

# PRIVACY AND OUR WEBSITE

# **Application and Ownership**

This privacy statement applies to the web sites operated by the National Union of Workers - www.nuw.org.au and unionrep.nuw.org.au

The National Union of Workers is the sole owner of the information collected on the website.

# **Purpose of the Privacy Statement**

The purpose of this statement is to let you know what information is collected about you when you visit our website, how this information is used, to whom it is disclosed, and your ability to have any incorrect personal information amended.

## **Commitment to Privacy**

The Union is strongly committed to protecting your privacy while interacting with our site. We want to provide a safe and secure environment for both adults and children.

Information collected from you may be used to contact you or represent you on matters of concern or interest whilst also making it easier and more rewarding for you to use our services. Depending on the service you are accessing, you could be asked to provide information such as your name, email address or information about what you like and do not like. It is entirely your choice whether to respond to these questions or not.

### Information Collected

The National Union of Workers collects two types of information.

The first type is anonymous information. Our web server makes a record of your visit and logs the following information for statistical purposes: - the user's server address, the user's top level domain name (e.g. com, .gov, .net, .au, etc.), the date and time of the visit to the site, the pages accessed and documents downloaded, the previous site visited, and the type of browser used.

No attempt will be made to identify users or their browsing activities except, in the unlikely event of an investigation, where a law enforcement agency may exercise a warrant to inspect the internet service provider's logs.





The second type of information the union collects is personal information. Personal information is requested in order to provide personalised and enhanced services that are not available to anonymous users.

Personal information requested in this site includes:

#### Email Address/Phone Numbers

We will record your e-mail address and/or phone number if you send us a message, subscribe to an email newsletter, or complete a form where this information is requested. If subscribing to a particular email newsletter you may "unsubscribe" at any time from the newsletter mailing list. Email addresses will not be provided to third parties

We may use your phone number to send you information by SMS which you can also unsubscribe to

### Name and Address

The site includes forms where name and address is requested. In these cases personal details are required to enable subsequent contact with you and/or to enable authentication of the information provided.

#### Credit Card Details

Credit card details recorded are managed by a third party who are compliant with the privacy and other relevant legislation and will only be collected for the purpose of on-line payment of union membership dues, donations or for the purchase of Union merchandise. Your credit card details will not be provided to any other third party.

### **Use of Cookies**

A cookie is a piece of data stored on the user's computer tied to information about the user. Cookies are used on this site so that we can identify logged on users and track usage statistics. This information is only reviewed internally by the Union

# How information is Used

We will only use the personal information you have chosen to provide us for the purpose for which you provided it. We will not use it for any other purpose without your consent.

Under no circumstances will the Union sell or receive payment for licensing or disclosing your personal information.





# **Commitment to Data Security**

We will take reasonable steps to ensure that all information we collect, use or disclose is accurate, complete and up-to-date

Unfortunately, no data transmission over the Internet can be guaranteed to be 100% secure. While we strive to protect your personal information from misuse, loss and unauthorized access, we cannot guarantee the security of any information you transmit to us or receive from our web site. These activities are conducted at your own risk. Once we receive your transmission, we make our best effort to ensure its security.

# Links to other sites

This Privacy Statement applies only to the National Union of Workers website and not to other companies' or organisations' websites to which it is linked. We encourage you to read the privacy statements of each and every Web site that collects personally identifiable information.

#### **How to Contact Us**

If you have any questions or suggestions regarding our privacy policy, please contact us.

## What else you should know about privacy

Remember to close your browser and log-out of your internet connection when you have finished your session. This is to ensure that others cannot access your personal information and correspondence if you share a computer with someone else or are using a computer in a public place like a library or Internet cafe. You as an individual are responsible for the security of and access to your own computer.

Please avoid saving your password on your browser – this prevents others accessing the website

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