



EU-U.S. Privacy Shield, and Swiss-U.S. Privacy Shield Fee Schedule

PROFESSIONAL FEES

- There is no fee associated with listing JAMS as the ADR provider in the EU-U.S. Privacy Shield and the Swiss-U.S. Privacy Shield self-certification processes. Fees apply only if a Privacy Shield matter is brought to JAMS.
- Hourly and daily rates vary depending on neutral. Neutrals are independent contractors and set their own rates.
- In compliance with the EU and Swiss data protection initiatives, 100% of ADR fees associated with a Privacy Shield matter brought by a consumer will be the responsibility of the respondent company; consumers will not be responsible for any portion of these fees.
- For non-consumer matters, hearing fees are divided equally among all parties.
- Professional Fees include time spent for hearings, pre- and post-hearing reading and research, and award preparation.

MEDIATION FEES

- Initial non-refundable fee of \$300 per party, applies to first 10 hours of professional time
- Time in excess of initial 10 hours is billed at 12% of Professional Fees
- The Case Management Fee includes access to an exclusive nationwide panel of judges, attorneys, and other ADR experts, dedicated services including all administration through the duration of the case, document handling, and use of JAMS conference facilities including after hours and on-site business support. Weekends and holidays are subject to additional charges.