

SPANHOE LODGE GUEST ACCOMMODATION

Accessibility Statement

Spanhoe Lodge is set in peaceful countryside & offers 8 guest rooms. We are committed to ensure an appropriate accommodation service for all prospective guests. All of our rooms are on the Ground level & one of these has been designed to cater for the needs of people with restricted mobility.

Pre-Arrival

- We are located on a quiet, little used road which connects two small villages. Our location is peaceful & tranquil & “off the beaten track”.
- It is not ideally suited to those travelling without a car, although transport can be arranged & we have various taxi companies who regularly transport our guests.
- The nearest shops are approximately 5 miles away.
- We are not on a bus route.
- The nearest bus station is 8 miles away in Corby or 10 miles in Stamford.
- The nearest railway station is Stamford which is 10 miles away. A new railway station has recently opened at Corby & links directly to St Pancras (approximately 1 hour 10 minutes travelling time)
- There are several local taxi companies, with accessible taxis – we can make bookings for you in advance if required.
- We do accommodate guests’ pets with prior arrangement.
- Brochures & menus can be provided in large print if required. We regret we do not have facilities to prepare documents in braille.
- Our website www.spanhoelodge.co.uk provides pictures of our accommodation & further information about the services we provide.
- You can contact us by ‘telephone, text, e-mail or fax. Please see the “Contact Information” section of this document.

Arrival & Car Parking Facilities

- Please advise us of your anticipated arrival time so that we can be sure to be present to meet & greet you. We do not have 24 hour reception so there will not always be someone on site – this is why it is **very important** that we are notified in advance of your time of arrival.
- To ensure your accommodation is ready for occupation we ask that guests do not arrive before 16.00. An earlier arrival may, however, be possible by arrangement.
- There are 2 designated parking areas for guests with mobility problems – these are clearly marked. The majority of the parking area is on a gravelled surface but the 2 designated parking bays have concrete strips either side. These concrete strips lead to all bedrooms & the Main Dining Room & Reception.
- Other parking areas are not marked but there is parking for approximately 35/40 cars, in total.
- Parking is on level , gravelled ground, but there is a concrete footpath around the bedroom areas & leading to The Main Dining Room & Reception.
- It is advisable that you leave your luggage in the car until after you have registered as we can then direct you to park closer to your room.
- We are more than happy to assist guests with luggage.

Main Entrance & Reception

- The Main Entrance into Reception has 6 deep steps & alongside this is a ramp.
- An alternative entrance is via the Patio ramp leading into the Main Dining Room.
- During opening times the Main entrance door will be unlocked. However if this door is locked there is a bell .
- The door is a double door giving plenty of width for a wheelchair/pushchair/walker.
- There is seating in the Reception.
- There are carpet tiles throughout the ground floor, with a gentle ramp leading to the fully accessible toilet.

Public Areas – Internal

- All of the public area is on the ground floor.

- The floor covering is carpet tiles throughout with the exception of ceramic tiles in public toilet/restroom areas.
- There is a gentle ramp leading from Reception towards the public toilet areas.

Reception, Dining Rooms, Bar

- Breakfast is served in the Breakfast/Dining Room.
- There is a gentle ramp via The Patio leading to the Breakfast/Dining Room.
- The floor covering is carpet tiles.
- The furniture is flexible & can be moved on request.
- Tables have underspace of cm high by cm wide & height of cm. The table legs are central/pedestal. The chairs do not have arms and can be moved to accommodate.
- Menus can be provided in large print.

Laundry Facilities

- Laundry facilities are offered & we endeavour to have laundry washed, dried, ironed & returned to guests within 24 hours.

Shop

- Not available but we do stock items that may have been forgotten eg toothbrushes, toothpaste, razors etc... Please ask at Reception.
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Outdoor Facilities

- There are several guest seating areas around the property. Some have a level access, others have steps.
- There is a small enclosed, decked garden with table, chairs & parasol accessed by a small step up.
- We have a decked eating patio which is accessed by a gentle ramp. The seating/tables are flexible in their arrangement & can usually be re-arranged to suit individual requirements.

Conference & Meeting Rooms

- There are two Meeting Rooms available.
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- They are flexible in their arrangement & can both be in a Theatre/Classroom/Boardroom configuration.
- Their capacity varies according to the configuration required. Please ask for further details.
- A flipchart & stand together with a full height projection screen are available within the Hire charge for the rooms.
- An Overhead projector &/or a Multimedia projector can be arranged on request.
- Delegates' stationery & pencils are supplied together with dishes of mints & sparkling/still water throughout the day.
- Refreshments are served on arrival, mid-morning & mid-afternoon as required.
- Lunches are available – either hot or cold by arrangement.
- A delegate's package is available to include dinner, bed & breakfast – please ask for details.

Bedrooms

- There are 8 large bedrooms all of which are on the ground floor.
- All rooms have wide doors (Building regulations) to provide access for wheelchairs/walking aids.
- All rooms have double interconnecting Fire doors.
- They are all individually designed and are either Kingsize Doubles or Twin beds. The Twin beds have an option to be linked together to provide Superkingsize Double beds.
- The Double rooms all have a leather settee & 'fridge & their bathrooms offer a bath with power shower over.
- The Twin rooms have a walk-in wet room with 2 steps up. A second small bathroom offers WC & washbasin. These rooms are equipped with 2 leather Tub chairs & 'fridge.
- One of the Double rooms (Room 4) has a wheel-in wetroom with drop down shower seat, stainless steel rail supports & a

- raised toilet seat together with stainless steel side supports. This room also has a higher dining chair without arms for guests who find the leather settee too low.
- All rooms have Mains activated Fire Alarms & the room which offers help to the less mobile guests also has a strobe light for people with limited hearing ability.
 - Two of the Double rooms have a Sofabed which when extended will offer sleeping spaces for 2 children or 1 adult.
 - One of the Double rooms has a micro kitchen, providing a self-catering option.
 - All of the bedrooms are carpeted & the bathrooms are covered with Karndean laminate flooring.
 - The wetrooms offer ceramic tiling on the floor.
 - All rooms have a telephone which connects internally with Reception during opening hours.
 - All rooms have large TV's with remote control.

Additional Information

- Assistance dogs are welcomed as are other dogs – by prior arrangement.
- Mobile reception is not very good in parts of the grounds/buildings.
- We are a non-smoking establishment but smoking is permitted in the grounds but away from eating areas.
- All of our bedrooms are equipped with 'fridges.

Contact Information

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(Near Corby), Northamptonshire NN17 3AT

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- Open All Year.
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We welcome your feedback to help us continuously improve. If you have any comments please telephone

+44(0)1780 450328 or e-mail – jennie.spanhoe@virgin.net