

## MULTI-CHANNEL INFORMATION DELIVERY SERVICE FOR THE COMMON MAN



Common Man's Interface For Welfare Schemes

0120-3076200  
 011-24300600  
[www.dial.gov.in](http://www.dial.gov.in)

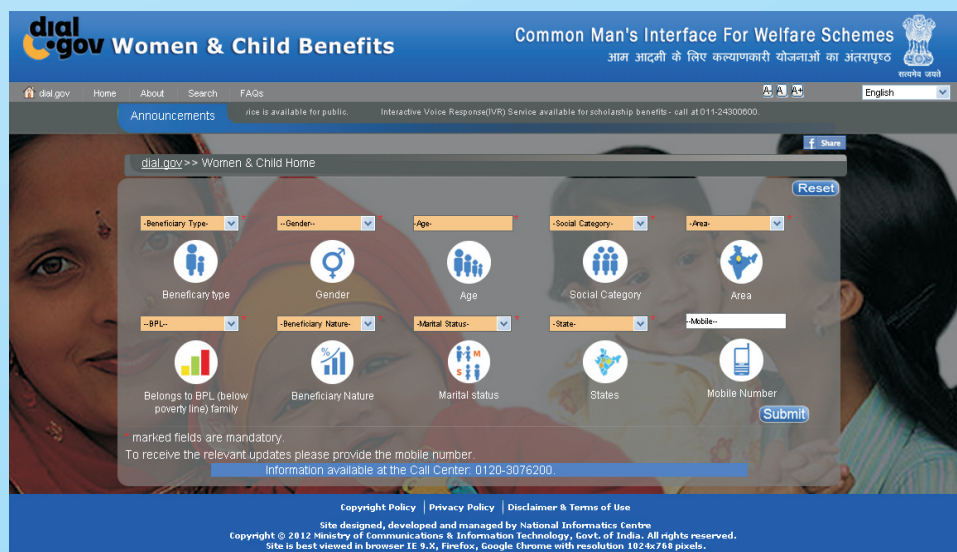
### How to access information?

The user has to provide the basic profile information such as Gender, Age, Social Category, Income etc. on the basis of which the dial.gov service furnishes eligible schemes/ benefits in a particular domain, which may be available to the citizen.

- 0120-3076200
- 011-24300600
- Mobile Application
- Web portal ([www.dial.gov.in](http://www.dial.gov.in))

Information is available in both English and Hindi

Dedicated and intelligent search engine for the masses



For further information please contact

**National Informatics Centre**  
 Department of Electronics & Information Technology,  
 Ministry of Communications & Information Technology,  
 Government of India  
 A-Block, CGO Complex, Lodhi Road, New Delhi - 110 003 (India)  
 Call at : 011- 24365146, 24305689  
 Email : [dial.gov@nic.in](mailto:dial.gov@nic.in)

### About dial.gov Service

dial.gov, a common man's interface was launched in December, 2012 to disseminate information about the various benefits provided by the Government through a unified platform for delivering information service catering to various sections of society. The aim of this single gateway, dial.gov, is to deliver information to citizens about various schemes and welfare services provided by the Central and State Governments and enabling the citizen to search for welfare benefits based on his/ her eligibility.

At present, the service is available for Scholarships Benefits, Pension Benefits, Farmer Benefits, Women & Child Benefits, Sports Benefits, Youth Benefits and Health Benefits. The service is being scaled up with information about other benefits such as Labour Benefits and Self-Employment Benefits.

### Objectives

- Facilitate the common man with information about the welfare schemes and services available through a single window dial.gov
- Focused Information Delivery (FID) through multiple channels such as Call Centre, Interactive Voice Response System (IVRS), Mobile Application and Web Portal

### What does a Common Man get?

#### SCHOLARSHIP BENEFITS

If you are a student, you can know about the scholarships available at various levels of your educational career.



#### PENSION BENEFITS

If you are a citizen, you can know about the pension related benefits as a pensioner or a family member based on the pensioner's eligibility.



#### FARMER BENEFITS

If you belong to farming community, you can know about the different welfare schemes and benefits in farming sector for crops, livestock, dairy and fisheries.



#### WOMEN & CHILD BENEFITS

If you are a woman, you will get knowledge about the benefits and welfare schemes available for you and your child.



#### SPORTS BENEFITS

If you are a sportsperson, you can get information regarding the welfare schemes, benefits and entitlements as per your eligibility.



#### YOUTH BENEFITS

If you are young and represent the youth of India, you can know about the welfare schemes and benefits for the Youth of our country.



#### HEALTH BENEFITS

If you want to know about the health benefits for yourself or anyone else, it gives you information about the welfare schemes available to you.



#### LABOUR BENEFITS\*

If you want to know about the Labour Benefits, you can get information on the various government welfare schemes/ benefits available under this domain.



#### SELF EMPLOYMENT BENEFITS\*

If you are an Entrepreneur or a Self-Employed Person, you can get information about the various welfare schemes being run by the government in this domain.



\* Upcoming domains of dial.gov Service