

LIMITED VISITOR POLICY

Effective June 22, 2020

At Kalispell Regional Healthcare, the health and safety of our patients and staff are our highest priority, and we appreciate you entrusting us with your family's health care needs.

In light of the evolving COVID-19 pandemic, we have instituted a **limited visitor policy** until further notice, in the interest of the continued health and safety of our patients, visitors and staff. While we would prefer to not have any visitors in any of our facilities at this time, we recognize that engaging patients and their families is an important part of the healing process.

We are currently enforcing a "Limited Visitor" policy at our facilities.

Visitors of inpatient guests are limited to no more than two designated visitors, one at a time.

Some clinical areas may choose to be more restrictive depending on patients' needs and space restrictions for ample social distancing. Outpatient areas are limited to no more than one visitor.

The only exceptions to this policy are:

- **Patients who may be facing end of life** – We will work with families to ensure that one to two immediate family members at a time can visit their loved one. (This includes spouse/significant other, mother, father, son, daughter, grandchildren or grandparents. This does NOT include aunts, uncles, cousins, friends, in-laws, etc.)
- **Maternity patients** – For new mothers laboring and delivering, they will be allowed one significant other to be with them throughout their stay. Their support person is allowed to stay overnight.
- **Pediatric patients** – Two parents or guardians of children under 21 are allowed to visit.
- **Patients undergoing surgery or procedure** – Patients who are undergoing a surgery or procedure may have one support person, from admission to discharge. We prefer this be the same person for the duration of the patient's stay.
- **Brendan House** – Visitors are *not permitted* at Brendan House to protect these vulnerable residents.
- **Overnight visitors** are not permitted except in certain cases, including those noted above, where it may be necessary for the patient or with end of life circumstances.
- **Children under 18** are not permitted to visit.

Individuals meeting the visitor criteria will be screened at the designated visitor entrance. Visitors who have COVID-19 symptoms or have had close contact with a person who has COVID-19 will not be permitted to visit.*

Visiting hours are 8 a.m. - 6 p.m. Anyone entering a health care facility (e.g., health care personnel, patients, visitors) is required to wear a face mask. Approved visitors will be provided with an armband.

The decision to restrict visitors was difficult and made only after careful consideration to prevent the spread of COVID-19. Thank you for your understanding and support as we remain committed to our mission to provide the highest quality health care to the communities we serve.

**Within 6 feet of someone for at least 15 minutes without a mask.*