

Customer Comments 2011

Below are a selection of the positive comments we have received back via our feedback forms during 2011

Overall impression was excellent, I can see why I was recommended to come to Plas Menai. I would definitely recommend this company to other people. Caroline was polite and professional, always considering what is the best for us, our training and the wellbeing of the yacht. Congratulations to your Recruiting Department.

March 2011

This is definitely a centre that offers great 'public value' and as such should in my opinion be supported by Government into the future. It meets many of the aims and objectives of the 'Big Society' Agenda and enhances the health and wellbeing of people that take part in activities at the centre.

April 2011

As always, my experience at Plas Menai was extremely positive. The Centre offers wonderful experiences of the outdoors, with high degree of professionalism in terms of tuition, but mixed with a relaxed approach that allows for plenty of fun and enjoyment whilst learning a lot. This centre is a joy and a place that North Wales can be so very proud of. Well Done.

April 2011

Always quality of tuition has been superb despite the best efforts of the wind to spare us sailing. My enthusiasm has been reignited and I already can't wait to return and further develop skills - Ollie's gentle manner, encouraging and explaining clearly as we develop is superb and helped to bring the group together - help from Liam and Micha only added to the all round fantastic (if a little too exciting, for the most) weekend.

May 2011

I chose Plas Menai for my Day Skipper course after an excellent experience of the centre in December '10 (Winter Cruising). High standards have been maintained throughout.

June 2011

I was very impressed with the ability of staff to cater for a mixed age and ability group like a family. Both of our instructors were very skilled in dealing with novices!

July 2011

I normally go to Neilson abroad. This is better sailing, better value for money and excellent teaching. Will recommend it to everyone I meet if they are interested in watersports.

August 2011

All the staff associated with the training were very friendly, the receptionist was very polite and the overall facilities were ideal. I am looking forward to the next stage of the training to hopefully becoming an instructor.

September 2011

The quality of the instruction and delivery by Wayne and Huw throughout the week has been exemplary and contributed to me having a solid foundation in sea kayaking. The emphasis on safety was very impressive and will encourage me to study the sport independently.

October 2011

Instruction and program were of a very high standard. Time taken to ensure students of mixed abilities were able to benefit. Instruction has boosted my confidence and motivation to further my interest in yachting.

November 2011