# Debian Long Term Support Contract by Freexian

Traditionally, Debian manages security support of a given stable release until the next stable release plus one year. Roughly, this amounts to **3 years which is not enough for many organizations** and does not allow to deploy version N+2 once N is no longer supported. **We want to fix this by extending the security support of Debian releases to at least 5 years.**
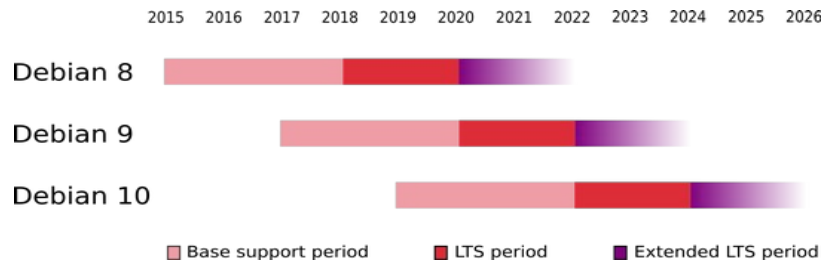
To achieve this goal, we **need your help to fund the equivalent of 1.5 full time position** that will in fact be split over multiple Debian contributors who are established as independent workers. Did you ever wonder how you can give back to Debian? This is the perfect **opportunity to contribute to the perennial success of Debian**, an important building block of your IT infrastructure.

If you are not convinced yet, here are 7 reasons why you should subscribe to this offer:

1. The packages that you rely on get priority security support
2. Submit your own test cases and let us ensure that our security updates won't break your production infrastructure
3. Be able to get extended security support past the 5 initial years of security support.
4. Direct contact with the LTS staff for your queries and requests
5. Influence the work of sponsored developers so that Debian continues to fit your needs
6. Generate goodwill among the free software community thanks to your appearance in the list of sponsors.
7. Benefit from the experience of other Debian-using companies thanks to a private mailing list.

More information can be found on the website: https://www.freexian.com/services/debian-lts.html

Funding level (time per month)	15 min.	30 min.	1 h.	2 h.	3 h.	4 h.	6 h.	1 day	2 days	3 days
Benefits (details)										
Packages to prioritize	Weighted on the amount sponsored									
Thanked as sponsor:	✗	✗	Bronze			Silver		Gold		Platinum
Private mailing list	✗									
Contact with LTS staff	✗									
Can join Extended LTS	✗									
Submit your test cases	✗									
Prices										
Monthly payment	N/A				€255 $300	€340 $400	€510 $600	€680 $800	€1,360 $1,600	€2,040 $2,400
Quarterly payment	N/A		€255 $300	€510 $600	€765 $900	€1,020 $1,200	€1,530 $1,800	€2,040 $2,400	€4,080 $4,800	€6,120 $7,200
Biyearly payment	N/A	€255 $300	€510 $600	€1,020 $1,200	€1,530 $1,800	€2,040 $2,400	€3,060 $3,600	€4,080 $4,800	€8,160 $9,600	€12,240 $14,400
Yearly payment	€255 $300	€510 $600	€1,020 $1,200	€2,040 $2,400	€3,060 $3,600	€4,080 $4,800	€6,120 $7,200	€8,160 $9,600	€16,320 $19,200	€24,480 $28,800

To support this initiative, please fill the forms on the following pages, get this document signed by a representative of the company and then send it back to us. From there we will get back to you with an invoice and all the explanations to benefit from our offer.

The contract can be interrupted and adjusted at any time. There is absolutely no reason to not give it a try. If you have further questions, please send them to deblts@freexian.com.

Debian Long Term Support Contract by Freexian / Subscription form

Company information (also used as debtor identification in SEPA mandate below)

Company name:		Website URL:	
EU VAT Number:		(if applicable)	

☐ Check this if you want to be listed in the "Contributing companies" section

Address:			
Postal Code:		City:	
State:		Country:	

Representative (authorizes and signs this contract)

Name:		Title:	

Technical contact (joins the mailing list and gets reports)   **Administrative contact** (gets invoices)

Name:		Name:	
Email:		Email:	
Phone:		Phone:	

Contribution details

Contributed amount:

Frequency:
- ☐ monthly
- ☐ quarterly
- ☐ biyearly
- ☐ yearly

Payment method:
- ☐ SEPA Direct Debit   (preferred, fill the mandate below)
- ☐ PayPal subscription

PayPal account:

- ☐ Manual wire transfer (e.g. SEPA Credit Transfer)
- ☐ Credit/debit card   (e.g. VISA, Mastercard)

Divide by 85 EUR/hour or 100 USD/hour to get the funding level in hours per payment period, see table on the page before.

SEPA Direct Debit Mandate

Creditor: FREEXIAN SARL, 7 B RUE DE LA MONTAT, 42290 SORBIERS, FRANCE

Creditor identifier: FR54ZZZ655631   Unique mandate reference:

By signing this mandate form, you authorize (A) FREEXIAN SARL to send instructions to your bank to debit your account and (B) your bank to debit your account in accordance with the instructions from FREEXIAN SARL.

As part of your rights, you are entitled to a refund from your bank under the terms and conditions of your agreement with your bank. A refund must be claimed within 8 weeks starting from the date on which your account was debited.

Account number — IBAN:	
Bank Identifier Code — SWIFT BIC:	

Type of payment: Recurrent payment   Signature:

Location and date:

Representative name and quality:

Note: Your rights regarding the above mandate are explained in a statement that you can obtain from your bank.

Please read the terms of service on the following pages and sign the contract on page 4. Then return the whole document to deblts@freexian.com or FREEXIAN SARL, 7 B RUE DE LA MONTAT, 42290 SORBIERS, FRANCE.

Additional data to send by email to deblts@freexian.com: A copy of your company's logo as well as a list of packages that you use (see https://www.freexian.com/services/debian-lts-details.html#pkglist).

Detailed Terms of Debian Long Term Support Contract by Freexian

The terms below are the authoritative terms (page 1 is a simplified non-authoritative summary). They apply to the following entities:

- the Customer as identified by the information in page 2 ("Company information" and "Representative")

- the Service Provider, FREEXIAN SARL, a company incorporated under the Law of France:

Representative:	Raphaël HERTZOG
Title:	Director
Address:	7B rue de la Montat, 42290 SORBIERS, FRANCE
Phone:	+33(0)688213547
Other information	VAT N° FR07481385649 / SIREN 481 385 649 / RCS Saint-Étienne

ARTICLE 1 – DEFINITION OF THE SERVICE PROVIDED

The money collected from the Customer by FREEXIAN SARL is converted into work hours according to the rate of 85 EUR per work hour. Those work hours are then distributed to "Paid Debian Contributors" (PDC) who will provide security updates for Debian releases which are no longer maintained by Debian's official security team. Those security updates will be made available to the Customer through the repositories of the Debian LTS team (https://wiki.debian.org/LTS).

FREEXIAN SARL ensures of the reality of the work done by PDC by reviewing the public monthly report that they have to provide.

FREEXIAN SARL ensures that PDC prioritize packages used by the Customer. The work assignment mechanism provides a list of packages sorted by the amount of associated sponsorship (summed across all Debian LTS sponsors). The most popular packages among Debian LTS sponsors will thus be handled first.

FREEXIAN SARL does not guarantee that all security issues will be fixed. Each issue will be reviewed and triaged by the PDC, some may be classified as not worthy of being fixed. Some might not be fixable at all, in which cases the security announce will try to provide mitigation techniques.

FREEXIAN SARL does not guarantee any timeline for the publication of a security fix. There are too many factors that can delay the release of a security fix (availability of an upstream patch, requirement to backport said patch, lack of sponsored time for a low-priority package, availability of a PDC with the required skills, etc.).

The Customer recognizes that this contract is a best-effort contract. FREEXIAN SARL and the PDC will do their best to collectively serve the Debian LTS sponsors by providing timely security updates for the packages that they are using.

The Customer acknowledges that the list of packages covered by security support evolves over time. The "debian-security-support" package contains the list of packages excluded from security support and can be updated following the usual Debian procedures.

ARTICLE 2 – CUSTOMER RIGHTS

1. For bronze-level sponsors or above, the Customer can be listed on FREEXIAN SARL's website as a Debian LTS sponsors. For silver sponsors and above, a logo is required (size of 300x150 at least). The Customer's name and logo might be promoted in other places too, for example in the monthly report that FREEXIAN SARL is publishing.
2. For platinum-level sponsors, the Customer can provide functional tests (implemented with the autopkgtest package testing framework) that FREEXIAN SARL and the PDC should run to ensure that security updates will not generate regressions in the Customer's production infrastructure.
3. The Customer can update its list of packages at any time by sending an updated list to deblts@freexian.com.
4. The Customer can contact FREEXIAN SARL and the PDC to enquire about any security issue that they care about by sending a mail to deblts-team@freexian.com. FREEXIAN SARL and the PDC will do their best to respond to the Customer's queries and accommodate the Customer's requests.
5. The Customer can contact other Debian LTS sponsors by sending an email to a private mailing list where all

technical contacts (see form page 2) from all LTS sponsors are subscribed (along with FREEXIAN SARL and the PDC).

6. When the 5-year support period of a given Debian release is over, the Customer can ask FREEXIAN SARL to take part to the Extended LTS program to continue to benefit from security updates for targeted packages.

7. The Customer can adjust at any time the funding level and the periodicity of payment by sending updated instructions to deblts@freexian.com. The new values will be used at the next renewal, once the current support period is over.

ARTICLE 3 – PAYMENT

The price selected as "Contribution amount" on page 2 is net, without VAT and excluded of bank fees.

The Customer is expected to pay FREEXIAN SARL's invoices upon receipt by one of the supported payment methods:

• if the Customer opted for SEPA Direct Debit, FREEXIAN SARL will debit the Customer's account automatically
• if the Customer opted for PayPal, he must either setup a recurring PayPal payment through FREEXIAN SARL's website or send the payment to the PayPal account "raphael@freexian.com".
• if the Customer opted for credit card payment, he should proceed to the payment through FREEXIAN SARL's website (as indicated on the invoice)
• if the Customer opted for wire transfer, he must send the money to the following bank account:

Beneficiary Name: Beneficiary Address:	Freexian SARL 7 B Rue de la Montat 42290 Sorbiers France
Beneficiary Account N°:	IBAN: FR76 1027 8030 5400 0200 4954 537
Bank's name: Bank's Address:	Crédit Mutuel Hésingue et environs 4 rue de Folgensbourg 68220 Hésingue France
Bank Identifier Code:	BIC: CMCIFR2A

ARTICLE 4 – SUPPORT PERIOD

The support period (whose length is defined on page 2 through the "Frequency" field) starts from the first day of the month after the payment has been received by FREEXIAN SARL (e.g. a payment received on March 23th means that the contract starts on April 1st).
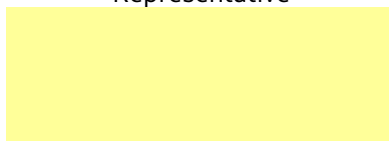
ARTICLE 5 – RENEWAL AND CANCELLATION

The contract is automatically renewed after the support period. To this end, FREEXIAN SARL will emit a new invoice at the start of the last month of the support period.

The Customer can cancel the support contract at any time by sending an email to deblts@freexian.com. Once canceled, no new invoices will be emitted, any pending invoice will be reversed. However no money will be given back after payment even if the support period is not over yet.

Location and date:	Signature of the Customer's Representative	Signature of FREEXIAN SARL's Representative

Terms of Extended Debian LTS Contract by Freexian

The extended LTS contract is similar to the regular one except on the points documented below. It comes as an addition to the regular LTS contract and Customers are expected to fund both of them when they need the Extended LTS contract.

The Customer can't choose the contribution amount, instead the amount is defined by FREEXIAN SARL based on the package list provided by the Customer and all other Extended LTS sponsors, and based on the estimated work-load generated for the selected packages.

The support period is fixed to a semester and the amount is revised each semester. As sponsors quit the Extended LTS program, the cost for the remaining sponsors increase to continue to fund the totality of the work-load generated by the selected packages.

To accommodate this varying amount, each sponsor should communicate to FREEXIAN SARL the maximal amount that it will accept to pay for a semester of support so that FREEXIAN SARL does not emit invoices that will not be paid. When this happens, the Customer has the opportunity to revise its package list and continue to participate in the program.

The security updates might be provided on infrastructure managed by FREEXIAN SARL instead of the usual Debian infrastructure, notably when Debian no longer wants to host the underlying Debian release.