RA Wavelength

keeping RYA instructors and coaches in touch



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Don't receive *Wavelength* direct? Moved house and not told us? Log in to www.rya.org.uk and edit your profile or email us your name, address and membership number so that we can update our records. wavelength@rya.org.uk

Dates *for the* Diary

Now! Closing date for articles and job ads in April's Wavelength

25-26 February:

Trinity House, Conference, London

2-3 March: RYA Volvo Dinghy Show, London

11 March: RYA e-canal Ltd Inland Waterways Conference

31 March: No more paper certificates to be issued for Day Skipper, Coastal Skipper and Inland Waterways practical courses.

1 April: First aid certificates required for Powerboat Level 2, Advanced Powerboat and Day Skipper Commercial Endorsement applicants (see page 12)

1 April: RYA Interactive student fees increase (see page 3)

30 April: Closing date for RYA Instructors and Principals survey (see page 11)

1 July: Closing date for articles and job ads in September's Wavelength

11 October (tbc): SRC Assessor and Principal conference (see page 4)

New ways to reach us





Available on the





New motor cruising courses

s announced at the Yachtmaster™ Instructor Conference, we are testing the water with a step towards a couple of shorter motor cruising courses. This is in response to suggestions from training centres and students. The new courses can both be run over two days.

The first is the Start Motor Cruising Crew Course - a basic level course which can be run in conjunction with a Helmsman or Day Skipper course, and would be great for families who would all benefit from being trained and involved to various levels.

The second is the Motor Cruising Advanced Pilotage Course – a higher level course designed to take people beyond Day Skipper training and prepare them for more advanced cruising by day and night. Currently there is low attendance on the Coastal Skipper course for motor cruisers, so we hope this course will provide a valuable alternative for those who consider the Coastal Skipper course too advanced for what they require.

Initially we are piloting these courses and spending the summer gathering feedback and making changes to the syllabus if needed. We intend to launch the courses formally at the PSP Southampton Boat Show in September 2013.

We would appreciate help with running these pilot courses from as many motor cruising centres as possible. Your existing recognition and instructor qualifications will automatically cover you for running the courses, and there is no additional investment required. Certificates will be available to order through your centre's RYA account.

At the end of each course we will ask you to answer a few short questions to help us gather feedback and evolve the course if necessary.

More information on both courses can be found on the website through the links below, including the syllabus and a feedback form.

Start Motor Cruising Crew Course information Motor Cruising Advanced Pilotage Course information.



Yachtmaster[™] Handbook

ames Stevens (former RYA Training Manager and Chief Examiner) is the author of our new RYA Yachtmaster[™] Handbook, the first official guide to preparing for the worldrenowned RYA Yachtmaster[™] Offshore and Coastal exams.

Featuring stunning illustrations, this book assumes the reader has knowledge at (or close to) RYA Yachtmaster™ level. It highlights what a candidate needs to be thinking about at this level, setting them up for life beyond the exam as a competent, confident skipper.

This book expands on the course companion book (Yachtmaster[™] Shorebased Notes), which is ideal as an 'aide-mémoire' to the RYA Coastal Skipper Practical course, and will appeal to sailors and motor boaters, as well as anyone wanting to use the RYA Yachtmaster[™] qualification professionally. **Order code:** G70 **Price:** £17.99

Trinity House Conference

The International Association of Maritime Institutions would like to invite you to the Trinity House Conference on 25-26 February at Trinity House, London.

The subject of the conference is 'Changing maritime education and training in Europe to meet the STCW 2010 standard'.

If you would like to attend, please see **www.iami.info** for full information. The deadline for bookings is 8 February.

Raymarine RYA Yachtmaster[™] Instructor Conference

he Bournemouth Highcliffe Marriott was again the venue for the annual instructors' conference for the cruising schemes. Raymarine continued to support us, enabling sponsored places to be offered to new instructors. The keynote address was split between two speakers:

Roger Towner, The Registrar of Shipping and Seaman and Chief Examiner at the Maritime and Coastguard Agency gave a down to earth presentation about the Yachtmaster™ Scheme from the eyes of the MCA. He also looked at the positive relationship the Yachtmaster™ Certificates of Competence have with other professional qualifications.

Richard Hayworth from High Latitudes gave a very informative presentation on their work preparing people for extreme sailing expeditions, proving we can never say we have nothing to learn.

Numerous workshops, led by industry experts, were available:

- » The new Cruising Instructor
- training regime due to come into effect in 2014, and the route to becoming a Cruising Instructor Trainer
- » What to cover in our man overboard training without setting an 'RYA way'
- » Safeguarding of young children and vulnerable adults



Craig Burton Chief Instructor, Sail Cruising

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Rachel Andrews Chief Instructor, Motor Cruising & Power E-mail: rachel.andrews@rya.org.uk Tel: 023 8060 4187

- » Training from RYA Sailability and helpful hints on working with people with disabilities
- » Overview of the trial new motor cruising courses
- » How to handle difficult customers and complaints
- » Insurance for instructors and centres from an insurer's perspective.

Break-out discussion groups covered a wide range of subjects from communication and support for RYA instructors to modular training as a possible route for the future.

Thanks to the discussion and workshop group leaders, and to the exhibitors for their part in making this a success. Particular thanks go to Raymarine, Marriott Hotels, Maritime and Coastguard Agency, High Latitudes, John Lewis Group, OYT South, RYA Sailability and DeNovo Insurance.

A full report of the conference will be available on the RYA website.



Interactive site. With the new

site will come some additional

functionality that will help us

manage and develop the site

more effectively and help you

There will be some new

step forward.

manage your students more easily.

processes for us all to learn, but the

end result should be a very positive

RYA Interactive news

2012 was a good year for RYA Interactive. With the introduction of the Professional Practices and Responsibilities (PPR) course in April, the site continued to grow at a frenetic pace, both in terms of the number of training centres offering online courses, and the number of students signing up with them.

The PPR course

While it is always contentious to introduce a new compulsory course, students who have completed the PPR course have generally appreciated the need for it.

An overwhelming proportion of students have also confirmed that they have learned from the course, despite having been involved in the commercial maritime world for a number of years. We always wanted the course to be more than just a box-ticking exercise, and it seems to be doing its job.

Confirmation of the quality of the course also came from outside the marine world when, in November, we received a Silver eLearning Award in the category 'Best use of eLearning to ensure compliance with external regulations'. There were over 200 submissions for awards from around the world, from companies with many years' experience of offering online courses. It is rare for such a new course to even be shortlisted for an award, so we were extremely honoured to win silver.

New SRC course

As detailed on page 4 we have started work on developing an online course for the Short Range Certificate course. This will be an alternative option to the classroom course and will help to deal with some of the challenges currently facing the course. We will keep you up to date as the project progresses.

Recognition and student fees

In line with other recognition fees, it is necessary for us to increase the RYA Interactive fees slightly. The fees from 1 April 2013 are shown below.

Site upgrade

During this spring and summer we will be upgrading the RYA

From 1 April 2013 student fees will rise as follows:

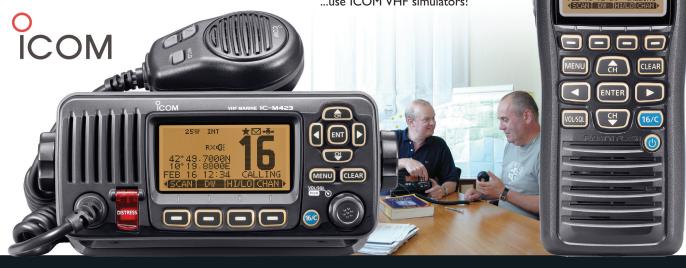
Course:	Fee: (Subject to VAT)
Essential Navigation	£10.50 per enrolment, invoiced to centre
CEVNI test	£10.50 per enrolment, invoiced to centre
PPR	£15.75 per enrolment, paid to centre - Note: the fee payable by the student will rise to £32.50 plus VAT at the same time

From January 2014 recognition fees will rise as follows:

Course:	Fee: (Subject to VAT)
Site hosting fee	£105.00
Essential Navigation course fee	£52.50
CEVNI test fee	£21.00
PPR course fee	£52.50

VHF Simulators... the easy way to pass SRC

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SRC course developments

s discussed at last year's SRC conference, we have been assessing the changes required to keep our Short Range Certificate (SRC) training and exams in line with the CEPT regulations.

One of the main challenges is the requirement to have clear separation between training and examination, and also to ensure a minimum course length of 10 hours. This will inevitably lead to changes in the way the course is offered in the classroom and will impact on costs for your students.

As mentioned in September's Wavelength, in order to achieve the required separation between training and examination, and in line with the changing needs of students, we are developing an online alternative to the classroom course. We have started work on this and plan to have the course ready for public release in January 2014. It will be run through our RYA Interactive eLearning site alongside our other online courses.

Please note - the classroom based course will remain, with students being able to choose whether to take the course online or visit a centre for face-to-face training. Equally, training centres will be able to choose whether to offer the online course, the classroom course, or both. Only bona fide SRC centres will be able to offer the online option.

Regardless of the method of



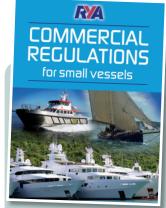
Craig Burton Chief Instructor, Sail Cruising F-mail: craig.burton@rva.org.ul

E-mail: craig.burton@rya.org.uk Tel: 023 8060 4182 training chosen by a student, the course will be sold by RYA SRC centres just as current courses are, and all students will be required to attend a training centre for their SRC exam.

There is no intention to create a new examiner role, and all current SRC assessors will be able to instruct or assess provided they do not instruct and assess the same person.

To make sure everyone is aware of the changes to SRC training and assessment that will take effect in 2014, we will be holding a conference for SRC Assessors and training centres. The provisional date is 11 October. We will send the relevant people details nearer to that time.

During the conference there will be a chance to ask questions about the future delivery of the course and exam, and an opportunity to preview the online course during that day.



RYA Commercial Regulations eBook

RYA Commercial Regulations for Small Vessels is now available as an RYA eBook (RRP £11.99) .

To access this eBook download our free RYA Books App for iPad®, iPhone® and iPod touch® from the App Store™. A free taster is available for you to try before you buy.



Norcom Technology Navistick

Norcom Technology are pleased to introduce their latest product: the Navistick. This is a USB GPS with combined storage space, allowing data to be saved and stored onto the device. GPS data can be logged to the device using the provided GPS logger, and the GPS signal can be monitored using Norcom's Satvis software which is also supplied. The Navistick can have the software and everything needed selfcontained on the device meaning you can use your own

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Powerboat, PW and Inland Waterways

Kill cords and prop strikes

have heard about a number of incidents around the world involving passengers, and in one case the helm, falling out of moving powerboats and being hit by the boat's propeller.

These accidents happened during leisure activities on private individual's boats and were not related to training. It underlines how difficult it is to raise awareness of kill cord usage and man overboard recovery techniques to the general boating public.

It's all in the syllabus – we just need to make sure the message is loud and clear to anyone taking an RYA course.

How to wear the kill cord

The RYA recommends that the kill cord be attached around your leg or securely to your personal buoyancy. In either case it should



not foul the steering or gear controls.

Any alterations to kill cords must be checked with the engine manufacturer.

Top tip for teaching good kill cord discipline

When changing students around in the boat, disconnect the kill cord at both ends and hand it to the next student. This will give them practice in attaching the lanyard to both themselves and the kill switch.

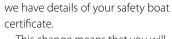
Click here for further information on the safe use of kill cords.

Instructor certificate changes

owerboat Instructor certificates have been changed to include the Safety Boat and Advanced Powerboat Instructor Qualifications.

If you are a Powerboat Instructor who has subsequently passed the Safety Boat course, you can have your certificate updated free of charge by sending a copy of your Safety Boat certificate to our Certification Department.

Existing Powerboat Instructor and Advanced Powerboat Instructor certificates remain valid for the remainder of their five year term, and the new type will be issued on your next revalidation, if



This change means that you will only have one Powerboat Instructor certificate carrying endorsements to teach the Safety Boat and Advanced courses if applicable.



Rachel Andrews Chief Instructor, Motor Cruising & Pow E-mail: rachel.andrews@rya.org.uk Tel: 023 8060 4187

Important changes for powerboats and equipment

e are having to make changes to our requirements for boats used on Intermediate and Advanced powerboat courses.

In accordance with the Powerboat review and the RYA's exemption for training under the Small Commercial Vessel and Pilot Code of Practice (MGN 280),

PW Instructor courses

Reminder:

All candidates for Personal Watercraft instructor courses and Instructor conversion courses must have at least two years' experience of driving personal watercraft.

Instructor course pre-requisites are in place to make sure that only those with enough experience and background knowledge are representing the RYA as instructors.

Trainers, please make sure you don't accept candidates for instructor training without this level of experience.

Are you kitted out correctly?

on't forget to familiarise yourself with the Powerboat checklist in the new consolidated **Recognition Guidance Notes**. This booklet was posted to all centres in January, and you will find the list you need in Appendix 13. centres will need to comply with new equipment levels.

A letter has been sent to all powerboat training centres, Trainers and Advanced Powerboat Instructors giving full details of the changes. If you haven't received your copy yet, you can download it from the 'Resources' section of www.rya.org.uk.

Powerboat Trainer selection days

f you are an experienced Advanced Powerboat Instructor who wants to run Instructor courses within the powerboat scheme, have you considered becoming a Powerboat Trainer?

You can find information and an application for the selection days in the resources section of **www.rya.org.uk**. See the page for courses, updates and revalidations.

Selection days will take place in November 2013 for the trainers' course in February/ March 2014.

Completed forms should be sent to your Regional Development Officer (details on page 13) to sign, and returned to Rachael Upton at RYA HQ by the end of July.

e-canalmapp

RYA e-canal Ltd Inland Waterways Conference

LAST CHANCE TO BOOK!

11 March 2013 - Holiday Inn, Rugby/Northampton - Price: £35 Open to all RYA Inland Waterways instructors, trainers and principals of RYA Training Centres who run the RYA Inland Waterways Helmsman's course.

Guest speaker: Simon Salem from Canal and River Trust Want to come? Call Rachael Upton on 023 8060 4188 today. Sponsored by e-canal Ltd

Visit www.e-canalmapp.co.uk to find out more

Entrapments



e all know there is a risk of entrapment when a dinghy capsizes. Avoidance techniques and rescue procedures are many and varied, but there are two recurring themes.

Firstly, in a training situation the use of a masthead float would, in most situations, prevent complete inversion. The fact that an entangled crew member's head would be close to or on the surface, would allow them to at least take a breath and buy them some time while others deal with trying to free them.

Secondly, if a dinghy needs to be righted quickly, the traditional method of two hefty folk on the upturned hull applying leverage to the centreboard will bring the dinghy to 90 degrees as guickly, if not guicker, than any other method.

Sadly, entrapments continue to occur, occasionally with deadly results. But there are some encouraging signs, as illustrated by the following example.

A day boat was being raced in a regatta, helmed by a disabled gentleman with a crew of three experienced sailors. During a downwind leg, the boat inadvertently gybed and inverted,



and the helm was trapped underwater beneath the hull. The situation was exacerbated by a modification to the boat and the fact that the helm was wearing an automatically inflated lifejacket.

The day boat crew and the crews of the attending RIBs made brave attempts to reach the trapped sailor. But it was only when one of the RIB's crew used a line to right the craft, that they were able to reach the helm, who by then had stopped breathing. Fortunately, due to the prompt first aid given, the helm began to breathe for himself and was quickly evacuated to hospital by the local air ambulance, where he made a full recovery.

Investigation after the event revealed that the crew of the RIB had been on a RYA Safety Boat course and had received training on how to right inverted dinghies a significant factor in this case.

The RYA Safety Boat course teaches useful skills for all boat drivers who may find themselves offering support or safety cover to fleets. We would encourage all those working in a support capacity for clubs or centres to consider attending this popular and useful course, and to make full use of the opportunities to practice techniques that the exercises in the course provide.

Useful reading:

David Ritchie, former RYA National Coach carried out an investigation into entrapments and came up with some interesting findings and solutions. You can download a copy of his report here.

More a



"RS's Quba seems to clearly line up against Laser's Pico ...The Quba provides a similar package, enhanced by better sailing performance, slicker features and a wider range of use.

Yachts and Yachting

"...safe yet exciting all-rounder and is frankly several steps ahead of the competition ... exceptional detailing adds to an impressive package... Yachting World

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www.rya.org.uk

Dinghy and keelboat

Challenge your sailors



Tim Anderton, RYA Thames Valley Sailing Development Officer, has some ideas to keep things interesting for sailors and instructors alike.

A lot of the focus in the past few years has been on providing good quality, varied training sessions for youngsters. As a sport we have done this well and have seen positive results. So, surely we should use a similar technique for adult training.

I run sessions at a lot of clubs for adults who are keen to improve their skills or get into racing. The feedback I get is that it is the variety of exercises which makes their day so enjoyable. I tend to avoid the typical triangle setup, and run a few different exercises through the day instead. This can be starting, mark rounding, gybing or anything else. There is no doubt that it is easier to keep existing members or customers than it is to find new ones. So by providing an interesting and enjoyable mix of exercises, whatever level they are at, we are more likely to keep them keen and keep them involved in the sport.

Have a look at the **RYA Race Training Exercises** and try

something different on your next course – they can be used to develop general boat handling skills as well as to improve racing techniques. New exercises may be a bit daunting the first time you try them, but sailors and instructors alike enjoy the challenge of doing something different!

Get ready for your inspection

s mentioned on page 9, the new consolidated **Guidance Notes** for training centres are now available.

Please take time to check these as soon as possible, but especially before your inspection. The requirements for recognition haven't changed but the new Guidance Notes include a vessel checklist for each of our training schemes. See Appendix 13 of the notes to make sure your boats and boards are as they should be.



In terms of space the Venture is clearly a winner... with a huge, wide-open cockpit... an official maximum crew capacity up to 640kg... a people carrier with the potential to carry more than its dinghy rivals" Yachts and Yachting

"Remarkable stability and a cockpit genuinely large enough to carry an instructor and six pupils make the Venture stand out. We are very impressed." Ben Willows – UKSA

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Drownproof your students



or a number of years the Maritime and Coastguard Agency have warned of the dangers of cold shock, or cold water shock. It is one of our requirements when assessing whether a first aid certificate is acceptable for RYA Instructors. However very few first aid courses cover the subject, and many confuse it with standard runof-the-mill shock. Why?

Well, because it's not really a first aid subject and there isn't much the first aider can do. Rather than treating the symptoms, it's more about forewarning the person who might end up in the water about the risk of cold shock. Arming them with this knowledge should help them cope with the effects.

What is cold shock?

When a person enters cold water, a series of initial responses can take effect for the first few minutes. The sudden lowering of skin temperature produces these involuntary responses which take effect almost immediately, reach their peak in the first 30 seconds and last for two to three minutes.

- » Breathing becomes quicker hyperventilation
- » This over-breathing can cause dizziness and confusion in the first few minutes.
- » In water below 15°C an initial involuntary gasp of air can result in inhalation of water and near drowning.
- » The ability to hold breath is greatly reduced to less than 10 seconds.
- » In choppy water where waves

wash over the face frequently, this rapid breathing and reduced breath holding greatly increases the risk of water inhalation and drowning.

» The blood vessels near the surface of the skin constrict to reduce flow and prevent heat loss, leading to increased blood pressure as the heart pumps against the constrictions. Any exertion at this point can increase the risk of heart attack or stroke.

It is easy to see how these responses could cause panic in someone who has just fallen over board. If they are forewarned that the rapid breathing will settle down in a minute or two, they can focus on protecting their airway and NOT undertaking that swim to safety until they have calmed down.

People unaccustomed to entering cold water may experience these effects in water temperatures up to 25°C. People used to entering cold water can become accustomed to the whole situation and therefore are less likely to suffer cold shock.

All practical disciplines should incorporate cold shock into their man overboard instruction. Focus on the practicalities:

- 1. You are likely to gasp for air and then breathe rapidly, so protect your airway from waves and spray.
- 2. Your heart will be working harder, so don't try to swim. Just relax until you feel your responses stabilising.
- 3. The effects will be at their worst in the first 30 seconds but will have gone within three minutes.

Changes to criminal records checks

he Protection of Freedoms Act 2012 introduces a number of changes to the Disclosure and Barring process in England and Wales (previously known as CRB checks).

The key changes that centres and clubs need to be aware of immediately are:

- » The Criminal Records Bureau and the Independent Safeguarding Authority have been merged into a single body called the Disclosure and Barring Service.
- » There are new, narrower definitions of 'Regulated Activity' with children and adults.
- » It is no longer possible for anyone aged under 16 to apply for a Disclosure.
- » The range of documents that can be used to prove identity has been reduced. The new definitions also

apply to the AccessNI process in Northern Ireland.

Further changes are due to be implemented in 2013, including an update service which will remove the need for multiple Disclosures for different organisations.

See the website for more information.

Posters for clubs and centres

We now have a set of posters to help promote RYA membership to your customers and members.

Download the free posters and leaflets to help us promote the many reasons why they should become RYA personal

Complaint or opportunity?

nyone who has worked on the water in a teaching capacity or in a sailing school handling administration has had to deal with a customer complaint at some point. How such situations are handled early on often dictates whether a customer goes away satisfied and likely to return as a repeat customer, or becomes a thorn in your side that saps time and resource over many months.

Here are a few tips to help you turn a potential nightmare into a massive opportunity.

1. Listen to what the customer

South Africa & Asia

South Africa & Asia

South Africa & Asia

South Africa & Asia

Conversion exam

South Africa & Asia

Commercial endorsement

see www.boatingeducation.org.nz

them to implement a Fee For Intervention (FFI).

Age discrimination

investigation at the rate of £124 an hour.

What you need to know

Short Range Certificate

Partial re-exam

Yachtmaster[™] Ocean

Yachtmaster[™] Offshore

RYA exam fees 2013

For exam fees in Australia please contact Yachting Australia or see

Breaches of legislation

www.yachting.org.au. For fees in New Zealand please contact CBES or

The Health and Safety Executive (HSE) now have new powers to enable

If you are found by an HSE inspector to have breached health and

improvement notice, or a prosecution, the HSE can recover the costs of the

Please see the document below to understand how this could affect you.

The Government has implemented the age discrimination provisions of the

Equality Act 2010. They apply to employers, to service providers (which include

the vast majority of RYA training centres) and to private members' clubs.

The Act outlaws discrimination based on age, subject to certain

safety legislation, receive notification in writing of a contravention, an

The following exam fees took effect from 1 January 2013

Advanced Powerboat and Yachtmaster™ Coastal

is saying. If they have gone to the trouble of raising an issue with you, there is likely to have been some catalyst to start the complaint.

- 2. Do not judge. It is almost irrelevant whether the customer is right or wrong. If you value them as a customer or club member and wish to retain their business your first priority should be to resolve their complaint.
- 3. Don't be defensive. The more polite, receptive and friendly you are with an upset customer, the more they are disarmed and therefore easier to deal with.

£171

£200

£198

£231

£231

£150

£91

£100

£107

£32

£30

We expect that on the rare occasion a complaint is encountered every effort should be made by the RYA training centre to resolve it. Ultimately, if you are able to resolve an unhappy customer's complaint you are likely to turn them into a loyal advocate for your organisation and will most likely see them and their friends for future training. Conversely, the average unhappy customer tells a minimum of eight people of their negative experience and costs you a great deal of effort in responding to calls and emails as their dissatisfaction grows. The choice is yours!

New Guidance Notes for training centres

brand new consolidated version of the Guidance Notes for Recognised training centres is now available. For the first time. requirements for all types of practical and shorebased centres are all in one place.

The ethos and spirit of RYA Training remains unchanged, but the process of consolidation has enabled us to tidy up some inconsistencies and clarify some grey areas.

One area to check is the branding guidelines. We have seen a few examples recently of centres not quite complying with the guidelines, which can lead to problems when potential customers are deciding whether to choose your centre.

We strongly recommend that you familiarise yourself with the Guidance Notes.

They are available to download from the Guidance section of www.rya.org.uk/ coursestraining/resources.

You can also request a copy by email or through the post from training@rya.org.uk.

exceptions. See more information here

www.rya.org.uk

Brave new world

Here at RYA Training we are dragging ourselves kicking and screaming into the 21st century by improving the way we pass information on to you, keep you up to date and help your customers find you. Here are a few examples of how we are doing it:

Mobile Wavelength

avelength should reach you three times each year by two different methods – once in the mail (each April) and twice by email (January and September). From our next issue onwards there will be a third way.

If you would like to receive Wavelength through the RYA eBook app instead of by post or email, please let us know by emailing **wavelength@rya.org. uk** with the words Wavelength App in the subject line. We will need to know your name, membership number (if you have one) and your postcode. You will then be able to view Wavelength on your iPhone, iPad or Android phone or tablet. **You can take a look at the RYA eBook app here:**



Resources on the web

here are an awful lot of useful documents and resources for instructors and centres on www.rya.org.uk. In fact there are so many that it can be difficult to find exactly what you want. So we've reorganised the way we present this information in the Resources section and have grouped the contents by the type of information it is, rather than which scheme it relates to.

You can see what we mean by going to **www.rya.org.uk**/ **coursestraining/resources**. There you should find everything you need under these headings:

Keeping current	Guidance	
Application and report forms	Courses, updates and revalidations	
First aid and medical	Conference reports	
Child protection	Disability awareness	
Equality training	Scheme specific information	
Share your ideas	Wavelength	

'Keeping current' is a brand new feature of the Resources area where we will catalogue any major changes to training schemes or courses. In this way you will always be able to refer to a historical record of changes and when they were implemented.

Going social



e've finally taken the plunge with Facebook and Twitter.

The RYA generally has been using these sites for a while but we wanted more ways to talk specifically to our instructors and centres – anyone who runs RYA courses. So we've set up an RYA Training Facebook page and Twitter account.

We also have a dedicated Twitter account for RYA Publications.

Click the links below to follow us and make sure you get news in a timely way.

From now on, as well as using Wavelength, letters, emails, conferences and the website to disseminate information, we will also post to Facebook and Twitter.



How customers find you

e're working hard to improve our web search for finding training centres and courses, with ease of use for your customers being the ultimate goal.

As well as improving the users' experience, another driver for this change has been a decision to stop producing the annual brochures that we have done for many years. Over recent years the brochures have become less representative of the availability of RYA courses and fewer people have been picking them up at boat shows and other events. From what we can tell, what people really want is the instant, tailored results that an intelligent web search can provide. Work is on-going and we will keep you updated.

Cruising and shorebased scheme briefings

his year we are delivering cruising and shorebased scheme briefings online. Hour long webinars for up to 20 people at a time will be trialled during February, March and April. If they are successful, the programme may be expanded to cover instructor development training.

To access the webinars you will need a computer or an iOS device with an internet connection, speakers and microphone. Alternatively audio may be accessed through a phone line if your computer does not have speakers or a microphone. Details will be announced soon.



Crewsaver technical safety bulletin

e have received notification from Survitec regarding the Crewfit 290N Advanced Life Jacket.

Life jackets of this model manufactured between June 2011 and October 2012 may be subject to loosening of the bladder webbing straps, which may result in the stability of the jacket being affected.

Survitec Group is requesting the return of the Crewfit 290N Advanced Life jacket ONLY for inspection

No other crewsaver products are affected.

If you have any questions, please contact Crewsaver directly on 0044 (0)2392 528621

Instructor survey

Membership benefits

n early 2012 we ran the Shape the Future survey to gather views, predominantly from the general public, on where RYA Training should concentrate its efforts. The results have been invaluable in helping us understand what the public want from our courses and have given us some great ideas for the future.

It's now your turn. We have opened a survey specifically aimed at RYA instructors, coaches, trainers, examiners and centre principals.

for instructors

YA Instructor membership

seeks to recognise and

done by RYA Instructors. It

doesn't cost any more than

and a currently qualified

discounts that personal

On top of all the advice,

information and money saving

members receive, RYA Instructor

including the RYA Cruising

instructor.

Scheme

standard membership - you just

need to be a current RYA member

reward the valuable work

Our courses lead the world in terms of quality, recognition and popularity, largely due to the efforts of people like you over the last 40 years or more. We hope that, like us, you are eager to see our training schemes, resources and standards continue to develop and become even better than they are today.

To help us chart the future of RYA Training we feel it is essential to gather the views of as many of you as possible. We want to know what YOU think of RYA Training -What works? What doesn't work?

insurance through Bishop

and free embroidery

products including the

» 40% discount on Prosport

» 25% discount on RYA Instructor

branded clothing from Musto,

» Exclusive discounts on Spinlock

Instructor branded Spinlock

» 40% discount on Bollé Marine

» RYA Instructor car and boat

information on RYA Instructor

RYA logos

A small reminder:

RYA instructors are not able

publicising their gualifications

or availability for work. There is an RYA Instructor logo, but it is

specifically for use by the RYA

on clothing and lifejackets etc

Guidelines on the use of the RYA training centre logo are

available in the Guidance Notes

recently sent to all recognised

for sale to instructors.

training centres.

to use the RYA logo when

See the website for more

Skinner

Deckvest

Sunscreen

Sunglasses

stickers

» Dedicated instructor

membership card

membership benefits.

What makes you feel proud to be a part of the world's greatest leisure and commercial training schemes? What can we do better?

We cannot promise to make changes to suit everyone. But by sharing your thoughts with us you will be helping us to develop a clear and successful path for the future.

Please spare a few minutes of your time to share your views as a key stakeholder in RYA Training. The survey is short and completely anonymous.

Click here to start the survey

SRC and commercial endorsements

rom the 1 April 2013,

anyone applying for a commercial endorsement on a course completion certificate will be required to submit a valid Short Range Certificate (SRC) and first aid certificate (see page 12).

Certificates affected by this change are:

- Powerboat Level 2
- » Day Skipper practical course completion (sail or motor)
- Advanced Powerboat course completion certificate (issued before 2005)

This change does not affect the requirements for commercially endorsing certificates of competence such as Advanced Powerboat and the three grades of Yachtmaster[™]. This is because SRC and first aid certificates are already checked during the exam.



RYA eBooks app now available on the **Google Play Store**

Members also benefit from an additional package of rewards. » Discounts on selected courses



www.rya.org.uk

6th - 17th February 2013

First Aid certificates simplified

number of changes are coming into effect in the first quarter of 2013. These are a consequence of a review of the first aid certificate requirements for RYA Instructors, Trainers and Coaches, candidates for RYA/MCA certificates of competence and applicants for commercial endorsements.

The good news is that it is now easier to determine what is and is not an acceptable certificate.

A definitive list of certificates accepted by the RYA will soon be on the RYA website and the advice will be: 'If it's not on the list, then it's not currently accepted. However, first aid training providers who want their certificates added to the published list can apply to us by submitting their syllabus for approval, so this list will undoubtedly grow. The current list of acceptable first aid certificates is shown later in this article.

In addition to the list of accepted certificates, a list of those which have been assessed and deemed to be unacceptable will also be available.

It's worth pointing out that for the vast majority of Instructors the best and most appropriate course is the RYA First Aid course. It is the only one guaranteed to cover all of the above and, more importantly, is delivered by someone who understands the issues of administering first aid afloat.

Changes to first aid training

To enable the lists to be created, we need to make a couple of changes:

- 1. Training in the use of Category C medical stores required for commercial endorsements will be covered on the Professional Practices and Responsibilities course, increasing the number of certificates acceptable for commercial endorsements.
- 2. The teaching of cold water shock will be incorporated into the instruction for man overboard in all practical disciplines. Again, this increases

the number of acceptable certificates. Please see the article on cold water shock on page 8.

Applicants for commercial endorsements

From 1 April 2013, anyone applying for a commercial endorsement to a Powerboat Level 2, Day Skipper or Advanced Powerboat course completion certificate (dated before 1 January 2005) needs to send a copy of an acceptable first aid certificate with their application form

Health and Safety Executive changes

The Health and Safety Executive (HSE) has announced changes to the way First Aid at Work training is regulated. They will no longer inspect and recognise centres and all existing HSE approval of first aid training providers will expire in April 2013. This is likely to result in a wide range of issuing bodies cropping up and issuing certificates with previously unheard of names, making our list of accepted certificates even more important.

First Aid at Work training now comes under two new titles:

- » Level 2 Award in Emergency First Aid at Work (EFAW) – 1 day course
- » Level 3 Award in First Aid at Work (FAW) - 3 day course

Acceptable first aid certificates

As of the end of January 2013, the list of acceptable first aid certificates is shown below. This list is subject to change.

For the most up to date information please check the www.rya.org.uk.

- » RYA First Aid
- » STCW Elementary First Aid
- » St Johns Ambulance Activity First Aid
- » STCW Ships Captain Medical Course
- » STCW Medical Care on Board Ship
- » STCW First Aid At Sea
- » HSE Approved First Aid at Work
- » All UK Red Cross

- French Red Cross »
- » American Red Cross
- » Australian Red Cross
- » The German Red Cross two day First Aid course
- » Wilderness First Responder
- » Outdoor Emergency Care
- Technician National Ski Patrol » Rescue Emergency Care First Aid – HSE Approved
- » Sea Fish First Aid
- » Emergency First Aid HSE Approved
- » Italian Offshore Personal Survival
- » Escola Nautica Llevant Blau
- » Outdoor Emergency First Aid -British Association of Ski Patrollers
- » Metropolitan Police (Emergency Life Support and Officer Safety Training)

Please note:

- » All certificates must have been issued within the last three years. The only exception is STCW, which is accepted up to five years when using for a Commercial Endorsement or examination.
- » Medical doctors, dental practitioners and paramedics who are both registered and practicing in the UK, may be exempt from taking a first aid course, providing they are fully aware of current first aid practices. To gain this exemption they must submit a letter confirming their qualifications with a copy of their registration to practice in the UK.

ML5 medical forms

hen submitting an ML5 medical form to support a commercial endorsement application or renewal, please make sure you are using the latest version.

The latest version is available from the MCA website. See www.dft.gov.uk/mca and search for ML5, or go straight to this link: Latest ML5 form

Win a pair of Bollé **Marine Speed** Sunglasses

o celebrate the return of Bollé sunglasses to our range of instructor member benefits, we are pleased to announce this exclusive competition, just for instructors

Bollé's high performance Marine collection has been specifically designed to cope with the harsh challenges of the water and, as a result, they are worn by the world's best sailors. Bollé is the Official Supplier of Skandia Team GBR and a sponsor of sailing events throughout the world.

Combining polarized antiglare technology, a hydrophobic treatment which repels water off the lens surface and impact resistant polycarbonate lenses, the Bollé Marine collection guarantees high performance and sharp, crisp vision giving superior visibility at all times.

Competition question

For your chance to win a pair of Bollé Marine Speed Sunglasses, simply answer this question correctly: Sunglasses in the Marine collection come with either Polarized Inland Gold or Polarized Offshore Blue lenses. Which Bollé Marine lens is designed for harsh glare?

You can find the answer here on the Bollé website.

Email your answer to marketing@rya.org.uk by the closing date of 28 February 2013.



» Austrian Red Cross

Around the UK



RYA Regional Instructor Training Days for instructors in the dinghy, windsurfing, powerboat and PW schemes

9 February: South Devon College, Dartmouth 23 February: East Midlands -**Rutland Sailing Club** 24 February: West Midlands -Bartley Sailing Club 9 March: North East - South Shields Sailing Club 10 March: East - Grafham Water Centre 16 March: North West - Southport 17 March: Yorkshire and Humber - Pugneys Country Park 23 March: South West - Bristol Corinthian Yacht Club, Somerset 23 March: Thames Valley -Datchet Water Sailing Club 24 March: South/South East - at Portsmouth Watersport Centre

Regional contacts

East Robbie Bell 07747 563298 robbie.bell@rya.org.uk	South West Graham Manchester 07766 136704 rdo.ssw@rya.org.uk	Channel Islands John Elliott elliott@cwgsy.net	
Midlands Gareth Brookes 07876 330136 gareth.brookes@rya.org.uk	Thames Valley and London Guy Malpas 07799 714779 guy.malpas@rya.org.uk	Army Clive Grant 07768 925678 clive.grant937@mod.uk Jon Metcalfe 07768 988258	
North East and Yorkshire Adam McGovern 07771 642933 adam.mcgovern@rya.org.uk	Northern Ireland Mary Farrell mary.farrell@rya.org.uk	jon.metcalfe928@mod.uk Navy Wayne Shirley 07786 702143 rnsailingmanager@gmail.com	
North West Sally Kilpatrick 07747 534527 sally.kilpatrick@rya.org.uk	Scotland Jane Campbell Morrison jcm@rya.scotland.org.uk	RAF Laurie Dengate coach@dinghy.rafsa.org.uk	
South and South East Andy Hooper 07748 806733 andy.hooper@rya.org.uk	Wales Ruth Iliffe 07824 990696 ruth.iliffe@welshsailing.org	Sea Cadets Tye Shuttleworth 07920 767933 tshuttleworth@ms-sc.org	

Jobs Page



Wanted: Seasonal Watersports Instructors for 2013

- Can you deliver dinghy, kayak and windsurf sessions at all levels?
- Can you inspire, motivate and educate?Do you want to work within an inspirational environment?
- Do you have a love of watersports and the outdoor lifestyle?

UKSA is a youth education and maritime training charity.

To apply, please email your CV with a covering letter to sue.hopkins@uksa.org or in writing to Sue Hopkins, HR Co-ordinator UKSA, Arctic Road, Cowes, Isle of Wight, PO31 7PQ

UKSA is a registered charity no. 299248, Patron: HRH The Princess Royal



Seasonal Watersports Instructor

40 hours per week April – October £9.08 per hour

Job Description:

We are looking for dynamic, hardworking and flexible watersports instructors to be part of our team. The role includes teaching a variety of school groups, clubs, and NGB courses.

Essential requirements:

www.vision-rcl.org.uk

Employees must hold at least one of the following: RYA Dinghy Instructor BCU UKCC Level 2 Paddlesport Coach BCU Level 2 Canoe/Kayak Coach

RYA Safety Boat qualification and experience working at a busy outdoor watersports centre are desirable.

Vision - Redbridge Culture & Leisure provides leisure services on behalf of the London Borough of Redbridge. This post is located at Fairlop Outdoor Activity Centre.

Vision - Redbridge Culture & Leisure aims to increase participation, accessibility and inclusivity across its services, developing partnerships and sharing best practice throughout facilities.

active 4 LiFe

To apply for the above position please email ajones@vision-rcl.org.uk for an application form

UKFitnessNetwork



Jobs Page



Two Experienced Senior Instructors: (dinghy & windsurf) To work in a superb coastal location: at SeaSports Southwest; Delivering tuition & training to the highest standard.

You will be working with Tim and the team at SeaSports. where the focus is on high quality personal service.

Development opportunities are good. We are offering a long season 5 days per week (accommodation can be arranged).

Please call Sue or Tim Cox; 01626 772555 E mail your CV to info@seasports-sw.co.uk or send to SeaSports Southwest, New Quay St, Teignmouth TQ14 8DA

AALA





UKSA Wanted: Lead Watersports Instructors

UKSA is a youth education and maritime training charity. To apply, please email your CV with a covering letter to sue.hopkins@uksa.org or in writing to Sue Hopkins, HR Co-ordinator, UKSA, Arctic Road, Cowes, Isle of Wight, PO31 7PQ UKSA is a registered charity no. 299248, Patron: HRH The Princess Royal

PEOPLE WANTED

w.seasports-sw.co.ul



Full time seasonal RYA Instructors -**Queen Mary Sailsports**

Queen Mary Sailsports is a leading inland Training Centre on the outskirts of London. We are looking to employ RYA Instructors (Dinghy and/or Windsurf) on a full time basis from end of March 2013 until early November 2013 (for the right candidate the contracted finish time may be brought forward to September).

Full induction, personal training and a competitive salary will be available. For more information or to apply (attaching your CV) please contact Vicki Thurston

(vicki.thurston@queenmary.org.uk)



Activity Instructors required end of March to end of October 2013

We require keen enthusiastic instructors with experience leading groups in open canoeing and/or dinghy sailing.

Skills in safety boating, hillwalking, mountain biking an advantage. Come and live and work on a large comfortable converted canal barge.

Be part of a fun crew and meet lots of great customers. Learn lots of new skills too. For further information

info@caledonian-discovery.co.uk Tel 01397 772167 www.caledonian-discovery.co.uk



Camel Sailing and Powerboat Centre

Camel Sailing and Powerboat Centre Job Title: Dinghy Instructor (Tidal) Location: Rock, Cornwall

Salary: ££s Competitive

The centre is under new management and in search of qualified Dinghy Instructors. Join our professional and friendly team in providing both water and shore-based activities as a Seasonal Instructor.

We offer a variety of courses, with clients ranging from schools and youth groups to adult courses and corporate team-building groups. We are looking for self motivated RYA instructors able to work with initiative and enthusiasm to deliver educational and fun activity sessions and courses.

Please send CVs to: Camel Sailing and Powerboat Centre The Pontoon, Rock, Cornwall PL27 6LD



Dinghy, windsurf, powerboat & kayak instructors required for summer 2013

Dinghy, windsurf, powerboat & kayak instructors required for summer 2013. Crystal clear water and white sand beaches offering you the UKs most stunning location to spend a season. Excellent rates of pay, accommodation. Please email cv to sailing@sailingscilly.com

www.sailingscilly.com



RYA yachting instructors

40 hours per week over 5 days, with pro-rata hours for sea phases The role will involve:

- Teaching the RYA Sail Cruising Scheme, from Comp Crew to Yachtmaster prep
- » Teaching shorebased modules
- » Ensuring the safe running of the boat at sea in accordance with RYA and MCA regulations

You'll be an RYA Yachtmaster Instructor, with proven industry working and teaching experience. Applications considered from RYA Cruising Instructors where further training may be provided. Benefits include:

- Permanent, year round position
- » Working within a structured training program with the opportunity to develop skills and qualifications
- » The possibility of overseas ocean training
- Use of extensive site facilities and subsidised meals

Please email your CV with a covering letter to

susanne.hopkins@uksa.org

Advertise your jobs here...

Wavelength is the only magazine to go to all RYA instructors. What better place could there be to find your future staff? wavelength@rya.org.uk





Freelance RYA Instructor/ Coach/Trainer and **Commercial Skipper** available

- RYA Coach Assessor DI, SI, Racing, Advanced, Keelboat and Multihull Instructor courses
- RYA Powerboat Trainer PBI. Advanced PBI courses
- RYA Advanced Power Examiner -Advanced Power Exams
- Dinghy and Power course of all levels
- Commercially Endorsed Advanced Powerboat Skipper
- Commercially Endorsed Yachtmaster Offshore (sail)
- RYA Shorebased Instructor -Navigation courses to Yachtmaster Offshore level
- Club/commercial centre consultancy & documentation - 15 years club/ centre management experience
- Full liability insurance

South coast based but can travel anywhere in UK or overseas 01992 628403

grahamstones@hotmail.com

Daniel Wakefield - RYA Personal Watercraft Instructor

Experienced instructor, trained in south of France, available for flexible, weekend work anywhere including UK, overseas and international assignments.

Power boating for 25 years. Can use my own safety boat if courses are based in Poole.

I offer competitive rates and I am a dependable resource to work with. Tel: +44 7813 024 255 Email: devo79@outlook.com