National		
Organization	About	Contact
Australian Red Cross Immigration Detention Program.	Visit immigration detention facilities to assess and monitor the general conditions of detention as well as the treatment of people held in the detention network.	www.redcross.org.au/ourservices_aroundtheworld_tracingrefugeeservices_immideten.htm
Australian Red Cross SRSS (Status Resolution Support Services)	 Financial assistance. Limited healthcare assistance Referrals to agencies for settlement issues. Personal support and advocacy for persons in detention centres. Support for friends and family including information and referrals. 	http://redcross.org.au/asylum-seekers.aspx
	Australian Capital Territory	
Australian Red Cross Asylum Seekers Assistance Scheme (ASAS) – ACT	 Financial assistance. Limited healthcare assistance Referrals to agencies for settlement issues. Personal support and advocacy for persons in detention centres. Support for friends and family including information and referrals. 	Street address: Cnr Hindmarsh Drive and Palmer Street, Garran ACT 2605 Phone number: (02) 6234 7600 E-mail address: actinfo@redcross.org.au Website: www.redcross.org.au/act or www.redcross.org.au/ourservices_aroundtheworl d_tracingrefugeeservices_ASAS.htm
Companion House	 Provide a range of services to survivors of torture and trauma: Counselling Medical Complementary Therapy Community Development Training 	Street address: 41 Templeton Street, Cook ACT 2614 Phone number: (02) 6251 4550 Email address: info@companionhouse.org.au Website: www.companionhouse.org.au

	Immigration Advice	
Multicultural Youth Services ACT (MYS)	MYS provides a range of services for migrant and refugee young people in the ACT and region: • Accommodation • Employment – Job Club • Education, training, apprenticeship • Welfare & emotional support • Youth & family support • English language & homework support • Multicultural playgroups • Sports & recreation • Fun holiday programs	Street address: Level 2, Theo Notaras Multicultural Centre (next to Canberra Theatre & Library) 180 London Circuit, ACT 2602 Phone number: (02) 6100 4611 Email address: info@mys.org.au Website: www.mys.org.au
	New South Wales	
Amnesty International Australia – Refugee Network	 Conducts casework for asylum seekers. Write reports regarding the situation asylum seeker will face if returned to their country. Does not provide legal advice, however can provide referrals to the Refugee Advice and Casework Service (RACS). 	Street address: Level 1, 79 Myrtle Street, Chippendale NSW 2008 Phone number: (02) 8396 7629 E-mail address: nswrefugeeteam@amnesty.org.au (NSW Refugee Network); refugee_team@amnesty.org.au (Refugee casework team) Website: http://nsw.amnesty.org.au/groups/refugee_netwo rk
Asylum Seekers Centre (ASC)	 Provides a welcoming environment and front-line support for community-based asylum seekers. Pursues social justice more broadly through systemic 	Street address: 38 Nobbs Street, Surry Hills, NSW 2010 Phone number: (02) 9361 5606 E-mail address:

	advocacy and policy work.	admin@asylumseekerscentre.org.au Website: www.asylumseekerscentre.org.au
Australian League of Immigration Volunteers (ALIV) - volunteers at Villawood Immigration Detention Centre	 The program has four main projects: To take kids out on camps every school holidays; To take kids out on excursions every fortnight; To run a kids room inside the detention centres look like a starlight rooms currently inside hospitals and To take families out on family days. 	Website URL: www.aliv.org.au
Australian Red Cross NSW – Asylum Seekers Assistance Scheme (ASAS)	 Financial assistance. Limited healthcare assistance Referrals to agencies for settlement issues. Personal support and advocacy for persons in detention centres. Support for friends and family including information and referrals. 	Street address: 159 Clarence Street, Sydney NSW 2000 Phone number: (02) 9229 4111 (admin); (02) 9229 4246 (ASAS direct) E-mail address: nswasas@redcross.org.au Website: www.redcross.org.au/nsw or www.redcross.org.au/ourservices_aroundtheworl d_tracingrefugeeservices_ASAS.htm
Bridge for Asylum Seekers Foundation (BASF), Sydney	The foundation seeks donations to financially assist asylum seekers on Bridging Visa Es or released under Habeas Corpus orders and who have no adequate means of survival. Every month, BASF provides supplementary living assistance to over 100 individuals and families to enable them to survive.	Phone number: 0418 261 160 E-mail address: asylumseekersfoundation@bigpond.com Website: www.asylumseekersfoundation.com

Goulburn Multicultural Centre (GMC)	 GMC provides a range of support services: accommodation employment education finance welfare & emotional support family support aged-care information citizenship information English language & homework support 	Street address: 205 Auburn Street, Goulburn NSW 2580 (behind Jay Jay's) Phone number: (02) 4803 9042 E-mail address: info@gmc.org.au Website: www.gmc.org.au
House of Welcome	Asylum seekers are assisted to settle in the community in the form of: • Finding accommodation. • Looking for work. • English and computer classes.	Street address: 140 Wattle Avenue, Carramar NSW 2163 Phone number: (02) 9727 9290 E-mail address: thow@tpg.com.au Website: www.houseofwelcome.com.au
Immigration Advice and Rights Centre (IARC)	 Provides immigration advice to financially disadvantaged people in New South Wales. Advice is on a range of immigration matters including visas and citizenship. Telephone advice (see phone right) is available on Tuesdays and Thursdays from 2-4pm. Face-to-face advice is available by appointment only. Appointments can be made by phoning the admin phone number above. 	Street address: Level 5, 362 Kent Street, Sydney NSW 2000 Phone number: (02) 9279 4300 (admin); (02) 9262 3833 (telephone advice) E-mail address: iarc@iarc.asn.au Website: www.iarc.asn.au
Jesuit Refugee Service (JRS) Australia	Not providing any material aid at present but work closely with the Asylum Seeker Centre.	Street address: 24 Roslyn Street, Kings Cross NSW 2011 Phone number: (02) 9356 3888

Legal Aid NSW	Services include: Representation Legal advice and information provision. Advice in relation to applicants for refugee status, unlawful detention, judicial review of refugee status and immigration advice.	Email address: info@jrs.org.au Website: www.jrs.org.au Street address: Ground Floor, 323 Castlereagh Street, Sydney NSW 2000 Check the website for suburban and regional offices. Phone number: (02) 9219 5000 (admin); 1300 888 529 (telephone advice) Website: www.legalaid.nsw.gov.au
NSW Refugee Health Service	 Aims to protect and promote the health of refugees and people of refugee-like background living in NSW. Advocates on behalf of asylum seekers without Medicare. 	Street address: Suite 5, Level 2, 157-161 George Street, Liverpool NSW 2170 Phone number: (02) 8778 0770 Email address:refugeehealth@swsahs.nsw.gov.au Website: www.sswahs.nsw.gov.au/sswahs/refugee
Refugee Advice and Casework Services (RACS)	 Legal Advice Support lodging visa applications, preparing for interviews with the Department of Immigration and Citizenship and applying to the Refugee Review Tribunal, as well as providing referrals for counselling and assistance with related social welfare issues, including accommodation, Medicare, employment, torture and trauma counselling and language training. 	Street address: Level 8, Suite 8C, 46-56 Kippax Street, Surry Hills NSW 2010 Phone number: (02) 9114 1600 E-mail address: admin@racs.org.au Website: www.racs.org.au
Service for the Treatment and Rehabilitation of Torture and Trauma Survivors (STARTTS)	 Treatment and rehabilitation for torture and trauma survivors. Counselling 	Street address: 152-168, The Horsley Drive, Carramar NSW 2163 (head office) Phone number: (02) 9794 1900 Email address: startts@sswahs.nsw.gov.au Website: www.startts.org.au

	 Group therapy Group activities and outings Camps for children and young people English classes and physiotherapy. 	
The Sisters of Mercy – Community Links Project	 Look after offshore refugees (200s, 201s, 202s and 204s) and don't provide material aid to asylum seekers, but can refer. Placement of volunteers with vulnerable families who will advocate for them at appointments, assist them with Department of Housing, doctors' appointments, Centrelink, linking up with mainstream services, and with other community groups (social). 	Street address: 1 Thomas Street, Lewisham NSW 2049 Phone number: (02) 9564 1911 Email address: mercyworks@mercy.org.au Website: www.mercy.org.au/mercyworks
	Northern Territory	
Australian Red Cross Asylum Seekers Assistance Scheme (ASAS) - NT	 Financial assistance. Limited healthcare assistance Referrals to agencies for settlement issues. Personal support and advocacy for persons in detention centres. Support for friends and family including information and referrals. 	Street address: Corner Lambell Terrace & Schultz Street, Larrakeyah NT 0820 Phone number: (08) 8924 3900 E-mail address: ntinfo@redcross.org.au Website: www.redcross.org.au/nt or www.redcross.org.au/ourservices_aroundtheworl d_tracingrefugeeservices_ASAS.htm
Melaleuca Refugee Centre	Torture and trauma service.Settlement service.	Street address: Shop 33, Rapid Creek Business Village, 48 Trower Road, Milliner NT 0810 Phone number: (08) 8985 3311 Email address: admin@melaleuca.org.au Website: www.melaleuca.org.au
Multicultural Council of the Northern Territory	 Provides advocacy and represents the interests and concerns of Territorians from culturally and 	Street address: Shop 15 Malak Shopping Centre, Malak Place, Malak NT 0812

(MCNT) Northern Territory Legal Aid Commission	 linguistically diverse backgrounds. Legal advice. Assistance with immigration matters and asylum cases. 	Phone number: (08) 8945 9122 E-mail address: admin@mcnt.org.au Website: www.mcnt.org.au Street address: 6th Floor, 9-11 Cavenagh Street, Darwin NT 0800 Phone number: (08) 8999 3000 E-mail address: IAAAS@ntlac.nt.gov.au
	Queensland	Website: www.ntlac.nt.gov.au
Queensland Integrated Refugee Community Health (QIRCH) Clinic	 Provides culturally sensitive service to people of a refugee background settling into Australia. Assists persons without access to Medicare. 	Street address: Ground Floor, Community Services Building, Mater Health Services, 39 Annerley Road, Woolloongabba QLD 4102 Phone number: (07) 3163 2880 Email address: qirchadmin@mater.org.au Website: www.mater.org.au/Home/Services/QIRCH-Clinic
Refugee and Immigration Legal Service (RAILS)	 Legal assistance in immigration matters. Advocates before the Department of Immigration, review tribunals and judicial review. 	Street address: Level 1 170 Boundary Street West End QLD 4101 Phone number: (07) 3846 3189 Email address: admin@rails.org.au Website: www.rails.org.au
Refugee Claimants Support Centre	 Provides support to refugees while they are waiting for their claims to be processed. 	Street address: 12 Bonython Street, Windsor QLD 4030 Phone number: (07) 3357 9013 Email address: rcscadmin@refugees.org.au Website: www.refugees.org.au
Romero Centre	 Provision of support and services to former detainees and TPV holders and their families. Advocacy centre for refugees. 	Street address: 20 Dutton Street, Dutton Park QLD 4102 Phone number: (07) 3846 3250 Email address: admin@romerocentre.org.au

	Organises activities for refugee families.	Website: www.romerocentre.org.au
	South Australia	
Aboriginal Catholic Ministry Otherway Centre	Primarily provides services to Aboriginal persons but has helped a number of Afghani families over the past year.	Street address: 80 Payneham Road, Stepney SA 5069 Phone number: (08) 8362 3185 Email address: gm@acc.asn.au Website: www.theotherwaycentre.com.au
Australian Refugee Association (ARA)	Provides advice, assistance, advocacy and practical support with settlement services, migration services; employment services, public education; and policy and advocacy.	Street address: 304 Henley Beach Road, Underdale SA 5032 Phone number: (08) 8354 2951 Email address: reception@ausref.net Website: www.ausref.net
Legal Services Commission of South Australia	 Provides legal advice. Representation. Community legal education and information. 	Street address: 82-98 Wakefield Street, Adelaide SA 5000. Check the website for other offices. Phone number: (08) 8463 3555 Website: www.lsc.sa.gov.au
Migrant Health Service, SA	 Comprehensive health screening and early intervention for newly arrived refugees and asylum seekers. Counseling. Immunisation information. Referrals to community general practitioners' health information sessions for newly emerging communities. Education sessions for Divisions, GPs and Practice staff on issues such as cultural awareness, infectious diseases, nutritional deficiencies and mental health issues. 	Street address: 21 Market Street, Adelaide SA 5000 Phone number: (08) 8237 3900
Survivors of Torture and Trauma Assistance and	Treatment and rehabilitation for torture and trauma survivors.	Street address: 12 Hawker Street, Bowden SA 5007

Rehabilitation Service (STTARS)	 Counselling Group therapy Group activities and outings Camps for children and young people English classes and physiotherapy. 	Phone number: (08) 8346 5433 Email address: sttars@sttars.org.au Website: www.sttars.org.au
	Victoria	
Asylum Seekers Centre, Trinity Uniting Church	Provides material aid such as food and emergency relief.	Street address: Corner Robinson & Scotts Streets, Dandenong VIC 3175 Phone number: (03) 9802 5268 (Monday and Friday only) Email address: dspitteler@hotmail.com
Asylum Seeker Resource Centre	Australia's largest asylum seeker advocacy, aid and health organisation promoting and protecting the human rights of asylum seekers.	Street address: 12 Batman Street, West Melbourne, VIC Phone number: (03) 9326 6066 Email address: admin@asrc.org.au Website: www.asrc.org.au
Asylum Seeker Welcome Centre (ASWC)	 Migration advice, information and referrals to asylum seekers. Facilitate a range of links to community and other services related to all aspects of asylum seekers' situations. 	Street address: 212 Sydney Road, Brunswick VIC 3057 Phone number: (03) 9388 2459 Email address: aswc@uniting.com.au Website: www.aswc.org.au
Australian Red Cross Asylum Seekers Assistance Scheme (ASAS) - VIC	 Financial assistance. Limited healthcare assistance Referrals to agencies for settlement issues. Personal support and advocacy for persons in detention centres. Support for friends and family including information and referrals. 	Street address: 23-47 Villiers Street, North Melbourne VIC 3051 Phone number: (03) 8327 7700 E-mail address: vicinfo@redcross.org.au Website: www.redcross.org.au/vic

Baptcare (Santuary)	 Affordable housing facility for male asylum seekers that demonstrates the viability of care in the community for asylum seekers as an alternative to detention. Accommodates up to 29 residents, and priority is given to asylum seekers on bridging visas who have no right to work, Medicare or income support. 	Phone number: (03) 9385 6534 Website: www.baptcare.org.au/lwp/wcm/connect/Baptist/ Services/Sanctuary
Brigidine Asylum Seeker Project (BASP)	 Provides hospitality and practical support for asylum seekers; Actively networks with like-minded individuals and groups who are working for justice for asylum seekers; and promote advocacy for the rights of asylum seekers. 	Street address: 52 Beaconsfield Parade, Albert Park VIC 3206 Phone number: (03) 9696 2107 Email address: bssc@cyberspace.net.au Website: www.brigidineasp.org.au
Ecumenical Migration Centre (EMC)	 Casework Demonstration projects Community development Practice-based research and advocacy. 	Street address: Brotherhood of St Laurence, 95- 97 Brunswick Street, Fitzroy VIC 3065 Phone number: (03) 9483 2474 Email address: emc@bsl.org.au Website: www.bsl.org.au/Ecumenical- Migration-Centre-EMC.aspx
Edmund Rice Asylum Seeker Project	The mission of the Edmund Rice Asylum Seeker Project is to help bring dignity through building friendships and supporting people seeking protection in Australia.	Street address: Edmund Rice Centre, 7 Amberley Way, Lower Plenty VIC 3093 Phone number: (03) 9439 8282 E-mail address: LLucas@edmundrice.org Website: www.erasp.org.au
Fitzroy Learning Network	 Coordination of volunteer tutors in English. Organises other recreational and vocational activities for refugees, work particularly with people who were formerly on Temporary Protection Visas. 	Street address: 198 Napier Street, Fitzroy VIC 3065 Phone number: (03) 9417 2897 Email address: admin@fitzroylearningnetwork.org.au Website:

		www.fitzroylearningnetwork.org.au/index.html
Foundation House (Victorian Foundation for Survivors of Torture)	 Direct services to clients include: Counselling. Advocacy. Family support, group work, psycho-education, information sessions and complementary therapies. Also:	Street addresses: 6 Gardiner Street, Brunswick VIC 3056 and 155 Foster Street, Dandenong VIC 3175 Phone numbers: (03) 9388 0022 (Brunswick) and (03) 8788 3333 (Dandenong) Email address: info@foundationhouse.org.au Website: www.foundationhouse.org.au
	Referral, training and education roles aimed at developing and strengthening the resources of various communities and service providers.	
Hotham Mission Asylum Seeker Project (ASP)	 Works with asylum seekers who are lawfully awaiting an outcome on their claim and require community support. Provides professional casework support. Material support such as housing, a basic living allowance, help with utilities and emergencies. Social support through a volunteer program of one-to-one support (LinkUP); men's and women's support groups. State and national policy advocacy; and research towards a better reception framework for the future. 	Street address: 2/579 Queensberry Street, North Melbourne VIC 3051 Phone number: (03) 9326 8343 Email address: asp@hothammission.org.au Website: http://asp.hothammission.org.au
Refugee Immigration Legal Centre (RILC)	A community legal centre that specialises in matters concerning immigration.	Street address: Level 1, 121-123 Brunswick Street, Fitzroy VIC 3065 Phone number: (03) 9413 0101 (reception) or (03) 9413 0100 (advice line) Email address: rilc@rilc.org.au

		Website: www.rilc.org.au
Salvation Army -	Services specifically target families that are homeless (or at	Phone number: (03) 9309-6289
Crossroads Family	risk of homelessness) and are residing within or have links to	Website:
Housing and Support	the City of Brimbank, Moreland, Hume and Moonee Valley.	www.salvationarmy.org.au/contactus/victoria-
Service	Crossroads Family Housing and Support programs/functions	divisions/crossroads-vic/programs/family-
	include the Asylum Seeker Support and Accommodation	<u>housing.html</u>
	Program.	
Springvale Community	 'Front door' to anyone in the community seeking 	Street address: 5 Osborne Avenue, Springvale
Aid & Advice Bureau	information or assistance.	VIC 3171
(SCAAB)		Phone number: (03) 9546 5255
		Email address: scaabspr@scaab.org.au
		Website: www.scaab.org.au
Victorian Legal Aid	Legal Advice.	Street address: 350 Queen Street, Melbourne,
		VIC, 3000. Check the website for suburban and
		regional offices.
		Phone number: (03) 9269 0120 (Melbourne
		helpline) 1800 677 402 (Rural areas)
		Website: www.legalaid.vic.gov.au
	Tasmania	
Migrant Resource Centre	Provides assistance and support to refugees and migrants	Street address: 49 Molle Street, Hobart TAS
(Southern Tasmania)	settling in Hobart.	7000
		Phone number: (03) 6221 0999
		E-mail address: reception@mrchobart.org.au
		Website: www.mrchobart.org.au
The Phoenix Centre	Specialist services are provided for survivors of torture and	Street address: 191-193 Liverpool Street,
	trauma:	Hobart TAS 7000
		Phone number: (03) 6234 9138
	 Counseling 	E-mail address: phoenix@mrchobart.org.au
	• Advocacy	Website: www.mrchobart.org.au/p_home.shtml
	Community development programs	

	Natural therapies.		
Western Australia			
Association for Services to Torture and Trauma Survivors (ASeTTS)	Provides a range of services to survives of torture and trauma.	Street address: 286 Beaufort Street, Perth, Western Australia Phone number: (08) 9227 2700 Email address: reception@asetts.org.au Website: www.asetts.org.au	
Australian Red Cross Asylum Seekers Assistance Scheme (ASAS) - WA	 Financial assistance. Limited healthcare assistance Referrals to agencies for settlement issues. Personal support and advocacy for persons in detention centres. Support for friends and family including information and referrals. 	Street address: 110 Goderich Street, East Perth, WA, 6004 Phone number: (08) 9225 8888 E-mail address: wainfo@redcross.org.au Website: www.redcross.org.au/wa or www.redcross.org.au/wa/services_international.h tm	
Centrecare	Centrecare offers a range of services that enable refugees to settle in Western Australia. It can provide advice and assistance with applications for refugee status.	Street address: 23 Victoria Square, Perth WA 6000 Phone number: (08) 9288 2233 E-mail: migration@centrecare.com.au Website: www.centrecare.com.au	
Coalition for Asylum Seekers, Refugees and Detainees (CARAD)	 Advocates for positive change in the refugee determination process to ensure fair and humane treatment for all. Supports community based asylum seekers and refugees with emergency accommodation and a small living allowance if they are not eligible for other funding Coordination of a volunteer program providing English language and homework support to adults and children from a refugee background 	Street address: 245 Stirling Street, Perth WA 6000 Phone number: 08 9227 7322 Email address: office@carad.org.au Website: www.carad.org.au	

	 Speaks out against mandatory detention Visits, supports and advocates on behalf of people held in detention centres in Perth, Christmas Island, Curtin and Northam. 	
Centre for Advocacy Support and Education (CASE) for Refugees Inc	CASE is a legal service specialising in assistance to refugees and asylum seekers. They assist applicants to apply for Protection Visas and also a	Street address: 245 Stirling Street, Perth WA 6000 Phone number: (08) 9227 7311 Email address: admin@caseforrefugees.org.au
	Family Reunion Program to reunite families.	Website: www.caseforrefugees.org.au
Legal Aid Western	Provision of advice and assistance with applications for	Street address: 55 George's Terrace, Perth WA
Australia	refugee status.	6000
		Phone number: (08) 9261 6389
		Email address:
		immigration@legalaid.wa.gov.au
		Website: www.legalaid.wa.gov.au
Southern Communities	• Legal Advice, information and representation to	Street address: Suite 3, St Nicholas Community
Advocacy Legal and	people living in Kwinana and Rockingham.	Centre, 14 Council Avenue, Rockingham WA
Education Service	 Covers a range of areas including immigration and 	6168
(SCALES)	refugee law.	Phone number: (08) 9550 0400
		Email address: scales@murdoch.edu.au
		Website: www.law.murdoch.edu.au/scales