

NO.: 0722

AFFECTED PRODUCTS:

GPSMAP 520, GPSMAP 520s, GPSMAP 530, GPSMAP 530s, GPSMAP 540, GPSMAP 540s, GPSMAP 550, GPSMAP 550s

DESCRIPTION OF ISSUE:

Affected GPSMAP 520, 530, 540, 550 units may provide incorrect position information to the user or to interfaced NMEA devices in some circumstances. When this happens:

- 1) a navigation error may result
- interfaced NMEA device(s) would not receive correct position information
- autopilots utilizing the GPS outputs may navigate to unintended locations

IMMEDIATE ACTION REQUIRED:

- 1) Please make this information available to customers of record and users of the affected products.
- 2) Return affected products to Garmin for repair.

To ensure customer safety, Garmin is issuing this recall notice for units within the serial number range listed in the table below. Any affected units are to be returned to Garmin for repair. Any unit outside of this range are not affected.

GPN	Description	SN Start	SN End
010-00610-00	GPSMAP 520	132000000	132001915
010-00611-00	GPSMAP 520s, No Xdcr	133000000	133003139
010-00611-01	GPSMAP 520s, DF Xdcr	133000000	133003369
010-00612-00	GPSMAP 530	134000000	134000700
010-00613-00	GPSMAP 530s	135000000	135000005
010-00614-00	GPSMAP 540	136000000	136001987
010-00615-00	GPSMAP 540s, No Xdcr	137000000	137002597
010-00615-01	GPSMAP 540s, DF Xdcr	137000000	137002846
010-00616-00	GPSMAP 550 UK	138000000	138000169
010-00617-00	GPSMAP 550s, UK No Xdcr	139000000	139000247
010-00618-00	GPSMAP 550 AUS	13A000000	13A000118
010-00619-01	GPSMAP 550s, AUS, DF Xdcr	13B000000	13B000162

WARRANTY INFORMATION

Factory repair of all units within the listed serial number range will be covered under warranty. Shipping charges to and from Garmin's factory will also be covered.



Consumers:

Please contact Garmin Product Support for a Return Material Authorization at:

Americas	Europe	
M – F 8 a.m 7 p.m. Central time	M – F 8:30 a.m 5:30 p.m. U.K. time	
1-800-800-1020 (U.S.)	Free 0808 238 0000 (within U.K.)	
1-866-429-9296 (Canada)	0870-8501242 (within U.K.)	
(913) 397-8200	+44-870-8501242 (outside U.K.)	
By email at: http://www8.garmin.com/contactUs/techSupport.jsp		

Dealers/Distributors:

Please complete the attached RMA request form and submit to Orders@Garmin.com or Fax to 800-801-4670. If you have further questions please contact your Garmin Account Representative.