

Nursing Strategic Plan FY 2021

RISING HIGH 4 MAGNET



QUALITY & SAFETY

Zero Preventable Harm

Serious Safety Events

Target: 4.0

Readmission Index

Target: 0.93

CAUTI

Target: \leq .48
/1000 catheter
days

CLABSI

Target: \leq
0.20
/1000 line days

HAPI

Target: \leq
0.10
Stage 3 & 4
/1000 pt days

NDQI Falls

Target: \leq 2.12
/1000 NDNQI pt
days

SERVICE

Exceptional, Personalized,
Experience, Always

LTR - Inpatient

Target: 83.6

LTR - ED

Target: 78.2

LTR -

Mother/Baby

Target: 84.6

LTR - OP Surg

Target: 86.4

LTR - OP Svs

Target: 86.2

LTR - Oncology

Target: 89.6

*LTR: Likelihood to Recommend

Nurse Communication

Target: \geq 81.8

PEOPLE

Teams Empowered with
Trust & Purpose

Employee Voice

Survey Participation

Target: 87%

Culture of Safety

Target: 4.10

Certification

- Host two certified preparation classes based on needs assessment

Peer Review

- Implement Peer Review Performance Evaluation Process Enterprise Wide

Finance

Sustainable, Strength &
Vitality

Implement a PSA
Strategy addressing
Dementia, ETOH, &
Mental Health Issues

