

Transportation Safety Board
of Canada



Bureau de la sécurité des transports
du Canada

Chairman

Président

Place du Centre
200 Promenade du Portage
4th Floor
Gatineau, Quebec
K1A 1K8

11 October 2005

Mr. Kevin Gauthier
12 – 53rd St.
Wasaga Beach, Ontario
L9Z 1W8

Dear Mr. Gauthier:

Thank you for your confidential submission of letters and documentation regarding your personal relationship with Air Canada.

I will ensure the confidentiality of the information within the Transportation Safety Board, and retain the documents in the Chairman's' personal file.

Sincerely,


Charles H. Simpson
Acting Chairman

Canada



18 NOV. 2005

Mr. Kevin Gauthier
12-53rd Street
Wasaga Beach ON L9Z 1W8

Dear Mr. Gauthier:

On behalf of the Honourable Jean-C. Lapierre, Minister of Transport, I am writing in response to your correspondence of September 29 and October 13, 2005, regarding Air Canada's A320 airbus.

Allow me to assure you that your concerns will be investigated by the appropriate Transport Canada officials.

Once all of the relevant information has been gathered, it will be evaluated and you will be informed of the results of the investigation.

Thank you for writing.

Yours sincerely,

A handwritten signature in black ink, appearing to be 'Emmanuel Morin', written in a cursive style.

Emmanuel Morin
Special Assistant - Ontario

Office of the
Prime Minister



Cabinet du
Premier ministre

Ottawa, Canada K1A 0A2

January 9, 2006

Mr. Kevin Gauthier
Unit 12
53th Street
Wasaga Beach, Ontario
L9Z 1W8

Dear Mr. Gauthier:

On behalf of the Right Honourable Paul Martin, I would like to acknowledge receipt of your correspondence of January 3 regarding your aviation flight safety concerns, and your personal difficulties with Air Canada, with which you enclosed copies of your correspondence with Air Canada and your union.

Thank you for providing the Prime Minister with this material. A copy of your correspondence and accompanying documentation has been forwarded to the Honourable Jean-C. Lapierre, Minister of Transport. I am certain that the Minister will appreciate receiving this information and will want to give it every consideration.

Yours sincerely,

A handwritten signature in blue ink, appearing to be 'P. Monteith'.

P. Monteith
Executive Correspondence Officer

Canada



10 MAY 2006

Mr. Kevin Gauthier
12 53rd Street
Wasaga Beach ON L9Z 1W8

Dear Mr. Gauthier:

Thank you for your correspondence of March 28, 2006, to the Honourable Lawrence Cannon, Minister of Transport, Infrastructure and Communities, regarding matters concerning Air Canada's A320 Airbus operations. The Minister has asked me to reply on his behalf.

Your concerns with the potential for rollbacks after aircraft arrival at the gate have been thoroughly investigated. I should inform you that Transport Canada is fully satisfied with the preventative measures that Air Canada has implemented to address this potential safety hazard. These measures include approved revisions to the A320 Airbus Standard Operating Procedures, and directives to pilots concerning brake usage during arrival and shutdown.

I trust that I have responded to your concerns.

Yours truly,

Andrew Walasek

Andrew Walasek
Special Assistant - Ontario



JUL 20 2006

Mr. Kevin Gauthier
12 53rd Street
Wasaga Beach, Ontario L9Z 1W8

Dear Mr. Gauthier:

On behalf of the Minister of Public Safety, the Honourable Stockwell Day, I would like to acknowledge receipt of your correspondence of March 28, 2006, regarding your concerns relating to health and safety issues at Air Canada.

Since the matter you raise falls within the purview of the Honourable Lawrence Cannon, Minister of Transport, Infrastructure and Communities, I have taken the liberty of forwarding your correspondence to him for his consideration.

Thank you again for writing on this important issue.

Yours sincerely,

A handwritten signature in blue ink that reads "Sandra Cabral".

S. Cabral, Manager
Ministerial Correspondence Unit

c.c.: The Honourable Lawrence Cannon, P.C., M.P.
Minister of Transport, Infrastructure and Communities



Ottawa, Ontario
K1A 0N8

JAN 22 2007

Your file / Votre
référence

Our file / Notre référence
AARX 5258-5262-1
RDIMS # 2176035

Mr. Kevin Gauthier
12-53rd St.
Wasaga Beach, ON
L9Z 1W8

Dear Mr. Gauthier:

This is in response to your correspondence of September 21, 2006 to the Minister of Transport, Infrastructure and Communities, regarding events relating to parking brake incidents at Air Canada. The Minister has asked me to respond on his behalf. I apologize for the delay but it was necessary to first obtain and review the supporting documentation in order to provide you with a response.

At the outset, I should explain that with the exception of the "rollback issues", Transport Canada has no authority to address the concerns you have raised. However, departmental officials review every complaint received to determine if the air operator has operated in compliance with the Canadian Aviation Regulations (CARs).

We have determined that Air Canada is aware of the incidents related to rollback through their safety reporting system and that the company began taking steps in 2003 to reduce the number and the impact of these incidents. Air Canada has carried out information campaigns for parking brake awareness and this issue has been highlighted on a regular basis in their safety magazine 'Flightline'. Pilot bulletins have been issued and amendments to their company operations manual have been instituted to assist in procedures being correctly carried out. We have concluded that Air Canada's response to these incidents has been satisfactory.

With respect to Air Canada's reporting and response system to Air Safety Reports (ASRs), according to Air Canada, each report is risk assessed to determine the subsequent action that may or may not be required. A percentage of ASR's are classified into their database for future trending and analysis, or because they may require a further level of investigation. They have indicated that in all cases, a response is provided to the submitter to advise them what action has been taken regarding the submitted ASR.

.../2

Air Canada has stated that in the event that the submitter finds that his / her concerns have not been adequately addressed, they encourage the individual to continue to communicate with their safety department until the situation is resolved.

I would like to thank you for taking the time to bring your concerns to our attention and to assure you that Transport Canada shares your concern for all safety related matters.

Yours sincerely,



for Merlin Preuss
Director General
Civil Aviation



Transport
Canada

Safety and Security

Transports
Canada

Sécurité et sûreté

Ottawa, Ontario
K1A 0N8

OCT 04 2007

Your file *Votre référence*

Our file *Notre référence*
AARX 5258-5262-1
RDIMS # 3625710

Mr. Kevin Gauthier
12-53rd St.
Wasaga Beach, ON
L9Z 1W8

Dear Mr. Gauthier:

This is in response to your correspondence of September 4, 2007 to the Minister of Transport, Infrastructure and Communities, regarding aircraft rollback incidents at Air Canada. The Minister has asked me to respond on his behalf.

We have reviewed the information that you have presented in your letter and have determined that the majority of your safety concerns were addressed in a previous correspondence dated January 22, 2007.

I understand that the new safety incident that you refer to in Points # 13 and #14 of your letter refer to the same incident, which is a rollback incident involving an Air Canada B777 aircraft. This is the single known rollback incident involving an Air Canada B777 aircraft, which occurred on May 13, 2007.

Air Canada has investigated this incident, determined the causal factors and has implemented measures to prevent a reoccurrence. Transport Canada has reviewed the outcomes of the investigation as well as the corrective action plan and is satisfied that Air Canada is dealing with this in an appropriate manner.

I trust this adequately addresses your safety concerns, and thank you for writing.

Yours sincerely,

Merlin Preuss
Director General
Civil Aviation

Canada