

Critical Capabilities “Figure” vs. “Table” Graphic Usage

Only “Figure” graphics may be excerpted; “Table” graphics are not allowed.

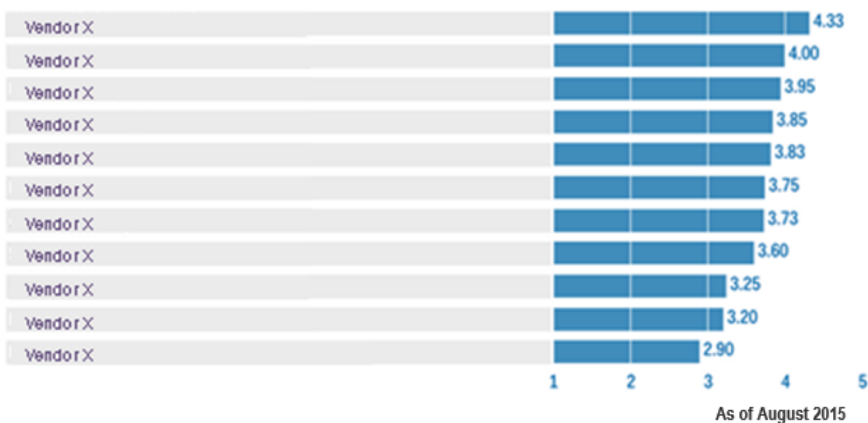
Why are “Table” graphics not allowed?

- The bar charts Figures are the signature graphics for Critical Capabilities research that ensure consistency in presenting Gartner’s evaluation,
- The Figure bar charts are easy to interpret and clearly show vendor ranking,
- The Table graphics are only intended to provide supporting data for the signature Figure graphics;
- Gartner provides Figure graphics for licensed reprint promotional purposes only - Clients are strictly prohibited from creating derivative graphics from our data.

Allowed:

Figure 1. Vendors’ Product Scores for the Full UC With Strong Telephony Requirement Use Case

Product or Service Scores for Full UC With Strong Telephony Requirement



Source: Gartner (July 2015)

Not allowed:

Table 14. Product Score in Use Cases

Use Case	Vendor X	Vendor X	Vendor X	Vendor X	Vendor X	Vendor X	Vendor X	Vendor X	Vendor X
Full UC With Strong Telephony Requirement	3.73	4.00	4.33	3.20	3.25	2.90	3.85	3.83	3.75
Full UC With Strong Collaboration Requirement	3.58	3.78	4.35	2.98	3.83	2.90	4.38	3.68	3.55
Ability to Work With Complementary Vendors	3.58	4.10	4.13	3.25	4.33	3.65	4.03	3.65	3.55
Ability to Offer Hybrid Solutions	3.35	3.43	4.13	3.03	3.43	2.53	3.58	3.65	3.55

As of August 2014

Source: Gartner (July 2015)