

Twitter NeighborNest 2017 Impact Report

Mission

The Twitter NeighborNest is a family-friendly learning center with a mission of creating new possibilities by cultivating technological literacy and a love of learning. We provide programs to low income residents in the community, while also leveraging the skills and expertise of Twitter volunteers. Our focus areas include Digital Literacy & Citizenship, Workforce Development, and Capacity-Building for nonprofit organizations.

In 2017...

Programming



Hours of programming

Volunteers



Childcare visits



Twitter employees volunteered



Hours of service

Visitors of the Nest



Residents and nonprofit professionals served from the community.



“ I really enjoy the classes here, I learn a lot since technology is always changing. Thanks for all this beautiful work!
- Father of five year-old daughter, NeighborNest Client



“ Whenever I talk about my new job at Twitter and how awesome it is, the NeighborNest is one of the first things I mention.
- Twitter Senior Engineer & Volunteer



Community Programs



Adults and youth trained on **digital literacy** and **digital citizenship**



Adults and youth engaged in **coding workshops**



Nonprofit organizations trained on **how to use Twitter**



Professionals and community members hosted for meetings & events

Nonprofits Served:

- At the Crossroads
- Boys & Girls Club
- Bay Area Video Coalition
- Catholic Charities
- Code Tenderloin
- Compass Family Services
- Counterpulse
- Edgewood Center for Children & Families
- Foundation Center
- Global Citizen Year
- Global Girl Media
- IW Group Inc.
- JVS
- Larkin Street Youth Services
- LightHouse SF
- Mission Economic Development Agency
- Play-Well TEKnologies
- Project Open Hand
- Q Foundation
- RAMS
- SF Department of Public Health
- SF City Guides
- SF Tech Council
- SF Youth Empowerment Fund
- SF Family Support Network
- Sierra Club
- Self Help for the Elderly
- St. Anthony Foundation
- Tenderloin Community Benefits District
- Tenderloin Economic Development Project
- United Playaz



Twitter has been a model partner for companies for how much they engage and their thoughtful approach to working with nonprofits.

- Program Director, Catholic Charities

