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**Rokya YE-DIENG: Deputy Country Director/Operations (in-coming)**



Ms. Rokya Ye-Dieng (Cote d'Ivoire) is currently the Deputy Resident Representative/Operations in UNDP Madagascar where she has served since 2008. Prior to that, she served in Chad in the same capacity. Earlier, she was ARR/O in Congo Brazzaville and Project Operations Manager in DRC. She started her career with UNDP in 1999 in Cote d'Ivoire covering the areas of finance and programme management support. Before joining UNDP, she worked as Portfolio Manager in audit Firm. Within UNDP, Rokya has worked to strengthen common services initiatives in various Duty Stations. She is also a member of the UNDG experts group of trainers on Business Operations Strategy (BOS), and is supporting one country office to implement the BOS as well as serving as a help desk for many other countries. Rokya successfully conducted a business process re-engineering, reviewing CO operations workflow based on UNDP ICF to improve support on new management modalities during the crisis in Madagascar. This resulted in programme delivery improvement. Rokya also worked in crisis countries, giving her the opportunity to be innovative and manage complex operational situations in stressful environments, meeting tight deadlines. Rokya has an MBA degree from Centre Africain d'Etudes Supérieures en Gestion - Dakar, Sénégal (1998). She also holds a Masters degree in Business law from National University of Côte d'Ivoire (1995) and has also participated in several in-house trainings within UNDP. Born in 1970, Rokya is married with two children.