding and contact funders directly. To search for grants, the business will first need to register on the Open4Business website.

Government coronavirus business support finder tool - GOV.UK

The 'support finder' tool helps businesses and self-employed people across the UK to quickly and easily determine what financial support is available to them during the coronavirus pandemic. The link is here. (https://www.gov.uk/government/news/government-launches-new-coronavirus-business-support-finder-tool?utm_source=72ee83f6-fae4-4c8e-989f-b7acc873bc8c&utm_medium=email&utm_campaign=govuk-notifications&utm_content=immediate)

We can support you with the following schemes:

Business Rates Holiday for Retail, Hospitality and Leisure (<https://www.businesssupport.gov.uk/business-rates-holiday-for-retail-hospitality-and-leisure/>)

All retail businesses will not have to pay rates for 12 months. The categories were expanded and have been revised to include more eligible Retail, Hospitality and Leisure businesses.

Amended bills have been sent to confirm nil balances for all qualifying businesses for 2020/21. These will be sent to the business's billing address.

Business Rates Holiday for Nurseries (<https://www.businesssupport.gov.uk/business-rates-holiday-for-nurseries/>)

100% Nursery

(https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/874284/Nursery_discount_guidance.pdf) business relief has been announced.

Amended bills have been sent to confirm nil balances for all qualifying businesses for 2020/21. These will be sent to the business's billing address.

If you qualify for the business rate conditions, you may also be eligible for grant funding:

Cash Grant for Retail, Hospitality and Leisure (<https://www.businesssupport.gov.uk/cash-grant-for-retail-hospitality-and-leisure/>) (£10,000 or £25,000)

This is open to businesses that would have been eligible for a discount under the Expanded Retail Relief Scheme on 11 March 2020, with a rateable value below £51,000.

- £10,000 grant available for a Rateable Value up to £15,000.
- £25,000 for a Rateable Value from £15,001 and below £51,000.

Exclusions are:

- Hereditaments occupied for personal use.
- Car Parks and parking spaces.
- Business which were in liquidation or dissolved on 11 March 2020.

Eligible business will receive one grant, per hereditament. We will contact the eligible business that may qualify for payments from the grant funding. We will contact businesses via their business rates billing address.

Small Business Grant Funding (<https://www.businesssupport.gov.uk/small-business-grant-funding/>) (£10,000)

This is open to businesses receiving Small Business Rates Relief (SBRR) on 11 March 2020, with a rateable value up to £15,000 or receiving Rural Rate Relief on 11 March 2020.

Exclusions are:

- Hereditaments occupied for personal use.
- Car Parks and parking spaces.
- Business which were in liquidation or dissolved on 11 March 2020.

Eligible business will receive one grant, per hereditament. We will contact the eligible business that may qualify for payments from the grant funding. We will contact businesses via their business rates billing address.

The following government funding schemes are also in place. The criteria and who to contact is included in each scheme:

- **Coronavirus Business Interruption Loan Scheme** (<https://www.businesssupport.gov.uk/coronavirus-business-interruption-loan-scheme/>)
- **Coronavirus Job Retention Scheme** (<https://www.businesssupport.gov.uk/coronavirus-job-retention-scheme/>)
- **Statutory Sick Pay Rebate** (<https://www.businesssupport.gov.uk/statutory-sick-pay-rebate/>)
- **Covid-19 Corporate Financing Facility** (<https://www.businesssupport.gov.uk/covid-19-corporate-financing-facility/>)
- **VAT Deferral** (<https://www.businesssupport.gov.uk/vat-deferral/>)
- **Self-employment Income Support Scheme** (<https://www.businesssupport.gov.uk/self-employment-income-support-scheme/>)
- **Coronavirus Bounce Back Loan** (<https://bit.ly/BounceBackGuidance>)

Coronavirus COVID-19 Destination Management Resilience Scheme

A £1.3 million scheme has been announced by the Tourism Minister, Nigel Huddleston, (<https://www.gov.uk/government/news/tourism-minister-launches-13-million-fund-to-support-destination-management-organisations>) which will provide financial support to Destination Management Organisations (DMOs) that are at risk due to the COVID-19 pandemic. The funding is available to at-risk DMOs in England which usually receives at least 50% of its income from commercial sources, following a light touch application process.

The scheme will cover:

- DMOs are able to apply for support to cover the costs of up to two members of staff with an upper threshold of £2,500 per employee per month, plus employer on-costs restricted to National Insurance and pension contributions for a three-month period. This support is for up to three months
- The scheme must support frontline business engagement and communication posts (not marketing or other functions)
- Up to £5,000 towards operating costs over this three-month period
- Find out how to apply on VisitEngland's website (<https://www.visitbritain.org/coronavirus-covid-19-destination-management-resilience-scheme>)

Coronavirus (COVID-19): business support grant funding - guidance for businesses - GOV.UK

(<https://www.gov.uk/government/publications/coronavirus-covid-19-business-support-grant-funding-guidance-for-businesses>)

(<https://www.gov.uk/government/publications/coronavirus-covid-19-business-support-grant-funding-guidance-for-businesses>)**Coronavirus (COVID-19): business support grant funding - guidance for businesses**

Help and support if your business is affected by coronavirus

HM Revenue & Customs is running a series of webinars to help employers and their staff in addressing Coronavirus. These webinars will provide an overview of the support available for businesses and will include information on the Coronavirus Job Retention Scheme, refunding eligible Statutory Sick Pay costs, furloughed employees and more.

To sign up for the webinar and for further information: <https://www.gov.uk/guidance/help-and-support-if-your-business-is-affected-by-coronavirus-covid-19> (<https://www.gov.uk/guidance/help-and-support-if-your-business-is-affected-by-coronavirus-covid-19>)

Other sources of support:

If you want to talk to someone about how these schemes apply to your business you can contact the Government's Business Support Helpline for free advice: 0300 456 3565 (tel:0300 456 3565) Monday to Friday, 9am to 6pm.

HMRC have additional helplines, including one set up to support businesses and self-employed people concerned about not being able to pay their tax due to coronavirus on 0800 0159 559 (tel:0800 0159 559). You can find more details about contacting HMRC online (<https://www.gov.uk/contact-hmrc>).

- HM Revenue & Customs has launched a Tax Helpline to help businesses concerned about paying their tax due to Coronavirus. The number is 0800 0159 559 (tel:08000159559).
- Companies House has produced guidance if Coronavirus has affected your company and you need more time to file your accounts. (https://www.gov.uk/government/news/coronavirus-if-your-company-cannot-file-accounts-with-companies-house-on-time?utm_source=c2ba96c8-8dc3-4ec4-a459-79a056d29160)
- ACAS has published information for employees and employers, including simple steps to help protect the health and safety of staff. (<https://www.acas.org.uk/coronavirus>)
- Go to the British Chambers of Commerce's site (<https://www.britishchambers.org.uk/page/preparing-and-responding-to-coronavirus>) for advice on preparing for and responding to Coronavirus.
- The Business Growth Hub has a suite of resources (<https://www.businessgrowthhub.com/coronavirus>) including 10 steps to take now, a series of webinars, and guidance on keeping your business operating and managing cashflow.
- Cumbria Chamber of Commerce has created a range of resources (toolkits, webinars, links, one-to-one professional advice) that's being constantly updated. It can be found at its Coronavirus: What businesses need to know page (<https://www.cumbriachamber.co.uk/news/27976-coronavirus-what-businesses-need-to-know>)
- The Chamber has also set up a scheme called Chamber Connect (<https://www.cumbriachamber.co.uk/news/28113-chamber-connect-our-database-of-talent>), which brings together those available for work in the current situation with those businesses looking for staff.

There is also support for businesses from other organisations. Find out more here at <https://www.gov.uk/guidance/coronavirus-support-from-business-representative-organisations-and-trade-associations> (<https://www.gov.uk/guidance/coronavirus-support-from-business-representative-organisations-and-trade-associations>)

Many businesses have been asking how they can support with the response to Coronavirus. You can find more information and a form to get in touch here: <https://www.gov.uk/coronavirus-support-from-business> (<https://www.gov.uk/coronavirus-support-from-business>)

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- 2016 (95) (<https://www.carlisle.gov.uk/news-and-events/acat/2/yeararchive/2016>)
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Covid-19 business support - latest updates (updated 3 June)

We understand the concerns of businesses and self-employed people across the county at this very difficult time. We are here to give advice and support to all County Durham businesses, large and small.

We are processing and making payments under the [Small Business Grant Fund and Retail, Hospitality and Leisure Grant Fund](http://www.durham.gov.uk/ndrgrants)(<http://www.durham.gov.uk/ndrgrants>). Qualifying businesses will receive grants of £10,000 or £25,000 from us.

Latest news

Working safely

Source: government, published June 3, 2020 5.45pm

There are a number of useful videos and webinars to learn more about the support available to help deal with the economic impacts of coronavirus including:

Ensure you have read and actioned the government's guidance on working safely to support the safe reopening of businesses. This includes 5 steps and 8 sector guides such as shops and branches, restaurants offering takeaway or delivery, factories, plants and warehouses.

- [Gov.uk: Working safely during coronavirus](https://www.gov.uk/guidance/working-safely-during-coronavirus-covid-19/5-steps-to-working-safely)
(<https://www.gov.uk/guidance/working-safely-during-coronavirus-covid-19/5-steps-to-working-safely>)

Support from business representative organisations and trade associations

Source: government, published June 3, 2020 5.45pm

A list of organisations is available to speak to for advice or have sector-specific information on their websites. Many of these organisations will respond to non-member queries related to coronavirus. This list does not cover all trade associations and business representatives.

- [Gov.uk: Coronavirus support from Business Representative Organisations and Trade Associations](https://www.gov.uk/guidance/coronavirus-support-from-business-representative-organisations-and-trade-associations)
(<https://www.gov.uk/guidance/coronavirus-support-from-business-representative-organisations-and-trade-associations>)

Farmers, landowners and rural businesses

Source: government, published June 3, 2020 5.45pm

The latest information for farmers, landowners and rural businesses during the coronavirus (COVID-19) outbreak.

- [Gov.uk: Coronavirus \(COVID-19\): information for farmers, landowners and rural businesses](https://www.gov.uk/guidance/coronavirus-covid-19-information-for-farmers-landowners-and-rural-businesses)
(<https://www.gov.uk/guidance/coronavirus-covid-19-information-for-farmers-landowners-and-rural-businesses>)

Free webinars and videos

Source: government, published June 1, 2020 11.50am

There are a number of useful videos and webinars to learn more about the support available to help deal with the economic impacts of coronavirus including:

- [Youtube: running your business through the coronavirus pandemic](https://www.youtube.com/watch?v=IL7_9fJAmfE&list=PL8EcnheDt1zhTsyhT9ak3xiXnmlvbHJJV&index=1)
(https://www.youtube.com/watch?v=IL7_9fJAmfE&list=PL8EcnheDt1zhTsyhT9ak3xiXnmlvbHJJV&index=1)
- (<https://www.youtube.com/watch?v=DWEKiz3WS34&list=PL8EcnheDt1zhTsyhT9ak3xiXnmlvbHJJV&index=2>)Youtube: helping employers support staff

(<https://www.youtube.com/watch?v=DWEKiz3WS34&list=PL8EcnheDt1zhTsyhT9ak3xiXnmlvbHJJV&index=2>)

- Coronavirus (Covid-19) Job Retention Scheme webinar (<https://register.gotowebinar.com/rt/5375741452699706882?source=Apr-HMRC-GOV>)
- (<https://register.gotowebinar.com/rt/4081320498512977155?source=Apr-HMRC-GOV>) Coronavirus (Covid-19) – Self-Employment Income Support Scheme (SEISS) webinars(<https://register.gotowebinar.com/rt/4081320498512977155?source=Apr-HMRC-GOV>) - 2, 3 and 4 June 2020
- (<https://register.gotowebinar.com/rt/3667545685723120643?source=Apr-HMRC-GOV>) Coronavirus Covid-19 Statutory Sick Pay Rebate Scheme webinars(<https://register.gotowebinar.com/rt/3667545685723120643?source=Apr-HMRC-GOV>) - 1, 2, 3 June 2020

(https://www.gov.uk/guidance/help-and-support-if-your-business-is-affected-by-coronavirus-covid-19?utm_source=3c760223-0ff3-4ad9-9444-ec730531dfa9&utm_medium=email&utm_campaign=govuk-notifications&utm_content=immediate)

Gov.uk: Help and support if your business is affected by coronavirus (COVID-19)

(<https://www.gov.uk/guidance/help-and-support-if-your-business-is-affected-by-coronavirus-covid-19>)

Voluntary, community and social enterprise (VCSE) organisations - financial support

Source: government, published June 1, 2020 11.50am

The government has pledged £750 million to ensure VCSE can continue their vital work. Available funds and how to apply are outlined.

- (https://www.gov.uk/guidance/financial-support-for-voluntary-community-and-social-enterprise-vcse-organisations-to-respond-to-coronavirus-covid-19?utm_source=e07ded33-67ff-4108-91e0-ae2320ccdc3a&utm_medium=email&utm_campaign=govuk-notifications&utm_content=immediate)

Gov.uk: financial support for voluntary, community and social enterprise (VCSE) organisations to respond to coronavirus (COVID-19)

(https://www.gov.uk/guidance/financial-support-for-voluntary-community-and-social-enterprise-vcse-organisations-to-respond-to-coronavirus-covid-19?utm_source=e07ded33-67ff-4108-91e0-ae2320ccdc3a&utm_medium=email&utm_campaign=govuk-notifications&utm_content=immediate)

New code of practice - high street businesses and landlords

Source: government, published June 1, 2020 11.50am

High street businesses and landlords will see a new code of practice, which is in development to provide clarity and reassurance over rent payments. A working group has been established by the government with the commercial rental sector to develop a code to encourage fair and transparent discussions between landlords and tenants over rental payments.

- (https://www.gov.uk/government/news/government-to-publish-code-of-practice-with-commercial-sector-in-boost-to-high-street?utm_source=39d0dff7-e54f-454a-aa92-719e28aae777&utm_medium=email&utm_campaign=govuk-notifications&utm_content=immediate)

Gov.uk: government to publish code of practice with commercial sector in boost to high street

(https://www.gov.uk/government/news/government-to-publish-code-of-practice-with-commercial-sector-in-boost-to-high-street?utm_source=39d0dff7-e54f-454a-aa92-719e28aae777&utm_medium=email&utm_campaign=govuk-notifications&utm_content=immediate)

Working safely during coronavirus

Source: government, published May 28, 2020 10.30am

The Department of Business, Energy and Industrial Strategy (BEIS) are hosting free webinars on how to make a workplace coronavirus secure.

Guidance for businesses to help ensure workplaces in England are as safe as possible during the coronavirus pandemic is also available - there are eight guides covering a range of types of work:

- (https://www.gov.uk/government/news/government-launches-new-40-million-clean-growth-fund-to-supercharge-green-start-ups?utm_source=487bfc0d-72b1-4247-a7d9-9eaa84a1aa48&utm_medium=email&utm_campaign=govuk-notifications&utm_content=immediate)

Gov.uk: Working safely during coronavirus(<https://www.gov.uk/guidance/working-safely-during-coronavirus-covid-19>)

Future webinars include:

- Vehicles - Thursday 28 May 3.00pm
- Construction and other outdoor work - Monday 1 June 11.00am
- Labs and research facilities - Monday 1 June 3.00pm
- Offices and contact centres - Tuesday 2 June 11.00am
- Homes - Tuesday 2 June 11.00am

Register for free at

(https://www.gov.uk/government/news/government-launches-new-40-million-clean-growth-fund-to-supercharge-green-start-ups?utm_source=487bfc0d-72b1-4247-a7d9-9eaa84a1aa48&utm_medium=email&utm_campaign=govuk-notifications&utm_content=immediate)

Eventbrite: Department for Business, Energy and Industrial Strategy

(<https://www.eventbrite.co.uk/o/departement-for-business-energy-and-industrial-strategy-18685150848>).

Recordings of previous webinars are available at

(https://www.gov.uk/government/news/government-launches-new-40-million-clean-growth-fund-to-supercharge-green-start-ups?utm_source=487bfc0d-72b1-4247-a7d9-9eaa84a1aa48&utm_medium=email&utm_campaign=govuk-notifications&utm_content=immediate)

Youtube: Business Support(<https://www.youtube.com/user/BusinessisGREAT/playlists>).

Previous news

See our [Covid-19 business support - previous news and updates](#)

(<https://www.durham.gov.uk/article/23398/Covid-19-business-support-previous-news-and-updates>) page for previous news and updates.

Covid-19 business support - latest updates (updated 1 July)

We understand the concerns of businesses and self-employed people across the county at this very difficult time. We are here to give advice and support to all County Durham businesses, large and small.

We are processing and making payments under the [Small Business Grant Fund and Retail, Hospitality and Leisure Grant Fund](http://www.durham.gov.uk/ndrgrants)(<http://www.durham.gov.uk/ndrgrants>). Qualifying businesses will receive grants of £10,000 or £25,000 from us.

Latest news

Coronavirus Job Retention Scheme (CJRS) (furlough) - changes to guidance

Source: government, published July 1, 2020 1.30pm

Employers can now submit claims that include days in July and 31 July is the last that you can submit claims for periods ending on or before 30 June. From 1 July, employers can bring furloughed staff back to work for any amount of time and any shift pattern, while still being able to claim CJRS grant for the hours not worked.

- (https://www.gov.uk/government/publications/changes-to-the-coronavirus-job-retention-scheme?utm_source=95db41d7-a62d-4ccf-93c0-56b511adee5b&utm_medium=email&utm_campaign=govuk-notifications&utm_content=immediate)
Gov.uk: changes to the Coronavirus Job Retention Scheme
(https://www.gov.uk/government/publications/changes-to-the-coronavirus-job-retention-scheme?utm_source=95db41d7-a62d-4ccf-93c0-56b511adee5b&utm_medium=email&utm_campaign=govuk-notifications&utm_content=immediate)
- Gov.uk: claim for wages through the Coronavirus Job Retention Scheme
(https://www.gov.uk/guidance/claim-for-wages-through-the-coronavirus-job-retention-scheme?utm_source=5b4b764e-59d2-410e-b085-269192e74b4e&utm_medium=email&utm_campaign=govuk-notifications&utm_content=immediate)

Corporate Insolvency Laws

Source: government, published July 1, 2020 1.30pm

The government introduced the Corporate Insolvency and Governance Bill in Parliament (20 May), on 25 June it received royal assent and is now an Act.

(https://www.gov.uk/government/news/government-introduces-legislation-to-relieve-burden-on-businesses-and-support-economic-recovery?utm_source=2eb97745-ee70-4ef7-8a47-a96433265320&utm_medium=email&utm_campaign=govuk-notifications&utm_content=immediate)

Gov.uk: Government introduces legislation to relieve burden on businesses and support economic recovery
(https://www.gov.uk/government/news/government-introduces-legislation-to-relieve-burden-on-businesses-and-support-economic-recovery?utm_source=2eb97745-ee70-4ef7-8a47-a96433265320&utm_medium=email&utm_campaign=govuk-notifications&utm_content=immediate)

Easing of lockdown restrictions

Source: government, published July 1, 2020 1.30pm

From Saturday 4 July, more businesses and venues in England can reopen providing they adhere to Covid Secure guidelines. A small number of 'close proximity' venues such as nightclubs, soft-play areas, indoor gyms, swimming pools, water parks, bowling alleys and spas must remain closed for now.

- Gov.uk: opening certain businesses and venues in England from 4 July 2020
(<https://www.gov.uk/guidance/opening-certain-businesses-and-venues-in-england-from-4-july-2020>)
- Reopening your business(<https://www.durham.gov.uk/reopenyourbusiness>)

Plans to get Britain building

Source: government, published July 1, 2020 1.30pm

New measures to help the construction industry boost building and return to work safely have been announced (22 June). Planning permission deadlines will be extended, planning appeals will be sped up and builders will be allowed more flexible working hours following agreement.

(<https://www.gov.uk/government/news/new-plans-to-get-britain-building-in-coronavirus-recovery>)Gov.uk: new plans to get Britain building in coronavirus recovery(<https://www.gov.uk/government/news/new-plans-to-get-britain-building-in-coronavirus-recovery>)

Reopening safely - updated guidance

Source: government, published June 24, 2020 9.35am

The government has announced changes to lockdown measures in England. From Saturday 4 July, pubs, restaurants and hairdressers will be able to reopen, providing they adhere to Covid Secure guidelines.

Accommodation sites, some leisure facilities and tourist attractions may also reopen, if they can do so safely - this includes outdoor gyms, cinemas, museums, galleries, theme parks and arcades.

The government's guidelines, Working Safely During Coronavirus, for all workplace settings including the visitor economy, and five steps to working safely has been updated.

(<https://bit.ly/sectorsocialdist>)Gov.uk: working safely during coronavirus (COVID-19)
(<https://www.gov.uk/guidance/working-safely-during-coronavirus-covid-19>)

Reopening businesses safely

Source: government, published June 22, 2020 11.00am

The government has published guidance for businesses reopening in England. The guidance helps businesses carry out a risk assessment and make sensible adjustments. Employers reopening their business have a legal responsibility to protect their employees and other people on site. If businesses do not carry out a risk assessment, an enforcement notice can be issued.

Gov.uk: Reopen your business safely during coronavirus (COVID-19)(<https://www.gov.uk/coronavirus-business-reopening>)

High streets

Source: government, published June 22, 2020 11.00am

The government has announced the extension of measures to prevent high street businesses facing eviction from 30 July to 30 September. This means no business will be forced from their premises if a payment is missed in the next three months. A new code of practice has been developed to encourage commercial tenants and landlords to work together.

- Gov.uk: Government provides further halt to business evictions and more support for high street firms
(<http://Gov.uk: Government provides further halt to business evictions and more support for high street firms>)
- [Gov.uk: Code of practice for the commercial property sector](https://www.gov.uk/government/publications/code-of-practice-for-the-commercial-property-sector)
(<https://www.gov.uk/government/publications/code-of-practice-for-the-commercial-property-sector>)

Dairy response fund - applications

Source: government, published June 22, 2020 11.00am

The dairy response fund is open for applications from dairy farmers in England. Qualifying farmers are entitled to up to £10,000 to cover 70% of their losses across April and May resulting from a drop in price due to the reduced demand for milk from restaurants, bars, and cafes. The deadline for applications is 14 August.

Gov.uk: Fund to support dairy farmers opens for applications
(<https://www.gov.uk/government/news/fund-to-support-dairy-farmers-opens-for-applications>)

Self-employed - new parents can claim support grant

Source: government, published June 18, 2020 15.00pm

The government has announced a change to support self-employed parents. Self-employed parents whose trading profits dipped in 2018/19 because they took time out to have children will be able to claim for a payment under the self-employed income support scheme (SEISS). Details will be set out in July in guidance.

(<https://www.gov.uk/guidance/claim-for-wages-through-the-coronavirus-job-retention-scheme>)Gov.uk: Self-employed new parents can claim support grant(<https://www.gov.uk/government/news/self-employed-new-parents-can-claim-support-grant>)

Job Retention Scheme (furlough) - updated guidance

Source: government, published June 15, 2020 12.55pm

Guidance on the government's Furlough Scheme was updated on Friday 12 June to include details on how the scheme will change from 1 July. The guidance includes details to check if you can claim, which staff you can put on furlough, steps to take before calculating your claim, how to calculate and claim for your employees' wages.

(<https://www.gov.uk/guidance/claim-for-wages-through-the-coronavirus-job-retention-scheme>)Gov.uk: claim for wages through the Coronavirus Job Retention Scheme(<https://www.gov.uk/guidance/claim-for-wages-through-the-coronavirus-job-retention-scheme>)

Job Retention Scheme (furlough) - parents returning to work after extended leave

Source: government, published June 11, 2020 10.15am

Parents on statutory maternity and paternity leave who return to work in the coming months after a long period of absence will be permitted to be furloughed even after the 10 June cut-off date. This will only apply where they work for an employer who has previously furloughed employees.

More details of changes to the scheme will be included in updated guidance, due to be published on 12 June.

(https://www.gov.uk/government/news/business-secretary-launches-working-groups-to-help-unleash-britains-growth-potential?utm_source=95271f04-649e-4202-9aa5-c9dbdd066689&utm_medium=email&utm_campaign=govuk-notifications&utm_content=immediate)

Gov.uk: Parents returning to work after extended leave eligible for furlough

(<https://www.gov.uk/government/news/parents-returning-to-work-after-extended-leave-eligible-for-furlough>)

Reopening Shops

Source: government, published June 11, 2020 10.15am

This week the Business Secretary confirmed that shops in England selling non-essential goods will be able to reopen from Monday 15 June, provided they follow government guidelines at

(https://www.gov.uk/government/news/business-secretary-launches-working-groups-to-help-unleash-britains-growth-potential?utm_source=95271f04-649e-4202-9aa5-c9dbdd066689&utm_medium=email&utm_campaign=govuk-notifications&utm_content=immediate)

Gov.uk: working safely during coronavirus (COVID-19)(<https://www.gov.uk/guidance/working-safely-during-coronavirus-covid-19>) to keep staff and customers as safe as possible. Retailers will need to take certain steps to protect customers and staff, including limiting the number of customers allowed inside at one time, placing protective coverings on large items, and frequently checking and cleaning objects and surfaces.

Businesses should only reopen once they have completed a risk assessment, in consultation with trade union representatives or workers, and are confident they are managing the risks. Employers should also display a notice (which you can download from

(https://www.gov.uk/government/news/business-secretary-launches-working-groups-to-help-unleash-britains-growth-potential?utm_source=95271f04-649e-4202-9aa5-c9dbdd066689&utm_medium=email&utm_campaign=govuk-notifications&utm_content=immediate)

Google Drive: Staying COVID-19 Secure in 2020 notice(<https://drive.google.com/file/d/1h7GXGfHKZCjC6T5yeeju3kSQBavFWDMI/view>) visibly in their shop windows or outside their store to show their employees, customers and other visitors that they have followed this guidance. We have also provided information to offer guidance on how to reopen businesses safely at [Reopening your business](https://www.durham.gov.uk/reopenyourbusiness) (<https://www.durham.gov.uk/reopenyourbusiness>).

Hairdressers, nail bars and beauty salons, and the hospitality sector remain closed.

Previous news

See our [Covid-19 business support - previous news and updates](https://www.durham.gov.uk/article/23398/Covid-19-business-support-previous-news-and-updates)

(<https://www.durham.gov.uk/article/23398/Covid-19-business-support-previous-news-and-updates>) page for previous news and updates.

https://www.kent.gov.uk/social-care-and-health/health/coronavirus Go MAR APR JUN
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17 Apr 2020 - 2 Jun 2020
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Home (/web/20200417112953/https://www.kent.gov.uk/)

Social care and health

(https://web.archive.org/web/20200417112953/https://www.kent.gov.uk/social-care-and-health)

Health (https://web.archive.org/web/20200417112953/https://www.kent.gov.uk/social-care-and-health/health)

Coronavirus (COVID-19)

For residents in Kent, we face a huge challenge from coronavirus and its impact on our lives and work. We are committed to ensuring we continue to deliver services - though we recognise that in these challenging times, some of these will be affected as we follow government advice.

Kent Together

(https://web.archive.org/web/20200417112953/https://www.kent.gov.uk/care-and-health/health/coronavirus/kent-together)

Volunteer to support people in your local community, or find out what to do if you are vulnerable and need urgent help.

Service updates

(https://web.archive.org/web/20200417112953/https://www.kent.gov.uk/care-and-health/health/coronavirus/coronavirus-service-updates)

Information about how our services are being affected by coronavirus.

Your questions answered

(https://web.archive.org/web/20200417112953/https://www.kent.gov.uk/care-and-health/health/coronavirus/coronavirus-your-questions-answers)

Answers to your questions about how the coronavirus outbreak is affecting our services.

https://www.kent.gov.uk/social-care-and-health/health/coronavirus Go MAR APR JUN
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17 Apr 2020 - 2 Jun 2020 2019 2020 2021 About this capture

[care-and-health/health/coronavirus/join-our-adult-social-care-team](https://www.kent.gov.uk/social-care-and-health/health/coronavirus/join-our-adult-social-care-team)

Join our adult social care team to serve your community and help it's most vulnerable residents.

Support for businesses

<https://web.archive.org/web/20200417112953/https://www.kent.gov.uk/social-care-and-health/health/coronavirus/support-for-businesses>

Find out how to access business support from the government, who is eligible, when the schemes open and how to apply.

Looking after your mental health

<https://web.archive.org/web/20200417112953/https://www.kent.gov.uk/social-care-and-health/health/coronavirus/looking-after-your-mental-health>

Find ways of maintaining good mental health during the coronavirus pandemic, and what to do if you need help or support.

Coronavirus scam alerts

<https://web.archive.org/web/20200417112953/https://www.kent.gov.uk/social-care-and-health/health/coronavirus/coronavirus-scam-alerts>

Criminals, or scammers, are using the coronavirus outbreak as an opportunity to make money. Check our list of the key scams to be aware of.

NHS advice

<https://web.archive.org/web/20200417112953/https://www.kent.gov.uk/social-care-and-health/health/coronavirus/nhs-advice>

NHS advice about staying at home, the symptoms and what to do if you think you have coronavirus.

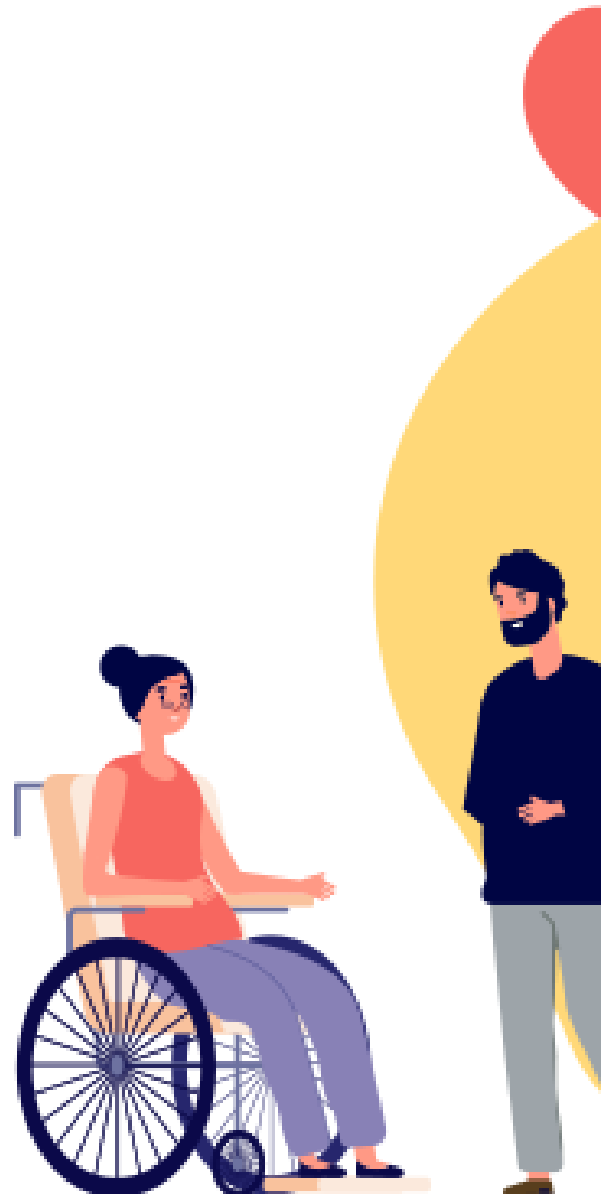
Public Health England guidance

<https://web.archive.org/web/20200417112953/https://www.kent.gov.uk/social-care-and-health/health/coronavirus/public-health-england-guidance>

https://www.kent.gov.uk/social-care-and-health/health/coronavirus Go MAR APR JUN
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<https://web.archive.org/web/20200417112953/https://www.gov.uk/government/publications/guidance-to-educational-settings-about-covid-19> , [shielding and protecting people](https://web.archive.org/web/20200417112953/https://www.gov.uk/government/publications/guidance-on-shielding-and-protecting-extremely-vulnerable-persons-from-covid-19) <https://web.archive.org/web/20200417112953/https://www.gov.uk/government/publications/guidance-on-shielding-and-protecting-extremely-vulnerable-persons-from-covid-19> and [social distancing and for vulnerable people](https://web.archive.org/web/20200417112953/https://www.gov.uk/government/publications/covid-19-guidance-on-social-distancing-and-for-vulnerable-people) <https://web.archive.org/web/20200417112953/https://www.gov.uk/government/publications/covid-19-guidance-on-social-distancing-and-for-vulnerable-people> .

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Coronavirus (COVID-19) - Some of our services are affected by the coronavirus pandemic, so please check our [service updates page](https://www.kent.gov.uk/social-care-and-health/health/coronavirus/coronavirus-service-updates?utm_source=kcc&utm_medium=globalbanner&utm_campaign=serviceupdates) (https://www.kent.gov.uk/social-care-and-health/health/coronavirus/coronavirus-service-updates?utm_source=kcc&utm_medium=globalbanner&utm_campaign=serviceupdates) for the latest information and guidance. Please stay alert to control the virus and save lives.

[Home \(/\)](#) > [Social care and health \(https://www.kent.gov.uk/social-care-and-health\)](https://www.kent.gov.uk/social-care-and-health) > [Health \(https://www.kent.gov.uk/social-care-and-health/health\)](https://www.kent.gov.uk/social-care-and-health/health) >

Coronavirus (COVID-19)

For residents in Kent, we face a huge challenge from coronavirus and its impact on our lives and work. We are committed to ensuring we continue to deliver services - though we recognise that in these challenging times, some of these will be affected as we follow government advice.

[Protect Kent and Medway \(https://www.kent.gov.uk/social-care-and-health/health/coronavirus/protect-kent\)](https://www.kent.gov.uk/social-care-and-health/health/coronavirus/protect-kent)

Everyone needs to do their part to protect Kent and Medway from coronavirus. Find out what you or your business can do to keep people safe.

[Kent Together \(https://www.kent.gov.uk/social-care-and-health/health/coronavirus/kent-together\)](https://www.kent.gov.uk/social-care-and-health/health/coronavirus/kent-together)

Volunteer to support people in your local community, or find out what to do if you are vulnerable and need urgent help.

[Service updates \(https://www.kent.gov.uk/social-care-and-health/health/coronavirus/coronavirus-service-updates\)](https://www.kent.gov.uk/social-care-and-health/health/coronavirus/coronavirus-service-updates)

Information about how our services are being affected by coronavirus.

[Your questions answered \(https://www.kent.gov.uk/social-care-and-health/health/coronavirus/coronavirus-your-questions-answered\)](https://www.kent.gov.uk/social-care-and-health/health/coronavirus/coronavirus-your-questions-answered)

Answers to your questions about how the coronavirus outbreak is affecting our services.

[Support for businesses \(https://www.kent.gov.uk/social-care-and-health/health/coronavirus/support-for-businesses\)](https://www.kent.gov.uk/social-care-and-health/health/coronavirus/support-for-businesses)

Find out how to access business support from the government, who is eligible, when the schemes open and how to apply.

[Looking after your mental health and wellbeing \(https://www.kent.gov.uk/social-care-and-health/health/coronavirus/looking-after-your-mental-health-and-wellbeing\)](https://www.kent.gov.uk/social-care-and-health/health/coronavirus/looking-after-your-mental-health-and-wellbeing)

Find ways of maintaining good mental health during the coronavirus pandemic, and what to do if you need help or support.

[Coronavirus scam alerts \(https://www.kent.gov.uk/social-care-and-health/health/coronavirus/coronavirus-scam-alerts\)](https://www.kent.gov.uk/social-care-and-health/health/coronavirus/coronavirus-scam-alerts)

Criminals, or scammers, are using the coronavirus outbreak as an opportunity to make money. Check our list of the key scams to be aware of.

[Support for Kent care homes \(https://www.kent.gov.uk/social-care-and-health/health/coronavirus/support-for-kent-care-homes\)](https://www.kent.gov.uk/social-care-and-health/health/coronavirus/support-for-kent-care-homes)

Find out how the Kent's Care Home Support Plan lays out our plan to prevent and control COVID-19 in all registered care homes.

[Government advice \(https://www.kent.gov.uk/social-care-and-health/health/coronavirus/government-advice\)](https://www.kent.gov.uk/social-care-and-health/health/coronavirus/government-advice)

Includes advice for: [people who think they may have coronavirus \(https://www.nhs.uk/conditions/coronavirus-covid-19/\)](https://www.nhs.uk/conditions/coronavirus-covid-19/) , [employees, employers and business \(https://www.gov.uk/government/publications/guidance-to-employers-and-businesses-about-covid-19\)](https://www.gov.uk/government/publications/guidance-to-employers-and-businesses-about-covid-19) , [educational settings \(https://www.gov.uk/government/publications/guidance-to-educational-settings-about-covid-19\)](https://www.gov.uk/government/publications/guidance-to-educational-settings-about-covid-19) , [shielding and protecting people](#)

(<https://www.gov.uk/government/publications/guidance-on-shielding-and-protecting-extremely-vulnerable-persons-from-covid-19>) and [social distancing and for vulnerable people](https://www.gov.uk/government/publications/covid-19-guidance-on-social-distancing-and-for-vulnerable-people) (<https://www.gov.uk/government/publications/covid-19-guidance-on-social-distancing-and-for-vulnerable-people>) .



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(<https://mailchi.mp/kent.gov.uk/subscribe>)

CORONAVIRUS latest:

[see our updates and advice](#)

[\(https://web.archive.org/web/20200415044525/https://liverpool.gov.uk/communities-and-safety/emergency-planning/coronavirus/\)](https://web.archive.org/web/20200415044525/https://liverpool.gov.uk/communities-and-safety/emergency-planning/coronavirus/)



Liverpool
City Council

[\(https://web.archive.org/web/20200415044525/https://www.liverpool.gov.uk/emergency-planning/coronavirus/\)](https://web.archive.org/web/20200415044525/https://www.liverpool.gov.uk/emergency-planning/coronavirus/)

Coronavirus

Call centre lines are open 8am-6pm seven days a week

[Contact us online](#)

[\(https://web.archive.org/web/20200415044525/https://www.liverpool.gov.uk/contact-us/\)](https://web.archive.org/web/20200415044525/https://www.liverpool.gov.uk/contact-us/) any time

[facebook.com/covidliverpool](https://www.facebook.com/covidliverpool)

[\(https://web.archive.org/web/20200415044525/http://www.facebook.com/COVIDLiverpool/\)](https://web.archive.org/web/20200415044525/http://www.facebook.com/COVIDLiverpool/)

twitter.com/covidliverpool

[\(https://web.archive.org/web/20200415044525/http://www.twitter.com/COVIDLiverpool/\)](https://web.archive.org/web/20200415044525/http://www.twitter.com/COVIDLiverpool/)

Last updated - 14th April 2020



National advice and guidance

[The latest stay at home and health guidance from GOV.UK and the NHS, plus how to avoid coronavirus scams.](#)

[\(/web/20200415044525/https://liverpool.gov.uk/communities-and-safety/emergency-planning/coronavirus/national-advice-and-guidance/\)](https://web.archive.org/web/20200415044525/https://liverpool.gov.uk/communities-and-safety/emergency-planning/coronavirus/national-advice-and-guidance/)



Community support, carers and care homes

[Make a support request, read advice for carers and care homes, plus funding sources for community group.](#)

[\(/web/20200415044525/https://liverpool.gov.uk/communities-and-safety/emergency-planning/coronavirus/community-support-carers-and-care-homes/\)](https://web.archive.org/web/20200415044525/https://liverpool.gov.uk/communities-and-safety/emergency-planning/coronavirus/community-support-carers-and-care-homes/)



Benefits updates and help for residents

[Find out what benefits you can access, plus updates on foodbank services and other sources of support.](#)

[\(/web/20200415044525/https://liverpool.gov.uk/benefits/advice-and-support/coronavirus-benefits-advice-and-support/\)](https://web.archive.org/web/20200415044525/https://liverpool.gov.uk/benefits/advice-and-support/coronavirus-benefits-advice-and-support/)

<https://liverpool.gov.uk/communities-and-safety/emergency-planning/coronavirus/>

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About this capture

4 captures

15 Apr 2020 - 18 Jun 2020

[Childcare hubs for key workers, free school meal vouchers, funding updates for schools, plus news on this year's cancelled exams.](#)

([/web/20200415044525/https://liverpool.gov.uk/communities-and-safety/emergency-planning/coronavirus/childcare-hubs-and-education/](https://web.archive.org/web/20200415044525/https://liverpool.gov.uk/communities-and-safety/emergency-planning/coronavirus/childcare-hubs-and-education/))



Help for businesses

[Help for businesses and employers - business rates discounts, loan schemes, cash grants, 'time to pay' tax arrangements and more.](#)

([/web/20200415044525/https://liverpool.gov.uk/business/business-support-and-advice/coronavirus-support-for-businesses-and-employers/](https://web.archive.org/web/20200415044525/https://liverpool.gov.uk/business/business-support-and-advice/coronavirus-support-for-businesses-and-employers/))



Council services and public events

[Find out about the impact on council services and meetings, and what events have been cancelled in the region.](#)

([/web/20200415044525/https://liverpool.gov.uk/communities-and-safety/emergency-planning/coronavirus/council-services-and-public-events/](https://web.archive.org/web/20200415044525/https://liverpool.gov.uk/communities-and-safety/emergency-planning/coronavirus/council-services-and-public-events/))

Information

CORONAVIRUS latest:

[see our updates and advice \(/communities-and-safety/emergency-planning/coronavirus/\)](/communities-and-safety/emergency-planning/coronavirus/)



Liverpool City Council → [Sign in / register \(/Account/LoginPage\)](#)

Emergency planning

Coronavirus updates

Call centre lines are open 8am-6pm seven days a week
[Contact us online \(https://www.liverpool.gov.uk/contact-us/\)](https://www.liverpool.gov.uk/contact-us/) any time

[facebook.com/covidliverpool](https://www.facebook.com/covidliverpool)
(<http://www.facebook.com/COVIDLiverpool>)

twitter.com/covidliverpool
(<http://www.twitter.com/COVIDLiverpool>)

Unable to leave home and need help?

See liverpool.gov.uk/covidsupport
(<http://liverpool.gov.uk/covidsupport>) or call 0151 233 3066
(Monday-Thursday 8am-6pm, Friday 8am-4pm)

Last updated - 3rd July 2020



National advice and guidance

[The latest information on the changes to the lockdown measures, health guidance from GOV.UK and the NHS, plus how to look after your mental health.](/communities-and-safety/emergency-planning/coronavirus/national-advice-and-guidance/)

[\(/communities-and-safety/emergency-planning/coronavirus/national-advice-and-guidance/\)](/communities-and-safety/emergency-planning/coronavirus/national-advice-and-guidance/)





Community support, carers and care homes

Make a support request, request PPE, read advice for carers and care homes, plus funding sources for community group.

(/communities-and-safety/emergency-planning/coronavirus/community-support-carers-and-care-homes/).



Benefits updates and help for residents

Find out what benefits you can access, plus updates on foodbank services and other sources of support.

(/benefits/advice-and-support/coronavirus-benefits-advice-and-support/).



Schools and education

Childcare hubs for key workers, free school meal vouchers, funding updates for schools, plus news on this year's cancelled exams.

(/communities-and-safety/emergency-planning/coronavirus/schools-and-education/).



Help for businesses

Help for businesses and employers - business rates discounts, loan schemes, cash grants, 'time to pay' tax arrangements and more.

(/business/business-support-and-advice/coronavirus-support-for-businesses-and-employers/)



Council services and buildings

Find out about the impact of the coronavirus outbreak on council services and buildings.

(/communities-and-safety/emergency-planning/coronavirus/council-services-and-buildings/)



Liverpool's Covid-19 outbreak control plan

Our approach to managing the next stage of the pandemic in Liverpool, working alongside the NHS Test and Trace programme.

(/communities-and-safety/emergency-planning/coronavirus/liverpools-covid-19-outbreak-control-plan/)

Coronavirus (COVID-19)

Environmental Health

Contacts

Environmental Health

01908 252398

customerservices@milton-keynes.gov.uk

Civic Offices
1 Saxon Gate East
Central Milton Keynes
MK9 3EJ

External links

[Guidance - businesses to close \(1st May 2020\)](#)

This document provides guidance on the closure of certain businesses and venues as part of further social distancing measures.

As a country, we all need to do what we can to reduce the spread of coronavirus.

Coronavirus (COVID-19): what you need to do

Current advice for businesses, amended on 1st May 2020, on retail closures and what premises can remain open can be found on the [.Gov.UK](#) website. We are expecting this document to be updated following Boris Johnson's statement on Sunday evening. We will update the link as soon as the new rules are available.

The government published a 50 page document on 11th May called 'Our Plan to Rebuild' which you can read [here](#).

Following the recent announcement by the government to start easing the lockdown, it is important for businesses re-opening to be aware of the risks relating to Legionella in water systems which have not been used during this lockdown period. Legionella is found naturally in the environment and its growth in water systems may lead to a severe respiratory illness called Legionnaires' disease. All buildings with a water supply which is currently shut could be at risk. More guidance on managing the risks associated with Legionella can be found on the [HSE](#) and [PHE](#) website. If you have any enquiries relating to Legionella, please contact the Environmental Health Food and Safety team by [e-mail](#)

Our Business Advice team is currently offering free advice and signposting for businesses. If you are struggling to understand the legislation please contact us by [e-mail](#) or call on 01908 252504.

If you would like to find out a bit more about their usual role please visit their [webpage](#).

If you are a resident of Milton Keynes and you are concerned about a COVID-19 scam, for example fake cures, price gouging and businesses opening when they should be closed, please visit our [incident reporting page](#) for more information.

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Coronavirus (COVID-19)

Environmental Health

Contacts

Environmental Health

01908 252398

customerservices@milton-keynes.gov.uk

Civic Offices
1 Saxon Gate East
Central Milton Keynes
MK9 3EJ

Documents

[FAQ on Licensing](#)
(PDF, 185KB)

External links

[Guidance - businesses to close \(1st May 2020\)](#)

This document provides guidance on the closure of certain businesses and venues as part of further social distancing measures.

[Keeping workers and customers safe during COVID-19](#)

In restaurants, pubs, bars and takeaway services

As a country, we all need to do what we can to reduce the spread of coronavirus.

Coronavirus (COVID-19): what you need to do

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(1)

⚠️ Coronavirus (Covid-19) service updates ✕

See the latest information about changes to services as a result of Coronavirus (Covid-19) as well as help and advice for staying safe. [Read Coronavirus \(Covid-19\) information here. \(/coronavirus-advice-and-information\)](/coronavirus-advice-and-information)

[Home \(/\)](#) / [About the council \(/about-council\)](/about-council) / [Coronavirus advice and information \(/coronavirus-advice-and-information\)](/coronavirus-advice-and-information)

Help for your business during Coronavirus (Covid-19)

Support for businesses through Coronavirus (COVID-19).

⚠️ Business support

Find out how to run your business safely and any financial support you may be eligible for [on the Government's business support pages ↗ \(https://www.gov.uk/coronavirus/business-support\)](https://www.gov.uk/coronavirus/business-support).

How we're helping

Buy Local

We've launched a new website to support North Yorkshire businesses and tradespeople as well as help people find local services available to them during coronavirus.

We're urging all eligible traders and businesses to register on the [Buy Local website \(/buy-local\)](/buy-local) as soon as possible to help create a comprehensive one-stop shop for North Yorkshire residents.

Instant payments

To help businesses we're now paying small and medium sized suppliers (SMEs) instantly, subject to bank clearing times, instead of the standard 30-day period.

We'll review this approach in August but intend to keep the arrangement in place for the rest of the year.

To help us do this we're asking all suppliers to now email their invoices to their named contact rather than sending them by post. If you already send your invoices via email to [invoices@northyorks.gov.uk ↗ \(mailto:invoices@northyorks.gov.uk\)](mailto:invoices@northyorks.gov.uk) then please continue to do so.

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If you don't have a named contact then you need to get in touch with the relevant service or department before sending the invoice. As a minimum, invoices need the name and contact number of the individual who place the order or they won't be paid.

To protect from fraud we will not be making any bank account changes throughout the next 6 month period.

We also appreciate that some suppliers may struggle to fully meet their contractual obligations due to the current crisis. If you feel this is the case you should contact your normal contract manager or procurement@northyorks.gov.uk (mailto:procurement@northyorks.gov.uk).

Free trading standards advice

Our trading standards team is offering free advice for the next three months to help support businesses based in North Yorkshire. The team can provide advice on all aspects of trading standards law, including helping businesses to diversify into different product areas or to move their business online or to a takeaway service.

Businesses that would like to use the service can contact the team on [01609 780780](tel:01609780780) (tel:01609%20780780) or at business.advice@northyorks.gov.uk (mailto:business.advice@northyorks.gov.uk) for more details or for advice on a specific query.

Government help for businesses

The Government has launched a [business support finder tool for employers and the self-employed](https://www.gov.uk/business-coronavirus-support-finder) (https://www.gov.uk/business-coronavirus-support-finder) so you can see what support you can claim, including loans, tax relief and cash grants.

You can find a [full list of the types of businesses that the Government has told to close here](https://www.gov.uk/government/publications/further-businesses-and-premises-to-close/further-businesses-and-premises-to-close-guidance) (https://www.gov.uk/government/publications/further-businesses-and-premises-to-close/further-businesses-and-premises-to-close-guidance).

The [Government has set out a package of temporary and targeted measures](https://www.gov.uk/government/publications/guidance-to-employers-and-businesses-about-covid-19/covid-19-support-for-businesses) (https://www.gov.uk/government/publications/guidance-to-employers-and-businesses-about-covid-19/covid-19-support-for-businesses) to provide additional support to businesses:

- A [top-up grant scheme](https://www.gov.uk/government/news/top-up-to-local-business-grant-funds-scheme) (https://www.gov.uk/government/news/top-up-to-local-business-grant-funds-scheme) has been launched to accommodate certain small businesses previously outside the scope of the business grant funds scheme
- a [£6.1 million funding boost to help high streets and town centres](https://www.gov.uk/government/news/6-1-million-funding-boost-to-help-high-streets-and-town-centres-through-pandemic) (https://www.gov.uk/government/news/6-1-million-funding-boost-to-help-high-streets-and-town-centres-through-pandemic) through pandemic
- a [Coronavirus Bounce Back Loan](https://www.gov.uk/guidance/apply-for-a-coronavirus-bounce-back-loan) (https://www.gov.uk/guidance/apply-for-a-coronavirus-bounce-back-loan) - This scheme will help small and medium-sized businesses affected by coronavirus (COVID-19) to apply for loans of up to £50,000. The York and North Yorkshire Growth Hub have published a [quick guide to the Coronavirus Bounce Back Loan scheme](https://www.ynygrowthhub.com/blog/news/quick-guide-bounce-back-loan-scheme/) (https://www.ynygrowthhub.com/blog/news/quick-guide-bounce-back-loan-scheme/)
- a [Coronavirus Job Retention Scheme](https://www.gov.uk/guidance/claim-for-wage-costs-through-the-coronavirus-job-retention-scheme) (https://www.gov.uk/guidance/claim-for-wage-costs-through-the-coronavirus-job-retention-scheme) - HMRC will pay employers a grant worth 80% of an employee's usual wage costs, up to £2,500 a month plus the associated Employer National Insurance contributions and minimum automatic enrolment employer pension

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- a [Self-employment Income Support Scheme](https://www.gov.uk/guidance/claim-a-grant-through-the-coronavirus-covid-19-self-employment-income-support-scheme) (https://www.gov.uk/guidance/claim-a-grant-through-the-coronavirus-covid-19-self-employment-income-support-scheme) – Self-employed workers can get up to 80% of their wages which average a maximum £2,500 per month. Applications can be made through the HMRC portal
- a Statutory Sick Pay relief package for small and medium sized businesses (SMEs) covering up to 2 weeks' SSP per eligible employee who has been off work because of COVID-19
- a 12-month business rates holiday for all retail, hospitality, leisure and nursery businesses in England - a 100% discount on Business Rates for 20/21. There will be no rateable value limit on the relief and this is administered by your District or Borough Council.
- small business grant funding of £10,000 for all business in receipt of small business rate relief or rural rate relief
- grant funding of £25,000 for retail, hospitality and leisure businesses with property with a rateable value between £15,000 and £51,000
- the Coronavirus Business Interruption Loan Scheme (CBILS) offering loans of up to £5 million for SMEs through the British Business Bank – this will support long-term viable businesses who may need to respond to cash-flow pressures by seeking additional finance
- the Coronavirus Large Business Interruption Loan Scheme (CLBILS) offering loans of up to £25 million to firms with an annual turnover of between £45 million and £500 million
- the Covid-19 Corporate Financing Facility (CCFF) - a new lending facility from the Bank of England to help support liquidity among larger firms, helping them bridge coronavirus disruption to their cash flows through loans
- the HMRC Time To Pay Scheme
- Planning rules around change of use will be relaxed so pubs, restaurants and cafes can operate as hot food takeaways during the coronavirus outbreak
- Arts Council England will offer individuals and organisations working in the cultural sector new financial support during this crisis, totalling £160 million. [Find out more and check eligibility for support from Arts Council England on their website](https://www.artscouncil.org.uk/covid19) (https://www.artscouncil.org.uk/covid19)

You can also [check the Government's business support website for answers to frequently asked questions](https://www.businesssupport.gov.uk/faqs/) (https://www.businesssupport.gov.uk/faqs/)

Help from district councils

District Councils are responsible for administering the business rate relief, business rates holiday and grant funding packages.

You do not need to take any action if you have a retail, hospitality, leisure or nursery business that qualifies for the 12-month business rate holiday. The discount will be applied to the next council tax bill from your District Council in April 2020.

You also do not need to take any action about the grant funding. District Councils will be directly contacting businesses that are eligible.





Each District Council has set up an information page about their support for businesses:

- [Craven District Council coronavirus support for businesses](https://www.cravencdc.gov.uk/business/business-rates/coronavirus-business-rates-support/) (https://www.cravencdc.gov.uk/business/business-rates/coronavirus-business-rates-support/)
- [Hambleton District Council coronavirus support for businesses](#)


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- [Richmondshire District Council coronavirus support for businesses](https://www.richmondshire.gov.uk/council-and-democracy/coronavirus/) 
(<https://www.richmondshire.gov.uk/council-and-democracy/coronavirus/>)
- [Ryedale District Council coronavirus support for businesses](https://www.ryedale.gov.uk/business/coronavirus-business-support.html) 
(<https://www.ryedale.gov.uk/business/coronavirus-business-support.html>)
- [Selby District Council coronavirus support for businesses](https://www.selby.gov.uk/coronavirus-covid-19-business-support) 
(<https://www.selby.gov.uk/coronavirus-covid-19-business-support>)
- [Scarborough Borough Council coronavirus support for businesses](https://www.scarborough.gov.uk/node/7937) 
(<https://www.scarborough.gov.uk/node/7937>)

Government help for employees and people who are self-employed


The Government has launched a [business support finder tool for employers and the self-employed](https://www.gov.uk/business-coronavirus-support-finder)  (<https://www.gov.uk/business-coronavirus-support-finder>) so you can see what support you can claim, including loans, tax relief and cash grants.

The Government is providing the following support to individuals:

- Support for self-employed individuals (including members of partnerships) whose income has been negatively impacted by Covid-19 is available through the [Self-Employment Income Support Scheme \(SEISS\)](https://www.businesssupport.gov.uk/self-employment-income-support-scheme/)  (<https://www.businesssupport.gov.uk/self-employment-income-support-scheme/>)
- HMRC now have a dedicated helpline for employers or self-employed workers. The number to call is [0800 024 1222](tel:08000241222)  ([tel:0800%200241222](tel:08000241222))
- Self-assessment income tax payments (for the self-employed) due in July 2020 will be deferred until 31 January 2021
- Minimum income floor for self-employed suspended – so benefits are assessed on actual earnings if below the floor

The [Covid-19 guidance for employers and businesses](https://www.gov.uk/government/publications/guidance-to-employers-and-businesses-about-covid-19)  (<https://www.gov.uk/government/publications/guidance-to-employers-and-businesses-about-covid-19>) has more information about support available for people who are self-employed, on zero-hours contracts and employees working from home. Including whether you may be eligible for statutory sick pay, employment and support allowance and universal credit and housing benefit.

Government support for individuals


- If you're not able to be furloughed or will not qualify for Self Employment Income Support but become unemployed, you can apply for Universal Credit which has been enhanced by £1,000 a year
- Nearly £1 billion of additional support has been announced for renters, through increases to housing benefit and Universal Credit
- From April, Local Housing Allowance rates will pay for at least 30% of market rents in each area
- Mortgage lenders will offer a three month payment holiday to borrowers who find they are unable to pay their mortgage, without effecting their credit rating
- A [ban has been introduced on evictions and protection increased for renters](https://www.gov.uk/government/news/complete-ban-on-evictions-and-additional-protection-increased-for-renters) 
(<https://www.gov.uk/government/news/complete-ban-on-evictions-and-additional-protection-increased-for-renters>)

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recipients of working age local council tax support (LCTS) during the financial year 2020-21. They will also use their discretionary powers to enable a further reduction, outside of the normal LCTS, of £150. Eligibility will be assessed by the billing authority and applied accordingly

- The Department for Work and Pensions has issued [guidance on coronavirus and claiming benefits](https://www.understandinguniversalcredit.gov.uk/coronavirus/)  (<https://www.understandinguniversalcredit.gov.uk/coronavirus/>).

Help from the Local Enterprise Partnership (LEP)


There is [guidance on the LEP website to give business clarity in find and applying for support](https://www.businessinspiredgrowth.com/covid-19/)  (<https://www.businessinspiredgrowth.com/covid-19/>).

A regional Local Authority Forum has been created to ensure we can make support clear and accessible for the region's businesses.

Businesses can continue to access existing sources of finance as well as a number of useful webinars on the [Growth Hub](https://www.ynygrowthhub.com/)  (<https://www.ynygrowthhub.com/>).

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(<https://consult.northyorks.gov.uk/snapwebhost/s.asp?k=154773026827&s=/help-your-business-during-coronavirus-covid-19>).

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> [About the council](#) > [Council publications](#) > [News and information releases](#) > [COVID19 resident and business update page](#)

COVID19 resident and business update page

In this section:

1. [COVID19 : Community response and information for residents](#)
2. [COVID19 : Information for businesses](#)

2. COVID19 : Information for businesses

We will be updating this page with guidance and updates for businesses on the COVID19 response, if you require any further information, please email : business@rbwm.gov.uk.

Tuesday 2 June 2020

Working safely : shops and branches guidance

Guidance for people who work in or run shops, branches, stores or similar environments.

Legionella – Re-opening advice for any business during COVID-19

Buildings that have been closed for a number of weeks during COVID-19 have an increased legionella risk. All business owners, duty holders and food business operators, have a duty to ensure that any risks are identified and controlled before re-opening to staff and customers.

The [Chartered Institute of Environmental Health](#) has produced advice on what you must do to re-open safely.

The [Health and Safety Executive](#) has further guidance on managing Legionella.

For any safety queries or concerns, we may be contacted using our environmental services workplace safety [online form](#).

Monday 1 June 2020

Local Authority Discretionary Grant Fund

The Business Rates team have awarded the new Expanded Retail Relief, Nursery Relief and have been contacting businesses who may be eligible for the Small Business, Retail and Leisure Grants.

The Department of Business, Energy and Strategy has also provided further funding in the form of a Local Authority Discretionary Grant Fund for those who have not been eligible for other forms of funding.

The grant is aimed at small businesses who were not eligible for the previously announced Small Business Grant Fund or the Retail, Leisure and Hospitality Fund. The fund is intended to help cover fixed costs faced by the businesses where they can demonstrate that they cannot meet these.

Full details of the scheme, including how to apply is available on our [business rates](#) web page. Applications are open from 01 June 2020 to 07 June 2020.

Friday 29 May 2020

COVID-19 : Care provider support

In response to the pandemic, The Royal Borough of Windsor and Maidenhead continues to work closely with all partners across the Frimley Integrated Care System, including Berkshire Care Association, to support providers of social care to deliver the best possible care to the Borough's residents both in care homes and in the community.

[Read more](#)

Friday 22 May 2020

Reopening checklist for food businesses during COVID-19

Food Standards Agency has published a [checklist](#) to support businesses to reopen safely during COVID-19 after a period of inaction.

For any food safety queries or concerns, please contact using our environmental services [food safety online form](#).

Friday 15 May 2020

Support for businesses

The support for businesses and business rate relief document has been updated.

[Support for business faqs](#).

Wednesday 13 May 2020

Adapting restaurants and food businesses for takeaway and food delivery during COVID-19

Information on how to reopen and adapt food businesses to work safely during the COVID-19 pandemic may be found in the [Food Standards Agency Guidance](#).

For any food safety queries or concerns, we may be contacted using our environmental services food safety [online form](#).

Covid-19 Secure – Work place guidelines setting out how each type of physical space can be adapted to operate safely

To help employers, employees and the self-employed understand how to work safely during the coronavirus pandemic, the Government has produced [eight separate guidance documents](#).

If you have work place queries or concerns and your workplace is normally regulated by the local authority (generally high street premises or offices) you may contact us by completing our environmental health work place safety [online form](#).

If your workplace is regulated by the Health and Safety Executive you may contact them using their [working safely enquiry form](#).

Tuesday 12 May 2020

Redeployment service launched for businesses and individuals affected by COVID-19 redundancies

Thames Valley Berkshire LEP is working with the National Careers Service to create the Berkshire Redundancy and Redeployment Service in order to match those recently made redundant with new work in sectors experiencing a surge in employment demand.

For more information, please see the [Thames Valley Berkshire website](#).

Health and Safety Executive (HSE)

Working safely during the COVID19 outbreak. This guidance is for employers and those who are self-employed and work with or near other people. It may also be useful to workers and their representatives. Please see the [HSE website](#) for details.

Monday 11 May 2020

Support for businesses

The support for businesses and business rate relief document has been updated. [Support for business faqs](#).

Monday 4 May

Financial support for small businesses webinar

The Department for Business Energy and Industrial Strategy are hosting a free 'Financial support for small businesses' webinar at 11am on Tuesday 5 May.

This will cover eligibility for small business grants, applying for a loan, tax and claiming for wages through the Coronavirus Job Retention Scheme.

You will have the opportunity to ask questions during the webinar.

[Webinar sign-up](#).

Government launches new coronavirus business support finder tool

A new '[support finder](#)' tool will help businesses and self-employed people across the UK to quickly and easily determine what financial support is available to them during the coronavirus pandemic.

Business Growth Hub

Thames Valley Berkshire Local Enterprise Partnership recognises that Coronavirus is causing significant concern and disruption to businesses of all sizes and will do for the foreseeable future. The LEP is determined to play a role in ensuring that businesses in Berkshire are able to run as efficiently as possible and remain productive.

In response to Government's series of economic measures to help businesses, the LEP has established a Covid-19 Task and Finish Group of key stakeholders including the Thames Valley Berkshire Business Growth Hub, Thames Valley Chambers of Commerce, FSB, IoD, CBI and Local Authorities to work collaboratively to ensure businesses in Berkshire are kept up to date with developments, have access to finance available and are provided with as much support as we are able to.

See the [Business Growth Hub website](#) for more information.

Business support

The Government have published [guidance for businesses](#) setting out details of the Small Business Grants Fund (SBGF) and Retail, Hospitality and Leisure Grant Fund (RHLGF).

Planning applications

As we are all adapting to the rapidly developing situation regarding Covid19 we wanted to advise you of our current business continuity arrangements for [managing planning applications](#). You will appreciate that as an organisation we are understandably focussing on protecting lives, providing community leadership, ensuring business continuity and preparing for recovery.

Business support grant funding

The Government have issued further [guidance for businesses](#) setting out details of the Small Business Grants Fund (SBGF) and Retail, Hospitality and Leisure Grant Fund (RHLGF).

Updated support for the self-employed during COVID19

The government has announced new measures to support the self-employed affected by the COVID19 outbreak. You can find all the details you need [here](#).

Guidance for food businesses on coronavirus (COVID-19)

What you need to know about coronavirus and food, please see useful links below on the latest information for businesses or charities offering a delivery or take away service.

If you need any further advice please contact our environmental health using their [online form](#).

[Guidance for food businesses](#).

Maintaining social distancing in [specific food business settings](#).

[CIEH new food delivery and takeaway covid-19 guidance](#)

Registration

Some voluntary organisations providing food for the community are required to be registered as a '[food business](#)' even if no charge is being made for the food provided.

Organisations in the Royal Borough can be [registered](#) (if required).

Support for employees, benefit claimants and businesses

For information on coronavirus support for employees, benefit claimants and businesses, visit: [GOV.UK](#).

Payment of goods and services

Due to the closure of the council buildings we are not receiving post in the normal way. Invoices due for payment should either be emailed directly to the officer at the Royal Borough of Windsor & Maidenhead or if you do not have a contact, then please email: Central.postroom@RBWM.gov.uk who will distribute to the relevant service.

Once received then the invoice will be processed electronically in the normal way.

Coronavirus information in different languages

Doctors of the World are really pleased to be able to share with you Coronavirus (COVID-19) advice for patients in a [number of languages](#), which were produced in partnership with the British Red Cross, Migrant Help and Clear Voice.

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> [About the council](#) > [Council publications](#) > [News and information releases](#) > [COVID19 resident and business update page](#)

COVID19 resident and business update page

In this section:

1. [COVID19 : Community response and information for residents](#)
2. [COVID19 : Information for businesses](#)

2. COVID19 : Information for businesses

We will be updating this page with guidance and updates for businesses on the COVID19 response, if you require any further information, please email : business@rbwm.gov.uk.

Monday 29 June 2020

New and updated workplace guides – For industry sectors opening up from Saturday 4 July

Following the recent announcement of the lifting of more of the covid-19 restrictions, the existing [workplace guides](#) have been updated and new guides developed for the additional industry sectors planning to re-open.

General food safety advice may still be found on the [Food Standards Agency website](#).

Workplace safety may be found on the [Health and Safety Executive website](#).

For any covid safety queries or concerns, we may be contacted using our environmental services covid complaints and enquiries [online form](#).

Tuesday 2 June 2020

Working safely : shops and branches guidance

Guidance for people who work in or run shops, branches, stores or similar environments.

Legionella - Re-opening advice for any business during COVID-19

Buildings that have been closed for a number of weeks during COVID-19 have an increased legionella risk. All business owners, duty holders and food business operators, have a duty to ensure that any risks are identified and controlled before re-opening to staff and customers.

The Chartered Institute of Environmental Health has produced advice on what you must do to re-open safely.

The Health and Safety Executive has further guidance on managing Legionella.

For any safety queries or concerns, we may be contacted using our environmental services workplace safety [online form](#).

Monday 1 June 2020

Local Authority Discretionary Grant Fund

The Business Rates team have awarded the new Expanded Retail Relief, Nursery Relief and have been contacting businesses who may be eligible for the Small Business, Retail and Leisure Grants.

The Department of Business, Energy and Strategy has also provided further funding in the form of a Local Authority Discretionary Grant Fund for those who have not been eligible for other forms of funding.

The grant is aimed at small businesses who were not eligible for the previously announced Small Business Grant Fund or the Retail, Leisure and Hospitality Fund. The fund is intended to help cover fixed costs faced by the businesses where they can demonstrate that they cannot meet these.

Full details of the scheme, including how to apply is available on our [business rates](#) web page. Applications were open between 1 June 2020 to 7 June 2020.

Friday 29 May 2020

COVID-19 : Care provider support

In response to the pandemic, The Royal Borough of Windsor and Maidenhead continues to work closely with all partners across the Frimley Integrated Care System, including Berkshire Care Association, to support providers of social care to deliver the best possible care to the Borough's residents both in care homes and in the community.

[Read more](#)

Friday 22 May 2020

Reopening checklist for food businesses during COVID-19

Food Standards Agency has published a [checklist](#) to support businesses to reopen safely during COVID-19 after a period of inaction.

For any food safety queries or concerns, please contact using our environmental services [food safety online form](#).

Friday 15 May 2020

Support for businesses

The support for businesses and business rate relief document has been updated. [Support for business faqs](#).

Tuesday 12 May 2020

Redeployment service launched for businesses and individuals affected by COVID-19 redundancies

Thames Valley Berkshire LEP is working with the National Careers Service to create the Berkshire Redundancy and Redeployment Service in order to match those recently made

redundant with new work in sectors experiencing a surge in employment demand.

For more information, please see the [Thames Valley Berkshire website](#).

Health and Safety Executive (HSE)

Working safely during the COVID19 outbreak. This guidance is for employers and those who are self-employed and work with or near other people. It may also be useful to workers and their representatives. Please see the [HSE website](#) for details.

Monday 4 May

Government launches new coronavirus business support finder tool

A new '[support finder](#)' tool will help businesses and self-employed people across the UK to quickly and easily determine what financial support is available to them during the coronavirus pandemic.

Business Growth Hub

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[CIEH new food delivery and takeaway covid-19 guidance](#)

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Coronavirus (COVID-19)

For information and advice, read our pages on [coronavirus](#) or call our [dedicated helpline](#)

Coronavirus – Support for local business

We are working with our partners to help and support business during this challenging time

Coronavirus - Guidance for Business

We know that Coronavirus (COVID-19) is already impacting businesses across Somerset and many of you will have concerns. We are working with our partners to help and support them during this challenging time.

Latest information and advice

Guidance, advice, support packages and information are being released and updated on a daily basis. You can find up to date information and advice on the [Heart of the South West Growth Hub](#).

Guidance for employers and businesses

The government and Acas have published [guidance for employers and businesses](#) which will assist employers and businesses in providing advice to staff.

You can [find Government guidance here](#)

See [Acas advice for employers and employees here](#)

Staying safe online during Covid-19

More people are working from home and schooling children online. Many people are using a variety of new services, apps or devices. You may also be using existing devices and services more often. Now more than ever, it is important for everyone to know how to stay connected, stay safe online, check the facts and remember to take a break. [Find out what you can do to to stay safe online during the Coronavirus outbreak here](#)

Support for those Affected by Coronavirus (COVID-19)

The Budget has announced a plan to provide support for public services, individuals and businesses affected by COVID-19. The Chancellor has set out a £12 billion package of temporary, timely and targeted measures to support public services, businesses, the voluntary sector and individuals through the economic disruption caused by COVID-19.

Further details about this support can be found on each business page below.

[Support for self-employed](#)

[Support for small and medium businesses](#)

[Support for large businesses](#)

[Somerset County Council business suppliers and contracts](#)

[Support for voluntary organisations, charities and social enterprises](#)

[Employee support](#)

[Useful business information, support and tools](#)

Government guidance

Here is the current business guidance supplied by the government.

Added on 7 May 2020 – Hardship fund for dairy farmers

Dairy farmers in England can apply for up to £10,000 in cash payments under a scheme to support the industry during the coronavirus pandemic. You can [read more here](#)

Added on 5 May 2020 – Updated guidance for working in people's homes as a trades person, cleaner or nanny

<https://www.gov.uk/guidance/social-distancing-in-the-workplace-during-coronavirus-covid-19-sector-guidance#overview>

Added on 4 May 2020 – £14 million pound zoo support fund

If you run a licensed zoo or aquarium in England and are experiencing severe financial difficulties because of lost revenue, you can apply for a grant of up to £100,000. You can [find out more here](#)

Added on 17 April 2020 – Financial support for England's fishing business

£9 million will be available for grants to eligible fishing and aquaculture businesses. A further £1 million will be made available to support projects to assist fishermen to sell their catch in local communities. You can [find out more here](#)

Added 7 April 2020 – £1.3 million fund to support destination management organisations

The funding will provide immediate financial support to DMO's who are at severe risk of closure due to the pandemic. [Find out more on GOV.UK](#)

Added 6 April 2020 – COVID-19 Advice for Hospitality Sector over the Easter Holidays

Somerset Trading Standards is reminding owners of guest houses, campsites, restaurants, public houses, wine bars, cafes, canteens and other food and drink establishments to remain closed this Easter unless they are providing food for takeaway or delivery only. With very few exceptions they should be closed for commercial use until further notice.

Government guidance on business closures and other information for businesses can be found on the [HM Government Business Support website](#) and on this [GOV.UK page](#)

Updated 6 April 2020 – Guidance for employers and businesses on coronavirus (COVID-19)

You can find [guidance to assist employers, businesses and their staff in addressing coronavirus \(COVID-19\) here](#)

Added 1 April 2020 – Farmers, landowners and rural businesses

The [latest information for farmers, landowners and rural businesses during the coronavirus \(COVID-19\) outbreak](#). Read this page for regular updates.

Added 31 March 2020 – Construction workers

[Letter from the Secretary of State for Business, Energy and Industrial Strategy, Alok Sharma, to the UK's construction sector.](#)

Added 23 March 2020 – Producing hand sanitiser and gel for coronavirus (COVID-19)

[Temporary changes to the use and supply of denatured alcohol and duty-free spirits](#), to help businesses who produce hand sanitiser and gel.

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Coronavirus (COVID-19) | - [All beach toilets to open from Saturday 30 May](https://www.thanet.gov.uk/all-coastal-toilets-to-open-from-saturday-30-may/) (<https://www.thanet.gov.uk/all-coastal-toilets-to-open-from-saturday-30-may/>). | Last updated: May 28, 11:00 am

(<https://www.thanet.gov.uk>)

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Coronavirus (COVID-19) – Business advice and support

Information and guidance for businesses during the current Coronavirus (COVID-19) pandemic

“Supporting local businesses is a key priority – these are unprecedented times and the situation has been changing rapidly. I want to reassure you that we are working hard alongside partners in government, Kent County Council, Kent Chamber of Commerce, Visit Kent and the South East LEP to do everything possible to shore up our economy during this period of worry and challenge.

“This is an extremely uncertain period and we are mindful of the countless number of residents who are unable to work from home and apply their valuable trades. We know how vitally important you are to our economy and to our district. We understand that you still have mortgages, rent and bills to pay so will continue to push to get you all the support possible.”

– Cllr Rick Everitt, Leader of Thanet District Council

Frequently Asked Questions

To make it easier for you to find quick answers to the key questions businesses may have, we have provided some Frequently Asked Questions below. We will update these when new information is received. Last updated – 22 May 2020

Kent County Council is asking businesses for more information about the impact COVID-19 is having on their business. If you can spare a few minutes and [complete this online survey](https://locateinkentcovid19forms.evolutive.co.uk/FormPreApp1.aspx?m=1) (<https://locateinkentcovid19forms.evolutive.co.uk/FormPreApp1.aspx?m=1>), it would be much appreciated

What should I be thinking about before reopening?

There will be lots of elements to consider as and when the lockdown is rescinded, especially if you are thinking about reopening your business. The latest advice from the Government is [here](https://www.gov.uk/government/publications/further-businesses-and-premises-to-close/further-businesses-and-premises-to-close-guidance) (<https://www.gov.uk/government/publications/further-businesses-and-premises-to-close/further-businesses-and-premises-to-close-guidance>). Information for food and licensed premises can be found [here](https://www.thanet.gov.uk/wp-content/uploads/2020/03/Guidance-during-the-Coronavirus-Epidemic-Licensed-premises-and-food-premises.pdf). (<https://www.thanet.gov.uk/wp-content/uploads/2020/03/Guidance-during-the-Coronavirus-Epidemic-Licensed-premises-and-food-premises.pdf>)

When we receive information and guidance, we will add it below.

- [Legionella post Covid-19 closures](https://www.thanet.gov.uk/wp-content/uploads/2020/03/MP123_FWE_COVID19_Leaflet_May2020_Final.pdf) (https://www.thanet.gov.uk/wp-content/uploads/2020/03/MP123_FWE_COVID19_Leaflet_May2020_Final.pdf)
- [Cleaning your workplace safely](https://www.gov.uk/government/publications/covid-19-decontamination-in-non-healthcare-settings) (<https://www.gov.uk/government/publications/covid-19-decontamination-in-non-healthcare-settings>)
- [How to carry out a COVID-19 risk assessment](https://www.hse.gov.uk/simple-health-safety/risk/index.htm) (<https://www.hse.gov.uk/simple-health-safety/risk/index.htm>)
- [Travelling safely](https://www.gov.uk/guidance/coronavirus-covid-19-safer-travel-guidance-for-passengers) (<https://www.gov.uk/guidance/coronavirus-covid-19-safer-travel-guidance-for-passengers>)
- [Guidance for people who work in or run offices, contact centres and similar indoor environments](https://www.gov.uk/guidance/working-safely-during-coronavirus-covid-19/offices-and-contact-centres) (<https://www.gov.uk/guidance/working-safely-during-coronavirus-covid-19/offices-and-contact-centres>)

[Permalink](https://www.thanet.gov.uk/info-pages/coronavirus-covid-19-advice-for-businesses/?question=17187-1) (<https://www.thanet.gov.uk/info-pages/coronavirus-covid-19-advice-for-businesses/?question=17187-1>)

Where can I get help with business grants and support?

How can I contact the relevant government departments?

What happens if I cannot pay business rates as my business is closed due to the coronavirus?

How do I apply for the small business grant of £10,000?

I'm a business that's entitled to a business rate holiday for the 2020 to 2021 tax year. What do I need to do?

I've seen there is a helpline for Thanet residents. Is there a business support line?

My premises have a rateable value of over £51,000 so is there any help from the government for me?

Will I be able to claim back the cost of providing Statutory Sick Pay?

I am in the hospitality and leisure sector where can I find more information?

I've heard about a job retention scheme. What is this and how do I apply?

I'm self employed. Is there any help for me?

As an employer, what are my responsibilities for home working staff and those returning to the office?

As my business adapts to the coronavirus, I am considering making food deliveries from my business premises, can I do this?

The Government has announced they are to relax any planning restrictions for pubs, restaurants and cafes at this time to help businesses adapt and support individuals who are staying at home as a result of coronavirus.

The Government has also advised that it will introduce a time limited permitted development right through secondary legislation to allow the temporary change of use of a pub (A4 – drinking establishment) and a restaurant (A3 – restaurants and cafes) to a hot-food take away for a

period of up to 12 months only. Businesses will be required to tell the local planning authority when the new use begins and ends. If alcohol is to be sold and delivered, this is a licensable activity and cannot take place unless an existing licence is in force which permits you to do so.

We have comprehensive [advice and guidance for trading as a takeaway businesses](https://www.thanet.gov.uk/info-pages/trading-as-a-take-away/) (<https://www.thanet.gov.uk/info-pages/trading-as-a-take-away/>) on our website. The Food Standards Agency has recently published [guidance](https://www.food.gov.uk/business-guidance/reopening-and-adapting-your-food-business-during-covid-19) (<https://www.food.gov.uk/business-guidance/reopening-and-adapting-your-food-business-during-covid-19>) on hygiene and food safety requirements for food businesses to reopen and operate safely during COVID-19.

[Permalink \(https://www.thanet.gov.uk/info-pages/coronavirus-covid-19-advice-for-businesses/?question=17187-14\)](https://www.thanet.gov.uk/info-pages/coronavirus-covid-19-advice-for-businesses/?question=17187-14)

Have planning restrictions which control the hours during which deliveries may be made changed?

I am concerned that businesses or venues are not observing the closure directive. What can I do?

Venue closure is enforced by our Public Protection and Licensing Team in conjunction with the police and Trading Standards. If we have a suspicion or allegation against a premises, we will send a 'warning letter' explaining that there is a suspicion and that we are carrying out further investigations. If we find the premises has contravened the current legislation they will be served with a Prohibition Notice, and may face prosecution by Thanet District Council. They will also be referred to the Licensing Board and may lose their licence.

So far, 42 warning letters have been issued and nine Immediate Prohibition Notices served. Anyone with information about premises in breach of the regulations can report it confidentially on 101 or 01843 577000 or email environmental.health@thanet.gov.uk.

View the [latest guidance on which businesses and premises must close](https://www.gov.uk/government/publications/further-businesses-and-premises-to-close/further-businesses-and-premises-to-close-guidance) (<https://www.gov.uk/government/publications/further-businesses-and-premises-to-close/further-businesses-and-premises-to-close-guidance>) (following the Prime Minister's address on Sunday 10 May 2020)

[Permalink \(https://www.thanet.gov.uk/info-pages/coronavirus-covid-19-advice-for-businesses/?question=17187-16\)](https://www.thanet.gov.uk/info-pages/coronavirus-covid-19-advice-for-businesses/?question=17187-16)

How can I protect my business from fraud at this time?

How do I apply for a bounce back loan?

What is the discretionary fund for small businesses?

What support is available to commercial tenants who miss rent payments?

Related content

Cash grants for businesses (<https://www.thanet.gov.uk/info-pages/cash-grants-for-businesses/>)

The government has made cash grants available to support small businesses and businesses in the ...

COVID-19: support for businesses who pay business rates (<https://www.thanet.gov.uk/info-pages/covid-19-support-for-businesses-who-pay-business-rates/>)

The Chancellor has set out a package to support businesses who pay business rates through the ...

Coronavirus – Business Closures (<https://www.thanet.gov.uk/info-pages/business-closures/>)

Regulation 8(2) The Health Protection (Coronavirus, Restrictions) (England) Regulations ...

Trading as a take-away (<https://www.thanet.gov.uk/info-pages/trading-as-a-take-away/>)

Thanet District Council - Public Protection Team Advice for food businesses ...

Help & support

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Coronavirus (COVID-19) | - [Ready for reopening?](https://www.thanet.gov.uk/info-pages/highstreets/%20) - [Read our guidance to help businesses to reopen safely](https://www.thanet.gov.uk/info-pages/highstreets/%20) (<https://www.thanet.gov.uk/info-pages/highstreets/%20>) | Last updated: June 16, 8:30 am

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Coronavirus (COVID-19) – Business advice and support

Information and guidance for businesses during the current Coronavirus (COVID-19) pandemic

Latest News – update 11 June 2020

The government have announced that non-essential High Street businesses can reopen. We have a dedicated section for guidance on how to reopen your business safely.

- [Ready for reopening?](https://www.thanet.gov.uk/info-pages/highstreets/) (<https://www.thanet.gov.uk/info-pages/highstreets/>)

Discretionary business grants

Our discretionary business grants scheme is now open for applications. Please click on the link below for more information about how to apply.

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[Permalink](https://www.thanet.gov.uk/info-pages/coronavirus-covid-19-advice-for-businesses/?question=17187-1) (<https://www.thanet.gov.uk/info-pages/coronavirus-covid-19-advice-for-businesses/?question=17187-1>)

Where can I get help with business grants and support?

- A full range of business support measures have been made available to UK businesses and employees [businesssupport.gov.uk/coronavirus-business-support/](https://www.businesssupport.gov.uk/coronavirus-business-support/) (<https://www.businesssupport.gov.uk/coronavirus-business-support/>)

This page helps businesses find out how to access the support that has been made available, who is eligible, when the schemes open and how to apply.

- [Business rates holiday for retail, hospitality, leisure and childcare providers](https://www.thanet.gov.uk/info-pages/business-rate-relief/?question=1626-7) (<https://www.thanet.gov.uk/info-pages/business-rate-relief/?question=1626-7>)
- [Cash grant for retail, hospitality and leisure](https://www.thanet.gov.uk/info-pages/cash-grants-for-businesses/) (<https://www.thanet.gov.uk/info-pages/cash-grants-for-businesses/>)
- [Small business grant funding](https://www.businesssupport.gov.uk/small-business-grant-funding/) (<https://www.businesssupport.gov.uk/small-business-grant-funding/>)
- [Bounce back loans](https://www.gov.uk/government/news/small-businesses-boosted-by-bounce-back-loans) (<https://www.gov.uk/government/news/small-businesses-boosted-by-bounce-back-loans>)
- [Kent & Medway Growth Hub](https://www.kentandmedwaygrowthhub.org.uk/) (<https://www.kentandmedwaygrowthhub.org.uk/>) has a dedicated support line for businesses. Call 03333 602300. The line operates from 8.30am to 5pm, Monday to Friday.
- [HMRC](https://www.gov.uk/government/organisations/hm-revenue-customs/contact/coronavirus-covid-19-helpline) (<https://www.gov.uk/government/organisations/hm-revenue-customs/contact/coronavirus-covid-19-helpline>) has a dedicated tax helpline 0800 024 1222 for businesses concerned about paying tax due as a result of COVID-19.
- [British Business Bank](http://british-business-bank.co.uk) (<http://british-business-bank.co.uk>) has lots of information on supportive loan schemes for businesses.
- [Bank of England and HM Treasury](http://bankofengland.co.uk/coronavirus) have announced a Covid Corporate Financing Facility (CCFF) (<http://bankofengland.co.uk/coronavirus>) to provide additional help to firms to bridge

through Covid-19 related disruption to their cash flows.

- [South East Local Enterprise Partnership \(SELEP\) \(https://www.southeastlep.com/?s=coronavirus\)](https://www.southeastlep.com/?s=coronavirus) is providing regular business briefings on their website
- Insurance – Businesses that have cover for both pandemics and Government ordered closure should be covered. Advice from the Government on 17 March 2020 to avoid pubs, theatres, etc is sufficient to make a claim as long as other terms and conditions are met.

You can sign up to receive newsletter bulletins from the [Department for Business, Energy and Industrial Strategy \(https://public.govdelivery.com/accounts/UKDECC/subscriber/new\)](https://public.govdelivery.com/accounts/UKDECC/subscriber/new)

There is also a general GOV.UK Coronavirus Information service on WhatsApp. The free to use service aims to provide official, trustworthy and timely information and advice. To use, just add 07860 064 4 22 in your phone contacts and then message the word 'hi' in a WhatsApp message to get started.

[Permalink \(https://www.thanet.gov.uk/info-pages/coronavirus-covid-19-advice-for-businesses/?question=17187-2\)](https://www.thanet.gov.uk/info-pages/coronavirus-covid-19-advice-for-businesses/?question=17187-2)

How can I contact the relevant government departments?

The UK Government's [Department for Business, Energy & Industrial Strategy \(https://www.gov.uk/business-support-helpline\)](https://www.gov.uk/business-support-helpline) has a dedicated business support helpline, where small business owners in England can get advice on how to minimise/cope with the impacts of coronavirus.

The number is 0300 456 3565. Lines are open Monday to Friday, 9am to 6pm. You can also email enquiries@businesssupporthelpline.org

[Permalink \(https://www.thanet.gov.uk/info-pages/coronavirus-covid-19-advice-for-businesses/?question=17187-3\)](https://www.thanet.gov.uk/info-pages/coronavirus-covid-19-advice-for-businesses/?question=17187-3)

What happens if I cannot pay business rates as my business is closed due to the coronavirus?

Central Government has announced several measures to support businesses suffering due to Coronavirus.

- All retail, hospitality and leisure businesses will not pay business rates for 2020/21. Bills with the 100% discount were issued on 27 March 2020.
- Any childcare providers who are registered on the Ofsted Early Years Register will not pay business rates for 2020/21. Bills with the 100% discount were issued in early April.
- Any business currently in receipt of Small Business Rate Relief may be eligible for a [£10,000 cash grant \(https://www.thanet.gov.uk/info-pages/cash-grants-for-businesses/\)](https://www.thanet.gov.uk/info-pages/cash-grants-for-businesses/)

- Any retail, hospitality or leisure business with a rateable value below £15,000 may be eligible for a £10,000 cash grant. You can find and check your rateable value by visiting [gov.uk/correct-your-business-rates](https://www.gov.uk/correct-your-business-rates) (<https://www.gov.uk/correct-your-business-rates>)
- Any retail, hospitality or leisure business with a rateable value between £15,000 to £51,000 may be eligible for a £25,000 cash grant. You can find and check your rateable value by visiting [gov.uk/correct-your-business-rates](https://www.gov.uk/correct-your-business-rates) (<https://www.gov.uk/correct-your-business-rates>)
- On 2 May, the government announced that a discretionary top up fund will be available for councils to administer locally. We are reviewing the guidance that was published on 13 May in order to design an application process and set out the qualifying criteria on our website. In the meantime, please read more about the [announcement on GOV.UK](https://www.gov.uk/government/news/top-up-to-local-business-grant-funds-scheme) (<https://www.gov.uk/government/news/top-up-to-local-business-grant-funds-scheme>)

More information can be found on our [business rates support pages](https://www.thanet.gov.uk/info-pages/covid-19-support-for-businesses-who-pay-business-rates/).

(<https://www.thanet.gov.uk/info-pages/covid-19-support-for-businesses-who-pay-business-rates/>) Currently, we can only provide business rate reliefs as per the Government statement. Provision of additional grants have not yet been funded and we await more Government details over and above the information links supplied.

If you are worried about paying your business rates, please [contact the Business Rates Team](https://forms.thanet.gov.uk/Contact-the-Business-Rates-Team). (<https://forms.thanet.gov.uk/Contact-the-Business-Rates-Team>)

[Permalink \(https://www.thanet.gov.uk/info-pages/coronavirus-covid-19-advice-for-businesses/?question=17187-4\)](https://www.thanet.gov.uk/info-pages/coronavirus-covid-19-advice-for-businesses/?question=17187-4)

How do I apply for the small business grant of £10,000?

More than 6,000 businesses will receive a share of £40m grant funding.

- If you pay by Direct Debit, we paid the grant into the bank account from which you pay your Direct Debit on Tuesday 7 April.
- If you don't pay by Direct Debit, you can fill out an [online form](https://openportal.ekservices.org/scripts/OPENPortal-Live.wsc/ndr/ndrgrant.p?org=01) (<https://openportal.ekservices.org/scripts/OPENPortal-Live.wsc/ndr/ndrgrant.p?org=01>) NOW and provide us with bank details, company and VAT registration number, as well as the business rates account reference which can be found on the most recent bill.
- We wrote to all known eligible businesses on or shortly after Wednesday 8 April but businesses did not have to wait to receive this before completing the online form.
- If think you should qualify for a grant, please [contact the Business Rates Team](https://forms.thanet.gov.uk/Contact-the-Business-Rates-Team). (<https://forms.thanet.gov.uk/Contact-the-Business-Rates-Team>)

Once a correctly completed form is submitted it will be validated. Validation will take place within a 24 hour period Monday to Friday. You need to allow up to five working days for the BACS payment to credit the account. In many cases it will be quicker than this but please wait at least five working days before contacting us to chase your payment.

More information can be found on our [cash grants for businesses page](https://www.thanet.gov.uk/info-pages/cash-grants-for-businesses/) (<https://www.thanet.gov.uk/info-pages/cash-grants-for-businesses/>) which we will keep regularly updated.

[Permalink \(https://www.thanet.gov.uk/info-pages/coronavirus-covid-19-advice-for-businesses/?question=17187-5\)](https://www.thanet.gov.uk/info-pages/coronavirus-covid-19-advice-for-businesses/?question=17187-5)

I'm a business that's entitled to a business rate holiday for the 2020 to 2021 tax year. What do I need to do?

There is no action required from you. We will issue revised bills for ratepayers who are eligible for discounts or business rate holidays. Bills for retail, leisure and hospitality businesses were issued with the 100% discount on 27 March 2020. If you think you are entitled to the discount, but have not received a revised bill by the 10 April 2020, please [contact the business rates team \(https://forms.thanet.gov.uk/Contact-the-Business-Rates-Team\)](https://forms.thanet.gov.uk/Contact-the-Business-Rates-Team).

[Permalink \(https://www.thanet.gov.uk/info-pages/coronavirus-covid-19-advice-for-businesses/?question=17187-6\)](https://www.thanet.gov.uk/info-pages/coronavirus-covid-19-advice-for-businesses/?question=17187-6)

I've seen there is a helpline for Thanet residents. Is there a business support line?

Yes. Kent County Council, in collaboration with all the local authorities in the county, has launched a dedicated business support line for coronavirus-related issues, delivered by the Kent & Medway Growth Hub. This dedicated support line is now open and taking calls.

Please telephone: 03333 602300. The line will be in operation from 8.30am to 5pm, Monday to Friday.

[Permalink \(https://www.thanet.gov.uk/info-pages/coronavirus-covid-19-advice-for-businesses/?question=17187-7\)](https://www.thanet.gov.uk/info-pages/coronavirus-covid-19-advice-for-businesses/?question=17187-7)

My premises have a rateable value of over £51,000 so is there any help from the government for me?

All retail, hospitality and leisure businesses will be eligible for a temporary business rates discount of 100% for 2020-21. The revised bills with the 100% discount were issued on Friday 27 March 2020. If you think you are entitled to the discount, but have not received a revised bill by the 10 April 2020, please [contact the business rates team \(https://forms.thanet.gov.uk/Contact-the-Business-Rates-Team\)](https://forms.thanet.gov.uk/Contact-the-Business-Rates-Team).

We are awaiting further information and instructions about other changes from the Government. We want to support businesses during this difficult time. If you are struggling, please [contact the business rates team \(https://forms.thanet.gov.uk/Contact-the-Business-Rates-Team\)](https://forms.thanet.gov.uk/Contact-the-Business-Rates-Team).

[Permalink \(https://www.thanet.gov.uk/info-pages/coronavirus-covid-19-advice-for-businesses/?question=17187-8\)](https://www.thanet.gov.uk/info-pages/coronavirus-covid-19-advice-for-businesses/?question=17187-8)

Will I be able to claim back the cost of providing Statutory Sick Pay?

Yes. Small to medium businesses (fewer than 250 employees) will be able to claim back the cost of providing Statutory Sick Pay (https://www.gov.uk/guidance/claim-back-statutory-sick-pay-paid-to-employees-due-to-coronavirus-covid-19?utm_source=twitter&utm_medium=social&utm_campaign=covid19&utm_content=ssp) (for up to 14 days) to any employee due to coronavirus. The Government's Coronavirus Statutory Sick Pay Rebate Scheme will launch on 26 May.

Permalink (<https://www.thanet.gov.uk/info-pages/coronavirus-covid-19-advice-for-businesses/?question=17187-9>)

I am in the hospitality and leisure sector where can I find more information?

Our tourism team Visit Thanet has a dedicated weekly newsletter for Covid-19 updates – please sign up for Thanet Matters here. (<https://www.visitthanet.co.uk/tourismmatters/>)

Permalink (<https://www.thanet.gov.uk/info-pages/coronavirus-covid-19-advice-for-businesses/?question=17187-10>)

I've heard about a job retention scheme. What is this and how do I apply?

The Coronavirus Job Retention Scheme means UK employers can access support to continue paying part of the salaries of employees who are on temporary leave ('furloughed workers') during this crisis. The online service to make a claim (<https://www.gov.uk/guidance/claim-for-wages-through-the-coronavirus-job-retention-scheme>) is now live.

Permalink (<https://www.thanet.gov.uk/info-pages/coronavirus-covid-19-advice-for-businesses/?question=17187-11>)

I'm self employed. Is there any help for me?

If you're self-employed and earning £50,000 or less, you will be able to get a grant equivalent to 80 percent of your income, paid initially in a taxable lump sum covering March, April and May (this may be extended if needed). The grant will be based on your average monthly profits, up to £2,500 per month.

HMRC will contact you if you are eligible, and invite you to apply online. Grants will start to be paid at the beginning of June. Read the latest on this [Self-employment Income Support Scheme \(https://www.gov.uk/guidance/claim-a-grant-through-the-coronavirus-covid-19-self-employment-income-support-scheme\)](https://www.gov.uk/guidance/claim-a-grant-through-the-coronavirus-covid-19-self-employment-income-support-scheme) from the government. There are answers to [FAQs about the SEISS \(https://www.businesssupport.gov.uk/self-employment-income-support-scheme-faqs/\)](https://www.businesssupport.gov.uk/self-employment-income-support-scheme-faqs/) on the government's Business Support pages.

In the meantime self-employed people who have seen their income drop due to the coronavirus pandemic may be able to claim Universal Credit. Read about [updates to Universal Credit and Statutory Sick Pay \(https://www.gov.uk/government/news/coronavirus-support-for-employees-benefit-claimants-and-businesses\)](https://www.gov.uk/government/news/coronavirus-support-for-employees-benefit-claimants-and-businesses) for people classed as self-employed.

[Permalink \(https://www.thanet.gov.uk/info-pages/coronavirus-covid-19-advice-for-businesses/?question=17187-12\)](https://www.thanet.gov.uk/info-pages/coronavirus-covid-19-advice-for-businesses/?question=17187-12)

As an employer, what are my responsibilities for home working staff and those returning to the office?

[ACAS \(https://www.acas.org.uk/working-from-home\)](https://www.acas.org.uk/working-from-home) has published guidelines to help employers and employees remain practical, flexible and sensitive to one other's situations when working from home. The guidelines also outline employers' responsibilities regarding health and safety when an employee is working from home.

Since the announcement on Sunday 10 May, the government has also published guidance on [working safely \(https://www.gov.uk/guidance/working-safely-during-coronavirus-covid-19/offices-and-contact-centres\)](https://www.gov.uk/guidance/working-safely-during-coronavirus-covid-19/offices-and-contact-centres) for people who work in or run offices, contact centres and similar indoor environments

[Permalink \(https://www.thanet.gov.uk/info-pages/coronavirus-covid-19-advice-for-businesses/?question=17187-13\)](https://www.thanet.gov.uk/info-pages/coronavirus-covid-19-advice-for-businesses/?question=17187-13)

As my business adapts to the coronavirus, I am considering making food deliveries from my business premises, can I do this?

The Government has announced they are to relax any planning restrictions for pubs, restaurants and cafes at this time to help businesses adapt and support individuals who are staying at home as a result of coronavirus.

The Government has also advised that it will introduce a time limited permitted development right through secondary legislation to allow the temporary change of use of a pub (A4 – drinking establishment) and a restaurant (A3 – restaurants and cafes) to a hot-food take away for a period of up to 12 months only. Businesses will be required to tell the local planning authority when the new use begins and ends. If alcohol is to be sold and delivered, this is a licensable activity and cannot take place unless an existing licence is in force which permits you to do so.

We have comprehensive [advice and guidance for trading as a takeaway businesses](https://www.thanet.gov.uk/info-pages/trading-as-a-take-away/) (<https://www.thanet.gov.uk/info-pages/trading-as-a-take-away/>) on our website. The Food Standards Agency has recently published [guidance](https://www.food.gov.uk/business-guidance/reopening-and-adapting-your-food-business-during-covid-19) (<https://www.food.gov.uk/business-guidance/reopening-and-adapting-your-food-business-during-covid-19>) on hygiene and food safety requirements for food businesses to reopen and operate safely during COVID-19.

[Permalink \(https://www.thanet.gov.uk/info-pages/coronavirus-covid-19-advice-for-businesses/?question=17187-14\)](https://www.thanet.gov.uk/info-pages/coronavirus-covid-19-advice-for-businesses/?question=17187-14)

Have planning restrictions which control the hours during which deliveries may be made changed?

Yes, the Government announced on 13 March 2020 that local planning authorities should take a positive approach to their engagement with food retailers and distributors, as well as the freight industry, to ensure planning controls are not a barrier to food delivery over the period of disruption caused by the coronavirus. Given the current situation, the council will not seek to undertake planning enforcement action which would result in unnecessarily restricting deliveries of food and other essential deliveries during this period, having regard to their legal obligations.

The Government recognises that the increased frequency of deliveries, particularly at night, could have a temporary impact on local residents. However, this needs to be balanced by the significant public interest in ensuring local residents have continued access to food, sanitary and other essential goods in their local shops.

The retail and logistics sectors have also worked to minimise impacts on residents over recent years through Quiet Deliveries and the Government expects that such good practice continues. The Government will review the need for the flexibility outlined in this statement after the pressure from the coronavirus has reduced, and it is the intention to withdraw it once the immediate urgency has subsided.

[Permalink \(https://www.thanet.gov.uk/info-pages/coronavirus-covid-19-advice-for-businesses/?question=17187-15\)](https://www.thanet.gov.uk/info-pages/coronavirus-covid-19-advice-for-businesses/?question=17187-15)

I am concerned that businesses or venues are not observing the closure directive. What can I do?

Venue closure is enforced by our Public Protection and Licensing Team in conjunction with the police and Trading Standards. If we have a suspicion or allegation against a premises, we will send a 'warning letter' explaining that there is a suspicion and that we are carrying out further investigations. If we find the premises has contravened the current legislation they will be served with a Prohibition Notice, and may face prosecution by Thanet District Council. They will also be referred to the Licensing Board and may lose their licence.

So far, 42 warning letters have been issued and nine Immediate Prohibition Notices served. Anyone with information about premises in breach of the regulations can report it confidentially on 101 or 01843 577000 or email environmental.health@thanet.gov.uk.

View the [latest guidance on which businesses and premises must close](https://www.gov.uk/government/publications/further-businesses-and-premises-to-close/further-businesses-and-premises-to-close-guidance) (<https://www.gov.uk/government/publications/further-businesses-and-premises-to-close/further-businesses-and-premises-to-close-guidance>) (following the Prime Minister's address on Sunday 10 May 2020)

Permalink (<https://www.thanet.gov.uk/info-pages/coronavirus-covid-19-advice-for-businesses/?question=17187-16>)

How can I protect my business from fraud at this time?

At the current time, there is an increased risk of fraud. This includes risks that someone may impersonate the Council either to commit fraud against a business or to gain information allowing them to submit an application for a business grant.

There are some simple steps you can take to protect yourself:

- Check the email address of the sender. Don't click on or download anything you don't trust – for example, if you get an email from a company with a strange email address.
- You may be contacted by someone offering to fill out the form for the business rate grant on your behalf. Please don't accept any offer to do this, even if they say they work for the Council.
- Do not reveal personal details, business rates account number or bank details to anyone you are not sure of.
- If you are still unsure please contact the Business Rates Team, businesscashgrants@thanet.gov.uk

If Thanet District Council contact you:

- They will be calling from a Thanet District Council phone line. The customer can request that they take the callers direct dial and call back that way. They can also choose to call the switchboard number (01843 577000) who will put them through to someone dealing specifically with business support grants.
- They will not ask you to provide bank details at any point on the call.
- They will simply direct you to the online form to complete if you would prefer.

Permalink (<https://www.thanet.gov.uk/info-pages/coronavirus-covid-19-advice-for-businesses/?question=17187-17>)

How do I apply for a bounce back loan?

On 27 April, the government announced a new micro-loan scheme for businesses in need of small loans. The scheme will be available from Monday 4 May.

Small businesses will be able to borrow between £2,000 and £50,000, and they will be interest-free for the first 12 months. [More information \(https://www.gov.uk/government/news/small-businesses-boosted-by-bounce-back-loans\)](https://www.gov.uk/government/news/small-businesses-boosted-by-bounce-back-loans) about the bounce back loans and [guidance on how to apply \(https://www.gov.uk/guidance/apply-for-a-coronavirus-bounce-back-loan\)](https://www.gov.uk/guidance/apply-for-a-coronavirus-bounce-back-loan).

[Permalink \(https://www.thanet.gov.uk/info-pages/coronavirus-covid-19-advice-for-businesses/?question=17187-18\)](https://www.thanet.gov.uk/info-pages/coronavirus-covid-19-advice-for-businesses/?question=17187-18)

What is the discretionary fund for small businesses?

On 2 May, the government announced that a discretionary top up fund will be available for councils to administer locally. Examples cited in the government's announcement include businesses in shared spaces, regular market traders, small charities and bed and breakfasts that pay council tax rather than business rates. Guidance was published on Wednesday 13 May. We are currently reviewing this in order to design an application process and set out the qualifying criteria on our website.

In the meantime, please read more about the [announcement on GOV.UK. \(https://www.gov.uk/government/news/top-up-to-local-business-grant-funds-scheme\)](https://www.gov.uk/government/news/top-up-to-local-business-grant-funds-scheme)
[Permalink \(https://www.thanet.gov.uk/info-pages/coronavirus-covid-19-advice-for-businesses/?question=17187-19\)](https://www.thanet.gov.uk/info-pages/coronavirus-covid-19-advice-for-businesses/?question=17187-19)

What support is available to commercial tenants who miss rent payments?

Tenants who are concerned about making their rent payments or loss of earnings because of illness or self-isolation are advised to check the government's [support for businesses webpage. \(https://www.businesssupport.gov.uk/coronavirus-business-support/\)](https://www.businesssupport.gov.uk/coronavirus-business-support/) This site contains a comprehensive guide on the schemes and grants available.

If you require further advice from the team, please email estates@thanet.gov.uk (<mailto:estates@thanet.gov.uk>).

[Permalink \(https://www.thanet.gov.uk/info-pages/coronavirus-covid-19-advice-for-businesses/?question=17187-20\)](https://www.thanet.gov.uk/info-pages/coronavirus-covid-19-advice-for-businesses/?question=17187-20)

Related content

Ready for reopening (<https://www.thanet.gov.uk/info-pages/highstreets/>)

Cash grants for businesses (<https://www.thanet.gov.uk/info-pages/cash-grants-for-businesses/>)

The government has made cash grants available to support small businesses and businesses in the ...

COVID-19: support for businesses who pay business rates (<https://www.thanet.gov.uk/info-pages/covid-19-support-for-businesses-who-pay-business-rates/>)

The Chancellor has set out a package to support businesses who pay business rates through the ...

Coronavirus – Business Closures (<https://www.thanet.gov.uk/info-pages/business-closures/>)

Regulation 8(2) The Health Protection (Coronavirus, Restrictions) (England) Regulations ...

Trading as a take-away (<https://www.thanet.gov.uk/info-pages/trading-as-a-take-away/>)

Thanet District Council - Public Protection Team Advice for food businesses ...

Help & support

0184 3 577000 (tel:0184 3577000)

Contact Us (<https://forms.thanet.gov.uk/contact>)

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Coronavirus (COVID-19)

Stay at home to stop Coronavirus spreading. Get service updates, information and advice for the public, communities and businesses.

Coronavirus information for businesses

Government grants

[Coronavirus business grants](#) - Last week the Government announced a range of cash grant payments to small businesses and also to those businesses in the retail, leisure and hospitality sectors to support them during the COVID-19 pandemic.

Business support

[Coronavirus business support website](#) - A full range of business support measures have been made available to UK businesses and employees. This site helps businesses find out how to access the support that has been made available, who is eligible, when the schemes open and how to apply.

[Find Coronavirus financial support for your business](#) - Coronavirus (COVID-19) support is available to employers and the self-employed. You may be eligible for loans, tax relief and cash grants, whether your business is open or closed.

Support from businesses

[Coronavirus support from business](#) - If you have a business that can offer support during this period, then please get involved.

Business closures and social distancing

[Business and other venues subject to social distancing measures](#) - This guidance is helping reduce the spread of the virus and reduce the mounting pressure on our National Health Service, allowing those most acutely affected with COVID-19 to access the care they need.

[Further businesses and premises to close](#) - Guidance on the closures of all retailers that sell non-essential goods and other non-essential premises, as part of further social distancing measures.

[Guidance to employers and businesses about COVID-19](#) - Guidance for employees, employers and businesses in providing advice about the novel coronavirus, COVID-19.

[Covid-19 business support toolkit](#) - Business support toolkit, which includes social media messages and newsletter scripts.

[Covid-19 checklist for businesses](#) - This checklist will help you to put in place measures in your workplace to keep both employees and customers safe.

[Important Message - Legionnaires' Disease \(Legionellosis\)](#) - Guidance to help manage Legionella in building water systems during the COVID-19 pandemic.

[Warwickshire Click and Collect services](#) - Advice for high street retail shops providing a click and collect service during the COVID-19 pandemic.

Protection from eviction for commercial tenants

[Protection from eviction for commercial tenants](#) - Commercial tenants who cannot pay their rent because of COVID-19 will be protected from eviction.

Food businesses

[Guidance for food businesses about Coronavirus](#)

[Advice for food businesses considering the temporary provision of food delivery](#)

[Add your business to our food takeaway directory, or update your current details](#) (see the [directory here](#))

Business accounts

[3 month extension period to file accounts during COVID-19](#) - Businesses will be given an additional 3 months to file accounts with Companies House to help companies avoid penalties as they deal with the impact of COVID-19.

Other useful websites and guidance for businesses

[CWLEP Growth Hub](#) - information and updates

[Federation of Small Businesses](#) - advice and guidance

[Business Rates Retail Relief](#) - all bills have now been adjusted and sent out

[Advice for food businesses considering the temporary provision of food delivery](#)

[Extension of Business Improvement Districts \(BIDs\) arrangements](#)

[guidance for UK businesses trading internationally](#)

[Enforcement of the gender pay gap reporting deadlines are suspended](#)

[Manufacturers - How to place a Coronavirus \(COVID-19\) test kit on the market](#)

Pages in Coronavirus information for businesses

You are here: [Coronavirus information for businesses](#)

[Government grants to small business and the retail, hospitality and leisure industry](#)

Warwick District Council, Riverside House, Milverton Hill, Leamington Spa, CV32 5HZ.

Handcrafted by Spacecraft (<https://www.spacecraft.co.uk>), Powered by Jadu Continuum (<https://www.jadu.net>)

Coronavirus (COVID-19)

Service updates for the public and businesses. Welcome back to the town centres from 15 June.

Coronavirus information for businesses

Business grants

Discretionary grant fund - to support prioritised businesses across the district that were ineligible for other Covid-19 Government grants including Small Business Grants Fund and the Retail, Hospitality and Leisure Grants fund.

Small business and the retail, hospitality and leisure grant funds - the Government announced a range of cash grant payments to small businesses and also to those businesses in the retail, leisure and hospitality sectors to support them during the COVID-19 pandemic.

Business support

Coronavirus business support website - A full range of business support measures have been made available to UK businesses and employees. This site helps businesses find out how to access the support that has been made available, who is eligible, when the schemes open and how to apply.

Find Coronavirus financial support for your business - Coronavirus (COVID-19) support is available to employers and the self-employed. You may be eligible for loans, tax relief and cash grants, whether your business is open or closed.

Support from businesses

Coronavirus support from business - If you have a business that can offer support during this period, then please get involved.

Business closures and social distancing

Business and other venues subject to social distancing measures - This guidance is helping reduce the spread of the virus and reduce the mounting pressure on our National Health Service, allowing those most acutely affected with COVID-19 to access the care they need.

Further businesses and premises to close - Guidance on the closures of all retailers that sell non-essential goods and other non-essential premises, as part of further social distancing measures.

Guidance to employers and businesses about COVID-19 - Guidance for employees, employers and businesses in providing advice about the novel coronavirus, COVID-19.

Covid-19 business support toolkit - Business support toolkit, which includes social media messages and newsletter scripts.

Covid-19 checklist for businesses - This checklist will help you to put in place measures in your workplace to keep both employees and customers safe.

Important Message - Legionnaires' Disease (Legionellosis) - Guidance to help manage Legionella in building water systems during the COVID-19 pandemic.

[Warwickshire Click and Collect services](#) - Advice for high street retail shops providing a click and collect service during the COVID-19 pandemic.

Businesses reopening

[Keeping your customers and employees' safe](#) - Top tips for Re-opening your business.

Protection from eviction for commercial tenants

[Protection from eviction for commercial tenants](#) - Commercial tenants who cannot pay their rent because of COVID-19 will be protected from eviction.

Food businesses

[Guidance for food businesses about Coronavirus](#)

[Advice for food businesses considering the temporary provision of food delivery](#)

[Add your business to our food takeaway directory, or update your current details](#) (see the [directory here](#))

Business accounts

[3 month extension period to file accounts during COVID-19](#) - Businesses will be given an additional 3 months to file accounts with Companies House to help companies avoid penalties as they deal with the impact of COVID-19.

Other useful websites and guidance for businesses

[CWLEP Growth Hub](#) - information and updates

[Federation of Small Businesses](#) - advice and guidance

[Business Rates Retail Relief](#) - all bills have now been adjusted and sent out

[Advice for food businesses considering the temporary provision of food delivery](#)

[Extension of Business Improvement Districts \(BIDs\) arrangements](#)

[guidance for UK businesses trading internationally](#)

[Enforcement of the gender pay gap reporting deadlines are suspended](#)

[Manufacturers - How to place a Coronavirus \(COVID-19\) test kit on the market](#)

Pages in Coronavirus information for businesses

You are here: [Coronavirus information for businesses](#)

[Government grants to small business and the retail, hospitality and leisure industry](#)

[Discretionary grant fund](#)

Warwick District Council, Riverside House, Milverton Hill, Leamington Spa, CV32 5HZ.

Handcrafted by Spacecraft (<https://www.spacecraft.co.uk>), Powered by Jadu Continuum (<https://www.jadu.net>)

<https://www.chesterfield.gov.uk/your-council/coronavirus-information-hub/bu>

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 - [Noise nuisance](#)
 - [Planning breach](#)
 - [Report another issue >>](#)
- Request

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- [New bin](#)
- [Licence](#)
- [Parking permit](#)
- [Pest control](#)
- [Planning permission](#)
- [Data protection](#)
- [Request something else >>](#)



CHESTERFIELD
BOROUGH COUNCIL

Coronavirus (COVID-19) - how it is affecting our services

[Close](#)

[x](#)

Businesses information

Businesses information

https://www.chesterfield.gov.uk/your-council/coronavirus-information-hub/bu:

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- [Job seekers support](#)
- [Free training](#)
- [Apprenticeships](#)
- [Redundancy/redeployment](#)
- [Voluntary, community and charity groups support](#)
- [Legionella](#)
- [Regulation and enforcement](#)
- [Coronavirus business closure regulatory enforcement](#)

Businesses key contacts

at Chesterfield Borough Council

Telephone: 01246 345345

Online contact form: [enquiry form](#)

Business enquiries: economicdevelopment@chesterfield.gov.uk

Licensing email: licensing@chesterfield.gov.uk

National and Government support information

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- [Business support](#) - GOV.UK
 - Find out what financial support schemes your business may be eligible for
 - Claim wages through the Coronavirus Job Retention Scheme
 - Find out how to apply for a grant if you're self-employed
- [Guidance for employers and businesses on coronavirus \(COVID-19\)](#)
- [COVID-19 support for businesses](#) - GOV.UK
- [Coronavirus financial support finder for businesses](#) - GOV.UK
- [Additional government resources to support your business during coronavirus](#)
 - [Business support helpline - 0300 456 3565](#)
 - [HMRC helpline](#) - 0800 0159 559
 - [Webinars](#)
 - [Growth Hubs](#)
 - [The Skills Toolkit](#)
- [Health and Safety Executive coronavirus information](#)
- [Future fund](#) - This scheme will issue convertible loans between £125,000 to £5 million to innovative companies which are facing financing difficulties due to the coronavirus outbreak.
- [Coronavirus large business interruption loan scheme](#)
- [Coronavirus job retention scheme](#)
- [Coronavirus support from business representative organisations and trade associations](#)
- [Additional government resources to support your business during coronavirus disruptions](#)
- [Coronavirus support for business from outside government](#)

Local support information

Derbyshire County Council

[Coronavirus advice for employers, businesses and charities](#), from Derbyshire County Council.

[Derbyshire County Council](#) has given access to a business emergency relief fund for businesses located inside the county.

[Trusted trader membership](#)

Derbyshire County Council are removing the membership fees for businesses and individuals registered with their 'Trusted Trader' scheme.

[Free online training for businesses to protect themselves from scams](#)

National Trading Standards has launched businesses against scams; free online training to protect businesses, employees and customers from costly scams.

D2N2 Growth Hub

[D2N2 Growth Hub](#) has a page which carries information that may prove helpful.

D2N2 COVID-19 survey

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faced by businesses following the Coronavirus (COVID-19) outbreak. It will also help to shape what support D2N2 can offer to businesses when the recovery phase begins.

[Take part in the survey.](#)

D2N2 RESTART programme

The D2N2 Growth Hub has also launched a new [RESTART programme](#) designed to help businesses in the East Midlands return to operations. As part of this, the D2N2 Growth Hub has been seeking further business intelligence by asking local businesses to take part in a short survey ([link above](#)).

Destination Chesterfield

The [Destination Chesterfield](#) website carries up to date information targeted at the wider Chesterfield area.

There is also a '[Supporting local](#)' website providing information on support, services and products from Chesterfield businesses during the coronavirus outbreak.

Forums for Champions

Destination Chesterfield has launched a programme of forums for champions. The forums will allow the people attending to help share the Chesterfield recovery. Visit the Destination Chesterfield website to find out how you can [join the forum](#).

East Midlands Chamber of Commerce

The local [Chamber of Commerce \(East Midlands Chamber\)](#) has a coronavirus resource page which is being regularly updated.

Webinars for local businesses

The Growth Hub, East Midlands Chamber and other partners are offering lots of free webinars at the moment that can support you and your employees.

[Find out what webinars are coming up soon.](#)

Checklist for businesses

The Health Protection (Coronavirus, Restrictions) (England) Regulations 2020 require the closure of particular businesses. Restrictions are also imposed on businesses which are permitted to remain open. It is important that we all follow the government guidelines to limit the spread of Coronavirus.

Where workplaces are open precautions need to be taken to reduce risks to both the workers and the public. The checklist below will help you to put in place measures in your workplace to keep both employees and customers safe.

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[Coronavirus \(COVID-19\) checklist for businesses](#) (Word 128 KB)

New guides to manage the workplace

Practical guidelines have been published to help employers, employees and the self-employed understand how to work safely during the coronavirus pandemic. More information on the guidelines is available on the [Government website](#).

Business rate relief

Business grants

Central Government has confirmed a package of financial measures to support businesses.

The financial measures include:

- a small business grant of £10,000 for all businesses in receipt of small business rate relief
- grant funding of £25,000 available to retail, hospitality and leisure businesses with property where the rateable value is between £15,000 and £51,000
- 100% retail relief has been extended to all retail, hospitality and leisure properties (such as museums, theatres, gyms and hotels) for the whole of 2020/21. New bills will be issued shortly confirming the relief has been applied
- additional relief for nurseries - 100% relief will be paid to all premises occupied by providers on Ofsted's Early Years Register and wholly or mainly used for the provision of the Early Years Foundation Stage and which are subject to business rates in the year 2020/21.

Business support grants

Under the Government's business grants scheme, Chesterfield Borough Council has paid more than £15.7 million to over 1,300 Chesterfield businesses in order to support them through the COVID-19 outbreak.

The business rates team are working hard to process applications as fast as possible, including working in the evening and at weekends.

A number of eligible businesses still need to provide information before we are able to pay the business support grant. If you are eligible for a grant and you have not yet completed the application form, please apply as soon as possible, so the council can process the grant and make payment to you. You can download the [application form](#) below.

The council has produced a new FAQs sheet about the business support grants, which aims to highlight which businesses are eligible and what the funding can be used for.

Business rates - coronavirus grant form

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them through the Coronavirus period.

Further details on the financial support measures can be [found on this page](#).

Further details on the eligibility criteria are available on the [Government website](#).

Chesterfield Borough Council is currently identifying local businesses who are possible recipients of these grants and we are keen to pay the grants as soon as possible.


To help us to quickly transfer the money to businesses, please download and complete the below form. You can return your completed form by:

- **emailing it** to revenues.billing@chesterfield.gov.uk with a subject title: Business Rates – Coronavirus Grant.

You will receive an automated response, confirming your application has been received.

- **posting it** to the following address:

Business Rates
Customer Service Centre
85 New Square
Chesterfield
S40 1AH

Business Rates Coronavirus Grant	 (Word 22 KB)
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On receipt of this information, we will validate your eligibility for the grant and will arrange for money to be transferred to your bank account by BACS payment.

Business Rates Key links:

- [Business rates \(National non-domestic rates\)](#)
- [Contacting Business Rates](#)
- [Business Rates - GOV.UK](#)






Support for commercial tenants

As a landlord to over 400 commercial tenants, we recognise that some of our tenants will be affected by the COVID-19 pandemic. We want to support businesses through this difficult period and have put the following measures in place for those who need support:

Voluntary / Charity sector

- Rent charged during the period of 1 April 2020 to 30 June 2020 will be waived
- This is designed to ease the financial burden faced by your organisation and does not affect any other terms of your tenancy agreement.


Our rental billing system is being updated to reflect the waived rent. Should you have any further questions or queries please do not hesitate to contact us via email: asset.management@chesterfield.gov.uk

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- The sum deferred will be recovered as part of the rental payments made over the following 18 months. If your lease is due to end within the 18-month period, payment will be expected at lease end or alternatively should you renew your lease the 18-month period will be honoured into the new lease.
- We would be grateful if you could confirm via email if you wish to take up this offer: asset.management@chesterfield.gov.uk
- Please note our rental billing system will continue to issue invoices for the rent due, but rest assured we will not be chasing payment of such should you wish to accept our offer of rental deferment.
- This offer does not constitute a change to the other terms and conditions in your tenancy agreement.

Other office and industrial businesses

- All other businesses can apply to the council for their rental payments to be similarly deferred for the period of 1 April to 30 June 2020. Each application will be assessed on its individual merits, taking into account the type of business and the impact of the COVID-19 pandemic on its ability to trade.
- If agreed, the sum deferred will be recovered as part of the rental payments made over the following 18 months
- If you wish to be considered for such a scheme, please complete the application form and return it to asset.management@chesterfield.gov.uk

Application form for commercial tenants	 (Word 56 KB)
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- If your lease is due to end within the 18-month period, payment will be expected at lease end, or alternatively should you renew your lease the 18- month period will be honoured into the new lease.

If your business has not been affected, you should continue to pay rent as normal.

We will contact all tenants directly and inform them of how they can apply to defer rental payments. If you require any further information, please contact us via email: asset.management@chesterfield.gov.uk

Please note:

Interest payments will not occur on deferred rent.

Our rent deferral scheme has been adopted in line with the approach taken by other local authorities.

Other support schemes

We appreciate that not all businesses will be eligible for the small business grants and business rate relief schemes. We therefore want to ensure that these Chesterfield-based businesses are aware of other support schemes and advice which may be available to them during this challenging time.

The council has a business advisor who is available to talk through and offer advice to any Chesterfield based business as part of our D2N2 Local Enterprise Partnership Growth Hub scheme. You can contact the business advisor or staff of the Council's Economic Development team via economicdevelopment@chesterfield.gov.uk.

Businesses can also get support and advice from a number of partner agencies including [East Midlands Chamber](#), [D2N2 Local Enterprise Partnership](#), [Derbyshire County Council](#) and [Destination Chesterfield](#).

[Top-up grant scheme](#) - (2 May 2020) A discretionary fund, set up to accommodate certain small businesses previously outside the scope of the business grant funds scheme

Support for the self employed

With the chancellor's announcement, there is now support designed for those operating on a self-employed or freelance basis. The fundamental elements of this new move are that payments will be limited to 80 per cent of average monthly trading profits over the last three years and to a maximum of £2,500 per month (for a minimum of three months). Further detailed information can be found on the [government website here](#).

[Self-employment Income Support Scheme \(SEISS\)](#) - HMRC will begin to contact people who may be eligible for the SEISS from 4 May 2020.

[Check your eligibility for SEISS](#) (you will need your unique taxpayer reference (UTR) number to do this).

[Coronavirus \(COVID-19\) - Self-Employment Income Support Scheme \(SEISS\) - how to make a claim webinar](#) - Taking place on Tuesday 14 May and Friday 15 May 2020.

Employer support

Support for Employers from [Jobcentre Plus](#).

[Chancellor extends furlough scheme until October - GOV.UK](#), 12 May 2020

Business events

Even before the Coronavirus (Covid-19) pandemic, many people often felt running a business was an isolating experience. As a business owner, it can also be difficult to keep up to date with the latest information that could help you with the maintenance and development of your enterprise, beyond specialist information related directly to your sector.

The below pages provide you with more information about the great events that are available at your fingertips:

- [Destination Chesterfield](#) provides information about business events tailored around the Chesterfield area.
- The [D2N2 Growth Hub](#) has a range of events listed on their portal, including those delivered by the Growth Hub itself, as well as regional and national providers.

Employee support

[Guidance and support for employees during coronavirus \(COVID-19\) - GOV.UK](#)

[Advice for furloughed workers](#) - GOV.UK

[Chancellor extends furlough scheme until October - GOV.UK](#), 12 May 2020

[Advice for if you lose your job](#) - GOV.UK

Job seekers support

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Free Training

[The skills toolkit](#) (GOV.UK) - Free digital and numeracy courses to build your skills.

[Find more free online learning courses](#) - GOV.UK

Apprenticeships

COVID-19 Information for Apprentices and Employers of Apprentices

If you are an apprentice or an employer of an apprentice, we understand that you may have some very specific questions about your Apprenticeship or how to support your Apprentice during the COVID-19 outbreak.

The Institute for Apprenticeships has released the following statement:

The Institute understands the unique challenge that Covid-19 presents to the delivery of apprenticeships and that its impact is widespread. We are working closely with the Department for Education to develop a comprehensive and complete set of measures that permit professional discretion so that individuals are protected and disruption is minimised, whilst safeguarding the quality of apprenticeships, should it not be possible to extend the length of an apprenticeship. We anticipate providing detailed guidance this week.

[Update from the Institute for Apprenticeships and Technical Education.](#)

In the meantime, please contact your training provider for specific advice with regards to the apprenticeship you are undertaking or supporting.

Information for Apprentices

You are an employee and have a duty of care towards your colleagues to ensure you follow the advice given by the Government and Public Health England. Information about sick pay should be detailed in your contract of employment or employee handbook. As an apprentice you are subject to the same guidelines which can be found here:

[COVID-19 Guidance for employees](#)

The latest advice on slowing the spread of COVID-19 and what to do if you feel ill can be found here:

[Public Health Guidance](#)

Your employer should inform your training provider of changes to trading circumstances, such as closing their business. However, if you need to self-isolate please make sure you tell your employer and inform your training provider as soon as possible.

[Providing apprenticeships during the coronavirus outbreak - GOV.UK](#)

Guidance for apprentices, employers, training providers and assessment organisations about changes to apprenticeships due to coronavirus (COVID-19).

Redundancy redeployment information for employers

The 'Redundancy redeployment information for employers' document outlines a redundancy and redeployment service being delivered via [D2N2](#).

This service is available to all businesses in the D2N2 area who are having to make changes to their workforce as a result of coronavirus (COVID-19).

[Redundancy Redeployment Information For Employers](#)



(PDF 57 KB)

Support for voluntary, community and charity groups

There are a number of support measures in place for voluntary, community and charity groups.

Yorkshire Building Society Charitable Foundation

Yorkshire Building Society Charitable Foundation has launched its Coronavirus Response Fund to support smaller charities during the Covid-19 outbreak. The fund will support charities that are helping UK communities to cope with the impact of the coronavirus pandemic by helping with running costs, staff and travel costs as well as volunteer expenses.

Find out more about the eligibility criteria and how to apply for the [Yorkshire Building Society Charitable Foundation](#) page.

The Barclays Foundation

Barclays has announced the establishment of The Barclays Foundation, to provide a Community Aid Package of £100 million to charities working to support vulnerable people impacted by Coronavirus (Covid-19).

Find out more on [Barclays](#) website.

Emergency Surplus Food Grants

Food redistribution organisations across England are to benefit from £3.25 million of government funding to help them cut food waste and redistribute up to 14,000 tonnes of surplus stock during the coronavirus (COVID-19) outbreak.

More information is provided on the [WRAP](#) website.

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The [Arts Council](#) are making £160 million of emergency funding available for those organisations and individuals who will need it during this crisis, and they have also changed the funding requirements for individuals and organisations currently in receipt of their funding.

£20 million of Government Funding for innovative businesses

Technology and research-focused businesses are invited to apply for a share of up to £20 million of Government funding to help boost the UK's resilience.

Grants of up to £50,000 will be available to businesses to develop new ways of working to support industries such as delivery services, food manufacturing, retail and transport, as well as to support people currently staying at home.

Innovations could include:

- new technology allowing retailers to respond better to sudden spikes of consumer demand and improve deliveries across the UK;
- new services for families to connect with and remotely monitor their elderly or vulnerable relatives, giving people peace of mind that their loved ones are receiving the services they require such as food deliveries, doctor's appointments and paying bills;
- creating education tools which seamlessly integrate the classroom with the kitchen table, allowing teachers to remotely set dynamic tasks, support vulnerable children and make certain no child is left behind.

The proposals will be reviewed as part of a competition launched by Innovate UK, seeking the best new ideas from businesses.

All the projects will begin by June 2020 and will last up to six months, with products and services expected to be available to the public towards the end of this year.

Businesses should [apply](#) by Friday 17 April.

Relief Grants for Young Entrepreneurs

The Prince's Trust and NatWest have launched a £5 million grant fund for young entrepreneurs whose businesses have been affected by the Coronavirus (Covid-19) outbreak. Find out more on [The Princes Trust enterprise relief fund](#) page.

Government support for charities

The UK government has issued [coronavirus guidance for charities](#) and has announced a [£750 million package](#) of support for those involved in front line delivery.

Princes Trust and NatWest Enterprise Relief Fund

The Princes Trust and NatWest have announced support for business owners who are aged between 18 and 30. Those who have set their enterprise up within the last four years can register their interest to receive grant and

<https://www.chesterfield.gov.uk/your-council/coronavirus-information-hub/bus> Go

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Coronavirus support for charities

There is a range of assistance available to organisations operating in the charitable sector. See [what funding is available to charities during the COVID-19 pandemic](#).

The [newest addition to this support](#) has just been unveiled by the Charities Aid Foundation (CAF) and offers up to £10,000 grant funding for small charities.

[£16 million for food charities to provide meals for those in need](#) - GOV.UK, 8 May 2020



[Coronavirus \(COVID-19\): Apply for the Food Charities Grant Fund](#) - GOV.UK

[Domestic abuse charities can apply for vital funds](#) - GOV.UK, 7 May 2020

[Domestic abuse safe accomodation: COVID-19 emergency support fund](#) - GOV.UK

Legionella

Legionella business information

Covid 19 Legionella Business Info	 (PDF 101 KB)
PHE Food, Water, Environmental Microbiology Services - Important information for organisations that rely on a safe water supply to undertake their business activities	 (PDF 546 KB)

Regulation and enforcement

Chesterfield Borough Council's regulatory teams are currently working remotely and will continue to do so.

The teams are available to advise, investigate and take action on a number of issues, including enforcement of the Coronavirus regulations as well as dealing with noise complaints, licensing issues and regulation of private sector housing.

The teams can also help advise local businesses on how they can work within the regulations.

Find out more about the work of these teams and how you can get in contact with them on the [licensing and regulation page](#).

If you have concerns about a how a particular licensed premises is being operated, you can report these to the council by calling 01246 345345 or emailing food@chesterfield.gov.uk. You can report other retail outlets to trading standards by emailing trading_standards@derbyshire.gov.uk. Outside of office hours please report these premises to the police by calling 101.

https://www.chesterfield.gov.uk/your-council/coronavirus-information-hub/bus

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Coronavirus business closure regulations enforcement

Chesterfield Borough Council is working closely with partners in the police and the County Council's trading standards team to enforce the restrictions set out in the Coronavirus Business Closure Regulations.

Whilst there is evidence of excellent compliance across the borough, the council will investigate and take enforcement action against licenced premises like pubs and takeaways that choose to open or flout social distancing guidelines.

Enforcement will range from informal warnings and advice to forced closures with Police support, as well as licensing hearings and prosecutions should businesses continue to breach the new closure regulations.

If you have concerns about a licenced premises, you can report these to the council by calling 01246 345345 or emailing food@chesterfield.gov.uk. You can report other retail outlets to trading standards by emailing trading_standards@derbyshire.gov.uk.

Outside of office hours please report these premises to the police by calling 101.

External key contacts and information

[Funding available to charities during the COVID-19 pandemic](#) - Civil Society

[Grant funding for small charities](#) - Charity Aid Foundation (CAF)

Last updated on 15 May 2020

Coronavirus (COVID-19): Business closure requirements and restrictions

It's important that we all do everything we can to prevent the spread of COVID-19 to help protect the NHS and save lives. This includes businesses.

The government has ordered certain businesses and venues to close to reduce social contact. Online retail, telephone and postal sales may continue for delivery only. You can find guidance on which businesses and venues must close [on the government website](https://web.archive.org/web/20200427145656/https://www.gov.uk/government/publications/further-businesses-and-premises-to-close/further-businesses-and-premises-to-close-guidance) (<https://web.archive.org/web/20200427145656/https://www.gov.uk/government/publications/further-businesses-and-premises-to-close/further-businesses-and-premises-to-close-guidance>).

Which businesses and venues have to close?

The government has published guidance on businesses which must close and any exceptions – [you can find the list and guidance on the government website](https://web.archive.org/web/20200427145656/https://www.gov.uk/government/publications/further-businesses-and-premises-to-close/further-businesses-and-premises-to-close-guidance). (<https://web.archive.org/web/20200427145656/https://www.gov.uk/government/publications/further-businesses-and-premises-to-close/further-businesses-and-premises-to-close-guidance>)

Exempt businesses and service providers can stay open, but government advice is that workers should work from home unless it is impossible for them to do so.

How do I know whether my business has to close?

If you are still unsure whether your business has to close after reading the government guidance and legislation, please contact us using the form below.

Compulsory business closures

New legislation has given local authorities temporary powers to enforce the compulsory closure of certain businesses. This is to comply with laws introduced to halt the spread of COVID-19. Our Regulatory Services team, which includes Trading Standards, will work with police where necessary to enforce regulations. You can [read the legislation on the Government website](https://web.archive.org/web/20200427145656/https://www.legislation.gov.uk/uksi/2020/350/contents/made). (<https://web.archive.org/web/20200427145656/https://www.legislation.gov.uk/uksi/2020/350/contents/made>).

It is an offence to breach the regulations and prohibition notices can be issued to those who fail to comply. Breach of a notice, or other breaches of the regulations, could result in a fixed penalty notice being issued or in prosecution and an unlimited fine.

Places of worship, community centres, crematoriums and burial grounds

Places of worship, community centres and crematoriums must close. There are some exemptions for example to allow a funeral or cremation to take place, to broadcast an act of worship, or to provide urgent public support services. Grounds surrounding a crematorium, including any burial ground or garden of

remembrance can remain open. [You can read more detail on the government website.](https://web.archive.org/web/20200427145656/https://www.gov.uk/government/publications/further-businesses-and-premises-to-close/further-businesses-and-premises-to-close-guidance)
(<https://web.archive.org/web/20200427145656/https://www.gov.uk/government/publications/further-businesses-and-premises-to-close/further-businesses-and-premises-to-close-guidance>)

Support for businesses

We understand that the new regulations mean it is a difficult time for many businesses and employees. We are offering a range of advice and support for businesses including business rates relief and grants, you can [find out more on our business support page](https://web.archive.org/web/20200427145656/https://www.southwark.gov.uk/health-and-wellbeing/public-health/for-the-public/coronavirus/covid-19-support-and-information-for-businesses-and-employers)
(<https://web.archive.org/web/20200427145656/https://www.southwark.gov.uk/health-and-wellbeing/public-health/for-the-public/coronavirus/covid-19-support-and-information-for-businesses-and-employers>). You can also [find further information on business support from the government on the gov.uk website](https://web.archive.org/web/20200427145656/https://www.businesssupport.gov.uk/) (<https://web.archive.org/web/20200427145656/https://www.businesssupport.gov.uk/>).

Reporting a breach of regulations

We know that most local businesses are complying with these new rules, which are vital to protect both the public and employees.

If you think a business is in breach of the closure or restriction requirements please contact us.

Page last updated: 27 April 2020

Contact us

Trading Standards

[Contact Trading Standards](https://web.archive.org/web/20200427145656/https://www.southwark.gov.uk/health-and-wellbeing/public-health/for-the-public/coronavirus/business-closure-requirements-and-restrictions?emailUsContact=2179) (<https://web.archive.org/web/20200427145656/https://www.southwark.gov.uk/health-and-wellbeing/public-health/for-the-public/coronavirus/business-closure-requirements-and-restrictions?emailUsContact=2179>)

Address

3rd Floor Hub 1
PO BOX 64529
London
SE1P 5LX

Telephone

020 7525 2000

coronavirus symptoms (a high temperature, a new persistent cough or a loss or change to your sense of smell or taste). [You must also self-isolate \(https://www.nhs.uk/conditions/coronavirus-covid-19/self-isolation-and-treatment/when-to-self-isolate-and-what-to-do/\)](https://www.nhs.uk/conditions/coronavirus-covid-19/self-isolation-and-treatment/when-to-self-isolate-and-what-to-do/), as should members of your household and anyone in your support bubble.

Business closure requirements and restrictions

Coronavirus (COVID-19): Business closure requirements and restrictions

Many businesses previously had to close to help prevent the spread of COVID-19, but from Monday 15 June some of the restrictions have been lifted.

Most retail shops can now open, but they should have regard to the government's social distancing guidelines to protect their workers and the public. You can find more help on these guidelines [here \(/business/health-and-safety/advice-to-businesses-restarting-work\)](https://www.gov.uk/business/health-and-safety/advice-to-businesses-restarting-work).

Which businesses and venues still have to close?

The closure requirements still apply to some businesses and venues including nail, beauty and hair salons and barbers.

Pubs, cafes and restaurants are still restricted to takeaway or delivery services only. Any seating areas must be put out of use or be removed, whether inside or outside.

You can find full guidance on the revised restrictions on which businesses and venues must close [on the government website \(https://www.gov.uk/government/publications/further-businesses-and-premises-to-close/further-businesses-and-premises-to-close-guidance\)](https://www.gov.uk/government/publications/further-businesses-and-premises-to-close/further-businesses-and-premises-to-close-guidance) along with guidance on working safely for those that can open.

If you're still unsure whether your business has to close after reading the government guidance and legislation, please contact us.

Compulsory business closures

The emergency legislation has given local authorities temporary powers to ensure compliance with the compulsory closure of affected businesses. Our Regulatory Services team, which includes Trading Standards, will work with police where necessary to enforce

regulations. You can [read the legislation on the government website](https://www.legislation.gov.uk/ukxi/2020/350/contents) (<https://www.legislation.gov.uk/ukxi/2020/350/contents>).

It's an offence to breach the regulations and prohibition notices can be issued to those who fail to comply. Breach of a notice, or other breaches of the regulations, could result in a fixed penalty notice being issued or in prosecution and an unlimited fine.

Places of worship, community centres, crematoriums and burial grounds

Places of worship are permitted to allow people to attend for individual prayer only, rather than services. Community centres and crematoriums must remain closed. There are some exemptions, for example to allow a funeral or cremation to take place, to broadcast an act of worship or to provide urgent public support services. Grounds surrounding a crematorium, including any burial ground or garden of remembrance can remain open. [You can read more detail on the government website.](https://www.gov.uk/government/publications/further-businesses-and-premises-to-close/further-businesses-and-premises-to-close-guidance) (<https://www.gov.uk/government/publications/further-businesses-and-premises-to-close/further-businesses-and-premises-to-close-guidance>).

Support for businesses

We understand that the new regulations mean it is a difficult time for many businesses and employees. We're offering a range of advice and support for businesses including business rates relief and grants, you can [find out more on our business support page](https://www.southwark.gov.uk/health-and-wellbeing/public-health/for-the-public/coronavirus/covid-19-support-and-information-for-businesses-and-employers) (<https://www.southwark.gov.uk/health-and-wellbeing/public-health/for-the-public/coronavirus/covid-19-support-and-information-for-businesses-and-employers>). You can also [find further information on business support from the government on the gov.uk website](https://www.businesssupport.gov.uk/) (<https://www.businesssupport.gov.uk/>).

Getting back to work safely for business

The Chartered Trading Standards Institute has produced sector specific guides to help businesses get back up and running and workplaces operating as safely as possible. Guidance for travel and tour operators, food businesses and the housing and home improvement sector can be downloaded free from the [Business Companion](https://www.businesscompanion.info/focus/coronavirus-covid-19#utm_source=TSO&utm_medium=email&utm_campaign=Covid-19%20buisness%20guidance) (https://www.businesscompanion.info/focus/coronavirus-covid-19#utm_source=TSO&utm_medium=email&utm_campaign=Covid-19%20buisness%20guidance) website.

Reporting a breach of regulations

We know that most local businesses are complying with these rules, which remain vital to protect both the public and employees.

If you think a business is in breach of the closure or restriction requirements, please contact us.

Page last updated: 15 June 2020

Contact us

Trading Standards

[Contact us \(https://forms.southwark.gov.uk/ShowForm.asp?fm_fid=1999\)](https://forms.southwark.gov.uk/ShowForm.asp?fm_fid=1999)

Address

3rd Floor Hub 1
PO BOX 64529
London
SE1P 5LX

Telephone

020 7525 2000

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[Health services](https://web.archive.org/web/20200423142329/https://beta.southglos.gov.uk/health-and-social-care/health-services/) (<https://web.archive.org/web/20200423142329/https://beta.southglos.gov.uk/health-and-social-care/health-services/>)

[Coronavirus \(COVID-19\)](https://web.archive.org/web/20200423142329/https://beta.southglos.gov.uk/health-and-social-care/health-services/covid19/) (<https://web.archive.org/web/20200423142329/https://beta.southglos.gov.uk/health-and-social-care/health-services/covid19/>) [Information for businesses and employers](#)

Coronavirus: latest information on our response, updates on our services and what support is available

(<https://web.archive.org/web/20200423142329/https://beta.southglos.gov.uk/health-and-social-care/health-services/covid19/>)

Information for businesses and employers

On 23 March the Government stepped up measures to prevent the spread of coronavirus and save lives. All non-essential premises must now close [as set out in this guidance](https://web.archive.org/web/20200423142329/https://beta.southglos.gov.uk/wp-content/uploads/230320 - Revised_guidance_note - finalVFE.pdf) (https://web.archive.org/web/20200423142329/https://beta.southglos.gov.uk/wp-content/uploads/230320 - Revised_guidance_note - finalVFE.pdf), from the Ministry of Housing, Communities & Local Government.

You can [subscribe to receive the coronavirus \(COVID-19\) email updates](https://web.archive.org/web/20200423142329/https://southglos.us3.list-manage.com/subscribe?u=d80523c882d7ac64e89f5e037&id=fb4bc0c59a). (<https://web.archive.org/web/20200423142329/https://southglos.us3.list-manage.com/subscribe?u=d80523c882d7ac64e89f5e037&id=fb4bc0c59a>) View all previous messages in our [email campaign archive](https://web.archive.org/web/20200423142329/https://us3.campaign-archive.com/home/?u=d80523c882d7ac64e89f5e037&id=fb4bc0c59a). (<https://web.archive.org/web/20200423142329/https://us3.campaign-archive.com/home/?u=d80523c882d7ac64e89f5e037&id=fb4bc0c59a>)

We also publish news on our [Newsroom](https://web.archive.org/web/20200423142329/https://sites.southglos.gov.uk/newsroom/) (<https://web.archive.org/web/20200423142329/https://sites.southglos.gov.uk/newsroom/>) website. You can [subscribe to Newsroom for the latest news by email](https://web.archive.org/web/20200423142329/http://eepurl.com/bMru4n) (<https://web.archive.org/web/20200423142329/http://eepurl.com/bMru4n>).

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 - [Government support](#)
- [Advice for businesses offering food delivery](#)

Government guidance

The Government has published and is continually updating the following guidance:

[Guidance for employers and businesses on coronavirus \(COVID-19\)](https://web.archive.org/web/20200423142329/https://www.gov.uk/government/publications/guidance-to-employers-and-businesses-about-covid-19/guidance-for-employers-and-businesses-on-coronavirus-covid-19) (<https://web.archive.org/web/20200423142329/https://www.gov.uk/government/publications/guidance-to-employers-and-businesses-about-covid-19/guidance-for-employers-and-businesses-on-coronavirus-covid-19>)

[Financial support for businesses during coronavirus \(COVID-19\)](https://web.archive.org/web/20200423142329/https://www.gov.uk/government/collections/financial-support-for-businesses-during-coronavirus-covid-19) (<https://web.archive.org/web/20200423142329/https://www.gov.uk/government/collections/financial-support-for-businesses-during-coronavirus-covid-19>)

https://beta.southglos.gov.uk/information-for-businesses-and-employers/ Go MAR APR JUN 23 2019 2020 2021 About this capture

further [advice on financial support on our information for residents](#)

(<https://web.archive.org/web/20200423142329/https://beta.southglos.gov.uk/information-for-residents/>), page.

Business rates relief

A number of business rates reliefs have been introduced:

Business rates retail relief to be increased from 50% to 100% during 2020/21 and available to all retail, leisure and hospitality businesses with no rateable value cap as set out in the [government's expanded retail discount guidance](#).

(https://web.archive.org/web/20200423142329/https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/8

Pub relief is available for those with a rateable value below £100,000 during 2020/21 to receive a £5,000 reduction instead of £1,000.

Find out about [business rates relief for nurseries](#)

(<https://web.archive.org/web/20200423142329/http://www.gov.uk/government/publications/guidance-to-employers-and-businesses-about-covid-19/covid-19-support-for-businesses#support-for-nursery-businesses-that-pay-business-rates>) during 2020/21.

VAT and tax

You can find guidance on the GOV.UK website on the [deferral of VAT payments due to coronavirus \(COVID-19\)](#).

(<https://web.archive.org/web/20200423142329/https://www.gov.uk/guidance/deferral-of-vat-payments-due-to-coronavirus-covid-19>)

Self Assessment tax payments due in June have been deferred until January 2021. Visit the GOV.UK page on [Pay your Self Assessment tax bill](#).

(<https://web.archive.org/web/20200423142329/https://www.gov.uk/pay-self-assessment-tax-bill>)

Business support grants

The government issued local authorities with guidance on the new grants relating to coronavirus disruption on Monday 23 March. We are writing out to all eligible businesses explaining the scheme and confirming how businesses can apply for payment of the grant. The intention is to make payment in early April, in line with government guidance.

Apply for a business support grant

Before you apply, read [our privacy notice](#)

(<https://web.archive.org/web/20200423142329/https://beta.southglos.gov.uk/wp-content/uploads/Privacy-notice-grants-for-businesses.pdf>) which explains how we will use your data.

You should be aware that funding claimed through unlawful behaviour will result in prosecution and action taken to reclaim any funds issued.

[Apply for a business support grant](#)

Existing support available

Financial hardship scheme

Any business experiencing financial hardship may make a [claim for help with their business rates](#) (<https://web.archive.org/web/20200423142329/http://www.southglos.gov.uk/business/business-rates/business-rates-reductions/financial-hardship-relief/>). In extreme cases of hardship, up to 100% relief can be awarded. This reduction will usually be granted where it is evident that the business is particularly important to the local community.

Financial advice

- if you are struggling to pay your business rates, call us so that we can discuss alternative options with you on [01454 867700 \(tel:01454867700\)](tel:01454867700).
- we are applying the 100% discount for retail, hospitality and leisure businesses for 12 months automatically and will write to you with a revised bill

https://beta.southglos.gov.uk/information-for-businesses-and-employers/ Go MAR APR JUN 23 2019 2020 2021 3 captures 23 Apr 2020 - 20 Jun 2020 About this capture

in paying their rent

Government support

Support for employees

Advice and guidance can be found on our [information for residents](https://beta.southglos.gov.uk/information-for-residents/) (<https://web.archive.org/web/20200423142329/https://beta.southglos.gov.uk/information-for-residents/>), page.

Self employment income scheme

Self-employed people are able to claim taxable income support worth 80% of their average monthly income, which is capped at £2,500 per month if they are adversely affected by the coronavirus pandemic.

You can find the eligibility criteria, more information and [claim a grant through the coronavirus \(COVID-19\) Self-employment Income Support Scheme](https://www.gov.uk/guidance/claim-a-grant-through-the-coronavirus-covid-19-self-employment-income-support-scheme). (<https://web.archive.org/web/20200423142329/https://www.gov.uk/guidance/claim-a-grant-through-the-coronavirus-covid-19-self-employment-income-support-scheme>)

Furlough leave

Furlough leave has been temporarily introduced by the government to provide employers with an option to keep employees on the payroll without them working. Businesses can claim 80% of their employees' wages from the government, up to a maximum of £2,500 per person, per month before tax. The company can top up this pay if it chooses. It must write to affected employees to let them know they have been furloughed.

This scheme will operate for at least three months from 1 March, although reimbursements to companies will not start until at least the end of April. On GOV.UK you can [work out 80% of your employees' wages to claim through the Coronavirus Job Retention Scheme](https://www.gov.uk/guidance/work-out-80-of-your-employees-wages-to-claim-through-the-coronavirus-job-retention-scheme) (<https://web.archive.org/web/20200423142329/https://www.gov.uk/guidance/work-out-80-of-your-employees-wages-to-claim-through-the-coronavirus-job-retention-scheme>).

Any employer (of any size) is eligible for the scheme. To be eligible the employer must have created and started a PAYE payroll scheme on or before 19 March 2020 and have a UK bank account.

There is also a [Coronavirus Job Retention Scheme: step by step guide available for employers](https://www.gov.uk/government/publications/coronavirus-job-retention-scheme-step-by-step-guide-for-employers) (<https://web.archive.org/web/20200423142329/https://www.gov.uk/government/publications/coronavirus-job-retention-scheme-step-by-step-guide-for-employers>). You can apply for the scheme through the [Government Gateway](https://www.gov.uk/government/government-gateway). (<https://web.archive.org/web/20200423142329/https://www.tax.service.gov.uk/coronavirus-job-retention-scheme>).

Support for businesses

Statutory Sick Pay will be available from day 1 rather than day 4 and if you employ less than 250 people, the cost of providing 14 days of Statutory Sick Pay per employee will be refunded in full by the government.

If you manage a pub, club or a theatre and have an insurance policy that covers you for pandemics, you will be able to make a claim.

Mortgage lenders will support customers who are experiencing financial difficulties by giving them mortgage holidays for up to 3 months.

If you are eligible for any of the above discounts or grants, we will send you further information and a new business rates bill. Any payments you make in the meantime will be deducted from your bill.

Other support for your business

The government has launched a service called [Find coronavirus financial support for your business](https://www.gov.uk/business-coronavirus-support-finder) (<https://web.archive.org/web/20200423142329/https://www.gov.uk/business-coronavirus-support-finder>) to help businesses see what support is available to them.

Business interruption loan scheme

If you are a large business with an annual turnover of over £45 million you can [apply for the Coronavirus Large Business Interruption Loan Scheme](https://web.archive.org/web/20200423142329/https://www.gov.uk/guidance/apply-for-the-coronavirus-large-business-interruption-loan-scheme) (<https://web.archive.org/web/20200423142329/https://www.gov.uk/guidance/apply-for-the-coronavirus-large-business-interruption-loan-scheme>) to access loans of up to £25 million.

Advice for businesses offering food delivery




Our Environmental Health team have produced the [following guidance for businesses that offer food delivery](https://web.archive.org/web/20200423142329/https://beta.southglos.gov.uk/wp-content/uploads/Food-Delivery-Coronavirus.pdf) (<https://web.archive.org/web/20200423142329/https://beta.southglos.gov.uk/wp-content/uploads/Food-Delivery-Coronavirus.pdf>) (for example takeaways, fast food outlets and food businesses that are changing to offer food delivery) during the coronavirus pandemic. If you are setting up a new food business, you should download and complete our [food business registration form](https://web.archive.org/web/20200423142329/https://www.southglos.gov.uk/environment-and-planning/environmental-health/foodsafety/food-businesses/) (<https://web.archive.org/web/20200423142329/https://www.southglos.gov.uk/environment-and-planning/environmental-health/foodsafety/food-businesses/>).

Coronavirus (COVID-19)

[\(https://web.archive.org/web/20200423142329/https://beta.southglos.gov.uk/information-for-businesses-and-employers/health-services/covid19/\)](https://web.archive.org/web/20200423142329/https://beta.southglos.gov.uk/information-for-businesses-and-employers/health-services/covid19/)

People who are vulnerable
SEND information for families
Support for carers
Health and wellbeing
Information for residents
See more...

Downloads

Guidance: Further businesses and premises to close - Ministry of Housing, Communities & Local Government 
Food Delivery businesses - Advice during coronavirus pandemic 
Privacy notice - grants for businesses 

Related links

HM Treasury advice on financial support'

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BETA This is our [beta website](https://web.archive.org/web/20200423142329/https://beta.southglos.gov.uk/about-our-website/) (<https://web.archive.org/web/20200423142329/https://beta.southglos.gov.uk/about-our-website/>), your [feedback](https://web.archive.org/web/20200423142329/https://forms.office.com/Pages/ResponsePage.aspx?id=Up6wZK2HvkaX0tlt0G861OO9pTSIRQdPlkObqLCJud9UNlpLOFNES0lzMOE2TUo2TUEzVIU1TENMQi4u) (<https://web.archive.org/web/20200423142329/https://forms.office.com/Pages/ResponsePage.aspx?id=Up6wZK2HvkaX0tlt0G861OO9pTSIRQdPlkObqLCJud9UNlpLOFNES0lzMOE2TUo2TUEzVIU1TENMQi4u>) can help us improve it.

[Accessibility](https://web.archive.org/web/20200423142329/https://beta.southglos.gov.uk/website-accessibility-statement) (<https://web.archive.org/web/20200423142329/https://beta.southglos.gov.uk/website-accessibility-statement>)

[Contact](https://web.archive.org/web/20200423142329/https://www.southglos.gov.uk/contact) (<https://web.archive.org/web/20200423142329/https://www.southglos.gov.uk/contact>)

[Privacy](https://web.archive.org/web/20200423142329/https://www.southglos.gov.uk/privacy) (<https://web.archive.org/web/20200423142329/https://www.southglos.gov.uk/privacy>)

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Due to essential maintenance our online forms will be unavailable Saturday 4 July from midday to 6pm. We apologise for any inconvenience caused.

Coronavirus: latest information on our response, updates on our services and what support is available (<https://beta.southglos.gov.uk/health-and-social-care/health-services/covid19/>)

Information for businesses and employers

The Government has updated guidance on businesses that must stay closed. Check the guidance on GOV.UK: [Closing certain businesses and venues in England](https://www.gov.uk/government/publications/further-businesses-and-premises-to-close/further-businesses-and-premises-to-close-guidance) (<https://www.gov.uk/government/publications/further-businesses-and-premises-to-close/further-businesses-and-premises-to-close-guidance>).

You can [subscribe to receive the coronavirus \(COVID-19\) email updates](https://southglos.us3.list-manage.com/subscribe?u=d80523c882d7ac64e89f5e037&id=fb4bc0c59a). (<https://southglos.us3.list-manage.com/subscribe?u=d80523c882d7ac64e89f5e037&id=fb4bc0c59a>) View all previous messages in our [email campaign archive](https://us3.campaign-archive.com/home/?u=d80523c882d7ac64e89f5e037&id=fb4bc0c59a). (<https://us3.campaign-archive.com/home/?u=d80523c882d7ac64e89f5e037&id=fb4bc0c59a>)

We also publish news on our [Newsroom](https://sites.southglos.gov.uk/newsroom/) (<https://sites.southglos.gov.uk/newsroom/>) website. You can [subscribe to Newsroom for the latest news by email](http://eepurl.com/bMru4n) (<http://eepurl.com/bMru4n>).

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- [Advice for sports clubs and organisations](#)
 - [Support from Sport England](#)
- [Answers to your questions](#)

Government guidance

The Government has published and is continually updating the following guidance:

[Guidance for employers and businesses on coronavirus \(COVID-19\)](https://www.gov.uk/government/publications/guidance-to-employers-and-businesses-about-covid-19/guidance-for-employers-and-businesses-on-coronavirus-covid-19)

(<https://www.gov.uk/government/publications/guidance-to-employers-and-businesses-about-covid-19/guidance-for-employers-and-businesses-on-coronavirus-covid-19>)

[Financial support for businesses during coronavirus \(COVID-19\)](https://www.gov.uk/government/collections/financial-support-for-businesses-during-coronavirus-covid-19)

(<https://www.gov.uk/government/collections/financial-support-for-businesses-during-coronavirus-covid-19>)

[COVID-19: guidance for employees](https://www.gov.uk/government/publications/guidance-to-employers-and-businesses-about-covid-19/covid-19-guidance-for-employees). (<https://www.gov.uk/government/publications/guidance-to-employers-and-businesses-about-covid-19/covid-19-guidance-for-employees>) You can find further advice on financial support on our information for residents (<https://beta.southglos.gov.uk/information-for-residents/>) page.

Business rates relief

A number of business rates reliefs have been introduced:

Business rates retail relief to be increased from 50% to 100% during 2020/21 and available to all retail, leisure and hospitality businesses with no rateable value cap as set out in the [government's expanded retail discount guidance](https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/873622/Expanded_Retail_Discount_Guidance.pdf).

(https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/873622/Expanded_Retail_Discount_Guidance.pdf)

Pub relief is available for those with a rateable value below £100,000 during 2020/21 to receive a £5,000 reduction instead of £1,000.

Find out about [business rates relief for nurseries](http://www.gov.uk/government/publications/guidance-to-employers-and-businesses-about-covid-19/covid-19-support-for-businesses#support-for-nursery-businesses-that-pay-business-rates)

(<http://www.gov.uk/government/publications/guidance-to-employers-and-businesses-about-covid-19/covid-19-support-for-businesses#support-for-nursery-businesses-that-pay-business-rates>) during 2020/21.

VAT and tax

You can find guidance on the GOV.UK website on the [deferral of VAT payments due to coronavirus \(COVID-19\)](https://www.gov.uk/guidance/deferral-of-vat-payments-due-to-coronavirus-covid-19). (<https://www.gov.uk/guidance/deferral-of-vat-payments-due-to-coronavirus-covid-19>)

Self Assessment tax payments due in June have been deferred until January 2021. Visit the GOV.UK page on [Pay your Self Assessment tax bill](https://www.gov.uk/pay-self-assessment-tax-bill). (<https://www.gov.uk/pay-self-assessment-tax-bill>)

Business support grants

The government issued local authorities with guidance on the new grants relating to coronavirus disruption on Monday 23 March. We are writing out to all eligible businesses explaining the scheme and confirming how businesses can apply for payment of the grant. The intention is to make payment in early April, in line with government guidance.

Apply for a Government COVID Small Business or Retail, Hospitality and Leisure Grant

In response to the coronavirus emergency, the Government announced there would be support for small businesses and businesses in the retail, hospitality and leisure sectors on March 23. This support includes two grant funding schemes, the Small Business Grant Fund and the Retail, Hospitality and Leisure Grant Fund. If you are eligible for one of these grant funding schemes, it will be administered and delivered by us (or your local council if not based in South Gloucestershire).

Before you apply, read [our privacy notice](https://beta.southglos.gov.uk/wp-content/uploads/Privacy-notice-grants-for-businesses.pdf) (<https://beta.southglos.gov.uk/wp-content/uploads/Privacy-notice-grants-for-businesses.pdf>) which explains how we will use your data.

You should be aware that funding claimed through unlawful behaviour will result in prosecution and action taken to reclaim any funds issued.

To apply for the Small Business Grant Fund or the Retail, Hospitality and Leisure Grant Fund through us, use the [Apply for a business support grant](#) button below.

Do not use this form if you are hoping to apply for the discretionary fund. Refer to the section below for details.

[Apply for a business support grant](#)

[Apply for a Discretionary Business Support Grant](#)

The Discretionary Small Business Support Grants Fund provides support to some small and micro businesses with ongoing fixed property-related costs that can demonstrate a significant drop in income as a result of the coronavirus pandemic restriction measures.

The Discretionary Small Business Support Grants help support businesses that did not meet the criteria for the existing business support grants schemes.

Applications for the Discretionary Small Business Support Grants Fund are available until Monday 13 July (at 12pm midday).

To check if you are eligible and to apply visit the [Business Support Grants Discretionary Fund page](https://beta.southglos.gov.uk/business-support-grants-discretionary-fund/) (<https://beta.southglos.gov.uk/business-support-grants-discretionary-fund/>).

Self-Employment Income Support Scheme

The government's Self-Employment Income Support Scheme is now open for applications and assessment online.

The grant funding provides support for those who are self-employed either as a sole trader/freelancer or a member of a partnership and have been trading during the 2018/19 tax year.

Claims for loss of earnings can be backdated from March. The grants will be issued as soon as possible as a single instalment worth 80% of their average monthly trading profits and will cover three months work.

For more information and to apply for the scheme read the GOV.UK guidance: [Claim a grant through the Self-Employment Income Support Scheme](https://www.gov.uk/guidance/claim-a-grant-through-the-self-employment-income-support-scheme) (<https://www.gov.uk/guidance/claim-a-grant-through-the-self-employment-income-support-scheme>).

Existing support available

Financial hardship scheme

Any business experiencing financial hardship may make a [claim for help with their business rates](http://www.southglos.gov.uk/business/business-rates/business-rates-reductions/financial-hardship-relief/) (<http://www.southglos.gov.uk/business/business-rates/business-rates-reductions/financial-hardship-relief/>). In extreme cases of hardship, up to 100% relief can be awarded. This reduction will usually be granted where it is evident that the business is particularly important to the local community.

Financial advice

- if you are struggling to pay your business rates, call us so that we can discuss alternative options with you on [01454 867700](tel:01454867700) (tel:[01454867700](tel:01454867700)).
- we are applying the 100% discount for retail, hospitality and leisure businesses for 12 months automatically and will write to you with a revised bill
- we are awaiting further guidance on the cash grants referenced by the Government for small businesses at which point we will write to eligible businesses
- we are contacting our commercial tenants and we will provide support to those facing difficulties in paying their rent

Government support

Support for employees

Advice and guidance can be found on our [information for residents](https://beta.southglos.gov.uk/information-for-residents/) (<https://beta.southglos.gov.uk/information-for-residents/>), page.

Self employment income scheme

Self-employed people are able to claim taxable income support worth 80% of their average monthly income, which is capped at £2,500 per month if they are adversely affected by the coronavirus pandemic.

You can find the eligibility criteria, more information and [claim a grant through the coronavirus \(COVID-19\) Self-employment Income Support Scheme](https://www.gov.uk/guidance/claim-a-grant-through-the-coronavirus-covid-19-self-employment-income-support-scheme). (<https://www.gov.uk/guidance/claim-a-grant-through-the-coronavirus-covid-19-self-employment-income-support-scheme>).

Furlough leave

Furlough leave has been temporarily introduced by the government to provide employers with an option to keep employees on the payroll without the employees' wages from the government, up to a maximum of 8 weeks per tax year.

The company can top up this pay if it chooses. It must write to affected employees to let them know they have been furloughed.

This scheme will operate for at least three months from 1 March, although reimbursements to companies will not start until at least the end of April. On GOV.UK you can [work out 80% of your employees' wages to claim through the Coronavirus Job Retention Scheme](https://www.gov.uk/guidance/work-out-80-of-your-employees-wages-to-claim-through-the-coronavirus-job-retention-scheme) (<https://www.gov.uk/guidance/work-out-80-of-your-employees-wages-to-claim-through-the-coronavirus-job-retention-scheme>).

Any employer (of any size) is eligible for the scheme. To be eligible the employer must have created and started a PAYE payroll scheme on or before 19 March 2020 and have a UK bank account.

There is also a [Coronavirus Job Retention Scheme: step by step guide available for employers](https://www.gov.uk/government/publications/coronavirus-job-retention-scheme-step-by-step-guide-for-employers) (<https://www.gov.uk/government/publications/coronavirus-job-retention-scheme-step-by-step-guide-for-employers>). You can apply for the scheme through the [Government Gateway](https://www.tax.service.gov.uk/coronavirus-job-retention-scheme), (<https://www.tax.service.gov.uk/coronavirus-job-retention-scheme>).

Support for businesses

Statutory Sick Pay will be available from day 1 rather than day 4 and if you employ less than 250 people, the cost of providing 14 days of Statutory Sick Pay per employee will be refunded in full by the government.

If you manage a pub, club or a theatre and have an insurance policy that covers you for pandemics, you will be able to make a claim.

Mortgage lenders will support customers who are experiencing financial difficulties by giving them mortgage holidays for up to 3 months.

If you are eligible for any of the above discounts or grants, we will send you further information and a new business rates bill. Any payments you make in the meantime will be deducted from your bill.

Other support for your business

The government has launched a service called [Find coronavirus financial support for your business](https://www.gov.uk/business-coronavirus-support-finder) (<https://www.gov.uk/business-coronavirus-support-finder>) to help businesses see what support is available to them.

Business interruption loan scheme

As a small or medium size business you can [apply for the Coronavirus Business Interruption Loan Scheme](https://www.gov.uk/guidance/apply-for-the-coronavirus-business-interruption-loan-scheme) (<https://www.gov.uk/guidance/apply-for-the-coronavirus-business-interruption-loan-scheme>) to access finance of up to £5 million.

If you are a large business with an annual turnover of over £45 million you can [apply for the Coronavirus Large Business Interruption Loan Scheme](https://www.gov.uk/guidance/apply-for-the-coronavirus-large-business-interruption-loan-scheme) (<https://www.gov.uk/guidance/apply-for-the-coronavirus-large-business-interruption-loan-scheme>) to access loans of up to £25 million.

Small business loan scheme

Small businesses can benefit from a new fast-track finance scheme providing loans with a 100% government-backed guarantee for lenders as [announced by the Chancellor on 27 April 2020](http://www.gov.uk/government/news/small-businesses-boosted-by-bounce-back-loans) (<http://www.gov.uk/government/news/small-businesses-boosted-by-bounce-back-loans>).

The new [Bounce Back Loans Scheme](http://www.gov.uk/guidance/apply-for-a-coronavirus-bounce-back-loan) (<http://www.gov.uk/guidance/apply-for-a-coronavirus-bounce-back-loan>) strengthens the existing package of support available to the smallest businesses affected by the coronavirus pandemic by providing loans of up to £50,000. The scheme is designed to ensure small businesses needing vital cash injections to keep operating can get finance in a matter of days.

The government will pay any fees and interest for the first 12 months. No repayments will be due during the first 12 months.

The scheme launches for applications on Monday 4 May 2020 and businesses can access these loans through a network of accredited lenders.

Advice for food businesses

Our Environmental Health team have produced the [following guidance for businesses that offer food delivery](https://beta.southglos.gov.uk/wp-content/uploads/Food-Delivery-Coronavirus.pdf) (<https://beta.southglos.gov.uk/wp-content/uploads/Food-Delivery-Coronavirus.pdf>) (for example takeaways, fast food outlets and food businesses that are changing to offer food delivery) during the coronavirus pandemic. If you are setting up a new food business, you should download and complete our [food business registration form](https://www.southglos.gov.uk/environment-and-planning/environmental-health/foodsafety/food-bu) (<https://www.southglos.gov.uk/environment-and-planning/environmental-health/foodsafety/food-bu>

The Food Standards Agency have published a [checklist for businesses reopening during COVID-19](https://www.food.gov.uk/business-guidance/reopening-checklist-for-food-businesses-during-covid-19) (<https://www.food.gov.uk/business-guidance/reopening-checklist-for-food-businesses-during-covid-19>) and also a [checklist form](https://www.food.gov.uk/sites/default/files/media/document/reopening-checklist-for-food-businesses-during-covid-19-form.pdf) (<https://www.food.gov.uk/sites/default/files/media/document/reopening-checklist-for-food-businesses-during-covid-19-form.pdf>), is available as a pdf for printing.

Advice for sports clubs and organisations

Support from Sport England

Sport England has announced a £195 million funding package to help sport and physical activity through the COVID-19 outbreak. Supported by the government and the National Lottery, the package is made up of:

- a £20 million [Community Emergency Fund](https://www.sportengland.org/how-we-can-help/our-funds/community-emergency-fund) (<https://www.sportengland.org/how-we-can-help/our-funds/community-emergency-fund>), to which clubs and community organisations are able to bid for grants between £300 and £10,000 to help meet their obligations, such as rent and utility costs
- a £5 million pot for existing partners of Sport England to bid into if they are facing specific financial difficulty
- a £55 million pot to fund new and innovative ways to keep people active and, when the period of restrictions is over, to help organisations get back to business and adjust to a different environment
- a £115 million rollover of current funding into 2021/22 to give long term certainty to over 100 well established partners of Sport England, who play a vital role in the delivery of sport and physical activity

Answers to your questions

Our contact centre is currently receiving a high number of enquiries, so we have pulled together the common questions we are being asked, this information is updated regularly. Visit our [answers to your questions](https://beta.southglos.gov.uk/answers-to-your-questions/#mctoc_1e5v50fpo6b) (https://beta.southglos.gov.uk/answers-to-your-questions/#mctoc_1e5v50fpo6b), page.

[Coronavirus \(COVID-19\)](https://beta.southglos.gov.uk/health-and-social-care/health-services/covid19/) **[\(https://beta.southglos.gov.uk/health-and-social-care/health-services/covid19/\)](https://beta.southglos.gov.uk/health-and-social-care/health-services/covid19/)**

People who are vulnerable

SEND information for families

Support for carers

Health and wellbeing

Information for residents

See more...

Downloads

Guidance: Further businesses and premises to close - Ministry of Housing, Communities & Local Government 

Food Delivery businesses - Advice during coronavirus pandemic 

Privacy notice - grants for businesses 

Related links

Making public places safer

HM Treasury advice on financial support

Privacy

Restaurants offering takeaway or delivery

How to work safely during the coronavirus pandemic

Practical actions for businesses to working safely

Guidance for people who work in or operate shops, branches, stores and similar environments

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BETA This is our [beta website \(https://beta.southglos.gov.uk/about-our-website/\)](https://beta.southglos.gov.uk/about-our-website/), your [feedback \(https://forms.office.com/Pages/ResponsePage.aspx?id=Up6wZK2HvkaX0tlt0G861OO9pTSIRQdPlkObqLCJud9UNlpLOFNES0IzMOE2TUo2TUEzVIU1TENMQi4u\)](https://forms.office.com/Pages/ResponsePage.aspx?id=Up6wZK2HvkaX0tlt0G861OO9pTSIRQdPlkObqLCJud9UNlpLOFNES0IzMOE2TUo2TUEzVIU1TENMQi4u) can help us improve it.

[Accessibility \(https://beta.southglos.gov.uk/website-accessibility-statement\)](https://beta.southglos.gov.uk/website-accessibility-statement) [Contact \(https://www.southglos.gov.uk/contact\)](https://www.southglos.gov.uk/contact)

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Coronavirus Business Closures¹

Business closures around the Borough The Health Protection (Coronavirus, Restrictions) (England) Regulations 2020

New legislation has been brought in as part of the Governments strategy to prevent persons gathering in groups and to prevent the continued spread of Covid-19. It is in place for 6 months but is being reviewed every 28 days by the Secretary of State.

Full details can be found [here](#).

The legislation came into force on Thursday 26 March 2020 at 1pm and states that a number of different businesses and premises must close. A full list is available [here](#).

The regulations in relation to the closure of businesses are being enforced by the Environmental Health team and Hampshire Trading Standards. It should be noted that there are significant exemptions to the regulations. For instance a restaurant must close to seated customers but can offer takeaway services. Some retailers must close the shop to customers but can still offer a delivery service. For this reason it is recommended that if you are not sure if a business should be closed you should contact the council to discuss further.

Even if a business is allowed to remain open they should still make sure that staff and customers are protected by implementing social distancing measures. The Health and Safety Executive have produced [guidance](#) on how to do this.

Even if a business is allowed to remain open they should still make sure that staff and customers are protected by implementing social distancing measures.

If person fails to comply with these legal requirements or obstructs an officer enforcing the law they are guilty of committing an offence which is punishable on a summary conviction by a fine. Officers can also issue Prohibition Notices and issue Fixed Penalty Notices.

For those of you who own/operate the specified businesses please be aware that you MUST close your businesses. We appreciate that this is not a decision which will sit well with many of you however we also understand that the Government have in place a comprehensive compensation package for businesses.

Eastleigh Borough Council, along with Hampshire Trading Standards will be actively enforcing these regulations, and this will include dealing with any complaints. This may include undertaking monitoring and observations of businesses to ensure compliance. In line with a graduated approach to enforcement the responsible person will be contacted initially to discuss the allegations/evidence and informed of the actions required to comply. However, if businesses continue to fail to comply

¹ For ease of reading, this wording has been extracted from the website <https://www.eastleigh.gov.uk/business/support-for-businesses/coronavirus-business-closures> as at 31 May 2020.

there will be no hesitation in considering further enforcement action in accordance with our Enforcement policy. Please follow the guidance and ensure that you do not commit offences by remaining open.

If you are aware of premises within Eastleigh Borough that are not closed as required, you can report this by emailing either Environmental Health or Trading Standards, with the name and address of the business and the time at which you witnessed it open, as follows:

Cafés, Restaurants, Pubs, Hotels – eh@eastleigh.gov.uk

Retail & Outdoor Recreation – tsadvice@hants.gov.uk

Leisure (Cinemas, Bingo Halls, Theatres, Hairdressers, Gyms) -
eh@eastleigh.gov.uk

Information for takeaway services

We have created a downloadable document with additional information for takeaway services regarding the current restrictions during these unprecedented times. You can download this information [here](#).

[Residents](#)[Business](#)[Council](#)[Home](#)[Business](#)[Support for businesses](#)

Coronavirus Business Closures

Coronavirus Business Closures

Business closures around the Borough

The Health Protection (Coronavirus, Restrictions) (England) Regulations 2020

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Eastleigh Borough Council, Eastleigh House, Upper Market Street, Eastleigh, SO50 9YN

Telephone: [023 8068 8000](tel:02380688000)

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Public are 'eyes and ears' as first Prohibition Notices served

7 April 2020

Despite Government rules around Covid-19 trading restrictions, some non-essential businesses are still opening up to the public forcing the Council to issue its first wave of Prohibition Notices.

Two businesses so far have breached the laws. The first is a barber shop in Willesden Lane, who was open when enforcement officers carried out their inspection.

The second businesses is a tanning shop, in Neasden Lane, whose owner was reluctant to close the shop.

Councillor Tom Miller, Brent Council's Cabinet Member for Community Safety and Engagement, warned other businesses to take careful note.

He said: "Trading when you know you are putting lives at risk is just completely unacceptable and I doubt your customers would ever forgive you if it were discovered that you were a source of spreading the disease.

"Equally we would ask customers to avoid businesses that are open illegally and instead report them to us as a matter of urgency.

"We know this is a tough time for local business, but owners should apply for the government's scheme for financial support, rather than staying open and helping the virus spread."

Members of the public, including councillors and officers, have become the Council's eyes and ears and are contacting the Council's hotline to report businesses if they believe they are flouting the rules and putting lives at risk.

The Council is warning that it will come down hard on any businesses that are not exempt from the list of essential services and are trading illegally.

Any breach of a Prohibition Notice will mean traders may face legal proceedings.

If you are aware of any Brent business not following these guidelines, please report it immediately by emailing trading_standards@brent.gov.uk

For all Brent-related business information on the coronavirus, including how to apply for grants and loans, visit:

<https://www.brent.gov.uk/coronavirus/> and go to the business section.

[Legal](#) [Privacy & cookie policy](#) [Emergencies](#) [Site map](#) [Accessibility](#)

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Advertising policy.

COVID 19 (Coronavirus) – report a non-essential business which remains open

In response to the global outbreak of coronavirus the government requires non-essential shops and businesses to temporarily close, until directed otherwise by the Secretary of State.

This has been laid out in the Health Protection (Coronavirus, Restrictions) (England) Regulations 2020 which will be enforced by the Local Authority and the Police. The Regulations require the closure of businesses selling food or drink for consumption on the premises and businesses listed within the legislation, detailed below. Officers from Public Protection have been authorised for the purpose of serving Prohibition Notices and Fixed Penalty Notices in relation to businesses which have remained open in contravention of Regulation 4 or 5.

Businesses subject to restrictions or closure:

- Restaurants, including those in hotels and member's clubs
- Cafes, including workplace canteens (except for in hospitals, care homes, prisons, military or those providing for the homeless)
- Bars and public houses
- Cinemas and theatres
- Nightclubs
- Bingo halls
- Concert halls
- Museums and galleries
- Casinos and betting shops
- Spas, nail, beauty, hair salons, barbers, massage parlours, tattoo and piercing parlours.
- Indoor fitness studios, gyms, swimming pools, bowling alleys, amusement arcades, soft play areas or other indoor leisure centres or facilities.
- Funfairs, playgrounds, sports courts and outdoor gyms
- Outdoor markets (except stalls selling food)
- Car showrooms
- Auction houses.

Businesses as considered necessary and not listed below.

Businesses permitted to remain open:

- Food retailers, including markets, supermarkets, convenience stores and corner shops
- Off licences, including breweries
- Pharmacies and chemists
- Newsagents
- Homeware, building supplies and hardware stores
- Petrol stations
- Car repair and MOT services
- Bicycle shops
- Taxi or vehicle hire businesses
- Banks, building societies, credit unions, short term loan providers and cash points
- Post offices
- Funeral directors
- Laundrettes & dry cleaners
- Dental services, opticians, audiology services, chiropody, chiropractors, osteopaths and other medical or health services, including services relating to mental health
- Veterinary surgeons and pet shops
- Agricultural supplies shops
- Storage and distribution facilities
- Car parks
- Public toilets

Report a business

To report a business within the London Borough Bromley which is operating in contravention of the above please complete the following form. All reports will be investigated; however to maximise our resources in response to Coronavirus you will not receive a response as to the outcome of the investigation.

Complete report form

- [Main menu](#)

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[Camden Newsroom](#) / 98% of London businesses respecting lockdown

98% of London businesses respecting lockdown

London, 18 May 2020

Most London businesses have so far respected the law on business closure, according to data from London borough enforcement teams. Just 2% of the businesses visited over the past two months have had to be instructed to close by local authority officers.

Latest data from councils shows that trading standards, alongside environmental health and other council officers have visited 38,808 businesses since the lockdown came into force on 16 March and advised on business closures and social distancing.

Across London, enforcement officers found 731 businesses failing to comply with the rules. 529 businesses have closed voluntarily when instructed to do so, but where traders haven't complied, borough teams have issued 262 Prohibition Notices, forcing them to do so.

Local authority enforcement teams have also dealt with 2,426 enquires relating to social distancing from businesses, employees and the general public and have given advice to businesses as to how best to manage this safely.

In Camden, the Council has received 18 calls about non-essential businesses remaining open after lockdown was imposed, most of those calls were regarding retail shops.

The latest government guidance on which businesses should be closed [can be found online < https://www.gov.uk/government/publications/further-businesses-and-premises-to-close/further-businesses-and-premises-to-close-guidance >](https://www.gov.uk/government/publications/further-businesses-and-premises-to-close/further-businesses-and-premises-to-close-guidance).

If you are aware of any businesses that should be closed but are continuing to trade, then you can report this to your local trading standards service via the Citizens Advice Consumer helpline on 0808 223 1133 or via their chat service online

<https://www.citizensadvice.org.uk/consumer/> <
<https://www.citizensadvice.org.uk/consumer/>>

Alternatively, you can report cases confidentially via the London Trading Standards online consumer crime reporting tool <http://www.londontradingstandards.org.uk/report->

[consumer-crime/ < http://www.londontradingstandards.org.uk/report-consumer-crime/>](http://www.londontradingstandards.org.uk/report-consumer-crime/)

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 - [Light nuisance](#)
 - [Missed bin](#)
 - [Noise nuisance](#)
 - [Planning breach](#)
 - [Report another issue >>](#)
- Request



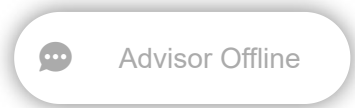
Advisor Offline

Please complete a short survey about this site.

[Yes - click 'feedback' tab when ready.](#)

[No](#)

- o [Benefit](#)
- o [Bulky item collection](#)
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- o [Housing repair](#)
- o [Freedom of information](#)
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Coronavirus (COVID-19) - how it is affecting our services

News

Coronavirus outbreak: Chesterfield Borough Council services update - 26 March

The council is continuing to prioritise the delivery of essential services across the borough, whilst following the latest Government guidance.

Service-related updates can be found in the dedicated coronavirus section of our website and these are kept up to date daily. You can find full details on the [Chesterfield Coronavirus information hub](#).

We are currently working very hard to respond to all enquiries, but we are receiving an extremely high number of phone calls. We would like to remind everyone that you can reach our teams to talk about specific services and find out key information by searching our website.

However, if your enquiry is urgent you can call the Customer Contact Centre on 01246 345345.

Homelessness and rough sleeping

During this difficult time the council is prioritising delivery of essential services to ensure no one is homeless during this crisis and to make it possible for everyone to be able to self-isolate and follow the guidance.

Rough sleepers are vulnerable and to comply with the guidance

Please complete a short survey about this site.

Yes - click 'feedback' tab when ready.

No

plate

The council is now operating a telephone interview service for homeless people or families in need of assistance.

Councillor Chris Ludlow, cabinet member for housing, said: “At this extremely difficult time it is important that we offer anyone who is struggling the help they require, especially if they are concerned about whether they have a roof over their head. The service is working very hard to reach anyone who needs this help, I would ask that anyone who needs assistance gets in touch as soon as possible.”

If you need support please call the homelessness contact number 07870 277291 or you can contact the team by emailing homelessness.prevention@chesterfield.gov.uk [<mailto:homelessness.prevention@chesterfield.gov.uk>].

Find out more about our [homelessness service](#).

If you need assistance outside of office hours, please contact the out of hours team by calling 01629 533190.

The service is experiencing high demand so please be patient – leave a message, with your contact details and we will get back in touch as soon as we can.

If you are sleeping rough or you are concerned about someone you’ve seen sleeping rough Pathways of Chesterfield and P3 offer outreach services for rough sleepers and this can be accessed by reporting a rough sleeper [reporting a rough sleeper](#).

Where we are able to place a rough sleeper in emergency accommodation, we will arrange for the provision of support to enable them to remain safely within the accommodation.

Work is ongoing to ensure that everyone is offered accommodation as soon as is reasonably possible.

We recognise that the requirements for social distancing and self-isolation, as set out in the Government’s guidance, may increase current and give rise to new tensions in households. If you experience domestic violence you should again contact the council’s homelessness service and we will do everything we can to assist and support you at this difficult time.

Chesterfield Borough Council would like to thank all its partner housing providers for their help in finding homes and providing support to homeless people and rough sleepers at this difficult time.

Planning applications

The Coronavirus outbreak is causing unprecedented disruption to all council services and the processing of planning applications is no exception.

We are doing everything we can to keep the service running, however, the team is now working remotely and there will be no site assessments, site notice erection or face to face meetings until further notice. This will inevitably delay both the processing of and decision-making on applications. Applicants are being contacted to agree time extensions where appropriate.

In line with advice from the best service possible and as the system continues to function and support

Please complete a short survey about this site.

[Yes - click 'feedback' tab when ready](#) [No](#)

the system ensure planning

The council has suspended that proper social distancing

committee will not meet for the coming weeks and the opportunity for public speaking at the committee has been suspended. Instead, decisions will be taken by the development management and conservation manager or the assistant director for economic growth, where appropriate in consultation with the committee membership.

Where possible, the team is responding to public safety concerns in relation to trees on private land.

Enforcement of new restrictions

To ensure the coordinated and consistent enforcement of the Coronavirus Business Closure Regulations, Chesterfield Borough Council along with other local authorities, Derbyshire County Council trading standards and the police have agreed investigation and enforcement protocols in relation to any breaches of these regulations.

Trading standards will be the lead agency to deal with non-licensed premises, and the borough council will deal with licensed premises. The police will support both organisations as required and will carry out closures if there is a need to do so.

Delegated authority to enforce the new regulations has been approved to enable officers to act where they consider it necessary to close businesses.

Enforcement will be undertaken in line with the councils existing enforcement policy to ensure the most efficient and robust method of enforcement; the service will also be complying with social distancing requirements to prevent the spread of the virus.

If you have concerns regarding premises that may be in breach of the order then please contact: food@chesterfield.gov.uk [<mailto:food@chesterfield.gov.uk>]

Keep up to date with the [latest service announcements](#).

First published on 26 March 2020 Last updated on 14 April 2020

Please complete a short survey about this site.

[Yes - click 'feedback' tab when ready](#)

[No](#)

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ipswich.gov.uk

Latest News

[IBC Coronavirus Update - 29 May 2020](#)[Ipswich committees return Ipswich Borough Council cancels all its summer 2020 events](#)[IBC Coronavirus Update - 22 May 2020](#)[Bin collections](#)

Business compliance



Published 25th March 2020

Ipswich Borough Council is working with the Police and Trading Standards colleagues to ensure retail and food businesses comply with the Government's instruction not to trade.

The Prime Minister announced on Monday that only food and other essential premises, takeaway and delivery services can remain open in a bid to tackle the Coronavirus outbreak.

Members of the public who are concerned about businesses who might not be following the new instructions should contact Trading Standards by email at tradingstandards@suffolk.gov.uk or by phone on 0808 223 1133.

Trading Standards will then liaise with the Borough's Environmental Health team and, if enforced closures are needed, the Police.

LEEDS.GOV.UK

Coronavirus - help for business

Find out how we are supporting businesses in Leeds that are affected by the Coronavirus outbreak.

This page was last updated at 1:30pm on Friday 17 April

We check this page every day and will update it as more information becomes available.

We are committed to supporting businesses and the wider economy in these uncertain times and are doing everything possible to prepare for and mitigate the business and economic impact of the coronavirus.

Businesses that need to close

Only some types of businesses and venues are required to close. You can [check whether your business needs to close at GOV.UK](#) .

Other types of businesses are not required to close but should make sure they are following [government guidance for employers and businesses](#) .

▼ [Report a business that should be closed](#)

If you are worried that a business is still operating when it should be closed, you can let us know by email.

Licenced premises: entertainment.licensing@leeds.gov.uk

Other businesses: epsteam@leeds.gov.uk

Help for self-employed people

If you are a self-employed worker there are a number of ways to get help and support.

<https://www.leeds.gov.uk/coronavirus/business>

Go

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5 Apr 2020 - 2 Jul 2020

trading profits (up to a maximum of £2,500 per month) for the next 3 months. This may be extended if needed.

[Find out more](#)

If you have lost income or cannot work

Find temporary work

Some businesses are recruiting to help them cope with the extra demand caused by the coronavirus. You can:

get help to [find a job](#)

[find temporary jobs in Leeds](#)

Claim benefits

If you are not working and do not get paid while you're off, you might be entitled to claim benefits.

It can take over an hour to do an online application for Universal Credit, so it's a good idea to check if you are entitled to it before you apply.

[Check what benefits you could get](#) .

Help to pay council tax

You can find help and support to pay your council tax on our [help to pay your council tax page](#).

Things you can do yourself

We are looking at different ways to help and support people who are self-employed such as a hardship fund.

There are some things that you can do yourself like:

[get advice on money and debt from StepChange](#)

<https://www.leeds.gov.uk/coronavirus/business>

Go

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get [help to pay your tax from HMRC](#)

Help to apply for benefits

We can:

give you confidential and impartial advice

help you to complete claim forms

offer guidance and support when making appeals

Phone: 0113 376 0452

Monday, Tuesday and Thursday 9am to 4.30pm

Wednesday 10:15am to 4:30pm

Friday 9am to 4pm

Income Tax payments

Income Tax payments due in July 2020 under the Self-Assessment system will be deferred to January 2021.

This is an automatic offer with no applications required. No penalties or interest for late payment will be charged in the deferral period.

Small business grants

A £10,000 cash grant will be available to some small businesses.

Check if you are eligible

If your business is based at your home or you rent a desk space, you are not eligible for this grant.

You can get the small business grant if:

- you get a business rates bill each year (non-domestic rates)
 - your business occupies a property
 - the property has a rateable value of less than £15,000
 - you were getting small business rate relief or rural rate relief on 11 March 2020
-

How to apply

You do not need to apply for the grant. We will know if you are eligible and will send your payment in April.

The quickest way to get paid is by bank transfer. If we don't have your bank details we'll send a cheque to your business address.

Get paid by bank transfer

If you want to get paid by bank transfer, you need to send us your details using the Small Business Grant Payments form.

[Small Business Grant Payments form](#)

We won't contact you, so it's a good idea to check your bank account regularly.

Support for retail, hospitality and leisure businesses

Grants

Small retail, hospitality and leisure businesses can get a grant of up to £25,000 per property.

Business properties with a rateable value of:

- £15,000 or less will get a grant of £10,000
- between £15,001 and £51,000 will get a grant of £25,000

Check if you are eligible

You can get this grant if your business is a:

- shop
- restaurant

<https://www.leeds.gov.uk/coronavirus/business>

Go

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- cinema
- live music venue
- assembly or leisure venue
- hotel
- guest or boarding premise
- self-catering accommodation

How to apply

You do not need to apply for the grant. We will know if you are eligible and will send your payment in April.

The quickest way to get paid is by bank transfer. If we don't have your bank details we'll send a cheque to your business address.

Get paid by bank transfer

If you want to get paid by bank transfer, you need to send us your details using the Small Business Grant Payments form.

[Small Business Grant Payments form](#)

We won't contact you, so it's a good idea to check your bank account regularly.

Business rates holiday

Retail, hospitality and leisure businesses can get a holiday from paying business rates for the 2020 to 2021 tax year.

How to apply

You do not need to do anything. This will be applied to your next bill in April 2020.

Support for the creative sector

https://www.leeds.gov.uk/coronavirus/business MAR APR MAY
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2019 2020 2021

7 captures
5 Apr 2020 - 2 Jul 2020

▼ About this capture

Visit these links to find out what help is available and how to apply.

Grants for the creative sector in Leeds

- [Leeds Inspired](#)
- [Leeds Community Foundation](#)
- [Leeds City College Arts Fund](#)
- [Doing Good Leeds](#)

National grants

- [Key Fund](#)
- [Arts Council England](#)
- [National Lottery Community Fund](#)
- [National Lottery Heritage Emergency Fund](#)
- [Sport England Community Emergency Fund](#)

Rent breaks for council tenants

We may be able to stop your rent for up to three months if:

- you rent your business premises from us
- your business has been affected by the coronavirus outbreak

You will need to pay back the payments you miss. We'll work with you to create an affordable payment plan.

If your business has not been affected, you need to pay your rent as normal.

If you would like to discuss this in more detail, get in touch by:

Phone: 0113 378 7255

Email: CityDevelopmentIncomeTeam@leeds.gov.uk

Support for charities

The government announced financial support for charities during the

LEEDS.GOV.UK

Coronavirus - help for business

Find out how we are supporting businesses in Leeds that are affected by the coronavirus outbreak.

This page was last updated at 9am on Wednesday 1 July

We check this page every day and will update it as more information becomes available.

[Check what support your business can get on GOV.UK](#)

If your business is reopening

If you're reopening your business, you should:

- follow the [government advice for your sector](#)
- [do a risk assessment on GOV.UK](#)
- email us if you have any questions or comments
- follow our guidance on how your customers can queue safely

Helping people queue safely

Pedestrianised streets or streets that have a pavement of 4 metres or more

You may need to ask your customers to queue outside your business. To help them queue safely you should:

mark out the area outside your business for customers to queue with temporary markings – you can request free floor stickers by emailing us

leave at least two metres between any markings and the road

if possible have a member of staff greetings customers, managing the queue and controlling the number of customers entering your business

Speak to your neighbours if you need more space than your own business frontage (if they don't agree, email us)

Narrow streets, yards and arcades

If your business is located on a narrow street, you could consider making it one way for pedestrians. If you think this might help your business we will provide you with support and with markings. If you need advice, email us.

Cafes, restaurants and drinking establishments

We're organising a team of night marshals for the 4, 5, 10 and 11 July to help customers in busy communal spaces.

You should use your radios to keep other operators and agencies up to date with what is happening around your venue.

Please help us understand what your reopening plans are, by completing our [licensed premises reopening survey](#).

Email

citycentre.managem@leeds.gov.uk

Grants for small businesses and charities

Small businesses and charities that haven't had any coronavirus funding can apply for a grant from the discretionary top-up fund.

[Check if you are eligible and apply for the discretionary grant.](#)

Small businesses that get rate relief

A £10,000 cash grant is available to small businesses that get small business rate relief or rural rate relief.

Check if you are eligible

If your business is based at your home or you rent a desk space, you are not eligible for this grant.

You can get the grant if:

- you get a business rates bill each year (non-domestic rates)

- your business occupies a property

- your business occupies a property
- the property has a rateable value of less than £15,000
- you were getting small business rate relief or rural rate relief on 11 March 2020

Your annual non-domestic rates bill will say if you are getting small business rate relief.

Apply

If you are eligible and want to apply for the grant, you need to send us your details using the Small Business Grant Payments form.

Small Business Grant Payments form

Help for self-employed people

If you are a self-employed worker there are a number of ways to get help and support.

Self-employment Income Support Scheme

This scheme allows you to claim a taxable grant worth 80% of your trading profits (up to a maximum of £2,500 per month) for the next 3 months. This may be extended if needed.

Apply

If you have lost income or cannot work

Find temporary work

Some businesses are recruiting to help them cope with the extra demand caused by the coronavirus. You can:

get help to [find a job](#)

[find temporary jobs in Leeds](#)

Claim benefits

If you are not working and do not get paid while you're off, you might be entitled to claim benefits.

It can take over an hour to do an online application for Universal Credit, so it's a good idea to check if you are entitled to it before you apply.

[Check what benefits you could get](#)

Help to pay council tax

You can find help and support to pay your council tax on our [help to pay your council tax page](#).

Things you can do yourself

We are looking at different ways to help and support people who are self-employed such as a hardship fund.

There are some things that you can do yourself like:

get advice on money and debt from [StepChange](#)
ask your lender for a mortgage payment holiday
ask your landlord for a rent holiday
get [help to pay your tax from HMRC](#)

Help to apply for benefits

We can:

give you confidential and impartial advice
help you to complete claim forms
offer guidance and support when making appeals

Phone: 0113 376 0452

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 - between £15,001 and £51,000 will get a grant of £25,000
-

Check if you are eligible

You can get this grant if your business is a:

- shop
 - restaurant
 - cafe
 - drinking establishment
 - cinema
 - live music venue
 - assembly or leisure venue
 - hotel
 - guest or boarding premise
 - self-catering accommodation
-

How to apply

If you are eligible for the grant but have not yet received it yet, email us.

business.rates@leeds.gov.uk.

Get paid by bank transfer

If you want to get paid by bank transfer, you need to send us your details using the Small Business Grant Payments form.

[Small Business Grant Payments form](#)

Business rates holiday

Retail, hospitality and leisure businesses will get a holiday from paying business rates for the 2020 to 2021 tax year.

If you think you are eligible but haven't heard from us yet, email us.

business.rates@leeds.gov.uk.

Support for the creative sector

Individuals and organisations in Leeds can get money to help with creative projects and ideas during the coronavirus outbreak.

Visit these links to find out what help is available and how to apply.

Grants for the creative sector in Leeds

- [Leeds Inspired](#)
- [Leeds Community Foundation](#)
- [Doing Good Leeds](#)

National grants

- [Key Fund](#)
- [Arts Council England](#)
- [National Lottery Community Fund](#)
- [National Lottery Heritage Emergency Fund](#)
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If your business has not been affected, you need to pay your rent as normal.

If you would like to discuss this in more detail, get in touch by:

Email: CityDevelopmentIncomeTeam@leeds.gov.uk

Businesses that need to close

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[▼ Report a business that should be closed](#)

If you are worried that a business is still operating when it should be closed, you can let us know by email.

Licenced premises: entertainment.licensing@leeds.gov.uk

Other businesses: epteam@leeds.gov.uk

Other organisations that can help

You can get online help and advice from:

- [Leeds City Region Enterprise Partnership](#)
- [West and North Yorkshire Chamber of Commerce](#)
- [Federation of Small Businesses](#)
- [Business in the Community](#)
- [Institute of Directors](#)

Help and advice for your employees

You can find the latest [advice on how to support your employees on gov.uk](#) .

Accessibility

PREVIEW

The quick brown fox jumps over the lazy dog

Aa

Aa

Aa

/

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e.g. Planning, Libraries or housing...

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Coronavirus (COVID 19) Incident Reporting

Trading Standards

Contacts

Trading Standards Team

Consumer Advice and Complaints (freephone)
0808 2231133

businessadvice@milton-keynes.gov.uk

Business Advice
Civic offices
1 Saxon Gate East
Milton Keynes
MK9 3EJ

External links

[Closing Certain Businesses and Venues in England](#)

This Government document provides guidance on the closure of certain businesses and venues as part of further social distancing measures.

[Guidance - Business Support Grant](#)

Have you received a scam phone call? Are you aware of a business that is operating and should not be? Have you have seen websites offering fake cures or have you received fake face marks? Please tell us about it.

Trading Standards and Coronavirus (COVID-19)

In order to reduce the spread of the Coronavirus (COVID-19) we would like to be informed of Milton Keynes traders who are:

Providing food and drink to customers to be consumed on their premises (either inside/out) including:

- Restaurants, including restaurants and dining rooms in hotels or members clubs
- Cafes, including workplace canteens
- Bars, including bars in hotels or members' clubs
- Public houses
- Takeaways or food businesses providing takeaway services that have provided outside seating for their customers.

Staying open

- Cinemas
- Theatres
- Nightclubs
- Bingo halls
- Concert halls
- Museums and galleries
- Casinos

Funding

Guidance for businesses setting out details of the Small Business Grants Fund (SBGF) and Retail, Hospitality and Leisure Grant Fund (RHLGF).

- Betting shops
- Spas
- Massage parlours
- Skating rinks
- Indoor fitness studios, gyms, swimming pools, bowling alleys, amusement arcades, soft play areas or other indoor leisure centres.
- Funfairs
- Tattoo Parlours
- Car showrooms
- Auction Houses
- Sports courts, playgournds and outdoor gyms
- Outdoor markets (except food stalls)
- Nail, beauty, hair salons and barbers

(This list may be extended or change over time)

We would also like to hear about any business that

- appears to be making **misleading claims** in relation to Coronavirus such as products or services which can cure COVID-19
- or **falsely describing goods or services** in relation to Coronavirus (COVID-19). for example, selling goods that are not what they say, for example, hand sanitiser that appears to be counterfeit or traders selling online COVID-19 testing kits.

Milton Keynes Trading Standards relies on information received from Milton Keynes residents, businesses and partner agencies to identify this rogue trading activity. We need to know who is engaging in such activity so that we can deal with it.

Price gouging or charging excessive amounts

Overcharging for goods or services is something that the Competition and Markets Authority (CMA) is looking into. To report a trader who has overcharged for an item, please report this to the CMA on their [webpage](#)

Report an incident

If you feel that you have been the victim of a scam related to COVID-19 and you need some assistance from a consumer advisor, please do not complete this form. You should instead contact the Citizens Advice Consumer Service on Freephone 0808 223 1133 or [online](#). They will give advice and also pass the details you provide to Trading Standards.

If you do not need further advice but wish to report your concerns please complete our [online form](#).

Last Updated: 4 May 2020

Rate this page

We value your feedback

Note: You don't have to provide your email address but if you do we can reply if you have a question.

Milton Keynes Council Data Protection Privacy Statement

We collect and use information about you so that we can provide you with web based feedback as a Public Duty. Full details about how we use this data and the rights you have around this can be found at www.milton-keynes.gov.uk/privacy. If you have any data protection queries, please contact the Data Protection Officer at data.protection@milton-keynes.gov.uk

Poor Not Good Good Very Good Excellent

Your Name

Email Address

Did you find what you were looking for, if not, please tell us?

Title of comment

Your Comments

Clear Submit

The Basics

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Coronavirus (COVID 19) Incident Reporting

Trading Standards

Contacts

Trading Standards Team

Consumer Advice and Complaints
(freephone)
0808 2231133

businessadvice@milton-keynes.gov.uk

Business Advice
Civic offices
1 Saxon Gate East
Milton Keynes
MK9 3EJ

External links

[Guidance for businesses opening from 4th July 2020](#)

[Guidance - Business Support Grant Funding](#)

Guidance for businesses setting out details of the Small Business Grants Fund (SBGF) and Retail, Hospitality and Leisure Grant Fund (RHLGF).

Have you received a scam phone call? Are you aware of a business that is operating and should not be? Have you seen websites offering fake cures or have you received fake face marks? Please tell us about it.

Trading Standards and Coronavirus (COVID-19)

In order to reduce the spread of the Coronavirus (COVID-19) we would like to be informed of Milton Keynes businesses that are open, when they should be closed.

Essential and non-essential retailers were allowed to open from 15th June 2020 and we have seen further easing from 4th July 2020, however the businesses allowed to open must have measures in place to allow social distancing.

After 4th July the following premises **must** remain closed.

- Nightclubs
- Casinos
- Bowling alleys and Indoor skating rinks
- Indoor play areas including soft-play
- Spas
- Nail bars, beauty salons and tanning salons
- Massage, tattoo and piercing parlours
- Indoor fitness and dance studios, and indoor gyms and sports venues/facilities
- Swimming pools including water parks
- Exhibition or conference centres must remain closed for events such as exhibitions or conferences, other than for those who work for the business or organisation who run the venue.

If you are concerned about any business that it open, when it should be closed, please use the link to our online form, below, to report the matter. If you prefer you can call the details through on 0803 223 1133.

The Government guidance for the current changes can be found [here](#).

We would also like to hear about any business that

- appears to be making **misleading claims** in relation to Coronavirus, such as products or services which can cure COVID-19.
- or **falsely describing goods or services** in relation to Coronavirus (COVID-19). for example, selling goods that are not what they say, for example, hand sanitiser that appears to be counterfeit or traders selling online COVID-19 testing kits.
- any caller falsely claiming to be associated with the NHS Test and Trace scheme, especially if they ask you for a payment or credit card details etc.

Milton Keynes Trading Standards relies on information received from Milton Keynes residents, businesses and partner agencies to identify this rogue trading activity. We need to know who is engaging in such activity so that we can deal with it.

Price gouging or charging excessive amounts

Overcharging for goods or services is something that the Competition and Markets Authority (CMA) is looking into. To report a trader who has overcharged for an item, please report this to the CMA on their [webpage](#).

Social Distancing

Concerns about social distancing are being investigated by our Environmental Health team but please feel free to use our on-line form and we will pass your query over to the appropriate team member.

Report an incident

If you feel that you have been the victim of a scam related to COVID-19 and you need some assistance from a consumer advisor, please do not complete this form. You should instead contact the Citizens Advice Consumer Service on Freephone 0808 223 1133 or [online](#). They will give advice and also pass the details you provide to Trading Standards.

If you do not need further advice but wish to report your concerns please complete our [online form](#).

Last Updated: 3 July 2020

Rate this page

The Basics

- [A to Z of Services](#)
- [Accessibility](#)
- [Contact us](#)
- [Compliments and Complaints](#)
- [Corporate Privacy Notice](#)
- [Website Privacy Notice](#)

The Partners

- [DestinationMK](#)
- [GOV.UK](#)
- [InvestMK](#)

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Business and Venues Closures and Restrictions - Covid-19

The Health Protection (Coronavirus, Restrictions) (England) Regulations 2020 as amended

The Health Protection (Coronavirus, Restrictions) (England) Regulations 2020 came into force on 26 March 2020 and were amended on 22 April and then on 13 May 2020 by the Health Protection (Coronavirus, Restrictions) (England) (Amendment) (No. 2) Regulations 2020.

The legislation has been brought in as part of the Government's strategy to prevent persons gathering in groups and to prevent the continued spread of Covid-19.

Business Closures (13 May 2020)

The most update instructions on the **closure of certain businesses and venues in England** is available on the Gov.uk website.

Regulation 4 and 5 requires a number of businesses to close and remain closed until further notice:

- Restaurants including restaurants and dining rooms in hotels and members clubs
- Cafes including workplace canteens
- Bars including those in hotels or members clubs
- Public Houses

If you who own/operate one of the above businesses please be aware that you **MUST** close your business, or part of the business where food or drink are sold for consumption on the premises.

You may be able to remain open by offering a **food delivery or takeaway service only**.

The Government has in place a comprehensive compensation package for businesses. As such we advise strongly that you look at the following website for details on how this affects you: <https://www.gov.uk/government/publications/support-for-those-affected-by-covid-19/support-for-those-affected-by-covid-19>

What other premises must close?

A number of other premises must close as they involve prolonged close social contact, which increases the chances of infection spreading:

Most Retail Premises

- Retail (subject to a number of exceptions)
 - retailers can offer deliveries or click and collect services
- Hairdressers, beauty and nail salons, piercing/tattoo parlours
- Car showrooms
- Outdoor markets
- auction houses

Accommodation

- Holiday accommodation, hotels, B&Bs, holiday rentals, campsites (subject to exceptions)

Non-residential Institutions

- Libraries,
- Community Centres
- Places of worship

Leisure / Assembly

- Museums and galleries

- Nightclubs
- Cinemas, theatres and concert halls
- Bingo halls, casinos, betting shops
- Skating rinks,
- Indoor fitness studios, indoor swimming pools, indoor leisure
- Indoor arcades, bowling alleys, soft play centres and funfairs

Outdoor Recreation

- playgrounds, outdoor gyms and outdoor swimming pools (subject to exceptions)

How long must we close for?

The measures will be reviewed every 21 days by the Secretary of State to consider their necessity and effectiveness. The government will look to phase out their application as the situation improves.

What are the offences if I remain open?

It is an offence for these premises to remain open and the legislation allows us to take action as necessary to enforce a closure or a restriction.

In line with a graduated approach to enforcement we will contact any businesses which continue to trade, initially to discuss the allegations/evidence and to explain the actions that are required to comply. Should a business continue to fail to comply we will have to consider further enforcement action which may include service of a fixed penalty notice (£100, or £50 if paid on time) or a notice prohibiting a premises from opening.

Updated: 15 May 2020

Business and Venues Closures and Restrictions - Covid-19

The Health Protection (Coronavirus, Restrictions) (No. 2) (England) Regulations 2020

The Health Protection (Coronavirus, Restrictions) (No. 2) (England) Regulations 2020 came into force on 4 July 2020. These Regulations revoke The Health Protection (Coronavirus, Restrictions) (England) Regulations 2020 as amended.

The legislation was brought in to require the closure of certain businesses and venues to the public and placed restrictions on the operations of some businesses and venues that do remain open, in order to protect against the risks to public health arising from coronavirus. As the lockdown has gradually relaxed, this latest piece of legislation has allowed a number of business sectors to re-open, including pubs, bars and restaurants, hotels, bed and breakfasts and other accommodation, as well as hairdressers.

Business Closures

The following businesses must remain closed:

- Beauty and nail salons, piercing/tattoo parlours
- Nightclubs, dancehalls etc
- Indoor Skating Rinks
- Indoor and outdoor swimming pools, including water parks
- indoor play areas, including soft play
- indoor fitness and dance studios
- Indoor gyms and sports courts
- Bowling alleys
- Conference centres/exhibition halls

How long must we close for?

The measures will be reviewed every 28 days by the Secretary of State to consider their necessity and effectiveness.

Offences

It is an offence for these premises to remain open and the legislation allows us to take action as necessary to enforce a closure or a restriction.

In line with a graduated approach to enforcement we will contact any businesses which continue to trade, initially to discuss the allegations/evidence and to explain the actions that are required to comply. Should a business continue to fail to comply we will have to consider further enforcement action which may include service of a fixed penalty notice (£100, or £50 if paid on time) or a notice prohibiting a premises from opening.

Updated: 6 Jul 2020



Health Protection Regulations for COVID-19 Premises Closures

COVID-19 Restrictions

Important measures to prevent the spread of Coronavirus (COVID-19)

The Health Protection (Coronavirus, Business Closure) (England) Regulations came into force at 2pm on Sunday 21 March 2020. These regulations require premises or parts of premises where food or drink is sold for consumption on the premises to close. The affected businesses are:

- Restaurants (including restaurants and dining rooms in hotels or clubs)
- Cafes (including workplace canteens)
- Pubs and bars

Any seating provided adjacent to the premises is treated as part of the premises.

These requirements do not apply to:

- Cafes or canteens at hospitals
- Care homes
- Schools
- Prisons
- Premises providing food or drink to the homeless

Takeaway and delivery services can remain operational, and people can continue to enter premises to access takeaway services.

Other premises that are required to close:

- Cinemas
- Theatres
- Nightclubs
- Bingo halls
- Concert halls
- Museums or galleries

- Casinos
- Betting shops
- Spas
- Massage parlours
- Indoor skating rinks
- Indoor fitness studios
- Gyms
- Swimming pools
- Leisure centres
- Non-essential shops
- Hair and beauty salons
- Hotels, B&B's
- Campsites
- Libraries
- Places of worship
- Leisure facilities, such as arcades, bowling alleys, soft play centers and outdoor gyms
- Playgrounds
- Sports courts and pitches

Anyone who fails to comply is committing an offence and would face prosecution and an unlimited fine. Officers may take such action as is necessary to enforce a closure or restriction.

Guidance for essential premises that can remain open:

Those essential premises that can remain open, such as supermarkets and other food shops, pharmacies, petrol stations, newsagents, post offices and banks are expected to ensure:

- A safe distance of two metres is maintained between customers and shop assistants
- The management of space inside shops to ensure that they are not crowded, such as limiting entry in small groups
- Manage queue control outside

We appreciate that this is a difficult time for everyone, but these measures are important to prevent the spread of COVID-19.

Guidance on the **financial** support available to affected businesses

General advice for businesses, employers and employees

If you have any queries, please contact The Food and Safety Team at ehfs@northampton.gov.uk



Northampton Borough Council © 2020

CORONAVIRUS

Do you need help? We have a group of community volunteers who can help with things like getting prescriptions, collecting shopping and more..

Find out more

[Home](#) > [Information for Business](#) > Coronavirus (COVID-19) – Support for businesses inc. Business Rates and Grants

Coronavirus (COVID-19) – Support for businesses inc. Business Rates and Grants

Last updated: 19 May 2020

Nottingham City Council understands the impact the COVID-19 pandemic is having on you as a member of our business community. This is a priority for us, we have increased the number of staff working on this and are working hard to support you during these uncertain times.

Information for small businesses previously outside the scope of the Business Support Grants scheme has been announced by the Government, you can find this information in the section below labelled **Discretionary Business Grant Scheme**.

Check what help you can get

GOV.UK have created a tool to help you find out what support is available for your business, [this can be found here](#).



Is there anything wrong with this page?

Apply for the Nottingham Small Business Fund

🕒 **Completing this form should take around 15 minutes.**

📋 **To help us process your grant, please provide us with:**

- Company details: name, address, contact information
- Business rates account number
- VAT registration number
- Company Number (if applicable)
- Unique Taxpayer Reference (UTR) number

Please read the criteria below carefully to ensure you are eligible.

[Apply for the Nottingham Small Business Fund](#) ➔

Criteria to ensure you are eligible

Nottingham City Council has been awarded £3.35m from Central Government for a Discretionary Grant Fund, which the council is calling the Nottingham Small Business Fund, to award at its discretion to support businesses outside of the scope of the Small Business Rates Relief scheme to support local businesses with ongoing property costs. Those who have previously received the Small Business Grants Fund and Retail, Hospitality and Leisure Grants will not be eligible for this grant.

Grants of up to £2,500, £5,000 and a maximum award of £10,000 will be available for businesses who were trading prior to 11 March and who have been ineligible for other grant funding.

This includes:



- Those in shared or flexible workspaces;
- Market and street traders;

- Charities, social enterprises, and cooperatives; and
- Other businesses with a rateable value between £15,000 and up to £51,000 who have been forced to close or reduce trade.

Due to the limited funding available and expected over-subscription to the scheme, grant applications will need to be submitted to the City Council for assessment, with payments expected to start in June.

To submit an application for these grants, businesses must:

- Be a Nottingham City based business;
- Have been trading prior to 11 March 2020;
- Have below 50 employees;
- Not be a chain or subsidiary of larger company;
- Not be eligible to receive small business rate relief grant or retail/leisure/hospitality grant;
- Have annual property or other fixed costs of over £3,000 per year (which, for market traders, includes pitch fees);
- Have lost income due to Covid-19;
- Be a small or micro business.

Additionally, eligible businesses can meet at least one of the following criteria:

- Operating from shared premises, where rates are paid through single rental/service charge;
- Regular market trader, with an account with Nottingham City Council, operating mainly in the city boundary;
- Charity, social enterprise, community interest group or cooperative;
- A business with rateable value between £15,000 and £51,000, where the business has been impacted by COVID-19 or at least partially closed, for example:
 - Garage, car repair or similar business;
 - Tech or Life Science business;
 - Childcare/Nursery;
 - Arts/Creative industry;
 - Supply chain affected by retail/leisure/hospitality closures;
 - Start ups; and
 - Night time economy businesses.

Business type **excluded from this scheme** include:

- Financial services (e.g. banks, building societies, cash points, bureau de change, payday lenders, betting shops, pawn brokers);
- Estate agents, letting agents, employment agencies;
- Professional services (e.g. solicitors, accountants, insurance agents/ financial advisers, tutors);
- Sole traders working from home;
- B&Bs operating from home with Council Tax liability;
- Businesses with rateable value over £51,000;
- Businesses still mainly trading through COVID-19 with over 75% of normal trading;
- Businesses with fixed eg property costs under £3,000 per annum;
- Any business eligible for SBRR grant, retail, leisure or hospitality grant;
- Businesses with over 50 employees;
- Subsidiaries of larger companies (non SME) and chains.

Central Government has confirmed that:

- Local authorities may choose to make payments to businesses based on local economic need.
- Allocation of funding will be at the discretion of local authorities.
- The only two mandatories are that the business has to have been trading 11 March and that they are not eligible for the other Small Business Grants Fund and Retail, Hospitality and Leisure Grants
- Funding is designed to supporting businesses with fixed property cost.

Discretionary Business Grant Scheme



Self-Employment Income Support Scheme – now open	▼
Business Rates and Grants FAQs	▼
Coronavirus Job Retention Scheme	▼
Deferring VAT and Income Tax payments	▼
Income Tax	▼
Statutory sick pay relief package for SMEs	▼
Cash grants for retail, hospitality and leisure businesses	▼
Coronavirus Business Interruption Loan Scheme	▼
Coronavirus Large Business Interruption Loan Scheme	▼
Support for larger firms through the COVID-19 Corporate Financing Facility	▼
Financial distress	▼
Support for businesses from the D2N2 Growth Hub	▼
Employment support	▼
Support for City Council commercial tenants	▼
Coronavirus (COVID-19) guidance for the charity sector	▼

Can I open my food business?

Food businesses such as restaurants and takeaways must stop offering food or drink for consumption on the premises. Food businesses selling food and drink for consumption off the premises can remain open but measures to ensure social distancing and personal hygiene must be maintained. Seating areas connected to the business where consumers would eat or drink must be taken out of use.

Under planning rules, a new national permitted development right (PDR) enables pubs, restaurants and cafes to offer takeaway and delivery services for 12 months. Beyond this time, a planning application would be required for continued use as a takeaway.

The government has produced specific guidance for food businesses on coronavirus available [here](#).



For further information about working in your food business, please contact food.enforcement@nottinghamcity.gov.uk.

Should my workplace be open?

With the exception of [non-essential shops and some public venues](#) such as cinemas, beauty premises and leisure premises, businesses are permitted to open. Your employer should prioritise working from home and ensure people showing symptoms of coronavirus are kept away from work in accordance with PHE guidance.

Should you go to work, you should follow the PHE guidelines on social distancing (maintaining a distance of 2 metres from others where possible) and washing hands for at least 20 seconds.

Businesses staying open have a duty under the [Health and Safety at Work etc. Act 1974](#) to protect their staff and should update risk assessments to take account of the changes to working practices as a result of the COVID 19 pandemic.

Further advice is available from the Health and Safety Executive at www.hse.gov.uk/news/coronavirus.

If you have concerns or questions about whether your premises should be open/working during the coronavirus pandemic, contact us at safety.enforcement@nottinghamcity.gov.uk.

Problems with scams and fake goods 

Doorstep Traders 

Contracted suppliers providing services to Nottingham City Council


Paying Supplier Invoices Promptly 

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Nottingham
City Council

Loxley House, Station Street, Nottingham. NG2 3NG



CORONAVIRUS

Find out how lockdown is easing, as services and public spaces reopen safely in a phased way in Nottingham.
Find out more

[Home](#) > [Information for Business](#) > Coronavirus (COVID-19) – Support for businesses inc. Business Rates and Grants

Coronavirus (COVID-19) – Support for businesses inc. Business Rates and Grants

Last updated: 01 July 2020

Nottingham City Council understands the impact the COVID-19 pandemic is having on you as a member of our business community. This is a priority for us, we have increased the number of staff working on this and are working hard to support you during these uncertain times.

One support grant is available for businesses:

1. Business Support Grant

Who's it for? If you pay rates to Nottingham City Council and currently receive Small Business Rate Relief or if your rateable value is below £51,000 and your business is part of the retail/leisure/hospitality industry, you may be eligible for a grant of £10,000 - £25,000.

For more information on support with Business Rates or to apply for a Business Support Grant, please see the section below, [Business Support Grants](#), [Business Rates Enquiries](#) and [FAQ](#).

Nottingham Small Business Fund

Due to higher than expected demand the Nottingham Small Business Fund is now closed and all the funds have been allocated.

Related Pages

[Coronavirus \(COVID-19\) - Support to find work, claim benefits or get help](#)



[Is there anything wrong with this page?](#)

Reopening Nottingham Safely



Self-Employment Income Support Scheme – now open



Business Support Grants, Business Rates Enquiries and FAQs



Coronavirus Job Retention Scheme



Deferring VAT and Income Tax payments



Income Tax



Statutory sick pay relief package for SMEs




Coronavirus Business Interruption Loan Scheme



Coronavirus Large Business Interruption Loan Scheme



Support for larger firms through the COVID-19 Corporate Financing Facility 

Financial distress 

Support for businesses from the D2N2 Growth Hub 

Support for employers, employees and job seekers 

Support for City Council commercial tenants 

Coronavirus (COVID-19) guidance for the charity sector 

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The government has produced specific guidance for food businesses on coronavirus available [here](#).

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(/)

What would you like to do?

Login

All Services (/Allservices)

Business Advice – Working safely

June 2020 - update on shops and businesses reopening

The Government has announced that from June 1, car showrooms and markets can reopen, a list of other shops that are due to reopen on June 15 can be found here (<https://www.gov.uk/government/publications/further-businesses-and-premises-to-close/further-businesses-and-premises-to-close-guidance>).

On June 15, the following shops and businesses are allowed to open

- Food retailers
- Chemists
- Hardware/homeware stores
- Fashion shops
- Charity shops
- Betting shops and arcades
- Tailors, dress fitters and fashion designers
- Car dealerships
- Auction houses
- Antique stores
- Retail art galleries
- Photography studios
- Gift shops and retail spaces in theatres, museums, libraries, heritage sites and tourism sites
- Mobile phone stores
- Indoor and outdoor markets
- Craft fairs
- Similar types of retail

Advice for local businesses - national closure guidance

As of 23 March the Government stepped up measures to prevent the spread of COVID-19, requiring non-essential premises to close. Local authorities have been asked by government to ensure that the social settings which have been asked to shut (for example pubs, cinemas, theatres, and other places of social gathering) are fully enforcing these public health guidelines.

All businesses and venues outlined here (<https://scanmail.trustwave.com/?c=17268&d=uJrD3mVG-qilQoT6KwnuqCi05JUgmanB9fzqGGYDjw&s=658&u=https%3a%2f%2fwww%2egov%2euk%2fgovernment%2fpublications%2ffurther-businesses-and-premises-to-close%2ffurther-businesses-and-premises-to-close-guidance>) must not open to the public. Takeaway and delivery services may remain open and operational in line with guidelines on working safely (<https://scanmail.trustwave.com/?c=17268&d=uJrD3mVG-qilQoT6KwnuqCi05JUgmanB9a7pEjVXhg&s=658&u=https%3a%2f%2fwww%2egov%2euk%2fguidance%2fworking-safely-during-coronavirus-covid-19>) and further advice for food businesses can be found here (<https://scanmail.trustwave.com/?c=17268&d=uJrD3mVG-qilQoT6KwnuqCi05JUgmanB9avrEjEgA&s=658&u=https%3a%2f%2fwww%2egov%2euk%2fgovernment%2fpublications%2fcovid-19-guidance-for-food-businesses%2fguidance-for-food-businesses-on-coronavirus-covid-19>). Online retail and click and collect services may continue.

Employers who have people in their offices or onsite are advised to ensure that employees are able to follow the government's guidelines on working safely (<https://scanmail.trustwave.com/?c=17268&d=uJrD3mVG-qilQoT6KwnuqCi05JUgmanB9a7pEjVXhg&s=658&u=https%3a%2f%2fwww%2egov%2euk%2fguidance%2fworking-safely-during-coronavirus-covid-19>).

Advice on government compensation and support for businesses can be found here (https://scanmail.trustwave.com/?c=17268&d=uJrD3mVG-qilQoT6KwnuqCi05JUgmanB9am_SDsAhg&s=658&u=https%3a%2f%2fwww%2egov%2euk%2fgovernment%2fpublications%2fsupport-for-those-affected-by-covid-19%2fsupport-for-those-affected-by-covid-19).

Can I change my food business into a takeaway operation?

Last Updated: Monday 1 June 2020

Documents

Advice for small food retailers

/assets/attach/23488/Coronavirus.%20Advice%20for%20Small%20Food%20Retailers_proofed.pdf

PDF, 136KB

Advice for home caterers (/assets/attach/23489/Coronavirus%20Advice%20for%20home%20caterers_proofed.pdf)

PDF, 139KB

Advice for ice cream vans (/assets/attach/23490/Coronavirus%20Advice%20for%20Ice%20Cream%20Vans_proofed.pdf)

PDF, 138KB

(/) **Advice for food businesses**

[\(/assets/attach/23491/Coronavirus%20Advice%20for%20food%20businesses%20formatted_proofed.pdf\)](/assets/attach/23491/Coronavirus%20Advice%20for%20food%20businesses%20formatted_proofed.pdf)

PDF, 138KB

[\(/allservices\)](/allservices)

[Home \(/\)](#) / [Supporting Our Community \(/covid19\)](#) / [Business Advice – Working safely](#)

Advice for market traders (/assets/attach/23492/Coronavirus%20Advice%20for%20Market%20Traders_proofed.pdf)

PDF, 137KB

Advice for takeaways (/assets/attach/23493/Coronavirus%20Advice%20for%20takeaway_proofed.pdf)

PDF, 142KB

[Data Protection and Privacy \(/about/data-protection-privacy\)](/about/data-protection-privacy)

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Winchester City Council

City Offices

Colebrook Street

Winchester

SO23 9LJ

Opening hours: Please note that our public reception on Colebrook Street is currently closed due to COVID-19 – the council remains open to help customers by phone, email and through online services

Monday - Thursday 8.30am to 5.00pm

Friday 8.30am to 4.30pm

Tel: [01962 840 222](tel:01962840222) (tel:01962 848 512)

Waste: [0300 300 0013](tel:03003000013) (tel:03003000013)

Housing: [01962 848 400](tel:01962848400) (tel:01962848400)

Payments: [01962 848 512](tel:01962848512) (tel:01962 848 512)

Email: customerservice@winchester.gov.uk (mailto:customerservice@winchester.gov.uk)

Map: [Google maps \(https://www.google.com/maps?ll=51.061108,-1.311393&z=16&t=m&hl=en-GB&gl=GB&mapclient=embed&cid=10242449176163372092\)](https://www.google.com/maps?ll=51.061108,-1.311393&z=16&t=m&hl=en-GB&gl=GB&mapclient=embed&cid=10242449176163372092)



Hampshire County Council

[\(http://www.hants.gov.uk/\)](http://www.hants.gov.uk/)

<https://housingssp.winchester.gov.uk/ssp?p=login&loginStatus=>



GOV.UK

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CMS and design by weblabs <https://www.web-labs.co.uk/case-studies/winchester-city-council>

Council and Police tackle city business ignoring government advice

HOME / NEWS / COUNCIL AND POLICE TACKLE
CITY BUSINESS IGNORING GOVERNMENT ADVICE

A Wolverhampton business has been served with a Prohibition Notice for continuing to operate during the coronavirus pandemic, putting customers at risk.

Working together with West Midlands Police, City of Wolverhampton Council visited premises across the city last night (Friday).

Kaz Bar, Bar and Grill, Graiseley Row, was found open for business and serving alcohol to members of the public.

A Prohibition Notice was served preventing the sale of food or drink for consumption on the premises, including outside areas – and a call for a review of the designated premises supervisor's license will also be made.

Councillor Steve Evans, Cabinet Member for City Environment at City of Wolverhampton Council said: "As a council, we take a zero-tolerance approach to those who flout the rules and put others at risk during such uncertain times.

"It is not acceptable for businesses to be ignoring advice set out by the government that has been put in place to protect the public from the virus.

"I'm pleased to see most businesses are acting responsibly and abiding by the rules and listening to government advice.

"I would like to thank all officers who are working to protect the public by clamping down on those who are selfishly putting customers and their staff at risk."

To report any concerns relating to businesses who are operating unlawfully, contact environmental.health@wolverhampton.gov.uk

Released: Saturday 16th May, 2020



Council and Police tackle city business ignoring government advice

LAST UPDATED

16 May 2020

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Coronavirus (COVID-19) - report a non-essential business opening

The Government has now put in place legislation to require the closure of certain businesses and venues where people gather and has placed restrictions on the operations of those businesses and venues that do remain open, in order protect against the risks to public health arising from coronavirus. If you wish to tell us about a non-essential business that has remained open against government instructions, you can report the details to us.

[Complete our online reporting form >](#)

Or you can contact us directly.

- Tel: 01799 510510
- Email: uconnect@uttlesford.gov.uk or enforcement@uttlesford.gov.uk

Staying COVID-19 Secure in 2020

We confirm we have complied with the government's guidance on managing the risk of COVID-19

● FIVE STEPS TO SAFER WORKING TOGETHER ●

- ✓ We have carried out a **COVID-19 risk assessment** and shared the results with the people who work here
- ✓ We have **cleaning, handwashing and hygiene procedures** in line with guidance
- ✓ We have taken all reasonable steps to **help people work from home**
- ✓ We have taken all reasonable steps to **maintain a 2m distance** in the workplace
- ✓ Where people cannot be 2m apart, we have done everything practical to **manage transmission risk**

Employer _____ Date _____

Who to contact: _____ Your Health and Safety Representative
(or the Health and Safety Executive at www.hse.gov.uk or 0300 003 1647)

https://www.met.police.uk/advice/advice-and-information/c19/coronavirus- APR MAY JUN
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2019 2020 2021

16 captures
9 Apr 2020 - 2 Jul 2020

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About this capture

Welcome

This site is a beta, which means it's a work in progress and we'll be adding more to it over the next few weeks. Your feedback helps us make things better, so please let us know what you think.

[Show me the site](#)



Coronavirus (Covid-19)

Advice and information about coronavirus (Covid-19) and what we're doing to keep the public safe.

We are working hard to keep you safe from coronavirus and from crime.

Emergencies

We are still responding to emergency and high-priority calls. But if it's not an emergency or urgent, please use our online services instead of calling us.

What you need to do

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restaurants and pubs are only allowed to open for takeaway.

[More information on business closures](#)

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- a crowded shop where people are refusing to keep their distance from each other

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- [Wales](#)
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Business and venue closures

There is a [list of businesses and venues](#) which the government has said must close.

[Planning regulation](#) has been changed to enable some restaurants, cafes and pubs to offer delivery and takeaway services.

The following businesses are exempt from closure:

- food retailers, including food markets, supermarkets, convenience stores and corner shops
- off licenses and licensed shops selling alcohol (including breweries)
- pharmacies (including non-dispensing pharmacies) and chemists
- newsagents
- homeware, building supplies and hardware stores
- petrol stations
- car repair and MOT services
- bicycle shops
- taxi or vehicle hire businesses
- banks, building societies, credit unions, short term loan providers and cash points
- post offices
- funeral directors
- laundrettes and dry cleaners
- dental services, opticians, audiology services, chiropody , chiropractors, osteopaths and other medical or health services, including services relating to mental health
- veterinary surgeons and pet shops
- agricultural supplies shop

Local authority environmental health and [trading standards](#) officers are usually responsible for enforcing regulations around the closure of businesses. However you can [contact us about this](#) in the first instance, if you're concerned.

Related pages

[Tell us about a possible breach of coronavirus \(Covid-19\) measures](#)



[Funerals and places of worship](#)



[The health protection legislation](#)



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Business and venue closures

Some businesses and venues must stay closed to help slow the spread of coronavirus.

England

Many businesses in England are allowed to open, including:

- pubs, cafes and restaurants
- all shops
- hairdressers
- cinemas, theatres and concert halls
- hotels, campsites and other accommodation
- outdoor gyms and playgrounds
- museums, galleries, zoos and other attractions

Businesses which must stay closed in England include:

- nightclubs
- casinos
- bowling alleys
- indoor skating rinks
- nail bars, beauty salons and tanning salons
- massage, tattoo and piercing parlours
- swimming pools and water parks
- exhibition and conference centres

Wales, Scotland and Northern Ireland

All shops are allowed to open in Wales and Northern Ireland.

Markets and shops with direct access from the street are allowed to open in Scotland.

Restaurants, cafes and pubs are allowed to offer delivery and takeaway services in Wales, serve outdoors in Scotland, and open in Northern Ireland.

Reporting a business which should not be open

Local authority environmental health and [trading standards](#) officers are usually responsible for enforcing regulations around the closure of businesses.

Please only [contact us about a business](#) if you think there is a serious breach of the rules.

More information on business closures

- [England](#)
- [Wales](#)
- [Scotland](#)
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Related pages

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Current timestamp: 09/04/2020 17:43:12



Tell us about a possible breach of coronavirus (Covid-19) measures

Is it an emergency?

- is there a threat to life (including road traffic incidents where someone is injured or the road is blocked)
- does it feel like the situation could get heated or violent very soon
- is there a risk of serious damage to property
- is a serious offence in progress
- there's serious disruption to the public or there could be

If so, please **call 999 now**.

If you're deaf or hard of hearing, use our textphone service 18000 or text us on 999 if you've pre-registered with the [emergencySMS service](#).

If you're concerned about a business or venue that's open and you don't think it should be, please [check the guidance](#) on this first.

If you're concerned about an individual or a group of people, again, please make sure you've read and understood the [guidance on the 'stay at home' measures](#) and what is and isn't a breach before you contact us.

We're seeking to resolve situations where people appear to be or are contravening the government advice on physical social distancing and the stay at home measures without resorting to enforcement and issuing fines.

Please only tell us about something if you feel there is a significant issue or serious breach of the restrictions.

Please give us a location

Please give us the address of where this happened or is happening. If you don't know the postcode, click on 'Locate on map instead' to search for it using a map.

Enter a full or partial postcode in the box below and click 'Find address' to see the addresses that match and select one.

Postcode (Required)

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Location search controls

Please enter the address of where this happened or is happening. If you don't know the postcode or address, use the map to search for it or, if you're at the location now click 'Use current location'.






or  [Use current location](#)



Is this location correct?

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If so, please **call [999](#) now**.

If you're deaf or hard of hearing, use our textphone service 18000 or text us on 999 if you've pre-registered with the [emergencySMS service](#).

Please make sure you've read and understood what you can and cannot do in your country before you get in touch with us:

- [England](#)
- [Wales](#)

This reporting service is not available in Scotland or Northern Ireland.

Only report something if you think there is a serious breach of the rules like a large gathering of people obviously from lots of different households.

Please give us a location

Please give us the address of where this happened or is happening. If you don't know the postcode, click on 'Locate on map instead' to search for it using a map.

Enter a full or partial postcode in the box below and click 'Find address' to see the addresses that match and select one.

Postcode (Required)

If this is the right address, click 'OK' to continue. If not, search or select again.

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Please enter the address of where this happened or is happening. If you don't know the postcode or address, use the map to search for it or, if you're at the location now click 'Use current location'.

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Coronavirus (Covid-19)

Advice and information about the Coronavirus (Covid-19) and the measures we're taking to keep the public safe.

We understand people may be worried and seeking advice and information. We'd like to assure you that we are working to keep you safe, we are still responding to emergency and high priority calls.

We'd urge you, if it's not an emergency or urgent, to use our online services instead of calling 101.

To help us keep our resources focused where they are most needed, we're asking everyone to please follow the 'stay at home' measures [set out by the government](#) and use our online services where possible.

You should only leave the house for one of four reasons:

- shopping for basic necessities, for example food and medicine, which must be as infrequent as possible
- going out for one form of exercise a day, for example a run, walk, or cycle - alone or with members of your household - once a day
- any medical need, or to provide care or to help a vulnerable person
- travelling only where essential - which includes to and from work, if you're unable to work from home

These four reasons are exceptions - even when doing these things, you should be minimising time spent outside of the home and ensuring you are two metres apart from anyone outside of your household and washing your hands when you return home.

We understand it can be difficult to know what to do, or not do; this situation does need all of us to take a moment and think about what we're doing and to assess the potential risk. This is a virus that spreads by human physical contact. It's sensible to do everything you can to minimise the amount of physical contact that you have with other people.

We appreciate that the vast majority of people are following the stay at home measures and we're very grateful to them for doing so.

We'd encourage you to continue to follow the measures; we are patrolling and advising people if we see them doing things which are contrary to the government advice. Enforcement is a last resort for us and we'd prefer to work with the public to resolve situations through clear communication and explaining why they might want to behave differently first.

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advice

Tell us about a possible breach of coronavirus (Covid-19) measures

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[Show me the site](#)



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- [Scotland](#) 
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The police and authorities like Public Health England are working together to make sure people follow the quarantine rules. There is no need for you to report a breach.

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[More about coronavirus and police powers](#)

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The restrictions and how they're being policed: British Sign Language

Chief Constable Olivia Pinkney on behalf of the National Police Chiefs Council (NPCC) explaining the 'stay at home' measures, what gatherings are currently ok and how the restrictions are being policed and

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The police and authorities like Public Health England are working together to make sure people follow the quarantine rules. There is no need for you to report a breach.

What we are doing

We are patrolling and talking to people if we think they are doing something that is against the guidelines.

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As a last resort we can enforce the coronavirus law by taking people home and by fining them.

[More about coronavirus and police powers](#)

Reporting a social distancing violation

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Coronavirus (Covid-19)

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Shops selling food, drink, medicines and other supplies are allowed to stay open. Places like cafes, restaurants and pubs are only allowed to open for takeaway.

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We particularly want you to tell us if you see things like:

- a large gathering of people from different households, in the park or on the streets
- a house party with people who don't live at the house
- people drinking together at a pub, bar, cafe or restaurant
- a crowded shop where people are refusing to keep their distance from each other

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The restrictions and how they're being policed: British Sign Language

Chief Constable Olivia Pinkney on behalf of the National Police Chiefs Council (NPCC) explaining the 'stay at home' measures, what gatherings are currently ok and how the restrictions are being policed and enforced.

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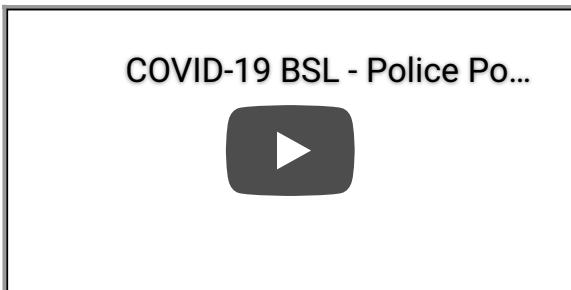
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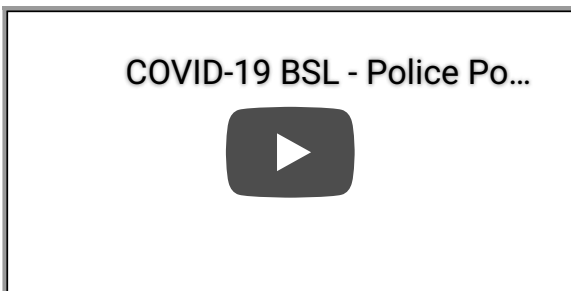
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The restrictions and how they're being policed: British Sign Language

Chief Constable Olivia Pinkney on behalf of the National Police Chiefs Council (NPCC) explaining the 'stay at home' measures, what gatherings are currently ok and how the restrictions are being policed and enforced.

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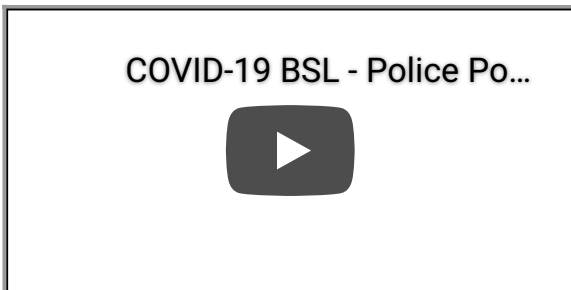
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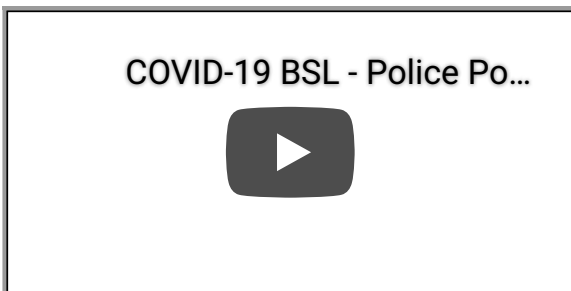
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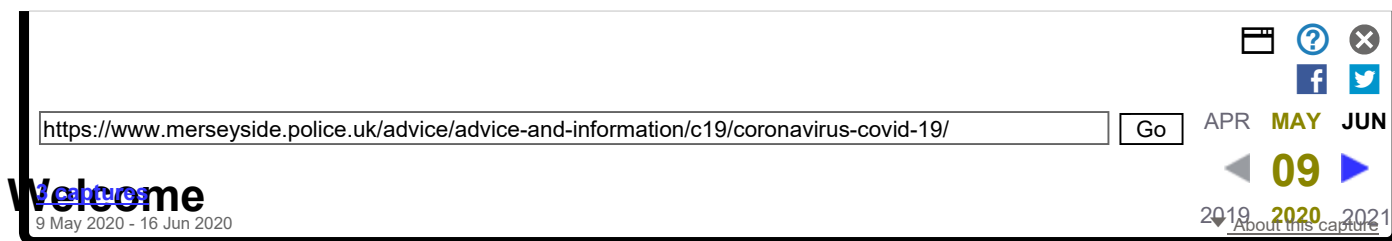
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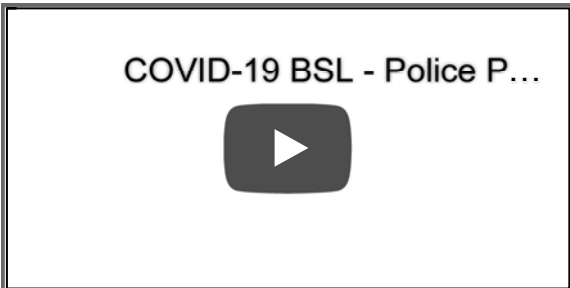
Chief Constable Olivia Pinkney on behalf of the National Police Chiefs Council (NPCC) explaining the 'stay at home' measures, what gatherings are currently ok and how the restrictions are being policed and enforced.



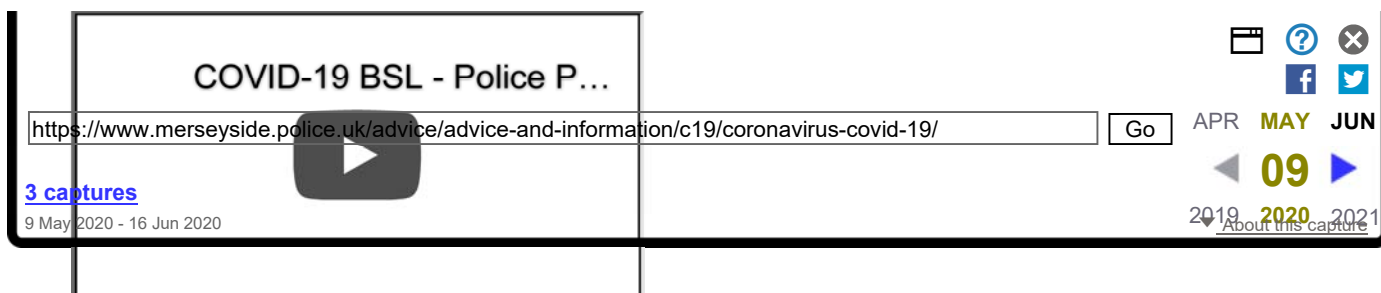
The 'stay at home' measures



Police powers and the restrictions



How we're policing the new restrictions: the four E's



The screenshot shows a web browser window. The address bar contains the URL: <https://www.merseyside.police.uk/advice/advice-and-information/c19/coronavirus-covid-19/>. The page title is "COVID-19 BSL - Police P...". A video player is visible with a play button icon. Below the video player, it says "3 captures" and "9 May 2020 - 16 Jun 2020". On the right side, there is a navigation menu with a calendar icon, a question mark icon, a close icon, and social media icons for Facebook and Twitter. The date is displayed as "APR MAY JUN" with "09" in the center. Below the date, it says "2019 2020 2021" and "About this capture".

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The restrictions and how they're being policed: British Sign Language

Chief Constable Olivia Pinkney on behalf of the National Police Chiefs Council (NPCC) explaining the 'stay at home' measures, what gatherings are currently ok and how the restrictions are being policed and enforced.

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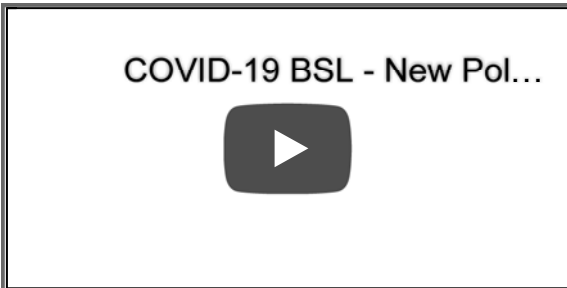
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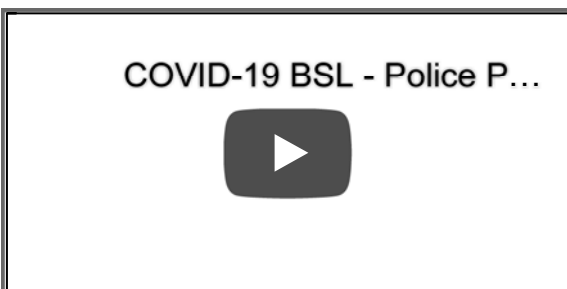
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What we are doing

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As a last resort we can enforce the coronavirus law by taking people home and by fining them.

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[Get started](#)



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Business and venue closures

Shops selling food, drink, medicines and other supplies are allowed to stay open. Places like cafes, restaurants and pubs are only allowed to open for takeaway.

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We particularly want you to tell us if you see things like:

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- a house party with people who don't live at the house
- people drinking together at a pub, bar, cafe or restaurant
- a crowded shop where people are refusing to keep their distance from each other

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Coronavirus (Covid-19)

Advice and information about the Coronavirus (Covid-19) and the measures we're taking to keep the public safe.

We understand people may be worried and seeking advice and information. We'd like to assure you that we are working to keep you safe, we are still responding to emergency and high priority calls.

We'd urge you, if it's not an emergency or urgent, to use our online services instead of calling 101.

To help us keep our resources focused where they are most needed, we're asking everyone to please follow the 'stay at home' measures [set out by the government](#) and use our online services where possible.

You should only leave the house for one of four reasons:

- shopping for basic necessities, for example food and medicine, which must be as infrequent as possible
- going out for one form of exercise a day, for example a run, walk, or cycle - alone or with members of your household
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- travelling to and from work, but only where you cannot work from home

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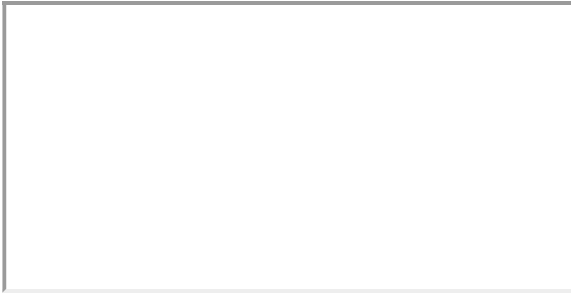
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of coronavirus (Covid-19) measures

Welcome

This site is a beta, which means it's a work in progress and we'll be adding more to it over the next few weeks. Your feedback helps us make things better, so please let us know what you think.

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Coronavirus (Covid-19)


Advice and information about coronavirus (Covid-19) and what we're doing to keep the public safe.

We are working hard to keep you safe from coronavirus and from crime.

Emergencies

We are still responding to emergency and high-priority calls. But if it's not an emergency or urgent, please use our online services instead of calling us.

What you need to do

To slow the spread of the coronavirus and to allow us to focus on emergencies, please follow the [government guidance](#) .

We know that the vast majority of you are following the guidance and we are very grateful to you.

What you can and cannot do

The rules are different depending on which country you are in:

- [England](#)
- [Wales](#)
- [Scotland](#)
- [Northern Ireland](#)

Areas with high numbers of coronavirus cases may be subject to local lockdowns with increased restrictions.

[More information on areas with local lockdowns](#)

Business and venue closures

All shops are allowed to open in England, Wales and Northern Ireland, except where there are local lockdowns.

Cafes, restaurants and pubs are allowed to open in England, except where there are local lockdowns.

Places like cafes, restaurants and pubs are only allowed to open for takeaway in Wales, Northern Ireland and Scotland.

[More information on business closures](#)

Entering the UK

If you arrive in the UK from anywhere except the Republic of Ireland, the Channel Islands and the Isle of Man, you must self-isolate for 14 days.

The exact rules and penalties for breaking them depend on which country you are travelling to.

- [England](#)
- [Scotland](#)
- [Wales](#)
- [Northern Ireland](#)

The police and authorities like Public Health England are working together to make sure people follow the quarantine rules. There is no need for you to report a breach.

What we are doing

We are patrolling and talking to people if we think they are doing something that is against the guidelines.

If there is a problem we want to resolve it by communicating clearly and encouraging people to behave responsibly.

As a last resort we can enforce the coronavirus law by taking people home and by fining them.

[More about coronavirus and police powers](#)

Reporting a social distancing violation

You can [tell us about a breach of the coronavirus rules online](#). Please make sure you understand what is and is not allowed before you get in touch with us.

We particularly want you to tell us about large gatherings of people obviously from lots of different households.

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Coronavirus (Covid-19)

Advice and information about the Coronavirus (Covid-19) and the measures we're taking to keep the public safe.

We understand people may be worried and seeking advice and information. We'd like to assure you that we are working to keep you safe, we are still responding to emergency and high priority calls.

We'd urge you, if it's not an emergency or urgent, to use our online services instead of calling 101.

To help us keep our resources focused where they are most needed, we're asking everyone to please follow the 'stay at home' measures [set out by the government](#) and use our online services where possible.

You should only leave the house for one of four reasons:

- shopping for basic necessities, for example food and medicine, which must be as infrequent as possible
- going out for one form of exercise a day, for example a run, walk, or cycle - alone or with members of your household - once a day
- any medical need, or to provide care or to help a vulnerable person
- travelling only where essential - which includes to and from work, if you're unable to work from home

These four reasons are exceptions - even when doing these things, you should be minimising time spent outside of the home and ensuring you are two metres apart from anyone outside of your household and washing your hands when you return home.

We understand it can be difficult to know what to do, or not do; this situation does need all of us to take a moment and think about what we're doing and to assess the potential risk. This is a virus that spreads by human physical contact. It's sensible to do everything you can to minimise the amount of physical contact that you have with other people.

We appreciate that the vast majority of people are following the stay at home measures and we're very grateful to them for doing so.

We'd encourage you to continue to follow the measures; we are patrolling and advising people if we see them doing things which are contrary to the government advice. Enforcement is a last resort for us and we'd prefer to work with the public to resolve situations through clear communication and explaining why they might want to behave differently first.

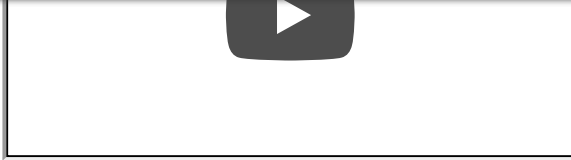
The restrictions and how they're being policed: British Sign Language

Chief Constable Olivia Pinkney on behalf of the National Police Chiefs Council (NPCC) explaining the 'stay at home' measures, what gatherings are currently ok and how the restrictions are being policed and enforced.

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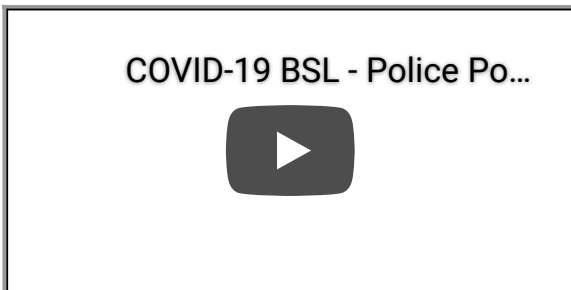
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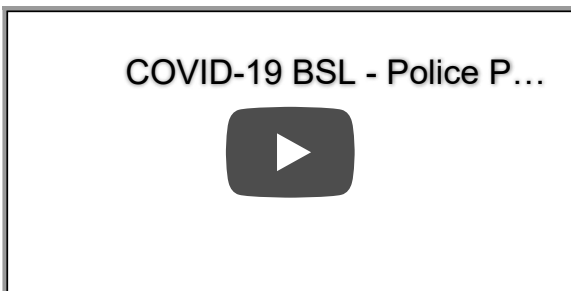
The 'stay at home' measures



Police powers and the restrictions



How we're policing the new restrictions: the four E's



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Coronavirus

Please do not call 999 or 101 with queries relating to coronavirus social contact restrictions. We cannot advise you on what you can and can't do. Please visit [here](#)  for more information. If you want to report a mass gathering or other serious breach of the national restrictions, please report online [here](#) or use our web-chat by clicking the green button on the bottom right of your screen.



REPORT CRIME ONLINE EMERGENCY CALL 999

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Coronavirus COVID-19 FAQ's

With the current situation regarding coronavirus (COVID-19), we are living in unprecedented times.

We know and understand that there is significant public concern, and we want answer as many of your questions as possible and help to put you at ease. With this in mind, we have pulled together some of the more commonly asked questions you may have.

Please make sure you continue to visit [gov.uk/coronavirus](https://www.gov.uk/coronavirus) for the latest official guidance and announcements.

The information here is subject to review and change as and when further information is released by the government.

[What is classed as an essential journey?](#)

[I'm a key worker, can a member of my household drive me to and from work?](#)

[My car is due for an MOT. What do I do?](#)

[Can I travel on public transport for essential journeys if I avoid peak times?](#)

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[Can I attend a funeral?](#)

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[How will you deal with under 18's not adhering to the government direction?](#)

[I am interested in applying to become a police officer. Can I still do that?](#)

[Can I still apply for a firearms or explosives licence?](#)

What is classed as an essential journey?

In line with the government guidance, you should only be leaving the house for one of the following four reasons:

- Shopping for basic necessities, for example food and medicine (this should be as infrequent as possible).
- One form of exercise a day, for example a run, walk, or cycle - alone or with members of your household.
- Any medical need, or to provide care or to help a vulnerable person.
- Travelling to and from work, but only where you cannot work from home.

You can find out more about staying at home and away from others (social distancing) from [gov.uk](https://www.gov.uk)

I'm a key worker, can a member of my household drive me to and from work?

Yes. The restrictions are in place to help us stop the spread of COVID-19 (coronavirus) and avoiding public transport is a sensible measure. However you choose to travel, be sure to wash your hands when you reach your destination.

Will you be stopping key workers and will you be requesting ID? It is possible anyone away from their home may be stopped and asked for their reasons for being away from home. If they have an allowable excuse, then our interaction with them will be minimal and they can carry on with their work. It will help if individuals are able to provide information evidencing their reasons for being away from home. For example, if key workers have work-issued passes, this will make the process quicker.

My car is due for an MOT. What do I do?

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From 30 March 2020, MOT due dates for cars, motorcycles and light vans will be extended by six months.

Vehicles that are due an MOT before 30 March are subject to different guidance.

However, you must make sure that your vehicle is safe to drive. It can be unsafe even if your MOT expiry date has been extended. You can find further MOT information on [gov.uk](https://www.gov.uk).

Can I travel on public transport for essential journeys if I avoid peak times?

Yes. Please check with your local transport provider before setting out on any journeys as they may have updated their timetables and be running fewer services. Remember to wash your hands when you arrive at your destination.

Am I allowed to relocate to stay with a vulnerable relative?

If your relative is vulnerable and there is no other way of them getting help then you may travel if you can maintain self-isolation on your journey.

I am a university student living away from home. Can I travel to relocate to the family home?

Yes. Please do not stay in university accommodation unless you have nowhere else to go. Refer directly to your university or college for advice.

Can I go for a drive as long as I don't exit the car?

Going for a drive does not fit with the 'stay at home' guidance. Please make sure that you are only leaving your home for essential travel. The NHS is already under extreme pressure and having fewer cars on the road will reduce the chances of serious road traffic collisions.

Can I attend a funeral?

Although many businesses are closed, you can still attend funerals where the congregation is immediate family. A carer can also attend if required or a friend if there are no family members attending. You should still keep two metres (six feet) between every household group, in line with the social distancing guidance.

What are police doing if businesses like pubs and restaurants refuse to close?

Environmental Health and Trading Standards officers, with police support if appropriate and/or

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Environmental Health and Trading Standards can issue prohibition notices where businesses do not follow these restrictions. In addition, businesses who fail to comply can also receive fines. Continued non-compliance could then lead to the loss of alcohol licenses.

Under the Business Closure regulations introduced on 21 March 2020, officers will have powers to prosecute for breach of regulations.

The local authority environmental health and trading standards officers are responsible for enforcing the regulations requiring businesses such as pubs, cinemas and theatres to close.

You can report businesses that are not complying with the government guidance to [Trading Standards](#).

Is there a heightened risk of fraud and scams?

Unfortunately, some people will be using this scary time to take advantage of those who are most vulnerable for their own personal gain. We can all work together to try to prevent this from happening.

People should remain cautious when accepting help from strangers, either online or in person. We commend the community spirit and kindness that is being shown at this really difficult time, but please remember that unfortunately not everyone has the best intentions. Be wary about sharing personal information with people you don't know, such as your address or your pin number.

There have been reports across the country of COVID-19 related scams, such as phishing emails or phone calls, which are being sent with the intention of attempting to trick people into opening malicious attachments, or revealing sensitive personal or financial information. Remember, your bank or the police would never ask you to disclose information such as your pin number over the phone. Avoid clicking links in emails from unknown senders – if it seems suspicious, delete it straight away.

Can we volunteer to help the police as people have volunteered to help the NHS?

The best way that you can help us is by taking heed of the government guidelines and staying at home. This will significantly reduce the demand on both us and the NHS, and help us to keep the county as safe as possible.

If you wish to help people in your area, we would suggest making contact with your elderly and/or vulnerable neighbours – who you already know – and giving them your mobile number and letting them know you are there for help should they need it. This will reduce the chances of them accepting help from a stranger who may turn out to be an opportunist, confidence trickster or thief.

What crimes would you no longer respond to? Will you stop arresting people?

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to be patient as we may take more time to follow up report relating to lower-level crimes.

Do you want us to report groups of people we see?

Gatherings of more than two people are only permitted in very limited circumstances, such as:

- If they are of the same household
- If it is necessary for work purposes
- To attend a funeral
- If it is reasonably necessary for some situations such as providing care and assistance to a vulnerable person.

If you are concerned that you have seen a gathering which contravenes this guidance, we would encourage you to contact using our online webchat or our online [reporting form](#). This will help to release some of the pressure on our emergency lines and resources, and allow for a quicker response to urgent [999](#) calls. However, we want the public to exercise common sense. Please be aware that we will not be able to dispatch officers for minor infringements of these rules. Clearly mass gatherings of people is not a minor infringement and we would want to know about that so we can deal with it.

I called 101 and received a text message asking to participate in a survey – is this legitimate?

If you do call our Demand Hub to report a crime or incident, please be aware that you may receive a text from us afterwards asking how we did. We know that due to the current increase in text and online scams this may cause some concern, so we just wanted to inform you that this is a legitimate follow-up message from us asking you to rate the service you received so we can continue to learn and improve.

How are you protecting officers?

Public Health England has published guidance to first responders and this has been circulated to police forces for their officers and staff to follow.

In some scenarios, officers and staff will be issued with personal protective equipment (PPE) to minimise the risk of work-related infection.

Additional PPE is NOT needed for routine policing activities and will not be worn unless dealing with a suspected COVID-19 case. Public Health additionally advises that it is NOT to be worn when dealing with contacts of suspected cases.

PPE which is to be worn when dealing with a person suspected or confirmed as having COVID-19 is:

- Disposable gloves
- Fluid repellent surgical face mask is recommended (if available)

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We are working closely with the Government and PHE to manage supplies of PPE like gloves and masks. Questions around stocks of these should be directed to PHE and the Government. Regions are monitoring their stock levels and will redistribute resources where they need to in support of neighbouring areas falling short.

Can I still report crime to the police?

Yes. The safety and welfare of local communities remains our top priority, as always.

Members of the public should continue to call [999](#) in an emergency where a crime is in progress or there is a threat to life. If your call is not urgent and can be reported using our [online channels](#), we ask you to do so in order to release the pressure on our emergency lines and resources. We are experiencing high call demand to both our [999](#) and [101](#) numbers and our digital services offer you the option to self-report, which will then be prioritised and actioned.

Members of the public should not call police to report cases of COVID-19 (coronavirus) and should instead direct their concerns to NHS [111](#).

How will you deal with under 18's not adhering to the government direction?

We will start off by speaking with them, and encouraging them to comply of their own free will. If necessary, we will liaise with an adult with responsibility for that child or young person. There is a power for us to provide a direction to that adult if it is necessary for us to do so.

I am interested in applying to become a police officer. Can I still do that?

Welcoming future police officers is as important as ever and recruiting individuals that are passionate about making a difference to the communities we serve.

We are making some changes to some of the recruitment elements in our process to be able to do these virtually, some of which are already in place and some to get in place as quickly as we can. Our forces are now running virtual interviews and we are working with the College of Policing on a virtual national force assessment centre which we expect to be ready in the coming weeks. This means a change for the timeframe of the process and we will keep you up-to-date with the progress of your application.

Our recruitment team are committed to supporting you and appreciate current circumstances may mean more questions, so please drop us a note with any questions you have

at: BCHCareers@Herts.pnn.police.uk . (This email address covers Bedfordshire, Cambridgeshire and Hertfordshire applicants)

We look forward to receiving your application and progressing the ones we have already received!

- [Further information on applying to become a police officer with us.](#)

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Due to the current unchartered and unprecedented times facing us all, firearms licensing services are of course being affected.

Contingency working has never been required on this scale before, and as part of a policing family our over-riding priority must remain to protect life and prevent crime. In having to priorities out work according to these principles, We have taken the decision that all non risk and non urgent work will be suspended for the time being. This will allow us to concentrate on ensuring that existing certificate holders who are nearing renewal are renewed prior to expiry. We are confident that as law abiding and responsible citizens our shooting community will understand the situation we are in and thank you in advance for your patience.

Please continue to notify us of weapon transactions and changes of addresses, we will process them as staffing and priorities allow – please do not email us to chase progress at this time.

- Grant applications – due to social distancing restrictions we are unable able to process any grant applications. We ask that you consider waiting until restrictions are lifted prior to submitting an application. Any that we do receive will not be actioned.
- Variations – unless a variation is for a critical need, for example due to specific job role requirements we will not be processing any variation requests. We would again ask that you consider delaying your application until this restriction is lifted. If you believe you have a critical need, please email us.
- Renewal – our priority is to ensure current holders do not expire. In order to assist us in these challenging times, please continue to renew but do not e-mail or telephone the office to enquire on progress of your renewal. We are dealing with renewals according to expiry date (NOT date received) and, of course, are aware of the status of all holders.
- [Find out more about firearms and explosives licensing.](#)

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Coronavirus COVID-19 FAQ's

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We know and understand that there is significant public concern, and we want answer as many of your questions as possible and help to put you at ease. With this in mind, we have pulled together some of the more commonly asked questions you may have.

Please make sure you continue to visit [gov.uk/coronavirus](https://www.gov.uk/coronavirus) for the latest official guidance and announcements.

The information here is subject to review and change as and when further information is released by the government.

What can I do that I couldn't do before?

spend time outdoors – for example sitting and enjoying the fresh air, picnicking, or sunbathing

meet one other person from a different household outdoors - following social distancing guidelines

exercise outdoors as often as you wish - following social distancing guidelines

use outdoor sports courts or facilities, such as a tennis or basketball court, or golf course – with members of your household, or one other person while staying 2 metres apart

go to a garden centre

At all times, you should continue to observe social distancing guidelines when you are outside your home, including ensuring you are 2 metres away from anyone outside your household. As with

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- exercise in an indoor sports court, gym or leisure centre, or go swimming in a public pool
- use an outdoor gym or playground
- visit a private or ticketed attraction
- gather in a group of more than two (excluding members of your own household), except for a few specific exceptions set out in law (for work, funerals, house moves, supporting the vulnerable, in emergencies and to fulfil legal obligations)

If you are showing coronavirus symptoms, or if you or any of your household are self-isolating, you should stay at home - this is critical to staying safe and saving lives.

What reasons should I leave the home for?

You should stay at home as much as possible. The reasons you may leave home include:

- for work, where you cannot work from home
- going to shops that are permitted to be open - to get things like food and medicine
- to exercise or spend time outdoors
- any medical need, including to donate blood, avoid injury or illness, escape risk of harm, or to provide care or to help a vulnerable person

These reasons are exceptions and a fuller list is set out in the [regulations](#) section of the government website. Even when doing these activities, you should be minimising time spent away from the home and ensuring that you are two metres apart from anyone outside of your household.

Can I visit tennis courts / golf courses / basketball courts etc?

Yes, but you should only partake in such activities alone, with members of your household, or with one other person from outside your household, while practising social distancing. You should take particular care if you need to use any indoor facilities next to these outdoor courts, such as toilets.

You should not use these facilities if you are showing coronavirus symptoms, or if you or any of your household are self-isolating.

Can I meet my friends and family in the park?

You can meet one other person from outside your household if you are outdoors. Public gatherings of more than 2 people from different households are prohibited in law. There are no limits on gatherings in the park with members of your household.

Can I go out to help a vulnerable person?

You can go out to care for or help a vulnerable person, or to provide other voluntary or charitable services, following the advice set out here. You should not do so if you have coronavirus symptoms however mild.

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Are there restrictions on how far I can travel for my exercise or outdoor activity?

No. You can travel to outdoor open space irrespective of distance. You shouldn't travel with someone from outside your household unless you can practise social distancing - for example by cycling. Leaving your home - the place you live - to stay at another home is not allowed.

Can I share a private vehicle with someone from another household?

No. You can only travel in a private vehicle alone, or with members of your household.

Are day trips and holidays ok? Can people stay in second homes?

Day trips to outdoor open space, in a private vehicle, are permitted. You should practise social distancing from other people outside your household.

Leaving your home - the place you live - to stay at another home for a holiday or other purpose is not allowed. This includes visiting second homes.

Premises such as hotels and bed and breakfasts will remain closed, except where providing accommodation for specific reasons set out in law, such as for critical workers where required for a reason relating to their work.

Who is allowed to go to work?

In the first instance, employers should make every effort to support working from home, including by providing suitable IT and equipment as they have been already. This will apply to many different types of businesses, particularly those who typically would have worked in offices or online.

Where work can only be done in the workplace, there are some tailored guidelines for employers to help protect their workforce and customers from coronavirus while still continuing to trade or getting their business back up and running. We will be publishing even more detailed COVID-19 secure guidelines in the coming days, which has been developed in consultation with businesses and trades unions.

These 'back to work' guidelines apply to those in essential retail like:

- supermarkets
- those in construction and manufacturing
- those working in labs and research facilities
- those administering takeaways and deliveries at restaurants and cafes
- tradesmen, cleaners and others who work in people's homes
- those who are facilitating trade or transport goods

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Non-essential retail, restaurants, pubs, bars, gyms and leisure centres will remain closed. They will reopen in a phased manner provided it is safe to do so.

There are specific guidelines for those who are vulnerable, shielding, or showing symptoms.

Who is allowed to travel on public transport?

If you cannot work from home and have to travel to work, or if you must make an essential journey, you should cycle or walk wherever possible. Before you travel on public transport, consider if your journey is necessary and if you can, stay local. Try to reduce your travel. This will help keep the transport network running and allows people who need to make essential journeys to travel.

We'll be setting out further guidance for passengers with more advice on how to stay safe during your journeys later this week.

Can I use public transport to get to green spaces?

You should avoid using public transport wherever possible.

How will police enforce the new rules?

The police and local authorities have the powers to enforce the requirements set out in [law](#) if people do not comply with them. The police will act with discretion and common sense in applying these measures, but if you breach the law, the police may instruct you to go home, leave an area or disperse, and they may instruct you to take steps to stop your children breaking these rules if they have already done so. The police can also take you home or arrest you where they believe it is necessary.

If the police believe that you have broken the law – or if you refuse to follow their instructions enforcing the law – a police officer may issue you with a fixed penalty notice of £100 (reduced to £50 if paid within 14 days), an increase of £40 from the previous £60 fixed penalty amount. If you have already received a fixed penalty notice, the amount for further offences will increase in line with the table below.

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First offence	£100
Second offence	£200
Third offence	£400
Fourth offence	£800
Fifth offence	£1600
Maximum penalty	£3200

For both individuals and companies, if you do not pay your fine you could be taken to court, with magistrates able to impose unlimited fines.

My car is due for an MOT. What do I do?

As always, police officers will use their discretion when considering whether or not to enforce the law, taking personal situations into account.

From 30 March 2020, MOT due dates for cars, motorcycles and light vans were extended by six months.

Vehicles that were due an MOT before 30 March are subject to different guidance.

However, you must make sure that your vehicle is safe to drive. It can be unsafe even if your MOT expiry date has been extended. You can find further MOT information on [gov.uk](https://www.gov.uk).

Can I attend a funeral?

Although many businesses are closed, you can still attend funerals where the congregation is immediate family. A carer can also attend if required or a friend if there are no family members attending. You should still keep two metres (six feet) between every household group, in line with the social distancing guidance.

What are police doing if businesses like pubs and restaurants open regardless of the restrictions?

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Environmental Health and Trading Standards can issue prohibition notices where businesses do not follow these restrictions. In addition, businesses who fail to comply can also receive fines. Continued non-compliance could then lead to the loss of alcohol licenses.

Under the Business Closure regulations introduced on 21 March 2020, officers have powers to prosecute for breach of regulations.

The local authority environmental health and trading standards officers are responsible for enforcing the regulations requiring businesses such as pubs, cinemas and theatres to close.

You can report businesses that are not complying with the government guidance to [Trading Standard](#)

Is there a heightened risk of fraud and scams?

Unfortunately, some people will be using this scary time to take advantage of those who are most vulnerable for their own personal gain. We can all work together to try to prevent this from happening.

People should remain cautious when accepting help from strangers, either online or in person. We commend the community spirit and kindness that is being shown at this really difficult time, but please remember that unfortunately not everyone has the best intentions. Be wary about sharing personal information with people you don't know, such as your address or your pin number.

There have been reports across the country of COVID-19 related scams, such as phishing emails or phone calls, which are being sent with the intention of attempting to trick people into opening malicious attachments, or revealing sensitive personal or financial information. Remember, your bank or the police would never ask you to disclose information such as your pin number over the phone. Avoid clicking links in emails from unknown senders – if it seems suspicious, delete it straight away.

Can we volunteer to help the police as people have volunteered to help the NHS?

The best way that you can help us is by taking heed of the government guidelines and social distancing. This will significantly reduce the demand on both us and the NHS, and help us to keep the county as safe as possible.

If you wish to help people in your area, we would suggest making contact with your elderly and/or vulnerable neighbours – who you already know – and giving them your mobile number and letting them know you are there for help should they need it. This will reduce the chances of them accepting help from a stranger who may turn out to be an opportunist, confidence trickster or thief.

What crimes would you no longer respond to? Will you stop

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There are no crime types that we would no longer respond to and the police will NOT stop arresting people. Each contact to the police for help will be risk assessed appropriately. We're asking the public to be patient as we may take more time to follow up report relating to lower-level crimes.

Do you want us to report groups of people we see?

Gatherings of more than two people are only permitted in very limited circumstances, such as:

- If they are of the same household
- If it is necessary for work purposes
- To attend a funeral
- If it is reasonably necessary for some situations such as providing care and assistance to a vulnerable person.

If you are concerned that you have seen a gathering which contravenes this guidance, we would encourage you to contact using our online webchat or our online [reporting form](#) . This will help to release some of the pressure on our emergency lines and resources, and allow for a quicker response to urgent [999](#) calls. However, we want the public to exercise common sense. Please be aware that we will not be able to dispatch officers for minor infringements of these rules. Clearly mass gatherings of people is not a minor infringement and we would want to know about that so we can deal with it.

I called 101 and received a text message asking to participate in a survey – is this legitimate?

If you do call our Demand Hub to report a crime or incident, please be aware that you may receive a text from us afterwards asking how we did. We know that due to the current increase in text and online scams this may cause some concern, so we just wanted to inform you that this is a legitimate follow-up message from us asking you to rate the service you received so we can continue to learn and improve.

How are you protecting officers?

Public Health England has published guidance to first responders and this has been circulated to all police forces for their officers and staff to follow.

In some scenarios, officers and staff will be issued with personal protective equipment (PPE) to minimise the risk of work-related infection.

Additional PPE is NOT needed for routine policing activities and will not be worn unless dealing with a suspected COVID-19 case. Public Health additionally advises that it is NOT to be worn when dealing with contacts of suspected cases.

PPE which is to be worn when dealing with a person suspected or confirmed as having COVID-19

- Disposable gloves

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- Disposable eye protection (such as face visor or goggles)

We are working closely with the Government and PHE to manage supplies of PPE like gloves and masks. Questions around stocks of these should be directed to PHE and the Government. Regions are monitoring their stock levels and will redistribute resources where they need to in support of neighbouring areas falling short.

Can I still report crime to the police?

Yes. The safety and welfare of local communities remains our top priority, as always.

Members of the public should continue to call [999](#) in an emergency where a crime is in progress or there is a threat to life. If your call is not urgent and can be reported using our [online channels](#), we ask you to do so in order to release the pressure on our emergency lines and resources. We are experiencing high call demand to both our [999](#) and [101](#) numbers and our digital services offer you the option to self-report, which will then be prioritised and actioned.

Members of the public should not call police to report cases of COVID-19 (coronavirus) and should instead direct their concerns to NHS [111](#).

How will you deal with under 18's not adhering to the government direction?

We will start off by speaking with them, and encouraging them to comply of their own free will. If necessary, we will liaise with an adult with responsibility for that child or young person. There is a power for us to provide a direction to that adult if it is necessary for us to do so.

I am interested in applying to become a police officer. Can I still do that?

Welcoming future police officers is as important as ever and recruiting individuals that are passionate about making a difference to the communities we serve.

We are making some changes to some of the recruitment elements in our process to be able to do these virtually, some of which are already in place and some to get in place as quickly as we can. Local forces are now running virtual interviews and we are working with the College of Policing on a virtual national force assessment centre which we expect to be ready in the coming weeks. This means a change for the timeframe of the process and we will keep you up-to-date with the progress of your application.

Our recruitment team are committed to supporting you and appreciate current circumstances may mean more questions, so please drop us a note with any questions you have at: BCHCareers@Herts.pnn.police.uk. (This email address covers Bedfordshire, Cambridgeshire and Hertfordshire applicants)

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- [Further information on applying to become a police officer with us](#)

Can I still apply for a firearms or explosives licence?

Due to the current uncharted and unprecedented times facing us all, firearms licensing services are of course being affected.

Contingency working has never been required on this scale before, and as part of a policing family our over-riding priority must remain to protect life and prevent crime. In having to priorities out work according to these principles, We have taken the decision that all non risk and non urgent work will be suspended for the time being. This will allow us to concentrate on ensuring that existing certificate holders who are nearing renewal are renewed prior to expiry. We are confident that as law abiding and responsible citizens our shooting community will understand the situation we are in and thank you in advance for your patience.

Please continue to notify us of weapon transactions and changes of addresses, we will process them as staffing and priorities allow – please do not email us to chase progress at this time.

- Grant applications – due to social distancing restrictions we are unable able to process any grant applications. We ask that you consider waiting until restrictions are lifted prior to submitting an application. Any that we do receive will not be actioned.
 - Variations – unless a variation is for a critical need, for example due to specific job role requirements we will not be processing any variation requests. We would again ask that you consider delaying your application until this restriction is lifted. If you believe you have a critical need, please email us.
 - Renewal – our priority is to ensure current holders do not expire. In order to assist us in these challenging times, please continue to renew but do not e-mail or telephone the office to enquire on progress of your renewal. We are dealing with renewals according to expiry date (NOT date received) and, of course, are aware of the status of all holders.
- ◦ [Find out more about firearms and explosives licensing.](#)

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COVID-19 questions & answers

UPDATED

Following Prime Minister Boris Johnson's address to the nation on 10 May, lockdown measures have not been lifted, but some of the original restrictions have changed, as the Government starts on their road map for reopening society.

What are the key changes to the advice?

- The government has advised people to wear face coverings when in enclosed spaces, where social distancing cannot be observed. This refers to material face coverings as opposed to medical PPE, which is reserved for frontline workers.
- You can meet one person from another household while out in public, but not as a group and must social distance.
- You can drive to take exercise irrespective of distance, but not across borders to Scotland or Wales where the rules are different and only if you are able to maintain social distancing. You must also return to your own home.
- Primary schools will have a phased opening, with the aim of this beginning on 1 June at the earliest.
- Professional sports could return behind closed doors no earlier than 1 June.

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Q&As

What is the Government's new advice?

Stay alert to control the virus and protect the public and NHS, which means you must:

- Stay at home as much as possible.
- Work from home if you can.
- Limit contact with other people.
- Keep your distance if you go out (two metres apart where possible).
- Wash your hands regularly.
- Self-isolate if you or anyone in your household has symptoms.

I would like to report a group of people for breaking the government coronavirus regulations, such as gathering in a certain area, or my neighbour is having a BBQ and inviting friends round?

We are doing regular patrols of hot spot areas and we have the powers to disperse gatherings of more than two people from different households. Where one person meets one other individual from another household, they must obey the rules on social distancing. Please report any breaches to our [reporting tool on our website](#).

- Please note people are allowed to go out together with those they live with and are now allowed to meet one other person from outside of their household. This does not mean families can meet up with other families. A gathering can only take place if it is essential for work purposes, funerals (see more below), house moves, supporting the vulnerable (see more below), in emergencies and to fulfil legal obligations. Social distancing measures should be observed where possible.
- Everyone should still stay two metres apart from anyone outside of their household.

Does the new guidance mean I don't have to stay at home anymore?

You should stay at home as much as possible. The reasons you may leave home include:

- For work, where you cannot work from home.
- Going to shops that are permitted to be open - to get things like food and medicine.
- To exercise or spend time outdoors.
- Any medical need, including to donate blood, avoid injury or illness, escape risk of harm, or to

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20 May 2020 - 16 Jun 2020

What are the new rules governing taking exercise? Am I allowed to drive somewhere else to exercise or walk my dog?

People are allowed to take unlimited amounts of outdoor exercise, where you can maintain social distancing. You can also meet one individual from other household and not as a household group and you must stick to the two metre social distancing rules.

You can drive to take exercise irrespective of distance, but not across borders to Scotland or Wales where the rules are different and only if you are able to maintain social distancing. You must also return to your own home.

You can now play sports such as golf, tennis or fishing, but only with members of your own household or one other person from outside your household while staying two metres apart. Playgrounds, indoor leisure facilities and outdoor gyms also currently remain off-limits.

Am I allowed to travel to and from work even though I'm not a critical worker?

Anyone who cannot work from home are now being encouraged to return to work. You are encouraged to avoid public transport if at all possible. If possible you should travel by car, bicycle or walk.

The businesses the Government required to close currently are:

- pubs, cinemas and theatres.
- all retail stores selling non-essential goods - this includes clothing and electronics stores; hair, beauty and nail salons; and outdoor and indoor markets, excluding food markets. Please note garden centres have now reopened.
- libraries, community centres, and youth centres.
- indoor and outdoor leisure facilities such as bowling alleys, arcades and soft play facilities.
- communal places within parks, such as playgrounds, and outdoor gyms.
- places of worship, except for funerals attended by immediate families.
- hotels, hostels, bed and breakfasts, campsites, caravan parks, and boarding houses for commercial/leisure use, excluding permanent residents, key workers and those providing emergency accommodation, for example for the homeless.

Does easing restrictions apply to healthy 70-year-olds and over?

The advice for those aged 70 and over continues to be that they should take particular care to minimise contact with others outside their household, as there is a higher risk of coronavirus having

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The Government has said anyone who has been advised to shield by the NHS or their GP, including those 70 and over, should continue to do this until at least the end of June.

What is happening with court cases during this time?

UK jury trials are due to resume. The new trials will still have 12 jurors and use social distancing and other measures to ensure safety. In Bedfordshire we will be working with criminal justice partners to help safely facilitate this when it is safe to do so.

Magistrates courts have been holding hearings remotely if the facilities exist. Civil and family courts were told physical hearings should only take place if a remote hearing was not possible and if suitable safety arrangements could be made.

Will I be fined for not sending my child back to school in June?

This is a matter for local government, please check with your local authority or view [gov.uk/coronavirus](https://www.gov.uk/coronavirus) for latest information.

What is happening when passengers get off flights coming in from abroad?

To prevent re-infection from abroad, the Government will soon be imposing quarantine on people coming into this country by air. Further details from the Government will follow and also whether this includes ports and the Eurostar.

Will police be stopping people outside of their home?

It is possible anyone away from their home may be stopped and asked for their reasons for being away from home. However, under the latest guidance, officers will be focusing on larger gatherings where social distancing is not being observed.

Will you be policing the roads to stop people travelling?

People should only be travelling for a reasonable purpose, and in those cases travel is unrestricted. The government is encouraging people to stay local where possible and limit the frequency and length of journeys.

Is there an opportunity for the public to exploit this and lie about their excuse?

We trust the public to be honest with us and to continue engaging with us positively, as they have been to date - But of course officers will be inquisitive where necessary. We won't put a ruler between groups, and we won't start counting households - that isn't practical or a good use of police time. But where we see clear breaches, we will act appropriately.

Is this lockdown only enforceable by the police?

Environmental Health and Trading Standards officers will monitor compliance with regulations for

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If I am due to visit an officer at a police station should I still go?

No. All appointments will be done via the GoodSAM app or telephone.

Do I still need to report to a police station under my bail conditions?

Yes, but please be mindful to keep to the 2m social distancing government guidelines and all our station enquiry offices have reinforced screens for protection.

If I have CCTV I need to pass on as part of an investigation should I bring it to a police station on a memory stick?

No, please email it into us. The investigating officer will give you an email address to forward it to.

Can I still access victim support services?

Our Signpost Hub is continuing to run, 8am until 8pm Monday to Friday, and 9am until 5pm on Saturdays, which offers free and confidential emotional and practical support to all victims of crime. During the coronavirus outbreak the best way of getting in contact is to email info@signpostforbedfordshire.com or call the free phone number 0800 0282 887, where voicemails can be picked up. Victim Care Co-ordinators can also advise on which other specialist support agencies are available.

If I am separated, can I take my children to my ex-partner's house?

Where parents do not live in the same household, children under 18 can be moved between their parents' homes.

Can I attend a funeral during lockdown?

Funeral directors and faith leaders have been advised to restrict the number of mourners at funerals. The guidelines set out by the Government state:

- Only members of the deceased's household or close family members should attend.
- Anyone with coronavirus symptoms cannot attend.
- A small number of friends can go if no family or household members can attend.
- Mourners cannot take part in any rituals bringing them into close contact with the body.

My car is due an MOT, can I still go to a garage to get one?

The government granted a six month extension to all cars, motorcycles and light vans which have an MOT due from 30 March. But vehicles must be kept in a roadworthy condition and taken to a garage if they need repairs. Garages are allowed to remain open under the restrictions. MOTS have been

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take away delivered to minimise contact and many delivery services are offering a no-contact drop off.

Can carers still visit vulnerable people?

If your carer is providing essential support the government says this should continue as normal, as long as the carer doesn't have symptoms of coronavirus.

You can visit the [government website](#) for further information.

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COVID-19 questions & answers

UPDATED - 4 JULY 2020

The government has set out its plan to start to return life to as near normal as possible by lifting more of the lockdown restrictions, in order to safeguard livelihoods, but in a way it says is safe and continues to protect the NHS.

The Prime Minister has announced changes to lockdown measures that would apply from 4 July. Please see below for further information.

What can you do that you couldn't do before?

From 4 July:

- You can meet in groups of up to two households (your [support bubble](#) counts as one household) in any location - public or private, indoors or outdoors. You do not always have to meet with the same household - you can meet with different households at different times. However, even inside someone's home, you should socially distance from anyone not in your household or bubble. This change does not affect the support you receive from a carer.
- When you are outside you can continue to meet in groups of up to six people from different households, following social distancing guidelines.
- Additional businesses and venues, including restaurants, pubs, cinemas, visitor attractions, hotels, and campsites will be able to open - but certain premises where the risks of transmission may be higher will be kept closed.
- Other public places, such as libraries, community centres, places of worship, outdoor playgrounds and outdoor gyms will be able to open.

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- It will be against the law to gather in groups larger than 30 people, except for a limited set of circumstances to be set out in law and unless all members of the group are exclusively from two households.
- You should either stay 2m apart or '1m plus' – which is one metre plus mitigations.

The Government has said: "From 4 July, people will be trusted to continue acting responsibly by following this and related guidance, subject to an upper legal limit on gatherings (as described above). The overwhelming majority of the British public have complied with the regulations, and the wider guidance on how to keep them and their friends and family as safe as possible. Taking this into account, we trust people to continue acting responsibly, and to follow the guidance on what they should and should not do.

"As businesses reopen and people begin to socialise more regularly, everyone should continue to socially distance from people they do not live with or are not in their support bubble, and should wash their hands regularly. This will help to protect you and anyone you come into contact with and is critical to keeping everyone as safe as possible. The more people you have interactions with, the more chance the virus has to spread. Therefore, try to limit the number of people you see - especially over short periods of time."

You should not:

- Gather indoors in groups of more than two households (your support bubble counts as one household) - this includes when dining out or going to the pub.
- Gather outdoors in a group of more than six people from different households; gatherings larger than six should only take place if everyone is from just two households.
- Interact socially with anyone outside the group you are attending a place with, even if you see other people you know, for example, in a restaurant, community centre or place of worship.
- Hold or attend celebrations (such as parties) where it is difficult to maintain social distancing.
- Stay overnight away from your home with members of more than one other household (your support bubble counts as one household).

What does the review of 2m rule mean?

From 4 July, people should either stay 2m apart or '1m plus' – which is one metre plus mitigations. These mitigations will depend on the workplace or setting. For example, on public transport, people must wear a face covering, as it is not always possible to stay 2m apart.

In other spaces, mitigations could include installing screens, making sure people face away from each other, putting up handwashing facilities, minimising the amount of time you spend with people outside your household or bubble, and being outdoors.

What businesses are reopening?

From 4 July, many businesses and venues will be permitted to reopen and will be expected to follow COVID-19 Secure guidelines. These include:

- hotels, hostels, bed and breakfast accommodation, holiday apartments or homes, cottages or

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- libraries
- community centres
- restaurants, cafes, workplace canteens, bars, pubs that are self-contained and can be accessed from the outside
- hair salons and barbers, including mobile businesses
- cinemas
- theatres and concert halls
- funfairs, theme parks, adventure parks and activities
- outdoor gyms and playgrounds
- museums and galleries
- bingo halls
- outdoor skating rinks
- amusement arcades and other entertainment centres
- model villages
- social clubs
- indoor attractions at aquariums, zoos, safari parks, farms, wildlife centres and any place where animals are exhibited to the public as an attraction
- indoor and outdoor areas of visitor attractions including, gardens, heritage sites, film studios and landmarks

What will need to remain closed by law?

The following businesses will need to remain closed, as the Government has said after assessment they cannot yet be made sufficiently COVID-19 secure:

- nightclubs
- casinos
- bowling alleys and indoor skating rinks
- indoor play areas including soft-play
- spas
- nail bars, beauty salons and tanning salons
- massage, tattoo and piercing parlours
- indoor fitness and dance studios, and indoor gyms and sports venues/facilities
- swimming pools and water parks
- exhibition or conference centres - where they are to be used for exhibitions or conferences, other than for those who work for that venue.

Can I start visiting people indoors now?

From 4 July, you will be able to meet indoors in groups of up to two households (your support bubble counts as one household). This includes inviting people from one household into your home or visiting the home of someone else with members of your own household. You should continue to maintain social distancing with anyone you do not live with or who is not in your support bubble when doing so. If you are in a support bubble you can continue to see each other without needing to maintain social distancing.

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is also higher indoors, so you should take extra care to stay as safe as possible.

How many people am I allowed to meet with outdoors?

At present, you are allowed to meet in groups of up to six people who you do not live with or who are not in your support bubble. You are only allowed to meet in groups of more than six people if everyone is a member of the same household or [support bubble](#) .

From 4 July, you can continue to meet in a group of up to six people from multiple households, or in a group made up of two households (your support bubble counts as one household), even if this is more than six people.

There is more information about the guidelines you should follow when [meeting people you do not live with here](#) .

Can I visit a clinically vulnerable person?

Those 70 and over, with certain underlying conditions and pregnant women may be more clinically vulnerable, and are advised to take particular care to avoid contact with others.

Although such individuals can meet people outdoors and, from 4 July, indoors, you and they should be especially careful and be diligent about social distancing and hand hygiene. Never take a chance on visiting a clinically vulnerable person if you think you have COVID-19 symptoms, however mild.

Never visit a clinically vulnerable person if you have been advised to isolate by NHS Test and Trace because you have been in contact with a case.

You can also visit a clinically vulnerable person inside if you are providing care or assistance to them, following the advice set out [here](#) . You should not do so if you have coronavirus symptoms, however mild.

Wherever possible, you should stay socially distant from others, use a tissue when sneezing and dispose of it safely, cough into the crook of your elbow and wash your hands for at least 20 seconds or use hand sanitiser if washing facilities are not easily available.

If someone is defined as clinically extremely vulnerable and being asked to shield, you should follow the [guidance for a shielded person](#) .

Can I share a private vehicle with someone from another household after 4 July?

You should still avoid sharing a private vehicle with anyone outside of your household or support bubble as you will not be able to keep to strict social distancing guidelines. The Department for Transport has provided specific guidance on using private vehicles. Please see their guidance on [private cars and other vehicles](#) for more information on car sharing and traveling with people outside your household group.

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From 4 July, you will also be able to stay overnight away from the place where you are living. This includes staying overnight in a second home or a holiday home. From 4 July, premises such as hotels and bed and breakfasts will also be allowed to open.

You should only stay overnight in groups of up to two households (your support bubble counts as one household) and should ensure you maintain social distancing with anyone you do not live with or is not in your support bubble. Take particular care to maintain excellent hygiene - washing hands and surfaces - and avoid using shared facilities like bathrooms wherever possible.

Will public toilets and playgrounds reopen?

Councils are responsible for public toilets and this decision is up to them. If you need to use any of these facilities, you should practice social distancing and good hygiene (i.e. washing your hands thoroughly).

Outdoor playgrounds can reopen but the local authority should ensure they comply with COVID-19 [secure guidelines](#) to help avoid risks of transmission. Anyone using playgrounds should take particular care to wash their hands after use and avoid touching their face. Children should be supervised carefully to maintain good hygiene and should not use playgrounds if they have any signs or symptoms of coronavirus

Can I visit outdoor tourist sites? What about indoor ones?

Yes, you can still travel to outdoor areas, such as National Parks or beaches. Some venues are not allowed to be open so it is advisable to check ahead to ensure the venue is open to visitors.

From 4 July, you will also be able to visit most indoor sites and attractions. It is strongly advised that you only attend these places in groups of up to two households (your support bubble counts as one household).

Can weddings go ahead?

From 4 July, weddings and civil partnerships will be allowed to take place. You should only invite close friends and family, up to a maximum of 30 people. The wedding exception is for wedding ceremonies only. Large wedding receptions or parties should not be taking place. Wedding celebrations can only happen when people follow the guidance of six people outdoors, support bubbles, or two households indoors or outdoors.

Can I pray in a place of worship?

From 4 July places of worship can open for services and group prayer and strongly advised to follow COVID-19 [secure guidelines](#). You will be able to independently pray or hold a religious ceremony in a church, mosque, synagogue, temple or other place of worship.

We advise that you limit your close social interaction in these venues to your own household and to one other, wherever possible. When attending a place of worship, for ceremonies or services, it is

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Can I attend an activity club or support group?

Premises such as activity clubs, community centres and youth clubs can reopen, and will need to follow COVID-19 [secure guidelines](#). You should only attend these in groups of up to two households (your support bubble counts as one household). You may know other people in these venues but you should try to limit your social interaction to your own household or one other, to help to control the virus. You should advise your children at youth clubs to maintain social distancing and limit contact with anyone they do not live with.

Can I go to a pub or restaurant with people I don't live with?

When eating or drinking out with people you do not live with (and who are not in your support bubble), you should keep to the wider guidance on group sizes: up to two households indoors, and up to either two households or six people from more than two households outdoors.

In all cases, people from different households should ensure they socially distance as much as possible. You should think about where to sit at a table with this in mind - the premises should also take reasonable steps to help you do so in line with COVID-19 [secure guidelines](#). It remains the case that you do not need to maintain social distancing with those in your support bubble. This change also does not affect the support you receive from your carers.

Can I go to the theatre or a concert?

At this stage, the Government has said it is not yet safe for live performances, including dramatic, musical or comedy performances, to take place in front of a live audience. This is because of the increased risk of transmission associated with these types of activities or as a result of patrons needing to raise their voices to be heard over background music.

There may be an additional risk of infection in environments where you or others are singing, chanting, shouting or conversing loudly. This applies even if others are at a distance to you. You should therefore avoid environments that require you to raise your voice to communicate with anyone outside your household.

Can I gather in larger groups for any reason?

From 4 July you should only be gathering in groups of up to two households (including your support bubble). It is against the law to gather in groups of up to more than 30 people, except for the limited circumstances to be set out in law. You should observe the guidelines for meeting people wherever possible, and limit your social interaction to your own household or one other (or outdoors to a group of up to six people from outside your household), to help to control the virus.

How is guidance to those shielding (clinically extremely vulnerable) being relaxed?

From 6 July, the Government will be advising that those shielding:

- May, if they wish, meet in a group of up to six people outdoors, including people from different

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- In line with the wider guidance for single adult households (either an adult living alone or with dependent children under 18) in the general population, may from this date, if you wish, also form a 'support bubble' with one other household. All those in a support bubble will be able to spend time together inside each other's homes, including overnight, without needing to socially distance.

From 1 August the Government will be advising that shielding will be paused. From this date, it is advised you can to adopt strict social distancing rather than full shielding measures. Strict social distancing means you may wish to go out to more places or see more people, but you should take particular care to minimise contact with others outside your household or support bubble.

Visit our [coronavirus FAQs page](#) on what the Government rules are currently.

Policing

Q- Is this lockdown only enforceable by the police?

A - Environmental Health and Trading Standards officers will monitor compliance with regulations for businesses, with police support provided if appropriate. Businesses and premises that breach them will be subject to prohibition notices, and could face fines for further non-compliance.

Q – If I am due an appointment with a police officer will someone still come to my house?

A - No. All appointments will be done via the GoodSAM app or telephone.

Q – If I am due to visit an officer at a police station should I still go?

A – No. All appointments will be done via the GoodSAM app or telephone.

Q – Do I still need to report to a police station under my bail conditions?

A - Yes, but please be mindful to keep to the 2m social distancing government guidelines and all our station enquiry offices have reinforced screens for protection.

Q – If I have CCTV I need to pass on as part of an investigation should I bring it to a police station on a memory stick?

A – No, please email it into us. The investigating officer will give you an email address to forward it to.

Q – Can I still access victim support services?

info@signpostforbedfordshire

A – Our Signpost Hub is continuing to run, 8am until 8pm Monday to Friday, and 9am until 5pm Saturdays, which offers free and confidential emotional and practical support to all victims of c

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Q – What is happening with court cases during this time?

A – UK jury trials are due to resume. The new trials will still have 12 jurors and use social distancing and other measures to ensure safety. In Bedfordshire we will be working with criminal justice partners to help safely facilitate this when it is safe to do so.

Magistrates courts have been holding hearings remotely if the facilities exist. Civil and family courts were told physical hearings should only take place if a remote hearing was not possible and if suitable safety arrangements could be made.

Q – Will I be fined for not sending my child back to school in June?

A – This is a matter for local government, please check with your local authority or view [gov.uk/coronavirus](https://www.gov.uk/coronavirus) for latest information.

Further information

You can visit the [government website](https://www.gov.uk) for further information.

You can also keep up to date with our latest news and information by following us on [Facebook](#), [Twitter](#) or signing up to [BedsAlert](#) to receive information direct to your email.

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Prohibition notice for pub breaching coronavirus restrictions in Liverpool

GRANADA

MERSEYSIDE

LIVERPOOL

🕒 Thursday 26 March 2020, 2:54pm



A pub in south Liverpool has been issued with a prohibition order after it was found to be open, in breach of coronavirus restrictions.

Licensing officers received a tip that The Orient in Speke was open over the weekend, which goes against **government orders** issued last Friday night for entertainment, hospitality and indoor leisure premises to close.

The pub, on Eastern Avenue, was served with a notice to cease trading or face the possibility of an unlimited fine.

The action by Liverpool City Council has been supported by Merseyside Police.

Liverpool community policing Superintendent Diane Pownall said: "Some people may think they are doing no harm behind closed doors but in reality they are selfishly putting themselves, their families and their wider community at risk.

"I would urge anyone who is aware of any business which is in breach of the government instruction to contact us so that we can take the appropriate action in order to keep everyone safe and

were introduced by Prime Minister Boris Johnson.

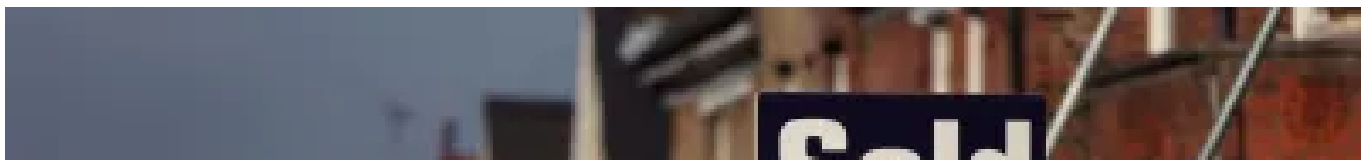
City Manager Kevin Johnson said: "Where we receive evidence of premises opening illegally, we will investigate and take action, because they are acting irresponsibly and putting lives at risk."

GRANADA **MERSEYSIDE** **LIVERPOOL**

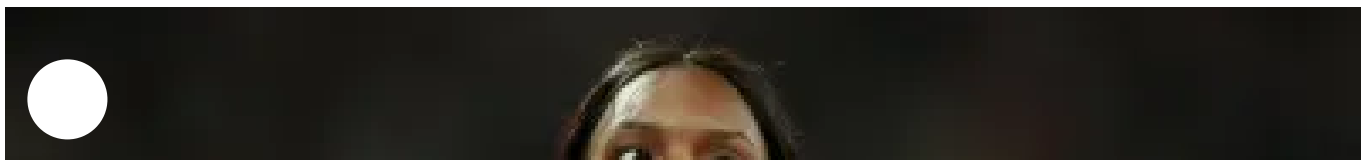
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North Tyneside gym forced to close after two men were caught exercising during lockdown¹

Following a tip-off, officers from Northumbria Police visited the premises and saw two men training inside

A [North Tyneside](#) gym has been forced to close after police caught two men exercising inside during lockdown.

[North Tyneside Council](#) has served a prohibition notice to the unnamed gym which was operating despite Government orders that all gyms must close on March 23 to help prevent the spread of coronavirus.

Following a tip-off, officers from [Northumbria Police](#) visited the premises on May 12 and saw two men training inside.

The officers were let inside the locked premises by one of the men who said he was one of the gym's owners and was only there to clean up.

The other man was found by officers hiding in the gym's toilet. Both men subsequently admitted they should not have been at the premises.

The police told the council and a prohibition notice was served on the gym's owner by Trading Standards Officers on Friday, May 15.

It was the first prohibition notice issued by the council since the lockdown began.

Coun Carole Burdis, the council's cabinet member for community safety, said: "Everyone needs to keep following the Government's guidance to slow the spread of coronavirus, protect the NHS and save lives.

"Our team has provided advice and guidance to hundreds of businesses in the borough to help them follow the coronavirus requirements.

"But where the rules are being deliberately ignored, with the support of the police, we will take enforcement action where necessary."

The council has decided not to identify the business or details of its location.

The Health Protection (Coronavirus, Restrictions) (England) Regulations 2020 require the closure of gyms and certain other premises.

¹ For ease of reading, this wording has been extracted from the website <https://www.chroniclelive.co.uk/news/north-east-news/north-tyneside-gym-forced-close-18296742> as at 15:38pm on 8 July 2020.

Failure to comply with a prohibition notice is a criminal offence, punishable by a fine of £100, doubling on each further repeat offence to a maximum of £3,200.

If the fixed penalty notice is not paid, magistrates can impose an unlimited fine.

Chief Superintendent Janice Hutton, northern area commander, said: “We are extremely grateful to the overwhelming majority of people who have so far adhered to the restrictions.

“However, from the outset we have been clear that we would take the necessary steps to protect our communities. This includes working alongside our valued partners and supporting appropriate action.

“We would urge everyone to continue to follow the restrictions which are in place to ultimately save lives.”

Businesses ignoring restrictions forced to close under new powers

By [Sheffield City Council](#) - Tuesday 7 April 2020



Sheffield City Council and South Yorkshire Police have used new enforcement powers to close two businesses that were operating outside of Government guidance, despite the current coronavirus restrictions.

The new Health Protection (Coronavirus Restrictions) (England) Regulations 2020 was announced by the Government last week. Under this new legislation local authorities and the police can close premises that are flouting the closure ban. [The guidance has been published by the Government.](#)

Working in partnership Sheffield City Council and South Yorkshire Police will be investigating and taking enforcement action to close businesses, with the police also handling public gatherings and movement issues.

Last Friday (3 April), after receiving reports about 'Prince of Vape' on Prince of Wales Road in Sheffield, the council's health and safety officers visited the premises and served the notice to the owner requiring it to close. Failure to comply would lead to prosecution.

Councillor Mark Jones, Cabinet Member for Environment, Streetscene and Climate Change at Sheffield City Council said: "It's been encouraging to see that most Sheffields are adhering to the social distancing guidelines and staying at home unless absolutely necessary.

"I know this is a really difficult time for many residents and businesses, but the Government has been very clear – stay at home. And there's an essential reason for this, to save lives.

"We simply cannot allow business owners to ignore the guidance, it's our duty to make sure they listen. We now have the power to enforce this and we are. There is [support available to help businesses](#) to get through this pandemic. So I urge them to remain closed, for their own safety as well as everyone else."

The Staffordshire Arms pub in Burngreave was also served the prohibition notice on Friday night. Members of the public had reported that the owner was still serving people on his premises, a clear breach of the legislation. Sheffield City Council investigated the evidence and issued the notice, which was served by South Yorkshire Police on their behalf.

John O'Malley, Liquor Licensing Manager for South Yorkshire Police said:

"The majority of licensed premises in Sheffield, and South Yorkshire more widely, have been fantastic during what is a really difficult and uncertain time. I hope that this closure order, on a premises that has shamelessly gone against the legislation, sends a message that we are taking this seriously and we are taking action.

"It is also important that licensed premises understand that there could be longer term consequences linked to any breaches of the legislation, so it is wholly in their interests to comply. I'd like to thank all of those landlords who have done so, with great patience and professionalism, and I'd encourage the public to report any breaches they see or hear."

Other reports have been made to the council and South Yorkshire Police and these are being investigated. Anyone found to be operating in contravention of the new rules will face enforcement action.

Every person must act responsibly during this difficult time of global crisis.

Greg Fell, Director of Public Health in Sheffield, said: "It's concerning to hear that some businesses are still not observing social distancing and other Public Health England guidance. We will take action because we have to. Every interaction outside the home is a potential virus transmission point and we must reduce those points of contact in order to reduce the spread of this virus.

"I will keep saying it, stay at home, save lives. It's the most important thing you can do now to prevent this illness overwhelming our health services and to protect yourselves and your loved ones."

People can report these issues seven days a week by emailing healthprotection@sheffield.gov.uk. Alternatively they can ring the citizens advice bureau who work closely with councils on consumer protection issues, Monday to Friday on 0808 2231133.

More information is also available from [South Yorkshire Police](#)

The latest news and events in Sheffield.

Six Leeds businesses forced to close after breaking rules during lockdown¹

The companies were caught operating wrongly during the lockdown period.

The council was left with no option but to shut down six businesses during the course of lockdown, after they broke health and safety rules relating to the coronavirus pandemic and lockdown laws.

Leeds City Council confirmed that six prohibition notices have now been issued across the city since the Covid-19 outbreak first hit the city. This means the businesses had to close some or all of their premises for the rest of the emergency period.

Among the shops to receive a notice was Revo Vapes, a vape store in Morley. Back in early April the council received reports that it was still serving customers from a window hatch, despite lockdown laws requiring all non-essential shops to remain closed until further notice.

The other five businesses to receive the notices from the council include one other 'retail' and four 'leisure' businesses. This is the only information the council was able to provide at this time.

The businesses were warned that if they continued to serve members of the public by breaking rules they will be prosecuted in court and the penalty is an unlimited fine.

In a statement issued after the Revo Vapes was sanctioned, a spokesperson for Leeds City Council said: "We would like to remind businesses and members of the public that this new legislation is in place to protect public health and save lives.

"We will always be fair and balanced when dealing with instances where the regulations are not being adhered to, but where operators refuse to cooperate and continue to break the law we will take appropriate enforcement action."

A prohibition notice served under The Health Protection (Coronavirus, Restrictions) (England) Regulations 2020 requires businesses to close all or part of their premises during the emergency period.

The government has now stated all non-essential stores can reopen from June 15 and from June 1, outdoor markets and car showrooms will reopen - as long as they meet Covid-19 security guidelines.

¹ For ease of reading, this wording has been extracted from the website <https://www.leeds-live.co.uk/news/leeds-news/six-leeds-businesses-forced-close-18316551> as at 15:43 on 8 July 2020.

Rule-breaking Stoke-on-Trent barbers ordered to shut after investigators catch customer leaving salon - and find hair in the bin¹

And equipment has been seized from the business

Council investigators have seized equipment from a barbers and ordered the business to close - after twice catching it breaking lockdown rules.

Trading standards officers swooped on the premises for a second time in a week after seeing a customer leaving the salon on Wednesday - and discovering hair in a bin.

The business - which is in the Longton area - had already been served with a prohibition notice which ordered it to stay closed to stop the potential spread of coronavirus.

Now the business is waiting to find out whether it will be slapped with a fine or taken to court.

It is the first time the council has raided a business for the non-compliance of coronavirus legislation. Latest Government information says hair salons cannot reopen until July 4 at the earliest.

Council leader Abi Brown said: "This is the first seizure of equipment for non-compliance with lockdown legislation. Our teams have taken hairdressing and haircutting equipment to prevent the premises from operating, and are investigating the incident in detail, with the potential to issue a fine and to prosecute.

"We do not take these actions lightly. The vast majority of businesses across the city have complied with the legislation. In doing so they are helping to stop the spread of coronavirus and are saving lives.

¹ For ease of reading, this wording has been extracted from the website <https://www.stokesentinel.co.uk/news/stoke-on-trent-news/rule-breaking-stoke-trent-barbers-4174132> as at 16:20 on 8 July 2020.

“But we take a very dim view of businesses that flout the law. We will act on information from the public, we are pro-actively advising and visiting premises and we will take action on lawbreakers. Businesses must only trade if they are legally able to do so. Do not break the rules and risk spreading the infection.

“We do appreciate that the easing of the lockdown rules can be a concern for businesses. If any businesses are in doubt, we are able to give further advice as to what they can and cannot do, and the measures they can take to be compliant with the legislation if they are able to open.”

COVID-19 enforcement action

30th April 2020



Fast food

Our Environmental Health team has issued two separate Community Protection Warnings (CPWs) on two different mobile food van operators in the Yate area who have failed to heed government issued guidance ensuring those using their premises are protected against infection by COVID-19. This enforcement action follows a failure to comply with informal requests.

The CPWs require the operators to act on all guidance, take steps to ensure a distance of two metres is kept between individual customers and customers and staff, to prevent customers gathering by the mobile unit, to encourage contactless payment, and to ensure regular cleaning and disinfection of hand contact points and ensure regular hand washing.

The operators are required to engage with officers of the police and/or local authority in respect of the requirements and provide evidence of the steps they have taken to secure compliance, promptly when and if required to do so.

The warning remains in force until formal notification is given by the Government that it has suspended the emergency provisions to prevent the spread of COVID-19.

[Camden Newsroom](#) / 98% of London businesses respecting lockdown

98% of London businesses respecting lockdown

London, 18 May 2020

Most London businesses have so far respected the law on business closure, according to data from London borough enforcement teams. Just 2% of the businesses visited over the past two months have had to be instructed to close by local authority officers.

Latest data from councils shows that trading standards, alongside environmental health and other council officers have visited 38,808 businesses since the lockdown came into force on 16 March and advised on business closures and social distancing.

Across London, enforcement officers found 731 businesses failing to comply with the rules. 529 businesses have closed voluntarily when instructed to do so, but where traders haven't complied, borough teams have issued 262 Prohibition Notices, forcing them to do so.

Local authority enforcement teams have also dealt with 2,426 enquires relating to social distancing from businesses, employees and the general public and have given advice to businesses as to how best to manage this safely.

In Camden, the Council has received 18 calls about non-essential businesses remaining open after lockdown was imposed, most of those calls were regarding retail shops.

The latest government guidance on which businesses should be closed [can be found online < https://www.gov.uk/government/publications/further-businesses-and-premises-to-close/further-businesses-and-premises-to-close-guidance >](https://www.gov.uk/government/publications/further-businesses-and-premises-to-close/further-businesses-and-premises-to-close-guidance).

If you are aware of any businesses that should be closed but are continuing to trade, then you can report this to your local trading standards service via the Citizens Advice Consumer helpline on 0808 223 1133 or via their chat service online

<https://www.citizensadvice.org.uk/consumer/> <
<https://www.citizensadvice.org.uk/consumer/>>

Alternatively, you can report cases confidentially via the London Trading Standards online consumer crime reporting tool <http://www.londontradingstandards.org.uk/report->

[consumer-crime/ < http://www.londontradingstandards.org.uk/report-consumer-crime/>](http://www.londontradingstandards.org.uk/report-consumer-crime/)

Brent Council receives hundreds of Covid-19 complaints¹

More than 200 complaints about lockdown breaches were sent to Brent Council over a two-month period during the Covid-19 pandemic.

The council said it received 222 notices of people allegedly breaking the rules between March 16 and May 14.

Most of the complaints – 156 – were about businesses operating when they should not have been, with hairdressers, beauty salons, vape shops and mobile phone shops.

Cllr Tom Miller, responsible for community engagement and safety at Brent Council, said: “Most London businesses have so far respected the law on business closures and we need them to keep on going until it is safe to re-open.

“But there are still some in the minority flouting the new laws and to-date we have served 14 prohibition notices, served 20 warning letters and visited 208 businesses.

“Businesses are playing a critical role in the Covid-19 response and it is extremely important that they continue to abide by the law and protect the public.

“Our enforcement teams will continue to work with the public who are our ‘eyes and ears’ so that we can keep everyone safe through this pandemic and into recovery.”

The council also noted that 67 complaints were lodged by shoppers who claimed retailers were exploiting the crisis by hiking up prices on certain goods.

Cllr Miller reminded businesses they should “treat customers with fairness and not inflate prices at this difficult time”.

¹ For ease of reading, this wording has been extracted from the website <https://www.thisislocallondon.co.uk/news/18481081.brent-council-receives-hundreds-covid-19-complaints/> as at 16:27 on 8 July 2020.

Coronavirus: Pub customers hid in cupboards during raid

29 April 2020



Police found drinkers hiding in cupboards when they raided a pub allegedly breaking coronavirus lockdown regulations.

Officers went to the Pitsmoor Hotel in Sheffield on Friday following reports from members of the public that it was still serving customers.

South Yorkshire Police and Sheffield City Council issued a prohibition order forcing it to shut.

Police said the pub's alcohol licence is now under review.

John O'Malley, Liquor Licensing Manager at South Yorkshire Police, said: "On Friday night, officers attended the premises and found a number of people hiding in cupboards, the pub was clearly still open for business.

"What makes this more significant, is that the licence holder has already been served a prohibition notice under the legislation for another premise, The Staffordshire Arms on Sorby Street.

"Licences for both venues are now under review by ourselves and Sheffield City Council, so there could be long-term implications for these businesses."

Last month, the government **ordered the closure of pubs, restaurants and other businesses** in an attempt to reduce the spread of the Covid-19 virus.

Under the legislation, owners commit an offence if they remain open and can be given a prohibition notice and fined.

Owners can be prosecuted if the prohibition notice is broken with magistrates able to impose potentially unlimited fines.

More about coronavirus



- A SIMPLE GUIDE: [How do I protect myself?](#)
- AVOIDING CONTACT: [The rules on self-isolation and exercise](#)
- LOOK-UP TOOL: [Check cases in your area](#)
- MAPS AND CHARTS: [Visual guide to the outbreak](#)
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Public are 'eyes and ears' as first Prohibition Notices served

7 April 2020

Despite Government rules around Covid-19 trading restrictions, some non-essential businesses are still opening up to the public forcing the Council to issue its first wave of Prohibition Notices.

Two businesses so far have breached the laws. The first is a barber shop in Willesden Lane, who was open when enforcement officers carried out their inspection.

The second businesses is a tanning shop, in Neasden Lane, whose owner was reluctant to close the shop.

Councillor Tom Miller, Brent Council's Cabinet Member for Community Safety and Engagement, warned other businesses to take careful note.

He said: "Trading when you know you are putting lives at risk is just completely unacceptable and I doubt your customers would ever forgive you if it were discovered that you were a source of spreading the disease.

"Equally we would ask customers to avoid businesses that are open illegally and instead report them to us as a matter of urgency.

"We know this is a tough time for local business, but owners should apply for the government's scheme for financial support, rather than staying open and helping the virus spread."

Members of the public, including councillors and officers, have become the Council's eyes and ears and are contacting the Council's hotline to report businesses if they believe they are flouting the rules and putting lives at risk.

The Council is warning that it will come down hard on any businesses that are not exempt from the list of essential services and are trading illegally.

Any breach of a Prohibition Notice will mean traders may face legal proceedings.

If you are aware of any Brent business not following these guidelines, please report it immediately by emailing trading_standards@brent.gov.uk

For all Brent-related business information on the coronavirus, including how to apply for grants and loans, visit:

<https://www.brent.gov.uk/coronavirus/> and go to the business section.

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Brent Civic Centre, Engineers Way, Wembley HA9 0FJ

Almost 40 businesses in Newham suspected of flouting lockdown rules investigated by trading standards¹

A further 14 were advised how to manage social distancing, while three notices to close were served on businesses whose owners refused to shut their doors.

Two fines were served for breaching a prohibition notice which had already been issued.

Mayor of Newham Rokhsana Fiaz said: "We will continue this vital work to make sure those businesses who are playing by the rules are not put at unfair advantage by those who are not.

"Our thanks to Newham residents and businesses who are keeping up with the restrictions."

Almost 40 business premises have been investigated following concerns they were trading unlawfully or not following social distancing rules.

A total of 37 establishments were checked out by Newham Council enforcement officers with 17 found to be trading unlawfully and given advice.

Newham's trading standards officers are mounting targeted operations in high streets, including High Street North in East Ham and Upton Lane in Forest Gate, for businesses flouting the law by trading illegally during the crisis.

A council spokesman said: "Since the government announced restrictions in March, Newham has received a steady flow of complaints suggesting widespread flouting of social distancing measures, with businesses breaking the rules and unnecessary travelling in the borough.

"While the majority of residents have been following the rules since the introduction of the lockdown measures, there have been pockets of non-compliance which are being addressed by council officers using the full scope of their powers, and resources that they currently have."

A pensioner, who asked not to be named, told the Recorder that a barbershop in East Ham was accepting customers through a side door and was charging £30 for a haircut.

"He's open everyday, but should not be open in the first place. He's trying to make money out of this [situation]," he said.

¹ For ease of reading, this wording has been extracted from the website <https://www.newhamrecorder.co.uk/news/health/newham-businesses-breach-covid-19-rules-1-6648751> as at 16:36 on 8 July 2020.

For individuals, only the police can take enforcement action under the Coronavirus Act. Anyone with concerns should contact the police on 101.

If you suspect any business is trading unlawfully email trading.standards@newham.gov.uk

Barbershops, hair salons, restaurants, pubs and clothes shops are among those businesses barred from opening to reduce social contact between people. For the latest advice visit gov.uk/coronavirus

Coronavirus: Ceredigion barbershop hit with prohibition notice for breaking lockdown rules¹

A CEREDIGION barbershop has been served with a prohibition notice after continuing to provide services during the coronavirus lockdown.

The shop was providing services despite the prohibition on all barbers and hairdressers opening during the current restrictions.

An off-duty officer from Ceredigion County Council's public protection team saw barber services being provided on Sunday 3 May, in full view of passing public. The council is not naming the business in question.

Barbers have been required to close since the end of March when the lockdown period began. Inspections by council staff have confirmed that those rules have widely been observed across the sector.

The restrictions require businesses such as barbers to 'cease to carry on that business or to provide that service.'

The only exception to this rule is where businesses are requested to continue to operate by Welsh Ministers or local authorities.

Any person responsible for a business who fails to comply with the requirement, without reasonable cause, commits an offence that is punishable by an unlimited fine.

Enforcement action will be considered against any business that fails to comply with its legal obligations, including the imposition of fines and recovery of costs.

¹ For ease of reading, this wording has been extracted from the website <https://www.tivysideadvertiser.co.uk/news/18434283.coronavirus-eredigion-barbershop-hit-prohibition-notice-breaking-lockdown-rules/> as at 16:42 on 8 July 2020.



Health > Coronavirus

Covidiot Aylesbury barber has clandestine service cut short with Prohibition Notice

A barbers in Aylesbury was served with a Prohibition Notice and had customers removed from the premises last week after ignoring repeated warnings to cease trading due to coronavirus restrictions.

By Sam Dean

Wednesday, 13th May 2020, 5:17 pm

Updated Wednesday, 13th May 2020, 5:18 pm



Using their statutory powers, Buckinghamshire Council Environmental Health Officers served the Prohibition Notice last Thursday (7 May) after the shop was found to be trading in breach of the coronavirus regulations.

Following reports from members of the public that the barbers was continuing to trade Environmental Health Officers had been in contact with the business operator since lockdown to engage, educate and encourage the business to stay closed.

In spite of this, a monitoring visit on Thursday 7 May found the business to be trading in the evening behind closed curtains, leading to the serving of the Notice and removing customers from the premises.



file image

Fred Wilson, Buckinghamshire Council Cabinet Member for Regulatory Services, said: "We understand that the current lockdown is very difficult for many businesses and appreciate that the vast majority are complying with the regulations.

"But the council has an obligation to ensure that everyone is complying with the current coronavirus regulations to help reduce the spread of the virus and to ensure that businesses that are required to remain closed do so. The council is fully prepared to take all appropriate enforcement action where necessary.

"On Sunday the Prime Minister announced that the government is going to introduce a phased reduction in the current lockdown restrictions, with more details to follow over the coming days. We will continue to work with the local business community, in partnership with Bucks Business First, offering advice to ensure a safe return to work over the coming weeks and months for employers, their staff and customers."

For the latest information for business go to the Council's website and the [business support hub](#).



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Coronavirus: Ibstock pub landlord fined after drinkers found in cellar

6 May 2020



Coronavirus pandemic



A pub landlord has been fined and served a prohibition order after breaching coronavirus regulations eight times since March.

Leicestershire Police issued several warnings to The Boot Inn in Ibstock after "regular activity" at the pub.

During a raid three drinkers were found hiding in the cellar, and were issued with fixed penalty notices.

The local council said disregarding the prohibition order could lead to the loss of the landlord's alcohol licence.

Ignoring the order could also lead to criminal charges.

North West Leicestershire District Council said the prohibition order was thought to be the first one issued in the county.

- [Latest news and stories from the East Midlands](#)

Councillor Andrew Woodman said the landlord had shown "a continued disregard" for the wellbeing of residents and the NHS.

The order was issued after several warnings were made to the landlord about "regular activity at the premises in recent weeks".

The landlord could not be reached for comment.

Pubs and restaurants were ordered to shut on 20 March, as part of the UK's attempt to curb the spread of coronavirus.

In Sheffield, two pubs have been served prohibition notices.

The Staffordshire Arms in Burngreave was shut down on 8 April, while drinkers at **The Pitsmoor Hotel were found hiding** in cupboards during a police raid on 29 April.

- A SIMPLE GUIDE: **How do I protect myself?**
- AVOIDING CONTACT: **The rules on self-isolation and exercise**
- LOOK-UP TOOL: **Check cases in your area**
- MAPS AND CHARTS: **Visual guide to the outbreak**

Almost 400 complaints lodged against Bolton businesses since lockdown started... but only one has been forced to close¹

Bolton Council confirmed that no fines have been handed out to businesses in the borough despite carrying out spot checks and investigating complaints.

Hundreds of complaints have been lodged against businesses in Bolton 'operating illegally' since the start of the coronavirus lockdown.

Bolton Council revealed that 377 complaints have been made by the public but only one business - a vaping shop - has been ordered to close.

In addition, 78 warning letters have been sent to businesses and council officers have visited 177 premises to carry out spot checks and respond to complaints. Bolton Council has praised the figures and said that no businesses in the borough have been fined in the first two months of the lockdown.

Councillor Hilary Fairclough, cabinet member for environmental regulatory services, said: "The level of compliance with the lockdown by Bolton's businesses during the crisis has been impressive. The vast majority have done what's asked of them straight away.

"In most cases, where we have sent warning letters, the businesses have quickly closed. So we haven't had to go to the enforcement stage. We have not had to consider fines or court action.

"Some issues have emerged in recent weeks as some of the lockdown measures have been eased. A small number of businesses have taken this as a cue to start opening – and where one opens it can encourage others to do so.

¹ For ease of reading, this wording has been extracted from the website <https://www.manchestereveningnews.co.uk/news/greater-manchester-news/almost-400-complaints-lodged-against-18326970> as at 17:05 on 8 July 2020.

LIFE IN LOCKDOWN: Some of the biggest stories in Worcester during the coronavirus¹

WHILST lockdown restrictions forced everyone to get used to life stuck inside homes, stories on what had been going on outside continued to make their way onto the pages of the Worcester News in the past two months. Here are some of the biggest.

One of the most read stories on the Worcester News website was Wychavon District Council's controversial decision earlier in May to force St Peters Garden Centre to close immediately after issuing a prohibition notice.

The popular garden centre, which had partially reopened its food hall and pet department, hit out at the council for allowing similar stores to remain open.

The Range in Worcester faced criticism after a worker claimed the store was putting the health of its employees at risk by remaining open during the lockdown.

However, some readers defended the decision to stay open saying as long as social distancing was adhered to, people should be allowed to buy arts and crafts to keep busy whilst at home and toys to keep children occupied.

Social distancing measures forced one city cafe owner to get creative, putting up shower curtains between tables to prepare for life after lockdown.

Francini Osorio, who owns Francini Cafe De Colombia in Angel Place, bought 35 shower curtains and imported an air purifier from Germany to ensure customers stayed safe when he reopened.

Smiles were found on the faces of hundreds across the city, as well as in the sky, as a pilot took the air to paint huge smiley faces to spread some cheer during the lockdown.

The faces were seen by people in Northwick, Rushwick, Barbourne, St John's and Warndon.

Of course, thousands across the city stood outside every Thursday at 8pm to show their appreciation for key workers and NHS staff as part of the weekly 'Clap for our Carers'.

In other lockdown-related news, huge queues greeted the city's recycling centre in Bilford Road as it reopened its skips weeks after closing to prevent the spread of the coronavirus and hundreds immediately flocked to garden centres after the government announced they could reopen.

A stunning Banksy-style piece of artwork by artist John D'oh appeared on the wall of the Bull Inn in Fernhill Heath in tribute to frontline NHS staff who have worked tirelessly throughout the pandemic.

We reported some unsavoury news in April after a postal worker was allegedly spat at by a member of the public whilst out delivering post.

¹ For ease of reading, this has been extracted from the website <https://www.worcesternews.co.uk/news/18486763.life-lockdown-biggest-stories-worcester-coronavirus/> as at 17:17 on 8 July 2020.

City councillor Richard Udall said he was outraged by the attack.

"This was a despicable act, made worse by the current coronavirus outbreak, but it is clearly not acceptable at any time," he said.

It was extremely sad news for The Farm Shop in Ombersley which was devastated by fire in May.

Despite the tragedy, long queues met owner Brett Wilkinson when he reopened briefly to sell plants and compost with hundreds in the community coming together to offer support and buy up remaining stock - often paying more than the actual cost.

"In the first hour, I took over £1,000.

"People have been giving me more money – if a plant is £12, they have been giving me £20," he said.

Wolverhampton pub The Pendulum loses licence for lockdown serving

22 May 2020



Coronavirus pandemic



GOOGLE/LDRS

A pub has had its licence revoked for serving alcohol in defiance of the coronavirus lockdown measures.

The Pendulum, in Pendeford, Wolverhampton, had its licence suspended after police found evidence after being tipped off.

The licence holder was in "deliberate defiance" of the lockdown, West Midlands Police said.

Allowing him to continue would be "like leaving Ronnie Biggs in charge of Network Rail", a hearing was told.

Police barrister Gary Grant made the comment at a meeting of Wolverhampton City Council licensing sub-committee this week, the [Local Democracy Reporting Service](#) said.

The pub's licensee is yet to comment on the case.

Licence holder Mr Soran Rostam had "deliberately and knowingly" broken the government's lockdown restrictions, Mr Grant explained.

■ **Latest news from the West Midlands**

The committee heard how police received an anonymous call on 28 March stating the pub had been open the day before, with up to 10 people drinking inside.

Officers visited the pub on 6 April and spotted three people inside, the committee was told, including a man who paid for two drinks at the bar and a woman who followed shortly after.

CCTV footage later obtained by police showed when officers had arrived, the man and woman had been let out the back door, police said.

Mr Rostam was issued with a coronavirus prohibition notice on 17 April and his licence was revoked on Wednesday.

Committee chairman councillor Alan Bolshaw, said he was "emphatic" that "the behaviour displayed was totally unacceptable".

Pubs were told to close by the government **on 20 March**.

More about coronavirus



- A SIMPLE GUIDE: **How do I protect myself?**
- AVOIDING CONTACT: **The rules on self-isolation and exercise**
- HOPE AND LOSS: **Your coronavirus stories**
- LOOK-UP TOOL: **Check cases in your area**
- VIDEO: **The 20-second hand wash**
- STRESS: **How to look after your mental health**

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Barbers ordered to close after caught cutting hair during lockdown

 Comment



Elisa Menendez

Wednesday 6 May 2020 4:46 pm



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SHARES



The Godbarber and Eyez Barberz were both caught flouting restrictions by cutting customers' hair (Picture: Facebook/City of Wolverhampton Council)

Two barbers in Wolverhampton have been forced to shut down after they were found cutting customers' hair during lockdown, as part of the latest businesses caught flouting rules.

The Godbarber, in Penn Fields, has been served with a prohibition notice by the City Council after it was allowing customers to wait together for their haircuts on the premises.

Today the owner of the shop was served the notice by Environmental Health and Trading Standards Team and West Midlands Police, which orders that they stop trading in any form immediately until the Government eases restrictions.

reportedly carrying out mobile hairdressing services at customers' homes in the area.

The Government has ordered all non-essential businesses to close during the lockdown as part of rules which were enforced on March 23.

Visit our live blog for the latest updates: [Coronavirus news live](#)

Public gatherings of more than two people are banned – unless they are from the same household – and only essential travel is permitted.

For all the latest news and updates on Coronavirus, [click here](#).

Councillor Steve Evans, Cabinet Member for Wolverhampton City Environment said: 'I would like to remind business owners that this is very serious and that the council takes a zero-tolerance approach to businesses that are still operating and not adhering to the rules during the pandemic.

'The Governments rules and regulations are clear, and those offering the services of both barbering and hairdressing should remain closed until further notice.

Two Cheshire West vape shops ordered to close for breaking lockdown laws¹

Only stores selling essential goods and services are allowed to stay open.

Two vape shops in Cheshire West were forced to close after being served with prohibition notices for breaking new coronavirus lockdown laws.

Cheshire West and Chester Council has refused to name the businesses based in **Ellesmere Port** and **Northwich**.

Retail premises are only allowed to remain open if offering goods or services for sale or hire exempted in the regulations.

This includes supermarkets and other food shops, market stalls offering essential retail, such as grocery and food, health shops, corner shops, newsagents and post offices.

Also exempt are car rentals, garden centres, petrol stations, bicycle shops, garages, home and hardware shops, laundrettes and dry cleaners, pet shops and banks.

A council spokesperson said: "The council's regulatory services team has been working with many businesses across the borough giving advice about which businesses can open and the safe methods to continue operating. There was one prohibition order served in April to a vape shop in Ellesmere Port."

He added in a separate email: "Just had confirmation that there was a second prohibition notice late yesterday afternoon (Wednesday, May 27) to a vape shop in Northwich, for remaining open as a non-essential business."

City News and Vape Hut in Bridge Street, Chester, is allowed to continue trading because newsagents are exempted from closing in the Health Protection (Coronavirus, Restrictions) (England) Regulations 2020 which were enacted on March 26 in response to the pandemic.

¹ For ease of reading, this wording has been extracted from the website <https://www.cheshire-live.co.uk/news/chester-cheshire-news/two-cheshire-west-vape-shops-18324962> as at 17:28 on 8 July 2020.

One of Worcestershire's biggest garden centres 'ignored' lockdown order to close¹

But bosses at St Peter's Garden Center in Worcester felt they qualified as an "essential" service

One of the biggest garden centres in **Worcestershire** has been forced to close by council chiefs after remaining open during lockdown.

Wychavon District Council say bosses at St Peter's Garden Centre in Worcester "ignored instruction" to close in April and continued to trade "contrary to the law". The Environmental Health and Licensing team say the business' "failure" to close during the lockdown period has led them to issue an official prohibition notice.

A spokesperson for the council said: "Towards the end of April we became aware St Peter's Garden Centre was continuing to open, contrary to the law. On 28 April a conversation was had with St Peter's Garden Centre informing them they must close due to the regulations.

"This instruction was ignored and the centre continued to open, leaving us with no option but to issue a prohibition notice on 7 May, informing them they must close or legal action would follow.

"We regret we had to do this. The majority of retailers – and other garden centres – have voluntarily complied with the law."

It is understood the garden centre argued it should be allowed to remain open during the lockdown as it has a food hall, butchery and pet department in addition to plants and other garden related products.

This in the business' view made it qualify as an "essential" service.

The council said while they have "some sympathy" with the arguments why they should stay open, they said the law "law does not allow us to look at the type of products sold by a business, only the type of business that it is."

They added: "There are other garden centres in our district that also offer food and pet products and they are closed and have been throughout this period. "It is only fair to them that the rules are applied consistently."

The council have also advised that garden centres are still allowed to trade by making deliveries and this is an option still open to St Peter's Garden Centre.

¹ For ease of reading, this wording has been extracted from the website <https://www.birminghammail.co.uk/news/local-news/one-worcestershires-biggest-garden-centres-18232117> as at 17:39 on 8 July 2020.

A statement on St Peter's Facebook page said: "We are very sorry, but we have just been issued a Prohibition notice by Wychavon District Council. 7th May at 4pm.

"As a result we have been forced to close until the restrictions have been lifted. This is extremely disappointing to us as we feel the Foodhall, Butchery and Pet departments qualify as an 'essential service' to our local community but apparently Wychavon District Council feel this is not the case.

"We also feel that our strict social distancing policy is better than anywhere else around so its really confusing.

"We are expecting a government announcement this afternoon to allow us to resume trading on Wednesday 13th May."

The owners of St Peter's Garden Centre have been approached for comment.



Sheffield City Council and South Yorkshire Police have used new enforcement powers to close two businesses that were operating outside of Government guidance, despite the current coronavirus restrictions.

The new Health Protection (Coronavirus Restrictions) (England) Regulations 2020 was announced by the Government last week. Under this new legislation local authorities and the police can close premises that are flouting the closure ban. The [guidance has been published by the Government.](#)

Working in partnership Sheffield City Council and South Yorkshire Police will be investigating and taking enforcement action to close businesses, with the police also handling public gatherings and movement issues.

Last Friday (3 April), after receiving reports about 'Prince of Vape' on Prince of Wales Road in Sheffield, the council's health and safety officers visited the premises and served

the notice to the owner requiring it to close. Failure to comply would lead to prosecution.

Councillor Mark Jones, Cabinet Member for Environment, Streetscene and Climate Change at Sheffield City Council said: "It's been encouraging to see that most Sheffields are adhering to the social distancing guidelines and staying at home unless absolutely necessary.

"I know this is a really difficult time for many residents and businesses, but the Government has been very clear – stay at home. And there's an essential reason for this, to save lives.

"We simply cannot allow business owners to ignore the guidance, it's our duty to make sure they listen. We now have the power to enforce this and we are. There is [support available to help businesses](#) to get through this pandemic. So I urge them to remain closed, for their own safety as well as everyone else."

The Staffordshire Arms pub in Burngreave was also served the prohibition notice on Friday night. Members of the public had reported that the owner was still serving people on his premises, a clear breach of the legislation. Sheffield City Council investigated the evidence and issued the notice, which was served by South Yorkshire Police on their behalf.

John O'Malley, Liquor Licensing Manager for South Yorkshire Police said: "The majority of licensed premises in Sheffield, and South Yorkshire more widely, have been fantastic during what is a really difficult and uncertain time. I hope that this closure order, on a premises that has

shamelessly gone against the legislation, sends a message that we are taking this seriously and we are taking action.

“It is also important that licensed premises understand that there could be longer term consequences linked to any breaches of the legislation, so it is wholly in their interests to comply. I’d like to thank all of those landlords who have done so, with great patience and professionalism, and I’d encourage the public to report any breaches they see or hear.”

Other reports have been made to the council and South Yorkshire Police and these are being investigated. Anyone found to be operating in contravention of the new rules will face enforcement action.

Every person must act responsibly during this difficult time of global crisis.

Greg Fell, Director of Public Health in Sheffield, said:

“It’s concerning to hear that some businesses are still not observing social distancing and other Public Health England guidance. We will take action because we have to. Every interaction outside the home is a potential virus transmission point and we must reduce those points of contact in order to reduce the spread of this virus.

“I will keep saying it, stay at home, save lives. It’s the most important thing you can do now to prevent this illness overwhelming our health services and to protect yourselves and your loved ones.”

People can report these issues seven days a week by emailing healthprotection@sheffield.gov.uk. Alternatively they can ring the citizens advice bureau who work closely

with councils on consumer protection issues, Monday to Friday on 0808 2231133.

More information is also available from [South Yorkshire Police](#)

Sheffield City Council

The latest news and events in Sheffield.

Coronavirus (COVID-19) - South Somerset District Council issues first prohibition notice since Government ordered business closures

07 April 2020 | District

South Somerset District Council has had to issue its first prohibition notice to a business after the Government stepped up measures to prevent the spread of coronavirus and save lives.

On March 23, the Government ordered a number of businesses to close including pubs and cafes, barbers, beauty salons, hotels and caravan parks, alongside a number of retail premises with a few exceptions.

The full list **can be found here**.

Takeaway and delivery services may remain open and operational in line with Government guidance. Online retail is still open and encouraged and postal and delivery service will run as normal.

South Somerset District Council, acting on information from local police, discovered a local business was still open in breach of the Government guidance.

A spokesman for the district council said: "We felt it was appropriate to serve a prohibition notice as a proportionate enforcement response.

READ MORE: See all of our latest information regarding Coronavirus

"If prohibition notices are not followed, you may also be taken to court with magistrates able to impose potentially unlimited fines.

"Businesses and venues as specified by the Government must close as opening may involve prolonged close social contact which increases the chance of infection spreading.

"Please help us to keep people safe and protect the NHS."

Where an owner, proprietor or manager carrying out a business (or a person responsible for other premises) contravenes the Regulations, that person commits an offence.

In England, Environmental Health and Trading Standards officers have been asked to monitor compliance with these regulations, with police support provided if appropriate. Businesses and venues that breach them will be subject to prohibition notices, and/or fixed penalties.

READ MORE: Find out how businesses are being supported and how to apply for grants

With the support of the police, prohibition notices can be used to require compliance with the Regulations including requiring that an activity ceases.

Ways of keeping in touch with us

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Further warning letters and prohibition notices served on businesses breaching closure regulations¹

A further nine warning letters and five Immediate Prohibition Notices have been issued today (April 21) to isle businesses that have remained open in breach of new requirements to close during the coronavirus pandemic.

One venue has breached its Prohibition Notice and further legal action is being considered. Venues cannot be named while investigations are ongoing.

At the end of March, a total of 14 warning letters and three Immediate Prohibition Notices were issued. Today's number brings the total number of businesses under investigation for being in breach to 28.

Restrictions

The National Health Protection (Coronavirus, Restrictions) (England) Regulations 2020 make it an offence for many types of businesses including pubs, clubs and bars to stay open in the current pandemic. It also allows authorities to take tough action against any premises in breach of the rules.

Grants are available for many affected businesses and almost £22m of Government funding has already been awarded locally.

However, small businesses which occupy serviced office space have slipped through the cracks and are not eligible. A loophole means those who occupy serviced office space where rates are included (bundled into the serviced package) will not qualify for the support. Self-employed business owners who do not pay rates have to wait until June for government funding.

The majority of businesses in Thanet are adhering to the rules and have been closed.

The businesses are contacted by the council's Public Protection and Licensing Team and initially a warning letter is issued, then further investigations are carried out. Where a premises is found to have contravened the legislation or continues to do so, an Immediate Prohibition Notice is served.

Thanet District Council Deputy Leader Helen Whitehead, said: "With the announcement of a further three weeks of the current restrictions I cannot stress enough how important it

¹ For ease of reading, this wording has been extracted from the website <https://theisleofthanetnews.com/2020/04/21/further-warning-letters-and-prohibition-notices-served-on-businesses-flouting-closure-regulations/> as at 17:46 on 8 July 2020.

is that we continue to observe the rules. I'd like to extend my thanks to all of the businesses that have supported these measures and closed accordingly.

“The fact that five more businesses have had to be served with Prohibition Notices is a huge disappointment. We have a collective responsibility to protect each other during this pandemic by staying at home. Businesses which stay open and therefore encourage others to risk their health and the health of others will be forced to close.

“We know this is a worrying time for many business owners and want to remind them that there are grants available for small businesses and those in the retail, hospitality and leisure sector. We have already started transferring money to those who've contacted us and would urge all eligible businesses not to delay their application. We're here to help, and if you are unsure of what your business may be entitled to please contact us and we will do all we can to help and advise.

”I'd also like to thank those members of the public who have contacted us to let us know of businesses they have observed breaching the regulations. We have a collective duty to keep the most vulnerable amongst us safe, and ensuring that we follow guidelines is the best way to do that.

“I could not be more grateful to businesses and individuals who are following the guidance to stay home and save lives; to those who are finding themselves struggling to do so, please, think of the most vulnerable individual you know and consider their need for protection before anything else.

“A huge well done to everyone who is following guidelines and keeping our community safe during these difficult times. I know how hard it is, and I applaud you for your efforts in making sure that we are all protected.”

Continued investigations

Working with Kent Police, council officers continue to investigate allegations of businesses staying open.

Exceptions to the closure regulations include supermarkets, pharmacies and laundry facilities which can continue to trade as usual, with the appropriate social distancing measures in place.

Those who breach regulations could face an unlimited fine, a Fixed Penalty Notice or prosecution. Licensed premises flouting the closures will be referred to the council's Licensing Sub-Committee where they could have their licence removed.

Breaches can be reported by phoning 101 or by emailing environmental.health@thanet.gov.uk

If a breach is on a building site it can be reported to the Health and Safety Executive (HSE) using this form.

Fixed penalty notices issued under COVID-19 emergency health regulations by police forces in England and Wales

Introduction

This release presents the latest data on the police use of COVID-19 enforcement notices and includes revisions to previously published figures.

Data for Fixed Penalty Notices (FPNs) issued in England is collated centrally by the ACRO Criminal Records Office and cover the 39 territorial forces, the British Transport Police and Ministry of Defence Police. Data for FPNs issued in Wales are collated separately but summary figures are included at the end of this release and in force level tables.

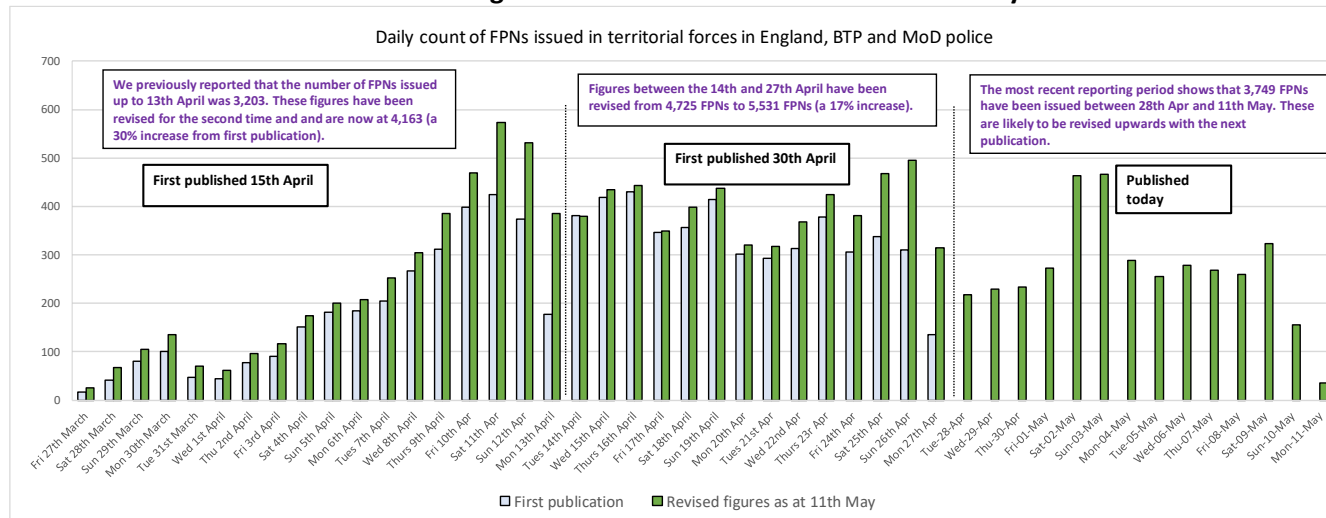
The figures below relate to enforcement activity by police forces and these data should be seen in the context of wider police activity to engage with the public to explain and encourage compliance with the new regulations. For example, the police in England and Wales recorded a total of 154,812 Covid-19 related incidents in the 4 weeks to the 10th May. This will include incidents where officers have proactively offered advice to people, responded to reports from the members of the public about breaches of the regulation by others and offences where criminals have sought to take advantage of the pandemic to commit a crime.

Headline figures for England

In total, 13,445 notices have been recorded as having been issued in England between Friday 27th March and Monday 11th May. Chart 1 shows previously published figures for earlier reporting periods together with the latest revisions as more FPNs have been processed.

There was a general upward trend through early April peaking during the Easter Bank holiday weekend (10th to 13th April). The following two weeks then saw a flatter trend with an apparent decline in the last two weeks. However, it is possible that figures for the most recent period are likely to be revised upwards when data are next released.

Chart 1: FPNs issued under COVID-19 regulations between 27th March and 11th May



Note: excludes 2 FPNs with incorrect date of issue

Of all enforcement notices issued:

- The vast majority (10,099) were issued for ‘Contravene requirement as to restriction of movement during emergency period’ (Table 1).
- The large majority (around 8 in 10) were issued to males (Table 2).
- Around 7 in 10 were issued to the under 35; with 37% issued to 18-24 year olds, 18% to those aged 25-29 and 14% to those aged 30-34 (Table 3).
- Of those FPNs where the individual issued with the notice had a self-identified ethnicity¹ recorded, over three-quarters (78%) were issued to people who self-identified as White. Just over one in eight (13%) went to Asians and 5% to those identifying as Black (Table 4).
- To date, 862 FPNs (or 6% of the 13,445 FPNs) have been identified as having been issued to repeat offenders, that is the individuals who have been fined two or more times. The vast majority of these (84%) being for those who had been fined twice (Table 5).

Table 1: Reasons for which FPNs has been issued under emergency COVID-19 regulations, between 27th March and 11th May in England

Reason for issue	As at 11th May
Contravene requirement as to restriction of movement during emergency period	10,099
Contravene a direction or fail to comply with instruction	2,009
Contravene requirement to not participate in a gathering in public of more than two people	3,409
Contravene requirement from a relevant person	396
Obstruct person carrying out a function under the regulations	271
Total to date	16,184

Note: The total in this table exceeds the headline measure of total FPNs issued as an FPN can be issued for more than one reason.

Table 2: FPNs issued under emergency COVID-19 regulations, by gender, between 27th March and 11th May in England

	As at 11th May
Male	81%
Female	16%
Unknown	2%

¹ 25% of FPNs issued did not have ethnicity of the individual identified.

Table 3: FPNs issued under emergency COVID-19 regulations, by age group, between 27th March and 11th May in England

	As at 11 May
18-24	37%
25-29	18%
30-34	14%
35-39	10%
40-44	7%
45-49	6%
50-54	4%
55-59	2%
60-64	1%
65+	1%
Unknown	0%

Table 4: FPNs issued under emergency COVID-19 regulations, by ethnicity, between 27th March and 11th May in England

	As at 11th May
White	78%
Asian	13%
Black	5%
Chinese	0%
Mixed	2%
Other	2%

Notes: Excludes 25% of FPNs where the ethnicity of the individual issued with the notice was 'not stated'.

Table 5: Number of FPNs issued to repeat offenders under emergency COVID-19 regulations, between 27th March and 11th May in England

Number of FPNs	As at 11th May
2	720
3	93
4	33
5	12
6	2
7	0
8	1
9	1
Total	862

Summary of FPNs issued in Wales

- In total, 799 FPNs have been issued in Wales between 27th March and 11th May.
- Similar to England, most FPNs² (609) had been issued for 'Contravene requirement as to restriction of movement during emergency period'.
- Over three-quarters (77% or 614) had been issued to males and just under two-thirds (63%) were to individuals aged between 18 and 34.
- Excluding FPNs where ethnicity was not recorded, the vast majority (91%) were issued to those self-defining as White with five percent of FPNs issued to those identifying as Asians.

Understanding the data

These data cover the number of FPNs issued under COVID-19 regulations which came into effect from 27th March. Headline analysis includes data from FPNs issued in England (including the BTP and the MoD police). Data from Welsh forces are collated separately and are therefore presented separately.

Data presented in this release represent the number of FPNs issued. While the vast majority of FPNs relate to a single individual, some people have been issued with an FPN more than once. An FPN can be issued for more than one reason.

Figures on the number of FPNs issued should not be seen as a measure of the amount of police activity involved in policing the new measures, or the level of public non-compliance, since fines are issued as a last resort after initial attempts to engage with the public to explain and encourage compliance with the new regulations have not been successful.

Owing to the time taken to process FPNs, figures presented here are likely to underestimate the volume of FPNs issued each day and will be updated with each release as new data are received.

The nature of the administrative process involved in issuing an FPN is such that there is sometimes missing data or discrepancies when data are returned. For example, as ethnicity is self-defining this is not always completed, and the level of missing data needs to be considered when interpreting such figures.

Force level figures [can be found here](#). However, caution should be taken to make comparisons between forces as variation in is likely to reflect a range of factors including how the force has decided to police non-compliance as well as differences in local context (e.g. composition and density of the local population).

² In total 896 reasons have been recorded. This figure exceeds the total headline figure as more than one reason can be given for issuing an FPN.

1. Home (<https://www.gov.uk/>)
2. Government (<https://www.gov.uk/government/all>)

Speech

Prime Minister's statement on coronavirus (COVID-19): 10 May 2020

Prime Minister Boris Johnson addressed the nation on coronavirus.

Published 10 May 2020

From:

Prime Minister's Office, 10 Downing Street (<https://www.gov.uk/government/organisations/prime-ministers-office-10-downing-street>) and The Rt Hon Boris Johnson MP (<https://www.gov.uk/government/people/boris-johnson>)

Delivered on:

10 May 2020 (Transcript of the speech, exactly as it was delivered)



And there are millions of people who are both fearful of this terrible disease, and at the same time also fearful of what this long period of enforced inactivity will do to their livelihoods and their mental and physical wellbeing.

To their futures and the futures of their children.

So I want to provide tonight - for you - the shape of a plan to address both fears.

Both to beat the virus and provide the first sketch of a road map for reopening society.

A sense of the way ahead, and when and how and on what basis we will take the decisions to proceed.

I will be setting out more details in Parliament tomorrow and taking questions from the public in the evening.

I have consulted across the political spectrum, across all four nations of the UK.

And though different parts of the country are experiencing the pandemic at different rates.

And though it is right to be flexible in our response.

I believe that as Prime Minister of the United Kingdom – Scotland, England, Wales, Northern Ireland, there is a strong resolve to defeat this together.

And today a general consensus on what we could do.

And I stress could.

Because although we have a plan, it is a conditional plan.

And since our priority is to protect the public and save lives, we cannot move forward unless we satisfy the five tests.

We must protect our NHS.

We must see sustained falls in the death rate.

We must see sustained and considerable falls in the rate of infection.

We must sort out our challenges in getting enough PPE to the people who need it, and yes, it is a global problem but we must fix it.

And last, we must make sure that any measures we take do not force the reproduction rate of the disease - the R - back up over one, so that we have the kind of exponential growth we were facing a few weeks ago.

And to chart our progress and to avoid going back to square one, we are establishing a new Covid Alert System run by a new Joint Biosecurity Centre.

And that Covid Alert Level will be determined primarily by R and the number of coronavirus cases.

And in turn that Covid Alert Level will tell us how tough we have to be in our social distancing measures – the lower the level the fewer the measures.

The higher the level, the tougher and stricter we will have to be.

There will be five alert levels.

Level One means the disease is no longer present in the UK and Level Five is the most critical – the kind of situation we could have had if the NHS had been overwhelmed.

Over the period of the lockdown we have been in Level Four, and it is thanks to your sacrifice we are now in a position to begin to move in steps to Level Three.

And as we go everyone will have a role to play in keeping the R down.

By staying alert and following the rules.

And to keep pushing the number of infections down there are two more things we must do.

We must reverse rapidly the awful epidemics in care homes and in the NHS, and though the numbers are coming down sharply now, there is plainly much more to be done.

And if we are to control this virus, then we must have a world-beating system for testing potential victims, and for tracing their contacts.

So that – all told - we are testing literally hundreds of thousands of people every day.

We have made fast progress on testing – but there is so much more to do now, and we can.

When this began, we hadn't seen this disease before, and we didn't fully understand its effects.

With every day we are getting more and more data.

We are shining the light of science on this invisible killer, and we will pick it up where it strikes.

Because our new system will be able in time to detect local flare-ups – in your area – as well as giving us a national picture.

And yet when I look at where we are tonight, we have the R below one, between 0.5 and 0.9 – but potentially only just below one.

And though we have made progress in satisfying at least some of the conditions I have given.

We have by no means fulfilled all of them.

And so no, this is not the time simply to end the lockdown this week.

Instead we are taking the first careful steps to modify our measures.

And the first step is a change of emphasis that we hope that people will act on this week.

We said that you should work from home if you can, and only go to work if you must.

We now need to stress that anyone who can't work from home, for instance those in construction or manufacturing, should be actively encouraged to go to work.

And we want it to be safe for you to get to work. So you should avoid public transport if at all possible – because we must and will maintain social distancing, and capacity will therefore be limited.

So work from home if you can, but you should go to work if you can't work from home.

And to ensure you are safe at work we have been working to establish new guidance for employers to make workplaces COVID-secure.

And when you do go to work, if possible do so by car or even better by walking or bicycle. But just as with workplaces, public transport operators will also be following COVID-secure standards.

PM address to the nation on coronavirus: 10 May ...



It is now almost two months since the people of this country began to put up with restrictions on their freedom – your freedom – of a kind that we have never seen before in peace or war.

And you have shown the good sense to support those rules overwhelmingly.

You have put up with all the hardships of that programme of social distancing.

Because you understand that as things stand, and as the experience of every other country has shown, it's the only way to defeat the coronavirus - the most vicious threat this country has faced in my lifetime.

And though the death toll has been tragic, and the suffering immense.

And though we grieve for all those we have lost.

It is a fact that by adopting those measures we prevented this country from being engulfed by what could have been a catastrophe in which the reasonable worst case scenario was half a million fatalities.

And it is thanks to your effort and sacrifice in stopping the spread of this disease that the death rate is coming down and hospital admissions are coming down.

And thanks to you we have protected our NHS and saved many thousands of lives.

And so I know - you know - that it would be madness now to throw away that achievement by allowing a second spike.

We must stay alert.

We must continue to control the virus and save lives.

And yet we must also recognise that this campaign against the virus has come at colossal cost to our way of life.

We can see it all around us in the shuttered shops and abandoned businesses and darkened pubs and restaurants.

And from this Wednesday, we want to encourage people to take more and even unlimited amounts of outdoor exercise.

You can sit in the sun in your local park, you can drive to other destinations, you can even play sports but only with members of your own household.

You must obey the rules on social distancing and to enforce those rules we will increase the fines for the small minority who break them.

And so every day, with ever increasing data, we will be monitoring the R and the number of new infections, and the progress we are making, and if we as a nation begin to fulfil the conditions I have set out, then in the next few weeks and months we may be able to go further.

In step two – at the earliest by June 1 – after half term – we believe we may be in a position to begin the phased reopening of shops and to get primary pupils back into schools, in stages, beginning with reception, Year 1 and Year 6.

Our ambition is that secondary pupils facing exams next year will get at least some time with their teachers before the holidays. And we will shortly be setting out detailed guidance on how to make it work in schools and shops and on transport.

And step three - at the earliest by July - and subject to all these conditions and further scientific advice; if and only if the numbers support it, we will hope to re-open at least some of the hospitality industry and other public places, provided they are safe and enforce social distancing.

Throughout this period of the next two months we will be driven not by mere hope or economic necessity. We are going to be driven by the science, the data and public health.

And I must stress again that all of this is conditional, it all depends on a series of big ifs. It depends on all of us – the entire country – to follow the advice, to observe social distancing, and to keep that R down.

And to prevent re-infection from abroad, I am serving notice that it will soon be the time – with transmission significantly lower – to impose quarantine on people coming into this country by air.

And it is because of your efforts to get the R down and the number of infections down here, that this measure will now be effective.

And of course we will be monitoring our progress locally, regionally, and nationally and if there are outbreaks, if there are problems, we will not hesitate to put on the brakes.

We have been through the initial peak – but it is coming down the mountain that is often more dangerous.

We have a route, and we have a plan, and everyone in government has the all-consuming pressure and challenge to save lives, restore livelihoods and gradually restore the freedoms that we need.

But in the end this is a plan that everyone must make work.

And when I look at what you have done already.

The patience and common sense you have shown.

The fortitude of the elderly whose isolation we all want to end as fast as we can.

The incredible bravery and hard work of our NHS staff, our care workers.

The devotion and self-sacrifice of all those in every walk of life who are helping us to beat this disease.

Police, bus drivers, train drivers, pharmacists, supermarket workers, road hauliers, bin collectors, cleaners, security guards, postal workers, our teachers and a thousand more.

The scientists who are working round the clock to find a vaccine.

When I think of the millions of everyday acts of kindness and thoughtfulness that are being performed across this country.

And that have helped to get us through this first phase.

I know that we can use this plan to get us through the next.

And if we can't do it by those dates, and if the alert level won't allow it, we will simply wait and go on until we have got it right.

We will come back from this devilish illness.

We will come back to health, and robust health.

And though the UK will be changed by this experience, I believe we can be stronger and better than ever before. More resilient, more innovative, more economically dynamic, but also more generous and more sharing.

But for now we must stay alert, control the virus and save lives.

Thank you very much.

Published 10 May 2020

Related content

- Slides and datasets to accompany coronavirus press conference: 8 June 2020
(<https://www.gov.uk/government/publications/slides-and-datasets-to-accompany-coronavirus-press-conference-8-june-2020>)
- Prime Minister's statement on coronavirus (COVID-19): 25 May 2020
(<https://www.gov.uk/government/speeches/pm-press-conference-statement-25-may-2020>)
- Slides and datasets to accompany coronavirus press conference: 5 June 2020
(<https://www.gov.uk/government/publications/slides-and-datasets-to-accompany-coronavirus-press-conference-5-june-2020>)
- Slides and datasets to accompany coronavirus press conference: 10 June 2020
(<https://www.gov.uk/government/publications/slides-and-datasets-to-accompany-coronavirus-press-conference-10-june-2020>)
- Slides and datasets to accompany coronavirus press conference: 8 May 2020
(<https://www.gov.uk/government/publications/slides-and-datasets-to-accompany-coronavirus-press-conference-8-may-2020>)

Collection

- Slides, datasets and transcripts to accompany coronavirus press conferences
(<https://www.gov.uk/government/collections/slides-and-datasets-to-accompany-coronavirus-press-conferences>)

Explore the topic

- Government (<https://www.gov.uk/government/all>)

- Protecting yourself and others from coronavirus (<https://www.gov.uk/coronavirus-taxon/protecting-yourself-and-others>)



[Home](#) / [Coronavirus \(COVID-19\)](#) / [National guidance during \(covid-19\)](#)

NHS test and trace is now live

See the latest information, including what happens if you test positive for coronavirus (COVID-19) or have had close contact with someone who has tested positive.

National guidance during (covid-19)

Government Guidance

NHS Guidance

Guidance for those who provide unpaid care to friends or family

Coronavirus updates on YouTube

Two minute daily updates - BSL

Coronavirus (COVID-19) - Accessible guidance

Translated Information

[Coronavirus advice in different languages – Doctors of the World](#)

[Coronavirus advice videos in different languages – Doctors of the World](#)

[Migrant Help UK - Translated information](#)

[Coronavirus testing and treatment information in different languages](#)

[Coronavirus Infographics in different languages – including myth busting](#)

[Coronavirus information videos in different languages – Leeds City Council](#)

Accessible information guidance

New rules on staying alert and safe: Easy read

Coronavirus Glossary: Easy read

Coronavirus: Stay at home, Protect the NHS, Save Lives : Easy read

Prime minister's letter to the nation: Large print

Staying well at home : Easy read

Stay at home: A guide for people with Coronavirus (COVID-19) : Easy read

© Birmingham City Council



New rules on staying alert and safe



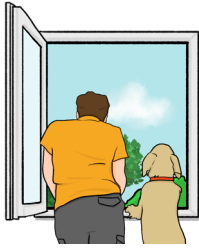
easy
read



This Easy Read information comes from Easy Read Online. It is based on the Government information from 11 May 2020:

www.gov.uk/government/publications/staying-alert-and-safe-social-distancing/staying-alert-and-safe-social-distancing

Introduction



The Government asked us all to stay at home and away from other people to stop the spread of **Coronavirus COVID-19**.

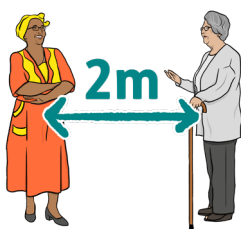


The Government has now made new rules that mean people can:

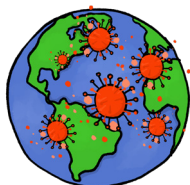
- go outside more
- start to go back to work.



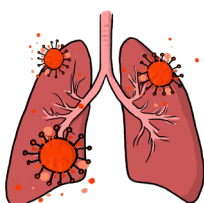
These rules are for people under age 70 who are fit and well.



You must still stay at least 2 metres away from anyone you don't live with.



Coronavirus COVID-19 is a new disease that is making people ill all round the world.



It can affect your lungs and breathing.

Stay at home



Everyone should still stay at home as much as possible.



But if you are under age 70 and you are fit and well, you can go out:

- for work, if you cannot work from home



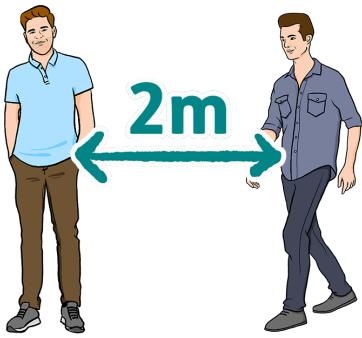
- to the shops



- to get some exercise



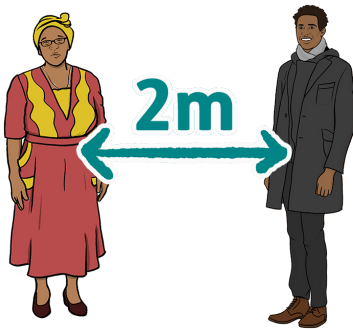
- for any medical need.



When you go out, you should stay at least 2 metres away from other people. That's 6 feet.



If you are going to a place where you can't be 2 metres away from other people, you should wear a face mask.



Meeting other people

You can meet up with one other person who doesn't live with you, in a public place. But you must keep 2 metres apart from each other.



You must not go and visit family and friends in their homes.

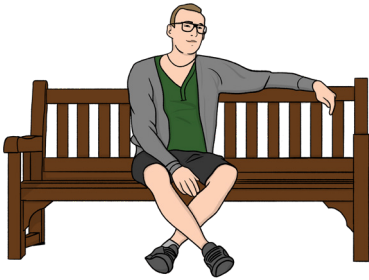


You can meet up with other people if you have to for work.

Visiting public places



You can now travel to a public place, like driving to the beach.



You can sit and rest in a public place. But stay at least 2 metres away from other people.



You can now exercise outside as often as you want.



Before, you were only allowed to exercise outside for 1 hour per day.



You can do your exercise on your own or with people you live with.



You cannot exercise with people you don't live with.

Going to work



The Government wants people to start to go back to work if:

- you can't work from home

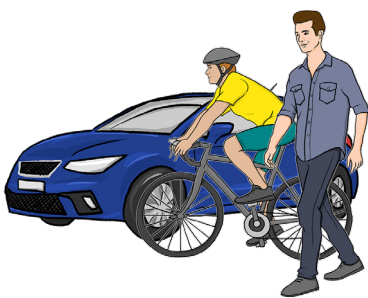


- your boss has made it safe for you to go to work.



Travelling to work

It is very difficult to stay apart from other people on buses and trains.



If possible, the Government wants you travel to work by:

- bike
- walking
- car

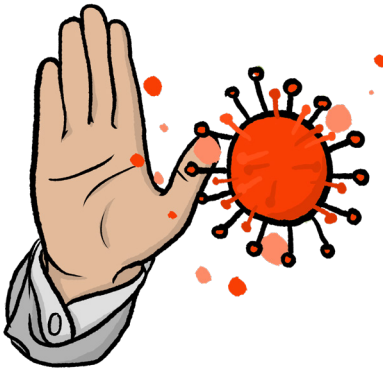


If you have to use a bus or train to travel to work, try and go when it is not too busy.

The law



These new rules are part of the law.



They will help to stop Coronavirus COVID-19 from spreading and making more people ill.

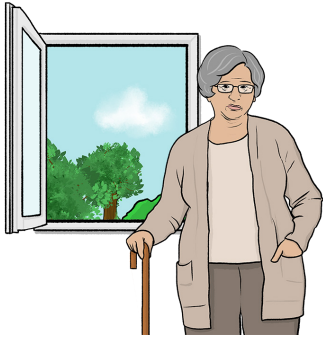


The police will check that people are following these new rules.



The police can make you pay a fine if you don't follow these rules.

Shielding



People who are aged 70 or over and people with certain health conditions, must stay inside and not go out.

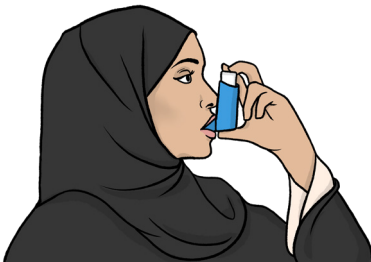
This is called 'shielding'.



People who are shielding are likely to become seriously ill if they catch Coronavirus COVID-19.

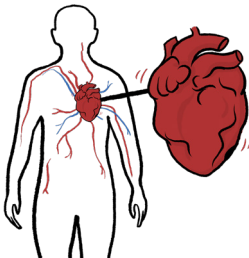


You will have had a letter from your doctor telling you that you should stay inside and not go out.

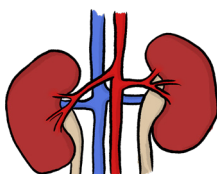


You should shield yourself if you have:

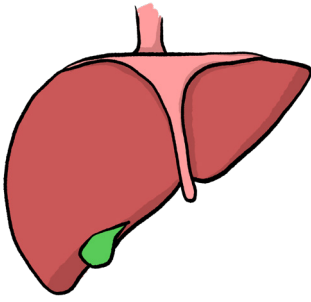
- asthma or any breathing difficulty



- heart disease



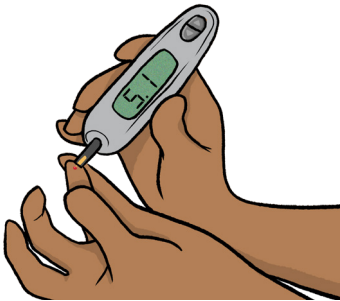
- kidney disease



- liver disease



- an illness of your nerves, like Parkinson's disease or cerebral palsy



- diabetes.



You should also shield yourself if you are:

- pregnant



- getting treatment for cancer



- very overweight.

For more information



If you need more information please go to the Government website:
www.gov.uk



If you need more information about Easy Read, please go to our website:
www.easy-read-online.co.uk



COVID-19 – Policing brief in response to Health Protection Regulations – updated



England

01.06.2020

- This pack covers The Health Protection (Coronavirus, Restrictions) (England) Regulations 2020 – reconciling powers in relation to business closures with powers to disperse gatherings and staying away overnight. As updated by The Health Protection (Coronavirus, Restrictions) (England) (Amendment) Regulations 2020 on 22 April, 13 May and 1 June 2020.

A summary highlighting the changes from 1 June is available on the College of Policing website.

- We have published another briefing on the Coronavirus Act (providing powers relating to potentially infectious persons and powers to the Secretary of State to issue directions relating to events, gatherings and premises). This was published on 3 April 2020.

The Coronavirus Act briefing is available on the College of Policing website.

As the pandemic has developed, guidance and legislation has been produced and amended. This summary has been created as an explanation of the three main types of guiding document. While police officers and staff should be aware of the advice available, they must ensure they understand where their powers come from and the levels of enforcement permitted by legislation.

The Health Protection Regulations (secondary legislation) – police powers under the Regulations are mainly about:

- enforcing a requirement to remain at home overnight, exceptions apply (Reg.6)
- enforcing a requirement not to gather (Reg.7)
- enforcing the closure of businesses (Reg.4) – operationally, it is agreed that this will be led by Trading Standards and local authorities, who have responsibility for issuing Prohibition Notices where required. The police may be called upon to support.
- **Yes, enforceable.** Anyone contravening these requirements commits an offence, punishable on summary conviction by a fine.

The Coronavirus Act 2020 (primary legislation) – police powers under the Act are mainly about directing people to be tested for coronavirus and enforcing medical directions. These powers will seldom be used and only when requested by a public health official (save for where totally impractical to do so).

Yes, enforceable. There are five main summary offences created by the legislation. These offences are punishable on summary conviction (magistrates court) by a fine not exceeding level 3 on the standard scale (£1,000).

Government guidance – is **not enforceable**, for example two-metre distancing, avoiding public transport or the wearing of face coverings in enclosed spaces. **Do not issue fines** to people for not adhering to government guidance.

The police response will be to follow the **four-step escalation principles**:

- 1 **Engage**
- 2 **Explain**
- 3 **Encourage**
- 4 **Enforce**

We **police by consent**. The initial police response should be to encourage voluntary compliance.

This could be through asking **individuals, groups** or **businesses** whether they have heard about the restrictions and why they may not be complying with them. This should be done by stressing the risks to public health and the NHS.

There is no power to '**stop and account**'.

The government has committed to creating a system that is **flexible, discretionary** and **pragmatic**. This will enable officers to make sensible decisions and employ their judgement. Enforcement should be a last resort.

The Health Protection (Coronavirus, Restrictions) (England) Regulations 2020

Introduction

The Health Protection Regulations came into force on 26 March 2020 and apply to England only. These were subsequently amended on 22 April 2020, 13 May 2020 and 1 June 2020 and may be subject to further change. Wales, Scotland and Northern Ireland have equivalent legislation. The purpose of these powers is to prevent the spread of the virus, protect the NHS, and save lives.

The Regulations provide powers to a relevant person to:

- require the closure of premises and businesses (Reg.4 and 5). Local authorities and Trading Standards will lead on enforcing and monitoring the closure of business
- restrict overnight stays and gatherings (Reg.6 and 7)

A 'relevant person' is defined in Regulation 8 as a constable, a PCSO, or a person designated by the Secretary of State for the purposes of the regulation (or a person designated by a local authority for the purposes of this regulation – but only in relation to Reg.4 and Reg.5). Regulation 12 states that the Regulations will expire at the end of a period of six months, beginning with the day they come into force.

The need for the restrictions or requirements imposed by these Regulations will be reviewed by the Secretary of State at least once every 28 days. This will be an ever-changing picture and everyone in policing is encouraged to follow developments closely.

The approach to restrictions has changed. Rather than requiring a reasonable excuse to leave the place where a person is living, there are specific things that members of the public cannot do.

A person may now leave and remain outside of the place where they live for any reason, subject to restrictions on gatherings and overnight stays.

Staying overnight

- No person may, without reasonable excuse, stay overnight at any place other than the place where they are living.
- The list of reasonable excuses is not exhaustive and officers should use their discretion to determine what may be reasonable in the circumstances with which they are presented.
- You should note that the Health Protection Regulations provide no power of entry in these circumstances.
- Exemptions apply for the homeless.
- Reasonable excuses include, but are not limited to:
 - attending a funeral
 - an elite athlete and their coach or parent
 - moving house
 - work purposes or the provision of voluntary or charitable services
 - providing care or assistance to a vulnerable person
 - providing emergency assistance
 - avoiding injury, illness or to escape a risk of harm
 - obtaining medical assistance
 - fulfilling legal obligations or participating in legal proceedings
 - facilitating access between parents and children
 - it is not safe for a person to live there
 - it being unlawful to travel or there is some legal requirement to stay elsewhere
 - the place where they are living is not available for any other reason

Gatherings

A person may now leave and remain outside of the place where they live **for any reason**. However, no person may participate in a prohibited gathering which takes place in a public or private place, exceptions apply.

Outdoors: Gatherings of more than six people are not permitted.

Indoors: No gatherings are permitted.

You may direct gatherings to disperse, or direct any person at that gathering to return to their home. Only if the gathering is in a public place may you remove any such person to their home, using reasonable force if necessary.

The Health Protection Regulations provides no power of entry in these circumstances.

There is a gathering when two or more people are present together in the same place in order to engage in any form of social interaction or to undertake any other activity with each other, subject to the exceptions below.

Exceptions apply for:

- members of the same household
- a person attending a funeral
- an elite athlete and their coach or parent
- work purposes or the provision of voluntary or charitable services
- facilitating house moves
- providing care or assistance to a vulnerable person
- providing emergency assistance
- providing registered early years childcare
- avoiding injury, illness or to escape a risk of harm
- facilitating access between parents and children
- fulfilling legal obligations or participating in legal proceedings
- the purposes of education

Police powers

Should you encounter anyone in breach of these Regulations you may:

Under Reg.6 Staying overnight

- **direct that person to return to the place where they are living**

You cannot remove the person or use reasonable force

Under Reg.7 Gatherings

- **direct the gathering to disperse**
- **direct any person in the gathering to return to the place where they are living**
- **only in a public place, use reasonable force in the exercise of the power to remove the person to the place where they are living**

Anyone contravening these requirements commits an offence, punishable on summary conviction by a fine.

Where someone is believed to have **committed an offence** under these regulations and is 18 or over, you may issue them with a fine for **£100 payable within 28 days, but this is reduced to £50 if paid within 14 days. Court proceedings may be brought in cases of non-payment. The fine amounts double for each subsequent offence, up to £3,200 for the sixth and subsequent offences.**

Children

If you believe anyone is breaching the restrictions, including a child (someone under 18 years of age) and none of the exceptions apply, you can:

- **direct that person to return to the place where they are living**
- **remove that person to the place where they are living (only from a gathering in a public place)**
- **give the person concerned any reasonable instructions you consider to be necessary**
- **use reasonable force in the exercise of the power (only when removing them from a gathering in a public place)**

The powers also apply to an individual who is responsible for and is accompanying a child who is breaching these Regulations.

Your powers extend to direct anyone who has responsibility for the child, even if temporary, to secure compliance with the Regulations.

An FPN may be issued to a responsible adult who fails when directed to stop a child repeatedly breaching the restrictions on staying overnight or gatherings, to the extent reasonably practicable. It is the breach of the direction that can result in an FPN.

Recording

These are non-recordable offences. They can't be punished by imprisonment.

- Ensure you are adhering to your own force protocols and force management system recording.
- Biometrics are not required to be taken.

Powers of arrest

The necessity test under Section 24 PACE has been temporarily amended by the Health Protection Regulations 9(7) to include:

- to maintain public health
- to maintain public order

Usual applications of **Section 24 PACE** still apply and officers' attention is specifically drawn to the **necessity to arrest in relation to ascertaining name and address**, and **to protect a child or other vulnerable person from the person in question**. In this context, this aspect is linked to the spread of infection. Officers may also wish to determine if breach of the peace powers apply.

How do the English and Welsh Regulations 2020 vary?

Wales	England
<p>Staying inside (domestic/residential) – a person cannot be indoors with another person unless they are a member of their household, a carer or the person to whom they provide care.</p>	<p>Staying overnight – a person may not, without reasonable excuse, stay overnight at any place other than the place where they are living.</p>
<p>Work – the Regulations state that a person cannot leave or remain away from the place where they are living to work, or to provide voluntary or charitable services, where it would be reasonably practicable to do so from home.</p>	<p>Work – the police have no powers to enforce working from home.</p>
<p>Leaving your home – a person can now leave and remain outside of their home for any reason. However they are required to stay local to the place where they are living unless they have a 'reasonable excuse', exceptions apply.</p>	<p>Leaving your home – a person may now leave and remain outside of the place where they live for any reason, however, they are required to stay at the place where they are living overnight.</p>
<p>Gatherings – a person can gather outdoors with people from no more than one other household, there is no limit on the number of people in the gathering. Exceptions apply.</p>	<p>Gatherings – of no more than six people are permitted to gather outdoors. No gatherings are permitted indoors. Exceptions apply.</p>
<p>Two-metre distancing – measures are applicable on certain premises. Policing is not responsible for enforcing workplace social distancing, this requirement rests with Welsh local authorities.</p>	<p>Two-metre distancing – the police have no powers to enforce two-metre distancing.</p>

How do the English and Welsh Regulations 2020 vary?(continued)

Wales	England
<p>Powers of entry – Welsh Regulations have given powers of entry if a relevant person has reasonable grounds for suspecting that a requirement imposed by the Welsh Regulations is being, has been or is about to be contravened on the premises, and that it is necessary to enter the premises to ascertain this.</p>	<p>Powers of entry – the Health Protection Regulations provide no power of entry, although there may be other options under other laws, if other offences are observed.</p>
<p>Public paths and land – Welsh Regulations have imposed an obligation on relevant authorities to close public paths or access land liable to attract large numbers of people in close proximity. People are prohibited from using closed paths or access land. Relevant persons have powers to remove people from such closed areas.</p>	<p>Public paths and land – there are no restrictions on the use of public paths and land.</p>
<p>Police powers – in public or private, officers can direct a person to return home or remove them to that place. They may use reasonable force in exercising these powers as necessary. Officers can issue a fixed penalty notice or arrest if appropriate. The policing approach in Wales is to follow the four 'E's.</p>	<p>Police powers – in a private place, officers may direct a person to return home or direct a gathering to disperse. There are no powers in the Regulations to remove someone or use force in a private place. Direction, removal and/or use of force can be used in public. FPN and arrest apply, where appropriate. The policing approach in England is to follow the four 'E's.</p>
<p>Fine amounts – start at £60 for the first offence then double for each subsequent offence up to £1,920 for the sixth and subsequent offences. There is a reduction to £30 for the first fine only for payment within 14 days.</p>	<p>Fine amounts – start at £100 for the first offence then double for each subsequent offence up to £3,200 for the sixth and subsequent offences. There is a reduction to £50 for the first fine only for payment within 14 days.</p>

What does the officer/PCSO need to do on the street?

Penalty Notice for COVID-19

PART 1 - PROFORMA FOR OFFICER

Force Code

PNC checked? Yes No

Offender Details Title _____ Date of Birth _____

Surname _____

Forname(s) _____

Address _____

Postcode _____ Telephone _____

Email _____

PNC ID CODE _____ Self-Defined Ethnicity _____ Gender (circle) M | F | U

On _____ 20 _____ at _____ hours

At _____

(Delete as appropriate)

Contravene requirement to not participate in a gathering in public of more than two people – Coronavirus

Contravene requirement as to restriction of movement during emergency period – Coronavirus

Obstruct person carrying out a function under the regulations – Coronavirus

Contravene requirement from relevant person – Coronavirus

Contravene a direction or fail to comply with instruction – Coronavirus

Circumstances of the offence _____

Contrary to the Health Protection (Coronavirus, Restrictions) (England) Regulations 2020.

Issuing Officer (PRINT NAME) _____

Signed _____ No. _____

Station _____ Station Code _____

Force _____ Date _____

ID CHECKS MUST BE COMPLETED

ID CHECKS MADE (details section must be filled in)

Driver's Licence Passport Bank / Credit Card Mobile Data

Travel / Photo Card National Insurance

Other (specify) _____

ID Document No. _____

Incident No. _____

BWV Ref No. _____ (if applicable)

Please forward the information via photograph or electronic format to: cv19.fpn@acro.pnn.police.uk

1. Police officer/PCSO takes the decision **that an offence has been committed** under these regulations and FPN needs to be issued.
2. The officer/PCSO takes the details required for the fine on a standard form, and reports the person for summons and gives them a caution.
3. The encounter should be recorded on body-worn video (where available) and sufficient information should be obtained to provide a statement if the person fails to make payment.
4. The officer/PCSO emails a copy of the standard form to a dedicated mailbox in ACRO – cv19.fpn@acro.pnn.police.uk
5. Everything else will be dealt with centrally and will only come back to the force if the person fails to make payment.