

Gartner for Finance

# Benchmarks and Diagnostics

Overview



Clients turn to our rich benchmarking resources to help them compare their functions against those of their peers. We collect data through client-based surveys and provide it back through our research, tools and custom reporting.

Clients use our diagnostic services to uncover functional improvement opportunities and prioritize investments and functional transformations.

## Enterprise

- **Finance Budget & Efficiency Benchmarks:** Boost spending confidence with the right benchmarks. Understand how your digital investments and spending approach stack up against peers'.
- **Business Alignment Tools and Stakeholder Engagement Survey:** Gain insight on stakeholder priorities, and identify performance gaps to fill.

## Finance Leader

- **Finance Score:** Measure your function's maturity on key finance activities, and identify improvement priorities based on the importance of activities to enterprise-wide strategic objectives.
- **CFO Personal Effectiveness Diagnostic:** Learn how to improve personal effectiveness with this brief, self-service diagnostic.
- **Audit Fee and Auditor Satisfaction Benchmarks:** Improve audit fee negotiations by understanding overall cost, drivers of cost and satisfaction with your organization's most recently completed audit.

## Procurement Leader

- **Procurement Score:** Evaluate the effectiveness of your procurement function using objective, peer-based performance standards.
- **Procurement Budget & Efficiency Benchmarks:** Compare your organization's resource allocation approach, illustrating tangible benefits to bring to the business.
- **Merlin: Automated Supplier Scorecard Platform:** Collect, aggregate and analyze performance data for your most critical suppliers to identify improvement areas.

## Real Estate Leader

- **Finance Score for Corporate Real Estate:** Evaluate the effectiveness of your function using objective, peer-based performance standards.
- **Corporate Real Estate Budget & Efficiency Benchmarks:** Assess your corporate real estate portfolio strategy. Benchmark spend, headcount, space and the structure of your corporate real estate function.

## Shared Services Leader

- **Shared Services Score:** Evaluate the effectiveness of your function using objective, peer-based performance standards.
- **Stakeholder Engagement Survey:** Identify internal client priorities and address areas of misalignment between shared services staff and business partner perceptions.

Identify the most important performance metrics in your function through our [benchmarks](#).

Clarify the most efficient resource allocation and highest impact focus areas using relevant data and analysis from our [diagnostics](#).

### Learn More

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