



BEHAVIOUR?: 70% shop online at least monthly (Online Pop = 51%)

47% 53%

55+ | 22%

\$ 50% HHI\$110K+ CHD<

50% 35% \$110K+ CHD<18YRS IN HH

Source: Nielsen Australian Connected Consumer Report, February 2014. Based on Australian Online Population 16yrs+, n=4,980 and Fairfax Digital Premium Online Shoppers (Spent \$1000+ online in past 30 days), n=283. ~Nielsen, hybrid, May 14, based on Fairfax Media's Digital Sites



## **KEY FOR ALL CHARTS:**





**FFX Premium** 

Online Population

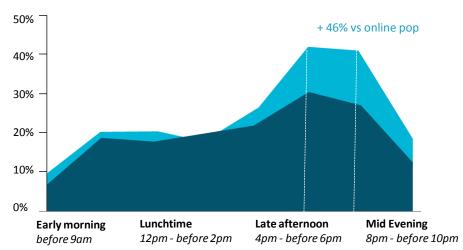
Shopper

ONLINE SHOPPING BY TIME OF DAY ON A WEEKDAY



Couch time equals shopping time 82%

of online shoppers shop online during the evening downtime (6-10pm); cutting into prime TV viewing time





**High mobile** usage during prime TV time

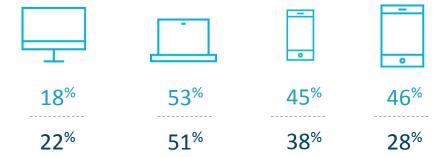
# 1-in-3 (32%)

interact several times per week with 2 or more devices while watching TV (Online pop =15%)

85%

are searching or buying items that don't relate to the TV program they're watching

# DEVICES USED WHILE WATCHING TV DURING 6-10PM TIMEFRAME







### **KEY FOR ALL CHARTS:**





FFX Premium Shopper Online Population

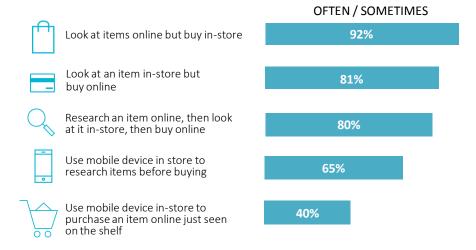
9

'New' retail
habits emerging;
'multi channel' &
'multi paths to
purchase'

Majority use a multi-channel approach during the path to purchase.

# 9-in-10

prompted in store by online content.







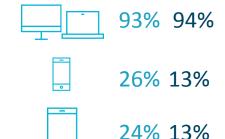
Online creates any where/ any time shopping

Today's online retail landscape brings a global shopping mall to the Australian consumer

# **ONLINE PURCHASE LOCATION\***

97%
Australian Sites
76%
Overseas Sites

# **DEVICES USED AMONGST PURCHASERS\***



TWICE as likely to use a mobile devices for online shopping than the online population





# **KEY FOR ALL CHARTS:**







FFX Premium Shopper

Online Population

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AMOUNT SPENT ONLINE IN LAST 30 DAYS

\$300 (2x more)

\$140 (59% more)

\$648 (2x more)

\$359 (62% more)

\$1,577 (49% more)





\$4,636 total amount spent online in last 30 days

	Clothing, Shoes, Accessories	38%	20%	
$\bigcirc$	Cosmetics, Perfume, Skincare	25%	10%	
0	Electronic devices (mobile phone, tablets etc)	26%	10%	>
Ĉ	Household/ electrical appliances	18%	6%	
	Flights	71%	13%	



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