

Your privacy

Queensland Parks and Wildlife Service is committed to protecting user privacy. We understand that visitors and users of online permits are concerned about their privacy, and the confidentiality and security of any information that is provided.

Collection of information

Queensland Parks and Wildlife Service is collecting the information you provide in the online booking service to administer camping and vehicle access permits as required by law and to support park rangers to ensure the sustainable management of parks and forests.

The department is authorised to collect this information under the *Nature Conservation Act 1992*, the *Forestry Act 1959*, and the *Recreation Areas Management Act 2006*. Some information may be given to other Queensland government departments for the purpose of emergency response. Your information will not be disclosed to any other parties without your consent unless authorised or required by law.

Use of collected information

When you use the booking service we record the following information:

- name
- address
- contact details (telephone and/or fax number, email address)
- transaction history such as past permit information
- vehicle registration number/s (for vehicles used while in a park or forest; this is used for emergency purposes only.)

The information provided by you will only be used for the purposes for which it was collected and will not be disclosed to third parties without your consent or unless required by law.

For example:

- Some information may be given to and/or accessed by Smart Service Queensland to process camping payments.
- The online booking service processes camping bookings on some Commonwealth Islands on behalf of the Great Barrier Reef Marine Park Authority (GBRMPA) in accordance with sections 88R, 88Q and 88W of the Great Barrier Reef Marine Park Regulation 1983. Information in relation to these bookings may be given to GBRMPA for the purpose of reporting on the GBRMPA website.

Security

We have security measures in place to protect the information you send us against loss, misuse and alteration. These security measures ensure the privacy of information while it is transmitted through the Internet.

In addition, servers are housed in secure facilities with access restricted to authorised personnel.

This site contains links to non-Queensland Government websites. Queensland Parks and Wildlife Service is not responsible for the privacy or security practices or the content of such websites.

Cookies

For security purposes a cookie is placed on your PC for the duration of a session. These cookies are used for session management purposes and do not contain any personal detail. Periodically they can safely be deleted with no effect on future sessions.

Contact

If you have any questions about our privacy and security practices please contact us at info@npsr.qld.gov.au.