

Source: Nielsen Australian Connected Consumer Report, February 2014. Based on Australian Online Population 16rs+, n=4,980 and Fairfax Digital Big Spender (Has spent over \$200 in shopping centres in the past week), n=176. "Nielsen, hybrid, May 14, based on Fairfax Media's Digital Sites



KEY FOR ALL CHARTS:





FFX Big Online Spender Population Regular (at least weekly) internet access by device

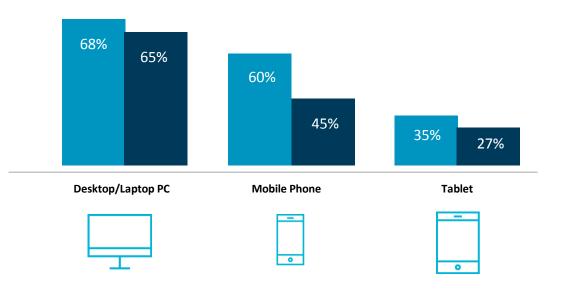


connectivity

High dependency on mobile

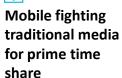
Half (47%)

regularly (at least weekly) access the internet from a mobile device



Time of day access by media type of FFX Big Spenders

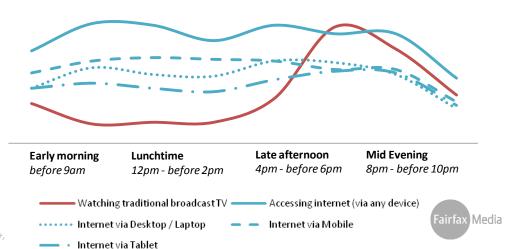




As many Big Spenders access the internet via their mobile device during prime time as they do on a laptop / desktop

4-in-10

most often use a mobile device when accessing the internet while watching TV





KEY FOR ALL CHARTS:





FFX Big Online Spender Population

Online & offline retail behaviours of FFX Big Spenders





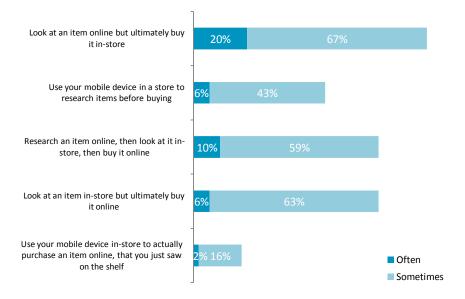
Internet mobility driving omnichannel retail behaviour

Half (47%)

use a mobile device to research products or services

6-in-10

now use a multi-channel approach during their path to purchase





converts into

both online &

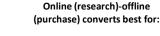
offline purchases



3

9-in-10 Online research

have been prompted into store by online content



Clothing

Liquor

Restaurants



Food & grocery

Pharma, cosmetics



Clothing





Books





Travel





Cosmetics, skincare

Online (research)-online

(purchase) converts best for:





Electronics





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