

# TELL US WHAT YOU THINK



NATIONAL GALLERY  
OF AUSTRALIA

EXPERIENCE THE BIG PICTURE

# The National Gallery of Australia exists to serve the Australian public by enhancing the understanding and enjoyment of the visual arts

At the National Gallery of Australia, we aim to provide: courteous, respectful, responsive and friendly services; informed and enthusiastic staff; a welcoming and safe environment; and appropriate and well-maintained facilities.

We are constantly working to improve our services to you and welcome your comments and suggestions to assist us.

Please fill in the included form or ask our front desk staff for more information or go to our online feedback form at [nga.gov.au/feedback](http://nga.gov.au/feedback)

**PURPOSE** the National Gallery of Australia exists to serve the Australian public by enhancing their understanding and enjoyment of the visual arts.

**VISION** the Gallery's vision is the cultural enrichment of all Australians through access to their national art collection; the high-quality of the national collection; exceptional displays, exhibitions and programs; and the professionalism of its staff.

**SERVICES** the Gallery's services include:

- developing and caring for the national collection
- researching and exhibiting the national collection
- travelling exhibitions around Australia and overseas
- educational and public programs
- publishing and merchandise
- online access to the collection and through the collection study room
- a membership program

## EVALUATION

The National Gallery of Australia is committed to the ongoing development and improvement of services at the Gallery. One of the most important tools we have to help us is the information we receive from those who use these services. This information allows us to identify issues and needs to improve the services we provide. Your feedback is greatly appreciated.

Please provide your Australian postcode or the country you are from:

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Are you an NGA member?  yes  no

Age  15–25  25–35  35–45  45–60  60+

Gender  male  female

What prompted your visit to the Gallery today?

exhibition/s (which one/s?) .....

public program/s (which one/s?) .....

other (please specify) .....

How well were your expectations met?

excellent  very well  well  average  below average

How did you hear about the Gallery (exhibitions or public programs)?

events brochure  newspaper  Artonline

NGA website  other (please specify) .....

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Have you visited the National Gallery of Australia before today?

yes  no

Did you visit alone or with others?

alone  with friends or family  special interest group

How would you rate the following services  
(if you visited them)

Cafes

excellent  very high  high  average  below average

Members Lounge

excellent  very high  high  average  below average

Gallery Shop

excellent  very high  high  average  below average

Gallery facilities

excellent  very high  high  average  below average

What did you most like about your visit?

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What could be improved?

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Are there additional services you would like the Gallery  
to provide?

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# COMMENTS

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Please provide your name and contact details if you would like to receive a response:

Name .....

Postal address .....

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Tel ( ..... ) ..... Mb .....

Email .....

Thank you for providing feedback on the National Gallery of Australia's services.

Would you like to be included on our mailing lists?  
 yes    no

[nga.gov.au](http://nga.gov.au)

Parkes Place, Canberra ACT

Open daily 10.00 am – 5.00 pm  
(closed Christmas Day)

Enquiries (02) 6240 6502

Online feedback form at [nga.gov.au/feedback](http://nga.gov.au/feedback)

Service Charter at [nga.gov.au/servicecharter](http://nga.gov.au/servicecharter)

The National Gallery of Australia is an Australian Government agency



Sidney Nolan  
Ned Kelly 1946  
National Gallery of Australia, Canberra  
gift of Sunday Reed, 1977