



**NATIONAL CLCS
CONFERENCE 2017
CANBERRA 9-11 AUGUST**



Acknowledgement of Country

The National Association of Community Legal Centres (NACLC) acknowledges the traditional custodians of this land and pays our respects to the Elders both past, present and future for they hold the memories, the traditions, the culture and hopes of Australia's First Peoples. NACLC recognises the richness and diversity of Aboriginal and Torres Strait Islander cultures.

Specifically, NACLC is pleased to formally acknowledge the Ngunnawal people as the traditional custodians of the ACT and surrounding areas and pay our respect to their Elders, past and present. We thank you for your welcome to us all.

NACLC is committed to working closely with Aboriginal and Torres Strait Islander peoples and organisations to achieve our shared goal of the legal protection of human rights and equitable access to justice and being guided by the vision, lived experiences, perspectives and expertise of Aboriginal and Torres Strait Islander peoples.

Conference Welcome

NACLC warmly welcomes you to this year's 38th National Community Legal Centres Conference.

Access to justice is a fundamental right for everyone and the legal assistance sector, including CLCs, plays a key role in ensuring that people can access the legal help they need. This Conference provides an opportunity for us to come together and reflect on our role as well as our challenges, strengths and opportunities.

In organising the Conference we have worked closely with CLCs and supporters across Australia to develop an engaging and diverse program. Throughout the Conference, delegates are encouraged to explore new ideas and approaches, develop skills, meet new colleagues and share their own experiences.

Thank you for being here and taking part in these important discussions and contributing to our shared vision for achieving rights, fairness and equality for our communities across Australia.

Acknowledgements

NACLC appreciates the support of many colleagues, organisations and firms in helping to host a successful, professional and engaging Conference. NACLC greatly appreciates the financial support of our Conference sponsors and supporters, particularly the Australian Government Attorney-General's Department, whose support enables us to assist more delegates to access this vital learning and networking opportunity.

We greatly appreciate the contribution of our partners, including member CLCs, all the presenters, organisations and other colleagues in various roles. Thank you to our official guests and keynote speakers. Your commitment to supporting and advocating for CLCs and our communities throughout the year is vital – as is your support at this event.

Thanks to Maurice Blackburn and the Australian Human Rights (AHR) Centre for supporting Professor Philip Alston, UN Special Rapporteur on extreme poverty and human rights, visit to Australia to deliver the AHRCentre Annual Lecture and assisting us in arranging for him to speak at our Conference

NACLC would also like to acknowledge our partnership with LexisNexis which provides CLCs across Australia with free access to online legal resources. We thank LexisNexis for entering into the discounted arrangement with us.

Finally we thank the members of this year's Conference Advisory Committee, the Conference Online team and our in-house Conference Coordinator Jane Housley.

Enjoy the Conference!



Conference Theme

MIND THE GAP: RESPONDING WITH RESILIENCE, RESOURCEFULNESS AND RECONCILIATION

Access to justice is a fundamental right for everyone. As the gap between the rich and poor widens each year, it is more important than ever that the most vulnerable members in our community have access to the legal services they need.

Community Legal Centres are part of the backbone of the Australian legal sector. We provide legal advice and support to vulnerable people and groups who would otherwise have limited or no access to the justice system.

The funding environment CLCs have faced over the last few years has posed incredible challenges to our sector. Nonetheless, CLCs have continued to provide essential legal services, and have committed to broader challenges like closing the gap on Indigenous disadvantage and addressing systemic inequality.

The 2017 National CLCs Conference will proudly showcase the fundamental contribution that CLCs make to communities across Australia.

NALC CONFERENCE OBJECTIVES

- provide an accessible, informative and stimulating conference
- provide a variety of sessions, networking and other opportunities
- exhibit the diversity and richness of CLCs, their work and their people
- provide professional and operational development opportunities for CLC workers and supporters
- showcase innovative and effective legal assistance strategies adopted by CLCs
- initiate a dialogue on the challenges faced by the CLC sector and explore innovative solutions
- facilitate and promote the further development of strategic alliances, collaboration and co-operative service delivery by enriching our sector, building the capacity of CLCs to provide quality services to clients
- foster the recognition of the fact that equitable access to justice is essential to protecting and promoting the rule of law



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GENERAL INFORMATION

Registration Desk

The registration desk is the key information point and will be staffed throughout the Conference. Please wear your name badge, as proof of registration, at all times during the Conference, including the dinner.

Join the Conversation

Please join the Conference conversation on Twitter and Facebook using #naclc17

Message Board

There will be a message board near the registration desk for the use of all attendees.

Email Facilities

Conference attendees will have access to email, BBS, computer and limited printing facilities in the Derwent Room. These facilities will be available from 8.00am – 6.00pm on Wednesday and Thursday and 8.00am – 3.30pm on Friday of the Conference provided there is no IT session taking place.

MCLE/CPD

Solicitors can claim MCLE/CPD points for attending the Conference. Most State/Territories are based on self-assessment; if a workshop is relevant to your professional development you may be able to claim 1 MCLE/CPD unit per hour (excluding

breaks). WA attendees will be required to complete individual attendance sheets and send them to Fiona Hobbs at lp.pii@communitylaw.net.

For further information, and to confirm the hours you can claim, contact your State/Territory Association or Law Society.

Conference Review

This year NACLCL has engaged Effective Change Pty Ltd to conduct a formal review of the National CLCs Conference. We encourage all delegates to provide input to the review by completing the survey and discussing your views directly with the reviewers, who will be available throughout the Conference.

Harassment and Bullying

NACLCL considers the National Conference to be an extension of the workplace, and as such, any form of harassment (including sexual harassment) or bullying is unacceptable. There are two designated attendees who will be available to assist if you have a problem with the conduct of another delegate: Gai Walker or Nick Hudson. You can contact either of them by speaking confidentially to a NACLCL staff member at the registration desk; or if required out of hours, by calling or texting 0404 245 339.

Self-Care

If you find yourself distressed during the Conference and want to talk to someone, these numbers may be of help:

- your Centre's Employment Assistance Program
- Lifeline 13 11 14
- Respect 1800 737 732
- Beyond Blue 1300 224 636

Or speak to one of the NACLCL staff who are at the registration desk.



TUESDAY 8 August 2017

Various locations

Network Meetings

ACT Legislative Assembly, Reception Room, London Circuit Canberra

9.00am—12.30pm

Masterclass 1

Language laws: developing messages for legal campaigns, presented by **Joel Marlan-Tribe**

1.00—4.30pm

Masterclass 2

Outcomes measurement, presented by **Mark Planigale**

WEDNESDAY 9 August 2017

Opens 8.00am

National Convention Centre, Main Foyer Ground Floor

Conference Registration and Information Desk

9.00—11.00am

Royal Theatre

CONFERENCE OPENING AND PLENARY SESSION

Welcome to Country

Mr William Tompkins, Ngunnawal custodian and the Yukkumbruk Dreaming Dancers

Response to Welcome to Country

A member of the Aboriginal and Torres Strait Islander Women's Legal Services Network

Conference Open

Sara Kane, Chair of the NACLC Board, formally opens the Conference

Gordon Ramsey MLA, Attorney-General, ACT, welcomes delegates to the Conference and the ACT

Nassim Arrage, CEO, NACLC, Conference introduction

KEYNOTE PRESENTATION

Inequality on the rise: protecting human rights

Shen Narayanasamy, Human Rights Campaign Director, GetUp! and

Professor Philip Alston, UN Special Rapporteur on extreme poverty and human rights – NACLC acknowledges Maurice Blackburn and the Australian Human Rights Centre for supporting Philip's visit to Australia to deliver the AHRCentre Annual Lecture



Shen Narayanasamy



Professor Philip Alston

11.00—11.30am

MORNING TEA

Ballroom and Ballroom Foyer First Floor

11.30am—1.00pm

CONCURRENT SESSIONS 1—6

SESSION 1

Royal Theatre
11.30am—1.00pm

YOUTH JUSTICE

Youth justice panel and workshop

Please refer to information in your Conference satchel for more information about this exciting session.

SESSION 2

Torrens Room
11.30am—1.00pm

PUBLIC POLICY

Accountability in a housing crisis: successes and challenges going forward

Olivia Ridley, Solicitor, Inner Melbourne Community Legal

As the housing affordability crisis worsens, increasing numbers of disadvantaged Australians are living in public or community housing. How can lawyers ensure that social housing providers do what they ought to and protect vulnerable tenants? This session will explore the successes and challenges associated with accountability in the social housing sector. In particular, it will consider how to encourage public housing bodies to follow their own policies so as to minimise systemic inequality in the rental sector.

AND

Cashless Welfare Card

Sarouche Razi, Principal Solicitor, Kimberley CLS and
Peter Sutherland, Convenor, Legal Aid Clinic, ANU Legal Workshop

This session will discuss the *Cashless Welfare Card* which is currently being trialled in the East Kimberley in Western Australia and in Ceduna in South Australia. We will consider the legislative basis of the scheme and the practical, on-the-ground operation of the scheme in the East Kimberley. We will also look at evaluations of the scheme and outline future developments.

SESSION 3

Swan Room
11.30am—1.00pm

PROFESSIONAL INDEMNITY INSURANCE

Professional Indemnity Insurance (PII): a Q&A session addressing commonly faced risk management issues for CLCs, and practical tips to manage such risks

This session is open to CLC workers only

SESSION 4

Murray Room
11.30am—1.00pm

HUMAN RIGHTS

Advising and representing parties to complaints at the Australian Human Rights Commission: what you need to know

Shyamika Peeligama, Principal Investigator/Conciliator, Australian Human Rights Commission

The Australian Human Rights Commission investigates and conciliates complaints alleging discrimination and breaches of human rights. In early 2017, the Commission's governing legislation was amended in ways which impacted the Commission's complaint process. This session will tell participants what they need to know when representing or advising people involved in the Commission's complaint process.

AND

The urgent need for basic legal standards for health care in immigration detention

Jane Leibowitz, Senior Solicitor, Public Interest Advocacy Centre (PIAC)

Prisoners in Australia have the right – guaranteed in legislation – to reasonable medical care and treatment. But asylum seekers in Australia’s harsh immigration detention system have no such right to basic health care. Judges have described this gap in immigration detention as a ‘legislative vacuum’. Learn how PIAC’s new *Asylum Seeker Health Rights Project* is combining test case litigation and policy work to push for the urgent introduction of minimum legal standards for medical and mental health care in immigration detention.

SESSION 5

Fitzroy Room
11.30am—1.00pm

FAMILY VIOLENCE

When collaborating, add some SAGE: how to maximise resilience in an integrated family violence model

Sara Molenaar, Community Lawyer – SAGE and
Ruth Thomas, Family Violence Advocate, Eastern CLC

Many women fleeing family violence are immediately required to engage in a daunting and complex legal system. By adopting a co-case management approach, SAGE (Support Advice Guidance Empowerment) provides a unique model of assistance to women with complex needs, both legal and welfare. Join a lawyer and an advocate as they draw on their experiences in how two traditionally separate disciplines can inform each other’s practice and assist women to actively engage in ongoing legal processes by building resilience and creating pathways to recovery.

AND

Love conquers all (except when it doesn’t)

Alexandra Wirth, Solicitor, Women’s Legal Service Tasmania

Many relationships continue after incidents of family violence and many victims don’t want the court orders made for their protection. This session will discuss how we can support and assist clients choosing to remain in abusive homes, and ask the big question: should we?

SESSION 6

Derwent Room
11.30am—1.00pm

CLASS: hands-on training for users

Chris Dubrow, IT Project Manager, NACLCLC

This session is for CLASS users looking for a hands-on introductory style session on how to use CLASS, including time for your questions.

1.00—2.00pm

BUFFET LUNCH

Ballroom and Ballroom Foyer First Floor

2.00–3.30pm
Royal Theatre



Judge Matthew Myers AM



Karly Warner

PLENARY SESSION

Justice for Aboriginal and Torres Strait Islander Peoples and Communities

His Honour Judge Matthew Myers AM, Federal Circuit Court and Commissioner, Australian Law Reform Commission

and

Roxanne Moore, Indigenous Rights Campaigner, Amnesty International Australia

and

Karly Warner, Executive Officer, National Aboriginal and Torres Strait Islander Legal Services

3.30–4.15pm

AFTERNOON TEA

Ballroom and Ballroom Foyer First Floor

4.15–5.45pm

CONCURRENT SESSIONS 7–12

SESSION 7

Royal Theatre
4.15–5.45pm

ADVOCACY & CAMPAIGNING

Campaigning for change

Shen Narayanasamy, Human Rights Campaign Director, GetUp!,
Karly Warner, Executive Officer, National Aboriginal and Torres Strait Islander Legal Services, **Tim Hollo**, Executive Director, Green Institute,
Serina McDuff, Executive Officer, Federation of CLCs Victoria and
Amanda Alford, Director Policy and Advocacy, NACLC

Facilitated by **Melanie Poole**, Director of Engagement, Federation of CLCs Victoria

Join leading voices to discuss practical ways to incorporate strategic advocacy and campaigning into our work. This session will involve a panel discussion and Q&A with human rights and environmental lawyers and campaigners who will reflect on their work and successful campaigns, share practical tips and provide a framework for participants to think about how you can incorporate strategic advocacy into your work.

SESSION 8

Torrens Room
4.15–5.45pm

INFORMATION TECHNOLOGY

Leveraging low and no cost tech tools to boost CLC effectiveness

Skye Forster, Office and IT Manager, Consumer Action Law Centre

Finding time and money to invest in IT is enormously challenging for CLCs, yet it is increasingly necessary given the roles that our systems and data play in meeting funder requirements, providing effective client services and promoting systemic change. This session will demonstrate how one CLC is transforming clunky internal processes and siloed teams into a collaborative and efficient workplace using low or no cost technology (and a whole lot of consultation).

AND

FineFixer: making a big impact with a small budget

Brendan Lacota, Principal Lawyer, Moonee Valley Legal Service and
Reuben Stanton, Design Director, Papergiant

What if you could help people understand their fines, know what to do about them and know when to get help? This is the promise of *FineFixer*, the first Australian web tool to identify and prioritise fines for clients who need help the most, and assist those who can help themselves to do so. Using design thinking, a team of students developed the concept

for *FineFixer* over the course of only 13 weeks. *FineFixer* is now being implemented on a small budget to have a big impact across Victoria. This session will explain the process from design to implementation.

SESSION 9

Swan Room
4.15–5.45pm

INSTITUTIONAL TRAUMA & ABUSE**Childhood trauma, institutionalisation and ongoing incarceration: the experiences of people in Australian prisons**

Amanda Whelan, Team Leader - Support Services, **Dean Bell**, Team Leader - ATSI Engagement, **Aidan McCarthy**, Paralegal and **Ann Gummow**, Managing Lawyer, **knowmore**

knowmore has more than 1,300 clients in prisons across Australia, most of whom have come to us by way of the Royal Commission's Inmate Engagement Strategy. Intakes show a clear pathway of child sexual abuse, juvenile detention and ongoing patterns of adult incarceration. Few have previously had access to justice in relation to their abuse, further highlighting systemic inequalities for those in prison. This session will describe **knowmore's** work in Australian prisons, its multidisciplinary model and why a trauma-informed criminal justice approach is needed to reduce recidivism in Australia.

AND

Enhancing justice for survivors of institutional child sexual abuse

Warren Strange, Executive Officer, **knowmore**

The Royal Commission into Institutional Responses to Child Sexual Abuse has already delivered major social and legal reforms that go some way towards addressing the systemic injustices that survivors have faced. This session will address the reforms enacted to date, how **knowmore** has contributed to these changes through its client work and advocacy, and opportunities for the community legal sector to drive the implementation of the Royal Commission's recommendations and enhanced access to justice for this vulnerable client group.

SESSION 10

Murray Room
4.15–5.45pm

FAMILY VIOLENCE**Innovations in family violence early intervention prevention work with young Koori women**

Merik Onus, Community Engagement Team Leader and **Kate Stowell**, Lawyer, Aboriginal Family Violence Prevention and Legal Service Victoria (FVPLS Victoria)

FVPLS Victoria is an Aboriginal Community controlled organisation who provide legal and non-legal support to Aboriginal victims and survivors of family violence and sexual assault. In this presentation, FVPLS Victoria will discuss approaches to identifying and responding to the needs of young Koori women and share successes, challenges and learnings from our latest early intervention prevention projects, *Young Luv* and *Deadly Duos*.

SESSION 11

Fitzroy Room
4.15–5.45pm

CLCS & SOCIAL JUSTICE**What a social justice lawyer needs to know**

Simon Rice, Professor of Law, Sydney Law School

Social justice lawyering requires the ability to understand, and the willingness to not accept, the constraints generated by the embedded values and perspectives of the legal system, as it is those constraints that deny social justice. This session will explore how effective social justice lawyering requires a broad and critical understanding of the idea of law,

a reconception of legal ethics, and an awareness of the ways that law operates in society; and it requires the very skills and attributes that are devalued by conventional legal practice.

AND

Critical resistance in CLCs: notes from everyday practice

Katie Henderson-Brooks, Intake and Referral Officer, Women’s Domestic Violence Court Advocacy Service, Redfern Legal Centre

Drawing upon my experience as a social worker in a CLC women’s domestic violence service, this session will explore how a lens of critical resistance can be used by CLCs to challenge feelings of powerlessness, promote solidarity with clients and create sustainability for workers. By theorising CLC work as resistance, workers will learn how to tap into, and build on, the long and rich history of community activism and strength.

SESSION 12
Derwent Room
4.15–5.45pm

Overview of the National Accreditation Scheme (NAS) for CLCs and Standards and Performance Pathway (SPP) self-assessment workshop

Meg Houston, National Accreditation Coordinator, NALC and **Laurel Draffen**, Capacity Building Coordinator, CLCs Queensland

9.30–10.30am
Royal Theatre

PLENARY SESSION

KEYNOTE PRESENTATION:

Brief Talks, Big Ideas

Showcasing examples of how CLC’s are responding to the gap in access to justice with resilience, resourcefulness and reconciliation

10.30–11.00am

MORNING TEA

Ballroom and Ballroom Foyer First Floor

11.00am–12.30pm

CONCURRENT SESSIONS 13–18

SESSION 13
Royal Theatre
11.00am–12.30pm

YOUTH JUSTICE

Overcoming the invisible hurdles young people face in accessing legal help: a Q&A discussion

Sarah Rodgers, Principal Lawyer/Manager, Hume Riverina CLS, **Huw Derwent-Smith**, Principal, Wodonga Flexible Learning Centre, **Dr Liz Curran**, Senior Lecturer and **Pamela Taylor-Barnett**, Lecturer, Australian National University

Through ‘integrated justice practice’, Hume Riverina CLS has partnered with a secondary school, an Aboriginal health service and a youth service, to assist young people affected by family violence. This session will be an interactive Q&A panel discussion about the project’s learnings on maximising outcomes for young people through Health Justice Partnerships. The panel will comprise representatives from the partner agencies, and ANU evaluators will facilitate discussion and invite audience participation.

AND



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AGENDA

TUESDAY 8th AUGUST 2017		
Various times	Network Meetings	Various locations
9.00am – 12.30pm	Masterclass 1: Language laws: developing messages for legal campaigns, presented by Joel Marlan-Tribe	
1.00 – 4.30pm	Masterclass 2: Outcomes measurement, presented by Mark Planigale	
WEDNESDAY 9th AUGUST 2017		
Opens 8.00am	Conference Registration and Information Desk	
9.00 – 11.00am	Conference Opening and Plenary Session Royal Theatre	
Welcome to Country	Mr William Tompkins, Ngunawal custodian and the Yukkumbruk Dreaming Dancers	
Response to Welcome to Country	A member of the Aboriginal and Torres Strait Islander Women's Legal Services Network	
Conference Open	Sara Kane, Chair of the NACLIC Board, formally opens the Conference Gordon Ramsey MLA, Attorney-General, ACT, welcomes delegates to the Conference and the ACT Nassim Arrage, CEO, NACLIC, Conference introduction	
Keynote Presentation:	Inequality on the rise: protecting human rights Shen Narayanasamy, Human Rights Campaign Director, GetUp! Professor Philip Alston, UN Special Rapporteur on extreme poverty and human rights – NACLIC acknowledges Maurice Blackburn and the Australian Human Rights Centre for supporting Philip's visit to Australia to deliver the AHR Centre Annual Lecture	
11.00 – 11.30am	Morning Tea	



AGENDA

WEDNESDAY 9th AUGUST 2017 (CONT)

11.30am – 1.00pm	Session 1 YOUTH JUSTICE Royal Theatre	Session 2 PUBLIC POLICY Torrens Room	Session 3 PROFESSIONAL INDEMNITY INSURANCE Swan Room	Session 4 HUMAN RIGHTS Murray Room	Session 5 FAMILY VIOLENCE Fitzroy Room	Session 6 Derwent Room
Concurrent Sessions:	Youth, justice panel and workshop Please refer to information in your Conference satchel for more information about this exciting session	Accountability in a housing crisis: successes and challenges going forward and Cashless Welfare Card	Professional Indemnity Insurance (PI): a Q&A session addressing commonly faced risk management issues for CLCs, and practical tips to manage such risks This session is open to CLC workers only	Advising and representing parties to complaints at the Australian Human Rights Commission: what you need to know and The urgent need for basic legal standards for health care in immigration detention	When collaborating, add some SAGE: how to maximise resilience in an integrated family violence model and Love conquers all (except when it doesn't)	CLASS: hands-on training for users
1.00 – 2.00pm	Buffet Lunch					
2.00 – 3.30pm	Plenary Session Royal Theatre					
Keynote Presentation:	Justice for Aboriginal and Torres Strait Islander Peoples and Communities His Honour Judge Matthew Myers AM, Federal Circuit Court and Commissioner, Australian Law Reform Commission Roxanne Moore, Indigenous Rights Campaigner, Amnesty International Australia Carly Warner, Executive Officer, National Aboriginal and Torres Strait Islander Legal Services					
3.30 – 4.15pm	Afternoon Tea					
4.15 – 5.45pm	Session 7 ADVOCACY & CAMPAIGNING Royal Theatre	Session 8 INFORMATION TECHNOLOGY Torrens Room	Session 9 INSTITUTIONAL TRAUMA & ABUSE Swan Room	Session 10 FAMILY VIOLENCE Murray Room	Session 11 CLCS & SOCIAL JUSTICE Fitzroy Room	Session 12 Derwent Room
Concurrent Sessions:	Campaigning for change	Leveraging low and no cost tech tools to boost CLC effectiveness and FineFixer: making a big impact with a small budget	Childhood trauma, institutionalisation and ongoing incarceration: the experiences of people in Australian prisons and Enhancing justice for survivors of institutional child sexual abuse	Innovations in family violence early intervention prevention work with young Koori women	What a social justice lawyer needs to know and Critical resistance in CLCs: notes from everyday practice	Overview of the National Accreditation Scheme (NAS) for CLCs and Standards and Performance Pathway (SPP) self-assessment workshop



AGENDA

THURSDAY 10th AUGUST 2017						
9:30 – 10:30am	Plenary Session Royal Theatre					
Keynote Presentation: Brief Talks, Big Ideas						
10:30 – 11:00am Morning Tea						
11:00am – 12:30pm	Session 13 YOUTH JUSTICE Royal Theatre	Session 14 CHILD PROTECTION Torrens Room	Session 15 FAMILY VIOLENCE Swan Room	Session 16 RECONCILIATION Murray Room	Session 17 OUTCOMES MEASUREMENT Fitzroy Room	Session 18 Derwent Room
Concurrent Sessions:	Overcoming the invisible hurdles young people face in accessing legal help: a Q&A discussion and Work with LGBTQ youth	Child protection law and parents with intellectual disability: supporting access to justice and Good outcomes and client engagement with child protection	A specific case management model for Aboriginal and Torres Strait Islander victims of violence within a CLS context and Navigating the minefield of domestic violence: a Central Australian perspective	Developing a Reconciliation Action Plan (RAP) for your centre	Monitoring and evaluating your CLC's work: how to get better at doing it yourself and Sector-wide outcomes measurement: what is it and how might it help?	Hands-on training for CLASS administrators
12:30 – 1:30pm	Buffet Lunch – have lunch with Senator Jacqui Lambie, Senator for Tasmania					
1:30 – 3:00pm	Plenary Session Royal Theatre					
Keynote Presentation: Resilience and resourcefulness: embracing change and opportunity Hugh Packard, CEO, Valmar Support Services Professor Jo Barraket, Director, Centre for Social Impact, Swinburne University of Technology Fiona McLeod SC, President, Law Council of Australia						
3:00 – 3:30pm Afternoon Tea						
3:30 – 5:00pm	Session 19 RECONCILIATION Royal Theatre	Session 20 TRAUMA-INFORMED PRACTICE Torrens Room	Session 21 CLASS Swan Room	Session 22 COMMUNITY LEGAL EDUCATION Murray Room	Session 23 SERVICE DELIVERY MODELS Fitzroy Room	Session 24 Derwent Room
Concurrent Sessions:	Aboriginal and Torres Strait Islander cultural competency: language matters	Working effectively with refugee survivors of torture and trauma and Re-framing addiction and the addict: a compassionate approach	CLASS Project overview	Blurred Borders and Community Legal Education Collaboration Fund: process and projects	Generalists and specialists: bridging the gap and Partnerships: responding with resilience and resourcefulness in regional, rural and remote areas (RRR in RRR)	3:30 – 4:15pm and 4:15 – 5:00pm IT SESSION: LexisNexis: online legal resources training
7:00 – 11:45pm	Conference Dinner – 3 course dinner and live band – cash bar operating QT, Grand Ballroom, London Circuit, Canberra					



AGENDA

FRIDAY 11th AUGUST 2017

9.00 – 10.30am	Session 25 FAMILY VIOLENCE Royal Theatre	Session 26 RESPONDING TO LEGAL NEED Torrens Room	Session 27 NATIONAL ACCREDITATION SCHEME Swan Room	Session 28 COMMUNITY LEGAL EDUCATION Murray Room	Session 29 TRAUMA-INFORMED PRACTICE Fitzroy Room	Session 30 Derwent Room
Concurrent Sessions:	Unwrapping the package: developing safety on the run	Meeting legal needs in a high deprivation multi-ethnic community in New Zealand and identifying and helping victims of financial elder abuse	Finding and minding gaps through the National Accreditation Scheme (NAS) for CLCs: Q&A session showcasing CLC achievements	<i>Girls Gotta Know: from Hobart to Hyderabad</i> and In the spotlight: is theatre the new community legal education?	Bouncing back: knowmore's road to resilience through trauma-informed, culturally safe, and multidisciplinary practice model and Raising the bar: a case for trauma-informed lawyers	IT Suite
10.30 – 11.00am	Morning Tea					
11.00am – 12.30pm	Session 31 FUNDRAISING Royal Theatre	Session 32 SERVICE DELIVERY MODELS Torrens Room	Session 33 ELDER ABUSE Swan Room	Session 34 CHILD PROTECTION Murray Room	Session 35 INFORMATION MANAGEMENT Fitzroy Room	Session 36 Derwent Room
Concurrent Sessions:	Snakes and ladders of fundraising events: how can you be a winner?	Help or harm: do therapeutic and cross-jurisdictional approaches to community lawyering produce better or worse outcomes for our clients? and Integrated practice: the challenges, the benefits and a toolkit	<i>Matter of trust: raising awareness of financial elder abuse in diverse communities</i> and Prevention of elder abuse from three different perspectives	Early intervention in child protection: advocates for Aboriginal and Torres Strait Islander families	Implementing the National Legal Assistance Data Standards: how CLCs use the Standards This session is open to CLC workers only	Overview of the National Accreditation Scheme (NAS) for CLCs and Standards and Performance Pathway (SPP) self-assessment workshop
12.30 – 1.30pm	Buffet Lunch					
1.30 – 3.00pm	Plenary Session and Conference Closing					
Keynote Address:	Senator the Hon George Brandis QC, Attorney-General of Australia					
Panel Discussion:	Minding the gap: how can public policy address inequality and legal need? Hon Mark Dreyfus QC, MP, Shadow Attorney-General of Australia Senator Rachel Siewert, Greens Senator for Western Australia Rachel Stephen-Smith MLA, ACT Minister for Community Services and Social Inclusion and Minister for Aboriginal and Torres Strait Islander Affairs Facilitated by Andrew Meares, President, Federal Parliamentary Press Gallery					
Conference Closing	Nassim Arrage, CEO, NALIC, final reflections and closing of the 2017 National CLCs Conference					
3.00 – 3.30pm	Afternoon Tea					

Working with LGBTIQ youth

Vicki Harding, Director and **Hilary Kincaid**, Principal Solicitor, Inner City Legal Centre (ICLC)

Engaging LGBTIQ youth with the law and legal services through informal group discussions is one way to ensure they know how to access legal resources and services if they ever need them. But engaging LGBTIQ youth is not enough. Schools, parents and other community services must also be aware of the legal rights of LGBTIQ youth. This session will explore how ICLC has taken a multi-service approach to engaging LGBTIQ youth, their schools, parents and allies in understanding the law and knowing their rights.

SESSION 14

Torrens Room
11.00am—12.30pm

CHILD PROTECTION**Child protection law and parents with intellectual disability: supporting access to justice**

Kenn Clift, Care and Protection Solicitor, Intellectual Disability Rights Service and **Emily Sheahan**, parent with an intellectual disability

Parents with intellectual disability experience a power imbalance when dealing with child protection authorities. The *Parents' Project* addresses this by employing a solicitor to provide legal services, collaborating with a caseworker/advocate to coordinate non-legal support and referrals. Non-legal support includes early intervention advocacy, referrals for ongoing disability and parenting support and court support to enable parents' participation in legal proceedings. This session will use case studies to illustrate the importance of collaborative support for vulnerable parents.

AND

Good outcomes and client engagement with child protection

Christie George, Child Protection Lawyer and **Nickie King**, Senior Child Protection Lawyer, Loddon Campaspe CLC (LCCLC)

Can legal services work smarter to better engage families and children involved with child protection services? How do we achieve this when lawyers usually only get involved at court when kids have been removed? Can we reach families earlier and keep them engaged for better legal outcomes? How do we ensure good outcomes are sustained? Building on the success of our Health Justice Partnership, LCCLC's *Child Protection Legal Service*, a pilot program, has grappled with these and other issues. This session will outline the Service's experience, mistakes and successes.

SESSION 15

Swan Room
11.00am—12.30pm

FAMILY VIOLENCE**A specific case management model for Aboriginal and Torres Strait Islander victims of violence within a CLS context**

Elvina (Bino) Toby, Case Management Officer, Queensland Indigenous Family Violence Legal Service (QIFVLS)

Our Case Management Model (CMM) is an offshoot of the legal service and uses a modified generic case management approach to assist clients with their non-legal needs. The Model is structured, culturally appropriate and innovative and relies heavily on collaboration. The underlying approach is pragmatic with a focus on real outcomes that ultimately contribute to the wellbeing of clients and their communities. This session will show how QIFVLS's CMM addresses the barriers that underpin a client's legal matter.

AND

Navigating the minefield of domestic violence: a Central Australian perspective

Anna Ryan, Legal Practitioner and **Rachael Pliner**, Legal Practitioner, Central Australian Women’s Legal Service

How can we support and assist domestic violence clients who want to continue living with their partner? What if they need to communicate with their ex-partner because of the children? What if they are simply unable to avoid their ex-partner due to the small community that they live in? This presentation will look at the difficulties faced by our clients in Central Australia in achieving long term and effective change and the challenges that can be experienced in supporting them.

SESSION 16

Murray Room
11.00am—12.30pm

RECONCILIATION

Developing a Reconciliation Action Plan (RAP) for your centre

Darryl Monaghan, General Manager, RAP Program, Reconciliation Australia, **Amanda Alford**, Director Policy and Advocacy, NACLC, **Parastou Hatami**, Senior Solicitor, Aboriginal Human Rights Program, Canberra Community Law and **Bobbi Murray**, Aboriginal and Torres Strait Islander Women’s Legal Services Network

This workshop will provide an opportunity for centres to hear more about the purposes of a *Reconciliation Action Plan (RAP)* and how to develop one, particularly in the context of the legal assistance sector and the cultural safety standard under the *National Accreditation Scheme (NAS)*. This is your chance to hear directly from, and ask questions of, Reconciliation Australia as well as a range of sector representatives and do some practical exercises that will assist you in leading your centres’ RAP journey.

SESSION 17

Fitzroy Room
11.00am—12.30pm

OUTCOMES MEASUREMENT

Monitoring and evaluating your CLC’s work: how to get better at doing it yourself

Rohan Thwaites, Project Manager, Federation of CLCs Victoria and **Mark Planigale**, Chief Executive Officer, Lirata Consulting

How can CLCs best use their limited resources to monitor and evaluate their work, so they can learn more about their impact and share the findings? The Federation of CLCs Victoria is leading a project that’s building the evaluation capacity of eight Victorian CLCs and helping to answer this question. This session will outline strategies CLCs can use to build evaluation capacity, and share the project’s learnings about how to effectively use evaluation.

AND

Sector-wide outcomes measurement: what is it and how might it help?

Mark Planigale, Chief Executive Officer, Lirata Consulting and **Rohan Thwaites**, Project Manager, Federation of CLCs Victoria

Effective outcomes measurement enables CLCs to demonstrate their impact. Through consultation with the Victorian CLC sector, the Federation of CLCs Victoria has developed a *Sector-wide Outcomes Measurement Framework*. The Framework will assist CLCs to measure and communicate the outcomes they achieve and support the sector to articulate the collective impact of CLCs. We will provide an overview of the Framework and discuss how CLCs could use it to improve services and advocate for change.

SESSION 18
Derwent Room
11.00am—12.30pm

CLASS
Hands-on training for CLASS administrators
Chris Dubrow, IT Project Manager, NACLC

This session will involve a walk through of more advanced functions of CLASS, such as set-up and ongoing maintenance for your centre. There will also be time for administrator feedback, ideas and questions.

12.30—1.30pm

BUFFET LUNCH Ballroom and Ballroom Foyer First Floor
– have lunch with **Senator Jacqui Lambie**, Senator for Tasmania

1.30—3.00pm
Royal Theatre



Hugh Packard



Professor Jo Barraket



Fiona McLeod SC

PLENARY SESSION
KEYNOTE PRESENTATION:
Resilience and resourcefulness: embracing change and opportunity

Hugh Packard, CEO, Valmar Support Services
and
Professor Jo Barraket, Director, Centre for Social Impact,
Swinburne University of Technology
and
Fiona McLeod SC, President, Law Council of Australia

3.00—3.30pm

AFTERNOON TEA Ballroom and Ballroom Foyer First Floor

3.30—5.00pm

CONCURRENT SESSIONS 19–24

SESSION 19
Royal Theatre
3.30—5.00pm

RECONCILIATION
Aboriginal and Torres Strait Islander cultural competency: language matters
Dixie Link-Gordon, Senior Community Access Worker, Indigenous Women’s Legal Program, Women’s Legal Services NSW, **Christine Robinson**, Coordinator and **Shaquille Robinson**, Community Legal Education Worker, Wirringa Baiya Aboriginal Women’s Legal Centre

What does culturally informed language look like? What does that actually mean? Understanding the Aboriginal world-view of what cultural competency looks like for Aboriginal people. This session will provide an opportunity for reflection, identifying common ground and strategies for moving forward.

SESSION 20
Torrens Room
3.30—5.00pm

TRAUMA-INFORMED PRACTICE
Working effectively with refugee survivors of torture and trauma
Anne Mainsbridge, Legal Project Coordinator and **Isabelle Roe**, Legal Project Worker, *Bridge to Justice* project at Friends of STARTTS (NSW Service for the Treatment and Rehabilitation of Torture and Trauma Survivors)

Refugees who have suffered torture and other traumatic experiences have unique legal needs. All too often, they fall through the cracks of the justice system due to language and cultural barriers, mental health issues and fear of authority. Legal issues can be complex and multi-layered and can escalate due to lack of early intervention. Attendees of this session will learn about the complexity of the refugee experience and how to better identify and work effectively with refugee survivors of torture and trauma in legal settings.

AND

Re-framing addiction and the addict: a compassionate approach

Tania Wolff, Principal Lawyer, First Step Legal

CLCs have long agitated for the rights of the disenfranchised and disadvantaged. The current community pariah is the ‘addict’ – disparaged by politicians, criminalised by our legal system, isolated, ostracised and dehumanised. CLCs need to lead community discourse with a more sophisticated presentation of the issues underlying addiction and proudly assert the ethic of compassion underlying our work. Through sharing case studies, this presentation will attempt to unpack this complex issue and unashamedly promote the adoption of therapeutic and compassionate practice.

SESSION 21

Swan Room
3.30—5.00pm

CLASS

CLASS Project overview

Chris Dubrow, IT Project Manager, NACLC

All the latest on the CLASS database including updates on reporting, document management and workflow improvements. News on recent bug fixes, and an updated timeline for outstanding issues, tools and features still to be delivered. There will also be time for your user feedback, ideas and questions.

SESSION 22

Murray Room
3.30—5.00pm

COMMUNITY LEGAL EDUCATION

Blurred Borders

Kylie Kerin, Solicitor in Charge, Legal Aid Western Australia,
Liz Brown, Solicitor, Kimberley CLS and **John Jablonka**, Community Legal Education Officer, Northern Territory Legal Aid Commission

Blurred Borders is an innovative and collaborative new community legal project for local Aboriginal people crossing the WA/NT border in our remote northern region. This session will show how we can use visual art, place and process maps and stories to convey key legal messages in a culturally accessible way. It will explore the collaborative, interagency development of our visual and plain English resource kit. We will also provide a model for frontline legal and community workers to explain, using these culturally accessible resources, how court processes, bail, warrants and family violence orders operate on both sides of the border.

AND

Community Legal Education Collaboration Fund: process and projects

Linda Richards, Community Legal Education Coordinator, Legal Aid Queensland

Legal Aid Queensland’s *Community Legal Education Collaboration Fund* started in 2011 to resource community legal education (CLE) projects promoting collaboration between legal assistance and community-based services. This session will explore why and how the Fund was established and showcase funded projects. Participants will learn more about responsive and creative CLE project delivery models and about tailoring CLE approaches to the right audience and context.

SESSION 23

Fitzroy Room
3.30—5.00pm

SERVICE DELIVERY MODELS

Generalists and specialists: bridging the gap

Michael Tamblyn, Project Manager, Federation of CLCs Victoria

How do we ensure clients with specialised legal problems receive the assistance they need? How can collaboration between generalist and specialist CLCs improve service outcomes? The Federation of CLCs Victoria is leading an exciting sector-wide project to design and test innovative models to answer these questions. Come along to discover the results of our consultative research and to provide feedback on our prototype models before we test them.

AND

Partnerships: responding with resilience and resourcefulness in regional, rural and remote areas (RRR in RRR)

Michael Murray, Solicitor and **Alex Whitney**, Solicitor, Townsville CLS

Partnerships between CLCs and other organisations are key to building the resilience and resourcefulness required to survive in a severely underfunded sector. Using the North Queensland experience, we will showcase an innovative ‘super-clinic’ program that involves a range of community organisations working collaboratively to maximise client and community outcomes. Learn the key strategies employed to utilise universities and other organisations to bolster the resources of the CLC, and key outcomes for the CLCs from forming such partnerships.

SESSION 24

Derwent Room
3.30—4.15pm
and
4.15—5.00pm

IT SESSION:

LexisNexis: online legal resources training

Maidie Wood, Client Experience and Learning Consultant

7.00—11.45pm

QT, Grand Ballroom,
London Circuit,
Canberra

CONFERENCE DINNER

3 course dinner and live band – cash bar operating

9.00–10.30am

CONCURRENT SESSIONS 25–30

SESSION 25

Royal Theatre
9.00–10.30am

FAMILY VIOLENCE

Unwrapping the package: developing safety on the run

Michael Smith, CEO, **Marika Manioudakis**, Major Projects Manager, Eastern CLC, **Lisa-Maree Stevens**, General Manager - Community Services, Murray Mallee CLS, **Anne Lewis**, Director, North Queensland Women's Legal Service and **Penny Robbins**, Senior Solicitor, Northern Suburbs CLC

In September 2015, the Australian Government announced a *Women's Safety Package*, with Family Violence Units (Teams) in ten CLCs and two Legal Aid Commissions. Two years on, what has happened? A panel discussion with a range of professionals will outline the different models being utilised, successes and challenges, as well as lessons learnt along the way. Can these new models be instructive for the legal assistance sector and beyond as we seek better ways to respond to family violence?

SESSION 26

Torrens Room
9.00–10.30am

RESPONDING TO LEGAL NEED

Meeting legal needs in a high deprivation multi-ethnic community in New Zealand

David Anstice, Manager, Mangere Community Law Centre

This session will outline the unique service delivery model developed by the Mangere Community Law Centre to provide services to meet the legal needs of a multi-ethnic community where inequality, disadvantage, deprivation and poverty is high and it is the only legal service in the neighbourhood. The model provides self-generated income to supplement funding from central government which allows for extended services to the community and successful outcomes.

AND

Identifying and helping victims of financial elder abuse

Philip Field, Lead Ombudsman, Banking and Finance, Financial Ombudsman Service Australia

Benefit from a birds-eye view of the issues crossing the Banking and Finance Ombudsman's desk – how the Financial Ombudsman Service (FOS) views financial elder abuse, the warning signs and how financial businesses should be responding. This session explores how FOS approaches these disputes, provides tools to identify financial elder abuse and will help you understand how external dispute resolution can lead to fair outcomes for your vulnerable clients.

SESSION 27

Swan Room
9.00–10.30am

NATIONAL ACCREDITATION SCHEME

Finding and minding gaps through the National Accreditation Scheme (NAS) for CLCs: Q&A session showcasing CLC achievements

Meg Houston, National Accreditation Coordinator, NACLCL, **Trish Ryans-Taylor**, Regional Accreditation Coordinator, CLCs Queensland and **Penny Sullivan**, Regional Accreditation Coordinator, CLCs Association (WA)

SESSION 28

Murray Room
9.00–10.30am

COMMUNITY LEGAL EDUCATION

Girls Gotta Know: from Hobart to Hyderabad

Alexandra Wirth, Solicitor, Women's Legal Service Tasmania

Women's Legal Service Tasmania, in collaboration with TRS Law Offices India, has produced an extension of the *Girls Gotta Know* website to

deliver critical information to Indian women about their legal rights and responsibilities. Find out how this Tasmania-based project came to be rolled out across Australia and the world.

AND

In the spotlight: is theatre the new community legal education?

Toni Wills, Project Officer and **Julian Porter**, Principal Solicitor, Suncoast CLS

If all the world's a stage, why not have a go? In September 2016, Suncoast CLS produced its first professional theatre production. The project used a dramatic narrative to convey legal information about elder abuse and elder law. This session will discuss how using a creative arts approach to community engagement and community legal education can increase awareness, access new funding sources and broaden the client base.

SESSION 29

Fitzroy Room
9.00—10.30am

TRAUMA-INFORMED PRACTICE

Bouncing back: knowmore's road to resilience through a trauma-informed, culturally safe, and multidisciplinary practice model

Caitlin Le Feuvre, Senior Lawyer and **Anne McLoughlin**, Social Worker, knowmore

knowmore is a multidisciplinary legal service for survivors of child sexual abuse. We will explore our learnings about the strength and resilience of our clients who have been impacted by childhood trauma, and also how we can build their trust, through setting safe boundaries and managing expectations. We will then outline what we have learned about managing staff wellbeing and self-care, vicarious trauma, and ways we can support staff to develop professional resilience.

AND

Raising the bar: a case for trauma-informed lawyers

Roslyn (Rose) Carnes, Research Fellow, Deakin Law School

Based on research released in April 2017, this presentation will outline the value of lawyers being trauma-informed when working with disadvantaged clients seeking the services of CLCs. It will focus on exploring feedback from participants on how they applied specific skills and behaviours learned from training in trauma-informed practice. These examples can inform other legal professionals about ways to build and support growth of resilience within themselves and with clients.

SESSION 30

Derwent Room
9.00—10.30am

IT Suite

Room available for general IT use

10.30—11.00am

MORNING TEA

Ballroom and Ballroom Foyer First Floor

11.00am–12.30pm

SESSION 31Royal Theatre
11.00am–12.30pm**CONCURRENT SESSIONS 31–36****FUNDRAISING**

Snakes and ladders of fundraising events: how can you be a winner?
Roslyn Monro, Sector Sustainability Coordinator and
Cathy Baker, Communications Manager, Community Legal Centres
 Queensland

This interactive session will enable participants to walk out with a game plan for their next fundraising event. These events can be time consuming, resource intensive and risky, with no guarantee of a return on an investment. By planning such an event through the fundraising cycle lens of cultivation, fundraising and stewardship, CLCs can engage more thoughtfully with the risks and increase the retention of supporters beyond one raffle ticket purchase.

SESSION 32Torrens Room
11.00am–12.30pm**SERVICE DELIVERY MODELS**

Help or harm: do therapeutic and cross-jurisdictional approaches to community lawyering produce better or worse outcomes for our clients?

Galit Aflalo, Acting Senior Community Lawyer, Fitzroy Legal Service

When is the 'one-stop shop' model of legal assistance detrimental to client interests or unfair to some? How do we seek justice for our clients in the face of inequality in access to therapeutic supports? This refusal process often lacks transparency, accountability or consistency. This presentation explores the risks and benefits of cross-jurisdictional practice and working collaboratively with therapeutic supports. The session will examine best practice for community lawyers in seeking effective client outcomes, whilst managing tensions with stakeholders.

AND

Integrated practice: the challenges, the benefits and a toolkit

Sarah McMahon, Homeless Persons' Liaison Officer, Justice Connect,
Katherine Ogilvie, Social Worker, Mental Health Legal Centre and
Stephanie Price, Lawyer, West Heidelberg CLC

Social work and the law have long worked in partnership. Over time various models of practice have evolved and in some CLCs these two professions work more closely than ever to provide clients with a more comprehensive service. We will highlight some of the learnings from integrated practice models and offer up a toolkit developed by the Victorian Integrated Legal and Social Support which tries to provide a framework for understanding and managing risks related to legal professional privilege and mandatory reporting in this context.

SESSION 33Swan Room
11.00am–12.30pm**ELDER ABUSE**

Matter of Trust: raising awareness of financial elder abuse in diverse communities

Anita Koochew, Coordinator and **Anand Shome**, Community Advisor,
Matter of Trust Project, Eastern CLC

The program raises awareness of financial elder abuse in Culturally and Linguistically Diverse (CaLD) communities – encourages discussion, what it looks like and how it can happen within families. Participants learn about what services can help and it builds community members

confidence in seeking support. The program is designed in collaboration with the bi-lingual community advisors, who ensure culturally specific content, appropriate format, delivery and strong community participation that is interactive and dynamic. The program raises awareness of the risks and focuses on the Chinese, Greek and Indian communities.

AND

Prevention of elder abuse from three different perspectives

Melissa Chaperlin, Solicitor, **Diana Bernard**, Manager, Education and Special Projects, **Nalika Padmasena**, Solicitor, Seniors Rights Service and **Scott McDougall**, Principal Solicitor, Caxton Legal Service

First a response to the Commonwealth enquiry into elder abuse. We will examine the main aspects of the Commonwealth Government response. Second we describe a scoping project on how CaLD communities interpret and understand elder abuse and innovative and culturally appropriate ways to deal with this issue by CLCs. Finally we look at a Seniors Leadership Training program run in partnership with TAFE NSW to build capacity of community leaders to challenge elder issues.

SESSION 34

Murray Room
11.00am—12.30pm

CHILD PROTECTION

Early intervention in child protection: advocates for Aboriginal and Torres Strait Islander families

Jenna Dunwoodie, Lawyer, **Shaquille Robinson**, Community Legal Education Worker and **Christine Robinson**, Coordinator, Wirringa Baiya Aboriginal Women's Legal Centre

How parent advocates (legal and non-legal) can help vulnerable Aboriginal and Torres Strait Islander families achieve better outcomes when child protection officers come knocking. A discussion (with NSW case examples) on how CLCs are well placed to provide parent advocacy by liaising with child protection caseworkers and families to resolve issues without litigation.

SESSION 35

Fitzroy Room
11.00am—12.30pm

INFORMATION MANAGEMENT

Implementing the *National Legal Assistance Data Standards*: developing a national approach to how CLCs use the Standards

Nassim Arrage, CEO, **John Macmillan**, Director Sector Sustainability, NACLC and **Hilary Kincaid**, Principal Solicitor, Inner City Legal Centre

The *National Legal Assistance Data Standards*, last updated in August 2016, established a new way of categorising service delivery as well as introducing new counting rules. The development of *CLASS* has made it possible for CLCs to better record their service delivery in a way that is more consistent with the *National Data Standards* (NDS). In this session, we will discuss any issues there might be in implementing the NDS to develop a nationally consistent approach for the CLC sector.

This session is open to CLC workers only

SESSION 36

Derwent Room
11.00am—12.30pm

Overview of the *National Accreditation Scheme (NAS) for CLCs and Standards and Performance Pathway (SPP) self-assessment workshop*

Meg Houston, National Accreditation Coordinator, NACLC, **Trish Ryans-Taylor**, Regional Accreditation Coordinator, CLCs Association (WA) and **Penny Sullivan**, Regional Accreditation Coordinator, CLCs Queensland

12.30—1.30pm

BUFFET LUNCH

Ballroom and Ballroom Foyer First Floor

1.30—3.00pm
Royal Theatre



Senator the Hon
George Brandis QC



Hon Mark Dreyfus
QC, MP



Senator Rachel
Siewert



Rachel Stephen-
Smith MLA

PLENARY SESSION AND CONFERENCE CLOSING

KEYNOTE

Senator the Hon George Brandis QC, Attorney-General of Australia

Panel discussion:

Minding the gap: how can public policy address inequality and legal need?

Hon Mark Dreyfus QC, MP, Shadow Attorney-General of Australia

Senator Rachel Siewert, Greens Senator for Western Australia

Rachel Stephen-Smith MLA, ACT Minister for Community Services and Social Inclusion and Minister for Aboriginal and Torres Strait Islander Affairs

Facilitated by Andrew Meares, President, Federal Parliamentary Press Gallery

Conference Closing

Nassim Arrage, CEO, NACLCL

Final reflections and closing of the 2017 National CLCs Conference

3.00—3.30 pm

AFTERNOON TEA

Ballroom and Ballroom Foyer First Floor

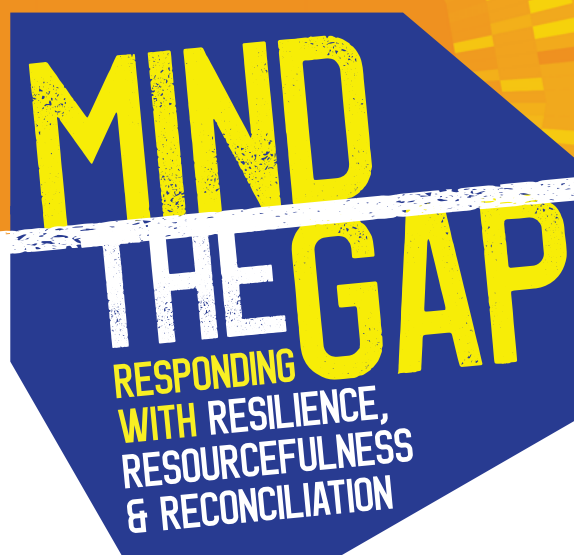
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