## D List of tribunals and ombudsmen

This appendix contains a list of tribunals (table D.1) and a list of ombudsmen and complaint bodies (table D.2) that were identified for this report.

Table	D.1 Tribunals
Cth	Administrative Appeals Tribunal
Cth	Australian Competition Tribunal
Cth	Copyright Tribunal of Australia
Cth	Defence Force Discipline Appeal Tribunal
Cth	Fair Work Commission
Cth	Migration Review Tribunal
Cth	National Native Title Tribunal
Cth	Refugee Review Tribunal
Cth	Social Security Appeals Tribunal
Cth	Superannuation Complaints Tribunal
Cth	Veterans' Review Board
NSW	Consumer, Trader and Tenancy Tribunal <sup>a</sup>
NSW	Administrative Decisions Tribunal <sup>a</sup>
NSW	Dust Diseases Tribunal of New South Wales
NSW	Guardianship Tribunal <sup>a</sup>
NSW	Industrial Court of New South Wales <sup>b</sup>
NSW	Industrial Relations Commission <sup>b</sup>
NSW	Mental Health Review Tribunal
NSW	NSW Civil and Administrative Tribunal <sup>C</sup>
NSW	Transport Appeal Boards <sup>a</sup>
NSW	Workers Compensation Commission
Vic	Accident Compensation Conciliation Service
Vic	Mental Health Review Board
Vic	Victorian Civil and Administrative Tribunal
Vic	Victorian Mining Warden
Qld	Mental Health Review Tribunal
Qld	Queensland Civil and Administrative Tribunal
Qld	Residential Tenancies Authority
WA	Mental Health Review Board
WA	State Administrative Tribunal
WA	Warden's Court

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Table D.1	(continued)
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SA	Administrative and Disciplinary Division of the District Court
SA	Dust Diseases list matters <sup>d</sup>
SA	Equal Opportunity Tribunal
SA	Guardianship Board
SA	Licensing Court <sup>d</sup>
SA	Pastoral Land Appeal Tribunal
SA	Police Disciplinary Tribunal
SA	Protective Security Officers Disciplinary Tribunal
SA	Residential Tenancies Tribunal
SA	Skills and Training Commission
SA	Health Practitioners Tribunal <sup>d</sup>
SA	Industrial Relations Commission <sup>d</sup>
SA	Industrial Relations Court <sup>d</sup>
SA	Workers Compensation Tribunal <sup>d</sup>
SA	Wardens Court
Tas	Administrative Appeals Division, Magistrates Court of Tasmania
Tas	Anti-Discrimination Tribunal, Magistrates Court of Tasmania
Tas	Asbestos Compensation Tribunal
Tas	Guardianship and Administration Board
Tas	Health Practitioners Tribunal
Tas	Mental Health Tribunal
Tas	Mining Tribunal, Magistrates Court of Tasmania
Tas	Motor Accidents Compensation Tribunal, Magistrates Court of Tasmania
Tas	Resource Management and Planning Appeal Tribunal
Tas	Workers Rehabilitation and Compensation Tribunal
ACT	ACT Civil and Administrative Tribunal
NT	Lands, Planning and Mining Tribunal
NT	Mental Health Review Tribunal
<b>a</b> This t	ribunal existed in 2011-12 and has been included in caseload estimate

<sup>a</sup> This tribunal existed in 2011-12 and has been included in caseload estimates, but has since ceased operation. <sup>b</sup> The Industrial Court of New South Wales is collectively administered with the Industrial Relations Commission and has therefore been included in this list. <sup>c</sup> This tribunal did not exist in 2011-12 and has been excluded from caseload estimates. <sup>d</sup> These bodies are collectively administered, therefore the Licensing Court and South Australian Industrial Relations Court have been included here.

Source: Commission research.

## Table D.2 Ombudsmen and complaints bodies

10010 21	
National	Aged Care Commissioner
National	Aged Care Complaints Scheme
National	Airline Customer Advocate <sup>ab</sup>
National	Aircraft Noise Ombudsman
National	Australian Human Rights Commission
National	Australian Information Commissioner
National	Commonwealth Ombudsman
National	Credit Ombudsman Service <sup>a</sup>
National	Fair Work Ombudsman
National	Financial Ombudsman Service <sup>a</sup>
National	Franchising Mediation Adviser
National	Horticulture Mediation Adviser
National	Immigration Ombudsman
National	Law Enforcement Ombudsman
National	National Health Practitioner Ombudsman; National Health Practitioner Privacy Commissioner
National	Oilcode Dispute Resolution Adviser
National	Overseas Students Ombudsman
National	Postal Industry Ombudsman
National	Private Health Insurance Ombudsman <sup>a</sup>
National	Produce and Grocery Industry Ombudsman
National	Taxation Ombudsman
National	Telecommunications Industry Ombudsman <sup>a</sup>
NSW	Anti-Discrimination Board of New South Wales
NSW	Energy and Water Ombudsman New South Wales <sup>a</sup>
NSW	Health Care Complaints Commission
NSW	Information and Privacy Commission
NSW	NSW Fair Trading
NSW	NSW Ombudsman
Vic	Consumer Affairs Victoria
Vic	Disability Services Commissioner
Vic	Energy & Water Ombudsman Victoria <sup>a</sup>
Vic	Freedom of Information Commissioner <sup>b</sup>
Vic	Health Services Commissioner
Vic	Local government Investigations and Compliance Inspectorate
Vic	Mental Health Complaints Commissioner
Vic	Public Transport Ombudsman <sup>a</sup>
Vic	Victorian Equal Opportunity and Human Rights Commission
Vic	Victorian Ombudsman
Vic	Victorian Privacy Commissioner
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## Table D.2 (continued)

Qld	Anti-Discrimination Commission Queensland
Qld	Energy and Water Ombudsman Queensland <sup>a</sup>
Qld	Health Quality and Complaints Commission
Qld	Fair Trading
Qld	Information Commissioner
Qld	Queensland Ombudsman
WA	Consumer Protection
WA	Energy and Water Ombudsman Western Australia <sup>a</sup>
WA	Equal Opportunity Commission of Western Australia
WA	Health and Disability Services Complaints Office
WA	Information Commissioner
WA	Ombudsman Western Australia
SA	Consumer and Business Services
SA	Employee Ombudsman
SA	Energy and Water Ombudsman South Australia a
SA	Equal Opportunity Commission
SA	Ombudsman South Australia
SA	Health and Community Services Complaints Commissioner
SA	WorkCover Ombudsman
Tas	Anti-Discrimination Commissioner
Tas	Consumer Affairs and Fair Trading
Tas	Energy Ombudsman of Tasmania <sup>a</sup>
Tas	Health Complaints Commissioner
Tas	Ombudsman Tasmania
ACT	ACT Human Rights Commission
ACT	ACT Ombudsman
ACT	Regulatory Services
NT	Consumer Affairs
NT	Health and Community Services Complaints Commission
NT	Information Commissioner; Commissioner for Public Interest Disclosures
NT	NT Anti-Discrimination Commission
NT	Ombudsman Northern Territory

<sup>a</sup> Industry funded ombudsman. <sup>b</sup> This body did not exist in 2011-12 and has been excluded from caseload estimates.

Source: Commission research.