



August 17, 2010

Stephen A. Roell
President and CEO
Johnson Controls Inc.
5757 N. Green Bay Avenue
Glendale, WI 53209 USA

Dear Mr. Roell;

I am writing on behalf of the Maquila Solidarity Network, an international labour and women's rights organization based in Canada. We have a long history of work in Puebla, Mexico coordinated with Canadian and international unions and NGOs as well as representatives of the Canadian and US governments.

We have received reports that yesterday, persons unknown entered the premises of your JCI Interiors plant in Puebla, Mexico, threatening workers on the first shift and assaulting them with sticks and stones. Many were injured.

Two members of the Executive Committee of the newly-formed Section 308 of the Mineworkers Union, Cándido Barreucos and Vigilio Melendez, were beaten in a company office and forced to sign letters of resignation. They are currently in the hospital with severe injuries.

The Mineworkers believe that the assailants were members of the COS, the company-controlled union that was ejected after a three day strike by the workers in May of this year. Under the agreement ending the strike, signed on May 29, Johnson Controls agreed to recognize the Mineworkers as the workers' representative and to take no reprisals against the strikers.

We are writing to ask that Johnson Controls take immediate action to ensure that:

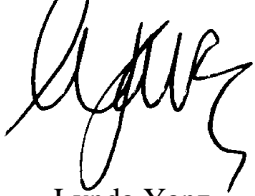
- all the workers at the JCI Interiors plant are safe from harm.;
- any JCI Interiors officials that allowed the assailants access to the factory and/or assisted with this assault be immediately dismissed and turned over to the authorities; and that

- JCI Interiors immediately reinstates the two workers whose resignations were coerced.

Further, we ask that you implement the terms of the May 29th agreement and remove the COS union from the factory.

We will be keeping our network updated on how Johnson Controls responds to this attack.

Sincerely,

A handwritten signature in black ink, appearing to read 'Lynda Yanz', written in a cursive style.

Lynda Yanz
Executive Director
Maquila Solidarity Network