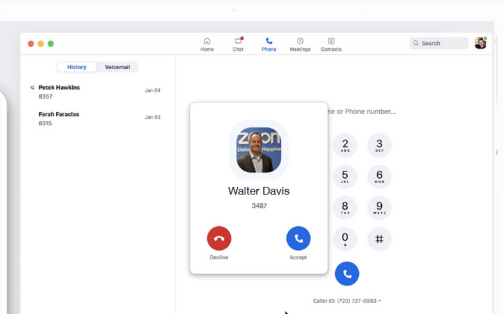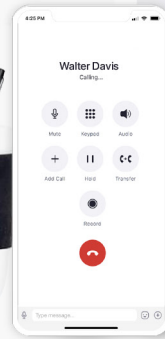# Zoom Phone

A Modern Cloud Phone System

Modern Cloud Business Communications

A single platform for video, voice, chat, and collaboration

Modern Cloud Phone System

Zoom Phone includes traditional PBX features that enable employees to talk and interact in new ways to keep businesses moving.

Centralized Management

Provision and manage users and intelligently monitor business interactions with an easy-to-use centralized administration portal.

Secure and Reliable

The globally distributed Zoom cloud platform delivers secure HD audio with enterprise-class reliability and quality of service.

+ Secure HD audio provides exceptional clarity and quality to all business interactions

+ Seamlessly make and recieve calls over WiFi, cellular data and cellular voice connections

+ Do more with a single unified app for video, voice, messaging, and meetings

+ You are always connected with native apps for Windows, MacOS, iOS, and Android

"Zoom Phone is the innovative modern phone system of the future and exactly what we've all been waiting for. The unified app experience is easy for end users and we are excited to deploy it to our employees."

Steve Mandlebaum
VP of Business Solutions

EAB

Intelligent Call Routing & Management

Never miss a call. With intelligent personal and system call routing capabilities, calls are efficiently connected.

Modern Desktop & Mobile Apps

Powerful apps unlock the ability to communicate and interact with contacts from any device, from anywhere, anytime.

Auto Attendant / IVR

Reduce the workload of your administrative assistants by creating automated attendants with easy-to-use call routing wizards.

Interoperability With Standards-Based Endpoints

Preserve the traditional desk phone experience with native support for standard SIP-based VoIP devices from 3rd-party vendors like Polycom and Yealink.
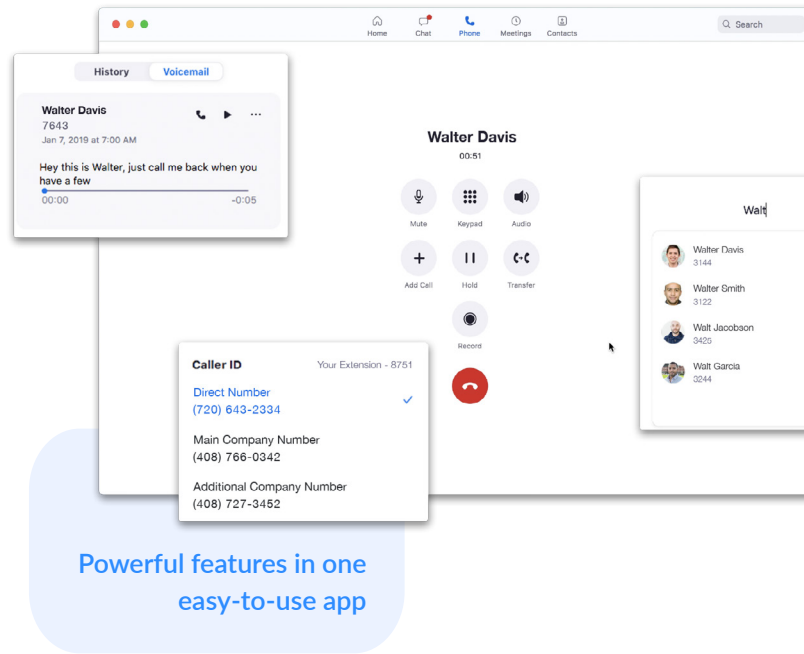
Voicemails and Call History

View your call history, listen to or read transcribed voicemails, and return calls directly from the app.

Caller ID and Dialing Personas

Easily change the phone number or persona to represent the type of call you're making.

Call Recording

Quickly and efficiently preserve and review phone conversations with the on-demand call recording feature.

Powerful features in one easy-to-use app

How does a modern enterprise cloud phone system change your business?

Administrative staff meetings connect faculty across the school and/or district for better alignment and clarity

Professional development teams virtually observe a teacher's classroom for annual critique and feedback.

Educators simulcast their classroom to offsite classrooms and individual online learners.

Virtual field trips bring the world inside the classroom, enriching student learning.

Communicate important safety information via audio and video to all schools in the district.

Virtual tutoring, study hall, and mentoring give students opportunities to learn beyond the classroom.

Support for off-the-shelf desk phones frees you from legacy proprietary systems.

poly

Yealink

zoom