



2013 Joining Instructions

PORT SOLENT



WELCOME TO SUNSAIL

Thank you for choosing to sail with us.

To help you prepare for your Sunsail yacht charter from Port Solent we have put together some useful information and recommend you read it before your holiday commences.

Please do not hesitate to call our office if you have any further queries. We hope that you have a great time and thank you for booking with Sunsail.

SUNSAIL UK BASE ADDRESS:

Sunsail
The Port House
Port Solent
Portsmouth
Hampshire
PO6 4TH

SUNSAIL UK BASE OPENING HOURS

The Sunsail office is open from:

08:00 – 17:30 Monday to Thursday

08:00 – 20:00 Friday

08:00 – 10:00 Saturday

15:00 - 20:00 Sunday

CONTACT DETAILS

Sunsail Sales Team: +44 (0) 2392 222 221

Reception for delayed arrival: +44 (0) 2392 222 336

Emergency Sunsail Operations: +44 (0) 2392 222 277

Technical Support Number: +44 (0) 2392 222 277

Please contact reception during the opening hours stated above.

In case of emergency, outside of base opening hours, please use the emergency operations number. The Technical support number is available from 08:00 – 21:00 daily.

Joining Instructions are correct at the time of publication, but are subject to change without prior notice.



WHAT TO BRING

Please note that all personal items are brought at your own risk.

We suggest you pack the following:

- Fleece top
- Hat and gloves
- Scarf
- Sun cream
- Thick socks
- Comfortable trousers/ tracksuit
- Sunglasses – all year round
- European plug adaptor
- Overnight sleeping bag/pillow/towel
- Deck shoes/sailing boots or white-soled trainers
- Please note that all personal items are brought at your own risk. You may wish to bring your own waterproofs although waterproofs are available for hire. For hygiene reasons, we do not hire out sailing footwear.
- Please bring your things in a soft hold-all as there is little storage on board the yacht.

For events taking place during the warm weather seasons, we advise you also have a peaked cap, sun cream, shorts and T-shirts.

We do not recommend wearing jeans as they take a long time to dry. We also advise that it is much warmer to wear multiple thin layers than one thick layer.

For security reasons and limited storage we are unable to store any personal items at the base.

BRIEFINGS

The yacht briefing introduces you to your yacht, its systems and rigging. It is important that all systems and equipment are fully understood. These yacht briefings are mandatory. The skipper must attend the full briefing.

YACHT COLLECTION TIMES

09:00 or 19:00 Monday to Friday
09:00 Saturday
19:00 Sunday

COLLECTIONS

Boat Collections are at 09:00 or 19:00 Monday to Friday. 09:00 Saturday and 19:00 Sunday. From 1st November to 1st March the base operates 8:00 am - 16:00 pm Monday to Friday unless there are boat collections

To collect your yacht and paperwork arrive at The Port House during the opening hours stated above, unless pre-arranged, and supplements paid through Sunsail. If you have arranged to collect your yacht outside of normal collection times please email the base to confirm portsolentbase@sunsail.com Only the skipper or mate can collect the yacht, unless otherwise arranged, and approved in advance with Sunsail. On arrival at the Port House, head to the Portsmouth Harbour Yacht Club to check in where you will be directed to collect your yacht, wet weather gear and paperwork.

If you arrive outside the times listed above, without advising Sunsail, you will not be able to gain access to your yacht.

If you arrive early you may wish to wait at the Portsmouth Harbour Yacht Club or visit one of the bars or restaurants along the board walk. If you believe you will arrive after 7pm please advise the base at your earliest opportunity on 02392 222277 with your expected ETA



YACHT CHARTER AND OVERNIGHT EVENTS

When chartering a yacht overnight and staying onboard. You will need to bring your own bedding and towels as these are not provided at our UK base.

THE MARINA

Facilities adjacent to the base include:

- Showers/toilets
- Bars and restaurants
- Launderette
- Chandlery
- Leisure complex
- Multi-screen cinema
- ATM
- Free Parking

ONBOARD FOOD AND DRINKS

We are also able to provide an onboard provisioning pack for your catering needs from as little as £17 per person. Please contact us at your earliest convenience if you require further information, as onboard food and drink packages must be pre-booked.

EATING OUT

Portsmouth Harbour Yacht Club is open every Friday and Sunday evening until late. You can pre-book a table for you and your crew by calling 02392 222 228.

EQUIPMENT ON THE YACHTS

Sunsail yachts are equipped with just about everything you will need for a safe and enjoyable event. You will be given a checklist on arrival to make sure you have all the items listed on the inventory. Please inform the base team before you leave the base if anything is missing, as it is not always possible to replace or exchange items once you have departed the base. Any problems with your yacht must be reported to the base staff immediately, if not we cannot be held responsible.

FUEL

Engine hours are payable on your return to the base and are charged at £18 per day.

SAFETY

All yachts are equipped with life jackets and safety harnesses for everyone onboard. It is the skippers responsibility to check the safety equipment and advise the crew when personal safety equipment should be worn.

CHARTS AND PILOT BOOKS

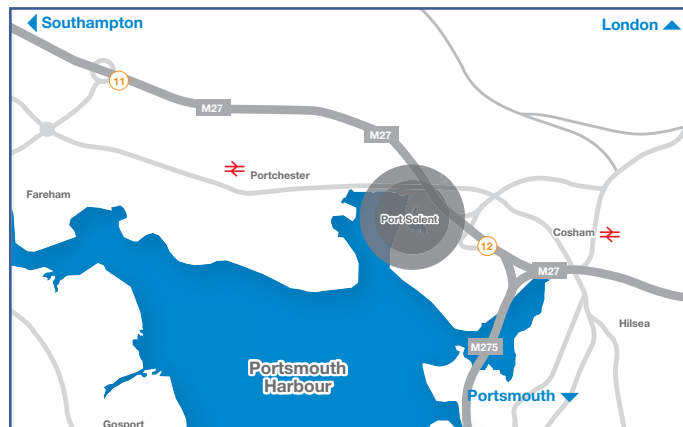
All the charts and pilot books for the sailing area are on board the yacht. If going across the channel you will need to notify us in advance or your insurance will be invalid. Racing charts are available for an additional £10 (these are not included as part of the inventory).

WEATHER AND SAILING CONDITIONS

Tidal range: Approximately 4 metres

Prevailing wind: South Westerly Force 2 – 5

DIRECTIONS TO: PORT SOLENT BASE, PORTSMOUTH



BY TRAIN

The nearest main line station is Portsmouth & Southsea with regular connections to Chichester, Brighton, London and Southampton. The nearest local station to Port Solent are Portchester and Cosham. For information on local and national train times and fares telephone: 08457 484950 (24 hour service). There is a taxi rank at Portsmouth & Southsea train station.

DRIVING FROM LONDON

Travel towards Portsmouth on the A3 and continue on the A3(M). Take the right hand fork at the bottom of the A3(M) for the A27, marked Portsmouth & Southampton. Take the westbound A27 and follow the 'From the East' directions.

DRIVING FROM THE EAST

Join the A27 and continue heading west. Immediately before the A27 becomes the M27, filter left down to the Hilsea roundabout when you see sign for Port Solent. Take the second exit off the Hilsea roundabout and continue until you reach the Marriott Hotel traffic lights. Stay in the middle lane and follow the road over. Pass through a number of sets of traffic lights and once you have driven under the motorway bridge proceed into the filter lane on your left hand side into the Port Solent Marina complex.

DRIVING FROM THE WEST

Leave the M27 at Junction 12. As you approach the traffic lights ahead stay in the left hand lane and proceed into the filter lane to the left which adjoins the A27 eastbound. Pass through a number of sets of traffic lights and once you have driven under the motorway bridge proceed into the filter lane on your left hand side into the Port Solent Marina complex.

ON ARRIVAL AT PORT SOLENT

Follow the main road going straight across the first roundabout. At the next roundabout, bear right (the only way). At the third roundabout, take the second exit. Then drive over two speed bumps and take the next right, sign posted Sunsail. The Port House building is directly ahead of you and the car park is on the left on the gravel area. Parking is free.

Make your way into the main entrance of The Port House and report to reception.





ECOVER
POWERED BY NATURE



RESPECTING OUR SAILING WATERS

Sunsail remain committed to looking after the environment and supporting the cultures where we operate and over many years you have helped us to ensure that our presence does not negatively impact these areas. Here are a few dates of how you can help us to leave these areas 'as good as or better than we found them'.

Avoid pumping oily bilge water or other hazardous substances into the sea. Never use washing up liquid to deal with oil spills. Spill kits are provided on your yacht. Be litter conscious - never throw rubbish overboard and minimize the use of plastics and non-biodegradable products. Keep a safe distance when viewing marine life, approach side on and stop with propellers in neutral. Identify dark water areas as possible important shallow ecosystems. Avoid purchase of marine ornamental souvenirs and the harvest of endangered fish.

Please wash off your anchor when leaving an anchorage. Your yacht is equipped with low phosphate washing up liquid, please use this and keep the bottle so that it can be refilled. Separate the waster onboard and recycle as much as possible. Please ensure the use of holding tanks and pump out facilities, as well as minimising the use of bleach.



FREE INTRODUCTORY RNLI MEMBERSHIP

As an RNLI Ambassador Sunsail would like to offer customers that have made a purchase of over £200 for a Yacht Charter, Racing or Schools product in the UK a free RNLI membership for one year. If a customer is already a member of the RNLI they can hand their introductory offer to a family member or friend that they think would also benefit. If you would like to receive your Free Introductory RNLI Membership Form please download the form at www.sunsail.co.uk/rnli11