# Resping RYA instructors and coaches in touch

### Launch of the online Essential Navigation and Seamanship Course

Our online Essential Navigation and Seamanship Course was launched to the public and marine press on the opening day of the London International Boat Show.

It was received well by public and centres alike and we believe it signals a new era in RYA training. We are moving with the times and can now offer a bigger variety of training formats to suit everyone, from those who prefer the structure of the classroom to those who want the flexibility to learn whenever and wherever they happen to be.

The online course was a year in the making and we are extremely proud of the finished product. It includes a great range of information, engaging graphics, and interactive features. It should work really well in complementing other courses, either practical or theory.



We were very pleased to be able to launch the course with 30 training centres recognised to offer it in this new format, and look forward to welcoming more centres on board over the coming months.

While the potential benefits to the students are obvious, there are benefits for the training centres too. It is now possible for centres to offer an offthe-shelf, sophisticated online

> course through their own branded area of our RYA Interactive website, at a small fraction of the cost that it would take to start from scratch.

> > They can interact with their students, enhance the

course with their own additional teaching resources, and reach students who were previously out of their reach due to location or differing markets.

So far, the students that are enrolling are coming from countries as varied as Russia, Switzerland and Israel.

#### Want to be part of it?

Recognition to offer this online course can be gained as a supplement to existing shorebased recognition.

Please **email us** to receive an information pack. You can see a taste of the course at **www.ryainteractive.org**.

#### What's next for e-learning?

RYA Interactive could be used to complement a great variety of courses but we need to be sure that it is the right thing to do in each case. How could RYA Interactive help what you do at your centre? Is there a new or existing course that you feel should be developed as an online learning package?

Please email interactive@rya. org.uk with your views.



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### News



The nice thing about winter in the UK is that it gives us time to start planning the conferences and updates that will happen over the coming months. More importantly, it gives us a few moments to reflect on the year that has been, and look forward

## **Exciting times**

to what we have planned for the New Year.

2010 was a tough year for most industries, and the boating world has not come through unscathed. However, I am delighted to report that from an RYA Training perspective, the news remains very positive.

The number of people attending RYA courses in the majority of disciplines has continued to grow and we have again increased the number of recognised training centres under our banner. Instructor courses have been well attended and most centres are telling us that, while bookings have been sporadic, people are still signing up for courses.

With a lot of new personnel in the Training Department we have many initiatives in place for 2011. January has seen the launch of the online Essential Navigation and Seamanship Course, our first online interactive course.

As we move through the year we will be looking at some of our motor cruising and power boating courses to identify where improvements might be made, while in our sail cruising and shorebased schemes we will be exploring what opportunities may exist for new courses.

We look forward to seeing as many of you as possible at the various conferences during the early part of the year, and wish you the very best for a safe and successful season in 2011.

Best wishes, **Richard Falk** RYA Training Manager and Chief Examiner

#### Spinlock Deckvest Update

Spinlock have redesigned the inflatable component of their Deckvest and an update is now available free of charge for anyone who owns one of the affected Deckvests.

Anyone with an ISO Deckvest with inspection window should enter the serial number on the **Spinlock website** to receive advice and further information on the upgrade.





Important changes have been made to the UN Resolution under which the International Certificate of Competence (ICC) is issued.

This means that the RYA will soon be able to issue the ICC more widely than to British nationals and residents. But there will still be some restrictions which mean that the RYA will not be able to issue the ICC to the nationals of most United Nations Economic Commission for Europe (UNECE) member countries, unless they are British residents.

It's very important that anyone who gives advice on the ICC, or is involved in its issue, fully understands the new rules. Work is in progress to make the necessary revisions to the ICC paperwork and documentation, and we hope to be ready to implement the changes by the end of February.

Detailed advice for training centres and ICC test centres can

be seen here.

More general information on boating abroad including individual country requirements can be found on the **RYA website**. Access to the pages with individual country information is restricted to RYA members only.

Training centres and instructors should contact the **RYA Cruising Team** for information on where the ICC is required or recommended.



### News

### Scam Alert!

We have had reports from a number of training centres regarding email scams. These crop up fairly frequently, so you may already be aware of them, but everyone needs to be alert to make sure you're not drawn into the ones that appear quite plausible.

One recent scam that has been circulating was from a person under the guise of a potential customer emailing to enquire about booking a course.

As the booking progresses, they overpay the course fee, with a request that the centre refunds the difference to someone else. The overpayment will look genuine until later, when the original payment is backcharged, leaving the centre out of pocket.

This is not the only scam, but in this case it was clear that our centres were being specifically targeted on quite a big scale. We therefore informed the Police.

General advice is to contact your own local Police if you are on the receiving end of similar scams and have lost money as a result.

### Moving address or changing email?

Please do remember to inform the RYA if you move or change telephone numbers or email addresses.

With 24,000 instructors on the database, keeping track of everybody is a mammoth task. email: training@rya.org.uk

### **RYA develops 'Sail for Gold' Olympic Activation Programme**

The 2012 Olympic and Paralympic Games are now only 18 months away and we want to help bring the excitement of the world's biggest sporting event to your club or training centre.

The RYA will be launching **Sail for Gold** which will provide a framework of on and off the water activities, tailored to your club's needs. We hope to inspire new and existing sailors to get out on the water, making you the focal point for members to join in the spirit of the Olympics, and maximise support for "Skandia Team GBR".

"This is a once in a lifetime opportunity to use the interest in the 2012 Olympics to inspire our sport. We hope our programme of special events will encourage both newcomers and existing sailors to get involved and to follow the British sailing team through 2012 Olympics and Paralympics", commented RYA CEO Sarah Treseder

Planned activities for 2012 will have something for everyone, including:

- 'Sail For Gold' regattas and a national 'Push the Boat Out' event
- Exhibitions/ events to celebrate our Olympic & Paralympic sailing heritage
- 'Have a go' events across the country for new sailors

This year there are great opportunities for you to tie your open days in with national events such as the medal day of the Skandia Sail for Gold Regatta; the ISAF World Cup Sailing series held in Weymouth & Portland or the LOCOG Open Weekend on 22 – 24 July 2011.

Full details of the programme will be announced at its launch at the 2011 RYA Volvo Dinghy Show on 6-7 March. In the meantime we will be writing to clubs, recognised training centres and marinas with details of the programme and calling for volunteers to assist in coordinating Sail for Gold events and activities.









www.rya.org.uk (3)

### News

### New Chief Instructor: Motor Cruising and Powerboating

Rachel Andrews joined us at the beginning of January. She is a Powerboat and Personal Watercraft Trainer, a Centre Inspector and a Yachtmaster Offshore, and has been working freelance in the UK and abroad for the past 3½ years. Prior to that she worked at a number of outdoor activities centres teaching a wide variety of land and water activities.

She brings with her a wealth of experience in working with centres, sailing clubs and local authorities, and in the superyacht industry.



Rachel says "I am thrilled to be taking up this new post working in RYA training and look forward to the challenges I will

face. I'll be at quite a number of the Regional Instructor conferences over the next few months looking to meet as many of those helping to deliver the Motor Cruising and Power schemes as possible."

Rachel is already getting to grips with the various demands of the training schemes, our centres and instructors.

She can be contacted on rachel.andrews@rya.org.uk or by calling 023 8060 4187

#### New E-Learning Assistant

Welcome to Emily Stiles who joined us in November as E-learning Assistant, helping with the running and administration of RYA Interactive.

Fresh from a degree in Media Production and Technology, Emily brings with her design expertise and a certain amount of geekiness which will be invaluable to the project!

Emily can be contacted on emily.stiles@rya.org.uk or 023 8060 4185.

### Vetting Schemes and Criminal Records Checks

The Government has announced that it will be reviewing the system of checks and registration schemes in England, Wales, Scotland and Northern Ireland.

Here is an update on the current position:

#### **England and Wales**

Reviews have been proposed for the Vetting and Barring Scheme, Criminal records regime and CRB disclosures between employers.

#### Scotland

The Protection of Vulnerable Groups (PVG) Scheme has been delayed and will now come in during February. Anyone doing 'regulated work' with children or protected adults will have to pay to join the scheme. The scheme will be free to volunteers. Subsequent employers will pay £18 to find if any new information has been added.

#### Northern Ireland

The Vetting and Barring scheme, in whatever form it finally appears, will apply to Northern Ireland.

We will keep you informed as we hear about the reviews and changes.

The RYA offers a 'registered body' service to training centres, clubs and affiliated organisations through Discolosure Scotland, the CRB and Access NI.

## SRC inspections

This is a reminder to all UK training centres that run dinghy, keelboat, powerboat, PW or windsurfing courses in addition to the SRC course:

Your SRC operation will be inspected along with your usual inspection in 2011. If you currently pay an annual recognition fee then you will also have received an invoice for the SRC inspection with your recognition fee invoice that was sent out at the end of December.

A report form was also sent to you at the end of December. Please check the requirements carefully and be sure to have all these items, including the training radios, at the location for the practical inspection. The inspector will be unable to complete the inspection without seeing all the items listed.

UK shorebased centres that run SRC training, but no practical courses, will be inspected for SRC in 2012/2013. The fee for this will be confirmed nearer the time.

### Keep in touch

If you haven't received Wavelength online so far, we probably don't have your email address. Send us an email with your name, postcode and/ or membership number so that we can update our records. wavelength@rya.org.uk



### Advice and information



#### Look after your freelancers

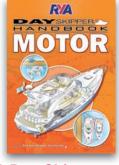
The need for training centres to collect information such as medical conditions and next of kin from their customers is old news. We're sure you're all doing it!

But busy centres with a large pool of instructors coming and going by the week might not be so diligent about collecting information from their freelancers

Accidents and illness can strike anvone. Would vou know who to contact if the freelance instructor working with you for the first time this week takes a blow to the head and can't remember who they are? If they collapsed would you know about any pre-existing medical conditions? Have you checked if they rely on any medication and would you know what to do if you needed to administer it to them?

You don't need to implement any special procedures for your staff - just make sure you take the same care over finding out a bit about them as you would for your permanent staff.

## RYA publications The Equality Act 2010



RYA Day Skipper Handbook - Motor Author: Jon Mendez Code: G97 Retail price: £14.99 The new companion to the RYA Motor Cruising Day Skipper Course.



#### **RYA Go Green!** Author: Claudia Mvatt Code: G75 Retail price: £9.99

Aimed at promoting environmental awareness to voungsters while taking them on an adventure on the UK's waterways and shorelines. Ideal for 7-12 year olds.



**RYA CEVNI Handbook** Author: Rob Gibson Code: G106 Retail price: £5.99 Helpful for anyone taking the CEVNI test, whether online or in written form.



#### **RYA National** Windsurfing Scheme Syllabus and Logbook – 2nd edition

Code: G47 Retail price: £4.99 Suitable for beginner, intermediate and advanced windsurfers. Contains information on the RYA windsurfing syllabus, a log section

and a place to attach certificates.

#### Copy dates for future Wavelengths

Wavelength is published three times per year. If you have ideas for articles or want to place a recruitment ad, please bear the following dates in mind:

April edition (printed) – copy date 14 February September edition (online) - copy date 11 July January edition (online) - copy date 1 December

All copy or ads should be emailed to wavelength@rya.org.uk

After four vears of consultation the Equality Act came into force on 1 October 2010. The Act covers England and Wales and forms part of the laws of Northern Ireland and Scotland (with the exception of one clause).

The Act aims to update and simplify UK discrimination law into one piece of legislation and clubs and recognised training centres must ensure they meet its requirements.

Although club responsibilities will remain the same, there are some differences that clubs need to be aware of.

The Equality Act will:

- extend the ban on discrimination to include gender reassignment, pregnancy and maternity, religion or belief and sex.
- prohibit age discrimination by private clubs and associations. This part of the Act is expected to be in force by 2012.

The RYA Legal Team have produced a Guidance Note on the Act which can be accessed via the club section of the RYA website.



### Advice and information

### High speed experience rides

The UK commercial passenger vessel industry is legislated by both the Maritime and Coastguard Agency and port/ navigation local authorities.

Over recent years there has been a significant increase in the number of fast 'experience' rides for the general fare-paying public. Regrettably some accidents and incidents have occurred.

Such activities are generally undertaken in sports boats or RIBs. They are, by nature, aimed at providing an exhilarating ride at relatively high speeds without in any way intending to endanger passengers, crew or third parties.

Recently released guidance aims to promote and encourage passenger safety, general safe



navigation and professional interaction between small high speed craft and all other waterway users. The guidance provides advice on good management practice for operators and crews.

This document should be read in conjunction with the RYA's 'Guidance for Passenger Safety on Small Commercial High Speed Craft' which addresses the practical boat handling aspects of this type of operation. It does not supersede or replace the statutory requirements contained in the Maritime and Coastguard Agency (MCA) Small Commercial Vessel Codes of Practice which are aimed at a range of small commercial vessel operations. As such, this document is for guidance only.

Small Passenger Craft High Speed Experience Rides Guidance can be downloaded from the **RYA website**.



### Henri Lloyd Prize Draw

Win a brand new set of Henri Lloyd oilskins with The Green Blue.

We have teamed up with Henri Lloyd to offer Wavelength readers the chance to win a set of Henri Lloyd **Blue Eco** oil skins.

Designed for coastal sailing, they deliver the optimal balance between superior comfort and environmental sustainability, and are part of the first ever range of environmentally friendly recycled marine performance wear. Garments can be recycled into brand new items at the end of their useful lives.

To be in with a chance of winning, drop us an email at info@thegreenblue.org.uk with Blue Eco in the title and you'll be entered into the draw.

Entries must be in by 18 February and the winner will be notified by 28 February.

To be added to our mailing list to receive quarterly updates from The Green Blue then please subscribe **here**.



### **Central certificate registration**

Registration of Powerboat Level 2 certificates online has been operating since April 2010. We are monitoring feedback and will continue to make tweaks to the system to make it as userfriendly as possible.

The old style paper certificates are no longer available to order. However, you may continue to use up your stock until 1 April 2011. From 1 April, only the new photo ID certificates may be issued (order code PBPP).

After 1 April, applicants for an ICC or commercial endorsements may only use the new style of certificate to support their application. Due to the long notice period for the demise of the paper certificate, no exchanges or refunds will be made.

If you have not yet registered for the system on the website, you can do so by going to www. rya.org.uk/go/register. You will need your reference number and activation code that were sent to you previously. If you don't have those, please call RYA Training on 023 8060 4181.

Later this year the online system will expand to incorporate personal watercraft and practical Day and Coastal Skipper certificates. We will keep you informed as they come on stream.

The new Powerboat Level 2 certificates are currently supplied un-numbered and include a panel for you to enter the number that is generated when you register the certificate. Over the next few months, we will be changing over to prenumbered certificates instead. Don't worry about existing stock that you are holding. Carry on ordering as usual, and when our stock runs out you will receive the pre-numbered certificates instead. At that point the online registration system will accommodate the changeover.





### **RYA** REGIONAL INSTRUCTOR CONFERENCES 2011

Join us for a day of practical activities for all instructors involved in the dinghy, windsurf, PW and powerboat schemes.

Learn the latest RYA developments and take part in sessions afloat and ashore designed to keep you up to date and further your knowledge.

Meet the manufacturers and try their latest kit.



For further Information and details about your nearest conference, contact your Regional Development Officer.





#### ()) Heath Lambert Group



#### WHEN AND WHERE?

South West > 19 February Moutbatten Centre, Plymouth
South & South East > 20 February Hayling Island SC
East Midlands > 26 February Rutland SC
West Midlands > 27 February Bartley SC
North East > 12 March Sunderland YC
East > 13 March Grafham Water Centre
North West > 19 March Hollingworth Lake
<b>Yorkshire &amp; Humberside &gt;</b> 20 March Pugneys Country Park
Thames Valley & London > 26 March Datchet Water SC
These conferences need to be booked online at: http://www.sailracer.org/reginstructconf/ Please ensure your booking is made before the stated closing date on the conference booking website. There will be no admissions after the stated date. Book early to ensure your space

Welsh Instructors Conference > 12 February Plas Menai National Watersports Centre

For bookings contact admin@welshsailing.org | 01248 670738

For more information please contact the Sport Development Team at the RYA on 02380 604 251

### Regional

### **Regional contacts**

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### **First Aid**

## **CPR guidelines 2010**

The 2005 CPR guidelines have proved easier to teach and retain and have led to increased survival rates. The



2010 modifications can be summarised as **"do very much the same, but do it better."** 

The changes include:

- Asking for an AED (automated external defibrillator) when sending for help
- Compress the chest 5-6cm, at a rate of 100-120 per minute
- Each rescue breath should only last one second to minimise interruptions in chest compressions
- More detailed guidance on the signs of recovery, and when to stop CPR.
- The recommendation to teach

CPR with an emphasis on chest compression, but to include ventilation as standard.

 The value of a mobile phone to summon assistance without leaving the casualty. (NOT recommended at sea. If a VHF/DSC or VHF is available send a Distress Alert, followed by a Mayday.)

A full version of the changes, will be on the website shortly under resources for instructors.

All first aid instructors are recommended to read the full text on the RC website on

#### **Reminders:**

- Edition 9 of the St Johns/ St Andrew/Red Cross First Aid Manual will be available by April.
- The First Aid Instructors conference will be on Thursday 3rd March in London. Invitations were sent in early January.
- Please email Sara Hopkinson, RYA National First Aid Adviser at sara@ pinmillcruising.co.uk with questions or suggestions for discussion topics.

www.resus.org.uk. Section 2 covering the Adult Basic Life Support can be separately downloaded.

### The jobs page

UKSA is the charity dedicated to changing lives through personal development and maritime education. We aspire to provide the very best quality maritime education and the widest range of opportunities to develop self-esteem, confidence and motivation. Find out more about us on www.uksa.org. We are currently looking to recruit for a number of positions.

#### **UKSA SENIOR WATERSPORTS INSTRUCTORS**

We are looking for experienced senior instructors to work, mentor and develop our watersports staff and students.

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The key responsibilities are to deliver an inspiring customer focus to our students, to manage the quality of delivery, and ensure compliance with UKSA Standard Operating Procedures and external governing bodies, delivering and promoting exceptional standards in both deliveries afloat and ashore.

#### EXPERIENCE AND QUALIFICATIONS REQUIRED

#### // Dinghy Senior Instructor qualification essential

- // Windsurfing Intermediate instructor, Power boat instructor, and/or BCU instructor is an advantage
- // Dinghy Coach or Windsurfing Trainer desirable
- // Proven experience in the watersports industry with demonstrable skills in running a large proportion of the RYA/BCU syllabus
- // Experience in coaching and training up to instructor level
- // The ability to mentor fellow instructors and command a high level of
- instruction/coaching afloat // Excellent Communication Skills

#### An Inter State Ballion

If you would like to be considered for either of the above positions, please send your CV with a covering letter to personnel@uksa.org The successful applicants will be asked to apply for an enhanced disclosure. Further information about disclosure can be found at www.crb.gov.uk

#### WATERSPORTS SEASONAL INSTRUCTORS

We are looking for outstanding individuals who are RYA and BCU qualified watersports instructors for the 2011 season.

The role includes; teaching a variety of watersports disciplines to adults and youths on our RYA, BCU short courses, schools and groups, and long term career training courses. Candidates will have excellent inter-personal skills, be a strong team player and have a proven ability to multi task.

#### EXPERIENCE REQUIRED

- // A minimum of coastal RYA dinghy and windsurf qualifications, or dinghy and kayaking instructor qualifications
- // Relevant teaching experience
- // RYA powerboat instructor would be beneficial

### The jobs page



#### Skippers and First Mates

We have opportunities for professional racing skippers and first mates to join our team for the new fleet of Sunsail F40s.

For the 2011 season we can offer you competitive rates of pay as well as the chance to race with the best. If you are based on the south coast, are freelance and client friendly then don't miss out on this great opportunity.

Interested? apply online at www.tuitraveljobs.co.uk reference number MAR36 or call 02392 222863 for more details



#### Salford Watersports Centre



– Based at Salford Quays, Manchester

Watersports Instructors (summer contracts & casual work available) £8.55 Per hour

This post is to assist in the development & coaching of a watersports and outdoor activities programme including equipment maintenance & administration.

The successful applicant must possess at least one RYA or BCU instructor/coaching qualification (ideally two). Qualifications must be accompanied by a valid 1st aid certificate. You must have over 12 months practical experience in a watersports centre or similar environment.

You may be required to participate in a staff training week (paid) prior to the contract starting.

See our website for further details www.salford.gov.uk/watersportscentre



UKSA, a registered charity, is currently recruiting yachting instructors to teach all elements of the RYA Sail Cruising Scheme from Competent Crew to Yachtmaster preparation, both ashore and afloat, and ensure the safe running of the boat at sea.

Applicants should be qualified to RYA Yachtmaster Instructor, with proven industry working and teaching experience. Consideration will be given to RYA Cruising Instructors where further training may be provided for the role.

Permanent, year round position based on 40 hours per week over 5 days, with pro-rata hours for sea phases. Further details are available on our website www.uksa.org.

To apply please email your CV with a covering letter to personnel@ uksa.org or post to Personnel, UKSA, Arctic Road, Cowes, Isle of Wight, PO31 7PQ.

The successful applicants will be asked to apply for an enhanced disclosure, further information can be found at www.crb.gov.uk



### The jobs page

#### **Current vacancies at** SailLaser Scotland (Recruiting Now!!)

We are currently looking to recruit qualified Sailing Instructors for 2011. The Sailing positions are available from March - September 2011.

#### **Current Positions Available**

- Lead Senior Instructor (5 Day Week)
- **Dinghy Instructors (5 Day Week)** •
- Assistant Instructors (3 5 Day Week)

There are also opportunities to train as an Assistant Instructor if you are a good sailor and want to progress in the instructional pathway.

#### How to Apply

Please send a CV and covering letter to Steve Noble (Chief Instructor), SailLaser Scotland, 366 Hamilton Road, Motherwell, ML1 3ED or email: steve.noble@sail-laser.com





- Do you hold an RYA Ocean Yachtmaster ?

- Have excellent instructing, interpersonal, team and leadership skills?
  Have experience, endless energy, drive, determination and commitment?
  Maintain the highest levels of safety and seamanship?
  Up to 18 month contract and highly competitive salary and benefits.

Then Clipper Ventures wants to talk to you! If you wish to apply to be a race skipper and you think you have what it takes please email your full CV to: sirrobinknoxjohnston@clipper-ventures.com

Call 02392 526000 or visit www.clipperroundtheworld.com

CLIPPER WORLD ) RACED BY PEOPLE LIKE YOU

### lakes leisure

Windermere

#### **Activity Instructors**

We are looking for instructors with RYA/BCU qualifications. This must be supported by energy, personality and enthusiasm, allowing you to deliver high quality activity sessions to our guests of all ages and abilities.

In return we offer full and part time seasonal contracts to suit your availability and our needs. Remuneration is in line with your qualifications and experience.

We also welcome applications from locally based instructors available for casual work on a sessional basis

Application forms available from: Angela Knipe, HR Administrator. Tel: 01539 790110 or 729777. Email: a.knipe@lakesleisure.org.uk Website: www.lakesleisure.org.uk

#### Seasonal Part time windsurf, sailing and kayak instructors required at Manley Mere

Manley Mere, Nr Frodsham. Cheshire. WA6 OPE Tel:01928740243 Email:info@manleymere.co.uk



TIS

#### **Chief instructor;**

#### To work in a superb coastal location.

Experienced dinghy S I. and windsurf instructor required at SeaSports Southwest; 'Tuition & training to the highest standard.'

You will join a small professional experienced and fun team of instructors

We pay well (pay is dependent on qualifications & experience), and are offering a long season/ possible permanent position. We have great facilities and lots of development opportunities and expect in return enthusiasm in buckets full, flexibility and hard work.

Any other qualifications will also be an advantage but not essential.

Please call or Sue or Tim Cox: 01626 772555 email info@seasports-sw.co.uk Or send your CV

SeaSports Southwest, New Quay St, Teignmouth TQ14 8DA

# Who takes your bookings between 18:00 and 12:00 ?

### **Answer phone?**

64% of Class Calendar booking transactions\* are done between this time can your business afford to miss out?



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\* Source Class Calendar UK Servers over past 5 years