

Kathryn Campbell
SECRETARY

THIS CHART REFLECTS THE DEPARTMENT'S STRUCTURE AND POSITION OCCUPANCY EFFECTIVE 6 MARCH 2017

	Payments Reform John Murphy Deputy Secretary	Service Delivery Operations Barry Jackson Grant Tidswell Deputy Secretary	Integrity and Information Malisa Golightly Deputy Secretary	Programme Design Jill Charker Deputy Secretary	Enabling Services Jonathan Hutson Deputy Secretary	Health and Aged Care Caroline Edwards Deputy Secretary	Shared Services Kim Terrell, A/g Barry Jackson Deputy Secretary	CIO Group Gary Sterenberg Chief Information Officer	
Chief Financial Officer Mark Jenkin, CFO	♦ Payments Reform Assurance Robert McKellar, NM	Face to Face Services Mark le Dieu, A/g GM Vacant	Smart Centres Jenny Teece, GM	Business Integrity Mark Withnell, GM	Participation and Disability Janine Pitt, GM	Health Service Delivery Melissa McClusky, GM	Corporate Operations Robert Higgins, GM	♦ Cyber Security Narelle Devine, NM	Canberra Delivery Centre Susan Monkley, GM
Financial Management Kari Ahmer, NM	Business Transformation Michelle Lees, GM	Central NSW Jody Taylor-Robinson, A/g SL Vacant	Smart Centres South Paul McNaë, NM	Serious Non-Compliance Mark Brown, NM	Working Age Programmes and Compliance Joanna Stanion, NM	Health Support and Performance Shareez Farouk, NM	Property Robert Towner, NM	Chief Technology Office Charles McHardie, CTO	Insurance and Disability Services Devika Weeraratne, NM
Financial Accounting Andrew Harvey, NM	Strategic Information Management and Data Aaron Wikins, NM	Central Queensland Ian McInnes, SL	Smart Centres East Louise Hamilton, NM	Internal Fraud Control and Investigations Rhonda Morris, NM	Education and Job Seeker Contact Paul Creech, NM	Payment and Claiming Stephen Kelly, NM	Security Steve O'Loughlin, NM	Enterprise Architecture Garrett McDonald, NM	Online Services Megan Bunfield, NM
Financial Systems Drago Stanojic, NM	Business Architecture John Kliner, NM	Eastern Victoria Jane Steinkamp, SL	Smart Centres Central and West Helen Oberg, A/g NM Jim McMahon, NM	Payment Integrity Jan Bailey, NM	Disability Laura Gannon, NM	Medicare Providers Steve Farrell, NM	Procurement and Records Management Mark Young, NM	ICT Product Architecture Rob Doughty, NM	Child Care, Customer Communication and Corporate Systems Dale Naughton, NM
Group Financial Management Rohan Wong, NM	Business Transformation Susan Morrison, NM	North NSW Chantal Oxenham, SL	Smart Centres North Narelle Cameron, NM	Customer Compliance Alison McCann, A/g GM Karen Harfield, GM	Families George Thiveos, GM	Medicare Public Jill Simpson, NM	Shared Services and Contract Management Angela Geerdink, NM	PMO and Business Relationship Management Elaine Ninham, NM	Digital Services Lorraine Hollis, NM
CIO Group Financial Management Liz Wicks, A/g NM Vacant	Programme Delivery Stephen Planincc, GM	Northern Australia Brian Wilkinson, SL	Assessment Services and Smart Centres Coordination Robert Williams, NM	Compliance Risk Tenille Collins, A/g NM Alison McCann, NM	New Parents, Child Care and Programme Improvement Tina Anderson, A/g NM Nicole Pietrucha, NM	Health Programmes Kirsty Fairchney, GM	People Strategy Neal Mason, GM	Vendor Management Anthony Barac, A/g NM Vacant	Production Systems Delivery Centre Tracy Muddle, GM
Service Strategy Shane Bennett, GM	Programme Office Vacant	Northern Queensland Peter Searston, SL	Channel Operations, Indigenous and Intensive Servicing Bridget Brill, GM	Strategic Information and Redesign Craig Storen, GM	Families and Child Support Policy Dennis Mahony, NM	Assistance Programmes Jenny Benjamin, NM	Workforce Strategy and Policy Shannon Schuster, NM	Business Information and Data Services Andrea Jones, NM	Families and Pensions Systems Graham Archer, NM
Strategic Advice John Kalokerinos, NM	Commercial Partner Management Jacinda Still, A/g NM Vacant	Northern Victoria Brenton Halliday, SL	Channel Operations Matt Clarke, NM	Information Services Craig Kelly, A/g NM Vacant	Families Programme Assurance and Coordination Cathy Murray, A/g NM Tulip Chaudhury, NM	Pharmaceutical Benefits Gavin Matthews, NM	Workforce Capability Susan Moriarty, A/g NM Alison Fitzgerald, NM	Strategy, Innovation and Design Pam Spurr, NM	Employment, Payment and Child Support Systems Derek Lawrence, NM
Strategy Coordination Nicole Pietrucha, NM	Project Delivery Kylie Finnigan, A/g NM Vacant	South Australia Simon Edwards, SL	Workload Management Gavin Wolfe, A/g NM Kylie Crane, NM	Information Management Matt Corkhill, NM	New Child Care Subsidy James Peterswald, NM	Medicare and Veterans Jason Armstrong, NM	HR Account Manager Andrea Paschalis, NM	DHS Digital Projects Andrew Smith, A/g NM Cathy Sear	Health Systems Annette Hayes, A/g NM Grazyna Zedler, NM
		South Queensland Julie Hockey, A/g SL Mark le Dieu, SL	Digital Operations and Service Integration Jo Hammersley, NM	Child Support System Redesign Sue Kitchin, NM	Older Australians Melissa Ryan, GM	Health and Aged Care Payments Transformation Simone Pensko, NM	People Services Adrian Hudson, GM	Digital Correspondence and External Projects Helen Peel, NM	ICT Infrastructure Mike Brett, GM
		Southern NSW Barbara Causon, SL	Indigenous and Remote Servicing John Gibbs, NM	Customer Payment Services Jim McMahon, A/g GM Vacant	Seniors, Carers and International Pam Saunders, NM	Aged Care Linda Young, A/g GM Vacant	People Delivery, SDO Sally Martin, A/g NM Owen Livermore, NM	Brisbane Delivery Centre Bob Lyons, GM	Service Operations Brynten Taylor, NM
		Sydney Scott Chant, SL	Social Work Services Monica Bacusi, NM	Centrepay Vacant	Multicultural and Rural Programmes Susan Cartwright, NM	Aged Care Programmes Christine Mulhearn, A/g NM Linda Young, NM	People Delivery, Corporate, ICT and Programmes Carl Princehorn, NM	Service Network Systems Vacant	Infrastructure and Applications Engineering Belinda Gloyne, NM
		Tasmania David Mole, SL	Multicultural Services Tricia Flanagan, NM	Debt Management Mary Jerim, A/g NM Debbie Weise, NM	Deduction and Confirmation Deb Harrison, NM	Aged Care Projects Lisiane Barao Madeod, A/g NM Vacant	Payroll and HR Operations Jacqui Hughes, NM	Brisbane Applications Support Josh Bosschieter, NM	Production Support Derek Bymes, NM
		West Victoria Stan Neely, SL	Service Strategy and Transformation Leanne Smith, A/g GM Vacant	Appeals Liz Bundy, NM	Customer and Media Engagement Scott Anderson, NM	Digital Health Karen Lock, NM	Workplace Relations Jody Nicholson, A/g NM Vacant	Aged Care Redevelopment Rubyn Wipiti, A/g NM Vacant	Adelaide Delivery Centre Andrew Larkin, GM
		Western Australia Rhonda Williams, A/g SL Sandy Mamo, SL	Channel Strategy and Transformation Mark Cousins, NM	Taskforce Integrity Andrea Quinn, AC	Production and Support Services Rick Moloney, NM	Portfolio Project Office Kylie Crane, A/g GM Kim Terrell, GM	Project Delivery and Assurance Bianca Ruut, NM	Professional Services Honor Parish, A/g NM Denise Lanyon, NM	Applications Delivery Compliance Maurice Savelli, NM
		Child Support Smart Centres Bill Volkers, GM	Telephony Services Projects John Manthey, NM	Integrity Process Modernisation Jason McNamara, GM	Transformation and Internal Engagement Richard Briedis, NM	Project Delivery and Assurance Bianca Ruut, NM	Government Partnerships and New Work Alex Dolan, NM	Applications Delivery Social Services Matt Smith, NM	
		Child Support Smart Centres, VIC and TAS Kate Hay, NM	Capacity and Workforce Management Julia Stinson, A/g NM Leanne Smith, NM		Audit Vacant	Project Support Soraya Weber, NM			
		Child Support Smart Centres, WA, SA and QLD Bruce Young, NM	Change Management and Coordination Julia Bell, A/g NM Vacant		Audit David Gray, NM				
		Child Support Smart Centres, NSW and ACT Tracey Sheather, NM	Business Process, Working Age Mark Garrity, NM						
		Customer Service Loma Andrews, NM	Business Process, Non-Working Age Brendan Jacomb, NM						

Key
AC – Assistant Commissioner
A/g – Acting
CC – Chief Counsel
CFO – Chief Financial Officer
CIO – Chief Information Officer
CTO – Chief Technology Officer
EC – Executive Counsel
FOI – Freedom of Information
GC – General Counsel
GM – General Manager
ICT – Information and Communication Technology
NM – National Manager
PMO – Portfolio Management Office
SL – Service Leader

♦ - SES Band 1 employee reporting directly to a Deputy Secretary.
■ - Temporary role.
Higher duties and temporary at-level arrangements are generally shown when the tenure is four weeks or more and are indicated in italics.