

## Other call charges

These charges apply to all mobile customers, irrespective of which mobile pay monthly price plan you are on. Unless otherwise stated, the charges shown below are per minute and are charged to the nearest second. If you are on Global Timeshare / Timesolo Business Price Plan, International Calls will be charged at 50% of the rates below.

Directory Enquiries		
Eircom National 11811	Initial connection charge Subsequent per minute charge*	97c 97c
Eircom International 11818	Initial connection charge Subsequent per minute charge*	€1.2396 61.98c
Number Logic National 11824	Initial connection charge Subsequent per minute charge*	82c 82c
Number Logic National 11827	Initial connection charge Subsequent per minute charge*	82c 82c
Conduit National 11850	Initial connection charge Subsequent per minute charge*	82c 81.82c
Conduit International 11860	Initial connection charge Subsequent per minute charge*	€1.3827 61.73c
Numbers Direct 11890	Initial connection charge Subsequent per minute charge*	82c 81.82c
Conduit National 11888	Initial connection charge Subsequent per minute charge*	41.32c 41.32c

\* Following the initial connection charge all calls are charged per minute but billed per second. Rates quoted are exclusive of VAT.

<b>Other Call types (1800, 1850, 1890 etc)</b>	
Freephone 1800 numbers	Free
Callsave 1850	25.39c per call
Lo call 1890	18.18c
1891 numbers	29c
Universal access 0818	18.18c
Fax/14.4KBps	15.87c

Rates quoted are exclusive of VAT.

<b>Premium Rate Calls</b>			
<b>Per Minute Charges</b>		<b>Per Call Charges</b>	
1520	24.39c	1512	32.22c per call
1530	40.65c	1513	56.91c per call
1540	56.91c	1514	73.17c per call
1550	97.56c	1515	97.56c per call
1560	€ 1.4634	1516	€1.4634 per call
1570	€ 1.9512	1517	€2.0325 per call
1580	€ 2.3984	1518	€2.8455 per call
1590	€ 2.8455	1191 (speaking clock)	29c per minute

Rates quoted above are exclusive of VAT.

## Customer Care

Customer care 1909	Free
Technical support 1740	15.74c per call

Rates quoted above are exclusive of VAT.

## MMS and Text

Texts to international numbers	20.66c
Long texts less than 3kb	16.53c
Long texts more than 3kb	20.66c
MMS to any Irish Network	20.66c
MMS to International numbers	65c

Rates quoted above are exclusive of VAT.

## International Calls

	Peak	Off-Peak
<u>UK</u>	57.14c	44.44c
<u>Near Europe</u>	63.49c	50.79c
<u>Mid-Europe</u>	69.84c	57.14c
<u>Far Europe &amp; N.Africa</u>	82.53c	76.18c
<u>USA &amp; Canada</u>	76.18c	69.84c
<u>Mexico &amp; Caribbean</u>	€1.0793	€1.0158
<u>Australia &amp; NZ</u>	€1.4602	€1.0793
<u>Middle East</u>	€1.7776	€1.7776

<u>Pacific Rim</u>	€2.0136	€2.0136
<u>Rest of World</u>	€2.6664	€2.6664
<u>Immarsat</u>	€5.8408	€5.8408
<u>Skyphone</u>	€8.7612	€8.7612

Rates quoted above are exclusive of VAT.

***Please Note***

- All charges are exclusive of VAT
- Tariffs may be rounded for presentation purposes
- All charges are shown per minute but billed per second unless otherwise stated
- All international calls are subject to a minimum initial charging period of 1 minute. This applies on all Bill pay consumer and SME price plans.
- Peak times are Monday to Friday 8am to 6pm. Off-peak times are Monday to Friday 6pm to 8am. Weekends are all day Saturday, Sunday & public holidays