

Google Accessibility Conformance Report

Revised Section 508 Edition

(Based on VPAT^{®1} Version 2.4)

Name of Product/Version: Google Vault (November 2021)

Report Date: 12 November 2021

Product Description: Google Vault is a retention and eDiscovery tool for Google Workspace. It allows organizations to retain, hold, search and export user's Google Work

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Notes:

Evaluation Methods Used:

This evaluation was conducted with accessibility testing support from the American Foundation for the Blind. Testing was performed using JAWS, NVDA, VoiceOver, ChromeVox, Color Contrast Analyzer, Chrome Browser, and Firefox.

¹ Voluntary Product Accessibility Template" and "VPAT" are registered service marks of the Information Technology Industry Council (ITI)

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included In Report |
|---|----------------------------------|
| Web Content Accessibility Guidelines 2.0 | Level A (Yes) |
| Web Content Accessibility Guidelines 2.1 | Level AA (Yes) Level AAA (No) |
| Web Content Accessibility Guidelines 2.0 | Level A (Yes) |
| Web Content Accessibility Guidelines 2.1 | Level AA (Yes) Level AAA (No) |
| Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018 | (Yes) |

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0/2.1 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

| Criteria | Conformance Level | Remarks and Explanations |
|---|--|--|
| <p><u>1.1.1 Non-text Content</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | <p>Google Vault: Supports</p> <p>Documentation: Supports</p> | <p>Both the Google Vault and documentation support non-text content in all areas.</p> |
| <p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | <p>Google Vault: Supports</p> <p>Documentation: Supports</p> | <p>Neither the Google Vault nor documentation use prerecorded media.</p> |
| <p><u>1.2.2 Captions (Prerecorded)</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | <p>Google Vault: Supports</p> <p>Documentation: Supports</p> | <p>Neither the Google Vault nor documentation include prerecorded synchronized media content.</p> |
| <p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | <p>Google Vault: Supports</p> <p>Documentation: Supports</p> | <p>Neither the Google Vault nor documentation include prerecorded media.</p> |
| <p><u>1.3.1 Info and Relationships</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | <p>Google Vault: Partially Supports</p> <p>Documentation: Supports</p> | <p>Google Vault: The Google Vault supports info and relationships, with some exceptions, including:</p> <ul style="list-style-type: none"> ● Table column headers are occasionally missing or the table column button is presented as the header. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|--|---|
| | | <ul style="list-style-type: none"> • Tooltip popups are not properly presented to assistive technology. • The date field format error is not properly associated with its form control. <p>Documentation: The documentation supports info and relationships in all areas.</p> |
| <p><u>1.3.2 Meaningful Sequence</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Google Vault: Supports</p> <p>Documentation: Supports</p> | <p>Both the Google Vault and documentation present a correct logical reading sequence.</p> |
| <p><u>1.3.3 Sensory Characteristics</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Google Vault: Supports</p> <p>Documentation: Supports</p> | <p>Neither the Google Vault nor the documentation relies solely on sensory characteristics.</p> |
| <p><u>1.4.1 Use of Color</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Google Vault: Supports</p> <p>Documentation: Supports</p> | <p>Neither the Google Vault nor the documentation relies on color to convey information or to distinguish elements.</p> |
| <p><u>1.4.2 Audio Control</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Google Vault: Supports</p> <p>Documentation: Supports</p> | <p>Neither the Google Vault nor the documentation contains audio content.</p> |
| <p><u>2.1.1 Keyboard</u> (Level A)</p> <p>Also applies to:</p> | <p>Google Vault: Partially Supports</p> | <p>Both the Google Vault and the documentation are operable with a keyboard, with one exception:</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|--|
| Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | Documentation: Supports | <ul style="list-style-type: none"> ● The "Help" option present in the "Help menu" is not keyboard operable. |
| <u>2.1.2 No Keyboard Trap</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | Google Vault: Supports Documentation: Supports | Neither the Google Vault nor the documentation presents a keyboard trap. |
| <u>2.1.4 Character Key Shortcuts</u> (Level A 2.1 only) | Google Vault: Not Applicable Documentation: Not Applicable | Neither the Google Vault nor the documentation uses character key shortcuts. |
| <u>2.2.1 Timing Adjustable</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | Google Vault: Partially Supports Documentation: Supports | Google Vault: The Google Vault supports time based events, with one exception: <ul style="list-style-type: none"> ● Some "toast" notifications that an event occurred appear and disappear without any interaction from the user. Some of these notifications allow user interaction. This timing behavior is not configurable. Documentation: There are no time based events present in the documentation. |
| <u>2.2.2 Pause, Stop, Hide</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | Google Vault: Not Applicable Documentation: Not Applicable | Neither the Google Vault nor the documentation includes moving, blinking, scrolling, or auto-updating information that lasts more than five seconds. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|--|--|
| <p><u>2.3.1 Three Flashes or Below Threshold</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | <p>Google Vault: Supports</p> <p>Documentation: Supports</p> | <p>Neither the Google Vault nor the documentation includes content which flashes more than 3 times per second.</p> |
| <p><u>2.4.1 Bypass Blocks</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs | <p>Google Vault: Supports</p> <p>Documentation: Supports</p> | <p>Both the Google Vault and the documentation include landmark regions.</p> |
| <p><u>2.4.2 Page Titled</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | <p>Google Vault: Supports</p> <p>Documentation: Supports</p> | <p>Both the Google Vault and the documentation provide titles for pages that describe topic or purpose.</p> |
| <p><u>2.4.3 Focus Order</u> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | <p>Google Vault: Partially Supports</p> <p>Documentation: Supports</p> | <p>Google Vault: The Google Vault provides a logical focus order for content, with some exceptions:</p> <ul style="list-style-type: none"> ● Focus is not moved after performing an action that would typically move the user to a new location on the screen. ● Important search result messages sometimes occur either late or early in the focus order. <p>Documentation: The documentation provides a logical focus order for the content.</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--|---|
| <p>2.4.4 Link Purpose (In Context) (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | <p>Google Vault: Supports</p> <p>Documentation: Supports</p> | <p>Both the Google Vault and the documentation provide text that describes the purpose of the link.</p> |
| <p>2.5.1 Pointer Gestures (Level A 2.1 only)</p> | <p>Google Vault: Not Applicable</p> <p>Documentation: Not Applicable</p> | <p>Neither the Google Vault nor the documentation includes multipoint or path-based gestures for operation.</p> |
| <p>2.5.2 Pointer Cancellation (Level A 2.1 only)</p> | <p>Google Vault: Supports</p> <p>Documentation: Supports</p> | <p>Both the Google Vault and the documentation allow users to cancel pointer interactions.</p> |
| <p>2.5.3 Label in Name (Level A 2.1 only)</p> | <p>Google Vault: Supports</p> <p>Documentation: Supports</p> | <p>Both the Google Vault and documentation present labels both visually and programmatically.</p> |
| <p>2.5.4 Motion Actuation (Level A 2.1 only)</p> | <p>Google Vault: Not Applicable</p> <p>Documentation: Not Applicable</p> | <p>Neither the Google Vault nor the documentation uses motion actuation for user interaction.</p> |
| <p>3.1.1 Language of Page (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | <p>Google Vault: Supports</p> <p>Documentation: Supports</p> | <p>Both the Google Vault and the documentation specify the document language in the HTML markup.</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|--|--|--|
| <p><u>3.2.1 On Focus</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | <p>Google Vault: Supports</p> <p>Documentation: Supports</p> | <p>Neither the Google Vault nor the documentation changes context when a component receives focus.</p> |
| <p><u>3.2.2 On Input</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | <p>Google Vault: Supports</p> <p>Documentation: Supports</p> | <p>Neither the Google Vault nor documentation changes context on user interaction without notice.</p> |
| <p><u>3.3.1 Error Identification</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | <p>Google Vault: Supports</p> <p>Documentation: Supports</p> | <p>Both the Google Vault and the documentation provide error identification in text.</p> |
| <p><u>3.3.2 Labels or Instructions</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | <p>Google Vault: Supports</p> <p>Documentation: Supports</p> | <p>Both the Google Vault and documentation provide labels or instructions for user inputs.</p> |
| <p><u>4.1.1 Parsing</u> (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | <p>Google Vault: Supports</p> <p>Documentation: Supports</p> | <p>Both the Google Vault and the documentation provide start and end tags, are nested appropriately, do not contain duplicate attributes, and have unique IDs.</p> |
| <p><u>4.1.2 Name, Role, Value</u> (Level A) Also applies to: Revised Section 508</p> | <p>Google Vault: Partially Supports</p> | <p>Google Vault:</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------------------------|---|
| <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | Documentation: Partially Supports | <p>The Google Vault provides appropriate names, roles, and values for interactive elements, with some exceptions including:</p> <ul style="list-style-type: none"> ● The name of a checkbox label is not programmatically associated with the checkbox element. ● Interactive table rows do not have a role that indicates that they are interactive. ● <p>Documentation: The documentation provides appropriate names, roles, and values for interactive elements, with one exception:</p> <ul style="list-style-type: none"> ● The quick or suggested search results do not present themselves as autocomplete results to the screen reader. |

Table 2: Success Criteria, Level AA

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|--|--|
| <p><u>1.2.4 Captions (Live)</u> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | <p>Google Vault: Not Applicable</p> <p>Documentation: Not Applicable</p> | <p>Neither the Google Vault nor documentation contains live synchronized media.</p> |
| <p><u>1.2.5 Audio Description (Prerecorded)</u> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | <p>Google Vault: Not Applicable</p> <p>Documentation: Not Applicable</p> | <p>Neither the Google Vault nor documentation includes prerecorded video content.</p> |
| <p><u>1.3.4 Orientation</u> (Level AA 2.1 only)</p> | <p>Google Vault: Supports</p> <p>Documentation: Supports</p> | <p>Neither the Google Vault nor the documentation restricts the view to a single orientation.</p> |
| <p><u>1.3.5 Identify Input Purpose</u> (Level AA 2.1 only)</p> | <p>Google Vault: Supports</p> <p>Documentation: Supports</p> | <p>The Google Vault and documentation appropriately identify the purposes of compomponents, icons, and regions.</p> |
| <p><u>1.4.3 Contrast (Minimum)</u> (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | <p>Google Vault: Partially Supports</p> <p>Documentation: Supports</p> | <p>Google Vault: The Google Vault provides sufficient color contrast between text and its background, with some exceptions, including:</p> <ul style="list-style-type: none"> ● The “On” indicator text in the Rules section. ● The “Close” Matter toolbar button. <p>Documentation: The documentation provides sufficient color contrast between the text and its background.</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--|---|
| <p>1.4.4 Resize text (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | <p>Google Vault: Supports</p> <p>Documentation: Supports</p> | <p>Both the Google Vault and documentation allow users to zoom in up to 200% without loss of content or functionality.</p> |
| <p>1.4.5 Images of Text (Level AA) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | <p>Google Vault: Not Applicable</p> <p>Documentation: Not Applicable</p> | <p>Neither the Google Vault nor the documentation includes images of text.</p> |
| <p>1.4.10 Reflow (Level AA 2.1 only)</p> | <p>Google Vault: Supports</p> <p>Documentation: Supports</p> | <p>Both the Google Vault and the documentation reflow to support 400% zoom.</p> |
| <p>1.4.11 Non-text Contrast (Level AA 2.1 only)</p> | <p>Google Vault: Partially Supports</p> <p>Documentation: Supports</p> | <p>Google Vault: The Google Vault provides sufficient color contrast between important components or graphics and their backgrounds, with one exception:</p> <ul style="list-style-type: none"> ● A UI filter triangle button element did not meet the 3:1 contrast ratio. <p>Documentation: The documentation provides sufficient color contrast between important components or graphics and their backgrounds</p> |
| <p>1.4.12 Text Spacing (Level AA 2.1 only)</p> | <p>Google Vault: Supports</p> <p>Documentation: Supports</p> | <p>Both the Google Vault and the documentation allow users to adjust text spacing without loss of content or functionality.</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--|--|
| <p>1.4.13 Content on Hover or Focus (Level AA 2.1 only)</p> | <p>Google Vault: Supports</p> <p>Documentation: Supports</p> | <p>Both the Google Vault and the documentation ensure that content that appears on hover or focus is dismissible, hoverable, and persistent.</p> |
| <p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs | <p>Google Vault: Supports</p> <p>Documentation: Supports</p> | <p>Both the Google Vault and documentation provide users with multiple ways to navigate to pages and content.</p> |
| <p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | <p>Google Vault: Partially Supports</p> <p>Documentation: Supports</p> | <p>Google Vault: The Google Vault provides users with headings or labels to describe the topic of purpose of content, with one exception:</p> <ul style="list-style-type: none"> ● The calendar date picker label only states the numerical day, not the full date. <p>Documentation: The documentation provides users with headings or labels to describe the topic of purpose of content.</p> |
| <p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | <p>Google Vault: Supports</p> <p>Documentation: Supports</p> | <p>Both the Google Vault and documentation provide visible focus indicators for all interactive elements.</p> |
| <p>3.1.2 Language of Parts (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) | <p>Google Vault: Not Applicable</p> | <p>Neither the Google Vault application nor the documentation include passages or phrases in a language other than the main language of the page.</p> |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| <ul style="list-style-type: none"> ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | Documentation: Not Applicable | |
| <p><u>3.2.3 Consistent Navigation</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs | Google Vault: Supports Documentation: Supports | Both the Google Vault and the documentation provide clear and consistent navigation across pages. |
| <p><u>3.2.4 Consistent Identification</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs | Google Vault: Supports Documentation: Supports | Both the Google Vault application and the documentation consistently identify components with the same functionality. |
| <p><u>3.3.3 Error Suggestion</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | Google Vault: Supports Documentation: Supports | Both the Google Vault application and the documentation provide suggestions for resolving errors on input. |
| <p><u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | Google Vault: Not Applicable Documentation: Not Applicable | Neither the Google Vault nor documentation inherently cause legal commitments or financial transactions to occur. |
| <p><u>4.1.3 Status Messages</u> (Level AA 2.1 only)</p> | Google Vault: Partially Supports | Google Vault: The Google Vault provides status messages which are presented to assistive technologies, with one exception: |

| Criteria | Conformance Level | Remarks and Explanations |
|----------|----------------------------------|---|
| | Documentation: Not Applicable | <ul style="list-style-type: none"> <li data-bbox="1394 212 1934 272">Occasionally status messages are not presented to the assistive technology. Documentation: The documentation does not utilize status messages. |

Table 3: Success Criteria, Level AAA

WCAG 2.0 AAA Criteria were not evaluated

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Chapter 3: [Functional Performance Criteria \(FPC\)](#)

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------|--|
| 302.1 Without Vision | Partially Supports | The Google Vault provides the correct name, role, state, and other important accessibility information for most interface elements, with few exceptions detailed in Table 2. |
| 302.2 With Limited Vision | Partially Supports | The Google Vault provides the correct name, role, state, and other important accessibility information for most interface elements, with few exceptions detailed in Table 2. |
| 302.3 Without Perception of Color | Supports | |
| 302.4 Without Hearing | Supports | |
| 302.5 With Limited Hearing | Supports | |
| 302.6 Without Speech | Supports | |
| 302.7 With Limited Manipulation | Supports | |
| 302.8 With Limited Reach and Strength | Supports | |
| 302.9 With Limited Language, Cognitive, and Learning Abilities | Supports | |

Chapter 4: [Hardware](#)

Notes: This is a web only application and conforms to WCAG 2.0 and 2.1 A and AA as specified in Tables 1 and 2.

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------------------------|-------------------------------------|
| 402 Closed Functionality | Heading cell – no response required | Heading cell – no response required |
| 402.1 General | Heading cell – no response required | Heading cell – no response required |
| 402.2 Speech-Output Enabled | Heading cell – no response required | Heading cell – no response required |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------------------------|-------------------------------------|
| 402.2.1 Information Displayed On-Screen | Not Applicable | |
| 402.2.2 Transactional Outputs | Not Applicable | |
| 402.2.3 Speech Delivery Type and Coordination | Not Applicable | |
| 402.2.4 User Control | Not Applicable | |
| 402.2.5 Braille Instructions | Not Applicable | |
| 402.3 Volume | Heading cell – no response required | Heading cell – no response required |
| 402.3.1 Private Listening | Not Applicable | |
| 402.3.2 Non-private Listening | Not Applicable | |
| 402.4 Characters on Display Screens | Not Applicable | |
| 402.5 Characters on Variable Message Signs | Not Applicable | |
| 403 Biometrics | Heading cell – no response required | Heading cell – no response required |
| 403.1 General | Not Applicable | |
| 404 Preservation of Information Provided for Accessibility | Heading cell – no response required | Heading cell – no response required |
| 404.1 General | Not Applicable | |
| 405 Privacy | Heading cell – no response required | Heading cell – no response required |
| 405.1 General | Not Applicable | |
| 406 Standard Connections | Heading cell – no response required | Heading cell – no response required |
| 406.1 General | Not Applicable | |
| 407 Operable Parts | Heading cell – no response required | Heading cell – no response required |
| 407.2 Contrast | Not Applicable | |
| 407.3 Input Controls | Heading cell – no response required | Heading cell – no response required |
| 407.3.1 Tactilely Discernible | Not Applicable | |
| 407.3.2 Alphabetic Keys | Not Applicable | |
| 407.3.3 Numeric Keys | Not Applicable | |
| 407.4 Key Repeat | Not Applicable | |
| 407.5 Timed Response | Not Applicable | |
| 407.6 Operation | Not Applicable | |
| 407.7 Tickets, Fare Cards, and Keycards | Not Applicable | |
| 407.8 Reach Height and Depth | Heading cell – no response required | Heading cell – no response required |
| 407.8.1 Vertical Reference Plane | Not Applicable | |
| 407.8.1.1 Vertical Plane for Side Reach | Not Applicable | |
| 407.8.1.2 Vertical Plane for Forward Reach | Not Applicable | |
| 407.8.2 Side Reach | Not Applicable | |
| 407.8.2.1 Unobstructed Side Reach | Not Applicable | |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------------------------|-------------------------------------|
| 407.8.2.2 Obstructed Side Reach | Not Applicable | |
| 407.8.3 Forward Reach | Not Applicable | |
| 407.8.3.1 Unobstructed Forward Reach | Not Applicable | |
| 407.8.3.2 Obstructed Forward Reach | Not Applicable | |
| 407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach | Not Applicable | |
| 407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach | Not Applicable | |
| <u>408 Display Screens</u> | Heading cell – no response required | Heading cell – no response required |
| 408.2 Visibility | Not Applicable | |
| 408.3 Flashing | Not Applicable | |
| <u>409 Status Indicators</u> | Heading cell – no response required | Heading cell – no response required |
| 409.1 General | Not Applicable | |
| <u>410 Color Coding</u> | Heading cell – no response required | Heading cell – no response required |
| 410.1 General | Not Applicable | |
| <u>411 Audible Signals</u> | Heading cell – no response required | Heading cell – no response required |
| 411.1 General | Not Applicable | |
| <u>412 ICT with Two-Way Voice Communication</u> | Heading cell – no response required | Heading cell – no response required |
| <u>412.2 Volume Gain</u> | Heading cell – no response required | Heading cell – no response required |
| 412.2.1 Volume Gain for Wireline Telephones | Not Applicable | |
| 412.2.2 Volume Gain for Non-Wireline ICT | Not Applicable | |
| <u>412.3 Interference Reduction and Magnetic Coupling</u> | Heading cell – no response required | Heading cell – no response required |
| 412.3.1 Wireless Handsets | Not Applicable | |
| 412.3.2 Wireline Handsets | Not Applicable | |
| 412.4 Digital Encoding of Speech | Not Applicable | |
| 412.5 Real-Time Text Functionality | Reserved for future | Reserved for future |
| 412.6 Caller ID | Not Applicable | |
| 412.7 Video Communication | Not Applicable | |
| <u>412.8 Legacy TTY Support</u> | Heading cell – no response required | Heading cell – no response required |
| 412.8.1 TTY Connectability | Not Applicable | |
| 412.8.2 Voice and Hearing Carry Over | Not Applicable | |
| 412.8.3 Signal Compatibility | Not Applicable | |
| 412.8.4 Voice Mail and Other Messaging Systems | Not Applicable | |
| <u>413 Closed Caption Processing Technologies</u> | Heading cell – no response required | Heading cell – no response required |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------------------------|-------------------------------------|
| 413.1.1 Decoding and Display of Closed Captions | Not Applicable | |
| 413.1.2 Pass-Through of Closed Caption Data | Not Applicable | |
| <u>414 Audio Description Processing Technologies</u> | Heading cell – no response required | Heading cell – no response required |
| 414.1.1 Digital Television Tuners | Not Applicable | |
| 414.1.2 Other ICT | Not Applicable | |
| <u>415 User Controls for Captions and Audio Descriptions</u> | Heading cell – no response required | Heading cell – no response required |
| 415.1.1 Caption Controls | Not Applicable | |
| 415.1.2 Audio Description Controls | Not Applicable | |

Chapter 5: Software

Notes: This is a web only application and conforms to WCAG 2.0 and 2.1 A and AA as specified in Tables 1 and 2.

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------------------------|-------------------------------------|
| 501.1 Scope – Incorporation of WCAG 2.0 AA | See WCAG 2.0 section | See information in WCAG 2.0 section |
| <u>502 Interoperability with Assistive Technology</u> | Heading cell – no response required | Heading cell – no response required |
| 502.2.1 User Control of Accessibility Features | Not Applicable | |
| 502.2.2 No Disruption of Accessibility Features | Not Applicable | |
| <u>502.3 Accessibility Services</u> | Heading cell – no response required | Heading cell – no response required |
| 502.3.1 Object Information | Not Applicable | |
| 502.3.2 Modification of Object Information | Not Applicable | |
| 502.3.3 Row, Column, and Headers | Not Applicable | |
| 502.3.4 Values | Not Applicable | |
| 502.3.5 Modification of Values | Not Applicable | |
| 502.3.6 Label Relationships | Not Applicable | |
| 502.3.7 Hierarchical Relationships | Not Applicable | |
| 502.3.8 Text | Not Applicable | |
| 502.3.9 Modification of Text | Not Applicable | |
| 502.3.10 List of Actions | Not Applicable | |
| 502.3.11 Actions on Objects | Not Applicable | |
| 502.3.12 Focus Cursor | Not Applicable | |
| 502.3.13 Modification of Focus Cursor | Not Applicable | |
| 502.3.14 Event Notification | Not Applicable | |
| 502.4 Platform Accessibility Features | Not Applicable | |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------------------------|-------------------------------------|
| 503 Applications | Heading cell – no response required | Heading cell – no response required |
| 503.2 User Preferences | Not Applicable | |
| 503.3 Alternative User Interfaces | Not Applicable | |
| <i>503.4 User Controls for Captions and Audio Description</i> | Heading cell – no response required | Heading cell – no response required |
| 503.4.1 Caption Controls | Not Applicable | |
| 503.4.2 Audio Description Controls | Not Applicable | |
| 504 Authoring Tools | Heading cell – no response required | Heading cell – no response required |
| 504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”) | See WCAG 2.0 section | See information in WCAG 2.0 section |
| 504.2.1 Preservation of Information Provided for Accessibility in Format Conversion | Not Applicable | |
| 504.2.2 PDF Export | Not Applicable | |
| 504.3 Prompts | Not Applicable | |
| 504.4 Templates | Not Applicable | |

Chapter 6: [Support Documentation and Services](#)

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------------------------|---|
| <i>601.1 Scope</i> | Heading cell – no response required | Heading cell – no response required |
| 602 Support Documentation | Heading cell – no response required | Heading cell – no response required |
| 602.2 Accessibility and Compatibility Features | Supports | |
| 602.3 Electronic Support Documentation | See WCAG 2.0 section | See information in WCAG 2.0 section |
| 602.4 Alternate Formats for Non-Electronic Support Documentation | Not Applicable | All necessary documentation for Google Vault is provided electronically. |
| 603 Support Services | Heading cell – no response required | Heading cell – no response required |
| 603.2 Information on Accessibility and Compatibility Features | Not Applicable | The Google Disability Support team can answer questions about accessibility through various support channels. |
| 603.3 Accommodation of Communication Needs | Supports | The Google Disability Support team can answer questions about accessibility through various support channels. |

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