

## Narrowboat, cruiser and hotel boat accommodation

Choose from nearly 1,000 quality-assessed boats in small and large fleets across England's waterways.

**Narrowboats** are purpose-built, traditionally decorated boats, sleeping up to twelve people, that can be hired on canals and rivers in England. Step back in time and enjoy a very leisurely holiday cruising through the English countryside.

**Cruisers** are comfortable, wide beam boats, ranging in style from practical, single floor level boats to the latest modern design 'flybridge' types. These have two steering positions and luxury accessories such as a microwave oven, DVD player and flat screen TV. Cruisers sleep from two to ten people, usually in double or twin berth cabins. Boats can be booked by the week or for short breaks.

**Hotel Boats** are generally narrowboats that are worked by a crew, allowing guests to relax and only help if they want to. Hotel boats can be booked by individuals or groups and provide all the services of a hotel – meals and refreshments from early morning tea, home-made cookies mid-morning to a five course dinner in the evening. The trips are tailored to the guests and tend to be very sociable with lots of eating and drinking!



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Certain additional facilities and services are required at the higher star levels. These include:

- ★★ Radio/cassette player
- ★★★ Pump-out toilet  
Colour TV  
Central heating
- ★★★★ Cooker with oven, grill and four rings  
– two rings for 4 berth boat
- ★★★★★ Constant hot water  
Heating in bathroom  
230V supply.

Our ratings made easy:

- ★ Simple, practical, no frills
- ★★ Well presented and well run
- ★★★ Good level of quality and comfort
- ★★★★ Excellent level of quality and comfort
- ★★★★★ Exceptional level of quality and comfort.

If you choose to stay in one of Enjoy England's quality assessed boats, you can be confident that it has been checked out before you check in.

For more information on the Enjoy England Quality Rose assessment schemes and the star ratings, go to [enjoyEngland.com/quality](http://enjoyEngland.com/quality)

Find all of England's quality-assessed accommodation in one place. Look no further, [enjoyEngland.com](http://enjoyEngland.com)

For Office use

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\*VisitBritain is the national tourism agency, marketing Britain worldwide and England in Britain, France, Germany, Ireland and the Netherlands. Quality is a major element of VisitBritain's strategy to improve tourism products and services and the standard of welcome visitors receive. VisitBritain assesses more than 23,000 accommodation businesses across nine different Enjoy England schemes. These assessments are provided by Quality in Tourism on VisitBritain's behalf.

Please note that all web addresses used in this leaflet are shown without the prefix www.

## Onboard accommodation



Your guide to England's official nationwide quality assessment scheme



# star quality

Narrowboat, cruiser, and hotel boat accommodation



[enjoyEngland.com](http://enjoyEngland.com)

## Narrowboat, cruiser and hotel boat accommodation

When choosing your narrowboat, cruiser or hotel boat, look for the Quality Rose, the mark of England's *official*, nationwide quality assessment scheme.

Narrowboat, cruiser and hotel boat accommodation is assessed throughout England by VisitBritain\*, which awards one to five stars, reflecting the overall quality of the experience.

Our Enjoy England professional assessors visit every year – they spend time on each boat checking all the facilities and award a quality score for every aspect, including the layout and design of each boat, the range and quality of the galley equipment, the sleeping cabins, bathrooms and toilet, and most importantly the cleanliness. The service offered by the boatyard staff is also assessed. For hotel boats, the assessor stays overnight to test out all the facilities including the comfort of the bed and the quality of the meals. They also score the warmth of welcome and the level of care that each hotel boat offers its guests. The star ratings awarded reflect a combination of service, facilities and the overall quality and comfort of the boat.

Higher star-rated accommodation tends to have more spacious cabins, better presented beds, better equipped galleys and more sophisticated toilets. The ratio of toilets to guests will improve with the higher star ratings.

All boats we assess and award star ratings meet minimum standards:

- All boats have shower/bath
- All boats have toilet, fridge and adequate heating and lighting
- All boats provide a basic hot water supply
- All boats provide bed linen



# star quality