



AT&T Jobs Report Update

May 2019

As we noted in our [AT&T 2018 Jobs Report](#), AT&T received an unprecedented windfall from the Tax Cut and Jobs Act of 2017, which President Trump signed into law in December 2017. AT&T CEO Randall Stephenson went on the record with promises to create thousands of jobs should the bill pass, yet in 2018 the company instead eliminated jobs and closed U.S. call centers.

Since that report was last updated in January 2019, AT&T has announced the closure of a call center in Syracuse, N.Y. and three call centers in Meriden, Conn. **New numbers from AT&T’s [March 2019 proxy statement](#) and [2018 Annual Report](#) show that AT&T has eliminated 23,328 jobs since the Tax Cut and Jobs Act went into effect.**

Quarterly Change in Total Employment at AT&T

	AT&T Employment[1]	AT&T Employment Growth from 2018 Acquisitions [2]	AT&T Employment (Excluding Acquisitions)	Quarterly Change in AT&T Employment (Excluding Acquisitions)
12/31/2017	254,000		254,000	
3/31/2018	249,240		249,240	-4,760
6/30/2018	273,210	30,208	243,002	-6,238
9/30/2018	269,280	1,410	237,662	-5,340
12/31/2018	268,220		236,602	-1,060
3/31/2019	262,290		230,672	-5,930
				-23,328

[1] AT&T quarterly reports

[2] AT&T Proxy Statement (March 11, 2019)

Contracts for CWA members in the Midwest and at AT&T’s national Legacy T unit expired over a year ago, the contract at AT&T Mobility in Puerto Rico has also expired, and negotiations will begin soon in the Southeast, where the contract expires in August. AT&T has a history of constructive labor relations, but its insistence on eliminating long-term employees to reduce costs has undermined the trust of its workforce.

Meanwhile, Randall Stephenson [made a clear promise](#) that AT&T would use its increased profits as a result of the Tax Cut and Jobs Act to invest in the United States and create jobs. His failure to follow through on this promise has [drawn the attention of members of the House Ways and Means Committee](#), and the company may face further scrutiny of its actions.