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Lauren Martin

From: Natalie Barber
Sent: Monday, 16 January 2017 3:09 PM
Cc: Elizabeth Goli
Subject: URGENT: VISS progress report - Tranche Reports
Attachments: VISS progress report - Tranches.pdf

Importance: High

Hi Liz

Regards,
Natalie

Natalie Barber
Registrar
State Penalties Enforcement Registry
Office of State Revenue
Queensland Treasury
GPO Box 1387, Brisbane 4001

Contrary to Public Interest

Web: www.qld.gov.au/osr



**Queensland
Government**

RTI RELEASE

Pages 46 through 80 redacted for the following reasons:

Contrary to public interest - personal information

RTI RELEASE

Lauren Martin

From: Natalie Barber
Sent: Monday, 16 January 2017 3:36 PM
To: Elizabeth Goli
Subject: VISS progress report - Tranches.pptx
Attachments: VISS progress report - Tranches.pptx

Importance: High

Dear Liz

Pls see attached the file in Power point format, rather than PDF.

Regards,
Natalie

Natalie Barber
Registrar
State Penalties Enforcement Registry
Office of State Revenue
Queensland Treasury
GPO Box 1387, Brisbane 4001

Contrary to Public Interest



Web: www.qld.gov.au/osr



**Queensland
Government**

RTI RELEASE

Pages 82 through 88 redacted for the following reasons:

Contrary to public interest - personal information

RTI RELEASE

Lauren Martin

From: Natalie Barber
Sent: Monday, 16 January 2017 5:17 PM
To: Scott.Forbes Contrary to Public Interest Elizabeth Goli
Cc: Jason.humphrey Contrary to Public Interest Benjamin Donovan; Graham Metcalf; Contrary to Public Interest
Contrary to Public Interest
Subject: RE: URGENT: VISS progress report - Tranche Reports

Hi Scott

Pls see responses below.

Can I get clarification around what “ongoing field operations” means?

The debts have been unable to be resolved and we are continuing to pursue enforcement action with the customer. For example we may have been unable to locate the vehicle/s and will continue to look for them.

There are a few columns where vehicles are listed as clamped but there’s no update on whether or not they’ve gone to auction? Or if the owner paid their fines?

Vehicles don’t automatically proceed to auction after clamping. We take the opportunity to engage with the customer in order to finalise the debt, using the most appropriate enforcement option for that customer. This is one of several options we have available to us and our aim is always to finalise the debt rather than sell off the vehicle.

On the examples listed in this document, we are continuing to engage with customer for the best resolution.

Can we please include the details of how much was generated through each vehicle’s sale. Rather than just listing the date of the auction.

We do capture that information however it would involve further time to process.

If required, we could provide this data going forward, however it further identifies the customer.

Why are we unable to enforce a warrant interstate? Have we requested assistance from interstate police? Or is this not possible because the program is unique to Queensland? Is there a live warrant for this individual in QLD?

SPER only has jurisdiction to execute warrants in Queensland.

It is possible to pursue arrangements with interstate counterparts, however this is a significant undertaking. Therefore, in the event a customer is based interstate, we will seek other enforcement options (i.e. garnishment of bank accounts or wages).

If a client is deceased, do we write that off as a bad debt?

The legislation provides grounds for writing off a debt in the event an individual is deceased. SPER writes off debts for deceased persons as a matter of policy.

Regards,

Natalie

Natalie Barber
Registrar
State Penalties Enforcement Registry
Office of State Revenue
Queensland Treasury
GPO Box 1387, Brisbane 4001

Contrary to Public Interest

Web: www.qld.gov.au/osr



From: Scott Forbes Contrary to Public Interest

Sent: Monday, 16 January 2017 4:26 PM

To: Elizabeth Goli

Cc: Jason.humphreys Contrary to Public Interest

Natalie Barber; Benjamin Donovan; Graham Metcalf; Contrary to Public Interest

Subject: RE: URGENT: VISS progress report - Tranche Reports

Hi Guys,

Thanks for that, I've redacted the smaller suburb information and just referred to the general area like 'Redlands' or 'Logan Area' rather than specific neighbourhoods.

Can I get clarification around what "ongoing field operations" means?

There are a few columns where vehicles are listed as clamped but there's no update on whether or not they've gone to auction? Or if the owner paid their fines?

Can we please include the details of how much was generated through each vehicle's sale. Rather than just listing the date of the auction.

Why are we unable to enforce a warrant interstate? Have we requested assistance from interstate police? Or is this not possible because the program is unique to Queensland? Is there a live warrant for this individual in QLD?

If a client is deceased, do we write that off as a bad debt?

Cheers,
-Scott

From: Elizabeth Goli Contrary to Public Interest

Sent: Monday, 16 January 2017 3:41 PM

To: Scott Forbes Contrary to Public Interest

Cc: Jason Humphreys <Jason.Humphreys> Contrary to Public Interest Natalie Barber

Contrary to Public Interest; Benjamin Donovan Contrary to Public Interest Graham

Metcalf Contrary to Public Interest

Subject: RE: URGENT: VISS progress report - Tranche Reports

Scott,

Powerpoint attached.

Regards,

Liz

Elizabeth Goli

Commissioner of State Revenue

Office of State Revenue

Queensland Treasury

Level 21, 1 William Street

Contrary to Public Interest

Web: www.qld.gov.au/osr



**Queensland
Government**

From: Scott Forbes Contrary to Public Interest
Sent: Monday, 16 January 2017 3:32 PM
To: Elizabeth Goli
Cc: Jason.humphreys Contrary to Public Interest; Natalie Barber; Benjamin Donovan; Graham Metcalf; Contrary to Public Interest
Subject: RE: URGENT: VISS progress report - Tranche Reports

Can you please re-send in a format other than PDF?

From: Elizabeth Goli Contrary to Public Interest
Sent: Monday, 16 January 2017 3:30 PM
To: Scott Forbes Contrary to Public Interest
Cc: Jason Humphreys <Jason.Humphreys@qld.gov.au> Contrary to Public Interest; Natalie Barber
Contrary to Public Interest; Benjamin Donovan Contrary to Public Interest; Graham
Metcalf Contrary to Public Interest Contrary to Public Interest
Subject: FW: URGENT: VISS progress report - Tranche Reports
Importance: High

Hello Scott,

Please find attached the Tranche report for the SPER VISS activity as requested.

Please note that disclosure of information that may lead to the identification of debtors is specifically prohibited under the SPE Act, ie there are offence provisions related to the release of information. It is for this reason that we provide aggregated data, by location (statistical division, postcode etc.) to avoid any possibility of a breach of the Act or debtor privacy.

For this reason, I strongly advise that any information that could identify any debtor should not be released to the media. As an example, I note that the report (Tranche 4) refers to a VISS action in relation to a debtor on Macleay Is. As this the population in this location is small and the vehicle concerned in Contrary to Public Interest release of this information would be likely to result in easy identification of the debtor. However, it would be open to any debtor in any location to say that release of their details (level of debt, nature of offences, type of vehicle seized) could or did lead to someone identifying them.

Further, you will note that later in the report VISS actions are noted as "field operations ongoing". I would ask that details of these cases not be released as to do so may jeopardise ongoing field actions, compromising recovery and possible field officer safety.

I am happy to discuss this with you.

Regards,

Liz

Elizabeth Goli

Commissioner of State Revenue
Office of State Revenue
Queensland Treasury
Level 21, 1 William Street

Contrary to Public Interest

Web: www.qld.gov.au/osr



**Queensland
Government**

From: Natalie Barber
Sent: Monday, 16 January 2017 3:09 PM
Cc: Elizabeth Goli
Subject: URGENT: VISS progress report - Tranche Reports
Importance: High

Hi Liz

Regards,
Natalie

Natalie Barber
Registrar
State Penalties Enforcement Registry
Office of State Revenue
Queensland Treasury
GPO Box 1387, Brisbane 4001

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RTI RELEASED

Lauren Martin

From: Natalie Barber
Sent: Wednesday, 18 January 2017 9:26 AM
To: Elizabeth Goli
Subject: Re: SPER & Treasurer's Media Adviser Relationship.

Thank Liz

Will do

Regards
Natalie

Sent from my iPad

> On 18 Jan. 2017, at 9:24 am, Elizabeth Goli [Contrary to Public Interest](#) wrote:

>

> Hi Natalie,

>

> I have just spoken to Allison White in response to her email sent to us late yesterday. She was looking for guidance in case the issue of SPER support for the Treasurer's media staff came up in the regular meeting today. I referred to my email to you below, and that you would want to meet with Scott to discuss how SPER could best provide support, taking into account the privacy and secrecy concerns. Can you please check in with Allison later today on how the meeting went and also arrange to meet with Scott.

>

> Allison mentioned she had had a chat with Lachlan Whitta about how to deal with this. Lachlan suggested that getting some advice from general counsel on the privacy issues may be useful, particularly if it became necessary to escalate our concerns about privacy to the Treasurer's Chief of Staff.

>

> Regards,

>

> Liz

>

> Elizabeth Goli

> Commissioner of State Revenue

> Office of State Revenue

> Queensland Treasury

> Level 21, 1 William Street

> [Contrary to Public Interest](#)

>

>

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> [cid:image006.jpg@01D2716C.8B488CC0]

>

>

> From: Elizabeth Goli

> Sent: Tuesday, 17 January 2017 3:37 PM

> To: Natalie Barber

> Subject: FW: SPER & Treasurer's Media Adviser Relationship.

>
> Hi Natalie,
>
> I think we should try to meet with Scott to arrange an acceptable format for provision of data on VISS and SPER debts more generally. By this I mean instead of just providing the tranche reports we give him a summarised report he can use. He did some sort of summary that he provided to Channel 7, so why don't we agree to do this for him on an ongoing basis? If we go on the front foot here and offer to discuss with him how to meet his needs in a way that will not compromise the SPE and Privacy Act requirements, based on an understanding of what he is wanting to achieve, it may take the current oppositional tone out of the relationship, re-set it, support [redacted] while he settles in and also assist the relations with the UT's office. The latter is important as we have the Bill coming up as well as the implementation schedule and WDO implementation to work through in the short term.

>
> Regards,

>
> Liz
>
> Elizabeth Goli
> Commissioner of State Revenue
> Office of State Revenue
> Queensland Treasury
> Level 21, 1 William Street

> Contrary to Public Interest

> [redacted]

> Web: www.qld.gov.au/osr<<http://www.qld.gov.au/osr>>

>
> [cid:image002.jpg@01D270D7.8B4FFB80]

>
>
> From: Graham Metcalf
> Sent: Tuesday, 17 January 2017 2:46 PM
> To: Natalie Barber; Elizabeth Goli
> Cc: Contrary to Public Interest Allison White
> Subject: FW: SPER - Ch7

>
> Liz, Natalie

>
> As I suspect this news article will be discussed at a planned Ministerial media opportunities meeting I am going to tomorrow, just wondering if there are concerns from your end?

>
> I suspect that the information about the company at Logan and person on the northside named in the item were identified directly from the tranche details provided to the ministerial office even though the report carries pretty clear disclosure concerns.

>
> Exact fine amount, types of vehicle etc were clearly provided.

>
> Clearly in Scott's mind this sort of detail is what is wanted from the regularly reporting.

>
> Wanting your thoughts on how best to proceed given I can see that similar details will in future be provided to other media organisations, if they haven't already been provided today.

>
> Might be something to consider from a legal perspective and to discuss at any upcoming discussions on this with the Ministerial office.

>
> Regards
>
> Graham
>
>
> From: Scott Forbes Contrary to Public Interest
> Sent: Monday, 16 January 2017 6:26 PM
> To: Elizabeth Goli; Natalie Barber; Media
> Cc:
> Jason.humphreys Contrary to Public Interest
> Contrary to Public Interest
> Subject: SPER - Ch7
>
> The Ch7 story just aired.
>
> Vision looked good of wheels being clamped.
>
> They didn't refer to specific suburbs, they just said 'northside' or 'Ipswich' rather than getting into the specific suburb detail and referred to amounts owing and type of vehicle.
>
> The journalist reported that the scheme is proving a success and the Attorney-General said our efforts are on track.
>
> Even Tim Nicholls said the Government needs to recover the debt to clear the books – which we're doing – so success all round.
>
>
> [cid:image007.png@01D2716C.8B488CC0]Scott Forbes Senior Media Advisor
> Office of the Hon. Curtis Pitt MP Treasurer Minister for Aboriginal
> and Torres Strait Islander Partnerships Minister for Sport
> -----
> -----
> - P 07 3719 7213 | Mob 0419 945 546 | Email:
> Contrary to Public Interest
>
> 1 William Street Brisbane QLD 4000
> GPO Box 611 Brisbane QLD 4001
>
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> <image001.png>
> <Seven News - SPER recovery - 16 January.wmv> <image002.jpg>
> <image006.jpg> <image007.png>

Contrary to Public Interest

From: Elizabeth Goli
Sent: Thursday, 19 January 2017 7:51 AM
To: Natalie Barber
Subject: FW: SPER - Ch7

Follow Up Flag: Follow up
Flag Status: Completed

Hi Natalie,

Given that Scott has indicated he is looking for an urgent meeting, and this is as much about the relationship as anything else, I am not sure waiting until a regular meeting on Monday will assist with dialling down his issues.

Regards,

Liz

Elizabeth Goli
Commissioner of State Revenue
Office of State Revenue
Queensland Treasury
Level 21, 1 William Street

Contrary to Public Interest

Web: www.qld.gov.au/osr



**Queensland
Government**

From: Contrary to Public Interest
Sent: Wednesday, 18 January 2017 5:30 PM
To: Allison White; Natalie Barber; Elizabeth Goli
Cc: Graham Metcalf
Subject: RE: SPER - Ch7

Hi Allison,

Thanks for your time on the phone earlier. We've got some time with the Treasurer's Office on Monday, which was intended to have a strong focus on VISS. We'll use this meeting to discuss Scott's requirements.

Graham – you should now have the invite to this one.

You would both have received an invite for tomorrow afternoon to discuss the approach ahead of Monday.

Contrary to Public Interest

From: Allison White
Sent: Wednesday, 18 January 2017 10:29 AM

To: Natalie Barber; Elizabeth Goli; Contrary to Public Interest
Cc: Graham Metcalf
Subject: RE: SPER - Ch7

Hi All
Just an update from our media meeting this morning. Scott is very keen to have a meeting as soon as possible (i.e. urgently) to discuss a way forward. Natalie, I'd suggest you set this up with st Graham and the DLO in attendance. I'd also suggest we meet beforehand to form a shared view about:

- The data we can legally disclose for regular media use (a shared understanding of the legal advice will be important here)
- Other potential story opportunities that we can offer proactively

Let me know if I can do anything from here or if you're ok to arrange this meeting Natalie.
Thanks
Allison

From: Graham Metcalf
Sent: Tuesday, 17 January 2017 2:46 PM
To: Natalie Barber; Elizabeth Goli
Cc: Contrary to Public Interest Allison White
Subject: FW: SPER - Ch7

Liz, Natalie

As I suspect this news article will be discussed at a planned Ministerial media opportunities meeting I am going to tomorrow, just wondering if there are concerns from your end?

I suspect that the information about the company at Logan and person on the northside named in the item were identified directly from the tranche details provided to the ministerial office even though the report carries pretty clear disclosure concerns.

Exact fine amount, types of vehicle etc were clearly provided.

Clearly in Scott's mind this sort of detail is what is wanted from the regularly reporting.

Wanting your thoughts on how best to proceed given I can see that similar details will in future be provided to other media organisations, if they haven't already been provided today.

Might be something to consider from a legal perspective and to discuss at any upcoming discussions on this with the Ministerial office.

Regards

Graham

From: Scott Forbes Contrary to Public Interest
Sent: Monday, 16 January 2017 6:26 PM
To: Elizabeth Goli; Natalie Barber; Media
Cc: Jason.humphreys Contrary to Public Interest
Subject: SPER - Ch7

The Ch7 story just aired.

Vision looked good of wheels being clamped.

They didn't refer to specific suburbs, they just said 'northside' or 'Ipswich' rather than getting into the specific suburb detail and referred to amounts owing and type of vehicle.