



PREFACE

Dear customer,

Thank you for choosing BYD vehicle (Full name: BYD AUTO INDUSTRY CO., LTD). Build your dreams with our services! To better understand the BYD vehicle warranty policy and enjoy the vehicle warranty rights and interests, please read the following contents carefully.

This manual applies to all variants of pure electric vehicles manufactured by BYD Auto and sold in Australia.

To maintain good performance of the vehicle, please read the following recommendations: keep the vehicle software program at its latest version; drive your vehicle according to the requirements indicated in the Owner's Manual; and perform regular maintenance at a BYD authorized service provider (The authorized service provider will be referred to as “service provider” here on after) according to the schedule specified in the Owner's Manual. This manual enables you to understand the warranty policy and receive the warranty service for your vehicle. Please keep this manual properly to enjoy qualified service. If you wish to resell this vehicle, please hand over this manual to the new owner.

Be sure to keep documents covering routine maintenance and repairs, as these will provide an important record for you and the BYD service provider. At the same time, there is a maintenance record sheet in this manual to record the maintenance completed on this vehicle.

This manual contains the most recent information as of the time of printing. BYD is solely responsible for the revision and explanation of the manual and reserves the right to make changes to the vehicle after the manual is printed without prior notice. BYD will change the configuration of the latest production vehicles in due course and does not undertake the obligation to make the same or similar changes to previously produced and sold vehicles.

CATALOGUE

1 - Warranty Service

Warranty Limitations and Exclusions	7
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2 - Maintenance Service

Instructions for Operation	11
Importance of Maintenance	13
Preventive Maintenance	14

3 - Warranty Policy

Scope of Warranty	16
Warranty Period	17
Power Battery Pack Recycling	20
Reminder for Vehicle Users	21

1

Warranty Service

Warranty Limitations and Exclusions 7





NOTE

1. The Vehicle Identification Number (VIN) must be filled in accurately. The date of sale should be consistent with the date of the vehicle purchase invoice. The vehicle model should be consistent with that on the vehicle nameplate.
2. The “Vehicle Warranty Certificate” is a valid certificate that enables you to be eligible for the vehicle warranty. The service provider should fill in the certificate completely and accurately. Both parties are responsible for the proper safekeeping of the certificate. Any warranty certificate or vehicle purchase invoice altered or borrowed from others is invalid.
3. The warranty period is calculated from the date when the vehicle purchase invoice is issued and expires at the specified date or kilometrage, whichever occurs earlier.
4. BYD will provide warranty services in accordance with the following terms, conditions, and limitations during the vehicle warranty period.
 - 4.1 Except as otherwise provided by the national laws and regulations of the local market, any defect in the vehicle can only be resolved by repair or replacement of parts by an authorized BYD service provider.
 - 4.2 BYD's written warranty stated in this manual is the only warranty applicable to its vehicles.
 - 4.3 This manual clarifies the agreement between BYD and users regarding the establishment and termination of rights and obligations in relation to vehicle warranty and after-sales service. Please read the manual carefully before using the vehicle.
 - 4.4 Any negligence of these warranty terms, conditions and limitations would mean that your claim, and any direct or Indirect warranty applications will not be accepted by the service provider.
 - 4.5 Standardized regular maintenance is a crucial factor to ensure the normal use of the vehicle. BYD strongly recommends that you conduct regular maintenance according to the schedule specified in the Owner's Manual. The damage or failure caused by not conducting regular maintenance according to the schedule specified in the Owner's Manual or improper maintenance will not be covered by the warranty.
 - 4.6 BYD authorizes its service provider to provide warranty services for BYD vehicles. The vehicle owner can go to a BYD authorized service provider for warranty services & repairs.
 - 4.7 No person or entity (including but not limited to BYD employees or authorized representatives) shall modify or exempt any content of this manual.
 - 4.8 This warranty does not affect a customer's rights under the Australian Consumer Laws (ACL) and is in addition to those rights.
 - 4.9 Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

1.2 Warranty Limitations and Exclusions

The scope of warranty does not include the following:

1.2.1. The customer has been informed in writing or public notice that the vehicle has defects that do not violate laws, regulations or mandatory national standards at the time of purchase.

1.2.2. Damaged or worn tires (Except as otherwise provided by national laws and regulations)

1.2.2.1 The warranty does not cover the consumption of parts due to natural wear & tear.

1.2.2.2 Tire punctures, splits, breaks and bursts due to rough road conditions such as potholes, steps, curbs or other influences are not included in the scope of this warranty.

1.2.2.3 Damage caused by incorrect tire inflation, high speed idling (in the case of mud or snow), tire chain installation, racing, incorrect installation or removal, negligence or misuse is not included in the scope of this warranty.

1.2.3. Damage caused by accident, improper use or replacement

Any damage caused by:

1.2.3.1 Collision, burning, theft, freezing, destruction and impact caused by accident.

1.2.3.2 Abuse of the vehicles such as driving on step stones, overloading, racing, etc. How to use your vehicle properly is described in your Owner's Manual.

1.2.3.3 Modifications, additions or changes in parts to the final assembled vehicle, including changes to the body, chassis or parts and resulting damage or failure of the vehicle. In addition, when the odometer is missed, or when the odometer reading is intentionally altered so that the kilometrage cannot be determined (except due to a quality problem with the odometer), the repair of the vehicle is not included in the scope of this warranty.

1.2.4. Damage or corrosion due to environment, chemical treatment

Damage caused by natural disasters or human factors such as airborne radioactive dust (chemicals, sap, etc.), acid rain, stones, hail, earthquakes, floods, storms, lightning, improper use of chemicals or sealants, etc. is not included in the scope of this warranty.

1.2.5. Damage due to insufficient or improper maintenance

Only replacement or repair of parts due to defects in material quality or workmanship is covered by the warranty. Damage caused by not using the BYD recommended fluids, fuels, lubricants, and coolants as specified in the Owner's Manual, or by not following the maintenance times (periods) and items as specified in Service manual and Owner's Manual, or by improper maintenance or irregular maintenance by a non-BYD authorized service provider is not included in the scope of this warranty.

1.2.6. Normal wear or deterioration

Normal wear or deterioration, including, but not limited to, seat, trim and upholstery discoloration, punctures, tears, depressions, wrinkling abrasions or other deformations, paint and glass stone chips, and similar items are not included in the scope of this warranty.

1.2.7. Damage due to the use of non-BYD genuine spare parts or non-authentic authorized spare parts

Direct or indirect failure or damage caused by using non-BYD genuine spare parts or non-authentic authorized spare parts is not included in the scope of this warranty.

1.2.8. The normal attenuation of battery capacity or battery damage caused by human or accidental collision, water immersion, etc. is not included in the scope of this warranty.

1.2.9. Damage caused by racing

The costs of repairing damage or conditions caused by racing and the repair of any defects that are found as the result of participating in a racing event are not included in the scope of this warranty.

1.2.10. Voided warranty

1.2.10.1 You are responsible for the proper operation of the vehicle and for receiving and maintaining detailed and accurate records of your vehicle's maintenance, including Vehicle Identification Number (VIN), service provider name and address, mileage, date of service or maintenance and description of service or maintenance items, which should be provided to each subsequent purchaser or transferee. You may void this warranty service if you do not follow the specific instructions and recommendations regarding the use and operation of the vehicle provided in Owner's Manual, including, but not limited to:

- Installing the vehicle's software updates after notification that there is an update available;
- Complying with any recall advisories;
- Carrying passengers and cargo within specified load limits;
- Making all repairs;

1.2.10.2 Although BYD does not require you to perform all service or repairs at BYD authorized service provider, this warranty service may be excluded due to improper maintenance, services, or repairs. BYD authorized service provider have special training, expertise, tools and supplies in regard to your vehicle. BYD strongly recommends that you conduct all maintenance, services and repairs at a BYD authorized service provider in order to avoid voiding, or having coverage excluded under this warranty.

The following will also void this warranty service:

- Vehicles that have had the VIN defaced or altered or the odometer or other related system disconnected, altered or rendered inoperative so that it is difficult to determine the VIN number or actual mileage;

- Vehicles that have been sold, designated, labeled or branded as dismantled, fire-damaged, flood-damaged, junk, rebuilt, salvage, reconstructed, irreparable or a total loss;
- Vehicles that have been determined to be a total loss by an insurance company;

1.2.11. Compensation for damages

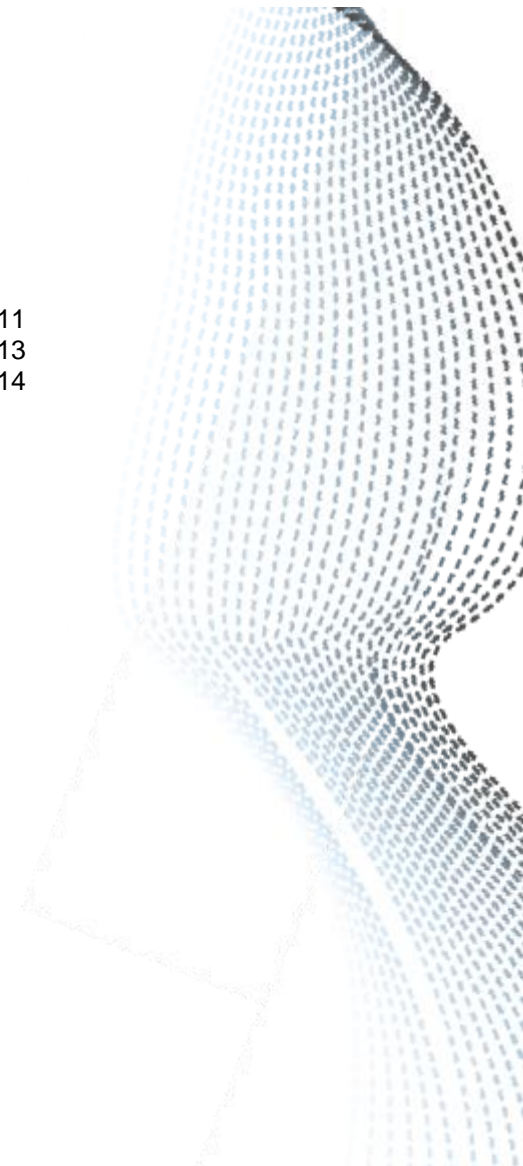
1.2.11.1. Except as otherwise provided by national laws and regulations, BYD hereby disclaims all indirect, incidental, special and secondary losses arising from or in connection with the vehicle, including but not limited to the fees of transportation to BYD service provider, vehicle value depreciation, time loss, revenue loss, the loss due to not be able to use the vehicle, personal or commercial property damage, inconvenience, or worse, emotional/mental pain or damage, loss of business (including but not limited to loss of profit or income), traction, bus fares, vehicle rental fees, maintenance call fee, oil fees, accommodation, damage to the towing vehicle, and incidental charges such as telephone, fax and mail charges.

1.2.11.2. Except as otherwise provided by national laws and regulations, BYD only absorb direct losses which are limited to the fair market value of the vehicle at the time of claiming.

2

Maintenance Service

Instructions for Operation	11
Importance of Maintenance	13
Preventive Maintenance	14



2.1 Instructions for Operation

2.1.1 Instructions for Operation

- a) Please fasten the seat belt properly before driving off. Seat belts are the main devices for protecting occupants. Proper usage of seat belts can effectively reduce traffic risks.
- b) Do not place any flammable or explosive materials such as oil or lighter in the vehicle. When the vehicle is parked in hot weather, the temperature inside the vehicle would be very high and flammable materials inside are likely to ignite spontaneously, causing fire.
- c) Never drive when distracted, to prevent any accident.
- d) Be cautious when driving through waterlogged roads. Driving through waterlogged roads may cause water ingress into high voltage cables. If the water depth is unclear, be sure to get off the vehicle, confirm it is safe to pass through, and then slowly pass through the area. When the water is too deep, please bypass the road section.
- e) Be careful when driving through bumpy roads; otherwise, serious consequences, such as damage of the power battery at the bottom of the vehicle, damage of the shock absorber or deformation of the chassis or vehicle body, may be caused.
- f) Do not park the vehicle in dark and humid environment for long time; otherwise, partial rusting and corrosion of the chassis may occur. Choose a regular parking lot and be sure to engage parking brake before leaving the vehicle.
- g) Do not disassemble the power battery pack or any high voltage parts at will; otherwise, electric shock accidents may be caused easily, or even life-threatening events may occur.
- h) BYD authorized service providers have special training, expertise, tools and supplies in regard to your vehicle. If your vehicle has malfunctions, BYD strongly recommends that you conduct repairs at a BYD authorized service provider.

2.1.2 Instructions for Charging

- a) The power battery must be charged if it has been stored for more than three months without being used. Otherwise, over-discharge of the battery will occur and decrease battery performance.
- b) Make sure that no water or other foreign matter exists in the vehicle's charging inlet and the charging connector before charging. Regularly check and clean.
- c) Do not refit, disassemble or repair the charging equipment if not authorized.
- d) Do not use any additional electric wire or adapter.
- e) In case of charging failure or any abnormality, stop using the charging equipment immediately.
- f) Do not contact the charging plug with wet hands.
- g) Do not touch the pins of the charging plug and the holes of charging socket on the electric vehicle.
- h) Ensure that charging is done under the rated voltage.
- i) Do not use the charging equipment during cases of softening of three-phase plug wire, wear and tear of charging plug cable, cracking of insulation layer, or any other damage conditions.
- j) Do not use the charging equipment when the protective packaging or the charging inlet of electric vehicle is broken, cracked, opened or showing any damage conditions.
- k) Do not allow any juveniles to touch or use the charging equipment or come close to the charging equipment when used.
- l) The maximum ambient temperature for using the charging equipment is 50°C.
- m) Do not let the charging equipment fall from height. Do not move the charging equipment by directly pulling the cable. Handle it gently and put it at a cool and shaded place.
- n) Do not get close to the heat source or heated electrical components during charging.
- o) Do not charge or touch the vehicle in case of lightning and thunderstorm, because lightning strikes may cause damage to the charging equipment or personal injuries.

2.1.3 Instructions for discharging (if any)

- a) Use the VTOL function at a higher SOC as possible.
- b) Do not use high-power electrical appliances; otherwise, an accident may be caused due to out-of-range power. Be sure to confirm the power of any electrical appliance before using it.
- c) The maximum interior discharge capacity (if any) is 2.2 kVA, the maximum exterior discharge capacity is 3.3 kVA, and the discharge voltage is 220V of the mains supply.

2.2 Importance of Maintenance



In-time preventive maintenance contributes to:

Extend powertrain and vehicle service life, ensure driving safety and stability, and identify and eliminate vehicle problems in time.



Failure to conduct in-time preventive maintenance may expose the vehicle to the following fault risks:

- Premature wear of parts requiring lubrication.
- Performance reduction of powertrain, brake and steering systems, affecting the driving safety.
- Accelerated wear and deterioration of various system components and parts of the vehicle, reducing the vehicle's service life.
- Failure to eliminate potential problems in time, possibly causing new safety related faults and increased expenditure.

2.3 Preventative Maintenance



From the date of delivery of the vehicle, for normal conditions of use, please perform preventive maintenance based on the maintenance schedule at the specified date or kilometrage, whichever occurs earlier.

Vehicle Model	Preventive maintenance period (whichever is earlier)	Preventive maintenance items
BEV	First preventive maintenance: 3 months / 5,000 km Preventive maintenance after the first time: 12 months / 20,000 km	Please refer to the items in "Maintenance schedule" of BYD Owner's Manual.

When the vehicle is used in severe conditions, the vehicle maintenance period can be appropriately shortened.

For the specifications, models, and inspection items of various types of oil to be replaced in preventive maintenance, please refer to the contents in BYD Owner's Manual.

Preventive maintenance is a paid service.

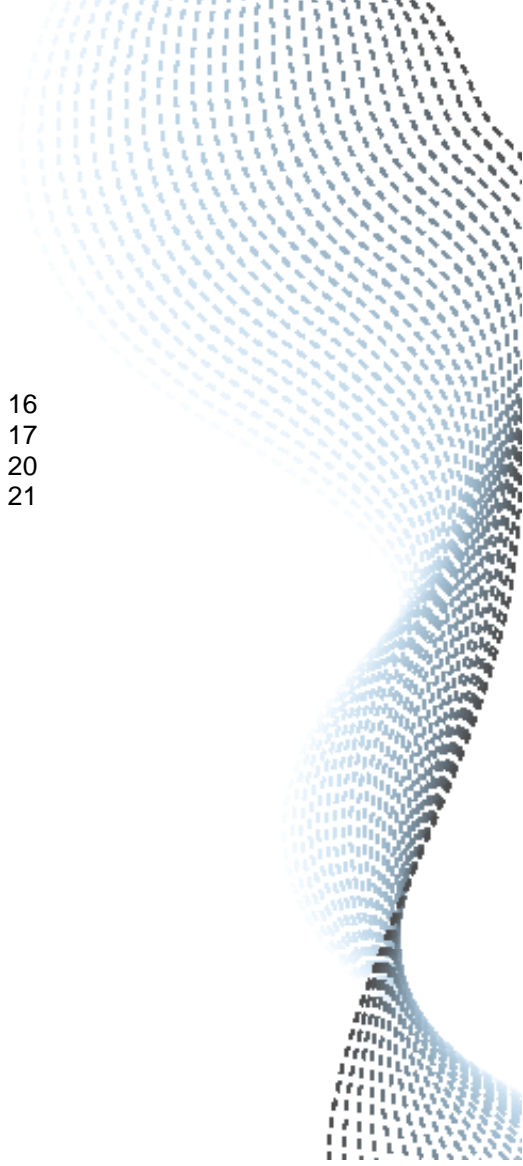


Any damage or failure caused by not conducting preventive maintenance according to the schedule specified in the Owner's Manual or improper maintenance will not be covered under warranty!

3

Warranty Policy

Scope of Warranty	16
Warranty Period	17
Power Battery Pack Recycling..	20
Reminder for Vehicle Users	21



3.1 Scope of Warranty

3.1.1 During the warranty period, BYD authorized service providers will identify vehicle quality defects caused by material quality or manufacturing process and provide warranty services for customers accordingly, restoring the functionality of the vehicle to ensure normal use of the vehicle.

3.1.2 Parts replaced within the scope of warranty are owned by BYD.

3.1.3 Except as otherwise provided by national laws and regulations, including the Australian Consumer Laws (ACL), BYD shall not be responsible for any additional guarantees made to you outside of this manual by any person or organization regarding any product purchased.

3.1.4 Any defects discovered when the vehicle is delivered to you are covered by the warranty. If you find any defects when picking up the vehicle, please report them to BYD authorized sellers without hesitation.

3.1.5 As with other quality assurances covered in this manual, when your vehicle fails the nationally recognized inspection, maintenance test or emission test, or whenever you suspect a problem with the parts, you should send your vehicle to a BYD authorized service provider as soon as possible. An authorized BYD service provider will undertake a proper inspection, maintenance, and repair service. The repairs that meet the warranty will be carried out by the service provider free of charge, and do not meet the warranty will be paid by you. The BYD authorized service provider will give you a copy of the warranty repair note after each warranty for your vehicle, which lists all the warranty items, please keep this note in a safe place.

3.1.6 This warranty manual applies to vehicles sold by BYD in Australia warranty area which you can obtain warranty services in this warranty area. For the subsequent buyers or transferees, regardless of which country or region they purchased the vehicle in, the vehicle must return to BYD warranty area of Australia to obtain the warranty service.

3.2 Warranty Period



3.2.1 The warranty period of the complete vehicle is 6 years or 150,000 km whichever comes first.

3.2.2 The warranty period of Traction Battery is 8 years or 160,000km whichever comes first.

3.2.3 The warranty period of Drive Unit is 8 years or 150,000km whichever comes first.

The warranty period given above is calculated from the date when the vehicle purchase invoice is issued by BYD authorized sellers and expires at the specified date or kilometrage, whichever comes first.

Warranty Period of BYD Passenger Vehicles	
Warranty Content	Warranty Period (whichever comes first)
Traction Battery	8 years/160,000 kilometers SOH ≥70%
Drive Unit (Motor, Motor controller, Motor controller with DC assembly, High voltage electric control assembly)	8 years/150,000 kilometers
Whole vehicle lights, Tire pressure monitoring module, Suspension, ball joint	4 years/100,000 kilometers
Multimedia system, Shock absorber, Belt, Dust cover, Bushing or gasket, Release bearing, Wheel bearing, PM2.5 measuring instrument, AC/DC charging port assembly, USB charging port connector	3 years/60,000 kilometers
Lead-acid storage battery (12V)	1 year/20,000 kilometers
Air conditioner filters (Filter net, High efficient strainer, Electrostatic filter), Button battery, Brake pad, Clutch Disc, Tire, Wiper Blade assembly, Bulbs, Fuse, Ordinary relay (excluding integrated control unit)	6 months/10,000 kilometers
All the parts of complete vehicle except the parts listed above (not includes various kinds of oil, charging equipment, gifts, refrigerants, for specific warranty please refer to the instructions)	6 years/150,000 kilometers

Supplementary Instructions:

1. The warranty period of BYD genuine charging equipment (if any) "AC charging connection device, plug-and-discharge electrical connection device, charging box assembly, charging cabinet assembly, charging gun" is 1 year from the date of purchase.
2. The warranty period does not apply to vehicle gifts (if any). The warranty period shall be executed according to the period of the user manual of the gift (such as: vehicle mobile hard disk). If the gift has no user manual, the warranty period is 6 months or 10,000 kilometers (such as: driving recorder SD card, tire repair fluid).
3. The warranty period of the refrigerant of the air-conditioning system is 1 year (refers to the leakage of refrigerant caused by non-hardware failure).
4. The warranty period of various kinds of oil is the first "check or replacement" period indicated in "Maintenance schedule" of BYD Owner's Manual. Its warranty period will automatically end if the period is exceeded or the first "check or replacement" maintenance has been done.
5. The parts fitted under warranty due to product quality problems are guaranteed until the end of the warranty of the original part, that is, it ends with the end of the warranty period of the original parts.
6. If the Battery or Drive Unit requires warranty repair, BYD will repair the unit, or replace it with a new, reconditioned or re-manufactured part at the sole discretion of BYD. The warranty replacement may not restore the vehicle to a "like new" condition, but when replacing a Battery, BYD will ensure that the energy capacity of the replacement Battery is at least equal to that of the original Battery before the failure occurred while taking into consideration other factors, including the age and mileage of the vehicle.



NOTE

- Failure to replace the integrated dashboard at an authorized service provider or inability to confirm the kilometrage may result in the invalidity of the warranty.
- Please operate the vehicle appropriately in accordance with the Owner's Manual. Replace the integrated dashboard at an authorized service provider and record the replacement in the "Integrated dashboard replacement record" section of this manual. Ensure that this record is kept and stamped.

If the kilometrage cannot be confirmed, it should be calculated based on 100 km/day, starting from the date when the vehicle was purchased.

If a warranty record is available, the accumulated kilometrage that cannot be confirmed should be calculated from the date of the last repair. If the integrated dashboard has been replaced, kilometrage on the replaced dashboard should be added for calculation of the accumulated value.

3.2.4 Warranty of Spare Parts

The warranty period for genuine spare parts purchased by a customer at their own expense and installed in an appropriate manner, the warranty period is 12 months from the date of their purchase. If the warranty period of the spare part is shorter than the remaining basic coverage period of the parts on the complete vehicle, the principle of "owner's benefit" shall be applied; and the warranty period of the part shall be extended until the remaining warranty period of basic coverage expires.

The warranty for spare parts shall meet the following conditions:

- The spare parts purchased and installed are genuine BYD spare parts.
- The owner can provide proof of paid repairs (purchase invoice or repair document)
- Before applying for spare parts warranty, it is necessary to ensure the integrity of the faulty parts.

Wear and tear caused by daily use of Consumables and Quick-wear parts¹ is not covered by this warranty unless the products have any material defects or design problems.

3.3 Power Battery Pack Recycling

BYD will be responsible for recycling waste power battery packs in accordance with relevant national policies.

¹ Consumables and Quick-wear parts: brake pads, wiper blade assembly, bulbs, fuses, ordinary relays (excluding integrated control unit), air conditioner filters (Filter net, High efficient strainer, Electrostatic filter), button battery, tires, labels, coolant, refrigerant, lubricants, glass cleaning agent and all kinds of oils and liquids, etc.

3.4 Reminder for Vehicle Users



Recommend going to the service provider for maintenance and repair

BYD service provider has professional maintenance technicians trained by manufacturers and the latest information on vehicle maintenance, as well as special maintenance equipment, tools and original genuine spare parts necessary for maintenance, which can provide safe and reliable after-sales service for your vehicle



Drive correctly and take this manual with your vehicle, keep relevant records

Please use, maintain and take care of your vehicle correctly in accordance with the regulations in the owner's manual. Please sign for confirmation after each repair and maintenance and keep the relevant documents. These records can prove that the vehicle has completed necessary repairs and maintenance.



Recommend using genuine BYD spare parts

In order to ensure that your vehicle is in the best condition, the highest safety standards and prolong its service life after repair and maintenance, it is recommended to use BYD genuine spare parts. If you resell your vehicle, be sure to forward this manual to the new owner.



Vehicle transfer

If you resell the vehicle to others, please be sure to go through the legal name transfer formalities at the same time when handling the vehicle transfer, otherwise the loss and responsibility will be borne by the customer.