

The journalist reported that the scheme is proving a success and the Attorney-General said our efforts are on track.

Even Tim Nicholls said the Government needs to recover the debt to clear the books – which we're doing – so success all round.

Scott Forbes

Senior Media Advisor

Office of the Hon. Curtis Pitt MP



**Queensland
Government**

Treasurer

Minister for Aboriginal and Torres Strait Islander Partnerships

Minister for Sport

P 07 3719 7213 | Mob 0419 945 546 | Email: Contrary to Public Interest

1 William Street Brisbane QLD 4000

GPO Box 611 Brisbane QLD 4001

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Contrary to Public Interest

From: Natalie Barber
Sent: Thursday, 2 February 2017 5:32 PM
To: Elizabeth Goli
Cc: Katherine Woods; Contrary to Public Interest
Subject: QAO SPER Performance Audit
Attachments: suggestion for qao performance review v2.docx; qao performance audit pre-brief.pptx

Hi Liz

Pls see attached a short slide pack to give some context of SPER and a paper with proposals for consideration in the audit.

For discussion tomorrow.

Regards,
Natalie

Natalie Barber
Registrar
State Penalties Enforcement Registry
Office of State Revenue
Queensland Treasury
GPO Box 1387, Brisbane 4001

Contrary to Public Interest

Web: www.qld.gov.au/osr



**Queensland
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Pages 101 through 102 redacted for the following reasons:

Information prohibited by an Act - Sch.3(12)(1)

RTI RELEASE

Building the new SPER

QAO Performance Audit Pre-briefing

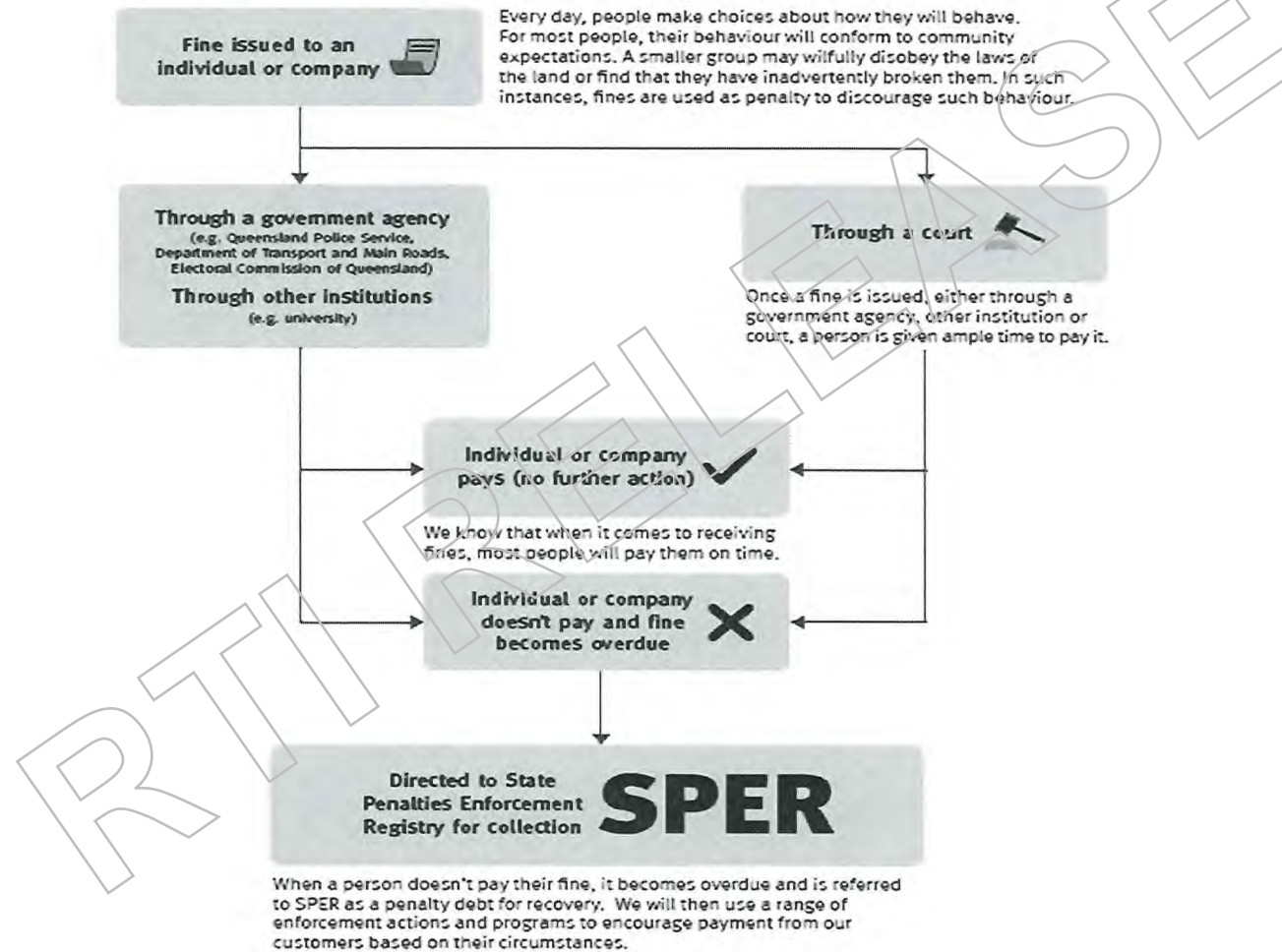
February 2017

RTI RELEASE

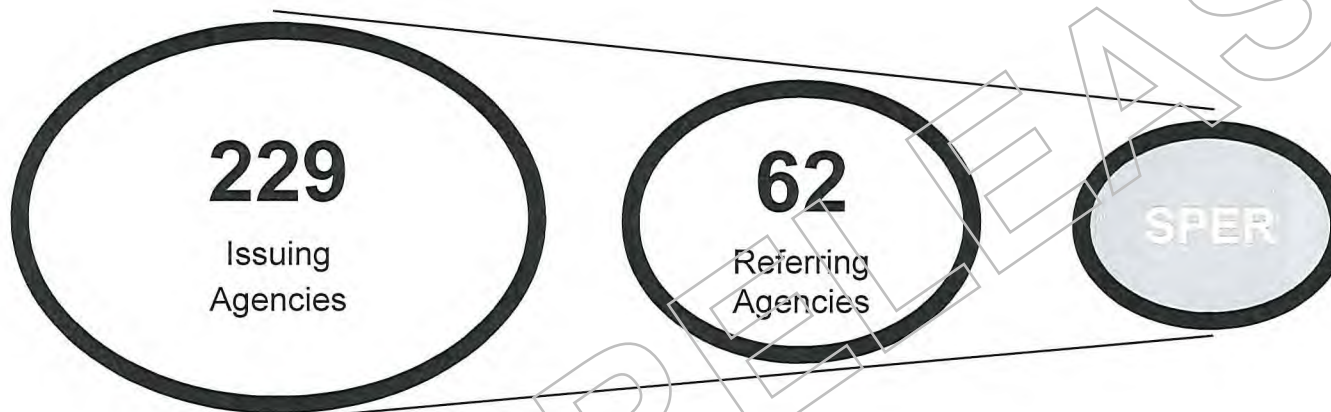


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SPER's role in penalty debt management



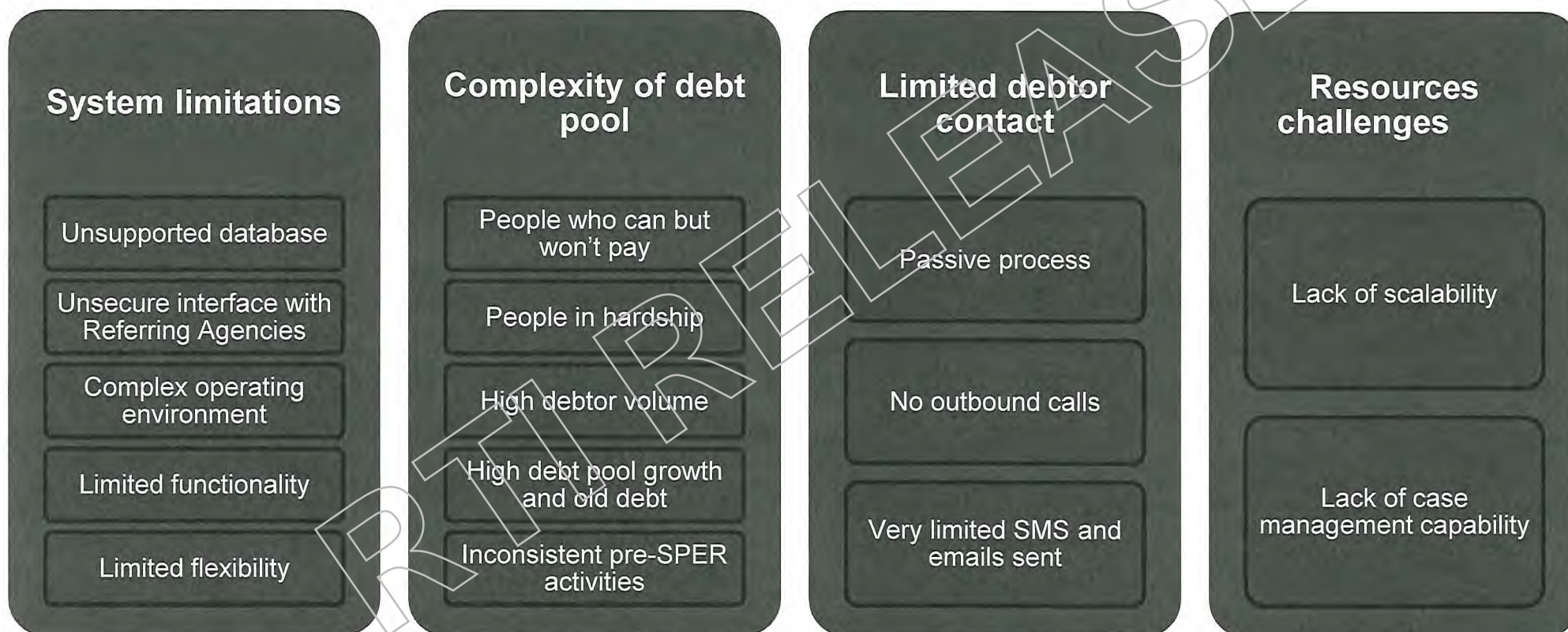
Source of Debts



- The top 10 Referring / Issuing agencies account for 97% of all debt referrals

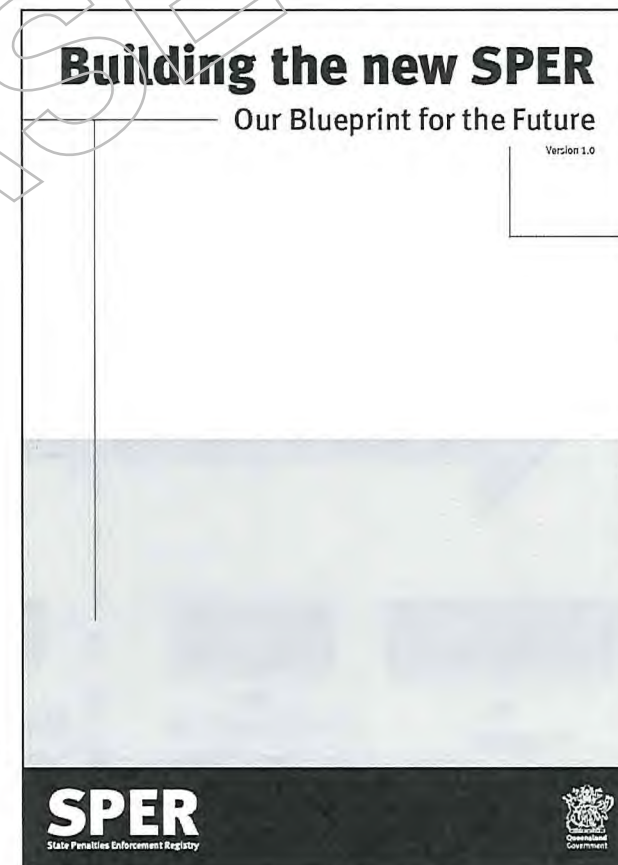
SPER's Challenges

Drivers for change

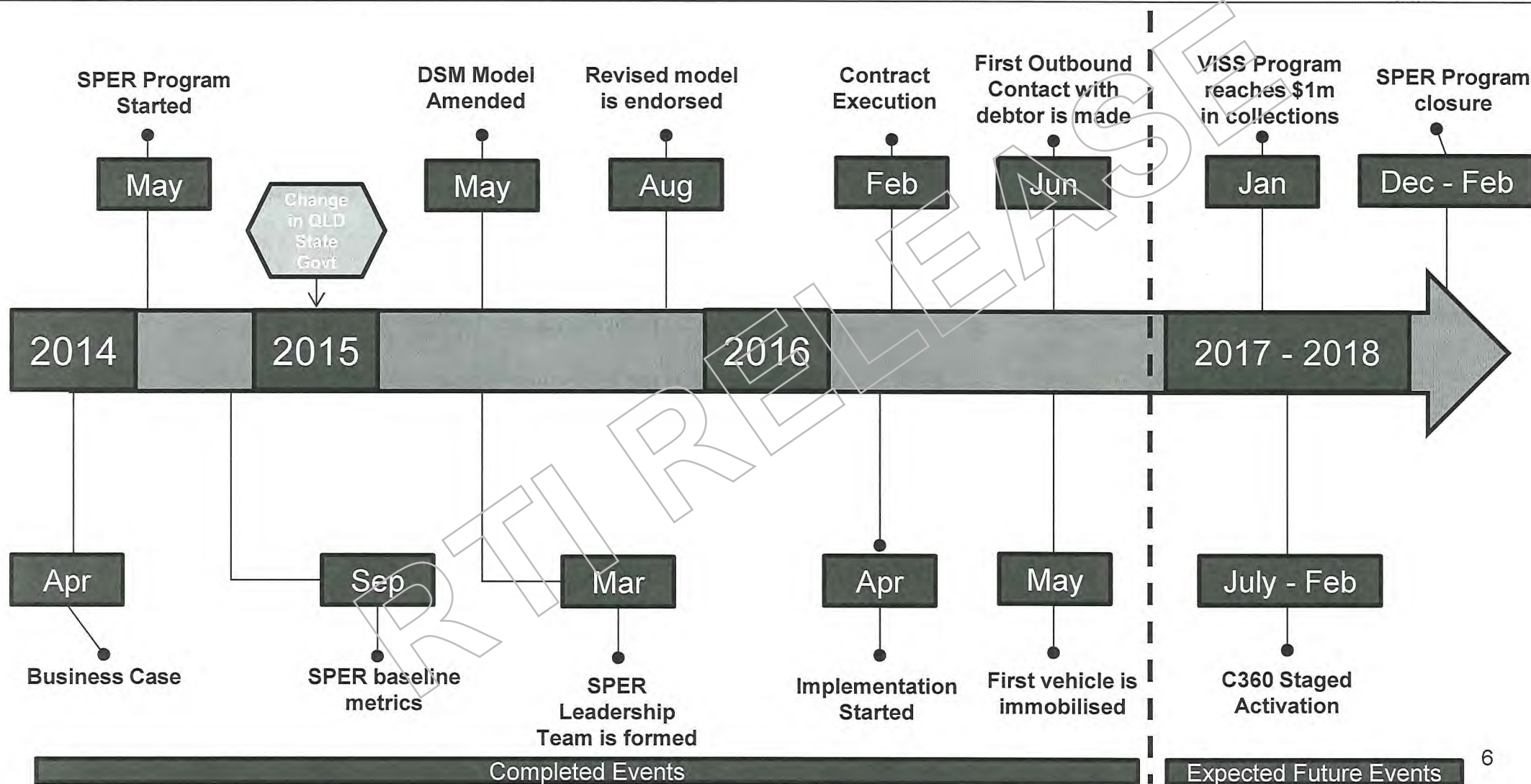


Building the new SPER

- SPER's transformation program focuses on several key areas to improve its effectiveness and reputation, including:
 - Providing a more holistic approach to and seamless management of penalty debt across the whole-of-government
 - Changing community behaviours through:
 - Improving customer engagement and self-service options to make debt resolution easier
 - Using targeted and measured enforcement actions for those who can but refuse to pay
 - Developing a range of payment options based on customer profiling and effective treatment of individuals experiencing hardship
 - Embedding a customer-centric culture within SPER



Our Journey to Date

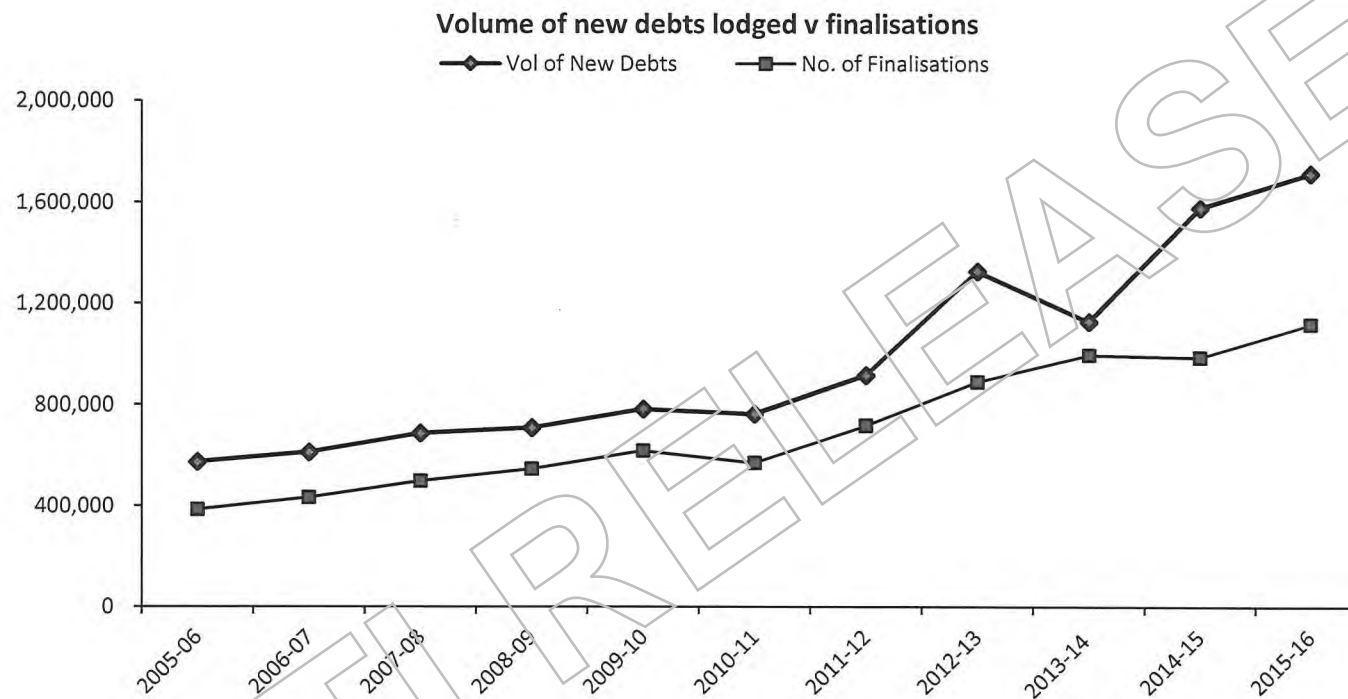


Statistics

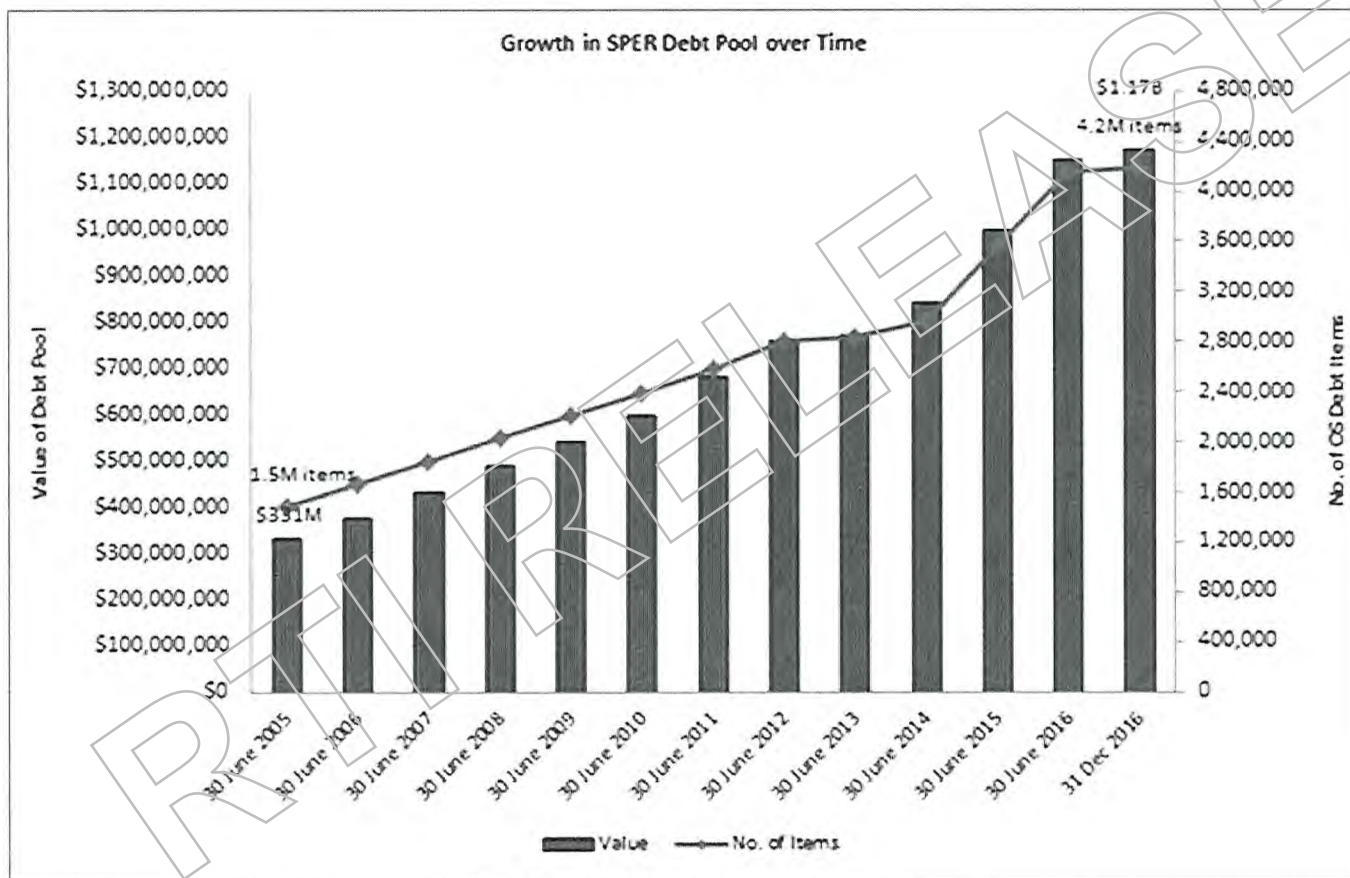
RTI RELEASE



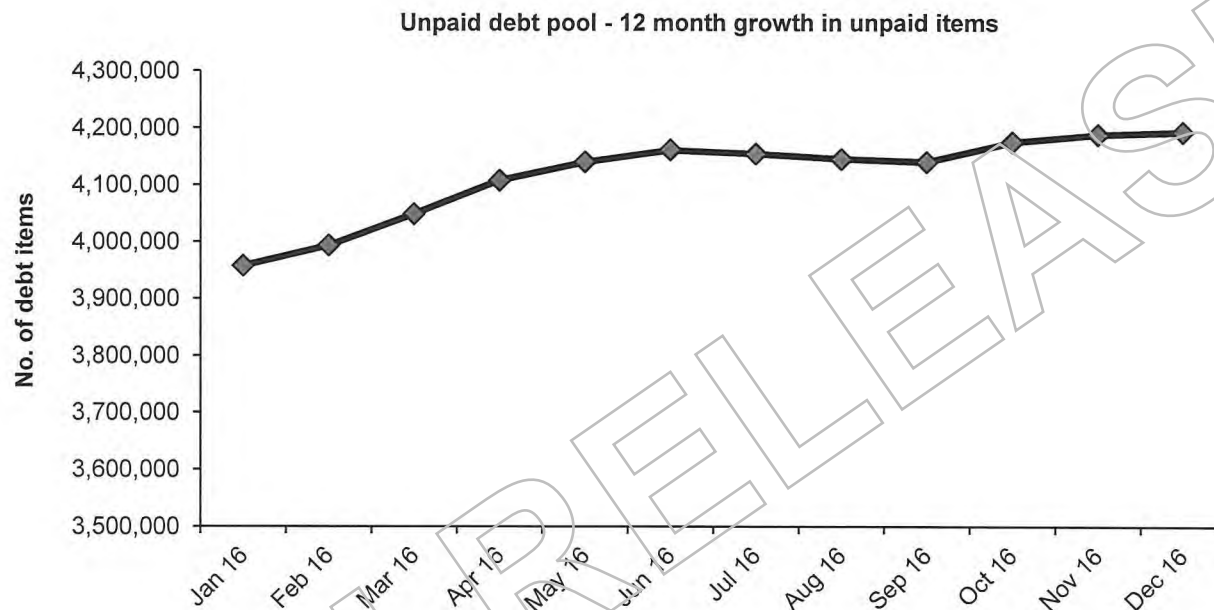
SPER New Debt Referral Volumes



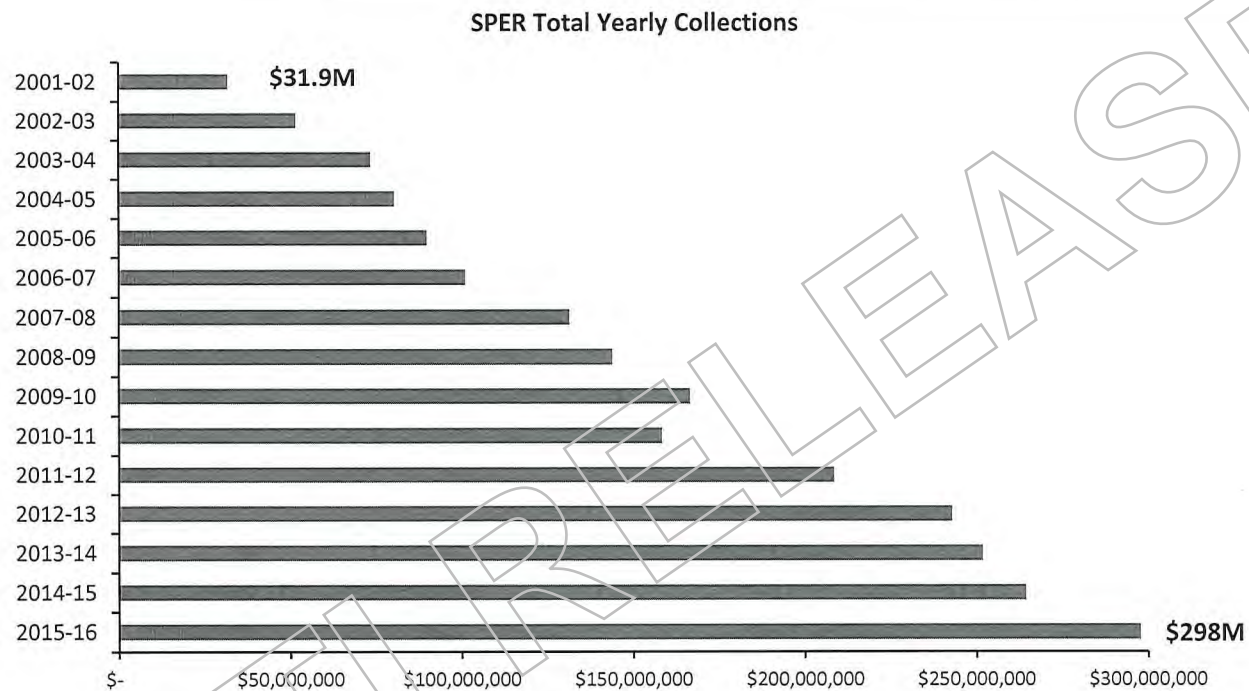
Debt Pool Growth – last 10 years



SPER Managed Growth in Debt Pool



SPER Collections Over Time



Extract from the Integrated Penalty Debt Management report

Analysis of the end to end process for fines and infringements issued during 2014-15 financial year

RTI RELEASE



Pages 115 through 117 redacted for the following reasons:

Cabinet Matter - Sch.3(2)(1)(b)

RTI RELEASE

Lauren Martin

From: Natalie Barber
Sent: Monday, 6 February 2017 5:25 PM
To: Elizabeth Goli
Cc: Contrary to Public Interest
Subject: Proposed Email to Steering Committee - Special Purpose Meeting

Dear Liz

As you know we have been working on material for the Steering Committee meeting on Thursday. We have a time scheduled on Wednesday to take you through it.

Given the need to bring the full committee up to speed with the current state of play and to engage them in a discussion on the way forward, we think it would be useful to position this meeting as a *Special Purpose Meeting*.

Contrary to Public Interest I propose that we make full use of the Committee's time to consider the strategic and tactical plan to go forward with.

If you agree with this approach I have drafted an email for you to send Committee members to alert them to the purpose of the meeting and advise them that we do not intend to distribute meeting papers (except one – a response to the Audit reports), prior to the meeting.

Email follows:

Dear Geoff and Dennis

The SPER Program Steering Committee is scheduled to meet on Thursday from 3.30pm to 5.30pm.

I propose that this meeting be considered to be a *Special Purpose Meeting* to discuss the current status of the SPER Program implementation and to consider the way forward, following adjustments made to the proposed plan at the end of last year.

There is a further meeting of the Committee scheduled in two weeks, where we will be able to focus on more regular governance matters.

To this end the team does not propose to distribute meeting papers prior to the meeting, but is working on material to facilitate discussion at the meeting.

Contrary to Public Interest to allow for a full and frank discussion of the Committee.

A response to the issues raised in the previous audit reports however will be distributed prior to the meeting for your consideration.

I look forward to seeing you on Thursday.

Regards
Liz

Regards,
Natalie

Natalie Barber
Registrar
State Penalties Enforcement Registry
Office of State Revenue
Queensland Treasury
GPO Box 1387, Brisbane 4001

Contrary to Public Interest

Web: www.qld.gov.au/osr



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RTI RELEASE

Lauren Martin

From: Natalie Barber
Sent: Friday, 17 February 2017 4:50 PM
To: Elizabeth Goli; Geoff Waite; Dennis Molloy
Cc: Contrary to Public Interest
Subject: Contrary to Public Interest

Importance: High

Dear Steering Committee

Contrary to Public Interest

Liz – I will discuss further at our catch-up on Monday.

Thanks and Regards,
Natalie

Natalie Barber
Registrar
State Penalties Enforcement Registry
Office of State Revenue
Queensland Treasury
GPO Box 1387, Brisbane 4001

Contrary to Public Interest

Web: www.qld.gov.au/osr

RTI RELEASE

Lauren Martin

From: Natalie Barber
Sent: Monday, 20 February 2017 12:46 PM
To: Elizabeth Goli; Katherine Woods; **Contrary to Public Interest**
Cc: **Contrary to Public Interest**
Subject: RE: REVISED VERSION URGENT REVIEW: Request for Treasurer Ministerial Statement and Media Release - SPER legislation (due to CLLO 4pm Monday 20 February)

Hi Liz

We provided an update on the WDO Implementation to the Treasurer's Office on 30 January which took them through the staged approach, including a pilot with QCS followed by a State-wide launch. I will send through the slide pack FYI.

George and Katherine were both present, but not Jason. I remember that they agreed that this approach was a good way to manage implementation risk.

Regards,
Natalie

Natalie Barber
Registrar
State Penalties Enforcement Registry
Office of State Revenue
Queensland Treasury
GPO Box 1387, Brisbane 4001

Contrary to Public Interest

Web: www.qld.gov.au/osr



**Queensland
Government**

From: Elizabeth Goli
Sent: Monday, 20 February 2017 12:23 PM
To: Katherine Woods; **Contrary to Public Interest**
Cc: Natalie Barber; **Contrary to Public Interest**
Subject: REVISED VERSION URGENT REVIEW: Request for Treasurer Ministerial Statement and Media Release - SPER legislation (due to CLLO 4pm Monday 20 February)

Hi Katherine & Greg,

Please see revised version that removes the reference to the staged implementation of the WDO program. I also made a change to the paras around VISS and outbound calls to reinstate the original text that I had changed to save words to stay under the word limit.

Regards,

Liz

Elizabeth Goli
Commissioner of State Revenue

Office of State Revenue
Queensland Treasury
Level 21, 1 William Street

Contrary to Public Interest

Web: www.qld.gov.au/osr



Queensland
Government

From: Elizabeth Goli
Sent: Monday, 20 February 2017 11:36 AM
To: Katherine Woods
Cc: Natalie Barber; Contrary to Public Interest
Subject: FW: URGENT REVIEW: Request for Treasurer Ministerial Statement and Media Release - SPER legislation (due to CLLO 4pm Monday 20 February)

Hi Katherine,

Please see approved drafts attached. Please note I have included both a marked up version and clean version of the Min Statement, and had no changes to the media statement.

Regards,

Liz

Elizabeth Goli
Commissioner of State Revenue
Office of State Revenue
Queensland Treasury
Level 21, 1 William Street

Contrary to Public Interest

Web: www.qld.gov.au/osr



Queensland
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From: Contrary to Public Interest
Sent: Monday, 20 February 2017 10:35 AM
To: Elizabeth Goli
Cc: Natalie Barber; Contrary to Public Interest Katherine Woods
Subject: URGENT REVIEW: Request for Treasurer Ministerial Statement and Media Release - SPER legislation (due to CLLO 4pm Monday 20 February)

Hi Liz,

Please see attached drafts for the media release and ministerial statement.

Regards,

Contrary to Public Interest

From: Katherine Woods **On Behalf Of** Elizabeth Goli

Sent: Friday, 17 February 2017 1:23 PM

To: Contrary to Public Interest

Cc: Natalie Barber; Contrary to Public Interest

Subject: FW: Request for Treasurer Ministerial Statement and Media Release - SPER legislation (due to CLLO 4pm Monday 20 February)

Importance: High

Good afternoon Contrary to Public Interest

Could you please coordinate the below request. Please return to me by **lunchtime on Monday** to allow Liz time to review before it is returned at 4pm Monday.

Thank you

Katherine Woods
Executive Officer to the Commissioner
Office of State Revenue
Queensland Treasury
Level 21, 1 William Street

Contrary to Public Interest

Web: www.qld.gov.au/osr



**Queensland
Government**

From: Lynda Koci

Sent: Friday, 17 February 2017 12:32 PM

To: Elizabeth Goli

Cc: Katherine Woods; Natalie Barber; Contrary to Public Interest; Nina McKinlay; Graham Metcalf; CLLO Support

Subject: Request for Treasurer Ministerial Statement and Media Release - SPER legislation (due to CLLO 4pm Monday 20 February)

Importance: High

Hi Liz

The Treasurer's Office has requested a Ministerial Statement for the next Parliamentary sitting, as well draft media release, as follows:

- **SPER legislation**

The template for the Ministerial Statement is attached (**please note the new word limit for Min Stats, as advised by the Treasurer's Office, is 500-550 words**). Please also work with Strategic Communications (copied in) for preparation of the draft media statement.

Apologies for the short notice, however in order to meet the Treasurer's Office timeframes, it would be appreciated if the Ministerial Statement and Media Release could please be emailed through to CLLO Support by **4pm, Monday, 20 February 2017**. CLLO will arrange for UT approval of the Ministerial Statement and Media Release before providing to the Treasurer's Office.

Thank you

Lynda Koci
Assistant Policy Officer
CLLO and Ministerial Services
Queensland Treasury
Level 38, 1 William Street, Brisbane

Contrary to Public Interest

Web: www.treasury.qld.gov.au



**Queensland
Government**

RTI RELEASE

Lauren Martin

From: Natalie Barber
Sent: Monday, 20 February 2017 2:00 PM
To: Elizabeth Goli
Cc: Katherine Woods
Subject: FW: WDO - Tsr update Feb 2017
Attachments: WDO - Tsr update Feb 2017.pptx

Hi Liz

FYI – attached are the slides we took Treasurer’s Advisors through re WDO

Regards,
Natalie

Natalie Barber
Registrar
State Penalties Enforcement Registry
Office of State Revenue
Queensland Treasury
GPO Box 1387, Brisbane 4001

Contrary to Public Interest



Web: www.qld.gov.au/osr



**Queensland
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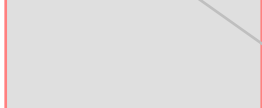
From: Contrary to Public Interest
Sent: Monday, 20 February 2017 1:13 PM
To: Natalie Barber
Subject: WDO - Tsr update Feb 2017

Natalie,

Copy of slides used in briefing for Treasurer’s advisors in early February. Pilot arrangement with PPO is included.

Regards

Contrary to Public Interest



Queensland Treasury

Contrary to Public Interest



SPER's new approach to
Treasury's Office Work

30 January 2017

RTI RELEASE



- ❑ A **significant portion** of SPER's customers are unable to pay their SPER debt due to hardship (over 70,000 on CPAY).
- ❑ Currently, the **options** for these customers to resolve their SPER debt are **limited**, cumbersome and not easily accessible.
- ❑ A key part of the blueprint for *Building the new SPER* involves a **fundamental shift in SPER's approach** to responding to people who genuinely can't pay due to hardship, balanced against taking firm action against those who can, but won't.

Elements of SPER's new approach to hardship

- ❑ Represents a **comprehensive approach** to responding to people in hardship, recognising both **temporary and long-term hardship**
- ❑ Involves establishing a network of **approved SPER Hardship Partners** - professionals, advocates, government and non-government organisations - to help people resolve their debt
- ❑ Requires **building support arrangements** for SPER Hardship Partners, including new technology (online web portal), dedicated Hardship Hotline, and trained support officers
- ❑ Includes a flagship **Work and Development Order (WDO) Program** that provides **expanded options** for non-monetary payment

Comprehensive and inclusive Hardship Policy

SPER's new Hardship Policy will acknowledge the hardship continuum - ranging from temporary hardship to long-term, systemic hardship

Temporary hardship

Sudden or unexpected changes causing short-term financial hardship, including job loss, illness, domestic and family violence

*A hardship customer or an **approved SPER Hardship Partner (Advocate)** could apply for :*

- **Deferral** of payment for a defined period (3 mths)
- **An extended payment plan** with reduced instalments

Long-term hardship

Circumstances causing ongoing financial hardship: mental illness, substance use disorder, financial hardship, homelessness, domestic and family violence, or intellectual or cognitive disability

*An **approved SPER Hardship Partner (Sponsor)** could apply on behalf of a hardship customer for a:*

- **Work and Development Order** requiring the person to undertake treatment, courses, counselling or unpaid work to resolve their debt

Certain SPER Hardship Partners - Public Trustee and Public Guardian - could apply for:

- **Debt write-down/write off** for customers with impaired decision-making capacity

Work and Development Order (WDO) Program

- ❑ SPER's **WDO Program** will be a key **initiative** launched as part of its renewed approach to responding to hardship customers
- ❑ Under the WDO Program, **customers experiencing hardship** would be **sponsored by SPER Hardship Partners** - approved health practitioners, community organisations or state government departments - to **undertake activities** to resolve their debt
- ❑ **SPER Hardship Partners (sponsors)** would register with SPER to participate and would not be paid
- ❑ **SPER would support** Hardship Partners via a hotline, support officers and online web portal

Work and Development Orders (WDOs)

WDO hardship eligibility criteria:

- Domestic and family violence
- Mental illness
- Intellectual or cognitive disability
- Substance use disorder
- Homelessness
- Financial hardship (eg. Centrelink)

Activities:

- Unpaid community work
- Treatment programs for substance use disorders, medical or mental health
- Financial or other counselling
- Educational, vocational or life skills courses
- Mentoring (for under 25s)
- Culturally appropriate programs in rural and remote areas.

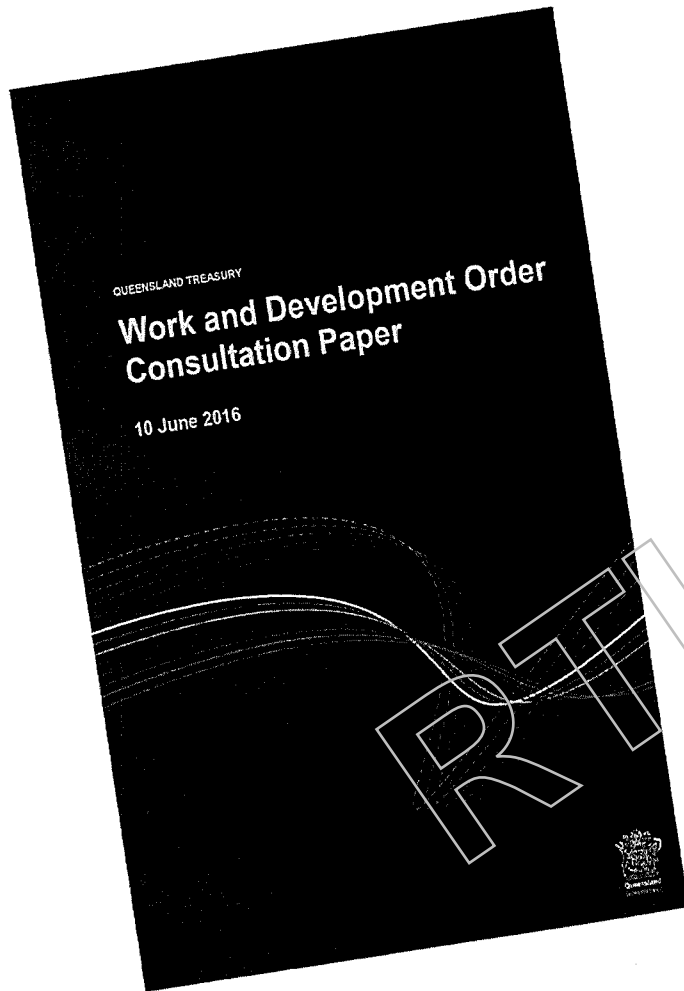
Underpinned by a **genuine partnership**
between SPER and the community services sector

Extensive **network of community service organisations**, which:

- Are accredited to assess the eligibility of individuals for the scheme
- Develop activity plans and apply to the scheme on behalf of the individual
- Oversee the activities and report on progress

Enabled by SPER web-portal, hotline and support officers

WDO Consultation to Date



In June 2016, SPER undertook targeted consultation

A Consultation Paper was released, outlining a proposed Qld WDO scheme based on the successful NSW WDO model:

- ❖ The paper was disseminated through a number of departmental contacts, professional associations and peak advocacy groups
- ❖ It was accessed over 6,100 times, with 50 written submissions received

Meetings were held with 30 State departments and peak non-government organisations

WDO Consultation Feedback

All respondents were supportive of a WDO Scheme in Qld

Key messages:

- ❑ Need for inclusion of **domestic and family violence** as an eligibility category
 - ✓ *Proposed for inclusion in Qld WDO scheme (not currently in NSW)*
- ❑ Need to focus on accessibility in **rural and remote Qld**
 - ✓ *Inclusion of new activity – culturally appropriate programs in rural and remote areas*
- ❑ Need for SPER to develop a **comprehensive strategy** for people in hardship
 - ✓ *Comprehensive approach to hardship developed*
- ❑ **Capacity and resource constraints of NGO sector**
 - ✓ *Acknowledged. However, this has not proven to be a barrier in NSW, with some 1,800 organisations now registered as approved WDO sponsors (up from 200 in 2011)*
- ❑ **Staged implementation supported**
 - ✓ *WDO Implementation to be staged*

WDO Implementation

Staged approach to implementing WDO scheme

Stage 1 (4th Qtr 2017) – Pilot with Probation and Parole Offices

- The WDO scheme would be piloted by Queensland Correctives Services' 34 Probation and Parole Offices (PPOs)
- Existing SPER Fine Option Orders (community service orders) administered by PPOs would be converted to WDOs with unpaid work activities
- New WDO applications would be accepted by PPOs for unpaid work

Benefits of piloting with PPOs:

- Ensures equivalent state-wide coverage for WDOs as is currently available for SPER's Fine Option Orders
- Enables the scheme to be piloted within Government and improvements identified prior to implementation on a large scale

WDO Implementation

Stage 2 (1st Qtr 2018) – State-wide launch of scheme

- State-wide launch of the scheme beyond Probation and Parole Offices and with non-government organisations
- Significant effort will be invested prior to Stage 2 in order to promote the scheme across the State and to 'recruit' and register organisations as approved SPER Hardship Partners (WDO Sponsors)
- Key WDO sponsor organisations and scheme advocates will include:
 - Queensland Health, Queensland Corrective Services
 - Drug and alcohol rehabilitation centres, homelessness services
 - Salvation Army, Red Cross, Anglicare, Society of Saint Vincent de Paul
 - QCOSS, Legal Aid Queensland, Community Legal Centres, ATSILs

WDO Implementation – Consultation strategy

In order to successfully implement a WDO scheme in Qld, the following consultation forums will be progressed:

- **WDO Implementation Consultative Committee:** chaired by the SPER Registrar, the Consultative Committee will comprise senior executive officers from key Government agencies that will be involved in implementing the WDO scheme (DJAG, QCS, QH, DATSIP, Dept of Communities, DPC). This group will consider any significant implementation issues across State government departments
- **WDO Implementation Working Groups:** working groups will be established as required by SPER to address practical implementation issues
- **WDO Implementation Reference Group:** chaired by SPER, the Reference Group will comprise representatives from potential WDO Sponsors (departments and non-government service providers). It will be responsible for considering operational aspects of WDO implementation, including scheme promotion. Members would include QCOSS, QNADA, QPILCH, ATSILS, LAQ, a large and small NGO, QH, DJAG, QCS, DCCSDS, DATSIP.

Stakeholder information forums will be held in Brisbane and in regional centres to promote the WDO scheme. In addition, officers will leverage **existing local community networks** and forums to provide information about the scheme.

Pages 138 through 139 redacted for the following reasons:

Contrary to public interest - personal information and business affairs

RTI RELEASE

Lauren Martin

From: Natalie Barber
Sent: Friday, 24 February 2017 1:31 PM
To: Liz Goli
Cc: Contrary to Public Interest
Subject: Re: Treasurer's Briefing

Thank you Liz!

Sent from my iPad

On 24 Feb. 2017, at 1:29 pm, Liz Goli Contrary to Public Interest wrote:

Hi,

Went well, no issues. He just asked
If any issues still with BCC debts going to WDO. I said we had consulted and no longer an issue.

Also told him about staged WDO approach so ok for this to go in media release.

Regards,

Liz

On 24 Feb 2017, at 12:18 PM, Contrary to Public Interest wrote:

Hi Liz

Contrary to Public Interest will be on standby to come up to attend the briefing at 1.00 pm.

You can call or text her on Contrary to Public Interest when she is required.

Regards,

Contrary to Public Interest

Deputy Registrar Strategy and Policy
State Penalties Enforcement Registry | Office of State Revenue | Queensland Treasury
GPO Box 1387, Brisbane, Qld 4001

Contrary to Public Interest

Pages 141 through 143 redacted for the following reasons:

State Budgetary Processes - Sch.3(2)(1)(c)

RTI RELEASE

Lauren Martin

From: Elizabeth Goli
Sent: Sunday, 26 February 2017 9:48 PM
To: Natalie Barber; [Redacted]
Cc: Jason.humphreys@[Redacted] Jim Murphy;
Katherine.Iddles@[Redacted]
Subject: Fwd: URGENT for Monday Morning SPER

Natalie & [Redacted]

Can you please investigate and advise first thing tomorrow.

Regards,

Liz

From: Jason Humphreys <Jason.Humphreys@[Redacted]>
Date: 26 February 2017 at 9:34:59 PM AEST
To: Elizabeth Goli [Redacted]
Cc: Jim Murphy [Redacted] Katherine Iddles
[Redacted], Natalie Barber
Subject: SPER

Hi Liz

Could I pls find out ASAP in the morning if there is a simple way to attach a fine to someone's DTMR account so that when they go to make a transaction (ie. renew licence or pay a rego, they must pay the fine first or no licence or rego until they do). Is there evidence this approach has been/used anywhere else?

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Please consider the environment before printing this email.

Lauren Martin

From: Natalie Barber
Sent: Monday, 27 February 2017 9:17 AM
To: Elizabeth Goli
Subject: Consultation Issues with ATI

Dear Liz

Thanks for your support to Contrary to Public Interest and the team on these issues.

Sorry I have not been able to be there as well. Contrary to Public Interest

I have checked in with the team as best I can. Fair to say Contrary to Public Interest is under the pump and very much appreciates your support, as do I.

Regards
Natalie

Sent from my iPad

RTI RELEASE

Lauren Martin

From: Natalie Barber
Sent: Tuesday, 28 February 2017 7:51 AM
To: Elizabeth Goli
Subject: Re: SPER & UT

Thanks Liz

I did try to call after I got back to my desk and received the message from the team but it was a little late. UTs feedback is comforting.

Contrary to Public Interest

Regards
Natalie

Sent from my iPad

> On 27 Feb. 2017, at 7:03 pm, Elizabeth Goli [Contrary to Public Interest](#) wrote:

>

> Hi Natalie,

>

> I am not sure if you got my message to call, as I left my mobile at work.

>

> I saw the UT this afternoon about another issue and was able to quickly update on CGI. I will book in a meeting for Friday to provide a proper briefing, but basically he was supportive. He wanted us to work cooperatively with CGI to try to resolve issues, and I confirmed that was the approach we were taking.

>

> Will try to catch you tomorrow to discuss.

>

> Regards,

>

> Liz

>

> Sent from my iPad

Lauren Martin

From: Natalie Barber
Sent: Tuesday, 28 February 2017 9:42 AM
To: Elizabeth Goli
Cc: Katherine Woods; Contrary to Public Interest
Subject: RE: SPER & UT

Hi Liz

Contrary to Public Interest

Kayla will drop a copy to you now.

Regards,
Natalie

Natalie Barber
Registrar
State Penalties Enforcement Registry
Office of State Revenue
Queensland Treasury
GPO Box 1387, Brisbane 4001

Contrary to Public Interest

Web: www.qld.gov.au/osr

-----Original Message-----

From: Elizabeth Goli
Sent: Tuesday, 28 February 2017 7:55 AM
To: Natalie Barber
Cc: Katherine Woods
Subject: RE: SPER & UT

Thanks Natalie,

I will be in a meeting directly before the one with Colin, so if you can get it to Katherine, she will be able to drop it off to me before I meet with Colin.

Regards,

Liz

Elizabeth Goli
Commissioner of State Revenue
Office of State Revenue
Queensland Treasury
Level 21, 1 William Street

Contrary to Public Interest

Contrary to Public Interest

Web: www.qld.gov.au/osr

-----Original Message-----

From: Natalie Barber

Sent: Tuesday, 28 February 2017 7:51 AM

To: Elizabeth Goli

Subject: Re: SPER & UT

Thanks Liz

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Contrary to Public Interest

Regards

Natalie

Sent from my iPad

> On 27 Feb. 2017, at 7:03 pm, Elizabeth Goli [Contrary to Public Interest](#) wrote:

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>

> Will try to catch you tomorrow to discuss.

>

> Regards,

>

> Liz

>

> Sent from my iPad

Contrary to Public Interest

From: Elizabeth Goli
Sent: Wednesday, 1 March 2017 7:55 AM
To: Natalie Barber
Subject: Contrary to Public Interest

Hello Natalie,

The other day we discussed whether at some future point we may need to review the review of the SPER solution, and I mentioned we had the name of someone who could conduct such a review. Simon's email below refers.

Regards,

Liz

Elizabeth Goli
Commissioner of State Revenue
Office of State Revenue
Queensland Treasury
Level 21, 1 William Street

Contrary to Public Interest

Web: www.qld.gov.au/osr



**Queensland
Government**

From: Simon McKee
Sent: Thursday, 2 February 2017 7:12 PM
To: Elizabeth Goli
Cc: Kath Quigley
Subject: Contrary to Public Interest

Hi,

Following ICT Board this afternoon, Kath briefly asked me to identify a suitable person

Contrary to Public Interest

Contrary to Public Interest

Contrary to Public Interest

Please let me know if I have misunderstood anything.

Regards,

Simon McKee
A/Deputy Commissioner
Office of State Revenue
Queensland Treasury
1 William Street Brisbane

Contrary to Public Interest



Queensland
Government

RTI RELEASE

Lauren Martin

From: Natalie Barber
Sent: Wednesday, 1 March 2017 9:19 AM
To: Katherine Love; Simon McKee; Elizabeth Goli; **Contrary to Public Interest** Nina McKinlay; Martin Costello; **Contrary to Public Interest** Gary Parr
Subject: **Contrary to Public Interest**

Thanks Katherine

Contrary to Public Interest

Regards,
Natalie

Natalie Barber
Registrar
State Penalties Enforcement Registry
Office of State Revenue
Queensland Treasury
GPO Box 1387, Brisbane 4001

Contrary to Public Interest

Web: www.qld.gov.au/osr



**Queensland
Government**

From: Katherine Love
Sent: Tuesday, 28 February 2017 1:46 PM
To: Simon McKee; Elizabeth Goli; Natalie Barber; **Contrary to Public Interest** Nina McKinlay; Martin Costello; **Contrary to Public Interest** Gary Parr
Subject: **Contrary to Public Interest**

Hi All,

Contrary to Public Interest

Regards,
Katherine

Katherine Love
Office of State Revenue

Queensland Treasury

Contrary to Public Interest



**Queensland
Government**

Contrary to Public Interest

RTI RELEASE

RTI RELEASE

Lauren Martin

From: Natalie Barber
Sent: Thursday, 2 March 2017 11:30 AM
To: Elizabeth Goli; Geoff Waite; Dennis Molloy
Cc: Contrary to Public Interest
Subject: SPER QoNs
Attachments: qon 243 - hart.docx; qon 257 - molhoek.docx

Importance: High

Dear Steering Committee

Pls see attached 2 QoNs which are very direct and specific regarding timing of SPER's ICT implementation.

We are required to respond by 9 March.

Regards,
Natalie

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Question on Notice

No. 243

Asked on 1 March 2017

MR M HART ASKED THE TREASURER AND MINISTER FOR TRADE AND INVESTMENT (HON C PITT)—

QUESTION:

Will the Treasurer detail any contract variations to the State Penalties Enforcement Registry debt recovery ICT system contract signed with CGI, including the date of the contract variation and the amount paid to CGI as a result of the variation?

ANSWER:

Response must be in Times New Roman, 12pt, fully justified.

RTI RELEASED

Question on Notice

No. 257

Asked on 1 March 2017

MR R MOLHOEK ASKED THE TREASURER AND MINISTER FOR TRADE AND INVESTMENT (HON C PITT)—

QUESTION:

Will the Treasurer advise (a) when the new State Penalties Enforcement Registry ICT system is expected to become fully operational and (b) is the delivery timeframe on schedule and will this system be delivered on budget?

ANSWER:

Response must be in Times New Roman, 12pt, fully justified.

RTI RELEASE