

# Zoom for Healthcare



## Video Conferencing for Telehealth

Increase quality of care and build patient engagement with modern video communications

### Improve patient outcomes

Expedite hospital staff and specialist collaboration for patient care with real-time video communications.

### Maximize your resources

Utilize resources and hardware you already have and expand your capabilities and telehealth offerings.

### Boost internal communications

Foster collaboration and face-to-face meetings, trainings, and recruiting with participants in any location.

- + HD video and audio provide exceptional clarity and quality for telehealth visits.
- + Patients may be treated virtually from anywhere, from any device, ensuring timely medical care.
- + Consistent high-quality video conferencing, even in low-bandwidth environments.
- + Simple user management and single sign-on make video a seamless component of the telehealth experience.



“Other applications don’t allow for multiple members join in a HIPAA compliant setting, but Zoom does. Now doctor, patient, and family members can be in the conversation.”

**Dr. Chris Gallagher, MD**  
Access Physicians

Access  Physicians



### Compliance and security

Achieve HIPAA Compliance with BAA; complete end-to-end 256-bit AES encryption.



### Patient waiting room

Providers can see who is waiting while maintaining patient privacy.

**Epic**

### Integrates seamlessly with Epic

Launch a video visit directly from the Epic applications' telehealth workflows.



### Only transmits encrypted information

Zoom never has access to PHI and does not persistently store information that is transmitted.

## Recorded session review

Save your meetings for consultation and review (local desktop recording with HIPAA BAA for clinical application, or in the cloud for non-clinical applications).

## Enhanced collaboration features

Collaborate with other doctors and specialists by annotating directly on the shared screen so that notations are visible to all attendees.

## Medical device integrations

Examine and treat patients virtually with far-end camera control, EHR and medical device integrations, and in telehealth carts.



Zoom supports secure telehealth end-to-end workflows

## What does video-enabled patient care look like? Let's take a look!



Ensure timely internal communications between administrative and medical staff across the hospital.



Telehealth consultations connect physicians, patients, and specialists for regular or urgent care.



Progressive health education and preventative care for high-risk populations.



Widespread, immediate coordination and real-time assessment for disaster response.



Cost-effective continuing education and ongoing training for healthcare professionals.



Provide virtual behavioral and mental health in 1-1 or group sessions that patients may join from their homes.



“Zoom provides us a secure connection –physician to physician, nurse to nurse, patient to social services.”

Rachel Dunagan  
AV Technician

