

SMITHSONIAN FOLKWAYS MEMBERSHIPS TERMS AND CONDITIONS

By enrolling in a Smithsonian Membership Plan, you acknowledge and agree that these terms and conditions are a binding agreement between you and Smithsonian Folkways. Accordingly, please review this agreement carefully.

ENROLLMENT

Members may enroll in a Smithsonian Folkways Membership Plan via the Smithsonian Folkways website, www.folkways.si.edu/membership, at selected events where Smithsonian Folkways has a presence, or by calling 1-888-FOLKWAYS or sending an email to folkwaysmembership@si.edu.

MEMBERSHIP

All Smithsonian Folkways Memberships commence on the date that Members receive a confirmation email with instructions for accessing the benefits under their membership plan. All members shall be entitled to all of the benefits available under their selected membership plan for the ensuing twelve-month period following commencement of their membership plan as long as their account remains in good standing, subject to the terms outlined below. Any discounts provided under the membership plan may not be combined with any other discounts or applied to mailing charges. Smithsonian Folkways reserves the right, at its sole discretion, to change the terms and conditions of the membership plans, with or without notice to any Member, or to cancel the membership at any time by advising the Member and refunding a portion of any membership fees previously received, the amount of such refund to be determined by Smithsonian Folkways at its sole discretion. All Smithsonian Folkways Membership Plans are non-transferrable except for gift memberships purchased for a third party.

BENEFITS FOR FOLKWAYS MEMBERS

- \$1,000 worth of free downloads per year
- 20% off all goods
- One (1) free CD
- Smithsonian Folkways Member T-shirt
- Members-only special gift

BENEFITS FOR FOLKWAYS SUPPORTERS

- \$1,500 worth of free downloads per year
- 25% off all goods
- One (1) free CD box set
- Smithsonian Folkways Member T-shirt
- Members-only special gift
- Member Tote Bag

BENEFITS FOR FOLKWAYS PATRONS

- \$2,000 worth of free downloads per year
- Free CD copies of all the year’s new releases
- Smithsonian Folkways Member T-shirt
- Members-only special gift
- Member Tote Bag
- Name included on Folkways Patrons web page

SHIPPING

All complimentary physical products provided with each membership plan will be sent free of charge by surface mail to the shipping address provided by Members in their shopping cart during the checkout process. For additional items ordered, regular shipping fees will be charged.

CONTACT INFORMATION

Members are responsible for informing Smithsonian Folkways of any change in their contact information including their mailing address, telephone number, and email address. Smithsonian Folkways shall not be liable for any undeliverable membership benefits due to a Member’s failure to comply with this provision.

BILLING

Membership fees will be charged to the Member’s credit or debit card during the online checkout process, or Members may arrange for payment by calling 1-888-FOLKWAYS or sending an email to folkwaysmembership@si.edu. No additional discounts or promotions are applicable to any membership fees or purchases. Members have the option to pay for their membership fee in a one-time transaction or in monthly payments as set forth below:

	One-time Payment	12 Monthly Payments
Folkways Member	\$220/year	\$20/month x 12 months = \$240/year
Folkways Supporter	\$500/year	\$50/month x 12 months = \$600/year
Folkways Patron	\$1,000/year	\$100/month x 12 months = \$1,200/year

Members who select the monthly payment option commit to a minimum of twelve equal credit or debit card charges for the entire year of their membership. Members will receive periodic updates regarding their payment history at least once a year.

ANNUAL MEMBERSHIP RENEWALS

All memberships will be automatically renewed for an additional year upon expiration of the membership term, unless Members contact Smithsonian Folkways no less than 14 days prior to the expiration of the then-current membership term to cancel the upcoming renewal. Members may cancel their Smithsonian Folkways Membership Plan by calling 1-888-FOLKWAYS, emailing us at folkwaysmembership@si.edu or logging into your My Account page and turning off the auto renew button. Renewal memberships will be charged according to the billing method and payment source authorized upon enrollment.

REFUNDS/EXCHANGES

If a Member is for any reason not satisfied with their membership gift(s), they are not entitled to exchange them for other Folkways products once products have been shipped. Only products that have been damaged during shipping will be replaced by Smithsonian Folkways.

PAYMENT INFORMATION

Members are responsible for informing Smithsonian Folkways of any change in their credit or debit card information. Smithsonian Folkways will exert best efforts to contact Members to resolve any problems with credit or debit card charges, but reserves the right to immediately cancel membership benefits upon inability to charge the Member's credit or debit card. Members acknowledge that Smithsonian Folkways will not be responsible for any fees or penalties charged to the Member by the Member's bank or credit or debit card provider.

This membership and all associated benefits are provided "as is" without a warranty of any kind, either expressed or implied, including but not limited to the implied warranties of merchantability, fitness for a particular use, and/or non-infringement. The Smithsonian shall not be responsible or liable for any injury or damage that may occur due to your participation in this membership program, including your acceptance or use of any membership benefit.

RESERVATION OF RIGHTS

Failure of the Smithsonian to enforce any term or condition shall not constitute a waiver of such terms.