# REQUEST FOR FORMAL RESULTS STATEMENTS AND REPLACEMENT TESTAMUR



This form should be completed by VU students or graduates who wish to obtain one or more of the following documents:

- Academic Transcript
- Statement of Attainment
- Australian Higher Education Graduate Statement (AHEGS)
- VU Extra Transcript
- Notification/Letter of Completion
- Replacement Testamur/Certificate
- Testamur (If you have previously graduated and now wish to obtain your Testamur)

### **1. PERSONAL DETAILS**

| Student ID    |               |
|---------------|---------------|
| Family Name   |               |
| Given Name(s) | Date of Birth |
| Course Title  | Course Code   |

If you are no longer enrolled at VU please go to Section 2.

If you are a current student please go to Section 3.

Current Students: we will contact you using the details recorded in our student system. If your personal details have changed you must update them through MYVU Portal.

## **2. FORMER STUDENTS/GRADUATES**

| Former Name (if applicable)           |               |       |
|---------------------------------------|---------------|-------|
| Current street address                |               |       |
| Suburb                                | Postcode      |       |
| Telephone                             | Email addres  | is    |
| Institution Name (e.g. VU, FIT, WMIT) | Year last enr | olled |

## **3. REQUIRED DOCUMENT(S)**

| Documents   | Quantity | Cost and format (please circle) |
|---|----------|---------------------------------|
| □ Academic Transcript for students enrolled from 2001 onwards                 |          | \$15 digital version            |
| Include GPA? YES/NO (please circle)   |          | \$25 first hard copy            |
|   |          | \$12 each subsequent hard copy  |
| □ Academic Transcript for students who completed their study                  |          | \$35 first hard copy            |
| before 2001   |          | \$17 each subsequent hard copy  |
| (Records obtained from archives. Note these transcripts take up to four weeks |          | Digital versions not available  |
| to issue. Fee is not refundable if no records are found as a manual search is |          |                                 |
| required.)  |          |                                 |

#### For Academic Transcripts please indicate:

□Full Academic Transcript (all courses and units of study)

□ Transcript for course indicated in Section 1 of this form

Note: If your grade has changed since you received your last transcript, bring the original transcript to VUHQ and we'll issue you with a replacement free of charge. Offshore students, please post this form and your old transcript to the address on the bottom of this form.

| □ Statement of Attainment  | \$25 first hard copy           |
|--|--------------------------------|
| Statements of Attainment are applicable to TAFE courses only. Lists units    | \$12 each subsequent hard copy |
| passed for courses recognised within the Australian Qualification Framework  | Digital versions not available |
| □ Australian Higher Education Graduate Statement (AHEGS)                     | \$15 digital version           |
| • · · /  | \$25 first hard copy           |
| Award must have been conferred on or after October 2012                      | \$12 each subsequent hard copy |
| U VU Extra Transcript  | \$25 hard copy                 |
| For eligible students who graduate from Dec 2017 onwards. Unofficial version | Digital versions not available |
| available via MyVU   |                                |
|  |                                |

| Documents   | Quantity | Cost and format (please circle)   |
|---|----------|---|
| ☐ Re-issue of Official Letter of Completion – Graduated May 2015 or earlier (hardcopy version)  |          | \$20<br>\$12 each subsequent hard copy  |
| Re-issue of Official Notification of Completion – Graduated after May 2015 (electronic version) |          | Free  |
| □ Replacement Testamur/Certificate  |          | \$165 hard copy replacement<br>\$15 digital version (only available to<br>graduates from December 2017 onwards) |
| □ Original Testamur (hard copy)   |          | Original hard copy - free   |

#### For Replacement Testamurs:

We will issue replacement testamurs/certificates if they have been destroyed, damaged, lost or stolen. The document will include a statement indicating that it is a replacement and the date it was issued.

You must provide supporting evidence, such as a copy of a Police or Fire Report detailing the circumstances of the loss or theft. If an official report is not available please attach a signed and appropriately witnessed Statutory Declaration stating the details of how the document was lost/destroyed. If the testamur is damaged you must return the original version.

Note: The name on the replacement testamur must appear exactly as it did on the original version unless there are exceptional circumstances, in accordance with the <u>Awards and Testamurs Procedure</u>. If you believe you have exceptional circumstances, attach a letter explaining your situation.

#### **4. POSTAGE DETAILS**

| Item   | Price   |
|--|---------|
| Collection of Original or replacement Testamur/Certificate from St. Albans campus VUHQ | Free    |
| Postage within Australia – Standard All documents except Testamurs/Certificates        | Free    |
| Postage within Australia – Express Post All documents except Testamurs/Certificates    | \$17.00 |
| Postage of Testamur/Certificate - trackable within Australia                           | \$23.00 |
| Postage overseas, all documents. Standard International Airmail (trackable)            | \$27.00 |
| DHL Overseas courier (trackable)   | \$70.00 |
| Total to be paid – postage and document costs  | \$      |

If you wish your hard copy documents to be posted to a third party, please provide details here:

| Name of person/ company/ registration body |       |                                       |
|--|-------|---------------------------------------|
| Street number and name                     |       |                                       |
| Suburb & Postcode                          |       | State/Country                         |
| Special Instructions                       | · · · | · · · · · · · · · · · · · · · · · · · |

#### **4. PAYMENT DETAILS**

Pay via our online payment gateway: <u>https://vu.onestopsecure.com/OneStopWeb/V9Q/menu</u> and submit form and receipt number online at <u>www.askvu.vu.edu.au/</u> Or by post or in person at VUHQ where we can also accept bank draft, money order, bank or personal cheque.

Write your Receipt Number here before submitting the form:

Signature X

Date signed

ASKVU: www.vu.edu.au/askvu

Phone: +61 3 9919 6100

Web: www.vu.edu.au/students

Postal address: Assessments and Completions, PO Box 14428 Melbourne VIC 3001