

Wyboston Lakes Hotel - FAQs

Bedrooms and Check-in/Check-out

What bedroom selection does your hotel have?

We have standard doubles, executive doubles, executive twins and executive triples (1 x double and 1 single bed).

Do you allow smoking in the bedrooms?

No, however we do have designated smoking areas outside the hotel.

Do you have rooms suitable for physically challenged guests?

We are happy to accommodate physically challenged guests, please contact our Reception on 0333 7007 667 to ensure our facilities will be sufficient for your needs.

Do you have family rooms?

We do have triple rooms that have 1 double bed and 1 single bed, these rooms can also accommodate a cot.

Do the rooms have air-conditioning?

No, the guest bedrooms do not have air-conditioning. However all our public areas are air-conditioned.

When can I check-in to my room?

Check-in time is from 3.00 pm.

What is the latest time that I can check-in?

Our Reception is staffed 24 hours a day, so check-in is available anytime.

What time do I need to check out by?

Check-out time is 11.00 am.

Do you operate an Express check-out?

Yes, please request this service with the Receptionist when you check-in.

Can I store my luggage?

We are more than happy to store your luggage free of charge, if you arrive before your room is ready, or when you are leaving and you want to carry on exploring the area.

How do standard and executive rooms differ?

All our rooms are ensuite and are equipped with a flat screen colour television, laptop safe, hairdryer, iron, ironing board and tea and coffee making facilities. Our executive rooms are slightly larger than the standard rooms and have an armchair and bathrobes. The majority of our executive rooms have kingsize beds.

Do you have cots available?

Yes, we have travel cots available. Please call us to ensure they are sufficient for your needs.

Do you have hypo-allergenic pillows?

Yes, all our pillows are made of synthetic material.

What TV channels do you have in the bedrooms?

All bedrooms have Freeview channels.

Can we bring our dog?

Unfortunately, not. We do, however allow working guide dogs for the blind or hard of hearing guests.

[Leisure Facilities](#)**Do you have leisure facilities?**

We have a comprehensive range of leisure facilities. Please [click here](#) for more information.

Are the leisure facilities included in my package?

Yes, the following facilities are included: gymnasium, swimming pool, Jacuzzi, sauna, steam room. Towels are provided free of charge.

What time are the leisure facilities available?

[Leisure Club timetable](#)

[Swimming pool timetable](#)

Is there an onsite golf course?

Yes, we have an 18 hole, par 70 golf course onsite.

Two, PGA golf professionals are available for tuition

Onsite pro-shop

All-weather driving range

Putting green

[Food and Drink](#)**If dinner is included within my rate where will I dine?**

The AA one rosette Waterfront Restaurant, overlooking the south lake.

Does my room rate include breakfast?

Our Best Available Room rate does not include breakfast, however, there are other rates that do include breakfast.

Where is Breakfast served?

The Fountains Restaurant, overlooking the south lake between the hours of 7.00 am – 9.00 am Monday to Friday and until 10.00 on Saturday and Sunday.

Is room service available?

Yes, we are happy to provide room service and a sample menu can be [seen here](#).

Where else can I dine?

We have a [lounge menu](#) which is available from the bar and a waitress served [atrium menu](#).

Alfresco dining is available in the summer months.

[How do I get to your hotel?](#)

What details do I need for my sat nav?

Use postcode MK44 3AL

Address: Wyboston Lakes Hotel
Great North Road
Wyboston
Bedfordshire
MK44 3AL

Latitude Coordinates: 52.201117

Longitude Coordinates: -0.291254

Can I park my car?

Yes, we have ample free car parking spaces

What if I need to contact you?

Call us anytime on 0333 7007 667

Email reservations@wybostonlakes.co.uk

Where is the nearest train station?

St Neots – which is connected with London King’s Cross on the First Capital Connect line.

Can I travel to your hotel by bus?

The X5 Coach stops approximately 1 mile away from the hotel – see [timetable](#)

General**Is there wireless internet at the hotel?**

Yes, there is wireless internet available throughout the hotel including bedrooms. Our wireless internet is free of charge, however the signal strength cannot be guaranteed.

Is there a lift?

There are lifts available near to some of the bedrooms, please enquire on booking. All other facilities such as restaurant, bar and lounges are located on the ground floor.

Where is the nearest cash machine?

At the BP garage approximately ½ mile away. However there is a charge to withdraw cash at this machine. Alternatively, there are cash machines at the local Tesco store, approximately 1 mile away.

Where is the nearest Pharmacy?

There is a Pharmacy at the local Tesco store, which is located approximately 1mile away.

Where is the nearest Opticians?

There is an Opticians at the local Tesco store, which is located approximately 1mile away.

What do I do if I need to see a doctor?

Contact Reception who will be happy to give you details of the local walk in centre in St Neots.

Promotions

How do I keep informed of special offers and rates?

Keep an eye on our website and make sure you have signed up to receive [our mailings](#).

Booking & Payment**When will my credit card be charged?**

Your credit/debit card is used as a guarantee only unless you have booked on an 'Advance Purchase' rate, where payment will be taken on booking. In all other cases payment is processed when you check-out from the hotel.

What happens if I need to cancel my reservation?

Individual hotel reservations may be cancelled up until 2.00 pm on the day of arrival, without charge. After this time, a one night late cancellation fee will apply.

