

Twitter 2018 Annual Meeting of Stockholders SAN FRANCISCO, CALIFORNIA May 30, 2018

PRESENTATION

Krista Bessinger, Twitter, Inc. - Senior Director, Investor Relations

Before we begin, here are just a few quick financial disclosures. And with that, I would like to turn it over to Jack

Jack Dorsey, Twitter, Inc. - Co-Founder and CEO

Good morning, everyone, and thank you for attending our virtual meeting. I want to start, just by thanking all of our shareholders, for all of your support, for all of your patience, and all of your belief in the service that we all love. We're extremely proud of where we've come from, and we have a lot more work ahead of us but very confident in our future.

We also have Ned, our CFO, on the line and Sean, our GC. I want to start with what's happening with Twitter and our purpose. Our purpose is to serve the public conversation and by doing that, we enable the world to see what's happening and what people are talking about right now.

We've been focusing a lot of our energy on making sure that people stay informed through Twitter, which comes down to news and commentary. Our goal is to be the first place you hear about what matters and what people think about it.

We want to cover three topics today, three areas of priority I'll discuss before turning it over to Ned for financial recap. We spent a lot of work, in 2017, to get stronger in these areas and there's a lot more to come in 2018. Our first priority is on health. We're committed to improving the overall health of our service and the public conversation.

Our second is on the product. We're driving broader and more engaged usage of Twitter, by making it easier to use, making Twitter more relevant, and making it the best place to follow events and topics.

And third, our revenue products. We're building ad formats and other revenue products, complementary to our experience and to our service. I'm going to start with health. This is a first significant area of focus, improving the overall health of our service. We've been applying greater urgency, now engrained in everything that we do, and we have a significant road map ahead, but we've made some solid progress over the past year.

The last 16 months, we've made more than 30 individual changes to the product, policy, and our operations. Our latest update is that, we're using behavioral signals to be considered in how we organize and present content in communal areas.

People contributing to healthy conversation, will be more visible. Content that doesn't violate our policies but may be disruptive will remain and be findable on Twitter but less visible, and content that breaks our rules, as always, we'll take enforcement actions. Our overall goal is to improve the health of the public conversation, while ensuring Twitter remains a place where people feel free to express themselves.

This is about behavior, not content. We're identifying behaviors that disrupt and distract from the public conversation. We're now assessing the value of tweets content. On the product side, we're focused on three main areas. Number one is ease of use. We're going to make Twitter easier to use for everyone.

Number two is, we're biasing more of the service towards interest and towards relevance, relevance in connecting people with our interest. We're applying more machine learning and deep learning to everything that we do, on every surface area of the product.

In terms of interest and topics, we're starting with events. We want to reinforce that we're the best place to see and talk about what's happening within any event and our event strategy that brings together breaking news and conversation.

On ease of use, we will make Twitter easier to use for everyone. Some recent examples of what we've shipped along this goal. The 280 characters, which allows everyone to be a lot more expressive and not have to try to force everything into a constraint and cram, which ultimately, we saw people dropping their tweets because of.

We launched tweet threads, which lets you speak about something for longer and allows for easier quote tweeting of specific ideas. We launched Bookmarks, which makes it easier to save and share tweets.

On interest and relevance, our goal is to connect people to the topics of interest that are most relevant to them. On the home timeline, we've improved relevance and customized content, where people spend more time on Twitter.

On notifications, we've expanded types of notifications and alerts, with a specific focus on breaking news and our explore tab, which builds on the timeline experience, so when you do exhaust your timeline, you can go to the explore tab and see everything that's happening in the world and continue to follow. On events, we believe one of our core strengths is keeping people informed about events in real-time.

Latest, we have two tabs in our events experience. Latest is a current conversation and recap is everything that happened that we believed mattered. On our revenue products, we want to ad formats and other revenue products that are complementary to our experience.

We focus a lot of our attention on improving ROI. We've made huge progress over the last year in driving better ROI for advertisers, and we're getting a lot of positive feedback from advertisers and agencies as we deliver more value. We're seeing a growing, engaged audience. We're seeing lower prices, better performing products, improved measurements, and of course, it's differentiated.

Twitter uniquely delivers an influential audience and real-time relevance for advertisers. And now, I want to turn it over to Ned, to walk you through the results of our work in greater detail.

Ned Segal, Twitter, Inc. - CFO

Thanks, Jack, and good morning, everyone. I'm pleased to be here, at my first Twitter annual meeting. I joined Twitter a little less than a year ago, because I believe deeply in our mission, I saw a great group of people, and a fantastic opportunity to execute against that mission.

We're really proud of what our team has achieved and we see lots of opportunity in front of us. Before going into detail on a few topics, let me provide some summary thoughts. 2017 was a very important year for the Company. Difficult decisions made in 2016 paved the way for increasing momentum in our audience and in our business throughout 2017, as we focused on fewer priorities but accomplished much more against them.

We made big decisions to get more focused, followed by improved execution, which has put us in a much stronger position with users and with advertisers. As a result, we achieved significant operational and financial progress last year, a return to revenue growth in the fourth quarter and our first quarter of GAAP net income profitability.

We want to carry that momentum over to 2018 and beyond, so, we're now investing across our priorities, to deliver growth. We're off to a strong start in the first quarter, as revenue growth accelerated. We, again, drove double digit daily active use of Twitter, and we were, again, GAAP net income profitable in the first quarter.

There are three areas that I'd like to cover in more detail. The first is our strong audience and engagement trends, which are resulting from the product improvements that Jack talked about. We've seen consistency and breadth of audience growth across geographies. The second is revenue and profitability. We've seen revenue recover and we've shown strong profitability towards the end of 2017.

We've driven strength across products and geographies thanks to strong execution leading to audience growth, better ad formats, improved relevance and great momentum with our advertising partners. We're accomplishing our goals with a smaller team, but we're now growing headcount while maintaining our prioritization.

Looking ahead, we'll invest to drive continued progress in health, audience, ad products, sales and the infrastructure to deliver Twitter. Let me go into detail on a few of these. Our focus is working around audience and engagement.

Twitter is the place where people go to find out what's happening and more and more people are using Twitter. As you know, we're focused on driving usage of Twitter as a daily utility. On the right side of the page, you see the steady momentum that we built of the course of 2016, culminating an 11% growth in year over year daily active use of Twitter.

In Q4 of '16, we've continued that double digit growth for each of the last six quarters. MAU has also continued to grow up \$6 million sequentially and up \$9 million year over year in Q1, despite some headwinds, including the third party safari integration and our broader information quality efforts, which sometimes impact headline metrics, but are in service to a great user experience for those that should be on the platform.

Turning to revenue, fiscal '17 revenue declined 3% year over year. You'll see two lines for revenue on the left side of the page and the right side as well. The bottom one removes the TellApart business which is a product that we shut down in the middle of last year. When you back out that product, we were flat year over year in fiscal '17.

We're pleased with the recover that you see in the right side of the page as we improved the revenue declines in the first three quarters of the year and returned to revenue growth of 8% ex-TellApart in Q4.

We then accelerated revenue growth from 8% to 27% ex-TellApart in Q1, driven by a strong recovery in our core ads business across geographies and across products with some highlights including, our video and mobile application download businesses in Japan, the newer opportunity of helping Chinese brands export to other markets, mobile application downloads in Brazil and other opportunities which we've been really proud of our execution around.

Our data, another business which is represented by the light green line at the top of the bars on the right side of the page, who faster than the rest of the business, throughout 2017, with a greater than 20% growth which continued into 2018's first quarter, as well.

In the first quarter of 2018, we grew 27% ex-TellApart with broad based growth continuing across geographies, products and verticals with data and others growth continuing.

Turning to profitability, I'll show you a couple of different ways. The first is looking at our GAAP net income and adjusted EBITDA. A stronger than expected revenue performance and a more streamlined cost structure drove EBITDA improvement throughout 2017.

With our strong revenue performance in Q1 of '18, we now expect margin expansion in 2018, as well, with a strong bias towards the first half of this year. We have now shown two consecutive quarters of GAAP profitability, our stock based composition expense continues to come down and we're committed to getting this closer to the levels of our peers over time. We do expect to be GAAP net income profitable throughout 2018, as well.

Looking at free cash flow and cash flow from operations, you see that we continued to generate positive free cash flow. We're off to a good start in Q1, as well, with \$243 million of cash from operations and \$135 million of free cash flow. We do review our capital allocation strategy every quarter and there are no changes to update you on at this time.

To sum it all up, we're investing to drive growth in 2018 as we see opportunities to continue to invest against our priorities. We'll balance those investments against our profitability goals. We did achieve our target margins in Q4 of last year at 42% which is within that range of 40 to 45% that we talked about over time. While, when we see opportunities to drive long term growth and good returns for our shareholders over time, we will invest against those. And with that in mind, we expect to grow headcount, this year, 10 to 15%.

The largest areas of investment, again, will be the health of the platform, audience and engagement, ad platform improvements, sales, and the infrastructure to deliver Twitter. The goal, of course, is to deliver long-term value to our shareholders.

Here are slides that cover reconciliation between net income and adjusted EBITDA and getting to adjusted free cash flow on this page. With that, let me turn it back to Jack.

Jack Dorsey, Twitter, Inc. - CEO

In closing, our goal is to build a service people love to use every single day, to be the first place people turn to see what's happening and what people think. And over time, to be the first place that people hear of something that matters. I'm confident in our focus, our execution and our team and that's been showing in our results, and with that, Sean, for the formal part of today's meeting.

Sean Edgett, Twitter, Inc. - General Counsel

Hello, everyone and thank you, again, for joining us today. I'm Sean Edgett, General Counsel of Twitter. I'll now cover today's formal business which is described in our proxy statement for this meeting.

After voting on these matters, we will announce the preliminary results and adjourn the formal part of the meeting. We'll then open things up to a Q&A session. I am now calling the 2018 Annual Stockholders Meeting to order.

I will act as chairperson of this meeting. Nisha Antony our Associate General Counsel has agreed to record the minutes of today's meeting. Alliance Advisors LLC, our proxy service provider, has indicated via avadavat that notice of internet availability of the proxy materials was mailed on or about April 11, 2018. To all stockholders of record, at the close of business on April 2, 2018, the record date for this meeting. We have, at this meeting, a list of our stockholders as of that date. That avadavat, together with copies of the notice of internet availability of proxy materials, the proxy statement and the proxy will be filed with the minutes of this meeting.

Alyson Osenenko, representing Alliance Advisors, has been appointed the Inspector of Election. She has signed an oath of office, promising to execute faithfully, the duties of the Inspector of Election. The oath of office will be filed with the minutes of the minutes of this meeting.

The Inspector of Election has determined that a sufficient number of shares entitled to vote at this meeting are present in person or by proxy to constitute a quorum. And we may proceed with business.

If you've already voted by proxy and do not wish to change your vote, your vote will be cast as you previously instructed and no further action is necessary. If you already voted by proxy but want to change your vote, or if you are a record holder and wish to vote, please have your control number in hand and go to www.aalvote.com/twtr to vote or recast your vote. That is the same website referenced in all of our proxy materials.

The polls have been open for voting since the beginning of this meeting at 11 a.m. Pacific time, the polls will remain open until I announce their closure later in the meeting. The proposals to be voted on at this meeting are described on our proxy statement that was made available to all stockholders. Each proposal will be voted on separately. As a reminder, the polls are now open.

The first item of business is the election of the four directors as set forth in proposal one in the proxy statement. Mark Malane Fox, David Rosenblatt, Evan Williams and Deborah Lee have been nominated by our board of directors to serve as class two directors until our 2021 annual stockholders meeting, or until their respective successors are duly elected and qualified.

I would now like to call the vote on proposal one. The proxy holders will vote the shares in accordance with the instructions provided on the proxy cards, and the proxy solicited by our board of directors will be voted on in favor of this proposal if no other instructions were given.

The second item of business is our say on pay vote described in proposal two in the proxy statement which is an approval on an advisory basis of the compensation of our named executive officers. I would now like to call the vote on proposal two. The proxy holders will vote the shares in accordance with the instructions provided on the proxy cards. The proxy solicited by our board of directors will be voted in favor of this proposal if no other instructions are given.

The third item of business is proposal three in our proxy statement to ratify the appointment of PricewaterhouseCoopers LLP as the independent registered public accounting firm for our fiscal year ending December 31, 2018. Before we vote, are there any questions for the PricewaterhouseCoopers representative here today? As a reminder, you can ask a question by typing in the box on today's virtual meeting platform.

Doesn't look like there are any questions. I would now like to call the vote on proposal three. The proxy holders will vote their shares in accordance with the instructions provided on the proxy cards, the proxy solicited by our board of directors will be voted in favor of this proposal if no other instructions are given.

The fourth item of business is proposal four in our proxy statement, which is a proposal for parting the formation of a public policy committee of the board of directors which was brought by one of our stockholders, the proponent of this stockholders proposal [Mr. Jing Zhao] will have three minutes to present. Will Mr. Zhao please introduce himself and the proposal?

Jing Zhao, Stockholder

Hi, this is Jing Zhao, thank you very much. This proposal is a result, shareholders recognize that a lot of Twitter, Inc. establish a public policy committee of the board of directors to oversee Twitter's policies, and the practice that relate to public policy issues, including human rights, appropriate social responsibility, charitable giving, political activities, and (inaudible) [foreign government relations and the entire general relations] that may affect, Twitter's operations, performance, limitations and shareholders' values.

I don't need to repeat the supporting statement because it is printed out, but I want to add a little more. Actually it was after I submit my proposal five years ago the [world] becomes much, much more complicated and [I'll tell you as a pro-golfer, the wonderful user] @RealDonaldTrump, this [account] is really sensitive to the whole world.

And I also kept two developers for a good example of Microsoft, which established the regulatory and public policy committee in 2012, which is partially response to my proposals.

And for certainty why we're short because Microsoft never responded as per my request, and I'm also managing their sale of the practice of Yahoo, and that was all familiar, so you know recently Facebook's CEO was called to Congress, to US Congress.

And our business supply form is much more assistive than Facebook is in the social media world. I think it's time for Twitter to establish a committee to deal with this increasingly complicated public policy issue. Thank you very much.

Sean Edgett, Twitter, Inc. - General Counsel

Thank you for your comments. For the reasons detailed in our opposition statement in our proxy statement, our board of directors believes that this proposal is not in the best interest of Twitter, or our stockholders and recommends a vote against this proposal. For further information please see our oppositions statement.

I would now like to call the vote on proposal four. The proxy holders will vote their shares in accordance with the instructions provided on the proxy cards, the proxies solicited by our board of directors will be voted against this proposal if no other instructions were given.

The fifth item of business is proposal five in our proxy statement, which is the proposal regarding a report on our content enforcement policies which was brought by two of our stockholders. The representatives of the proponents of the stockholder proposal Mr. Kyle Seeley and Miss Natasha Lamb will have three minutes to present their stockholder proposal. Would Mr. Seeley and Miss Lamb please introduce themselves and their proposal?

Natasha Lamb and Kyle Seeley, Stockholders

Natasha Lamb: Good morning, my name is Natasha Lamb and I move proposal number five on behalf of Arjuna Capital and in New York State Common Retirement Fund, asking the Company to publish a report on content governance.

From political subterfuge, fake news, hate speech, and sexual harassment, it's clear that content that violates Twitter's own terms of service poses a risk to the Company's market value and brand. Twitter's ability to assess it's content governance, reporting mechanisms, and enforcement capabilities will inform how successfully the social platform will navigate a complex landscape.

With over 300 million users, the Twitter platform has a stunning impact, so much so that the U.S. President's tweets are taken as "official statements". Yet, in March, CEO Jack Dorsey acknowledged that he didn't fully predict or understand the real world negative consequences of its services.

And then the Company has "witnessed, abuse, harassment, troll armies, manipulation through bots and human coordination, this information campaigns an increasing divisive eco chambers."

Mr. Dorsey has underlined Twitters, "inability to address it fast enough". And in response to a women's boycott in October admitted, "we're still not doing enough". Today, investors are asking for more. I now turn to Kyle Seeley for additional remarks.

Kyle Seeley: Good morning and thank you, Natasha. My name is Kyle Seeley and I am here on behalf of New York State Common Retirement Fund and Trustee Controller, Thomas DiNapoli.

Millions of Twitter users are at risk of being exposed to fake news, hate speech, and sexual harassment if the Company cannot enforce its own user agreements. As shareowners to Twitter, we believe the Company has an obligation to disclose how it manages content to prevent violations of its terms of service.

We believe that unless safeguards are in place, Twitter may face possible financial losses, lawsuits, and reputational damage. Therefore, on behalf of the New York State Common Retirement Fund, holder of over 1.4 million shares to Twitter, I submit resolution number five requesting a report regarding the Company's effectiveness in enforcing its content policies. Thank you.

Sean Edgett, Twitter, Inc. - General Counsel

Thank you both for your comment. The recent details in our oppositions statement included in our proxy statement, our Board of Directors believe that this proposal is not in the best interest of Twitter or our stockholders and recommend to vote against proposal.

For further information, please see our opposition statement. I would now like to call the vote on proposal five. The proxy holders will vote the shares in accordance with the instructions provided on the proxy card. And proxies solicited by our Board of Directors will be voted against this proposal if no other instructions are given.

That concludes the voting at today's meeting and the polls for each matter to be voted on at this meeting are now closed. The Inspector of Elections has tallied the votes and will now announce the preliminary results.

Alyson Osenenko, Inspector of Elections, Alliance Advisors

Based on the preliminary results of the voting of shares represent by valid proxies and balanced on file as of this time, all Director Nominees have been elected to serve until the 2021 annual meeting or until their successors are duly executed and qualified.

The stockholders have on an advisory bases voted to approve the compensation of our named Executive Officers. PricewaterhouseCoopers LLP has been ratified as the Company's independent registered public accounting firm for the fiscal year ending December 31st 2018.

The stockholder proposal regarding the formation of a public policy committee of the Board of Directors has not been approved. And the stockholder proposal regarding a report on our content enforcement policies has not been approved.

Sean Edgett, Twitter, Inc. - General Counsel

Thank you, Miss Osenenko. These are the preliminary results of voting. The final results will be reported in our report filed the Securities and Exchange Commission and in the report of the Inspector of Election, which will be filed within minutes of this meeting.

Since there's nothing further to bring before the stockholders, this concludes the formal portion of this annual stockholders meeting and this meeting is adjourned. I will now turn it back over to Krista for Q&A.

QUESTION AND ANSWER

Krista Bessinger, Twitter, Inc. - Senior Director, Investor Relations

Great. Thank you Sean. We have about 15 minutes for Q&A. Please note that only confirmed shareholders as of the record date are permitted to ask questions. You can ask a question by typing in the box provided on today's virtual meeting platform.

While we're waiting for those to come in, we'll take questions previously submitted during registration. Please note that due to time constraints, no more than two questions can be taken from each individual shareholder.

Also if there are any matters of individual or personal concern, you can email your questions to virtualmeeting@viewproxy.com. And finally, while we will certainly try to answer all questions that meet the stated requirements, we may not be able to answer all questions during the meeting due to time constraints or as mentioned, if questions appear to be of individual or personal concern.

Thank you in advance for your cooperation. And our first question comes from [Jonathan Mergy] and he says please address any concerns or material effects on Twitter's future earnings or overall business model now with GDPR in play.

Jack Dorsey, Twitter, Inc. - CEO

Thank you for the question John. Just to step up a level, our goal has always been transparency. Transparency with people about the data we collect and how we use it. And this is in spirit with GDPR as well.

To comply with GDPR we've made updates across our policy, product, and operations and all of our work is aimed at sustainable compliance with the GDPR requirements. In terms of impact, we set on our past earnings call that there could be impact on our shipping cadence, our ability to target ads in the same way as we do today, and our usage but it's too early predict any impact on revenue.

Krista Bessinger, Twitter, Inc. - Senior Director, Investor Relations

Thank you. And the next question comes from [Brett Walker] and he asks what is being done to eliminate fake accounts and bots? This is a serious concern and needs to be addressed.

Jack Dorsey, Twitter, Inc. - CEO

Thanks for the question, Brett. First and foremost, we do not value fake engagements. We have been implementing machine learning models to detect and remediate. It's still early but we're seeing a lot of progress. Our new model caught 330,000 bad actors in one week alone. It's a substantial impact but there's still a lot more work to do and a lot of our work has been focused on continuing to improve in this area.

Krista Bessinger, Twitter, Inc. - Senior Director, Investor Relations

Thank you. And the next question comes from [Richard DiTamoso], and he asks, how confident is the Company at this time that they can be successful on their own without looking for a buyer? At what point in the future will the Company know for sure that they can make it on their own?

Jack Dorsey, Twitter, Inc. - CEO

Thank you for the question Richard. We are really confident, not only in our past performance and execution but also our road map ahead. I have a lot of confidence in our team, our road map, and how we continue to increase our discipline execution.

That said, the Board understands its fiduciary duty and regularly evaluates the business with the goal of maximizing our shareholder value and holds all of us as a management team accountable to them.

Krista Bessinger, Twitter, Inc. - Senior Director, Investor Relations

Thank you. And the next question comes from [Ronald Firetag], and he provides a little bit of background before asking his question. He says people can apply for verification but if they're important enough applying can be beneath them. I suggested three people each year at the annual meetings of 2015, 2016, and 2017. Of those nine people, all nine were given verified status; seven immediately and two later.

My conclusion is that my track record at identifying people who deserve verification is excellent. Give me the opportunity to suggest additional people including these who deserve but have not received verification, including two leading candidates for the mayor of San Francisco.

Twitter's headquarters are in San Francisco but the Twitter accounts of two of the top four candidates of mayor are not verified accounts. Also deserving verified Twitter accounts are the president of the NAACP, an actor who stars in movies and on television and a woman who is a reporter and a professor of journalism.

You should find a way for me to help you correct these and other oversights promptly instead of waiting for one date each year. Will you? In addition, perhaps I deserve a verified Twitter account too because of the help I've already provided in identifying people four years in a row who your Company agreed deserved verified Twitter accounts and also because I helped increase security at Twitter's headquarters.

Do you agree that my Twitter account should be given verified status? Thank you.

Jack Dorsey, Twitter, Inc. - CEO

Well first, Ronald, I want to thank you for all of your support and you continuing to attend all of our shareholder meetings; it means a lot and also pointing us to a constant need to be verified. The reality is you shouldn't have to do that work. We need to figure out a scalable way to do this and as you probably read, we paused our general verification program because we didn't think it was achieving its original goal which is adding credibility to accounts that need it.

We paused it with the intention of rebooting it and making sure that we can build a verification system that is scalable, that is not entirely dependent upon the Company and that we can actually scale out to organizations as well.

We made an announcement last week around doing something in terms of verifying and adding credibility around the U.S. elections and that will be rolling out this week. We generally need to reboot our verification program and we're going to keep everyone updated as we make progress.

Krista Bessinger, Twitter, Inc. - Senior Director, Investor Relations

Thank you and we'll now move on to questions that have been submitted in real-time during the meeting. Our next question comes from [Jonathan Chen] and he asks, all of the new technology and features are great but do you make sure that users don't live in their own bubble and echo chamber of thoughts and opinions?

Jack Dorsey, Twitter, Inc. - CEO

Thank you Jonathan. This is a really important point and something that we hope to address with the framework of health that we're using. We believe that the public conversation is only healthy if you see diverse perspectives and you're not living in echo chambers and we're not helping to build echo chambers. It is something that we're mindful of.

We want to make sure that we can measure it first and that is the intention of the health initiative is first to get indicators of conversational health, understand where we are across those dimensions which is inclusive of harassment, abuse, misinformation, and then build tools against that to help make progress.

Twitter has been good at being able to show multiple perspectives. We have a number of features and products that we use to attempt to provide a lot more balance; Moments is a good example of this. But there's a lot more work to do. We want to make sure that we are holding ourselves accountable and being open around our progress too and that starts at being able to measure where we are.

Krista Bessinger, Twitter, Inc. - Senior Director, Investor Relations

Thank you and the next question comes from [Prejog Temsolvik] who asks will Twitter publicly address problems that users are running into with unjust bans?

Jack Dorsey, Twitter, Inc. - CEO

Thank you Prejog. This is another area of concern that we believe we'll be able to get a better handle on with our health initiative. We have an appeals process, we can make that clear; we can make that simpler for any account that is suspended. Please write in to customer support if you feel that the suspension is unjust and we will lead you through a process but this is a start and we will continue to get better and better at these appeals.

Krista Bessinger, Twitter, Inc. - Senior Director, Investor Relations

Thank you and the next question comes from [Daniel Goldsmith] and he asks what is the reason for not having an in person meeting and not even a video presentation?

Jack Dorsey, Twitter, Inc. - CEO

Well thank you, Daniel. We definitely appreciate and loved being in person with our shareholders but ultimately decided virtual is best because we could reach more people.

Krista Bessinger, Twitter, Inc. - Senior Director, Investor Relations

Thank you and we have a follow-up question from Prejog Temsolvik and he asks will you also allow people like me to help in the effort? I want to help directly.

Jack Dorsey, Twitter, Inc. - CEO

Thank you for your desire to help. We'd love your feedback as we continue to iterate. We're always looking to make sure that we are doing the right thing and that we're affecting the problems that people on our service are seeing. As we roll these out, we want to keep it as an open conversation and give feedback, observe what's happening and then continue to make it better and better. Please continue to be vocal about what you're seeing and what's working and what's not working for you.

Krista Bessinger, Twitter, Inc. - Senior Director, Investor Relations

At this time, that's the last question that has been submitted but as a reminder, if there are any additional questions, you can please type your question into the Q&A box provided on today's virtual meeting platform and we'll wait for just another minute to see if any additional questions come in. Please just standby.

It appears that at this time there are no additional questions and so I'll turn it back to Jack for his closing remarks.

Jack Dorsey, Twitter, Inc. - CEO

Thank you Krista. Just in conclusion, we're really proud of the progress we've made and are confident in our plan ahead. I want to thank you all for your support and your belief in what we're doing. I think we've shown a lot of progress over the past years and there's a lot more to come; we're real excited about our future and want to wish you all a great day and see you on Twitter.

Krista Bessinger, Twitter, Inc. - Senior Director, Investor Relations

Thank you.