2017 VTIC VISITOR ECONOMY FORUM AND TOURISM AUSTRALIA BRIEFING

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AGENDA

Time:	Description:	Presenter/s:
1:00	Welcome and housekeeping	Adrian Byrt VTIC
1:05	VTIC Update and 2017 Agenda	Brad Ostermeyer Chief Executive, VTIC Kristina Burke Policy Manager Tourism, VTIC
1:30	New Visitor Economy – Visit Victoria	Peter Bingeman Chief Executive Officer, Visit Victoria
1:50	Melbourne Convention and Exhibition Centre Redevelopment – Update	Peter King Chief Executive Officer, Melbourne Convention and Exhibition Centre
2:05	Panel Discussion "Keeping Victoria's visitor economy moving"	 Moderator: Wayne Kayler-Thomson Gillian Miles - Lead Deputy Secretary, Department of Transport John Merritt - CEO VicRoads Jeroen Weimar - CEO Public Transport Victoria
3:05	VTIC Upcoming Events and Final Thanks	Adrian Byrt VTIC

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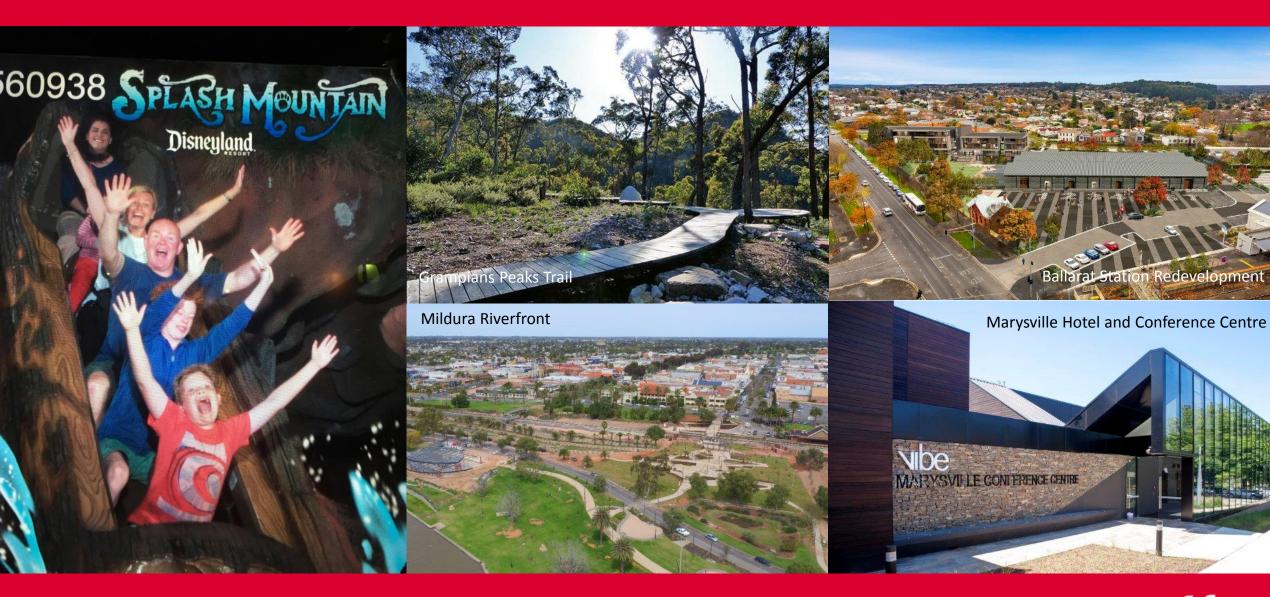
BRAD OSTERMEYER

Chief Executive

Victoria Tourism Industry Council







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VTIC in 2017



Current state of play











CURRENT STATE OF PLAY





A thriving industry



Tourism (\$47b), rural exports (\$42b), and coal (\$41b)



In Victoria, expenditure from overnight visitation = \$19 billion International (36%), Interstate (32%) and intrastate (32%)





Current state of play

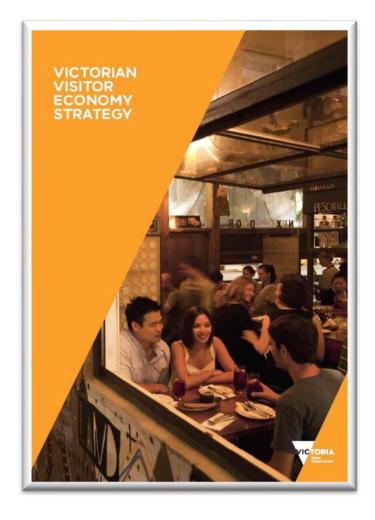
Visitor Economy Strategy



\$36.5 billion of visitor expenditure to support 320,700 jobs by 2025 (currently \$23.1 billion supporting 210,000 jobs)



Current growth rates will not achieve these targets







Current state of play

Victoria has benefited from



A very successful major events strategy



Investment in key infrastructure

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Changing landscape



Competition is fierce (interstate and overseas)

Victoria's performance in attracting interstate visitors has been poor

3 successive quarters of negative interstate expenditure growth.

	Total (\$m)	% change 15/16
Y/E March '16	4871	-5.50%
Y/E Jun '16	5034	-0.80%
Y/E Sep '16	5033	-3.70%





Business environment



Cost of doing business is high



Consumer preferences change – digital age



Difficulty of recruiting and retaining skilled staff



Skill development.





OPPORTUNITIES





Opportunities

Greater visitation

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Growth potential of international markets

Record number of Chinese visitors to Australia but still only a very small proportion of Chinese holiday makers, despite Australia being the highest ranked wish list destination



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Importance of interstate and intra-state markets.





Opportunities

Yield and dispersal



Greater yield required from the visitation



Dispersal of visitors to regional areas



Address SUPPLY and DEMAND.





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VTIC'S WORK PROGRAM FOR 2017





VTIC's Work Program for 2017

The Voice of Industry



Federal Budget



State Budget



Key Policy Issues- Advocacy



Information sharing







VTIC's Work Program for 2017

Business Support Services





Advice on Workplace Relations/HR issues



Provision of industry information



Victoria's 'Best of the Best'

A message from Chief Executive, Brad Ostermeyer

Victoria's events strategy of securing "the Best of the Best" has been well and truly demonstrated with a turning back of the clock at the Australian Open women's and men's finals, with the Williams sisters squaring off and Nadal vs Federer going head to head one more time. We have seen world-class riders like Chris Froome and Richie Porte take part in the Cadel Evans Great Ocean Road Race, and are now looking forward to the <u>Virgin Australia Mebourne Fashion Festival</u> set to commence tomorrow, and the <u>Formula 1 Rolex Australian Grand Prix</u> coming up at the end of March.



Victoria has also secured two mouth-watering soccer games in June, with Brazil playing Argentina, followed by the Socceroos taking on the might of Brazil on the hallowed turf of the G. It is testament to the strength of Victoria's events strategy that Melbourne is currently the only city in the world to host both a tennis Grand Slam and a Formula 1 Grand Prix.





VTIC's Work Program for 2017

Industry Development



Industry events – Victorian Tourism Conference



RACV Victorian Tourism Awards



Australian Tourism Accreditation Program



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Business Events Victoria

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VTIC's role

The peak industry body for the tourism and events industry.

Vision

A globally competitive visitor economy, where Victoria is the leading destination for domestic and international visitors, with must-see attractions, must-do experiences, and an unrivalled calendar of events.



















Healthy Parks Healthy People^{*}





MUSEUMS VICTORIA

















OUR PRIORITIES TO ACHIEVE OUR VISION







Victoria will be a great place to do business and to invest in the visitor economy.





Visitability, connectivity, accessibility- it will be easy to get around Victoria.









Capitalise on Melbourne's liveability to enhance its reputation as a vibrant visitor destination.





Victoria will be the leading destination for international visitors to Australia and for business events.









Regional Victoria will have a compelling tourism and events offering that attracts more visitors to stay longer and travel further.





VTIC Policy Committee Chairs



JOHN FORMAN Attractions



ELIZABETH WHITE Accommodation



NOEL DEMPSEY Destinations



FIONA SWEETMAN Tour & Transport



JOHN HART Tourism Services & Hospitality



LISA PATRONI Events



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PETER KING

Chief Executive

Melbourne Convention and Exhibition Centre







HIGHLIGHTS – FINANCIAL YEAR 2015/16



MELBOURNE CONVENTION AND EXHIBITION CENTRE



EXPANSION COMPLETED IN MID-2018



MELBOURNE CONVENTION AND EXHIBITION CENTRE

UPCOMING EVENTS





Free Monthly Webinars to Help Your Business



15 MARCH – 'Facebook for Business' Presented by Webfirm



12 APRIL – 'Cyber Security'

Presented by Adroit Insurance Group



17 MAY – 'Branding Yourself, NOT Your Product' Presented by Jo Grist



14 JUNE – 'Understanding Google Analytics' Presented by Webfirm





VIC TOURISM CONFERENCE

Flemington Event Centre 24 – 25 July 2017



Holly Ransom Opening Keynote













Gala Ceremony, 23 November Palladium at Crown













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